

Richmond Road SW

Main Streets Metrics Program | Public Survey Snapshot | 2025

VISITING THE MAIN STREET

98%

visit the street **regularly**
(daily, weekly, bi-weekly, monthly)



Gas station, drugstore and library are the most visited types of business.

MOBILITY

Safety & Use

58%

feel safe while **walking**



13%

feel safe while **wheeling**



79%

feel safe while **driving**



Most respondents feel safe driving, and walking was viewed reasonably well overall, though several cited narrow sidewalks close to fast-moving traffic. Cycling infrastructure was seen as limited or absent, and some intersections were flagged for poor visibility on left turns.

SOCIAL LIFE

Social Interactions

39%

interact with people they don't know



46%

see people they know



20%

attend community events



Some respondents said the street offers no real gathering spaces, describing it as a corridor for retail and commuting rather than a destination to stay or socialize. Several noted that the design and traffic volume actively discourage lingering.

SENSE OF PLACE

Street Descriptions

15 mentions:

BUSY, THOROUGHFARE

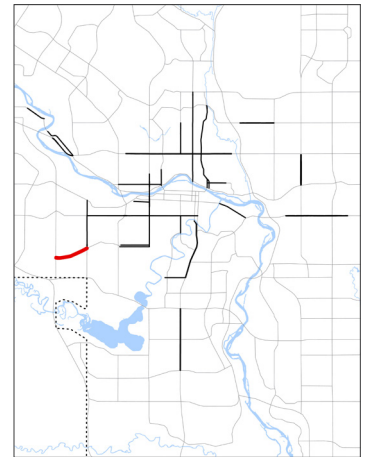
5-9 mentions:

COMMUTER, STRIP MALL, CARS, UNSAFE

mentioned less than 5 times:

BLAND, STERILE, UTILITARIAN, RUNDOWN, VIBRANT, CLEAN, RETAIL, PEDESTRIAN UNFRIENDLY, GRIDLOCKED, NECESSARY, TRANSIENT, DIRTY, PASS THROUGH, NEIGHBOURHOOD, EFFICIENT

Neighbourhood Main Street



SURVEY DEMOGRAPHICS

Home Communities

Most participants are from **Glamorgan** (37%), **Glenbrook** (30%) and **Killarney/Glengarry** (8%).

Household Annual Income

Most participants (24%) indicated an income of more than **\$150,000**.

Age

Most participants (25%) are **45-54** years old.

Gender

38% are men | **54%** are women

Other

10% identify as a visible minority

3% identify as LGBTQ2S+

10% were born outside Canada

5% have a disability

EQUITY

Community

19%

feel a sense of **belonging** on the street

Respondents raised concerns about sidewalks that lack buffers from traffic, uneven surfaces, and curb ramps that are difficult to use, making the street challenging for pedestrians with wheelchairs or mobility aids.

Accessibility

12%

unsatisfied with street **accessibility**

Safety

21%

feel unsafe in the **day**

37%

feel unsafe at **night**

Respondents cited high traffic speeds, poor lighting at night, and dangerous crossing conditions as safety concerns.

ABOUT THE DATA

Number of survey respondents: **104**

Main Streets Program Status:

Strategize | Plan | Design | Build | Live

The survey collects insights about the experience on the street to better understand successes and challenges.

Survey live from November 2025 to January 2026.