



INDUSTRY COMMUNICATION #001

ACCESSIBLE TAXI REVIEW UPDATE

2018 March 23

On 2018 March 19, Administration presented the Accessible Taxi Review report to City Council and here is an update:

- Council directed Livery Transport Services (LTS) to make amendments to the Livery Transport Bylaw to implement an Accessible Incentive framework for Accessible Taxi Plate Licence (ATPL) holders and ATPL drivers, and to fund this incentive through a per trip fee collected on all taxi and Transportation Network Company (TNC) trips.
- Before Administration can collect the per trip fee to fund the Accessible Incentive program, bylaw amendments to the Livery Transport Bylaw are required and will be presented to Council for approval no later than September 2018. If the bylaw amendments are approved, the per trip fee will be added to the “drop rate” for taxis. Taxis will collect the fee from their passengers and a process will be put in place to remit the funds to The City. A per trip fee will also be added to each trip taken in a TNC.
- If Council approves the bylaw amendments, a comprehensive information package will be provided to the livery industry, including information about how the per trip fee will be collected and distributed. Administration is committed to working with the livery industry on the development of policies and processes to implement the Accessible Incentive framework.
- Council also directed LTS to explore options to pilot a centralized dispatch system for accessible taxis and provide a report by December 2018. We will be engaging with industry about centralized dispatch this summer/fall.

Livery Transport Services will provide updates on this topic as information becomes available.

Sincerely,

A handwritten signature in black ink, appearing to read "AR".

Abdul Rafih
Chief Livery Inspector
Compliance Services