



Eau Claire Plaza

Stakeholder Report Back: What we Heard

October 5, 2019

Project overview

The scope for this project is to redevelop the Eau Claire Plaza as a community amenity and regional destination in the heart of the city. This plaza redevelopment project builds on the extensive site investigation, public engagement process, and preliminary conceptual designs that have already been completed.

While the redevelopment of the plaza has been a topic of discussion and engagement for several years, there are significant changes within the vicinity that have prompted the present need to redevelop this public space. These include: Bow River flood mitigation measures that include a floodwall and associated riverwalk, along with raising the plaza elevation, redevelopment plans for the Eau Claire Market and adjacent properties, realignment of Riverfront Avenue SW, and the redevelopment of the pedestrian bridges connecting the plaza with Prince's Island.

Engagement overview

The Open House held on October 5th was the second public engagement initiative of this phase of the project and was held in conjunction with an online Engage portal.

Building on the work completed for the Open House in April 2019, a refined design concept was developed in collaboration with The City team, subconsultants, and internal stakeholders.

The intent for this engagement was to report back to the public, summarizing what we heard in the previous Open House and illustrating what we did in response. In addition, we asked the public if the changes/refinements to the design supported the vision and goals for this project.

This report summarizes what we heard at this Open House event and the online Engage portal.

What we asked

In addition to presenting the revised plaza design concept which highlighted the changes since the first Open House, we illustrated how the design achieves the accessibility ambitions for the site. We also showcased the range of programming that the plaza is intended to support and facilitate – events, day-to-day, in all seasons. Finally, **we asked the public if the design changes support the vision and goals for the Eau Claire Plaza Public Realm Redevelopment project: strongly agree | somewhat agree | disagree.**

As always, **additional comments** were welcomed!



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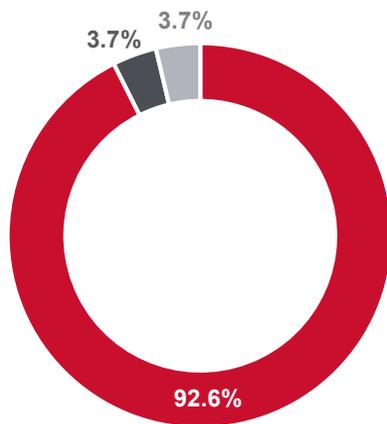
What we heard: Summary

The Eau Claire Projects team was pleased with the Open House turnout and had engaging conversations with people from all over the city, many of whom attended the first Open House. Participants were consistently interested and supportive of the proposed design and of the evolution since April 2019.

At-A-Glance Summary

The following is a summary of how well participants felt the proposed **design changes** supported the vision and objectives of the Eau Claire Plaza Public Realm Redevelopment project:

● Yes ● Somewhat ● No



What we heard:

Participants were, again, overwhelmingly supportive of the proposed design concept – Eau Claire Plaza is an important public gathering space for the City and participants are excited for its transformation into a “cool + beautiful gathering place!”

Suggestions for consideration include:

- enough bike parking
- take advantage of Eau Claire lumber mill history

Next steps

- **End of 2019** – A Design Development package will be submitted to The City’s Urban Strategy team and internal stakeholders for review. This package will be finalized in early 2020.



Verbatim Comments

All the comments below are verbatim as received. The comments are unedited and are presented and organized based on the questions asked.

	DO THE DESIGN CHANGES SUPPORT THE VISION + GOALS FOR THIS PROJECT?					
	STRONGLY AGREE		SOMEWHAT AGREE		DISAGREE	
	Online	Open House	Online	Open House	Online	Open House
count	4	21	1	0	0	1
total online/open house	25		1		1	
total responses	27					
percentage	92.6%		3.7%		3.7%	

GENERAL COMMENTS	
Online	Open House
	As long as there isn't a huge train running through the park!
	Eau Claire is a tourist destination. Make it better.
	Prince's Island Park needs attention also.
	Can't wait for a cool + beautiful gathering place!
	Hire a Canadian designer for bridge and have constructed here. No disaster like Peace bridge.
	Les we forget our wild life, birds, hare + deer... where do they belong?
	Take advantage of Eau Claire lumber mill history in design motifs.
	How can our city + people of power provide for the homeless? Think about the "people".
	Make sure have enough (more) bike parking.
	Food trucks don't belong right outside the YMCA

Appendix A : Online Engage Portal Comments

Attached are is the raw data from The City of Calgary's online engagement portal.



DO THE DESIGN CHANGES SUPPORT THE VISION + GOALS FOR THIS PROJECT?

Strongly Agree



Somewhat Agree

Disagree

FOOD TRUCKS DON'T BELONG RIGHT OUTSIDE THE YMCA

Eau Claire Public Realm Projects

Title/Question:

Tool Type: Form

Activity ID: 1228

Report Date Range: 24 Sep 2019 - 23 Oct 2019

Date Exported: 23 Oct 2019 12:15 pm

Exported By: Stephanie_Lake

Contribution ID	Date Submitted	Do the design changes support the vision and goals for this project?			IP Address	Member Status	Member ID	Member Username	Member Email	Member Postcode	Member Gender	Member Age Group
		Strongly agree	Somewhat agree	Disagree								
199283	Oct 07, 2019, 01:47 PM	1			146e03b3a746fc1f							
199366	Oct 09, 2019, 10:16 AM		1		0d0202a6afbabc1b							
199388	Oct 09, 2019, 01:35 PM	1			0eac02fe3b8a4729							
199472	Oct 11, 2019, 12:32 AM	1			0c2302955388b3f4							
199487	Oct 11, 2019, 11:41 AM	1			11030324175226ec							