

Calgary Approvals Coordination Bulletin April 2, 2020

Delays in System Updates: UDO (Urban Development Online)

Notice to Developers and Consulting Engineers Using UDO

Please note that Urban Development Online ([UDO](#)) system updates are temporarily delayed due to the freeze on system upgrades while IT focuses its effort on business continuity.

This includes system updates reflecting the recent [Tiering and Securities](#) (T&S) enhancements announced in early March.

Developers and Consulting Engineers logging into UDO will NOT see the newly revised T&S tier structure and securities amounts. While updates are not yet reflected in UDO, a manual process is in place.

- Securities amounts will be calculated by the development Industry and applied manually to the agreements.
- Tiering will be evaluated by the Public Infrastructure team and manually added to the Development Agreement Document.

For additional information, or if you have questions or concerns about your application, please contact your Infrastructure Strategist. This information is visible in the tombstone tab for all applications in progress.

Background

The City's UDO tool is used by developers and consulting engineers to request, obtain and track master development agreements, development agreements, and performance security reductions. UDO also controls customer invoices, tracks offsite levy payments internally and provides cross corporate reporting.