



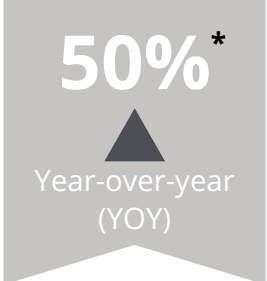
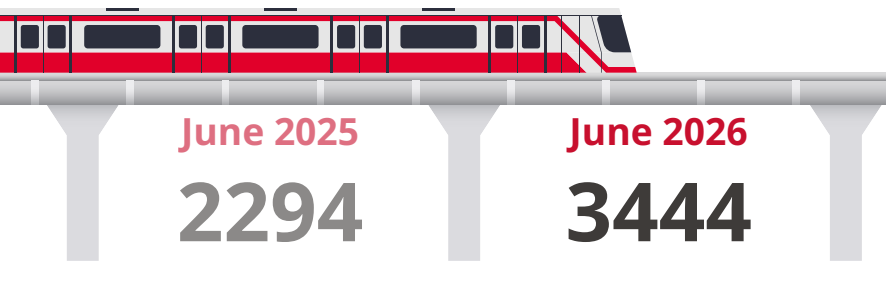
COMMUNITY SAFETY & WELLBEING

July 2026 Indicator Report



Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide. To learn more about transit safety, please visit calgary.ca/transitsafety.



Social disorder includes welfare checks, social disturbances, drug use, impairment, and suspicious and/or unwanted persons

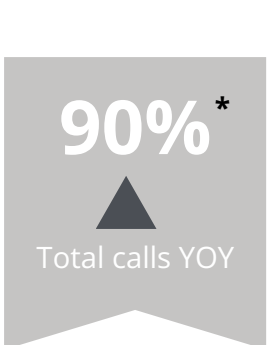
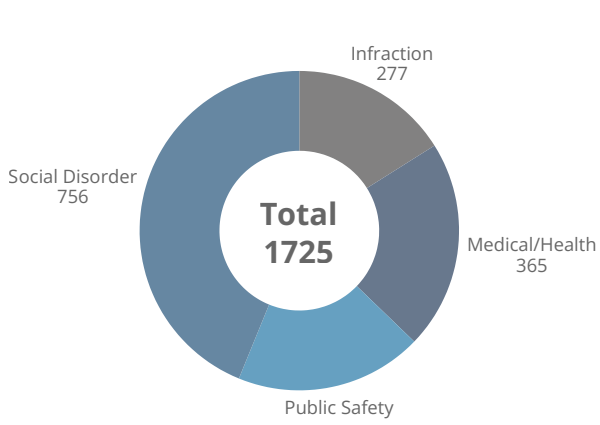
***Note:** Much of the observed increase reflects enhanced monitoring and response efforts rather than a comparable rise in disorder-related behaviour. Welfare checks remain the largest contributor to Transit Social Disorder reports, while increased Peace Officer presence has led to more proactive engagement and reporting on transit property.



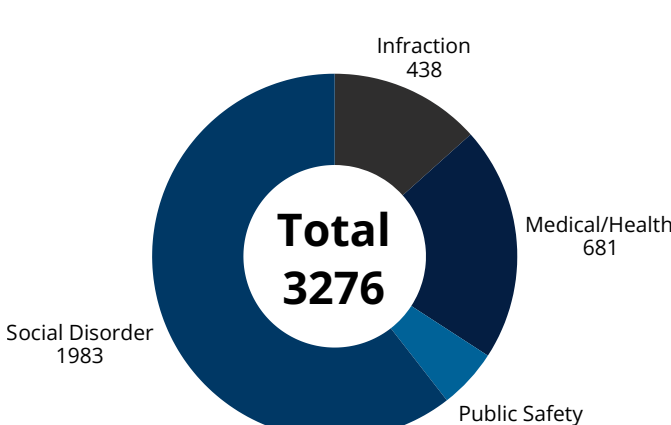
Calls for Downtown Safety Response

Calls responded to in the downtown core by City peace officers, security guards and community partners.

June 2025



June 2026

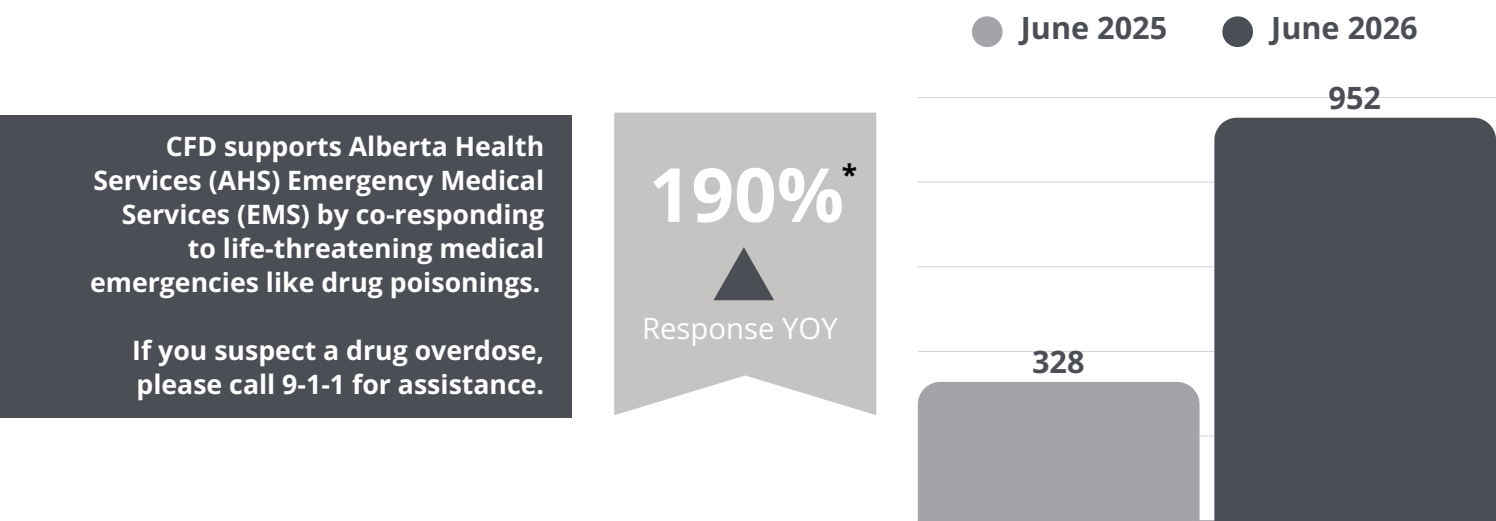


***Note:** Beginning May 2026, a revised dataset was implemented, thus year-over-year comparisons should be interpreted with caution. Street drug toxicity leading to overdoses and check on welfare incidents represent a significant number of the social disorder and medical call increases. The City of Calgary and our Calgary Police Service partners continue to monitor the safety needs in the downtown area and are responding through actions such as [Safer Calgary](#) - Operation Restore and Operation Order.



Calgary Fire Overdose Response

Calgary Fire Department (CFD) city-wide overdose response data.



CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

If you suspect a drug overdose, please call 9-1-1 for assistance.



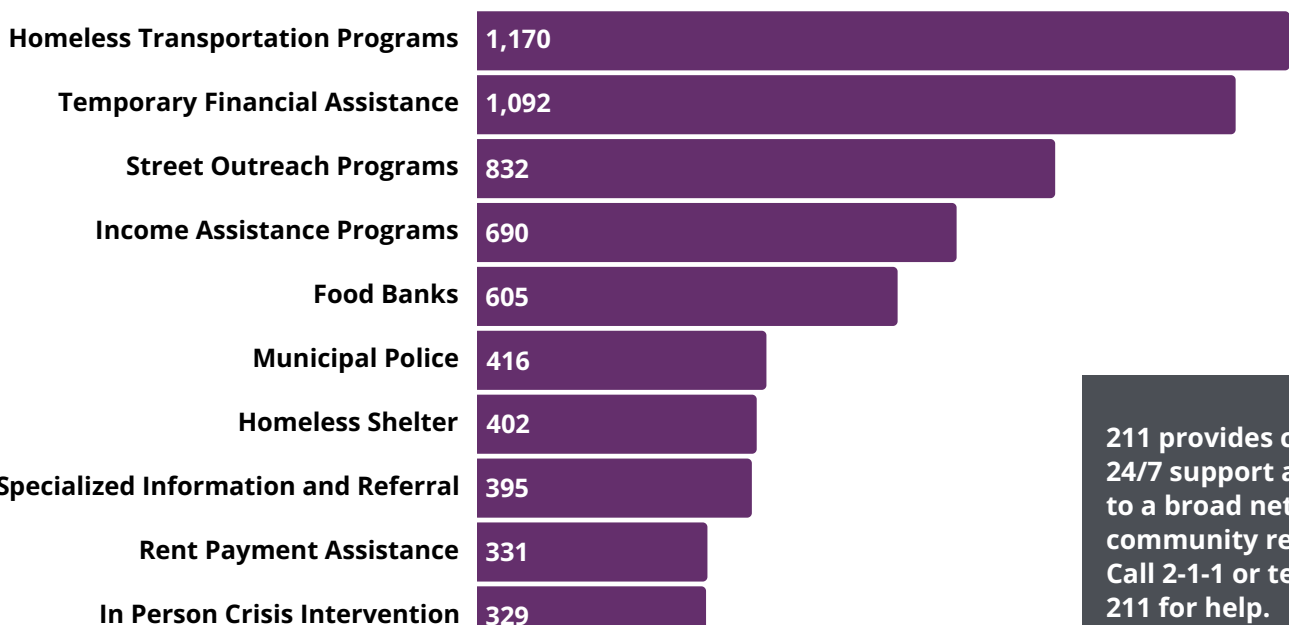
***Note:** The CFD is closely monitoring this rise in drug poisonings and noted this increase may be related to changes in street drug supply, toxicity, and composition.



Top Calls to 211

Total call volumes with needs to 211 Calgary (top call types). For more information vist distresscentre.com/data-reports/

June 2026



211 provides callers with 24/7 support and access to a broad network of community resources. Call 2-1-1 or text INFO to 211 for help.

***Note:** Data presented is a snapshot from Distress Centre's monthly reports. In April, the Centre transitioned to a new data system and revised call type categories; as a result, year-over-year comparisons are not available.



City Partner Spotlight



Featured Program:

Soksipaitapiisin (Good Life) – Indigenous Restorative Justice Program

Provides support to Indigenous adults and youth who have matters in the court systems. The program focuses on the development and completion of a healing plan which supports individuals in collaboration with other community organizations to address their core issues which caused their criminalization. As a restorative justice program, Soksipaitapiisin assists individuals in understanding how their actions affected others as they take accountability and responsibility for their actions.

Quick facts

- Organization:** The Elizabeth Fry Society of Calgary
- Supporting City of Calgary fund:** [Crime Prevention Investment Plan](#)
- 2025/2026 Funding Amount:** [\\$74,000](#)

Community Impact

In 2025, the Soksipaitapiisin Indigenous Justice Program supported over 140 Indigenous individuals involved in the justice system through culturally grounded healing plans, case management, and restorative justice practices. The program supported 82 participants to successfully complete their healing journey.

Participants reported increased cultural connection, greater understanding of risky behaviours, and stronger engagement with Elders and cultural supports, with more than 82% indicating positive outcomes in key wellbeing measures. By addressing the underlying factors that contribute to justice involvement, including substance use, mental health, housing instability, and social disconnection, the program helped participants take meaningful steps toward healing, accountability, and long-term stability.



Community Safety & Wellbeing News to Share

River Hall launches its longest season after welcoming 10,000 visitors

Set against the Bow River, River Hall transforms a parking lot (Lot 6 - 311 8 Street S.W.) into a temporary, vibrant gathering place where Calgarians can experience live music, enjoy local food and drinks, join a wellness class, shop local pop-ups, or spend an afternoon with family and friends.

After welcoming more than 10,000 visitors, hosting 34 events, and working with more than 80 local programming partners last summer, River Hall returns for its biggest season yet (running July 23 to Sept. 27, 2026).



Now in its third season, River Hall is expanding to four days a week for the next 10 weeks, creating more opportunities for Calgarians and visitors to enjoy free activities, support local businesses, and experience a vibrant downtown gathering place. For the full lineup of events, visit riverhallyc.com or follow @riverhallyc on Instagram.

Access to essential medications for people facing barriers to care

A new pilot partnership between The City of Calgary's Fair Entry program and GreenShield will improve access to essential prescription medications for Calgarians facing barriers to care. Through the partnership, eligible Fair Entry clients can be referred to GreenShield's Essential Medicines program (EMP), which provides no-cost access to select essential prescription medications for up to 12 months. The program helps people who do not have prescription drug coverage get the medicines they need to manage their well-being, with continuity and reliability.



Fair Entry launched in 2015 and enables eligible Calgarians to access multiple City and partner subsidy programs through one application. Approvals are based on income, residency and applicable program criteria, and are valid for a 12-month period. There are currently 130,000 Calgarians approved for Fair Entry. More information is available at calgary.ca/FairEntry.

Explore downtown Calgary's events all in one place!

From neighbourhood markets and community events to major festivals, sporting events, and cultural celebrations, there's always something happening downtown! Now, finding it all is easier than ever. Explore Downtown YYC's event calendar makes it simple to discover what's happening across the downtown core. Powered by a first-of-its-kind platform in Canada, the calendar connects a wide range of event databases so you can browse, search, and plan your next downtown experience according to your interests.



To find events downtown, please visit: exploredowntownyycc.com/event-calendar/



Tracking our Progress on Downtown Safety

The [Downtown Safety Leadership Table \(DSLTL\)](#) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

Visit calgary.ca/dslt for more information. With Council's approval of [Safer Together: A Community Safety and Wellbeing Plan](#) for Calgary, additional details on how DSLTL recommendations will be integrated into this broader city-wide framework will be shared in future reports.

DSLTL Progress Tracker

Click Here

Click here to view the community safety and wellbeing dashboard

For more information, visit: