



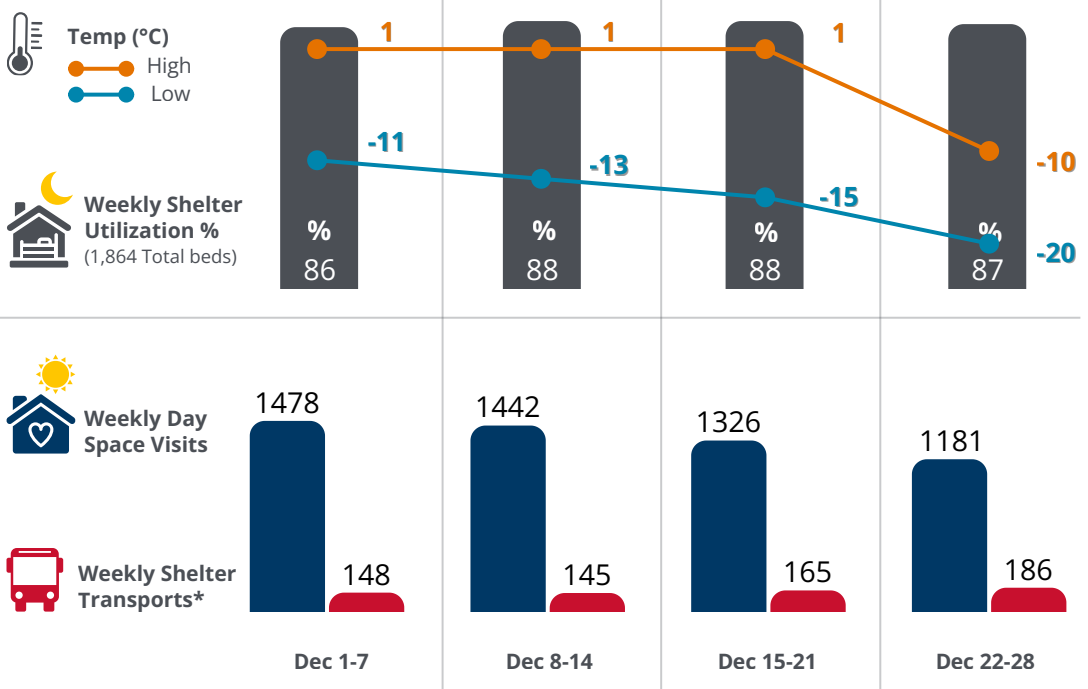
COMMUNITY SAFETY & WELLBEING

January 2026 Indicator Report

Extreme Weather Response (EWR)



To enhance community safety and wellbeing, the EWR provides additional resources in the community, including seasonal day spaces (complementing year-round day spaces), an overnight shelter shuttle, enhanced outreach and the distribution of essential items during Calgary's coldest months. For more information, please visit calgaryhomeless.com/ewr/



Data includes information on uptake, daily temperatures, and shelter transports over a monthly period.

In collaboration with:
 CALGARY HOMELESS FOUNDATION

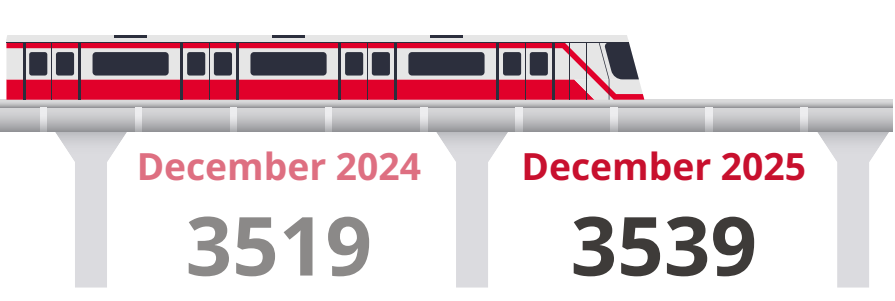
2025/26 EWR Shelter Utilization
87%
(Same period 2024/25: 82%)

2025/26 Day Space Visits YTD
5,427
(Same period 2024/25: 2,814)

2025/26 Transports YTD
688
(Same period 2024/25: 484)

Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.



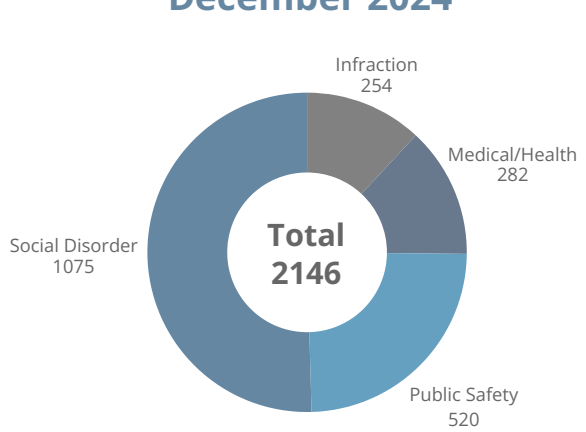
1%
Year-over-year (YOY)

Social disorder includes welfare checks, social disturbances, drug use, impairment, and suspicious and/or unwanted persons

Calls for Downtown Safety Response

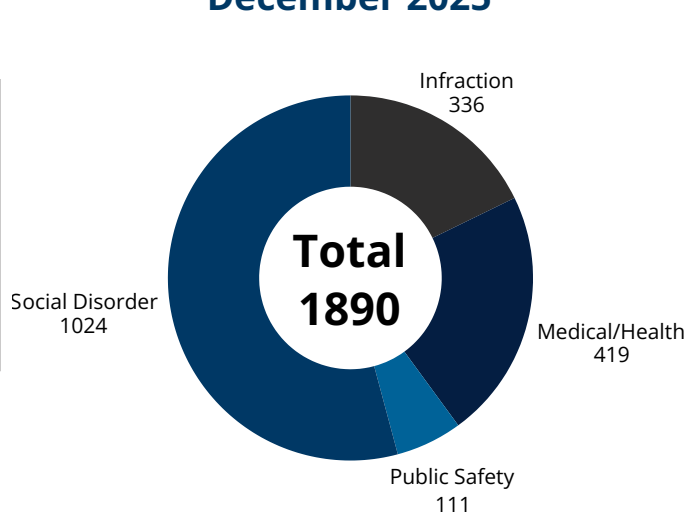
Calls responded to in the downtown core by City peace officers, security guards and community partners.

December 2024



5%
Total calls YOY

December 2025



Calgary Fire Overdose Response

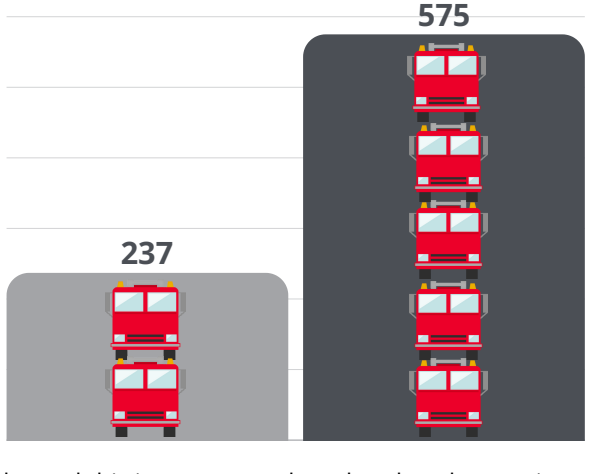
Calgary Fire Department (CFD) city-wide overdose response data.

Dec 2024 Dec 2025

CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

If you suspect a drug overdose, please call 9-1-1 for assistance.

143%
Response YOY

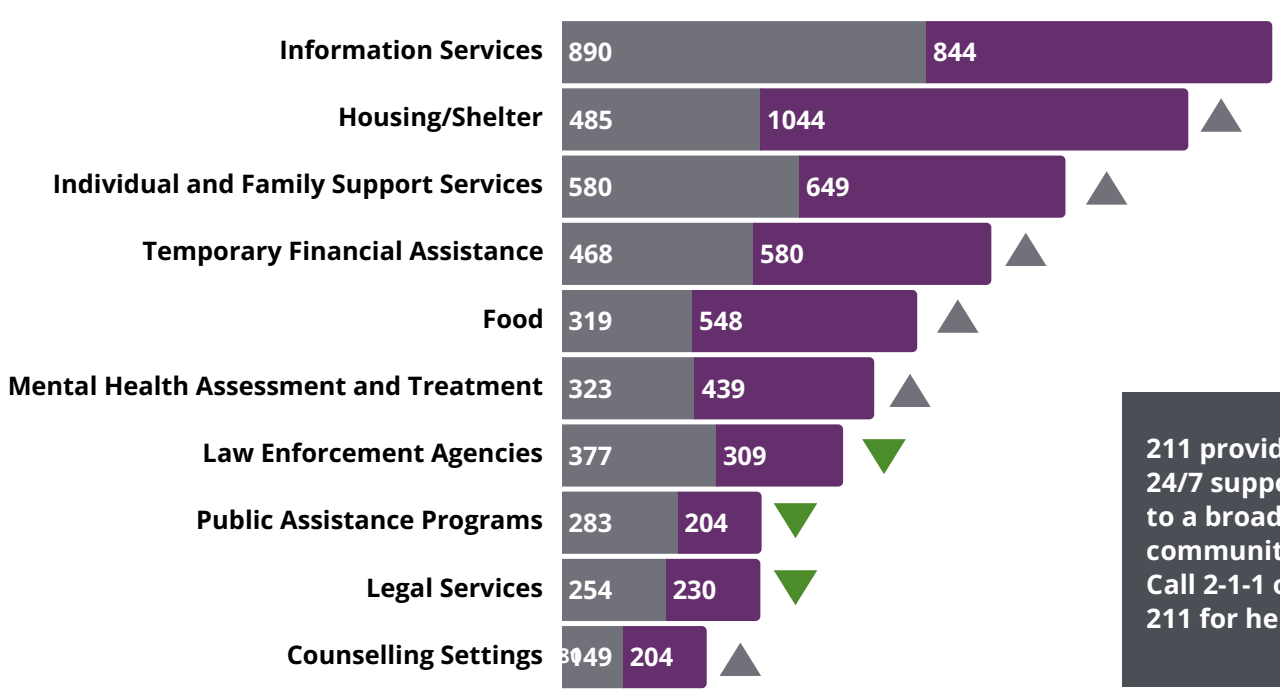


*Note: The CFD continues to closely monitor this rise in drug poisonings and noted this increase may be related to changes in street drug supply or composition.

Top Calls to 211

Total call volumes with needs to 211 Calgary (top call types). All data from: distresscentre.com/data-reports/

Dec-24 Dec-25



211 provides callers with 24/7 support and access to a broad network of community resources. Call 2-1-1 or text INFO to 211 for help.

*Note: The data highlighted here is a snapshot of data from Distress Centre's monthly data reports. Please visit distresscentre.com for the most up to date information.

City Partner Spotlight



Featured Program:
Village Commons: A Community Hub for Connection
Carya's Village Commons is a dedicated multi-generational community hub focused on strengthening community connections and reducing social isolation through various engaging activities.

Quick facts

- Organization:** Carya Society of Calgary
- Supporting City of Calgary fund:** Family & Community Support Services (FCSS)
- 2024/25 Funding Amount:** \$162,247

Community Impact

Village Commons and Carya advanced leadership development, social belonging, and economic participation across East Village by creating supportive, resident-driven opportunities throughout the year. Volunteers gained confidence and new skills, with two long-time volunteers transitioning into paid roles at Carya. Resident-led groups such as Walking Group, Senior Games, Crochet/Knitting, and Scrabble with Friends created weekly opportunities for leadership and connection. Rainbow Families, founded by a former participant, grew into a thriving LGBTQ2S+ parent group with expanded funding and new families joining throughout the year.

Partnerships with groups such as Alpha House and The Little Red Reading House deepened understanding and relationships. Economic participation increased through the Artist in Residence program, CIWA's Line Cook Training partnership, and opportunities for local entrepreneurs in the Village Commons kitchen.

Community Safety & Wellbeing News to Share

City of Calgary opens fifth transit public safety district office

The City of Calgary has reached a new milestone in its Public Transit Safety Strategy with opening a new district office in the northwest bringing our total counts of offices to five city-wide.

The new district office strengthens The City's decentralized deployment model by placing Transit Peace Officers closer to where service is delivered. This approach supports faster response times, increased visibility and more consistent coverage across the transit system, all key objectives of the multi-year strategy approved by City Council in October 2023. Transit Peace Officers, including members of the Safety and Engagement Team, will deploy from the northwest district office to support stations, buses and surrounding transit areas. Officers will focus on addressing safety concerns, supporting transit operators and staff and engaging directly with customers to promote a safe, respectful and welcoming environment.



The Calgary Fire Department opens registration for their 3rd Indigenous Firefighting Camp

The Calgary Fire Department (CFD), in partnership with The City of Calgary's Indigenous Relations Office, is hosting its third Indigenous Firefighting Camp from May 1-3, 2026. This camp is aimed at providing a unique opportunity for Indigenous individuals interested in pursuing a rewarding career in firefighting.



The camp is open to individuals of all genders who are First Nations, Métis, Urban Indigenous and Inuit. Applicants must be 18 years of age before the start of camp and are not currently in the firefighter recruitment process. Participants will be introduced to the skills and knowledge required to become a firefighter through the direction of firefighter mentors and hands-on experiences including using firefighting equipment and tools such as the jaws of life, putting out a car fire, simulating search and rescue and forcible entry. To learn more visit calgary.ca/IndigenousCamp

Explore parks in a new way this winter with an All-Terrain Wheelchair

The City of Calgary's Winter All-Terrain Wheelchair (ATW) pilot project aims to make it easier for families like Candice's to enjoy our beautiful winter park spaces. Between now and early March, Calgarians can reserve an ATW to explore two parks — North Glenmore Park and Prairie Winds Park.



There is no cost to book an ATW, you just need to login or create an Live and Play account. An ATW is a rugged chair designed to allow users to visit places and landscapes that would otherwise be inaccessible. These wheelchairs have extra-wide tires to increase stability on uneven or unstable terrain and skis to help navigate snow. To find out more about the program, how to book an ATW and additional guidelines for use, visit calgary.ca/atw

Tracking our Progress on Downtown Safety

The [Downtown Safety Leadership Table \(DSLTL\)](#) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our progress tracker or visit calgary.ca/dslt for more information.

DSLTL Progress Tracker
Click Here

Click here to learn more about community safety & wellbeing