Electrical Inspections - Green Sticker Policy

A City of Calgary green sticker affixed to the meter base confirms that, at the time of inspection, a Safety Codes Officer (SCO) verified the electrical installation to be substantially complete and acceptable for energization.

For new single-family dwellings under the Single Construction Permit (SCP) program, a white sticker affixed to the meter base may be used to request energization of services rated 200 A or less, where authorized by ENMAX. The sticker is issued by ENMAX and applied by the electrical contractor.

ENMAX may require a green sticker prior to connection for operational or safety reasons. Any electrical deficiencies identified by a City of Calgary SCO must be corrected. Additional ENMAX site visits may result in increased fees.

Green Sticker Requirements:

- All residential service changes and repairs. *
- All commercial and industrial services.
- New residential single-family dwellings permitted under the SCP program with services larger than 200 amps (located on either the house or garage).
- New residential services located on detached garages, whether the house already exists or will be built under the SCP program.
- Each unit of row housing and associated public load meters.
- Separately metered services in multi-family buildings (meter stacks). In this case, one green service sticker will be placed on the meter stack's tap box only.
- Temporary construction services supplied directly from an ENMAX supply. These services must be cold sequence metered.
- Utility infrastructure services, including streetlighting, traffic signals, and communication cabinets.
- Grid-tied onsite power generation systems that require an ENMAX disconnect/reconnect for installation.

* At the discretion of an SCO, certain inspections may be completed by a Remote Video Inspection (RVI). Email authorization from a City of Calgary SCO to ENMAX is acceptable in lieu of a physical green sticker and must be retained for record verification.

Remote Video Inspection Services (RVI)

Maintenance Work:

Where no permit is required, a green sticker is generally not required unless service reconnection authorization is needed by ENMAX.

A permit is not required when replacing electrical equipment with units of similar type, solely to maintain the system, provided the replacement does not modify the ratings or characteristics of the electrical installation.

A permit is required when modifications affect ratings or electrical characteristics. Panelboard replacements and service upgrades always require a permit.

For work that does not require a permit or inspection:

- City of Calgary authorization is required prior to ENMAX reconnecting the electrical service. Authorization requests must be submitted to electrical.TAC@calgary.ca .
- ENMAX may refuse to energize if they believe an inspection is required. The Contractor must then contact a City of Calgary SCO for direction.

Residential & Commercial After-Hours Emergency Repairs:

A green sticker is not required by ENMAX at the time of reconnection.

Process:

- The Contractor obtains a permit from the City of Calgary. Planning, Development & Assessment Application Online Search - Login
- The Contractor contacts ENMAX to disconnect the service.
- ENMAX verifies the permit has been obtained (Contractor-provided proof or VISTA verification).
- The Contractor requests an inspection on the next available business day.

ENMAX requires the Contractor to be present at the time of service energization. Temporary power may be supplied by a Contractor-provided generator, if required.

For additional information, please call 311 and request to speak with the Electrical Technical Assistance Center, or email electrical.TAC@calgary.ca .