

The word "Calgary" in white text on a red rectangular background.

DOWNTOWN SAFETY LEADERSHIP TABLE (DSLTL) Progress Tracker & Highlights



The Downtown Safety Leadership Table brought together a group of downtown leaders that identified 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that collaborative work with community and partners is underway to deliver on these recommendations, and we invite you to follow along with our progress through this progress tracker which we update every quarter. Find out more at calgary.ca/dslt.

Q4 2025



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q2 2025

Recommendation #1: Improve maintenance, cleanliness, and infrastructure to enhance the downtown experience.

The City of Calgary plans to enhance the downtown experience by prioritizing safety and maintenance. Key actions include increasing cleaning and power washing of public spaces, improving street and public lighting, and collaborating with community partners to identify priority areas. The initiative encourages businesses and organizations to maintain adjacent public spaces through grants and incentives, explores measures to secure garbage bins, and considers creating a dedicated Downtown Maintenance Team for elevated services and rapid response to cleanliness concerns.

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

Clean to the Core:

The City expanded the Clean to the Core Program in 2025 July and now has 18 full-time staff dedicated to cleaning and maintenance seven days a week. Since the expansion, the team has consistently achieved a 100% completion rate along all designated routes, ensuring public spaces, amenities, and underpasses remain clean and well-maintained.

East Village Enhanced Cleaning:

Through November budget adjustments, Council invested \$150,000 in enhanced, targeted cleaning in the East Village.



Delivering to Calgarians

More proactive and consistent cleaning and maintenance of parks and public spaces, making downtown more welcoming and inviting.

Learn More

No current links



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



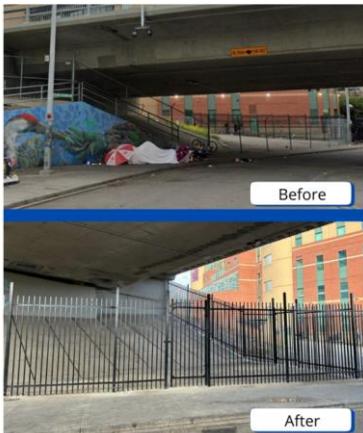
Completed Q4 2025

Recommendation #2: Deliver crime prevention through environmental design (CPTED) studies of high-risk hotspots.

Review recommendations with impacted partners (e.g., downtown businesses, post-secondary institutions, students) and identify funding for immediate improvements to mitigate current high-risk areas. Consider including the implementation of CPTED study recommendations as part of a more comprehensive plan to address maintenance requirements, property standards, and other improvements to further support the overall downtown experience.

Progress Highlights

Dermot Baldwin Way & Reconciliation Bridge



Before - Cut fencing created unsafe hidden spaces.
After - Installed ornamental fencing for security and aesthetics.

The CPTED studies are now complete and in early August the recommendations were presented to site specific business, community and City partners to discuss, validate and prioritize. The sites studied were:

- Century Gardens • Stephen Avenue Alleyways and 1st Street SW • Underpasses: 1 Street SE and 1 Street SW • Drop-In Centre/Reconciliation Bridge/Riverwalk • Celebration Square • Enmax /Top of stairs at 10th Avenue SE • Victoria park 15th Avenue and area • Central Memorial Park & area • Tomkins Park • Banker's Hall Plus 15's

In December 2025 the final site concept plans and report with next steps is complete and the project team has moved towards developing an implementation plan for the high priority recommendations.

This recommendation has now been identified as *implemented*, however there will be implementation work to do moving forward.

Delivering to Calgarians

A CPTED implementation plan to ensure physical design principles are applied to improve real and perceived safety in public spaces.

Learn More

No current links



DOWNTOWN SAFETY LEADERSHIP TABLE

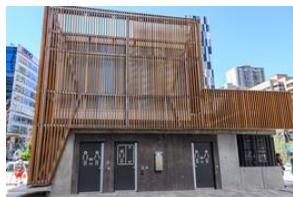
Progress Tracker & Highlights



Recommendation #3: Improve downtown public washrooms availability and access.

Improve availability and access to downtown public washrooms with appropriate levels of maintenance, management, and security. Leverage best practices and lessons learned from existing Calgary public washroom pilot programs.

Progress Highlights



Washroom Attendant Program:

The Washroom Attendant program, run by HireGood, operated at three year-round locations in 2025 (Century Gardens, Central Memorial Park, Devonian Gardens), and at three seasonal locations throughout the year (Sunnyside Lift Station in April, River Hall and Cowboys Park).

Washroom Attendants provide a safe, clean washroom experience for Park visitors. There were 300,380+ visits to the washrooms in 2025, with the majority at Devonian Gardens. Attendants required additional support from Calgary Police 30 times, assistance from onsite security 67 times and administered Naloxone 24 times; all other incidents were handled by attendants on their own. Most incidents requiring additional support in Q4 were at Devonian Gardens.

In 2025, all washrooms operated daily and required minimal repair. This saves maintenance costs and more importantly ensures the washrooms stay open for the public, as it often takes weeks to complete repairs. Cost of maintenance and repairs was significantly reduced from 2024 to 2025 at these public washroom locations:

- Central Memorial Park – 100% reduction
- Cowboys Park – 98% reduction
- Century Gardens – 77% reduction
- Devonian Gardens – 41% decrease (plumbing repairs only; site not managed by The City)

Council has approved \$1 million to continue operating the Washroom Attendant Program at Central Memorial Park, Century Gardens, and Devonian Gardens in 2026. Funds remaining from this year will also be carried over to support the attendant service at Cowboys Park (seasonal) and Eau Claire Plaza when it opens to the public.

Corporate Public Washroom Strategy:

A draft public washroom strategy is complete, and implementation planning is underway.

Delivering to Calgarians

A comprehensive city-wide Public Washroom Strategy with recommended actions to improve washroom safety, cleanliness, and accessibility.

Learn More

[Washroom Attendant Program](#)

[Washroom Attendants: Beyond a Clean Space](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2025

Recommendation #4: Establish daytime resource centres that provide supports and access to services.

Create daytime resource centres that offer year-round support for individuals experiencing homelessness, including washrooms, showers, laundry, internet, mailboxes, and storage when possible. These centres will use a decentralized model by leveraging existing sites and provide coordinated case management, crisis response, and outreach to address immediate needs.

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

Day Spaces

In November, Council approved funding to make the two year-round pilot day spaces permanent and to create up to three additional year-round permanent day spaces. Planning has begun on the RFP process.

There are currently 2 year-round day spaces:

- Journey Church in Northwest Calgary – Open weekdays.
- The Mustard Seed in Downtown Calgary – Open weekdays and weekends.
 - Renovations on first floor were completed in November 2025 and the day space opened to clients in December.
 - Renovations on the second floor to increase capacity are underway.
- Developing a Community of Practice for funded and non-funded seasonal and year-round day space partners.

Extreme Weather Response (seasonal day spaces)

Council approved one-time Extreme Weather response funding for 2026 to continue response.

Extreme Weather Response began December 1 and brought two additional seasonal day spaces online as well as daily mobile warming stations deployed at Transit stations. In December, there were over 5,000 visits to day spaces.

Delivering to Calgarians

Continued collaboration with community partners, with a goal of bringing new daytime spaces and programming online by Q4 2024.

Learn More

[Extreme Weather Response](#)

Article: [Two year-round day spaces launched to meet needs of homeless Calgarians - LiveWire Calgary](#)

Article: [As temperatures plummet, city's homeless ponder Christmas | Calgary Herald](#)





DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2024

Recommendation #5: Update responses to rough sleeping to ensure dignity and safety for all populations in need.

The City of Calgary will update its policies for managing encampments and rough sleeping to ensure safe, dignified access for all populations while balancing community needs. The approach includes reducing risks for those in encampments, coordinating support services, addressing criminal activity, improving collaboration among agencies and governments, and closing service gaps through community partnerships.

Progress Highlights

Delivering to Calgarians



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

Vulnerable Person Team:

In 2025, The City of Calgary’s Vulnerable Persons Team—combining City Peace Officers, the Calgary Police Service, and social agency partners—responded to almost 9,600 encampment related calls, a slight decrease from over 10,100 in 2024.

Transit Community Outreach Teams:

In 2025, Transit Community Outreach Teams (COT) performed 4,880+ community outreach station patrols and had contact with over 15,600 Calgarians experiencing vulnerabilities.



City-wide improvements to how unsanctioned structures are identified and addressed with a focus on connecting individuals with resources and improving coordination, tracking and accountability.

Learn More

[Supporting Calgarians Experiencing Homelessness](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2024

Recommendation #6: Enhance police and uniform presence to meet community needs.

Strengthen downtown safety by enhancing police and uniformed presence through a visible, centrally located service counter and advancing a downtown District Office. This approach builds on the Safety Hub model and introduces a hybrid health-police hub, while fostering positive relationships with Indigenous and BIPOC communities through culturally informed practices.

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

Calgary Police Community Counter & Safety Hub

The downtown safety hub, located at [115 6 Avenue S.W.](#) continues to serve Calgarians Monday to Friday, from 8 a.m. to 4 p.m. The hub allows community safety partners to collaborate on common issues and provides a central location for the public to report non-emergency police matters, including non-injury collisions and lost/found property, or speak with a police officer for general information and guidance about crime and safety issues.



New Pilot Project to Increase CTrain Security Patrols:

Through November budget adjustments, Council invested \$9 million to enhance security on the CTrain network during afternoon rush hours (4 p.m. to 8 p.m.). The pilot will focus on deploying additional, highly visible peace officers and security personnel at 12-20 high-demand LRT stations, including along the downtown free fare zone.

Delivering to Calgarians

A district front counter in the downtown that is accessible to the public; continued investment in the Safety Hub model that allows uniformed officers to work collaboratively from centralized locations in areas with high calls for service.

Learn More

[CPS Community Counter & Downtown Safety Hub](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #7: Improve the Plus 15 network through assessment.

Review the Plus 15 network to assess safety, accessibility, usability, and operational feasibility while addressing social and economic changes. This includes collaborating with building owners to share safety costs and considering closures of certain sections to improve street-level activity and perceptions of safety.

Progress Highlights



Plus 15 Operational Study: This study will look at numerous things such as obtaining a current standing of the Plus 15 system, key issues and safety, and accessibility and desirability. This study could result in policy updates, future planning, and placemaking.

Crime Prevention Through Environmental Design Studies (CPTED): This is linked to DSLT recommendation #2. The project has studied the Bankers Hall Plus 15's and the learnings will be broadly shared across the Plus 15 system.

Plus 15 Safety & Security Committee: A newer committee that started in June 2025 and will meet quarterly. The mandate of this committee is to review, advise and update on:

- Safety and security concerns/barriers to safety within the Plus 15 network, and
- Strategies and collaborative solutions to help improve safety and security in the Plus 15 network.

This committee will work together to resolve issues and improve safety in the Plus 15 system.



Delivering to Calgarians

Improved information-sharing, coordination, and response to immediate and chronic public safety concerns across the Plus 15 network.

Learn More

[Plus 15 Network – Calgary's Skywalk](#)

[Plus 15 Map](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2025

Recommendation #8: Support event activations downtown to enhance safety and nurture vibrant, inclusive spaces.

Aim to coordinate and incentivize frequent, sustainable event activations downtown to enhance safety and create vibrant, inclusive spaces. This includes encouraging employers and property owners to deliver programming and making it easier for community groups to activate underutilized public or private spaces through streamlined permitting and support.

Progress Highlights



Arts & Culture Microgrant:

In 2025, the Arts & Culture Microgrant provided over \$1.18 million to 131 publicly accessible initiatives, including 53 greater downtown projects that received over \$556,000 to create vibrant and inclusive spaces within the core.

Chinatown Activation Microgrant:

With the increased one-time funding in 2025, the Chinatown Activation Microgrant provided over \$100,000 to 50 initiatives that attracted 18,000 attendees to celebrate culture within this historic downtown neighbourhood.

Downtown in Motion Grant:

The new Downtown in Motion Grant provided \$1.2 million to 31 initiatives. This program provides arts, culture and sports initiatives in the greater downtown, allowing non-profits, charities, Community Associations and Business Improvement Areas to host events, from one-day festivals to year-long monthly programs

Activating vacant City assets with arts and culture programming:

The City activated the Historic Fire Hall No. 1 courtyard with \$75,000 in free arts programming to increase accessibility and support future redevelopment of the fire hall and neighbouring North West Travellers Building into a vibrant arts hub.

New Year's Eve:

The Arts & Culture New Year's Eve celebration attracted more than 20,000 visitors with minimal incidents and high community satisfaction. Enhanced safety measures resulted in residents reporting greater feelings of safety than in previous years, reflected in only four 311 complaints.

Chinook Blast – Calgary's Winter Festival:

Runs January 30 to February 16, 2026, enlivening the newly renovated Eau Claire Plaza and the Lagoon with light displays, cultural performances, art installations, live music, night markets, and winter activities.



Delivering to Calgarians

Expanded funding and more downtown activations leading to greater vibrancy and increased visitation to the downtown.

Learn More

- [Arts and Culture funding opportunities](#)
- [Historic Fire Hall No. 1](#)
- [Chinook Blast – Calgary's Winter Festival](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #9: Coordinate City safety and wellbeing strategies to better align and track recommendations.

Through The City of Calgary’s Community Safety and Well-Being team, establish a process to coordinate existing and upcoming strategies such as the Transit Public Safety Strategy, Home is Here – The City’s Housing Strategy, Mental Health and Addiction Strategy, and other City of Calgary strategies related to downtown safety. Recommendations need to be aligned, tracked and, as required, deconflicted.

Progress Highlights



A comprehensive Community Safety & Wellbeing (CSWB) Plan for Calgary is in development that will create a common vision so that all Calgarians feel safe, supported, connected and that they belong.

Over the last quarter, the CSWB Plan for Calgary project has made further progress, including:

- Confirming collaborative actions informed by engagement, statistics, and aligned to priorities.
- Completing the review cycles of the draft plan across impacted City business units
- Initiating the development of an implementation plan to reflect future City of Calgary contributions aligned to the priorities and strategic directions



Delivering to Calgarians

Better coordination through the City’s Community Safety & Wellbeing team to ensure all City strategies and programs are collectively working toward the same outcomes.

Learn More

No current links



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #10: Establish a dedicated fund for downtown and safety initiatives.

Establish a consistent and predictable fund for downtown initiatives that enhance coordinated strategies to support safety, community, and vibrancy projects.

Progress Highlights



Funding initiatives for Calgary’s downtown continue to advance and adapt. In November 2024, Council approved \$2 million in annual funding for the Civic Partner Community Safety Grant Program, supporting Civic Partners operating downtown in addressing safety incidents and escalating safety concerns in and around their facilities.

For 2025, this funding was allocated to the following Civic Partners: Calgary Public Library Board, Arts Commons, Contemporary Calgary Arts Society, Platform Calgary, Calgary Convention Centre Authority (Calgary TELUS Convention Centre), and The Confluence Historic Site & Parkland. Full funding details are available on Calgary.ca.



The Downtown in Motion Grant was launched to empower organizations to host publicly accessible arts, culture and sports initiatives that are financially sustainable and create lasting community impact in the greater downtown area. This initiative strengthens Calgary’s cultural landscape, increases access to inclusive programming, and enhances public safety by activating public spaces with engaging projects. Funding will support eligible projects from September 2026 to Sept 2027.

Additional community safety and wellbeing projects in the downtown continue to be identified and aligned with appropriate City funding sources.

Delivering to Calgarians

Consistent and predictable funding to bolster community programming and safety improvements in the downtown public realm.

Learn More

[Downtown in Motion Grant](#)

[The City supports Civic Partners to create safe, secure spaces for all Calgarians](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #11: Audit existing HELP buttons to identify opportunities to improve or expand use.

Audit the use and availability of existing HELP buttons to identify opportunities to improve or expand use. Explore implementation of community-facing communication channels—e.g., an app or text line—that connect individuals to downtown services and resources.

Progress Highlights



Information gathered from the Crime Prevention Through Environmental Design (CPTED) studies is being used to scope the review of HELP buttons.

Delivering to Calgarians

An analysis of a HELP Button system with recommendations to improve the existing system or explore new emergency alert options.

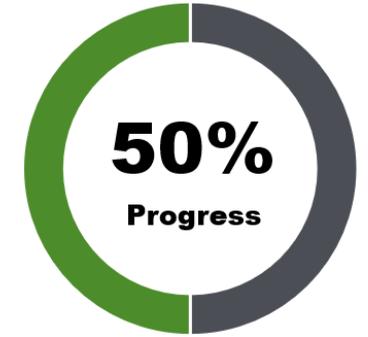
Learn More

[Help is on the way – HELP buttons on Calgary Transit](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #12: Establish a permanent Downtown Safety Table to improve safety and support at-risk populations.

Establish a permanent Downtown Safety Table to review emerging concerns, propose solutions, and monitor the impact of safety initiatives for at-risk populations. Supported by The City, this collaborative group will include social agencies, businesses, post-secondary institutions, arts and culture, BIPOC organizations, and Indigenous leaders, ensuring responsive, data-driven, and dignity-focused actions.

Progress Highlights



The City is piloting a Real Estate & Business Downtown Safety Collaborative to bring together strategic downtown interest holders around collaborative solutions and joint advocacy for community safety and wellbeing. Learnings will inform future decisions on a dedicated downtown safety group.

Delivering to Calgarians

A decision on whether to formalize a permanent Downtown Safety Table by Q1 2027.

Learn More

No current links.



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #13: Improve equitable allocation of resources among shelters, first responders and outreach agencies.

Address the escalating constraints of existing funding models and service delivery capacities due to rapidly changing, increasingly complex realities to ensure adequate allocation of resources among shelters, first responders, and outreach agencies.

Progress Highlights



The City continues to refine funding practices to better meet community needs. This quarter's highlights include:

Mental Health and Addiction Strategy - The \$6 million ongoing budget was shifted to one-time funding for 2026. This does not affect the \$5 million already committed through Connect the Dots.

Change Can't Wait! - The 2025 call focused on "Getting Help" pilot projects. A total of 91 applications requested \$13 million. Seven programs were selected for \$677,165. Successful applicants will be posted in January.

Day Space Network Expansion - Council approved base funding in Nov 2025 to: 1) Transition two pilot day spaces into permanent sites, 2) Add two to three new year-round day spaces, 3) Develop standalone supports such as storage, pet supports and showers

Overarching Funding Strategy - Work continues on a comprehensive strategy to guide future Community Strategies investments.

Process Improvements & Enhanced Data Collection - Grant guides are being updated to clarify expectations and reduce barriers, including tiered funding pools, accessible formats and envelope funding pilots. Additional organizational data is also being gathered, including representation of equity-deserving groups.

Grant Software Modernization - Development continues on new software to streamline the grant application process.

Internal Collaboration - Partnerships with Anti-Racism, Equity and Indigenous Relations teams are strengthening inclusive funding practices.

Calgary Community Court - The initiative received one-time funding for 13 months through 2026. This is an innovative approach to justice that connects Calgarians experiencing vulnerabilities with a court diversion process to resolve bylaw infractions. People charged with bylaw infractions may be connected with community programs as an alternative to fines or other punitive sanctions.

Community Safety Investment Framework - Council approved updated governance in June 2025 focused on equity and anti-racism. The Framework allocates \$8 million annually to address gaps in outreach and crisis services.

Delivering to Calgarians

Best practices review of alternative funding models and recommendations that support community needs.

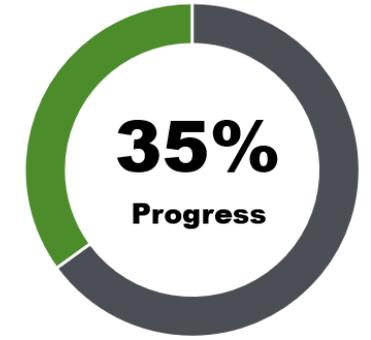
Learn More

[Community Wellbeing Funding](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #14: Work with Government of Alberta to improve resources for mental health and addictions.

The City of Calgary and the Government of Alberta to work together to implement and expand resources for Calgarians experiencing complex mental health and addictions.

Progress Highlights

The City of Calgary continues to advocate to other orders of government through various channels for more resources and support for mental health and addictions:

The federal budget advocacy letter was submitted to the Minister of Finance in September 2025, by former-Mayor Gondek in anticipation of a spring budget. The federal government has recently changed its budget cycle, now releasing budgets in the fall. We anticipate a Spring Economic Statement, followed by Budget 2026 this fall. The City advocated that the Government of Canada to invest an additional \$159 million. Additionally, the City advocated that the Government of Canada reassess funding for affordable housing to be flexible, consistent, and predictable, indexing funding to inflation and ensuring that municipal allocations are proportionate to population.

The provincial budget advocacy letters were submitted to the Minister of Finance in September 2025 by former-Mayor Gondek. The provincial budget will be released on February 26, 2026. The provincial pre-budget letter also advocated for matched federal funding for housing.

Delivering to Calgarians

Continued advocacy with partners, more transitional housing, and a plan to explore an IT solution to enable more rapid communication between front-line service providers.

Learn More

- [Government of Alberta 2025 Budget](#)
- [2026-2027 Federal and Provincial Budget Recommendations](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights

Recommendation #15: Advocate for a Community Court.

Advocate to the Province of Alberta to develop a Community Court in Calgary to address bylaw citations, breaches, and warrants related to social disorder and minor property related crimes resulting from complex addiction and mental health. A Community Court will enhance the enforcement of court-mandated interventions for addiction and mental health stabilization that address the underlying factors and costs associated with the administration of justice.

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

Additional Funding for Community Court:

Through November budget adjustments, Council invested \$2.2M base funding to sustain Community Court and \$2.7M one-time funding for an expansion for 2026 and beyond.

Since June 2024, over 660 individuals have been supported by Community Court and over 230 have graduated.



Completed Q3 2024

Delivering to Calgarians

Ongoing and coordinated advocacy with partners to the Government of Alberta for a Community Court in Calgary.

Learn More

- [Community Court](#)
- [Community Court Article](#)
- [Article: New Community Court Helps Calgary's Vulnerable Citizens](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights

Recommendation #16: Increase utilization of provincial specialty courts by law enforcement partners.

Encourage law enforcement partners to build greater awareness and further utilization of Calgary’s provincial specialty courts including Calgary Indigenous Court, Calgary Drug Treatment Court, and Domestic Violence Court, which help ensure offenders access resources to address the underlying issues of their criminalization.

Progress Highlights

How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

The Calgary Police Service actively utilizes provincial specialized courts to deal with cases in a therapeutic and culturally appropriate manner. These courts include:

- Drug Treatment Courts
- Domestic Abuse Courts
- Indigenous Courts

See link to learn more about specialized courts.



Completed Q4 2024

Delivering to Calgarians

A dedicated multi-partner approach to reducing recidivism with high system users leading to a reduction in social disorder.

Learn More

[Specialized Courts](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #17: Create an easily accessible public-facing communications resource focused on downtown safety.

Create a public-facing communications resource that serves as a single source of truth for downtown safety initiatives, emergency responses, and partner updates. This platform will provide transparent data, frequent progress updates, and consolidated information on operations, resources, and incident tracking to improve awareness and address misconceptions about downtown safety.

Progress Highlights

The City has developed and continually updating the [Community Safety & Wellbeing landing page](#) to provide relevant, timely, and transparent information for Calgarians. Highlights include:

Community Safety & Wellbeing Indicator Report

The indicator report is produced monthly to share valuable information and track progress towards creating a Calgary where everyone feels safe, connected, supported, and that they belong. Work is progressing on providing new ways to showcase and highlight this community data.

The City's 'Right Call, Right Response' Resource

We all deserve to feel safe, no matter where we live, work, learn or play. This list helps Calgarians connect to local teams that can help in situations that feel unsafe. Now available to view or download on the Community Safety & Wellbeing site (see Learn More links).

Downtown Safety Leadership Table - Progress Tracker

This Downtown Safety Leadership Table Progress Tracker has been developed to ensure partners and engaged City business unit can stay up to date on the implementation of all 28 recommendations of the Table.

Delivering to Calgarians

More frequent communications and data regarding downtown safety investments and initiatives from one publicly accessible source by Q1 2025.

Learn More

[Community Safety & Wellbeing](#)

[Community Safety & Wellbeing Indicator Report](#)

[Right Call Right Response Resource](#)

[News and updates](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #18: Develop a coordinated and secure data sharing platform focused on downtown safety.

Develop a secure, coordinated data-sharing platform to break down silos, support service planning, and enable trend analysis for better strategies and public communication. This platform will feature a multi-partner dashboard, privacy protections, and improved interdepartmental collaboration to ensure all stakeholders work toward a unified downtown vision.

Progress Highlights



Downtown Data Sharing Platform (DDSP):

In Q4, we continued progressing the Data Sharing Platform and Community Safety App toward launch, with a target go-live at the end of February. We finalized several major project components and are focusing on final integration, testing, and partner readiness. We have brought together 10 data sources into a shared dataset in the development environment. This dataset is what powers the app and supports consistent reporting across partners.



Community Information Exchange (CIE) Project:

In Q4, the project shifted from early exploration into readiness and planning activities by progressing the business case, establishing the core project team and scheduling an information session with the Distress Centre to align implementation and onboarding. The Distress Centre has is now using the CIE platform internally across some programs, while City agencies remain in the test/pilot onboarding phase. Work also continued on the Privacy Impact Assessment, including exploring additional legal support for Access and Privacy and identifying emerging opportunities, such as the Distress Centre’s pilot with Justice Navigators, as a potential future data and reporting pathway for Community Court.

Delivering to Calgarians

More rapid identification and communication of emerging issues with partners and Calgarians.

Learn More

[Community Information Exchange Pilot](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2024

Recommendation #19: Form a Downtown Maintenance and Safety Team that supports downtown safety and vibrancy.

Form a dedicated Downtown Maintenance and Safety Team to support year-round cleanliness and maintenance while enhancing safety and vibrancy. This team will collaborate with outreach services and lead effective communication initiatives to ensure a coordinated approach.

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

A jurisdictional review and background research on downtown clean teams was conducted over the summer of 2024 and completed in 2024 September. The recommendation is to fund and support existing City of Calgary business units and enhance the current funding program for Business Improvement Areas (BIA) to further promote a clean and safe downtown. We are currently engaging BIA's, as well as internal City departments to map out existing cleaning initiatives to understand hot spots, coverage, and opportunities for enhancement.

Existing funding and initiatives are already in place for downtown Calgary. Given the variety of interest holders involved, and the added resources allocated by City Council, this recommendation serves as a foundation to develop a cohesive cleaning and safety plan that achieves the desired outcomes.

Delivering to Calgarians

Continued investments in downtown cleaning and safety to ensure residents, businesses and visitors feel safe.

Learn More

No current links



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #20: Increase effective coordination of outreach services downtown.

Improve coordination by deploying 24/7 outreach services downtown, leveraging agency and grassroots teams for stronger collaboration and resource sharing. This includes setting standards of practice, creating a shared outreach app, expanding mobile medical services, and increasing funding to enhance service delivery and responsiveness.

Progress Highlights

- Calgary Homeless Foundation continues to host weekly recurring "Emergency Weather Response Coordination Committee" meetings to facilitate ongoing communication and collaboration among homelessness serving sector partners.
- Alpha House Society and Calgary Drop In, utilizing federal and provincial funding, have collaborated on a pilot focusing on an enhanced encampment rapid response team to target and triage people in encampments and connect individuals with housing through transitional programming.
- Calgary Parks and Salvation Army are exploring opportunities for 'warming tents' in targeted City parks to engage with persons experiencing homelessness. This builds on 'cooling tent' pilot undertaken in the summer.
- Work has begun exploring a transportation network within homeless serving sector to facilitate enhanced access to shelters, day spaces and Navigation Centre. Calgary Homeless Foundation, Hope Mission, Salvation Army and Navigation Centre are collaborating to explore feasibility of this initiative.

Delivering to Calgarians

More effective coordination between government and community outreach partners leading to improved service delivery to individuals experiencing vulnerabilities, and safer communities.

Learn More

[Alpha House Outreach](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2024

Recommendation #21: Improve coordination of policing and enforcement services.

improve coordination of policing and enforcement by advancing technology to reduce service duplication and enhance communication among police, bylaw, transit, and private security partners. The strategy includes better intervention for high system users and enabling community-led initiatives like information exchanges and situation tables to share data and improve response effectiveness.

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

Operation Order:

In November, law enforcement partners including Calgary Police Service, Calgary Community Safety, Transit Public Safety, Alberta Sheriffs launched Operation Order – a joint operation aimed at enhancing public safety in priority areas downtown, including the East Village, Stephen Avenue and Century Gardens.



Police and peace officers conducted strategic patrols, focused enforcement and community outreach, connecting individuals with referrals to support services where needed.

Operation Order resulted in:

- 204 calls attended
- 115 social agency referrals
- 40 charges laid
- 220 CPS warrants executed
- 6 encampments cleaned up

Delivering to Calgarians

A reduction in social disorder resulting from a more streamlined, efficient, and coordinated deployment of policing, enforcement and social services downtown.

Learn More

[Operation Order – Media Release](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights

Recommendation #22: Support the development of affordable, supportive housing tailored to the needs of Calgarians.

Implementation of the 98 actions of Home is Here – The City’s Housing Strategy is underway with the goal of adding 3,000 new non-market homes per year and 1,000 market homes above the number normally created per year.



Completed Q4 2024

Progress Highlights



How the work continues...

While this Downtown Safety Leadership Table recommendation has a status of *implemented*, there will always be work to do!

The City's housing strategy is a six-year strategy titled Home is Here. The strategy was released in May 2024 and will be reported annually. Visit the Learn More link for updated progress and data.

Delivering to Calgarians

Progress on Home is Here – The City’s Housing Strategy and support for the housing sector to deliver services to those in housing need.

Learn More

[The City of Calgary's Housing Strategy](#)

[Housing Data Dashboard](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #23: Advance the Indigenous Gathering Place (IGP) and other Indigenous places to gather.

Further development of the Indigenous Gathering Place (IGP) and other Indigenous places to gather—spaces where Indigenous peoples can share, connect, heal, and celebrate Indigenous cultures.

Progress Highlights



Since 2018, The City has been actively collaborating with the Indigenous Gathering Place Society (IGPS) to support the development of a dedicated facility for Indigenous ceremonial practices. In May 2021, a Memorandum of Understanding (MOU) was signed, affirming a shared commitment to establishing an Indigenous Gathering Place where Indigenous cultures can be celebrated, and healing, renewal, and connection can occur.

To advance this work and uphold the spirit of the MOU, Administration sought to formalize a partnership with the IGPS. Led by the Partnerships business unit, a Partnership Understanding was signed by both parties on July 31, 2025. The MOU was also supported by the Indigenous Relations Office, Infrastructure Services, and Law. It outlines a collaborative framework for moving forward in a respectful and collaborative manner towards the realization of an Indigenous Gathering Place.

Next Steps

- Ongoing engagement with IGPS and Indigenous communities to guide development.
- Exploration of land options.
- Continued interdepartmental collaboration to support implementation

Delivering to Calgarians

Strong partnership on the Indigenous Gathering Place initiative and opportunities to experience Indigenous cultural programs hosted out of Indigenous structures at downtown festivals and events.

Learn More

No current links



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #24: Resource grassroots/community-led groups that support people experiencing vulnerabilities.

Resource grassroot and community-led volunteer groups and organizations that have high-trust and shared experience with community members that are experiencing homelessness and marginalized conditions.

Progress Highlights

The City continues to collaborate with community partners to support vulnerable and equity-deserving populations through targeted community wellbeing funding. In partnership with the Community Investment Table, the 2025 Change Can't Wait! call focused on pilot projects aligned with the "Getting Help" outcome of Calgary's Mental Health and Addiction Investment Framework. Seven programs were selected, receiving a total of \$677,165. Successful applicants will be posted online in January.

Work is also underway on an overarching Community Funding Strategy to guide future priorities across programs, including approaches tailored to organizations of varying size. To improve transparency and accessibility, grant guides are being updated, tiered funding pools are being refined, and more accessible application formats are being introduced.

Enhanced data collection across funding streams is strengthening the City's understanding of community needs, particularly for equity-deserving groups, while grant software modernization aims to streamline processes for grassroots and volunteer-led organizations. Ongoing collaboration with internal City teams ensures funding practices reflect equity, anti-racism, and Indigenous inclusion.

Through the Community Safety Investment Framework, Council approved updated governance and committed \$8 million annually for crisis response initiatives. Investments also include support for Calgary Community Court, totaling \$5.44 million in ongoing and one-time funding.

Delivering to Calgarians

Continued funding for non-profit and grassroots organizations and ongoing advocacy to other orders of government for increased funding to sustain and expand services.

Learn More

[Community Safety Investment Framework \(CSIF\)](#)

[Community Wellbeing Funding](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Completed Q4 2025

Recommendation #25: Advocate for service hub models and funding for shelters that serve vulnerable people.

The City of Calgary to advocate with the Government of Alberta for the continuation and expansion of service hub models and funding for shelters to ensure that recovery-oriented addiction and mental health services, primary health care, cultural connections, and housing options are available to those accessing or leaving shelters.

Progress Highlights

Additional Funding for Day Space Network:

In November, City Council approved ongoing funding to expand the year-round Day Space Network by up to three additional locations. The City also continues to work closely with the Calgary Navigation & Support Centre, with specific focus on alignment with the Day Space Network.

This recommendation has now been identified as *implemented*, however there will be implementation work to do moving forward.

Delivering to Calgarians

Advocacy to other orders of government to ensure mental health, addiction, and health services, as well as housing options, are available to Calgarians accessing or leaving shelters

Learn More

No current links



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #26: Create Indigenous recovery supports that reflect a culturally informed continuum of care.

Incorporate Indigenous recovery supports that reflect a culturally informed continuum of care options for Indigenous peoples struggling with mental health and substance abuse. Create culturally informed approaches to assist families and those supporting family members struggling with addictions and mental health challenges.

Progress Highlights

Provincial budget advocacy letters were submitted to the Minister of Finance in September 2025 by former-Mayor Gondok. The provincial budget will be released on February 26, 2026. The City advocated for the Government of Alberta to increase its investments in prevention and response to the interconnected issues of mental health, addiction, and homelessness. This included a request for \$22 million to match the City's annual investment in early intervention and crisis responses related to mental health and addiction; as well as an increase of \$161 million (indexed to inflation and population) to Family Community Support Services which also funds various Indigenous non-profit providers.

In addition to continued advocacy, The City continues to review its current funding practices and is exploring opportunities to better support Indigenous organizations. Funding for programs supporting the recovery needs of Indigenous peoples continue to be provided through existing funding streams, including funding provided to programs that offer Indigenous healing through the Community Safety Investing Framework (CSIF) funding stream, and the Mental Health and Addiction Funding stream. Other highlights include:

Change Can't Wait!

In partnership with the Community Investment Table, the 2025 Change Can't Wait! call focused on pilot projects aligned with the "Getting Help" outcome of Calgary's Mental Health and Addiction Investment Framework. Seven programs were selected, receiving a total of \$677,165. Successful applicants will be posted online in January.

Internal Collaboration for Inclusive Outcomes:

Continued engagement with internal City teams including Anti-Racism, Equity, and Indigenous Relations is helping ensure funding practices reflect community needs and values.

Delivering to Calgarians

Continued investment in community partners that provide culturally informed programs for individuals and families and ongoing advocacy to other orders of government to advance Indigenous recovery supports.

Learn More

- [Community Wellbeing Funding](#)
- [2026-2027 Federal and Provincial Budget Recommendations](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #27: Provide additional resource supports and opportunities for Indigenous serving organizations.

The City of Calgary and Government of Alberta to provide opportunities and resource supports to Indigenous and Indigenous-serving organizations to offer frequent and varied programming and activations downtown that enable Indigenous people to connect with the natural world.

Progress Highlights

A federal budget advocacy letter was submitted to the Minister of Finance in September 2025, by former-Mayor Gondek in anticipation of a spring budget. The federal government has recently changed its budget cycle, now releasing budgets in the fall. We anticipate a Spring Economic Statement, followed by Budget 2026 this fall. The City advocated that the Government of Canada to continue investing in the Housing Accelerator Fund, including the allocation of the remaining \$129 million outlined in The City’s application. Through the *Home is Here Strategy*, The City will allocate \$30 million for our partners to build housing for Indigenous populations. The recently launched Maa’too’maa’taapii Aoko’iyii’piaya, an Indigenous housing program, has garnered significant community interest, and is already fully subscribed.

In addition to continued advocacy, The City continues to review its current funding practices and is exploring opportunities to better support Indigenous organizations. Funding for programs supporting the needs of Indigenous peoples continue to be provided through existing funding streams. In particular, The City is revising its Indigenous specific Siim ohksin: Wahkotiwin funding program to better align with the needs suggested by Indigenous serving partner organizations, such as reducing barriers to funding by moving towards more Indigenous methods of reporting and applications for funding.

Delivering to Calgarians

Continued support for Indigenous and Indigenous-serving organizations with a focus on investments in programming that delivers downtown activations and fosters connection to the natural world.

Learn More

[Ways Forward: Affordable Housing for Indigenous Calgarians Through a Holistic Plan](#)

[2026-2027 Federal and Provincial Budget Recommendations](#)

[Home is Here – The City of Calgary’s Housing Strategy](#)

[Crime Prevention Investment Plan funding strategy](#)



DOWNTOWN SAFETY LEADERSHIP TABLE

Progress Tracker & Highlights



Recommendation #28: Seek opportunities to enhance supports for youth entering into adult shelter systems.

Many vulnerable and at-risk youth transitioning to adulthood require access to the shelter system but do not feel safe in an adult shelter. Create a transition shelter between youth brackets and the adult system to better meet the expressed needs of this group in transition.

Progress Highlights

The development of a Community Safety & Wellbeing (CSWB) Plan for Calgary is underway (aligned with DSLT Recommendation 9) and calls on all partners, including other orders of government, to contribute to advancing community safety and wellbeing initiatives. As part of this work, the CSWB Plan is examining the role of advocacy, including how this DSLT recommendation should be reflected.

Delivering to Calgarians

A commitment to work with government partners to ensure individuals transitioning through life stages receive uninterrupted and appropriate supports.

Learn More

No current links