



BULLETIN #005
LTS Services Update

2020 March 23

Good afternoon,

As you are aware by now, The City of Calgary has declared a State of Local Emergency to support the Province of Alberta's efforts to combat the spread of COVID-19. The City's top priorities are the health, safety, and well-being of the public and our employees; and maintaining essential and necessary services that Calgarians rely upon.

We recognize the COVID-19 pandemic is having a serious impact on all Calgary businesses including participants in Calgary's livery industry. The Federal and Provincial governments have allocated funds to help individuals with the economic impact of COVID-19. Please take the time to familiarize yourself with these options as you may be eligible to apply for assistance.

LTS continues to remain open Monday to Friday (8:00am – 4:30pm) and available through email at Liverytransport@calgary.ca. However, LTS has implemented the following measures to support 'physical distancing' as well as to support industry during these challenging times:

- Taxi and limousine driver's licences expiring in March or April 2020 are being automatically extended. LTS is contacting all eligible licensees and sending an email with the new expiry date.
- At this time, drivers are encouraged to avoid attending the LTS office in-person for licence renewals.
- For those taxi/limousine drivers who also drive for a Transportation Network Company (TNC), please contact your company regarding the renewal process. Some companies have electronic processes in place which means you do not need to attend LTS.
- A 'drop box' for mechanical inspection forms is available at the LTS office. Mechanical inspection forms can also be electronically submitted to Liverytransport@calgary.ca.
- Reinstatement fees (late fees) are waived for any driver who is unable to submit their mechanical inspection form (to LTS) at this time.
- Currently, the on-line Livery Driver Training Program (launched March 16) is free. If you are a livery driver and want to operate on more than one platform (taxi, limo or TNC driver), please email Liverytransport@calgary.ca regarding the licensing requirements.

We also appreciate that this can be a stressful time for you and if you have any questions, please email our office at Liverytransport@calgary.ca.

Sincerely,

Cory Porter
Acting Chief Livery Inspector
Calgary Community Standards