

How your business can be prepared

The Bearspaw South Feeder Main is a critical piece of infrastructure that supplies water to 60% of our community. The feeder main has experienced a recent break and a historical break in 2024. Given the condition of the pipe, we cannot guarantee it will not break again, so we are ensuring there is a community protection plan in place.

The below checklist has been created to help you prepare your business in the event of a sudden break.

If you are experiencing challenges in getting prepared, visit the Community Resource Centre, located in the Bowness Community Association. The Community Resource Centre team is there to help connect you to services and resources, and help support. The Community Resource Centre is open on Mondays and Wednesdays from 9:00 a.m. - 5:00 p.m. and on Tuesdays and Thursdays from 10:00 a.m. - 7:00 p.m. You can also call 311 to receive follow-up from the Community Resource Centre team.

Stay informed

Stay informed through official channels including local media, calgary.ca, and The City of Calgary's social media channels.

Download the Alberta Emergency Alert app, to know more about emergency events in your area. Emergency alerts that interrupt local radio, television and mobile phones do not require this app to be downloaded.

Prepare your business

Make a plan for a temporary location if your business is forced to relocate.

Ensure fire and smoke devices are in good working order.

Create a communications plan for your employees, suppliers and customers in case of an emergency.

Keep important documents (electronic and paper) in an alternate location.

Keep an accurate count of your inventory.

Talk to your insurance company to fully understand your policy regarding water damage.

Prepare your employees

Discuss your business emergency plan with employees, even if it is informal.

Ensure employees are aware of any hazards.

Prepare your buildings

Know where the shutoff valves and electrical panel are located in your buildings. Know how to turn off your main water valve and electrical panel. In case of a gas leak, evacuate the building and call 9-1-1. For natural gas emergencies, call the ATCO Gas Emergency Line at 1-800-511-3447.

Secure or relocate to higher ground any unstable materials that may be swept away or moved by flood waters (for example: pallets, lumber, fuel tanks, equipment).

Identify any materials that could cause damage if they came in contact with water (ie. paints, fuel, fertilizers, etc.).

Move electronic equipment (computers), furniture, valuables and important documents or records to an area safe from water.

Ensure you have sump-pumps with backup power and one-way valves installed in wastewater drains.

Our commitment to you

Your safety and access to water are our top priorities.

We are committed to keeping you updated and providing clear instructions if the situation changes.