

Safer Together Action Plan - July 2026

The *Safer Together* action plan identifies the activities The City of Calgary will advance over the next four years to improve safety, perceptions of safety and wellbeing. For each priority area, the plan identifies current key City initiatives, opportunities requiring investment, and The City performance and community indicators that will be used to measure progress.

Investment opportunities were identified through cross-corporate implementation planning and represent actions that can strengthen existing efforts, address identified gaps and advance shared community safety and wellbeing outcomes. Together, these activities support the 15 collaborative actions outlined in *Safer Together* (see [Appendix A](#)).

In addition, The City's implementation of *Safer Together* includes:

- engaging with Calgary Police Commission as directed by Council
- working with diverse community partners and expanding the depth and breadth of collaborations to effectively achieve shared outcomes
- evolving the Social Wellbeing Advisory Committee to the Community Safety and Wellbeing Advisory Committee to provide advice on *Safer Together*
- tracking and reporting progress related to *Safer Together* activities and impacts, including the first annual report in Q2 2027 and public dashboard, to demonstrate accountability to Council and Calgarians
- developing a comprehensive advocacy plan and leveraging existing structures and relationships to mobilize collaboration with other orders of government and to access funding opportunities

Through this plan we will work to advance the vision of *Safer Together*: ***A Calgary where everyone feels safe, connected, supported and that they belong.***



Priority: Create communities where everyone belongs

When Calgarians are and feel included, valued and that they belong, regardless of their identity and background, they experience greater social and emotional safety, are more comfortable accessing services and can reduce risk factors that lead to unsafe or harmful activities.

Contributing Collaborative Actions: 2, 6, 7, 14

Key Deliverables	Measuring progress
Key City Initiatives - Continue Calgary Transit Access for those with mobility needs or accessibility challenges - Continue the development of Indigenous placemaking (i.e., Indian Residential School Memorial Project, recorded Elder stories in parks across Calgary) - Maintain the Equity in Service Delivery fund for short-term, action-oriented funding to catalyze City services to address barriers to service delivery Implement GamePLAN to achieve more consistent, equitable access to recreation across the city	City Performance Indicators - Percentage of Calgarians who agree The City of Calgary fosters a city that is inclusive and accepting of all - Percentage of Calgarians who agree The City of Calgary municipal government strives to create a city that is accessible for all Calgarians, no matter their physical ability - Percentage of participants in Family & Community Support Services (FCSS)-funded programs who report increased community participation - Percentage of Indigenous and diverse Racialized Calgarians who agree that The City delivers programs and services that remove barriers to participation Community Indicators - Percentage of Calgarians who feel a sense of belonging in their neighborhood - Percentage of Calgarians who agree Calgary parks are accessible for everyone who wants to use them
Opportunities Requiring Investment - Increase funding for Community Associations, Neighbour Day and other microgrant programs like Calgary Culture Days, for more arts, community and cultural programming to activate public spaces and community connection Expand access to Indigenous programming in parks through Elders and knowledge keepers and sustain the Elders guiding circle Deploy Community Connectors across the city to identify the skills and interests of community members, strengthen connections and mobilize community assets Reduce barriers for groups to access parks and open spaces	

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Priority: Enhance safety where people live, work and play

When Calgarians experience conditions that make them safe and help them feel safe it fosters participation in community life. With greater community participation Calgarians are well positioned to support one another, address safety risks and feel safer.

Contributing Collaborative Actions: 1, 8, 10, 12, 13

Key Deliverables	Measuring progress
Key City Initiatives • Maintain existing and explore additional Safety Hubs and Community Counters in accessible locations for the public to report non-emergency concerns or obtain information related to crime and safety • Explore safety and security needs in the Plus 15 system and continue coordinating responses to incidents • Continue support of the Safer Mobility Plan, a joint plan for The City and Calgary Police Service to create road safety for everyone in the community and to work collaboratively with community partners towards a common goal of Vision Zero – Mobility free of fatalities and major injuries • Maintain Civic Partners Safety Fund in support of downtown civic partners to improve safety conditions for Calgarians and visitors, reducing safety incidents at partner sites • Maintain clean-up events across the city to help residents safely dispose of household items and to keep neighbourhoods cleaner and safe • Continue coordinating efforts with community outreach teams to respond to improperly discarded needles • Continue to support call diversion through 211 and 911 to provide appropriate supports to those experiencing a mental health crisis • Pilot the use of a community-based coordinated care planning approach with Emergency Management & Community Safety (EMCS) operations (i.e., Community Information Exchange)	City Performance Indicators • Number of downtown safety responses (social disorder, infraction, medical/health, public safety) • Percentage of Calgarians who feel safe when they visit Calgary parks regardless of ethnicity, race, religion, income, gender identity or sexuality • Percentage of customers who feel safe on Calgary Transit • Number of bridges modified to address encampment risk • Percentage of public washroom users who report feeling safe due to the presence of an attendant Community Indicators • Crime Severity Index • Social disorder calls on transit (city-wide) • Percentage of Calgarians who perceive Calgary as safe

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Opportunities Requiring Investment	
• Increase enforcement focused on social disorder in public spaces including downtown parks and river adjacent areas through additional peace officers and security guards • Address encampments by adding peace officers and increasing modifications to bridges (e.g. lighting) • Increase Calgary Fire inspections to address vacant, derelict or unsafe residential and commercial properties by adding Safety Codes officers • Implement Crime Prevention Through Environmental Design (CPTED) recommendations and infrastructure upgrades at ten downtown locations and identified Transit stations • Increase Business Improvement Area (BIA) cleaning and safety initiatives, and placemaking and activation activities • Expand public awareness of when to call 9-1-1 to increase dispatch capacity to respond to emergency situations • Increase the Community Standards Fund for community organization-led projects that enhance adherence to the Community Standards Bylaw • Expand the Crime Prevention & Community Safety Fund to enable more not-for-profit and grassroots organizations to deliver community safety and wellbeing programming • Sustain washroom attendant program and implement Public Washroom Guide recommendations	• Percentage of Calgarians who agree Calgary is safe for all residents and visitors regardless of things like ethnicity, race, religion, income, gender identity or sexuality • Collision/Fatal Collision Rate (Pedestrian/Bicyclist/Motorcyclist)



Priority: Build supports for wellbeing

When Calgarians experience positive physical, emotional, social, spiritual, cultural, intellectual and environmental wellbeing it creates conditions that help people thrive and address problems before they occur. It builds positive factors that reduce the likelihood of harmful or unsafe behaviour.

Contributing Collaborative Actions: 4, 5, 15

Key Deliverables	Measuring progress
Key City Initiatives - Continue Action Table Calgary, in partnership with United Way of Calgary, Calgary Police Service and 57 community organizations, to coordinate support services within 24-48 hours for people at risk of crisis - Continue Community Court, in partnership with Calgary Legal Guidance, to deliver a court diversion program for bylaw offences - Continue low barrier recreation and social programming and activations (i.e., fire pits, skating loops, Calgary Afterschool, summer programming) - Continue Community Social Work program using a community development approach in targeted geographic areas across Calgary - Continue the Community Resource Team that supports those most acutely impacted by the Bearspaw South Feeder Main construction - Implement GamePLAN to support and expand recreation supports across the city - Sustain early intervention partnership programming that supports at-risk children and youth (i.e., Neighbourhood adventures, Kokosinooniks, Connect Calgary) - Continue to develop and promote wellbeing resources for City of Calgary employees, such as the Corporate Psychological Safety framework, Employee and Family Assistance Program and mental health supports for first responders	City Performance Indicators - Access to multi-functional parks (resident within 400m) - Percentage of Calgary Afterschool participants who have an ability to handle problems - Percentage of Community Social Workers (CSW) Program partners that agree CSWs effectively address social issues in the neighbourhood Community Indicators - Percentage of Calgarians who rate overall quality of life as good - Top calls to the Distress Centre - Self-reported mental health status - Percentage of Calgarians who needed mental health care and connected with someone about their concerns

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Opportunities Requiring Investment	
• Maintain City funding ratio in support of Family & Community Support Services (FCSS) • Implement Workplace Violence Prevention and Anti-Harassment Plan. Strengthen City workplace supports and safety practices through Occupational Health & Safety • Increase Parks volunteer opportunities, especially for youth	



Priority: Meet housing needs

When Calgarians can access housing that is safe, secure and affordable it builds community stability, supports individuals' wellbeing, reduces vulnerability and exposure to harm, and reduces risks factors that can contribute to unsafe behaviours.

Contributing Collaborative Action: 3

Key Deliverables	Measuring progress
Key City Initiatives - Continue coordinated outreach services that address risks and needs of homeless individuals - Maintain day spaces to provide safe, dignified places for Calgarians experiencing homelessness to connect with services and resources - Maintain activities to grow non-market housing supply as well as access improvements (e.g. Downtown Non-Market Office Conversion Grants, Non-Market Land Sale, Housing Capital Initiative, Housing Incentive Program and the Housing Access Program) - Maintain support for Indigenous by Indigenous-led non-market housing solutions (i.e., Maa'too'maa'taapii Aoko'iyii'piaya) - Maintain Home Program funding for community initiatives focused on prevention, stability and wellbeing - Continue to support the Community Housing Affordability Collective	City Performance Indicators - Number of unique individuals visiting Day Spaces - Number of homes created or modified through City programming to support the housing needs of diverse populations - Number of market units with development permit approval / building permit approval - Number of non-market units with development permit approval / building permit approval - Number of For Indigenous By Indigenous housing providers supported Community Indicators - Point-in-time count of homelessness - Total non-market housing stock - Percentage of households in core housing need (households living in a dwelling that is unsuitable, inadequate or unaffordable and cannot afford an alternative in their community)
Opportunities Requiring Investment Investments are addressed through the Home is Here Strategy implementation including funding in support of construction of non-market housing, improved processes to reduce development approval timelines, and ongoing development of the Indigenous Housing Program	



Priority: Foster financial security

When Calgarians have financial security and resilience, now and in the future, they are better able to meet their needs, respond to unexpected challenges, reduce stress and reduce risk factors that can contribute to unsafe behaviours.

Contributing Collaborative Actions: 9, 11

Key Deliverables	Measuring progress
Key City Initiatives - Continue addressing poverty reduction through initiatives (e.g., Enough for All Strategy) - Sustain Fair Entry Program to support access to services and programs at a lower cost, including the Low-Income Transit Pass and Recreation Fee Assistance - Continue Affordable Hardware Access Program that distributes older City computers to Calgarians in need, in partnership with United Way of Calgary and Area - Maintain Youth Employment Centre, supporting youth with employment services, career planning and outreach opportunities - Maintain Calgary Afterschool to provide free or low-cost programming to support the financial security of families	City Performance Indicators - Number of individuals approved for Fair Entry - Percentage of youth who agree the services they receive at the Youth Employment Centre increased their confidence navigating their career and employment journey - Number of children and youth who participate in Calgary Afterschool program Community Indicators - Percentage of Calgarians living in low income - Calgary's unemployment rate - Calgary's youth unemployment rate
Opportunities Requiring Investment	
Strengthen food security for Calgarians through the Food Resilience Action Plan, Urban Growing Program, YYC Food Collaborative and other initiatives	

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APPENDIX A – Collaborative Actions

1.	Improve the design and maintenance of infrastructure within public spaces in support of safe and active use
2.	Co-create and coordinate neighbourhood activities and community-rooted initiatives that promote connection
3.	Continue to strengthen the availability and coordination of supports for individuals experiencing homelessness
4.	Bundle and coordinate efforts using hub-models to share information, resources and activities
5.	Strengthen workplace supports, practices, and conditions that promote employee safety and wellbeing
6.	Enhance supports and environmental conditions to improve participation in community, work and public life
7.	Understand and meet needs of people from all backgrounds, identities and experiences
8.	Continue to improve processes and procedures that respond to safety and emergency incidents appropriately and in a timely manner
9.	Increase access to and promotion of free and low-cost supports and services
10.	Strengthen approaches to meet community and individual needs post-emergency and foster recovery
11.	Continue to strengthen food security through preventative approaches
12.	Expand activities to address online safety
13.	Enhance preventative approaches to domestic and gender-based violence
14.	Enhance the variety of social, educational, arts, cultural and recreational activities offered so that all can be and feel included
15.	Strengthen the understanding of emotional wellbeing and what information and supports are available

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APPENDIX B - Measurement Sources

Priority: Create communities where everyone belongs	
Percentage of Calgarians who agree The City of Calgary fosters a city that is inclusive and accepting of all	Survey of Calgarians
Percentage of Calgarians who agree The City of Calgary municipal government strives to create a city that is accessible for all Calgarians, no matter their physical ability	Survey of Calgarians
Percentage of participants in Family & Community Support Services (FCSS)-funded programs who report increased community participation	Family & Community Support Services (FCSS) survey
Percentage of Indigenous and diverse Racialized Calgarians who agree that the City delivers programs and services that remove barriers to participation	Survey of Calgarians- Equity Deserving Communities report
Percentage of Calgarians who feel a sense of belonging in their neighborhood	Perspectives on Calgary Survey - Diversity and Inclusion Survey
Percentage of Calgarians who agree Calgary parks are accessible for everyone who wants to use them	Pulse on Parks Survey
Priority: Enhance safety where people live, work and play	
Percentage of customers who feel safe on Calgary Transit	Emergency Management & Community Safety - Public Transit Safety Strategy
Number of downtown safety responses (social disorder, infraction, medical/health, public safety)	Community Safety & Wellbeing Indicator Report
Percentage of Calgarians who feel safe when they visit Calgary parks regardless of ethnicity, race, religion, income, gender identity or sexuality	Pulse on Parks Survey
Percentage of washroom users who report feeling safe due to the presence of an attendant.	Parks and Open Spaces Business Unit
Crime Severity Index	Statistics Canada/Calgary Police Service
Percentage of Calgarians who perceive Calgary as safe	Survey of Calgarians
Percentage of Calgarians who agree Calgary is safe for all residents and visitors regardless of things like ethnicity, race, religion, income, gender identity or sexuality	Survey of Calgarians
Collision/Fatal Collision Rate (Pedestrian/Bicyclist/Motorcyclist).	Calgary Mobility Status Reports
Social disorder calls on transit (city-wide).	Community Safety & Wellbeing Indicator Report
Priority: Build supports for wellbeing	
Percentage of Community Social Worker (CSW) Program Partners that agree CSWs effectively address social issues in the neighbourhood	Community Strategies Business Unit
Percentage of Calgary Afterschool participants that who have an ability to handle problems	Recreation and Social Programs Business Unit
Access to multi-functional parks (resident within 400m)	Parks and Opens Spaces Business Unit
Top calls to the Distress Centre	Calgary Distress Centre
Percentage of Calgarians who rate overall quality of life as good	Survey of Calgarians
Self-reported mental health status	Mental Health Survey of Calgarians
Percentage of Calgarians who needed mental health care and connected with someone about their concerns	Mental Health Survey of Calgarians

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Priority: Meet housing needs	
Number of homes created or modified through City programming to support the housing needs of diverse populations	Chief Housing Office
Number of market units with development permit approval	Chief Housing Office
Number of market units with building permit approval	Chief Housing Office
Number of non-market units with development permit approval	Chief Housing Office
Number of market units with building permit approval	Chief Housing Office
Number of For Indigenous By Indigenous housing providers supports	Chief Housing Office
Number of unique individuals visiting Day Spaces	Community Strategies evaluation data
Point-in-time count of homelessness	Calgary Homeless Foundation
Total non-market housing stock	Chief Housing Office
Percentage of households in core housing need (Households in core housing need live in an unsuitable, inadequate or unaffordable dwelling and cannot afford alternative housing in their community)	Statistics Canada
Priority: Foster financial security	
Number of individuals approved for Fair Entry	Fair Entry database - Community Strategies
Percentage of youth who agree the services they receive at the Youth Employment Centre increased their confidence navigating their career and employment journey	Recreation and Social Programs
Number of children and youth who participate in Calgary Afterschool program	Recreation and Social Programs
Calgary's unemployment rate	Statistics Canada/ Corporate Economics
Calgary's youth unemployment rate	Statistics Canada/ Corporate Economics
Percentage of Calgarians living in low income	Statistics Canada's T1 Family File (T1FF)