



# Bus Rapid Transit (BRT) Review

## Route 57

Stakeholder Report Back: What we Heard

June 2018

### Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### Route 57

What do you like about the proposed route?

- 10 min walk to 57
  - Good to access no frills
  - Higher frequency.
  - I like it
  - I like that meets up with the LRT and NX routes
  - Nothing
  - The proposed routing to McCall Way would eliminate the jog into the
- Whitehorn LRT Park 'n Ride (i.e. the current stop 6092, timepoint D). The routing from northbound 36 St. to westbound 39 Av. followed by 32 St. NE is more efficient.
- To go to Co-op
  - very satisfied

What would you change or think could be improved about the proposed route?

- Add an additional route from 52 street and Temple drive that goes downtown instead of using the train for people who dont wanna park n ride. Or have an additional route from trans canada mall to downtown
- Concerned this will make groceries, health care and LRT access more difficult. What we need is a stop in front of forest lawn that goes to coop, Tim Horton's, health care centre
- Concerns over schedule adherence eastbound from Whitehorn Station to



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Whitehorn/Temple Dr. NE and Monterey Park; de facto reduction of weekend service levels with elimination of old Route 25/38 along Whitehorn/Temple Dr. NE.

- I wish it could connect to the airport again.
- I would leave the 57 the way it currently is, servicing Erinwoods to McCall Way. I know there are many people who take the bus to get from areas between Marlborough and Erinwoods to McCall area and would be just as inconvenienced as myself.
- Main concern is scheduling to and from Whitehorn Station as well as the north Calgary BRT at 52 Street NE for southern Whitehorn/Temple and Monterey Park commuters.
- Nothing. I live in the Dover Community and use this route to get to work on McCall Way. I take the first 57 out of my community in the morning to get to work by 7am, and with this change, I may not

make it to work on time due to having to make transfers.

- Taking Routes 26 and 57 away from 26th Ave between 28 and 36th Sts. S.E. is a flawed decision. There are 3 low income seniors apartment buildings and one seniors activity centre on 26th Ave between those streets. Seniors depend heavily on those Routes.
- the present 26 and 57 routes provide the 300 seniors on these routes with transportation. if you remove them from our doorstep which is 26 ave.s.e and re route them to a more difficult access for us, most of us helped build this city and it is not fair
- This bus route makes it easy to commute from the SE to the NE. Trains often break down and relying on 2 buses and a train to be on time is risky for being on time to work. My commute is already 50min. Please don't make it longer.
- To Peter Loughheed + Sunridge

Is there anything else you think we should know?

- all Calgary by bus - uses map
- Busses are better than the train
- Found lady on the phone very helpful