



COMMUNITY SAFETY & WELLBEING

October 2025 Indicator Report

Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.

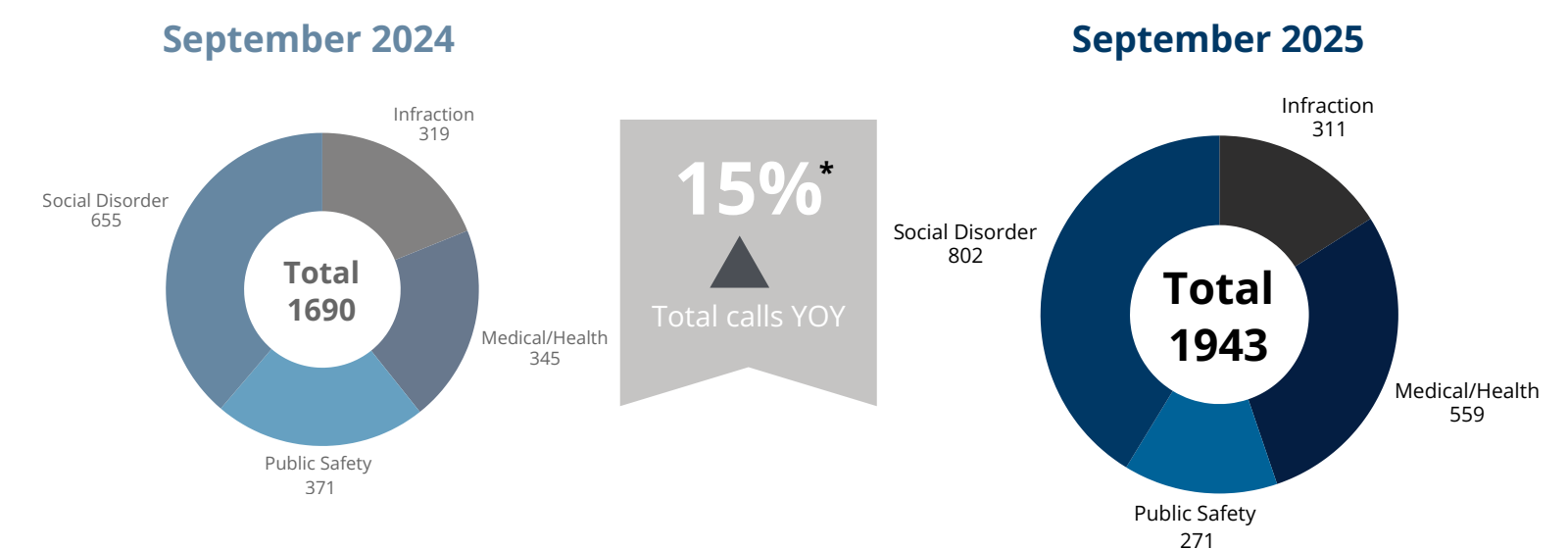


Social disorder includes welfare checks, social disturbances, drug use, impairment, and suspicious and/or unwanted persons

***Note:** To ensure consistency in data reporting, the Transit Public Safety team updated its definition of social disorder to align with the Calgary Police Service. Additionally, new data collection software was implemented in November 2024 which enhanced reporting capabilities. As a result, direct comparisons with data collected prior to this date should be made cautiously.

Calls for Downtown Safety Response

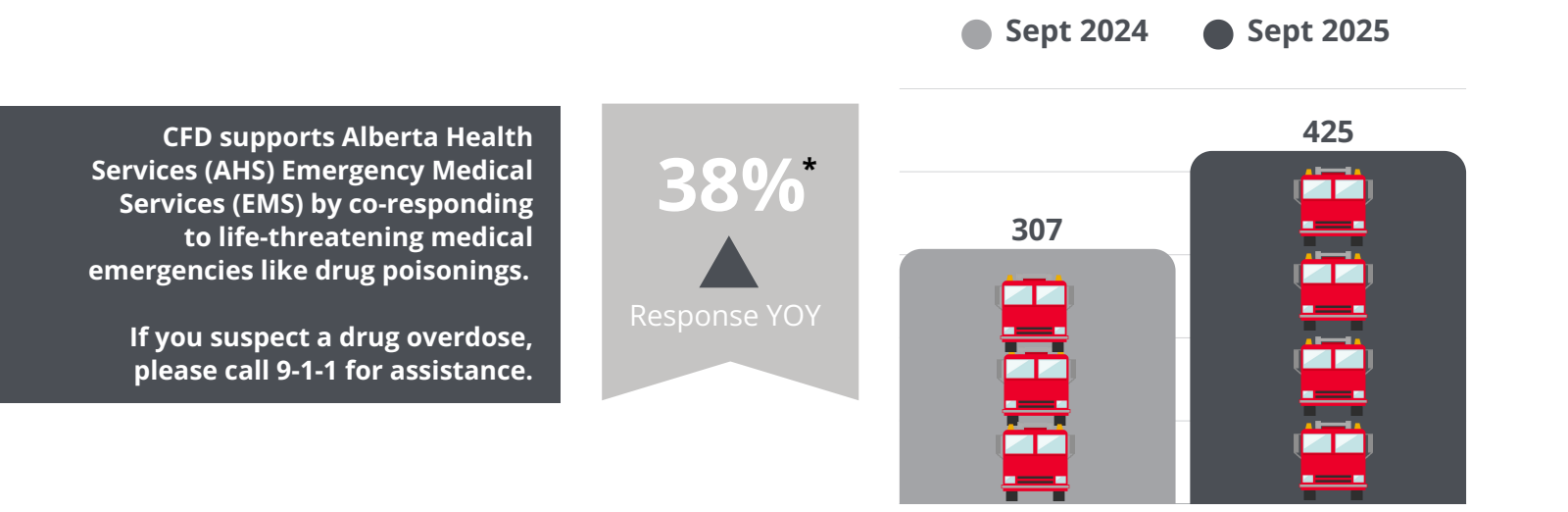
Calls responded to in the downtown core by City peace officers, security guards and community partners.



***Note:** Some of this increase can be attributed to more proactive responses, and adjustments in data collection methodology.

Calgary Fire Overdose Response

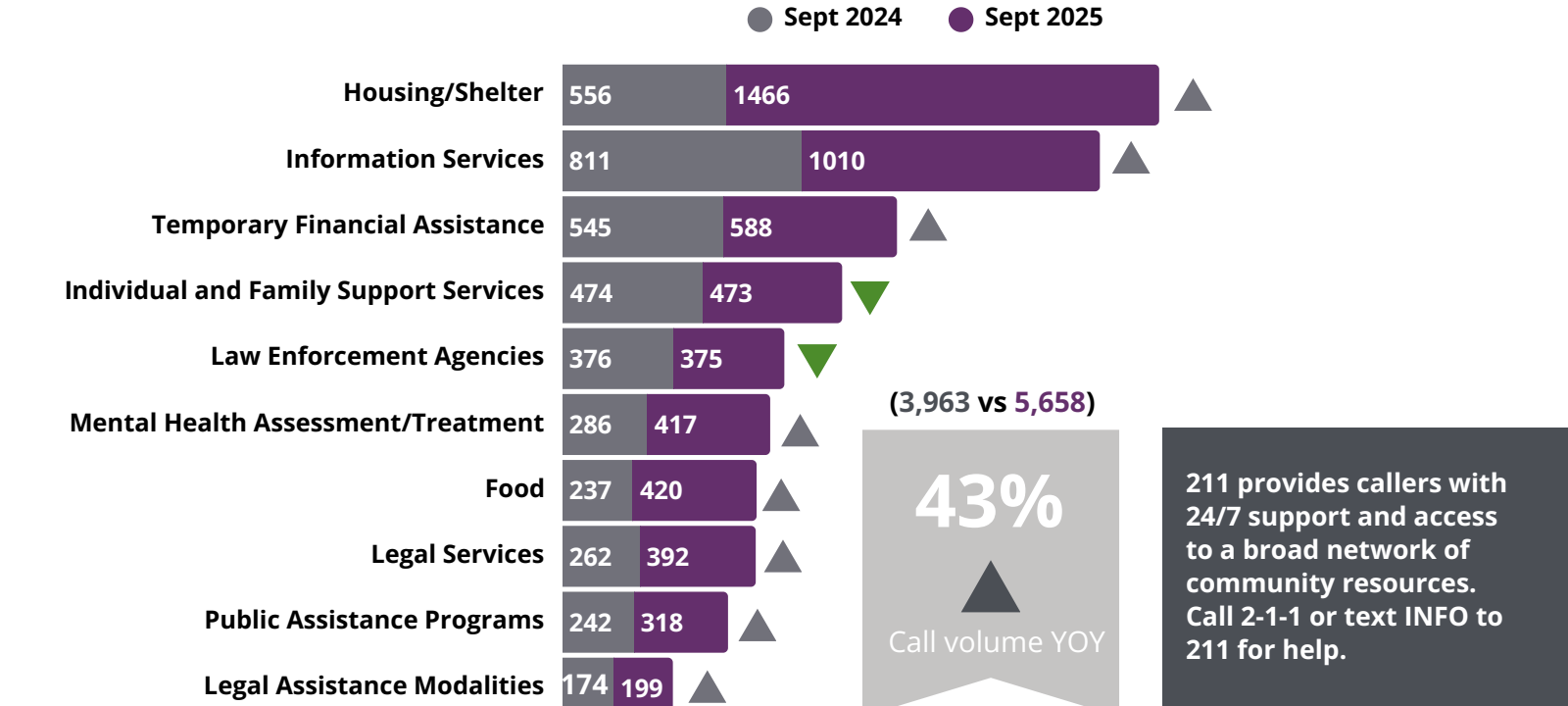
Calgary Fire Department (CFD) city-wide overdose response data.



***Note:** The CFD is closely monitoring this recent rise in drug poisonings and noted this increase may be related to changes in street drug supply or composition.

Top Calls to 211

Total call volumes with needs to 211 Calgary (top call types). All data from: distresscentre.com/data-reports/



***Note:** The data highlighted here is a snapshot of data from Distress Centre's monthly data reports. Please visit distresscentre.com for the most up to date information.

City Partner Spotlight

Featured Program: Bridging the Gap

Bridging the Gap is a community-based program that provides support for individuals, aged 16 to 24, who struggle with mental health concerns (self-identified or diagnosed), and experience barriers that impact areas of their life.

Quick facts

- **Organization:** [Hull Services](#)
- **Supporting City of Calgary fund:** [Calgary's Mental Health and Addictions Framework - Connect the Dots](#)
- **2024/25 Funding Amount:** \$211,975

Community Impact

Bridging the Gap gives its participants a voice through biannual satisfaction surveys. Results show strong positive outcomes from the program:

- 96% of youth felt they were treated fairly in the program.
- 75% reported improvements in emotional, social, and behavioral functioning.
- While 11% noted at least slight improvement in these same areas.

What youth are saying:

- "I feel great working with this program. It is nice to be able to not stress too much about all the opportunities, the counselors and therapist go at the pace I need to and its super accommodating."
- "I'm loving my time in this program and believe I've made great progress, especially as support through so many setbacks."
- "I very much enjoyed working together! I have never had such a safe, supportive and encouraging environment. I never thought I'd feel this good leaving therapy but I look forward to practicing skills on my own and getting better at it every day."

Community Safety & Wellbeing News to Share

Office Conversion is Now Housing for Calgarians in Downtown West

More than 200 Calgarians now have new homes as the former Dominion Centre office tower reopens as Dominion Civic Apartments. The formerly vacant 100,000 sq. ft. office building has been converted into an energy-efficient, climate-resilient residential space with 132 modern rental suites, including studios, one- and two-bedroom units.



84 suites are offered at non-market rates, improving housing affordability and helping build a vibrant, inclusive downtown community. Through the Downtown Calgary Development Incentive, 21 office conversion projects are underway, transforming 2.68 million sq. ft. of vacant office space into 2,628 homes, plus hotel rooms and a hostel. Learn more at calgary.ca/DTS.

Charge Safe for Fire Prevention Week

October 5-11 marked fire prevention week, an annual campaign to remind Calgarians of the importance of fire safety and provide practical tips to help prevent fires. This year, the National Fire Protection Association (NFPA) spotlighted Lithium-ion battery safety as its theme for this week. This is important as Lithium-ion (li-ion) batteries power many of our everyday electronics, including phones, laptops, power tools, and e-bikes/e-scooters. When damaged, overcharged, or improperly handled, lithium-ion batteries can overheat and cause fires or explosions. Here's how to stay safe:



Charge & recycle responsibly:

- Buy certified products: Look for safety marks such as UL, ETL, or CSA.
- Charge correctly: Use only the cords and chargers that came with your device.
- Recycle safely: Never toss lithium-ion batteries into blue, black, or green carts! They can ignite fires. Take them to a safe battery recycling facility near you. Visit calgary.ca/battery to find one.

Learn more about battery safety and fire prevention week [here](#).

Calling all Indigenous Digital Artists!

The City of Calgary's Public Art Program is calling on Indigenous digital artists to share their visions of tomorrow. Our 2026 Indigenous Digital Artist Call celebrates Indigenous Futurisms - a space where ancestral knowledge, innovation, and creativity come together to reimagine what the future could look like through Indigenous eyes.



Opportunity Snapshot

- Who: Indigenous artists at any stage of their creative journey
- What: Digital artwork, photography, or illustration inspired by Indigenous Futurisms
- When: Apply by November 28, 2025 with projects running: January-December 2026
- Where: Online and print with the City's Public Art Program

For more information please visit: calgary.ca/artistopportunities

Tracking our Progress on Downtown Safety

The [Downtown Safety Leadership Table \(DSLTL\)](#) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our progress tracker or visit calgary.ca/dslt for more information.

DSLTL Progress Tracker
Click Here

Click here to learn more about community safety & wellbeing