



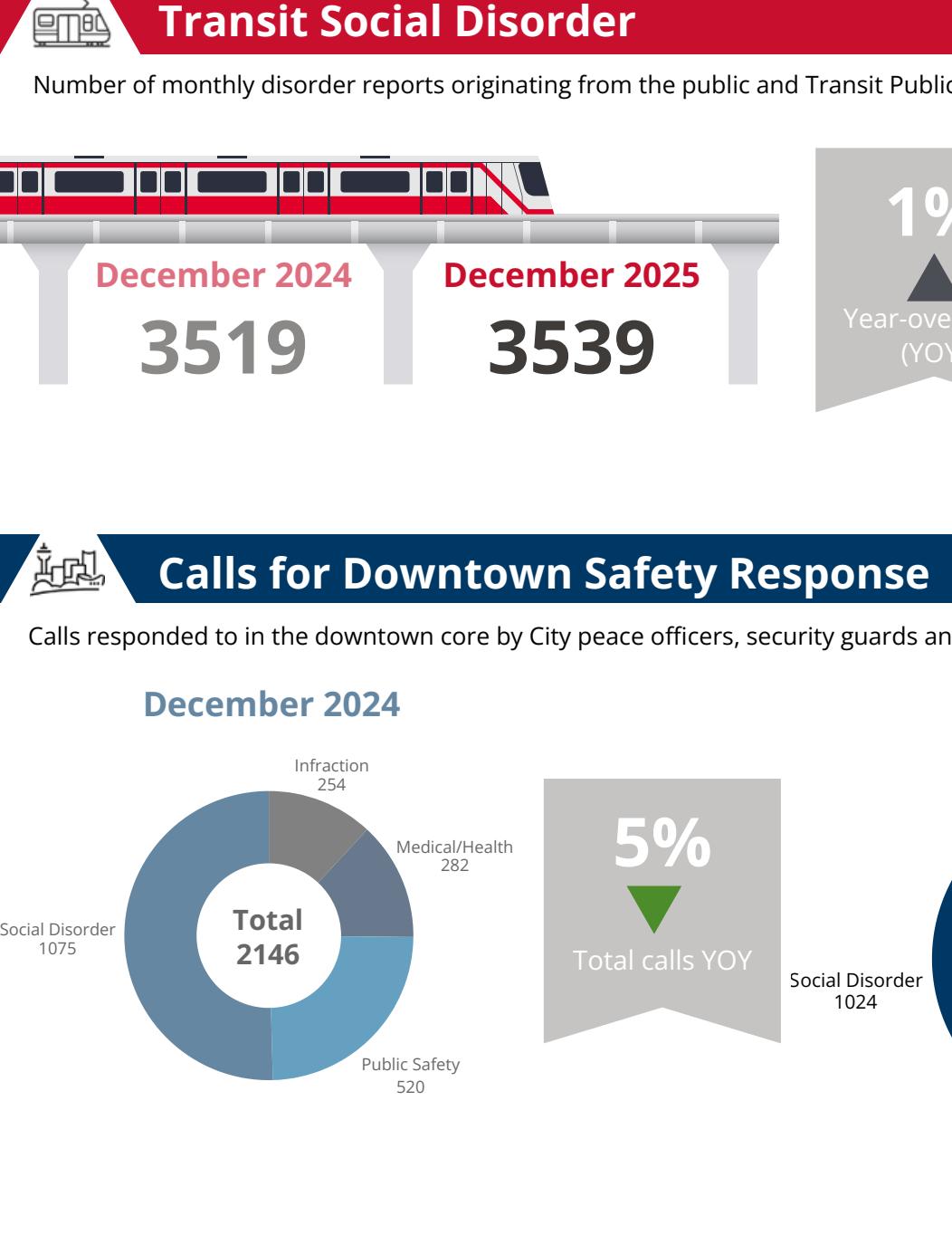
## COMMUNITY SAFETY & WELLBEING

January 2026 Indicator Report



### Extreme Weather Response (EWR)

To enhance community safety and wellbeing, the EWR provides additional resources in the community, including seasonal day spaces (complementing year-round day spaces), an overnight shelter shuttle, enhanced outreach and the distribution of essential items during Calgary's coldest months. For more information, please visit [calgaryhomeless.com/ewr/](http://calgaryhomeless.com/ewr/)



In collaboration with:  
Calgary Homeless FOUNDATION

2025/26 EWR Shelter Utilization 87%

(Same period 2024/25: 82%)

2025/26 Day Space Visits YTD 5,427

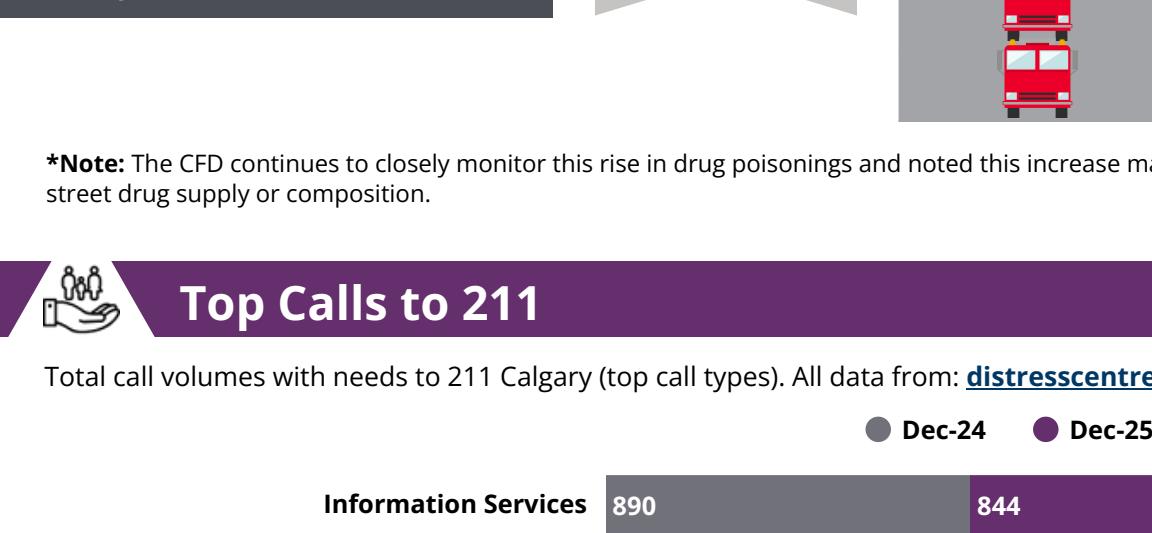
(Same period 2024/25: 2,814)

2025/26 Transports YTD 688

(Same period 2024/25: 484)

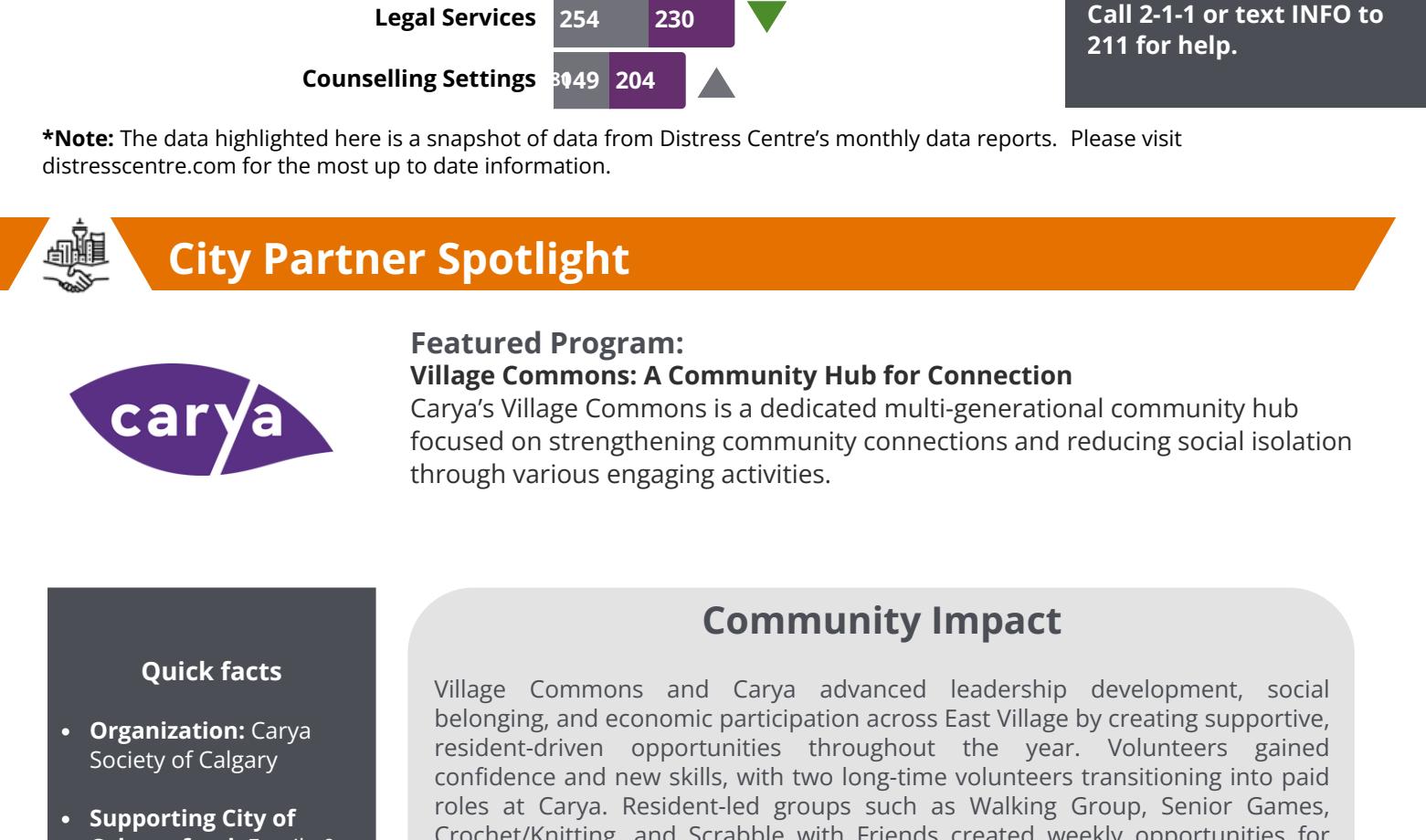
### Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.



### Calls for Downtown Safety Response

Calls responded to in the downtown core by City peace officers, security guards and community partners.



### Calgary Fire Overdose Response

Calgary Fire Department (CFD) city-wide overdose response data.

Dec 2024

Dec 2025

CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

If you suspect a drug overdose, please call 9-1-1 for assistance.

**143%\***  
Response YOY

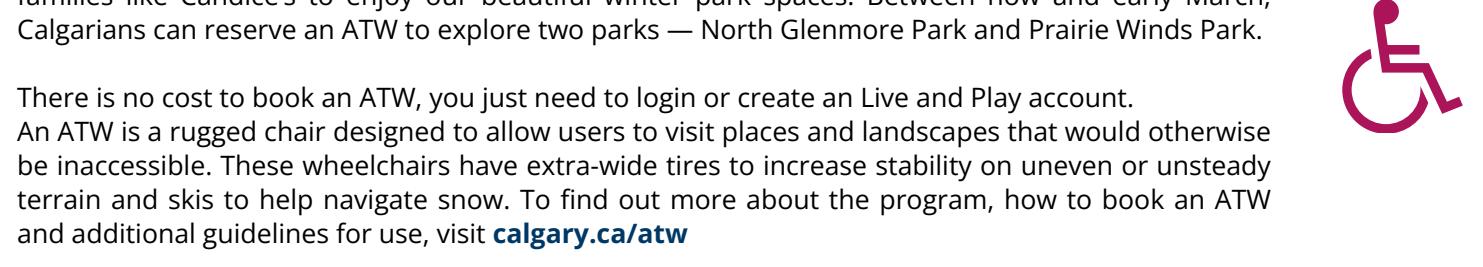
575  
237

**\*Note:** The CFD continues to closely monitor this rise in drug poisonings and noted this increase may be related to changes in street drug supply or composition.

### Top Calls to 211

Total call volumes with needs to 211 Calgary (top call types). All data from: [distresscentre.com/data-reports/](http://distresscentre.com/data-reports/)

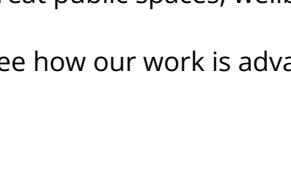
Dec-24 Dec-25



211 provides callers with 24/7 support and access to a broad network of community resources. Call 2-1-1 or text INFO to 211 for help.

**\*Note:** The data highlighted here is a snapshot of data from Distress Centre's monthly data reports. Please visit [distresscentre.com](http://distresscentre.com) for the most up to date information.

### City Partner Spotlight



#### Featured Program:

#### Village Commons: A Community Hub for Connection

Carya's Village Commons is a dedicated multi-generational community hub focused on strengthening community connections and reducing social isolation through various engaging activities.

#### Quick facts

- Organization: Carya Society of Calgary
- Supporting City of Calgary Fund: Family & Community Support Services (FCSS)
- 2024/25 Funding Amount: \$162,247

#### Community Impact

Village Commons and Carya advanced leadership development, social belonging, and economic participation across the year. Volunteers gained confidence and new skills, with two long-time volunteers transitioning into paid roles at Carya. Resident-led groups such as Walking Group, Senior Games, Crochet/Knitting, and Scrabble with Friends created weekly opportunities for leadership and connection. Rainbow Families, founded by a former participant and new families joining throughout the year, with expanded funding and new families joining throughout the year.

Partnerships with groups such as Alpha House and The Little Red Reading House deepened understanding and relationships. Economic participation increased through the Artist in Residence program, CWA's Line Cook Training partnership, and opportunities for local entrepreneurs. CWA's Line Cook Training partnership, and opportunities for local entrepreneurs.

For more information, visit: [calgary.ca/community-safety](http://calgary.ca/community-safety)

### Community Safety & Wellbeing News to Share

#### City of Calgary opens fifth transit public safety district office

The City of Calgary has reached a new milestone in its Public Transit Safety Strategy with opening a new district office in the northwest. This brings the total counts of offices to five city-wide.

The new district office strengthens the City's decentralized deployment model by placing Transit Peace Officers closer to where service is delivered. This approach supports faster response times, increased visibility and more consistent coverage across the transit system, all key objectives of the multi-year strategy approved by City Council in October 2023. Transit Peace Officers, including members of the Safety and Engagement Team, will deploy from the northwest district office to support stations, buses and surrounding transit areas. Officers will focus on addressing safety concerns, supporting transit operators and staff, and engaging directly with customers to promote a safe, respectful and welcoming environment.



#### The Calgary Fire Department opens registration for their 3rd Indigenous Firefighting Camp

The City of Calgary's Indigenous Firefighting Camp registration is now open. Participants will learn about the skills and knowledge required to become a firefighter through the direction of firefighter mentors and hands-on experiences, including using firefighting equipment and tools such as the jaws of life, search and rescue, and forcible entry. To learn more visit [calgary.ca/IndigenousCamp](http://calgary.ca/IndigenousCamp).



#### Explore parks in a new way this winter with an All-Terrain Wheelchair

The City of Calgary's Winter All-Terrain Wheelchair (ATW) pilot project aims to make it easier for families like Candice's to enjoy our beautiful winter park spaces. Between now and early March, Calgarians can reserve an ATW to explore two parks — North Glenmore Park and Prairie Winds Park.



There is no cost to book an ATW, you just need to login or create an Live and Play account.

An ATW is a rugged chair designed to allow users to visit places and landscapes that would otherwise be inaccessible. These wheelchairs have extra-wide tires to increase stability on uneven or unsteady terrain, and skis to help navigate snow. To find out more about the program, how to book an ATW and additional guidelines for use, visit [calgary.ca/atw](http://calgary.ca/atw).



### Tracking our Progress on Downtown Safety

The Downtown Safety Leadership Table (DSL) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. This work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, well-being of people, and emergency response and enforcement.

See how our work is advancing through our progress tracker or visit [calgary.ca/dsl](http://calgary.ca/dsl) for more information.

**DSL Progress Tracker**

[Click Here](#)

### Click here to learn more about community safety & wellbeing

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For more information, visit: [calgary.ca/community-safety](http://calgary.ca/community-safety)