

Transit Social Disorder

August 2024

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.

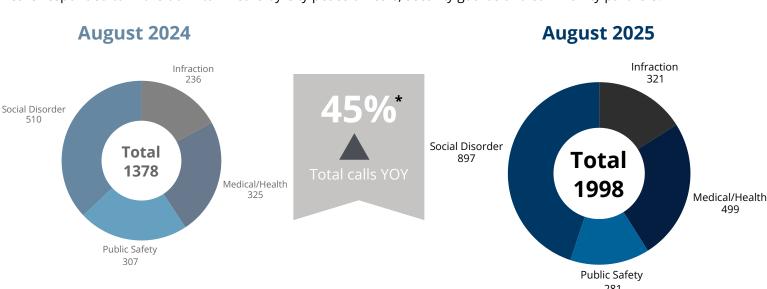
August 2025

disturbances, drug use, impairment, and 2066 2351 suspicious and/or unwanted persons *Note: To ensure consistency in data reporting, the Transit Public Safety team updated its definition of social disorder to align with

the Calgary Police Service. Additionally, new data collection software was implemented in November 2024 which enhanced reporting capabilities. As a result, direct comparisons with data collected prior to this date should be made cautiously.

Calls for Downtown Safety Response

Calls responded to in the downtown core by City peace officers, security guards and community partners.



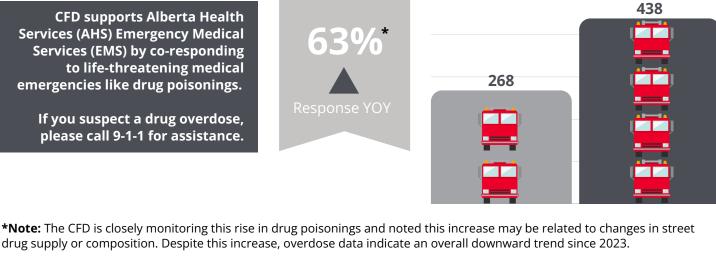
Note: Some of this increase can be attributed to more proactive responses, and adjustments in data collection methodology.

Calgary Fire Overdose Response Calgary Fire Department (CFD) city-wide overdose response data.

Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings. If you suspect a drug overdose, please call 9-1-1 for assistance.

CFD supports Alberta Health Services (AHS) Emergency Medical





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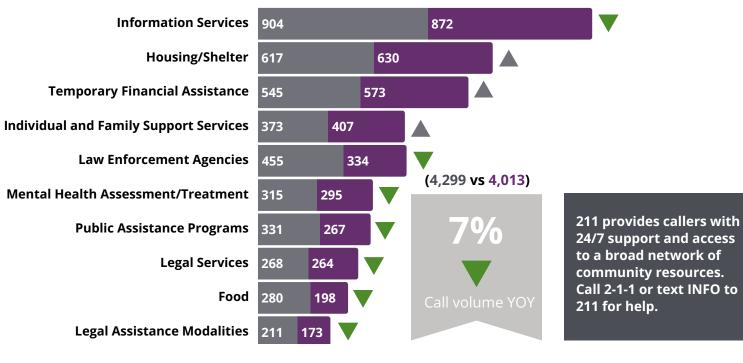
Social disorder includes welfare checks, social

Top Calls to 211



Total call volumes with needs to 211 Calgary (top call types). All data from: distresscentre.com/data-reports/

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Family Reunification and Resiliency Support Program (FamJam) I W A This program aims to increase the social inclusion of newcomer women and their families by providing opportunities to develop positive social ties, supports

City Partner Spotlight



Ouick facts

Organization: Calgary

Immigrant Women's

Supporting City of

Community Support

Amount: \$118,625

Calgary fund: Family &

<u>Association</u>

<u>Services</u>

2025 Funding

and ensure positive relationships within their families. This program is available to all newcomers, regardless of their immigration status.

well-being.

Featured Program:

Community Impact

The FamJam Program has had a significant positive impact on newcomer women and their families this past year, supporting over 200 individuals by: • Reducing Social Isolation - Moving to a new community can be overwhelming, especially for women and their families. The program provided a welcoming space where participants can meet others in similar

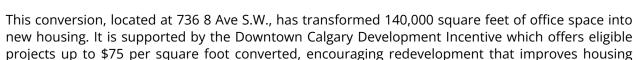
• Building Strong Support Networks – By connecting with fellow newcomers

and community members, participants formed friendships, share experiences, and offer mutual support, which is essential for emotional

situations, fostering a sense of belonging.

- Accessing Essential Resources Newcomers often face challenges navigating services such as healthcare, education, employment, and childcare. The program helped them access crucial information and connect with available resources. • Strengthening Family Bonds – Adjusting to a new culture can sometimes create family tensions. The program's focused on nurturing positive
- relationships within households, providing guidance and activities that promote communication, understanding, and cohesion among family members.





market units.

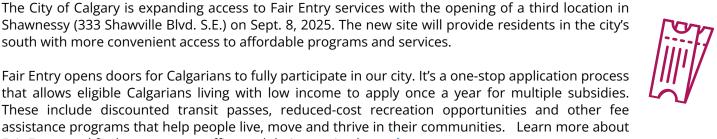
This conversion, located at 736 8 Ave S.W., has transformed 140,000 square feet of office space into new housing. It is supported by the Downtown Calgary Development Incentive which offers eligible

supply, property values, tax revenue and economic activity and supports a safer downtown community. Follow these links to learn more about the **Incentive program** or **Petro Fina**.

The City of Calgary opens new Fair Entry and Calgary Transit location

south with more convenient access to affordable programs and services.

Fair Entry opens doors for Calgarians to fully participate in our city. It's a one-stop application process that allows eligible Calgarians living with low income to apply once a year for multiple subsidies. These include discounted transit passes, reduced-cost recreation opportunities and other fee assistance programs that help people live, move and thrive in their communities. Learn more about Fair Entry, and find your nearest office and their opening hours **here**.



Record-high fatal collisions prompt joint response from the Calgary

Police Service and the City of Calgary Last year, 29 Calgarians lost their lives in fatal traffic collisions, a 10-year record high. So far this year, an additional 27 people have died on Calgary roads.

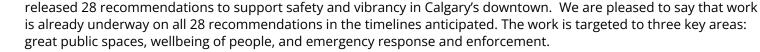
Together, the Calgary Police Service and the City of Calgary are expressing deep concern regarding road safety and road-user behaviour. As families continue to navigate the busy back-to-school season, there are more motorists, pedestrians and cyclists on the roads, creating a crucial need for everyone to look out for each other. In partnership with the City of Calgary, we are urging Calgarians to Join the Drive to Zero. Learn

more about how we are working together to prevent the widespread and forever-lasting effects of



Tracking our Progress on Downtown Safety

The <u>Downtown Safety Leadership Table</u> (DSLT) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they



See how our work is advancing through our progress tracker or visit calgary.ca/dslt for more information. **DSLT Progress Tracker** Click Here

losing a loved one in a fatal traffic collision here.

Click here to learn more about community safety & wellbeing

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