

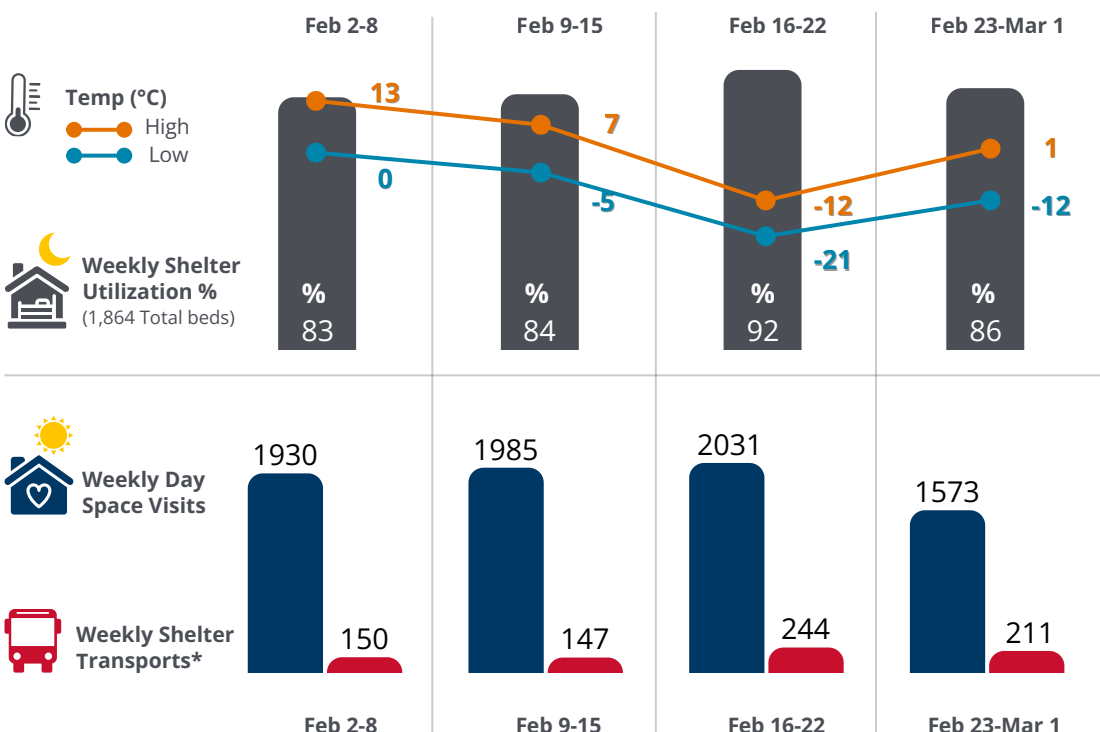
# COMMUNITY SAFETY & WELLBEING

March 2026 Indicator Report



## Extreme Weather Response (EWR)

To enhance community safety and wellbeing, the EWR (operating Dec 1 - Mar 31) provides additional resources in the community, including seasonal day spaces (complementing year-round day spaces), an overnight shelter shuttle, enhanced outreach and the distribution of essential items during Calgary's coldest months. For more information, please visit [calgaryhomeless.com/ewr/](http://calgaryhomeless.com/ewr/)



Data includes information on uptake, daily temperatures, and shelter transports over a monthly period.

In collaboration with:

**2025/26 EWR Shelter Utilization**  
86% (Same period 2024/25: 78%)

**2025/26 Day Space Visits YTD**  
22,987 (Same period 2024/25: 11,266\*)

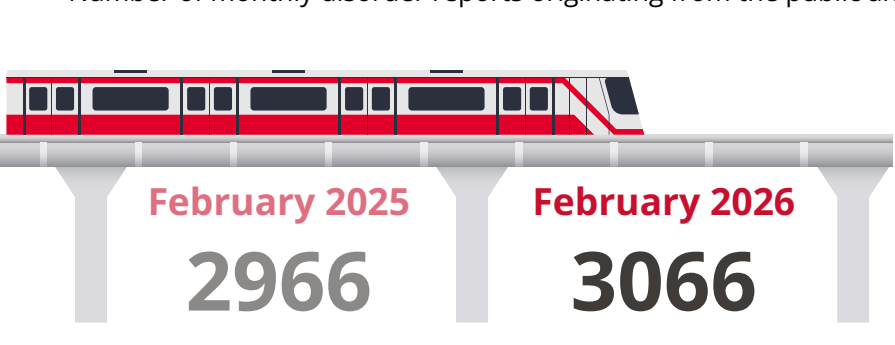
**2025/26 Transports YTD**  
2,194 (Same period 2024/25: 1,926)

\*Note: The Calgary Homeless Foundation notes that data collection issues in 2025 were recently identified and corrected moving forward. While day space use has increased, the magnitude of growth appears overstated due to the historical data issue; nonetheless, the undercount reinforces rising demand across the network.



## Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.



**3%**  
Year-over-year (YOY)

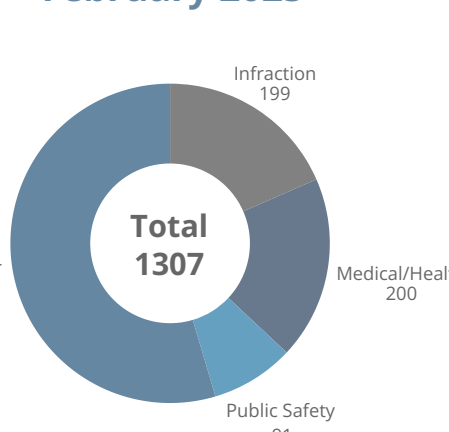
Social disorder includes welfare checks, social disturbances, drug use, impairment, and suspicious and/or unwanted persons



## Calls for Downtown Safety Response

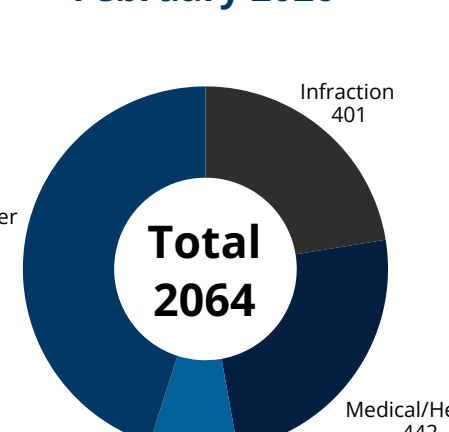
Calls responded to in the downtown core by City peace officers, security guards and community partners.

February 2025



**58%**  
Total calls YOY

February 2026



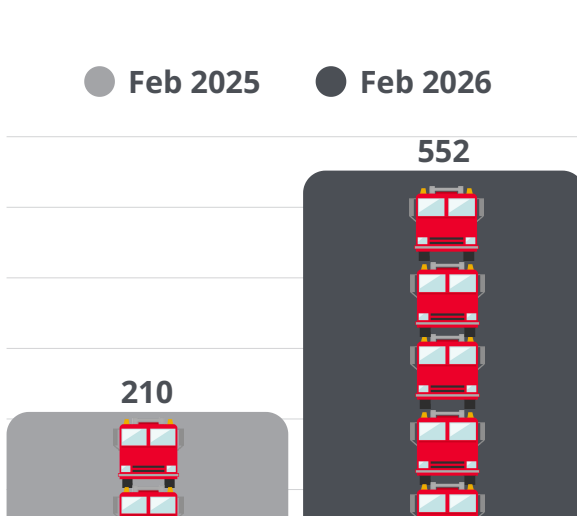
## Calgary Fire Overdose Response

Calgary Fire Department (CFD) city-wide overdose response data.

CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

If you suspect a drug overdose, please call 9-1-1 for assistance.

**163%\***  
Response YOY

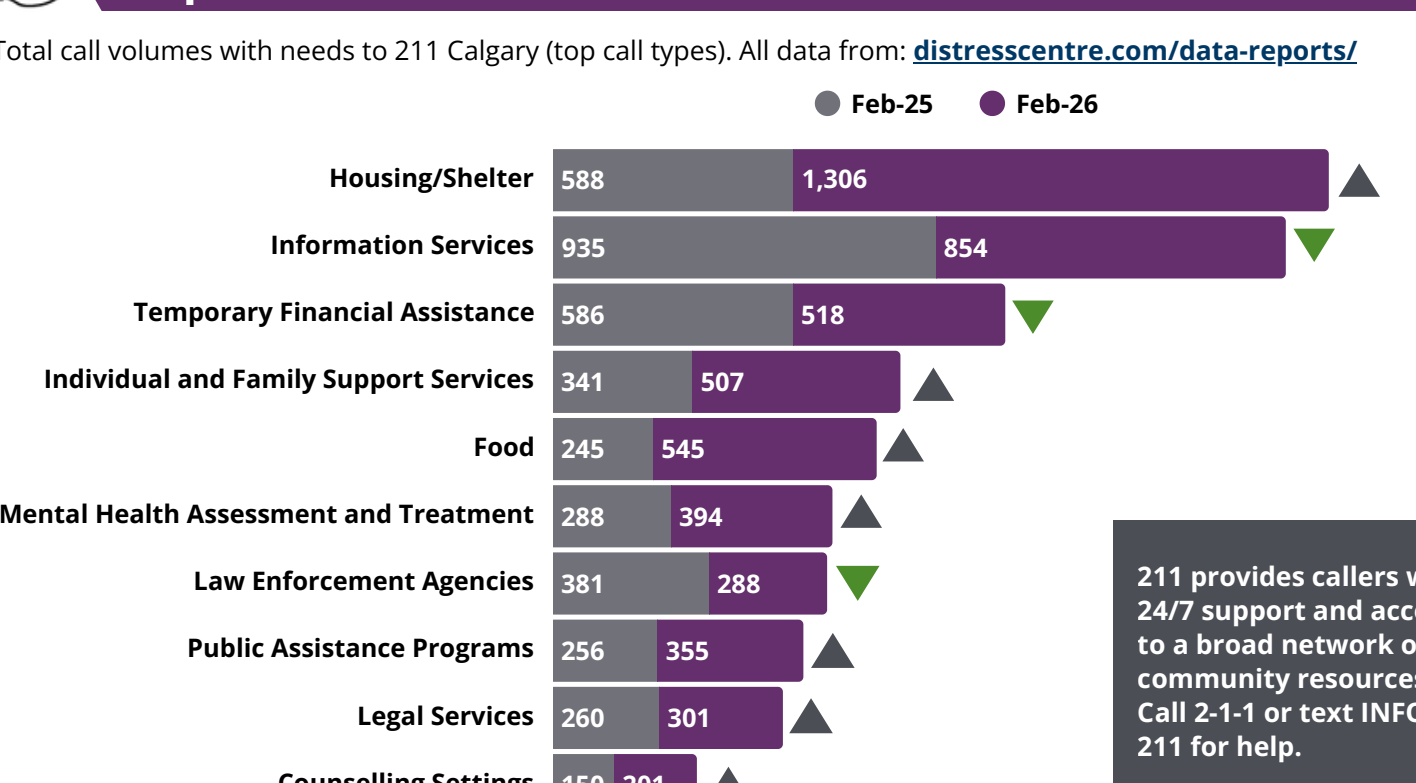


\*Note: The CFD continues to closely monitor this rise in drug poisonings and noted this increase may be related to changes in street drug supply or composition.



## Top Calls to 211

Total call volumes with needs to 211 Calgary (top call types). All data from: [distresscentre.com/data-reports/](http://distresscentre.com/data-reports/)



211 provides callers with 24/7 support and access to a broad network of community resources. Call 2-1-1 or text INFO to 211 for help.

\*Note: The data highlighted here is a snapshot of data from Distress Centre's monthly data reports. Please visit [distresscentre.com](http://distresscentre.com) for additional data and the most up to date information.



## City Partner Spotlight



**Featured Program: Social Inclusion, Youth Empowerment and Leadership Development**  
Youth Central provides inclusive, evidence-based prevention programming for youth aged 12-18 that builds leadership, social connection, and civic engagement through youth-led action committees and community volunteering. Participants, including youth with complex needs, develop communication, teamwork, confidence, and empathy while serving as decision-makers, supported by trained staff mentors.

**Quick facts**

- Organization:** Youth Central Society
- Supporting City of Calgary Fund:** Family & Community Support Services (FCSS)
- 2025 Funding Amount:** \$151,985

**Community Impact**

At the outset of our program year, Sam joined the program with the intent of receiving a great reference letter and a resume booster. But at the end of the program year, they realized they had received much more. In their own words "The most valuable part of this experience wasn't just the work we did, but the people I met along the way. Being part of the committee gave me a chance to hear different perspectives—stories from my peers about their lives, their struggles, and their hopes for the future." In addition, they also said the most valuable part of their work was "the opportunity to work with like-minded individuals on projects that have purpose and value towards making our city a better place."

We'd seen firsthand the growth in Sam throughout the year and have been able to watch their leadership skills grow, while developing new connections and a general better understanding of the world around them.



## Community Safety & Wellbeing News to Share

**Calgary celebrates Community Association Awareness Month**  
This March, the Federation of Calgary Communities alongside The City officially kick off Community Association Awareness Month (CAAM) as proclaimed by Mayor Jeremy Farkas. Dating back to the first Community Association Awareness Week in 1962, CAAM continues to celebrate the 160 community associations (CAs) that make Calgary a great place to live, work and play. This year marks a milestone for the Federation celebrating 65 years of supporting community associations, grassroots non-profits, and the incredible volunteers who run them.



Calgary's community association network is one of the largest in Canada — 20,000 volunteers strong. Community associations and social rec. organizations steward and activate over \$1 billion in City-funded infrastructure to provide sports, recreation and social programs close to home. Learn more and find your Community Association here: [calgarycommunities.com/mccam](http://calgarycommunities.com/mccam)

**Launch of a Day Space Shuttle Network**  
The Day Space Network (DSN) shuttle officially began operations in early March, funded and operated by Hope Mission. The shuttle is currently running as a two-month pilot through March and April, aimed at testing routes and better understanding rider demand. Its primary goal is to transport people to Hope Mission's partner-funded day space in the southeast, while also improving access to other day spaces, key service centres such as SORCe and the Provincial Navigation Centre, and public destinations including City Hall.



Early uptake has been encouraging. During its first week, the shuttle averaged approximately six unique riders on the morning route, eleven on the afternoon route, and six on the late-afternoon route.

**City Supports Indigenous-Led Housing Through \$33M Investment**  
The City of Calgary has committed \$33 million to support Indigenous-led non-market housing, funding up to 379 new homes across the city. The investment supports Indigenous nations and organizations to deliver housing that meets community needs and priorities.



The program is guided by the principle of "For Indigenous, By Indigenous" and is framed as a step toward reconciliation and the housing equity. City and Indigenous leaders emphasized the importance of culturally appropriate, affordable housing for Indigenous individuals and families in Calgary.

<https://newsroom.calgary.ca/city-awards-33-million-towards-379-indigenous-led-non-market-housing-units/>



## Tracking our Progress on Downtown Safety

The [Downtown Safety Leadership Table \(DSLTL\)](#) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our progress tracker or visit [calgary.ca/dslt](http://calgary.ca/dslt) for more information.

[DSLTL Progress Tracker](#)  
Click Here

[Click here to view the Community Safety and Wellbeing Dashboard](#)

For more information, visit: