



# Bus Rapid Transit (BRT) Review

## Route 91

Stakeholder Report Back: What we Heard

June 2018

### Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

### Route 91

What do you like about the proposed route?

- frequency of NX

What would you change or think could be improved about the proposed route?

- Between foothills hospital and lions park: #40 and #91 work, tho ppl here rely much more on #91 bcs its shorter intervals. Waiting time for #40 is pain in the ass. So it would be nice if new schedules could still provide similar capacity with #91 removed.
- CXL route
- I am disappointed that route 91 will be deleted. Which buses will now go between the Red Line and the FMC? This is unclear to me based on this webpage.
- I start work at 7am - do you know how early I have to get up?
- I take first bus in 194 ave SE to go take train in Somerset. Then to Foothills Hosp I take #104 at Sunnyside or if it's late, I take 91 at Lions Park. Now: 91 has been deleted and 104 is going to UofC first. Both changes mean more delay. MORE time travel
- Need 104 service
- No positives- why are we CXT 91 - How to get to FHM from dt? 14th/4th SW to Lions to NCX
- Not pleased with removal of route.



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- NX will replace 91 - Doesn't come into Lion's Park - issue for mobility patients
- NXC walking distance from 16th means greater walking (winter) increase time (at least 5 min)
- Once the 91/20 is gone - concern these will be full - 104 and 414. Could need more frequency to stop overloads
- route 91 is very busy and goes to 2 hospitals . you shouldn't stop routes that go to hospitals. too many people need and use those buses
- Route 91 is fastest commute to Foothill as I work there. And since the parking is under construction, I only take bus to work. Route 20 and 9 is usually packed with University students. So please continue Route 91.
- There are a lot of people who travel to the Alberta Children's Hospital from Lions Park, as well as between Foothills and the Children's (#91 bus) . The BRT will not be as accessible for these people, particularly with construction at the Foothills.
- You are eliminating major accessibility to Foothills hospital by re-routing the 20 and deleting the 91. These routes are heavily used and the people who will suffer are those who are low income and/or have limited mobility. Major major oversight!
- Instead of 91, I will have to take 40 from Foothills Hospital to Lions Park. When I take 91, I can wait inside until I can see the bus coming. Instead, 40 bus stop does not have any shelter even though it is in a windy spot and no cover anywhere close.

Is there anything else you think we should know?

- Light at 16 av/19th s left turn signal, car first. People need to cross 6 lanes of traffic. More time to cross. Double/triple walk time to stop.