



# Getting to the Genesis Centre

Stakeholder Report Back: What we Heard

January 2018

## Project overview

In June 2017, Council directed Administration to work with the Genesis Centre, the communities of Martindale, Taradale and Saddle Ridge, Attainable Homes and other stakeholders to develop comprehensive measures to address parking concerns, including better transit connections to the Genesis Centre, within the communities of Martindale, Taradale and Saddle Ridge and report back to Council with possible solutions and budgetary implications no later than Q1 2018.

## Engagement overview

As part of the public consultation with the community in August 2017, stakeholders were asked “What are your concerns about walking, biking, parking and transit in your community?” The report from August 2017 is located [here](#). We went back to the community on November 29, 2017, when we attended the Attainable Homes open house. Pop-up events were held at the Genesis Centre on December 6, 9 and 15, 2017. At that time we spoke to the public specifically about their experience “Getting to the Genesis Centre”. This was a survey which included specific questions regarding walking, biking and transit in addition to demographic information. The survey was also available online from November 29 to December 17, 2017. Opportunities for translation were available at each session including through volunteer efforts from the Genesis Centre and Ward 5 Councillor Chahal’s office.

Date/Method	# of surveys completed
Wed, Nov. 29, 2017 from 7 to 9 p.m. at Attainable Homes open house	5
Wed, Dec. 6, 2017 from 3:30 to 7 p.m. at Genesis Centre	76
Sat, Dec. 9, 2017 from 10 a.m. to 1 p.m. at Genesis Centre	74
Fri, Dec. 15, 2017 from 12:30 to 3:30 p.m. at Genesis Centre	69 <sup>1</sup>
Nov. 29 – Dec. 17, 2017 Online	163
<b>Total</b>	<b>387</b>

<sup>1</sup> Includes surveys filled out both in-person and online using tablets while at the Genesis Centre.



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## Communications overview

To advertise engagement through the online portal, a social media campaign was held from December 6-17, 2017. This included:

- Seven tweets from @yyctransport
- A paid targeted Facebook ad (targeting residents of Saddle Ridge, Taradale and Martindale)
- A general Facebook post that was shared with Community Associations to post
- Poster drop in nearby community hubs and at the Genesis Centre

### Metrics (Facebook ad)

METRIC	RESULT
DURATION	December 8 – 17, 2017
FACEBOOK AD LINK:	<a href="#">LINK to ad</a>
TARGETED	Residents of Saddle Ridge, Taradale, Martindale
PAID REACH	12,260
PAID IMPRESSIONS	29,923
CLICKS TO WEBSITE	404
CLICK THROUGH RATE (current CoC FB average is 0.86%)	1.35%
BUDGET	\$200.00
POST LIKES/LOVES	95
POST COMMENTS	18
POST SHARES	14

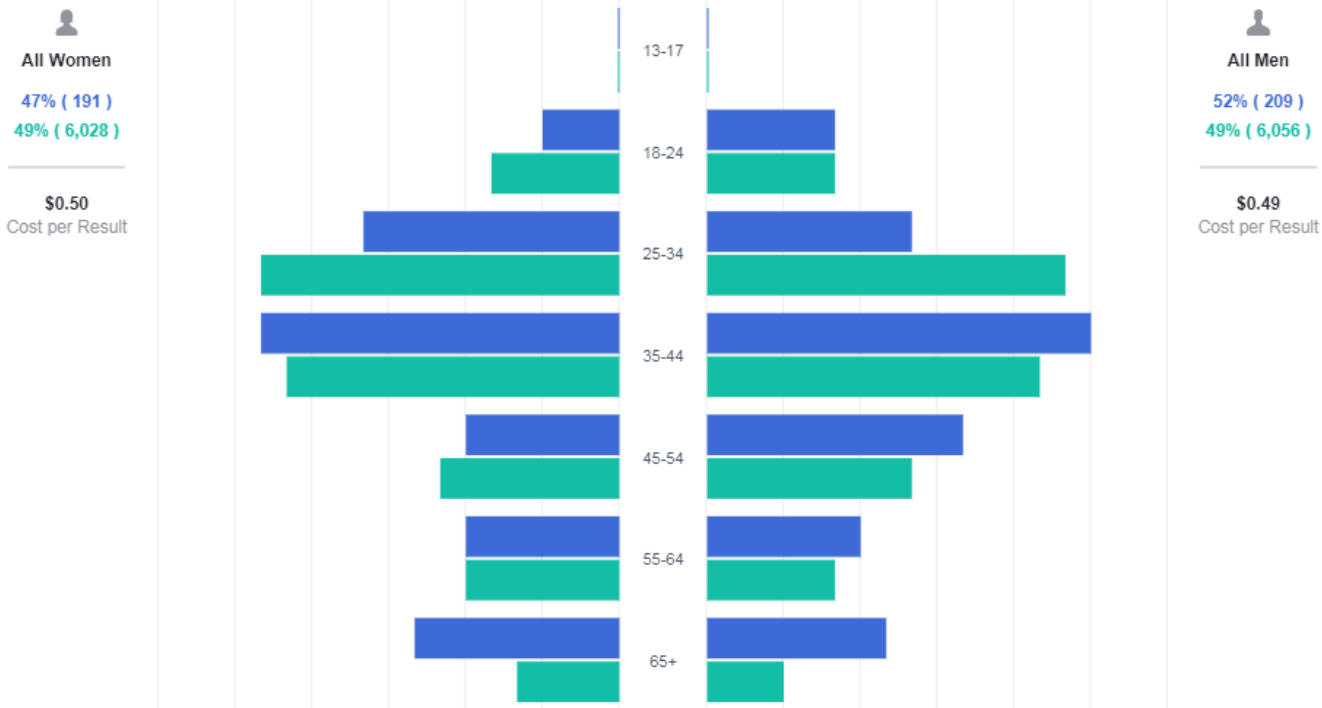


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Performance Demographics Placement

404 Results: Link Clicks 12,260 Reach



### Overview:

- Over 1.5x of our average click through rates for Facebook ads showcasing interest in the topic. We are unable to track conversions of how many of these clicks resulted in completed surveys
- Comments are fairly neutral with mixed suggestions (leave parking alone, nothing needs to be done as CTrain is close, add parking)
  - See link in above chart to view all comments

### Metrics (Twitter)

There were approximately 20 re-tweets of the various posts on twitter.

In addition to the social media advertising, the Ward 5 councillor’s office, provided the information on the pop-ups and online survey to Red FM for advertising.



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## What we asked

In a survey format, we asked the public to respond to a number of questions based on their use of the Genesis Centre. These questions included:

How often do you visit the Genesis Centre? How long do you typically stay when you visit the Genesis Centre? Where do you live? How do you get to the Genesis Centre? What would make it easier for you to cycle to the Genesis Centre? What would make it easier for you to walk to the Genesis Centre? What would make it easier for you to take transit to the Genesis Centre? Are there any other general comments or suggestions you have on getting to and from the Genesis Centre?

## What we heard

There were a total of 387 responses to the survey from both in-person and online opportunities.

Key themes were:

**Distance/Time:** Taking another mode of transportation was difficult for many due to the distance they had to travel from home or work to the Genesis Centre. If the distance was great then the ability to get to the Genesis Centre in a timely manner was challenging enough to prevent cycling, walking and taking transit.

**Weather/Maintenance:** When considering different ways to get to the Genesis Centre a major factor for people is the weather. Calgary tends to have days that are quite cold, snowy and sometimes rainy. With changing weather conditions comes the challenge of maneuvering on roads and pathways that may require shovelling and gravel to keep ice from building up.

**Parking:** Some suggested that the parking lot was too small for the number of programs at the facility. Others felt that parking was not an issue for them.

**Traffic:** Some were concerned about the volume of traffic and the visibility of pedestrians and cyclists around the Genesis Centre.

**Feasibility:** Many who use the facilities at the Genesis Centre do so with other family members or require bulky equipment that is difficult to manage if biking, walking or taking transit.

**Walking and Biking Paths:** Some identified a lack of safe or connected biking and walking paths was a deterrent from using these modes. Falconridge Blvd was identified as too busy to cycle on by many.

**Genesis Centre:** Feedback from respondents indicated that the Genesis Centre is a great facility and one that they appreciate having access to.



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For a more detailed exploration of themes that were heard, use the Summary of Input section.

- ▶ For a detailed summary of the input that was provided, please see the [Summary of Input](#) section.
- ▶ For a verbatim listing of all the input that was provided, please see the [Verbatim Responses](#) section.

## Next steps

Present recommendations to Council on March 8, 2018 Standing Policy Committee on Transportation and Transit, for public comment, review and approval. Information will be available online prior to the meeting.



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## Summary of Input

The summary information combines both in person and online feedback collected from November 29 – December 17, 2017. There were a total of 387 responses. Please note that not all respondents answered each question.

Do you ever go to the Genesis Centre? (including the YMCA, Calgary Library, North East Centre of Community Society or for special events)	
Yes	No
376	10

If so, how often do you visit?				
More than once per week	Once per week	1-4 times per month	Once every 3 months	Once or twice a year
187	85	49	35	25

When you visit the Genesis Centre, how long do you usually stay?			
Less than an hour	1-3 hours	3-5 hours	More than 5 hours
44	272	48	18

What time do you usually arrive when you visit the Genesis Centre?				
Before 8 am	8 am – Noon	Noon – 3 pm	3 pm – 6 pm	After 6 pm
7	101	109	133	76

Which of the following age groups do you fall into?							
Under 16	16-24	25-34	35-44	45-54	55-64	65-74	75+
48	38	68	134	54	28	21	1

When you travel to the Genesis Centre, how do you get there? If you use multiple options in one trip, check all that apply.					
Drive	Carpool (drive with someone else)	Walk	Transit	Bike	Other
293	46	95	57	19	8 Taxi



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What would make it easier for you to cycle to the Genesis Centre?	
Theme	Detailed explanation or example
Bike paths	Bike paths, bike lanes and improved bike path system would make cycling easier for some people.
Bike storage	Safe and secure bike storage would encourage some people to take their bike.
A bike	Many people do not own a bike.
Weather & maintenance	If the weather was better and the bike paths and sidewalks were better maintained some people would cycle more.

What would make it easier for you to walk to the Genesis Centre?	
Theme	Detailed explanation or example
Already walk	Many people that are able to, do walk.
Distance	Some people feel they live too far from the Genesis Centre to walk.
More paths/sidewalks	Some people would walk if there were better paths and sidewalks.
Maintenance & weather	If the sidewalks were better maintained and the weather was nice some people would walk more.
Safety	Some would walk more if there were better signals and crossings to make walking safer.

What would make it easier for you to take transit to the Genesis Centre?	
Theme	Detailed explanation or example
More direct/quicker	Many people feel that transit takes too long and is not direct enough.
More convenient bus stops	If there was a bus stop that was closer some might take the bus.
Already take the bus	Many people already take the bus and/or the LRT to get to the Genesis Centre.
Have a car	Some would not take transit because they have a car.

Are there any other general comments or suggestions you have on getting to and from the Genesis Centre?	
Theme	Detailed explanation or example
Parking	Many people felt that they would like more parking at the Genesis Centre and others felt that the parking was adequate.
Construction	Some felt that there was no need for more development close to the Genesis Centre.
Genesis Centre	Many people took the time to mention the things that they like about the Genesis Centre.
Suggestions	There were different suggestions for solutions to help with parking including: shuttles from the Saddletowne LRT station, better drop off area, handicapped parking that is closer to the door.



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## Verbatim Comments

The following comments are as they were recorded on the survey at the Genesis Centre or online. Edits have been made to remove personal information and/or language as deemed necessary.

### What would make it easier for you to cycle to the Genesis Centre?

- Pedestrian sidewalks
- a place to leave the bike safely
- Would be too far to cycle.
- Safer drivers in the neighbourhood.
- I would not cycle as I always have a stack of 20+ books or a large gym bag. And often a young child.
- a bike
- Bike paths
- Yes
- Paved paths from 52nd to there.
- If I was younger.
- Meh
- too far away
- Safe travels
- Bike path/ safer roads
- A traffic light on the Martindale Blv by Martindale Road
- No
- I don't have a bike so this doesn't apply to me
- Bike paths are great, no improvements are needed.
- There should be a cycling pathway from between the houses path to genesis.
- nothing, having the kids, especially my special needs son, biking is too dangerous
- Having a bicycle would be a good start.
- I wouldnt
- I don't have a bike.
- Getting a bike
- No
- Better lighting, bike path,
- FALSE
- Cycle path around the loop, because riding in busy traffic isn't for everyone and a cycle lane in traffic would make an already horrible traffic situation even worse during peak hours.
- Not possible with my baby
- Better sidewalk cleaning by the city
- nothing, I am handicapped and I would never let my young kids bike across falconridge blvd it is way too busy and there are accidents at the intersections near there often
- Continuous bike path up 52nd
- Nothing we go for sports and need equipment bags etc
- A bicycle, a will to use it, and a big trailer to haul my model train display.
- NA
- None
- No
- Treffic
- Too old
- it is the distance and health
- nothing as this is a waste of taxpayers money
- Nothing
- A bicycle
- Better cycle infrastructure in the area.
- FALSE
- Nothing
- not applicable have health limitations
- Driving
- More bike rack options
- na
- nothing
- N/A





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- cycle tracks
- I'm disabled.
- Better Health
- Impossible bcz of weather conditions
- More bike racks
- More secure bike racks, better feeder pathway system from Castleridge.
- FALSE
- Improved bike path system
- I do sometimes in the summer.
- More controlled cross walk. better education for drivers in the area on how to obey crosswalks and speed limits.
- Give me 4 by cycle so we all can go by cycle
- Bike paths or bike lanes
- My house is a bit far away so it will take more time and i have time constraint.
- Bike paths! or lanes
- All the sidewalks cleaned properly. Make sure there is no ice on them. The way our community is made.. It is very hard to be able to walk or cycle there.
- Ok
- Safe Biking Lanes
- No
- safer bike path off main road
- yes
- More cycle racks
- A cycle lane from Skyview
- I play hockey there so it's not only a matter of distance, but transporting equipment easily from and back to home.
- Clear pathways and easy accessibility.
- I have a preschooler in tow so that doesn't work
- Owning a bike
- I prefer to drive
- More parking, different parking lot layout
- Provide a place to lock up scooters. Both my kids always want to bring their scooters but there isn't a safe place to lock them up
- I could but don't. Not my habit.
- Would bike in summer
- Weather makes it difficult and sreet pathway
- Nothing
- Weather dependent
- If i had a bike
- No
- We could if we wanted to
- Better weather
- Pathway connection
- We need to get here quickly
- A direct bike path
- Its not close enough - i would need more time
- Its easy enough
- Bike lane
- No
- When the weather is good
- No because there is two of us and one has a disability
- Weather. Less hills.
- Take a bike in summer
- Happy with pathways from the community
- "N
- For me nothing really"
- No too far
- Live too close to bike
- Need to learn how to ride a bike
- No change
- Too far
- Nothing. Look at the traffic density in the area. Cycling is out of the question. I don't have a death wish.
- More cycle lock stands.
- More parking
- A bike



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- There are no bicycle lane in Martindale so if there are I can go on bicycle. However it will be difficult in winter.
- Dedicated bike lanes / pathways non stop from downtown
- If i had a bike
- Nothing
- Own Transportation with kids
- Connecting bike paths
- Additional pathways
- I'm a neighbour
- Drive easier
- More lights
- as weather permits
- car-parking space is less
- Very good area for biking
- Specific biking way
- Bike path all the way from home
- Skate park
- Making bike stand available
- More designated bike pathways
- Pathways, bike parking
- more bike parking
- Summer only
- Biking because it gives you e1ercise. More bike parking.
- More pathways
- Bike lane away from traffic
- Its in neighbourhood
- It is close
- Contineous bike paths
- More bike racks, lighting for night time.

### What would make it easier for you to walk to the Genesis Centre?

- Pedestrians sidewalks
- i walk from transit station
- Too far.
- Safer drivers in the neighbourhood and safer pedestrian crossings
- I would not walk as I always have a stack of 20+ books or a large gym bag. And often a young child.
- nothing
- Are better direct walking path from Martindale Blvd
- More sidewalks
- No
- Walkway is okay right now.
- Being able to walk a distance.
- Clear wayfinding devices. Direct walking path from LRT to Genesis Centre entrance.
- Moving sidewalk
- too far away
- Safety
- More signals, safe and friendly walking space
- No
- I walk there when the weather is nice
- Walking is great, no improvement needed.
- FALSE
- Pathway from between the houses path to genesis.
- the only times I drive to the Genesis Center is when it's library day and my kids take out so many books it's impossible for me to carry them all home (especially since I have MS)
- Crossing Falconridge Blvd on the southern intersection takes a while to wait for lights.
- Nothing. I often walk there now with my 3 year old. Takes about 15 minutes
- Not having arthritis!
- I could and have done that
- No



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- I do
- Warm weather
- A pathway through the middle of Martindale
- I am too crippled to walk
- nothing, I am handicaped and I would never let my young kids walk across falconridge blvd it is way too busy and there are accidents at the intersections near there often
- Nothing
- Too far from home and not rwlistic when arriving for sports
- To live closer. And anywhere I park I already have to walk to the Genesis Centre.
- NA
- None
- Better pedestrian walkway
- Live too far
- Nothing
- Weather
- FALSE
- Nothing
- not applicable have health limitations
- No
- Not something I would do
- na
- nothing
- Too far from my house,8 km is a long walk both ways especially with my kids
- It already is easy to walk to the Centre.
- I'm disabled.
- Good Weather
- FALSE
- Better cleaning of side walks in winter
- Because I go there for workouts, the distance is prohibitive.
- Sometimes it is not possible being it is too far from the house.
- Access from multiple point in and around the community
- I have done it. Bit far with my bag of books
- More police taking action against the increasing amount of dangerous drivers. Saddletown circle is one of the most dangerous roads I have ever encountered. I wonder why the police call it the "Hindi 500" I am originally from Europe and have experienced driving in many cities..
- reduce my tax or give me some cash
- Walking paths they stop on the side of the centre
- My house is a bit far away so it will take more time and i have time constraint.
- properly shoveled sidewalks and footpaths
- Make community more walk friendly by making proper stops for people to take breaks while walking. Cleaning snow and ice
- Ok
- Weather
- No
- FALSE
- yes
- I play hockey there so it's not only a matter of distance, but transporting equipment easily from and back to home.
- Quick routes, winter pathway cleaning cleaning
- If it's nice and I'm not in pain (lupus) we walk.
- If it was closer. Also when it's dark I don't feel safe walking due to traffic.
- I prefer to drive
- Longer hours for YMCA and library programs
- Shorter pathways direct to centre
- Pathways clearing
- If the weather permits i wouldnt mind
- No
- Too far
- Walk in the summer. Ice on sidewalks in winter is hard. Feel unsafe when drivers are



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aggressive. Flashing lights at crossings would help.

- Already walk or take the bus
- "Ice on sidewalk near Nelson school
- Need lights earlier"
- We do walk sometimes
- Too far
- Walk is good
- Sometimes
- Weather dependent
- Too far
- No
- No unless there was conveyor belt
- Not close enough
- Sometimes if its nice weather
- I do walk maybe hover board
- Weather dependent
- Yes we walk in the summer
- Shorter distance
- I walk the majority of the time
- More lighting
- Unfinished pathways, walk through grass
- Less traffic
- Nothing as well
- Too far
- To far to walk
- Too far to walk
- Same as above
- The saddletown circle is awful and it needed to be rechecked because its creating a problem for walkers and even car drivers.
- I prefer to drive
- Better sidewalks that are level and no roots pushing up the sidewalk blocks.
- It is difficult due to distance from my house to walk to Genesis.
- If wasnt coming from work and the weather was nice
- Nothing
- Cleared pathways
- It would be better to entry from northern side (close to building)
- pathways/sidewalks
- N/A
- Frequent removal of snow, lighting
- As I stay nearby
- Very good area for walking
- Make more pathway and biki way on both sides
- shorter route
- benches
- More lighting in walking area
- More pathways, crossing lights
- More pathways from nelson
- If these more lights on the streets
- limo
- easy to walk
- lights
- Add more lights
- Group walks (so it does not feel like a long way)
- more direct pathways
- walkway clean
- need more light
- need more light, snow clean
- need more clean
- snow clean
- snow clean, walkway clean
- need light
- Walk in summer; sometimes feels unsafe at night - need better lighting
- Walking
- Only in summers
- Genesis Centre is very close to my home. I always prefer walking.
- improved pathways
- Its in neighbourhood



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- Walking is easy because is close by and with side walk
- Walking
- Lighting isn't enough; Frequent shoveling
- make a path through the big field
- walking
- walk in @

## What would make it easier for you to take transit to the Genesis Centre?

- it works fine
- We probably wouldn't take transit, as we are taking our two kids swimming, and driving would be the fastest option.
- A bus that stops in front of my house and stops at the front of the Genesis Centre.
- Takes 30 min To walk but about an hour if I take transit. I only take it if it's cold and I am not driving. Sometimes buses are early and I have to wait for the next one. Maybe have a bus that runs there and to the high school that is within the community of martindale and taradale since it's between the two.
- If the pass was free. I don't use transit for anything else; therefore I wouldn't pay for a pass just to go to the Genesis Centre.
- i dont usually take transit
- More buses that stop directly outside or one that stopped at the front door of the Genesis
- No
- Transit is pretty good, but we usually go with 2 adults and 1 child, which makes a trip cost about \$15. Driving is much cheaper.
- More ramps on busses.
- Free shuttle bus service from LRT (either Saddletown or Mcknight), similar to that provided during Supertrain.
- Nothing
- too far away
- Timing of bus connecting
- More bus stops
- No need.
- Transit tickets are expensive, spending \$3.25 for two stops isn't worth it. So it's better to drive
- Transit stops are great, no improvements needed. At least 2 different routes stop at 2 different stops right in front of Genesis Centre.
- cheaper transit rates
- More frequent service on the 23 route
- A free shuttle from saddletowne let station
- I live too close to take transit, but am not able to walk that far.
- No point, easier to walk
- No
- Our transit system is kind of gross... crappy lighting at the stations and the parking lots... it's not a safe environment what so ever
- Better transit! The 23 take so long to arrive
- Better personal hygiene by fellow transit users. The train stops at the end of the block, it's not exactly hard to get to the centre.
- A bus that would accommodate a stroller. The current shuttle style buses are too squishy
- Nothing0
- I wouldn't
- Continuous bus up 52nd
- if the bus from coral springs will have some sort of connection to the genesis centre or some direct stop in front of the centre, nit crossing the street towards because i take my young son with me.
- FALSE
- NA
- No



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- No bus route
- reliable transit
- Nothing
- Would not take
- Too expensive to pay for youth fare for the distance
- Nothing
- too far to walk from Ctrain to Genesis Centre
- No
- Does the transit that travelles down 52nd go all the way to the Genisis Centre? More knowlegde of bus routes and times.
- na
- free
- My daughter takes transit there from school at Collingwood and works out after school.
- It already is easy to walk to the Centre.
- more reliable transit, better communication of closures and delays
- I'm disabled. It's way to far to get from the stop into Genesis.
- Free Door to Door service
- Poor routing from Castleridge. It would require a minimum of 2 buses with poor schedule overlap.
- FALSE
- If a single bus ride went directly there. Presently must transfer buses.
- Free service in the local area Why only free travel in the downtown?
- If its free
- FALSE
- Buses more better schedule more frequent and more frequent on weekend
- It will take too much time to take transit. Or increase the bus routes
- pretty easy except for the frequency off peak for the lrt
- It is an expensive option for a family to take transit because of expensive bus passes.
- Ok
- Yes
- FALSE
- yes
- Direct bus
- I play hockey there so it's not only a matter of distance, but transporting equipment easily from and back to home.
- Add more buses to the route. Less wait time
- Not applicable
- By the time I wait for a bus, make a transfer and wait for a second bus, it would be faster to walk.
- I prefer to drive
- A complete revamp of Calgary Transit to make it less down town focused, and side walks in industrial areas.
- Take access Calgary - would like it easier to get to the door from parking lot. Its too far
- Direct transit
- Transit reliabilty
- Transit is not the easiest for me
- Have a vehicle now
- No
- No transit where i live
- Live too close to take transit.
- More direct route, has to take two buses 55 & 23
- Heated shelter would be nice
- Better timing. Too crowded.
- Its easy but we prefer to walk or drive
- Easy to take transit and walk from the station
- Transit is good
- No
- Train from skyview
- More frequent
- I have a car so i don't take transit



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- No
- Its easy to take transit
- No im in a hurry
- I live too clise to use transit
- No because it takes to long
- Less Crowded buses
- If i have bus money
- Live close enough
- Stops a little closer to the entrance comming fromNorth East
- Better bus route
- Train from skyview
- Only take Access calgary
- Takes too long and i have a car
- Faster transit
- Maybe in the summer
- No need for transit
- Bus doesnt come at the time I want
- NA
- N/A
- I prefer to drive
- Not interested
- more frequent bus service in day time but this option may be not viable for the city due to high cost of operating the bus service.
- A train
- I live very far, and go with small children. Taking transit would make my anxiety go through the roof.
- Nothing convenient about transit
- Ctrain route is good.
- Yes, currently I have to go downtown first from the NW and it takes over an hour to get there. If driving it takes 15 minutes.
- Frequent transit service to Genesis Centre from NE communities will help
- Larger transit loop at site
- More frequent bussing
- The train from Skyview
- Closer bus stops
- Route 23
- Get buses that come to the main entrances
- put bus stop
- Direct lines from NW
- Connections with c-train will be fine
- Very good area for transit
- Put bus stops closer to genesis
- Express bus / closer fr. train station
- more/closer bus stop
- One way transit is needed for school students and seniors
- More bus service
- free bus pass
- closer bus stop - front door
- Whitehorn
- More stops, closer to Genesis Ctr.
- Buses to run more often
- More frequent service
- More bus stops
- Car, bus
- More frequency for buses in weekend
- Calgary Transit or by car
- more bus stop close to the library, frequent buses running
- if there is direct transit from Whitehorn to the Centre
- Better timing for transit
- Time of buses too late
- Better train access
- more routes
- More buses from my area. It takes too long right now because I have to go downtown and come back up. More direct bus service, 15-20 min drive, over 1 hour bus.
- Direct Transit
- Transit will take 10 min
- Transit, LRT is easy and frequent.
- Taking transit



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- Efficiency
- More buses or route down 80 Ave
- More busses or route down 80 avs
- Taking transit
- The buses to come faster
- All of the options are available.

## Are there any other general comments or suggestions you have on getting to and from the Genesis Centre?

- We want more parking space
  - parking lot is too small
  - Even on a busy Saturday, we find parking and traffic to be fine, as we usually park just east of the YMCA. Easy access in and out.
  - Please no more building in the ne we are so congested. Please no more apartment buildings especially near Genesis thanks
  - Remember that this location was chosen for "lower income" people. Therefore, THEY can take transit (they shouldn't be able to afford cars, insurance etc). So they shouldn't need to park... maybe their guests only... even that is a prso ken. Why are you looking to change MY transportation? Choose your residents wisely!! That's why the city chose this location right??! Because it's beside major transit... make THEM use it!! Better yet, scrap the project before it's too late.
  - Need more clean
  - More handicapped parking available.
  - Nope
  - Terrible questions. I travel for my kids, these questions are about me.
  - Make circle traffic slow down to 30 kmh.
  - Increase parking space
  - City Hall refuses to listen let alone address NE residents concerns.The only long term solution is to build more parking lots at the land next to Genesis Centre which was originally for Recreational purposes.Now City Hall takes it away for commercial housing project.Should I say well done City Hall.We
- the residents of NE Calgary do not want the available land to be turned into a busy housing estate.Instead this available land can be used for extra parking lots as is done now.In future we could build more recreational facilities in addition to Genesis Centre.Wish I could address this in person.In my view there is no other solution in sigbt.Hopefully City Hall will review tbe whole issue.Thank you for this opportunity to express my view.
- It's fairly easy to walk to from my house on saddleridge drive in warm weather.
  - Please do not allow the permit for high density housing to the south of the Genesis. They use this as overflow parking for big events. To take that away causing many parkers to park on our street (Taracove Estate Dr.) taking up what little parking we do have!!!!
  - allow more parking at the high school for prayers and large events
  - FALSE
  - The genesis center is a hub of activity and offers many special events...the guests at these special events should have to find alternate ways of getting there and save the parking for regular visitors.
  - I will make more effort to carpool when attending evening meetings at the Genesis Centre.
  - Make bigger parking lot
  - Bigger pool would be nice as would a bigger fitness center and people at the YMCA who call themselves trainers yet don't do a damn



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thing. Better lighting outside the Genesis center more recreation and meeting/visiting seats less places for kids to loiter and additional food vendors would be an asset to the facility.

- A multi level, high volume parkade, would be a huge boon both to the centre and to the train station, allowing those in neighborhoods beyond the end of the line easy access to both transit and the genesis centre without the long bus rides that make usage prohibitive to those on time limited schedules.
- There needs to be adequate parking. I do suggest a drive through book drop off for the library that way if you are just dropping books off you are not taking up a parking spot
- I just want to have free GYM services because I cannot afford private gym in calgary.
- FALSE
- "For the special events that I attend here. I find that finding parking is insufficient and the neighboring businesses probably don't appreciate the influx of vehicles and long term parking.
- The west and North loading doors require more space for vehicles to maneuver and multiple vehicles using the doors at the same time. The main South shipping and receiving dock is perfect."
- Take attainable home away
- Weekends and evenings parking is really difficult
- Need more space because the place is always full
- take away plan for housing and leave the space for future expansion
- If there were more Seniors programs I would be there more often
- More parking
- Don't build any housing complexes near the genesis. Traffic is already an issue, especially now with the high school there.
- FALSE
- When you are coming by car down Falconridge Drive and want to turn on the light to go to Genesis Centre, the drivers just turn whenever there isn't a car coming and completely ignore that the pedestrian has the walk sign. SO many drivers almost run over pedestrians. Don't forget that people with disabilities NEED to drive to Genesis Centre. The library is not a "want" it is a NECESSITY to young and old alike. It is more important than adding more buildings and traffic adding to congestion. Protect that please. Nothing should ever block the access for all people to the Library....thank you
- no
- na
- Needs better parking!!!
- I think that the parking lot is large enough. Only time I have seen it full was during an event. I may have to walk a little further during peek times but never full on regular days.
- It is pretty easy getting to the Genesis Centre...It is the parking that is a chore.
- Disabled parking is too far from the door. I'm not strong enough to wheel myself from the parking spots and up the long ramp. There should be more parking on the east side where it's level entry.
- the security personal there, not sure of his name but i believe it starts with a "K" is extremely discourteous and negative. i and a group of friends were quietly studying in one of the vacant rooms in 1000 voices, and he came in and kicked us out stating, "we do not have permission to study here". we specifically asked the girls in the front if we



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could and they said if we could just keep it quiet, we could use them. all of us were working on our own assignments in peace and out comes this guard telling us to pack our stuff and study somewhere else. there is not much other space to study when the library is full. we all found his behaviour towards us unbelievable.

- FALSE
- Easy solution is to expand the parking facility.
- I go on the weekends usually earlier in the day compared to the weekdays.
- Better road system, a halt on more housing in the area. The roads are not designed for the amount of vehicles.
- we need more parking
- FALSE
- Not that i can think off
- It is a good facility with easy access but parking gets busy on weekends
- NE in general needs more connected and continuous bike paths we are not served well in this regard at all. I grew up in NW Calgary and could use a bike path to get to both high school as well as university. Where I live now I cannot safely bike to either work or the Genesis center without going on major and busy roads. My life insurance is paid up but I'm pretty sure my family would rather not collect
- Traffic, parking and congestion
- I need my car for the work that I do at the Genesis
- These questions should be asked before making any community and recreation centre. It isn't very wise of city to ask these questions later. You are wasting public's time and money by doing this.
- Lot's of time it's hard to find parking.
- FALSE
- Need more carparking space
- Consider making a two storey parking lot
- Please do not take away outdoor playgrounds from our kids. This is the only place for northeast community parents to expose their kids to outside environment in this digital world.
- Maybe have overflow parking into the high school parking lot weekends and evenings. Have patrols to stop high school kids from parking there.
- I do walk sometimes during the summer when the weather is good and I have time. During the rest of the year, I don't have the time or desire to walk in the dark. If the City is going ahead with this big housing project they need to consider a multi level parking structure. It's hard enough to find parking for Tuesday night yoga, never mind a special event.
- Do not change land use designation in adjacent to the genesis center
- Making the larger parking lot one way, adding a short term parking area, or building a parking garage under the proposed affordable housing project. Why does survey not consider multiple visits a day (program drop off, pick up, and facilities use)
- Too far, would prefer to walk if lived closer
- Nice and close
- I am fine.
- Really nice
- None
- Pretty easy but front and back exits are confusing.
- A bike track would make it easier.
- Too far
- Transit routes could be modified to make them better. One bus from each direction
- No



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- Massive parking lot, big turnout for Friday prayer and it is accommodating of the traffic. Go to closest prayer and mostly to the library
- Weather dependant. Don't want to see the new development take away parking from the genesis centre
- I think its ok
- Cost to rent the facility could be less.
- "Parking is only busy on Friday
- Also someone bumped my car and there is no camera to check."
- Would take the bus if you couldn't walk
- I would like another bus stop on the boulevard
- Great centre
- A bus stop near my home in Redstone
- Really like the soccer fields
- Park is away feel specailly in winter for old people.there should be acess close to door for old people
- Leave the empty green lot alone. We don't need a condo project there. We need open green spaces. If you put a condo in there you can say good bye to my vote council.
- Needed more books in more languages for our library, if you need any help feel free to contact me at [perosnal information removed] for English/Punjabi/Hindi/Urdu Language activities.
- Do not change land designation around genesis center
- FALSE
- Increase parking space and stop coming projects near to it to create more problems like parking, accidents etc.
- The easy solution is to expand the Genesis parking towards south, not to bring any new development.
- Driving is my only option. It's too far away from home to walk. And it's too unsafe to cycle across Country Hills Blvd. I have cancelled my YMCA membership because of the lack of parking. Not worth the hassle. I used to go 2-3 times per week but now avoid the area.
- Parking seems ok at the time of day I go. I am able to walk so can park further away. For others with limited mobility I think parking is a challenge
- Genesis center is becoming more political HUB instead of health community development place.
- Very crowded area
- Please do good planning
- Needs more seating inside
- Quite easy and straight forward - parking is rough some day
- Skyview C-train
- To cut down on the overall amount of traffic would cut down on commute times
- Entrance facilities making more
- Falconridge Blvd and 64 St light was down twice the last 2 months during rush hour, improving it would be appreciated
- Shuttles from schools
- more bus stops and easy accsses to the transit
- Better transit connections to Temple, better lighting in parking lot, go to multiple activities here for kids
- Sometimes, it become some noisy in library
- Updates GPA's to use Stoney
- Parking problems
- There should be an easy access through public transport
- Everything is ok for me and my family
- There should be campaign or some student support card which will benefit most of the students even from Canada and immigrant students also
- All in All genesis is best
- Seems good to me



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- Only one thing, please build an outdoor hockey rink when it is cold
- More parking spots
- Parking lot should be large
- Were a parking it is big issue
- Need a moor shiny tabul
- More lighting in parking area
- Everything good
- Gym is expensive a little
- All is good
- Incorporating some specific transit (bus) that directs you right to the genesis centre
- Great environment, nice place for study
- Better security please
- Security in library and more supervision
- Very good
- I would say if we can put some more restriction for school kids or to Medical Centre
- Had more quiet space for study in library (too noisy)
- No thanks it is good for my kids
- We are so satisfy with Genesis Centre because here all the age groups can do activities. Thanks
- Everything is good and appreciate your services for community
- There is always parking issues during celebrations and holidays
- I start coming the centre attending swimming lesson for my daughter. I found it good.
- only Genesis
- Only Genesis
- only Genesis
- Genesis Centre
- Genesis Centre
- Genesis Centre
- Genesis Centre
- I love genesis centre as well as my daughter. I wish the bus timing was fast to get here.
- Everything good for me. I always prefer walking. Car parking is big problem for me. Sometimes I don't get space to park car.
- Dangerous driving prevents from biking. Too far to walk.
- I want you guys to provide more parking spots.
- More parking. No more residential development that may affect parking.
- Doing good
- More secure bike rack or more lighting
- Happy over all with services provided.
- Sometimes its hard to find parking
- All good. Thank you for opening this location
- YMCA should provide all the level of swimming for kids, if we need to go to other centres for later level. Then what's the benefit and they should organize the competition for the kids as well
- Graduated payment depending on income. Low income people are not necessarily low, but have a small business. Swimming/soccer/dance/ physical activities.
- Transit options from Saddlestone Way
- Great building
- A bus from Ctrain infront or beside Genesis would be awesome
- This is one of the best things done in the North East area
- I appreciate the fact that for events, Genesis allows ethno-cultural groups to cook their own foods or book their own caterers for events. A huge plus compared to other spaces,
- Too far for communities near Redstone
- Parking here is not enough.
- more food!!!
- More variety in the vending machine.
- prohibit the kids that go to Nelson from going to genesis. too much fights happen
- More parking spaces



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- Increase the parking lot space. More frequent bus/train
- It's the best facility in the community and is affordable, very easy to get to by transit, walk or bike.
- Improve lightning on the side walks. Shoveling the snow frequently.
- provide more space
- Smile
- It's a wonderful place
- Increase parking lots