

Special Needs Assistance for Seniors (SNA) program

Information sheet (July 2026)

The SNA program provides financial assistance to eligible seniors with low income toward the cost of some appliances, and specific health and personal supports

Eligibility

To be eligible for the program you must:

- be 65 years of age or older
- be an Alberta resident
- be a Canadian citizen or have been lawfully admitted to Canada for permanent residence
- meet financial eligibility criteria
- have provided a Seniors Financial Assistance Application

Income levels

Previous year's income as reported on line 15000 is used to determine your eligibility for the benefit year, which runs from July 1 of the current year to June 30 of the next year. Your income level determines whether you are eligible for primary or secondary items.

Single seniors annual total income	Funding level
\$28,290 or less	Primary and secondary items
\$28,291 to \$32,690	Primary items only
Over \$32,690	No funding

Senior couple annual total income	Funding level
\$45,600 or less	Primary and secondary items
\$45,601 to \$53,800	Primary items only
Over \$53,800	No funding

PRIMARY FUNDED ITEMS



Appliances/furniture: bed, refrigerator, stove, washer and dryer



Health supports: Continuous Positive Airway Pressure machine and supplies, diabetic supplies, nutritional beverages, podiatry and prescription costs



Personal supports: celiac groceries, clothing, bed bug remediation, home clean-up, medical trips, medication administration fees, personal response service, relocation of washer/dryer, utility disconnection and wigs

SECONDARY FUNDED ITEMS



Appliances/furniture: microwave, vacuum and television



Personal supports: housekeeping, yard maintenance and respite care

Only one of each funded appliance/furniture type is considered for either a single senior or senior couple in a benefit year.

Before you make your claim

- Review the SNA Information Booklet for eligibility criteria and benefit maximums. You may access the booklet online at alberta.ca/seniors-special-needs-assistance or call the Alberta Supports Contact Centre at 1-877-644-9992.
- You must send a receipt or estimate for all items requested.
- Where you live (primary residence) determines which appliances/furniture items you can claim.
- Some funded items require medical notes from a health professional.
- Some items are funded once in a lifetime.

SNA online claims

An Alberta.ca account allows you to make SNA claims for eligible items including some appliances, and specific health and personal supports. Making your claim online is quick, secure and easy.

To get started visit sfa.alberta.ca and use your account to:

- make claims at your convenience
- track the status of your claims
- experience faster review times
- view your payment and claim history
- view program letters and documents

Use an Alberta.ca account to access more services

Your free Alberta.ca account provides seamless access to a growing range of government services and protects your information and privacy. Use your account to:

- Access Government of Alberta services
 - Update your banking information, address or telephone number with seniors financial assistance programs
 - View your health records, such as immunizations, dispensed medications and lab test results
- Access Government of Canada services
 - Links to your individual account allow you to view and manage your personal income tax and benefit information

Or submit your claim documents online

You may also send estimates, receipts or documents to the program for review. Ensure to include all supporting documents, and that the receipt or estimate has your:

- Name
- Personal Health Number
- Address
- Phone number

Upload documents online

Easily send information to any seniors financial assistance programs at seniors.alberta.ca/submit-documents.

Fax
780-422-5954

Mail
Special Needs Assistance for Seniors
PO Box 3100
Edmonton AB T5J 4W3

Contact Information

Alberta Supports Contact Centre
Toll-free: 1-877-644-9992
Hours: Monday to Friday 7:30 a.m. to 8:00 p.m.

TTY users may access information on
Government of Alberta programs at:
Province-wide: 1-800-855-0511
In Edmonton: 711

Website

For more information on the SNA program, including eligibility criteria and benefit maximums, please visit: alberta.ca/seniors-special-needs-assistance.