



# Bus Rapid Transit (BRT) Review

## Route 58

Stakeholder Report Back: What we Heard

June 2018

### Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### Route 58

What do you like about the proposed route?

- Awesome works awesome for my teenagers
- Better route for high school students
- Connection to 44th street from Erin Woods. This will be perfect for High School students taking transit from Erin Woods
- FREQUENCY OF SERVICE
- Goes directly to marlborough
- Good for students going to the schools.
- Good to see continued service on 44st connecting Fonda, Forest Lawn and Forest Heights to services in Marlborough and International Avenue.
- Hopefully transfer connections will be better
- I like that it only goes between Marlborough and Erinwoods and back again
- I'm glad their will be a direct bus for the jr and high school
- Moving new bus routes looks ok.
- Nothing
- The new route works for me. Just the number changes for us.

What would you change or think could be improved about the proposed route?

- Add a stop between 17th + 19th streets. Its' too far to walk in winter. Need to get to co-op.
- As long as it goes to co-op + Franklin Station
- Don't like it



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- Drastic changes are never accepted very well
- Erinwoods residents who work downtown and catch current 125 will all have to transfer now likely making their commute longer - how is this going to be better? I think 125 should be left alone since there are only 2 buses in the morning and one in the pm
- Has no one thought about the kids who take the bus to school and I liked the fact it went down 17th so my boys can go bowling now the changes all plans
- Honestly I would leave it as it is
- I am disappointed to hear we lose the 125 express service that is used by the same people every day who work in the core. Have lived in Erinwoods +20 years so feel taking the express 125 away feels like we are going back in time, not ahead and transfers.
- I am hoping starts earlier first bus mon-fri than 6:10 on 44st&8ave as I can not get to work via bus before 7 start at 6:30
- I do not like the proposed route it would eliminate buses my children take to school and make it more difficult and time-consuming to get there which is not ok with me
- I dont
- I live in Dover and use the 26 it goes right past my house and now your taking that away.
- If you are going to limit our service and fore to bets and transit then you better have better service than every 30 mins at any time. Commutes should not be longer for transit to meet budgets
- It already takes me an hour and 15 minutes to get home from work at night, this would possible make it closer to 2 hours for me to get home. That is ridiculous. The route 26 is fine the way it is. LEAVE IT.
- Leave it the way it is
- Leave the routes as they are
- Leave the two buses alone as a mother with a small child that goes to day care in this area and seeing all the seniors changing these routes would be a diservice and exceptionally hard to walk that far in the snow
- LOSS OF CONNECTION TO CO-OP AREA, REQUIRES A TRANSFER
- No connection to west sideDover or South view
- No C-train, Peter Lougheed hospital, Sunridge Professional or Mall, Marlborough Mall, or Co-op access
- Not a thing this new route is awful
- Not happy with loss of direct service from East route 26 to Franklin, 17a Co-op
- Nothing (3 mentions)
- Now let's talk about the teenagers that rely on the 26th or the 72 or 73 to get them to and from their high school how exactly are they supposed to get to school and why are we making it more difficult for them?
- People with autism such as my son cannot handle crowded trains that is why he prefers taking longer bus rides you are making it more Difficult for special needs people to use transit



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- Pickup at Riverview Village 26th Avenue SE (300 seniors mostly with mobility problems)
- Preferred my old route, now I will have to transfer.
- The bus will need to be one of the larger ones especially during peak times (high school/jr high). If possible there should be a designated school route bus
- There should still be a route that connects from Erin Woods to Downtown
- They cant walk all the way from 36 street with walkers and wheelchairs. Especially in the winter.
- This is the route the old Erin Woods bus used to take....why are you going back to it? You people have no idea what you're doing.
- Time waiting to transfer
- What will transfer waits be like in the future? It seems like we are going backwards by making 125 riders have to take 2 buses or a bus and a train to the core.
- Why are they cutting off the buses going down 26 Ave as well in dover (road in front of Women in Need), that whole street is FULL of Senior homes (including one being built right now) and our Organization for Seniors.
- Would like more frequent service on weekends - 30 mins
- You need to have more frequent intervals between 8:00pm and later for meeting with the Ctrain. I do NOT like the idea of having to sit alone in the dark or late at night for over 1/2 an hour.
- Your completely avoiding 36th all together and there's businesses that will be affected.

Is there anything else you think we should know?

- N/A
- No Map
- Not sure the portion I use is same as old route 26
- Please keep 125 running until the BRT is completely done.
- PREFER 57 ALIGNMENT
- Well the 26 already goes that way and 57 went the other way so kinda serviced the whole area in dover forestlawn. The seniors are the ones that will lose out in this deal.
- Worried about time of year for the new changes in November intimidating.