

Project Overview

Community and Neighbourhood Services’ (CNS) *This is My Neighbourhood* program aims to transform how The City of Calgary works in local area neighbourhoods by giving residents a voice and encourage them to take an active role in shaping the future of their neighbourhood. Through intentional engagement of key stakeholders, residents are asked to work together to develop a vision that will enable the design of small-scale capital improvements, programs and services resulting in the creation of a great neighbourhood to live, work and play.

The program identified 28 neighbourhoods and is planned to be delivered over 4 years. Part 1 focused on 14 neighbourhoods throughout Calgary and was designed to be delivered in two phases and to include consultation on engagement, the development of a neighbourhood vision, a participatory approach to prioritizing ideas generated, improvement idea implementation and program evaluation.

The program also acted as a catalyst to bring several community serving City of Calgary business units together to deliver programs and services more effectively and efficiently. Neighbourhood Action Teams (NATs), comprised of representatives from Transportation, Land Use Planning, Fire Services, Animal and Bylaw Services, Parks, Recreation, Community and Neighbourhood Services and Calgary Police Services were formed. Strategic planned neighbourhood engagement sessions and events facilitated opportunities for NAT members to have two way conversations with residents and the opportunity to increase resident’s overall understanding of Municipal initiatives, services and direction.

Identified external partners including area Community Associations, Resident Associations, local businesses and others were also invited to participate in the program. These groups provided key insight into how to both reach and hear from target stakeholders.

Engagement Overview

Neighbourhood specific engagement plans for each participating neighbourhood were completed in late April, and focused on organizing stakeholder engagement and implementation work into manageable components.



Community and Neighbourhood Services and Engage Resource Unit staff gathered information from various internal and external stakeholders to tailor the engagement to each community’s unique engagement needs.

The focus was on engaging neighbourhood residents and businesses over the summer months. Engagement was based on local community events occurring from June – August. Stakeholders were asked to identify what they liked about the neighbourhood, what could make the community better and what the neighbourhood may look like in 20 years.

The input collected will be reviewed and possible improvements will be shared back to stakeholders for prioritizing possible improvement projects or initiatives to be implemented in early 2016.

This report summarizes stakeholder engagement and key findings.



Engagement Method	Event Type	Date
Community Events	Springbank Hill Soccer BBQ Pop-up at Waves Coffee Shop Springbank Hill Stampede Breakfast Fire Department Open House Signal Hill Lawn Chair Theatre	June 20, 2015 July 7, 2015 July 10, 2015 July 18, 2015 August 13, 2015
Online Engagement	Web Based Engagement	June 12-August 23, 2015

Community events presented opportunities for NAT members to meet neighbourhood residents and representatives and hear successes, challenges and ideas on possible improvements. Participants included residents, people visiting the neighbourhood, individuals who use local amenities and business owners/operators serving Springbank Hill residents.

Stakeholder Input

Feedback from the various community events and online revealed the following themes:

Current strengths:

- There are nice parks, green spaces and trees in the community
- Springbank Hill is close to Westside Recreation Centre
- Close to shopping and professional buildings
- It's a safe and quiet neighbourhood
- The people are friendly

Possible immediate improvements suggested by stakeholders include:

- More community events throughout the year
- Improvements to the bike path system and roads
- More sports facilities, i.e. tennis, hockey, splash park
- A community space that can be used by families
- More garbage cans to help keep the neighbourhood clean

Verbatim responses from face-to-face sessions included:

Q. #1 What do you like about Springbank Hill?

- Friendly
- Family Friendly
- I like the people
- Neighbours
- Nice
- Fun
- Playful
- My house

- Quiet neighbours
- It's quiet
- Peaceful
- Neighbours are friendly
- It's smallish - not 2-8-9-10 phases like Coventry for example
- I like that I have friends to play hockey with me
- My friends are almost next door
- Neighbours are friendly
- No playgrounds, I like open spaces
- Gardening
- Open spaces to play
- The green spaces and trails
- I like the parks near my house
- Green spaces
- Lots of green space and parks for kids
- Beautiful greenery and landscaping with convenient shopping nearby
- Spring Valley Playground
- Park in Christie
- The playground
- Lots of Playgrounds and walking paths
- Playground
- New playground upgraded
- Clean
- Walkways and walkability to various shopping areas
- I like to bike
- Spaces to bike
- Pathways
- Clean Spaces
- The neighbourhood BBQ
- Skating rink behind the church
- Basketball
- Basketball hoops
- Safe
- Lots of trees and forest
- I like it because it's close to many of the stores
- Westside rec centre
- Reliable Power
- Variety of recreation & retail options
- Westside
- Close to Westside
- Having a family dentist, etc. in the professional building
- Great amenities

- Proximity to mountains
- All the parks and pathways
- That it is safe
- Kids can walk to school
- Everything is here and in walking distance
- Bikepaths
- Lots of green space
- The new greenway
- All the parks and great summer fun by the City of Calgary
- Everything is close by, stores and shops
- Parks
- Schools are great
- That there is soccer every Saturday
- LRT
- Like the change in street lights
- LRT is great on the West line

Q. #2 What could be done to improve Springbank Hill?

- More school development
- Garbage cans at 3200 Signal Hill Dr.
- A bigger skate park
- More greenspaces and playgrounds for kids
- Spray Park for the SW
- If it was a lot more futuristic
- Safe bike path from Springbank to Bragg Creek
- Reduce traffic congestion, build roads & gvadc separated intersections Bow/Sarcee Hwy 8/Sarcee
- Low maintenance facility and gardening areas and picnic areas
- More monkey bars
- Climbing wall outside
- Robotics park
- Splash pads for hot summer days
- Splash park
- Water park
- Room to ride my bike
- Community space - common area that families can use for birthday parties, etc
- To have our community centre
- Hockey rink
- Sports Courts
- pool
- Tennis courts
- Sport court (tennis, hockey)

- A concret space for street hockey in summer and iced over in winter
- Outdoor ice rink
- Fenced in dog park
- Dog park - a small one
- All the kids to play with
- Playgrounds for kids
- More playgrounds
- Playgrounds
- Spray Park
- More bike paths
- More bike lanes on roads between 85th & 69th (adjacent to Hwy 8) and inside communities bike paths
- Pathway off Springbank Dr SW to playground
- More sidewalks and wider shoulders on roads for walkers and cyclists
- Pathways
- Pathway at the end of 81 St
- Community hall
- I would love to see a junior high and high school in this area
- Would love to see more trees planted in this area
- Finishing the greenway
- More space to play around
- More spray parks
- More spray parks please
- More school development
- A bigger skate park
- pop-up library
- More community activities during the year
- Movie in the park, food trucks, family friendly
- Probably more things like this - Neighbour Day BBQ
- More community information in more places
- Organic bins for households - going more green
- More events like this throughout the year for families connected to CA and schools
- More family activities like lawn chair theatre
- Enhance Springborough Blvd Median
- More LRT parking & better LRT bus connectors
- No parking fines
- No parking time limits
- Cut taxes, cut water fees, cut sewer fees
- Government approved dayhomes
- Playground zone on Springbank Way
- Paint more crosswalks in / near bus stops
- more frequent police patrols

and injure police officers more than all other dog breeds combined. Suggesting that a breed of dog bred for hundreds of generations exclusively as a fighting dog is not more dangerous than a normal dog is like saying that the hundreds of generations of selective breeding that created greyhounds as racing dogs didn't make them any faster. All statistics clearly show that pitbulls are much, much more dangerous than any other breed of dog and that's the reason they are banned in so many places (like the entire province of Ontario now) | By Chris C
Comment 4: I'm with Corynn G on this one. If there is a problem here that the city needs to address, then perhaps it is a licensing one (e.g. pit bull owners need to carry a license and need to have their dogs trained). | By Sue M
Comment 5: Don't agree it's a breed problem - it's an owner problem and not breed-specific | By Corynn G

Idea Title: Add a community center

Idea Detail: Add a community center for all residents to enjoy various activities.

Idea Author: Kim M

Number of Stars 15

Number of Comments 0

Idea Title: Ensure all sections of Springbank Hill are included

Idea Detail: This is a very big Neighbourhood with roads that divide the areas.

Idea Author: David P

Number of Stars 13

Number of Comments 0

Idea Title: Add more sidewalks and bike paths

Idea Detail: Improve ability to access communities within Springbank Hill by walking/biking

Idea Author: J Y

Number of Stars 10

Number of Comments 1

Comment 1: I would like to see a higher priority placed on completion of pathways that would lead all areas of this community to the Aspen Landing commercial plaza. I believe this is already in the plans but it would be nice to see it completed earlier if possible. | By Elio C

Idea Title: Crosswalk with lights @ 17th Ave and St. Moritz Dr

Idea Detail: To ensure pedestrians safety.

Idea Author: Brigitte S

Number of Stars 7

Number of Comments 0

Idea Title: Crosswalk with lights @ Springbank Gate and 69 St.

Idea Detail: Really challenging to enter onto 69 St from the many streets that access it via Springbank Gate, and there is no nearby crosswalk (have to walk up to Elkton/34th or Lower Springbank.

Idea Author: Sue M

Number of Stars 4

Number of Comments 0