



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

## Project overview

On July 16, 2018, a Notice of Motion was unanimously approved by Council to implement a two-year Dockless Bike Share Pilot by September 2018 with the direction to incorporate additional shared transportation options as they become available. Throughout the pilot, The City is allowing third-party vendors to operate bike and scooter share services in Calgary. Shared electric scooters were added under the pilot program in July 2019. This report presents results from a survey completed in September 2019.

## Engagement overview

The engagement included an online survey which was available from September 20 until October 6, 2019. Four pop-up events were planned (one of which was canceled due to weather) where members of the project team and the Engage Resource Unit completed the online survey with individuals. The dates, times and locations of these pop-up events were:

- Monday September 23, 2019 – 4:00 PM until 6:00 PM – South end of the Peace Bridge
- Tuesday September 24, 2019 – 11:30 AM until 1:30 PM – Stephen Avenue near The Palace Theatre
- Wednesday September 25, 2019 – 11:30 AM until 1:30 PM – South end of Jaipur Bridge
- Saturday September 28 – 10:30 AM until 12:30 PM – RiverWalk in East Village (\*this pop-up event was canceled due to weather conditions)

## What we asked

In the online survey (questionnaire in [Appendix A](#)), participants were asked a variety of questions to better understand perceptions and experiences related to the electric scooter share pilot. Staff at the pop-up events completed the same questionnaire with participants. The questions were designed in order to better understand:

- Regular modes of travel
- Participants' perceptions of how electric scooter share can fit into a larger transportation system in Calgary
- Participants' perceptions of values to which electric scooter share can potentially appeal
- Whether participants have used shared electric scooters
- For those who had used shared electric scooters:
  - Frequency of use of electric scooter share
  - Mode of transportation that electric scooter share replaced
  - Preferences for shared bicycles or electric scooters
  - Types of trips electric scooter share used for
  - Preferences for where to ride a shared electric scooter



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- Availability of shared electric scooters
- Knowledge of rules of use and perceptions of others' knowledge of rules
- For those who hadn't used shared electric scooters:
  - Why they hadn't used shared electric scooters
  - Where they would prefer to use shared electric scooters if they tried them
  - What might encourage them to use electric scooter share in the future
- How participants heard about the shared electric scooter program
- Demographic questions

## What we heard

In general, participants use a variety of modes of transportation. The most common mode of transportation reported by participants was walking, followed closely by driving their own cars. Public transit, riding their own bicycles and carpooling were also used somewhat frequently. Ride share or taxi, bicycle share and car share were all less commonly used by participants.

Participants were asked about some more high level values associated with shared mobility. For the purpose of this survey, shared mobility is defined as "transportation services that are fleets of fully or partially human powered vehicles which are shared among users (e.g. bikes, e-bikes and e-scooters)." In general, participants agreed with values around shared mobility making it easier to connect to other modes of transportation (both public transit and other modes), being good for the environment and making it easier or faster to get around. Participants tended to be less convinced that shared mobility saves money on transportation but did still generally agree with that statement.

Participants were also asked about some of their day to day experiences and perceptions with respect to shared scooters and bicycles. Participants most strongly agreed that shared electric scooters are a good option for Calgary's changing transportation needs and also that they have seen information about how shared bicycles and scooters should be used in a considerate manner. They agreed, though less strongly, that there is enough infrastructure to ride safely, that shared bicycles are ridden in a considerate way, that The City provides adequate information for citizens on the rules of the pilot, and that shared bicycles and scooters are parked in a considerate way. Participants tended not to know whether companies that operate scooter share respond quickly to citizen requests but those who did know agreed that response time is appropriate from the companies that operate in Calgary. Participants were more split about whether shared scooters are ridden in a considerate way. More people agreed that users ride shared scooters in a considerate manner but a large proportion of participants also strongly disagreed that shared scooters are ridden in a considerate way. This may suggest that more education could be provided to help people share spaces more considerately.

About two thirds of the participants have tried the shared electric scooters. Those who have used it have mostly used it for five to fifteen trips. Trips that were made by electric scooter would most often otherwise have been made by walking. These trips were most often to run errands or get to appointments, getting to and from work, dining or shopping trips, and exercise or recreational trips. When asked whether they would



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prefer to use a shared scooter or bicycle, participants much more often preferred to use a scooter. They preferred scooters because they're more fun, easier to ride and that they prefer not to get sweaty. Those who would prefer to use a bicycle would choose to do so because they feel safer, they prefer to ride on the road, the bicycles are easier to ride and because it's faster.

Participants who had used the scooters tended to feel most comfortable riding on the pathway most, followed by bike lane or cycle track, then sidewalks, and finally on the road. When asked if scooters were often available when they wanted one, participants reported that they can find a scooter most of the time, almost always or about half of the time, suggesting that the supply of scooters seems to be relatively sufficient.

Those who had used the scooters were asked about the rules of using the scooters. In general, people tended to correctly identify what behaviours are allowed under the current rules and which were not. When asked, they more often said they didn't know than to actually report the rules incorrectly. The two rules that at least one in ten participants misunderstand are to think that it's allowed to ride on the street if the sidewalk is too narrow and that children are allowed to ride on the scooters if supervised by an adult. In addition, participants were asked to gauge their perception of others' awareness of the rules and they tended to report that the average person is at least somewhat unaware of the rules. This may suggest that while people are fairly confident that they know the rules of scooter use, they have also witnessed or assume other people using the scooters incorrectly and that further education could be valuable.

For those who haven't tried the shared scooters, they tended to say it was because they prefer to travel in other ways, that they wouldn't feel safe, or that they just aren't interested in using the scooters. If they did try them, they would prefer to try them on the bike lanes or on the pathways. Nearly half of those who haven't used the scooters said that nothing would encourage them to try the scooters (they aren't interested). Those who could be encouraged to try them said that more information about where they would be allowed to ride the scooters and lower prices may encourage them to use the scooters.

Finally, participants were asked if there was any other information they would like to convey to the project team. The most common themes from this general question were:

- Like the idea/option of having the scooters available
- Scooters shouldn't be allowed on the sidewalk
- Users are inconsiderate
- Scooters aren't parked in a considerate way/littered all over the place
- Dangerous to pedestrians
- Have seen people breaking the rules

For a detailed summary of the input that was provided as well as demographic information that was captured, please see the [Summary of Input](#) section.

For a verbatim listing of all the input that was provided, please see the [Verbatim Responses](#) section.



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## Next steps

Feedback from this engagement process will be used to help inform future improvements to the pilot program and ultimately, help determine if shared mobility services, including shared electric scooters, will be implemented permanently. Additional feedback will be collected at the end of the pilot. All feedback collected will be included in a report back to Council in 2020.



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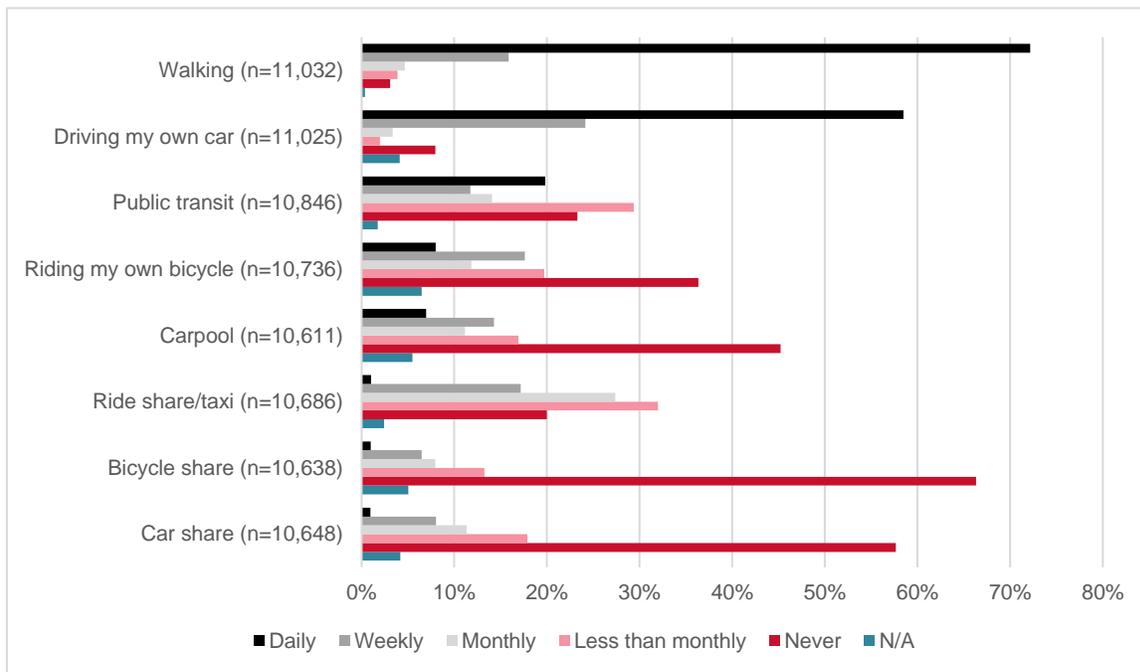
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## Summary of Input

Please note that any proportions or percentages presented in this document are representative only of those who participated in this engagement and not Calgarians as a whole. As the group of participants was self-selected and not identified through a scientific random sampling process, generalizing these proportions or percentages to the whole city or any other population would not be appropriate.

### Section 1: Primary Questions

1. In general, how often do you travel using the following?



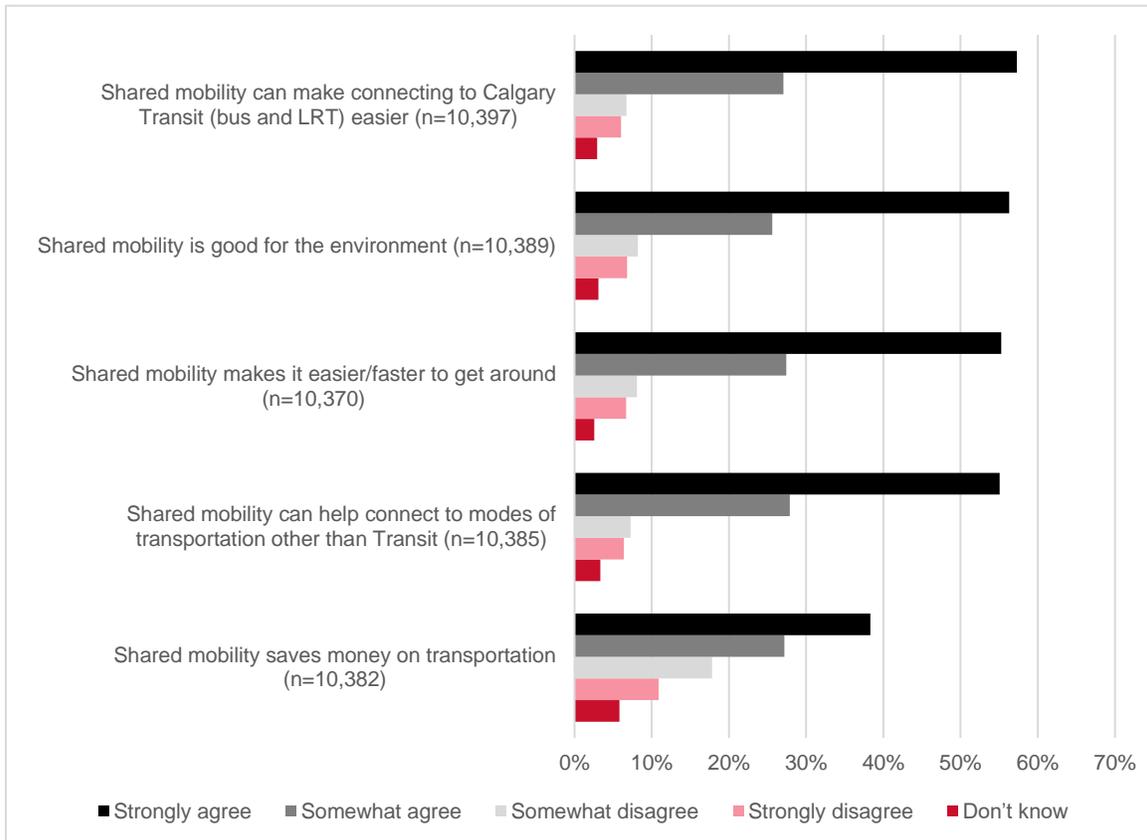


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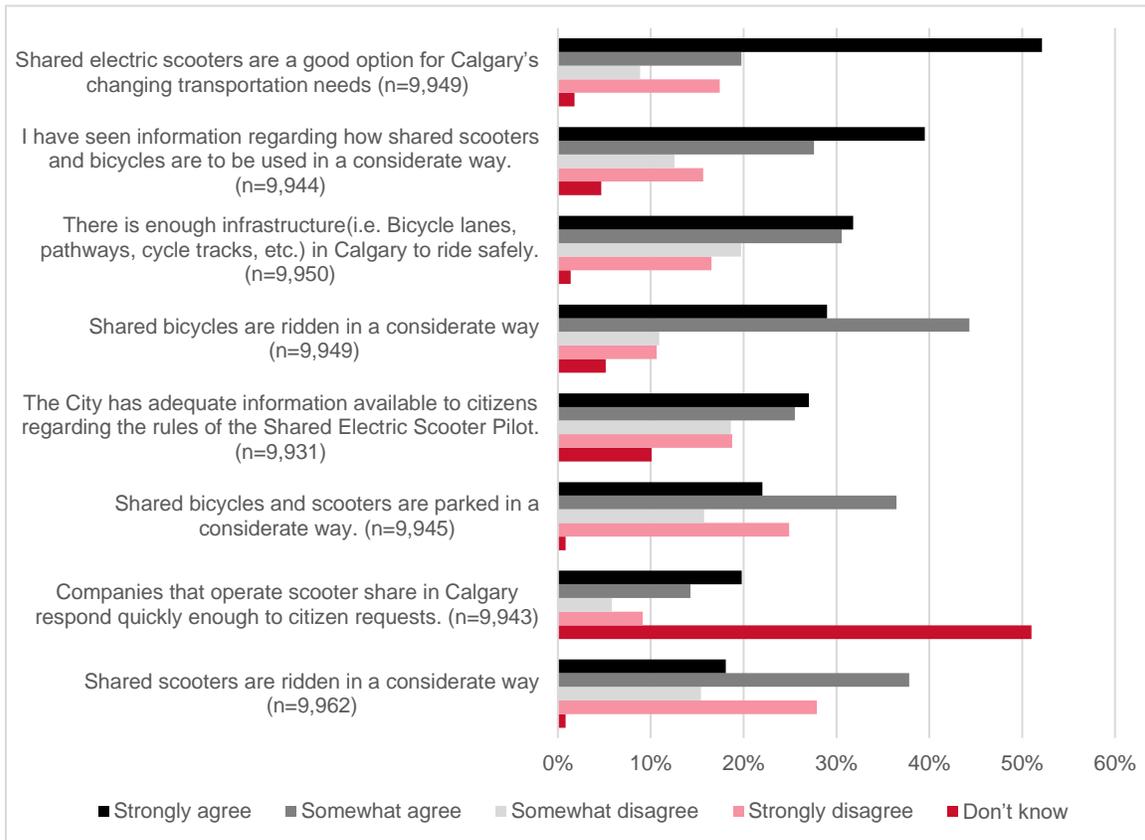
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2. Thinking about the overall transportation system for all Calgarians, please let us know how much you agree with the following statements:

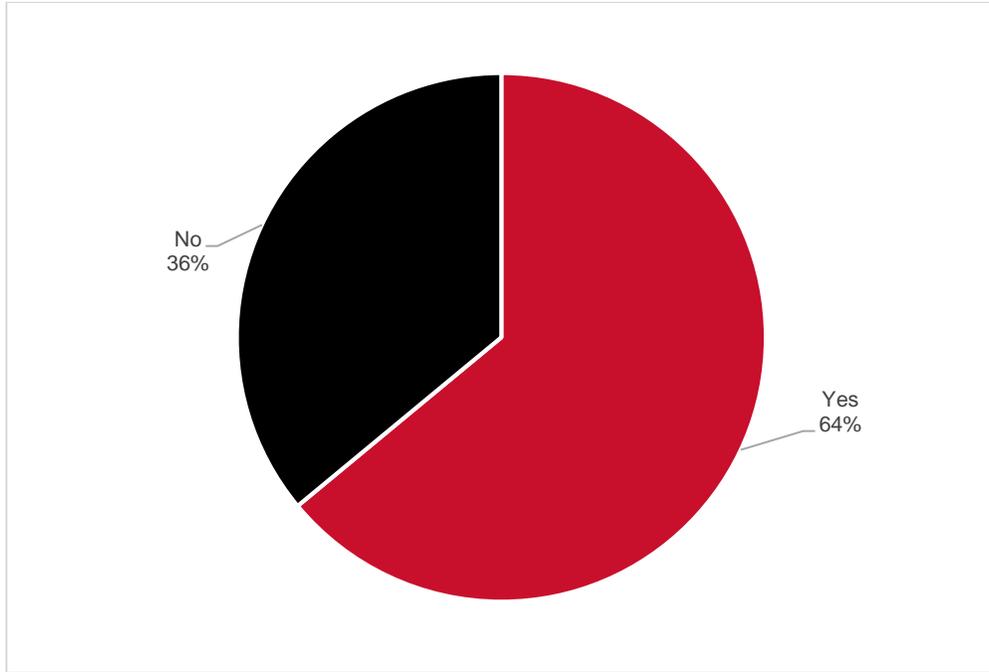
NOTE: Shared mobility is defined as “transportation services that are fleets of fully or partially human powered vehicles which are shared among users (eg. bikes, e-bikes and e-scooters.)”



3. Thinking about the day to day use of shared mobility options, please let us know how much you agree with the following statements:

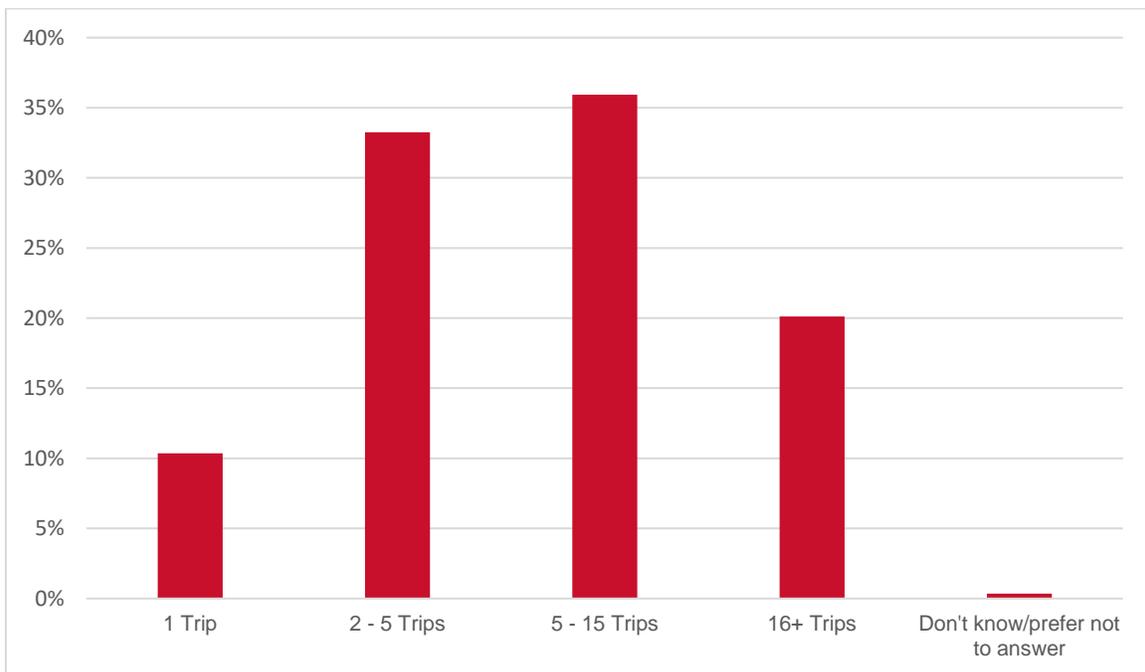


4. Have you used a shared scooter that is a part of Calgary's Shared Electric Scooter pilot? (n=9,935)

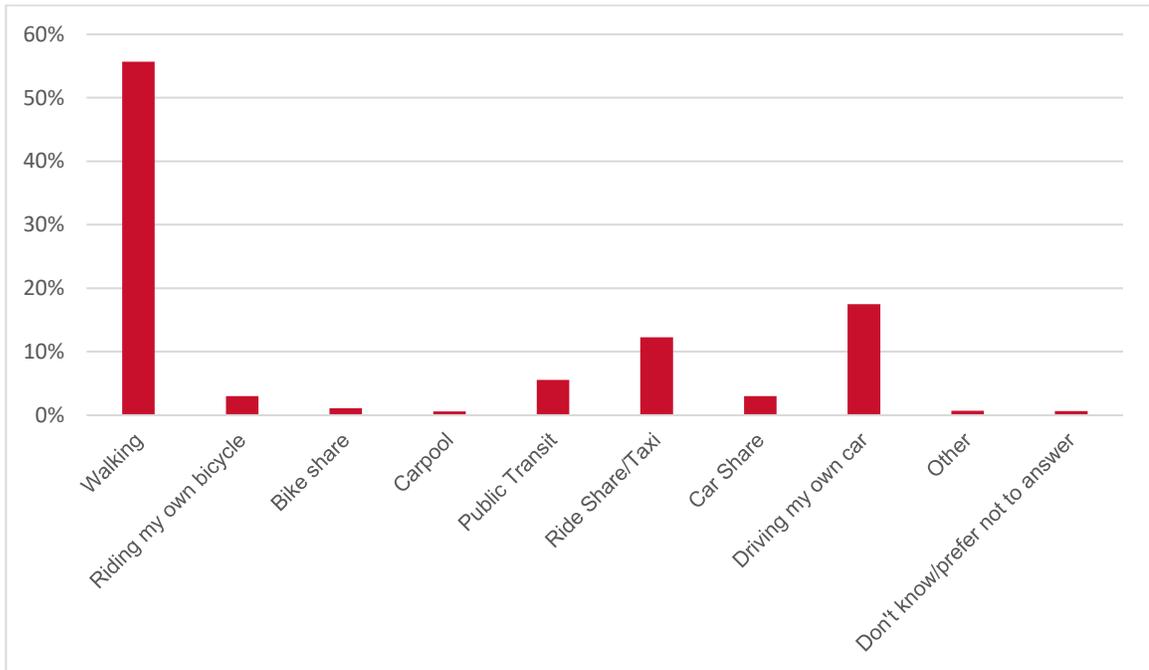


## Section 2: Have used a Shared Electric Scooter?

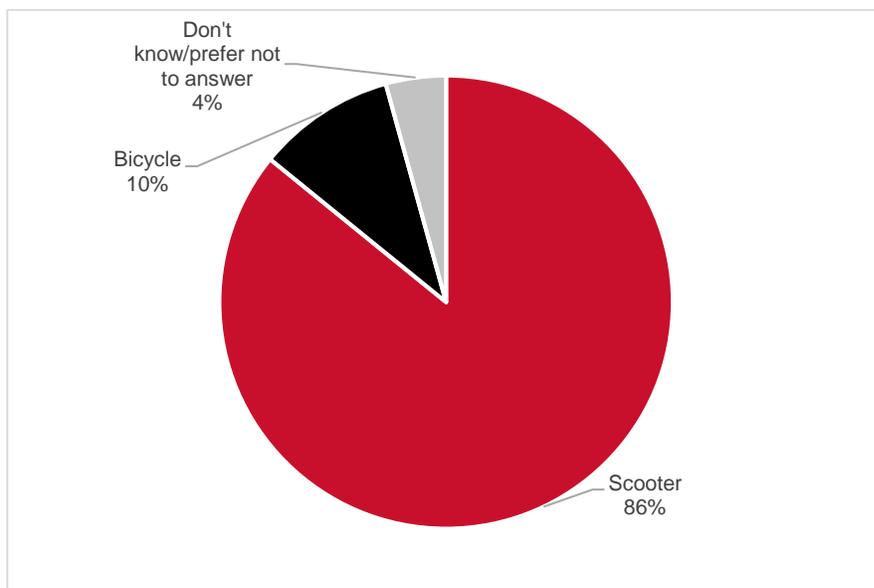
1. How many times have you made a trip by a shared scooter? (n=6,281)



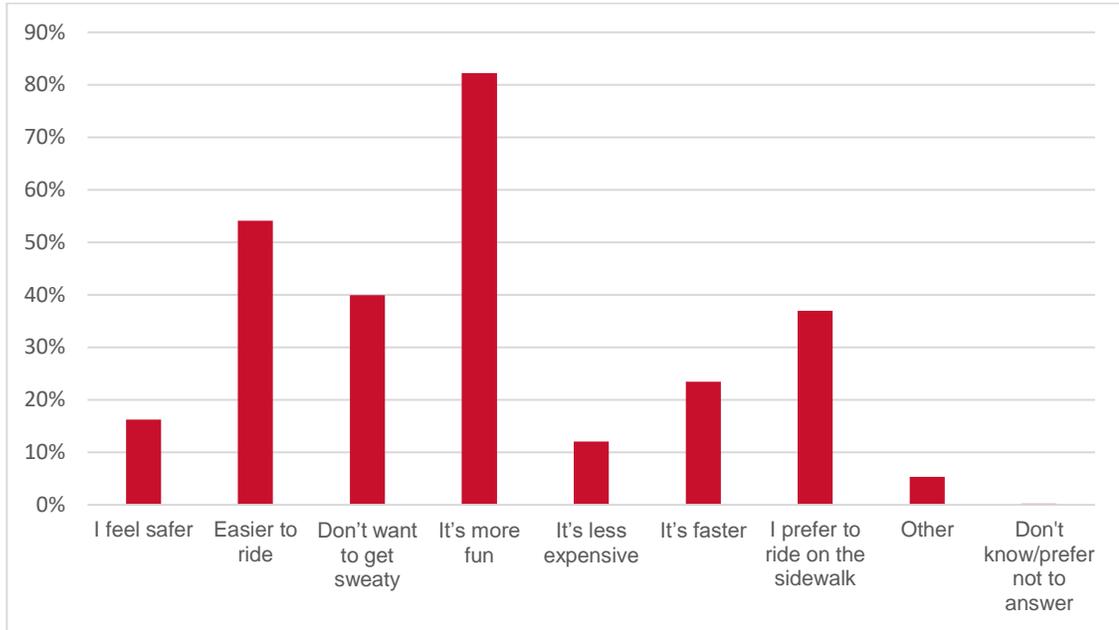
2. Thinking about your most recent shared scooter trip, if you hadn't used a shared scooter, how would you have traveled instead? (n=6,285)



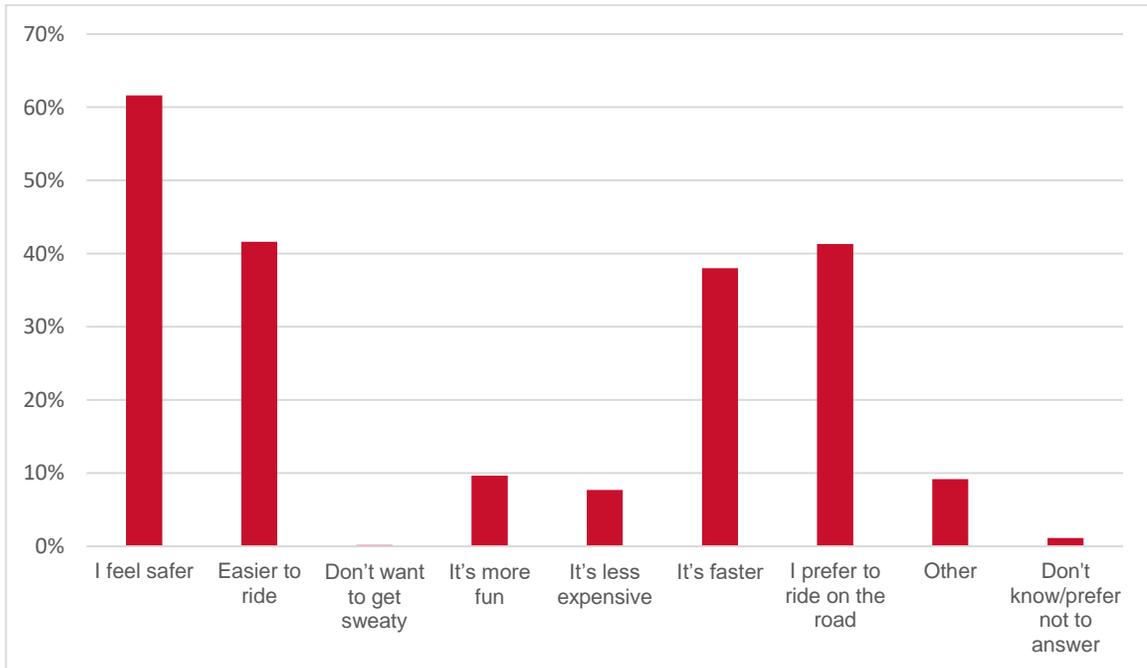
3. If you had a choice to use a shared scooter or shared bicycle, which would you choose? (n=6,293)



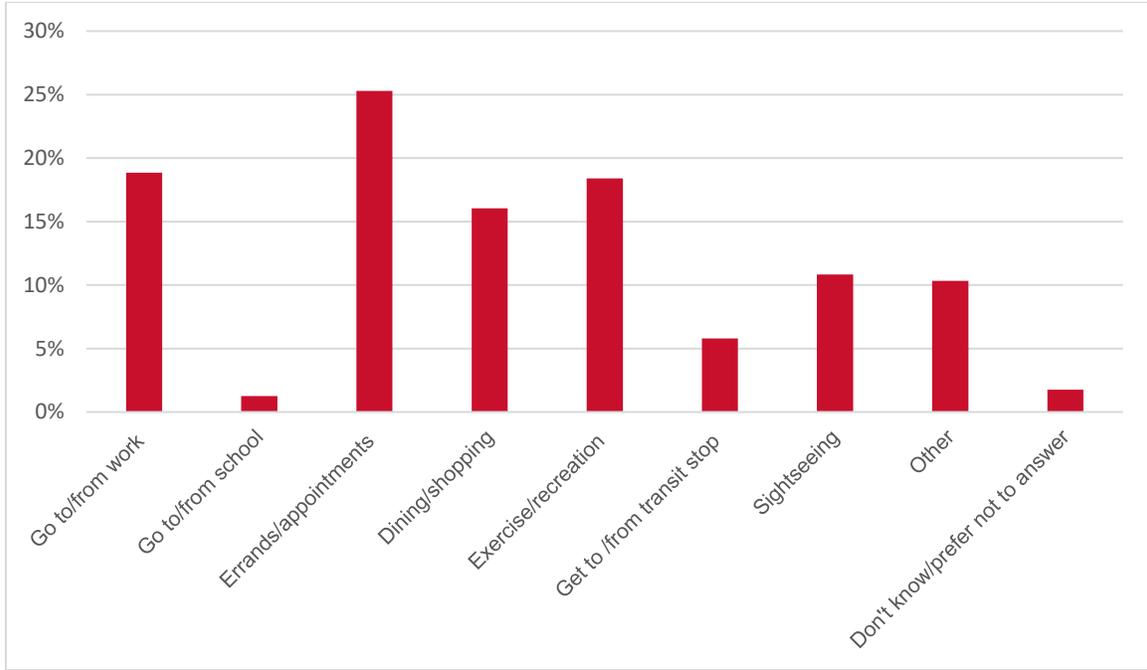
4. Why would you choose a scooter over a bicycle? (NOTE: Respondents were able to choose more than one answer so percentages add up to more than 100%) (n=5,374)



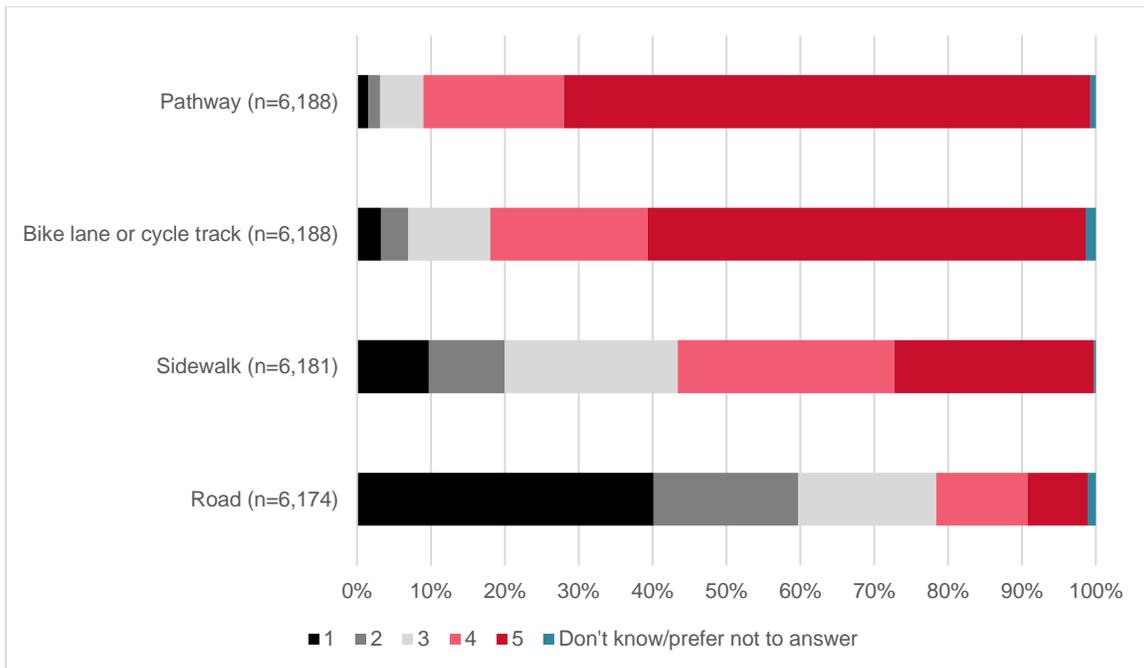
5. Why would you choose a bicycle over a scooter? (NOTE: Respondents were able to choose more than one answer so percentages add up to more than 100%) (n=610)



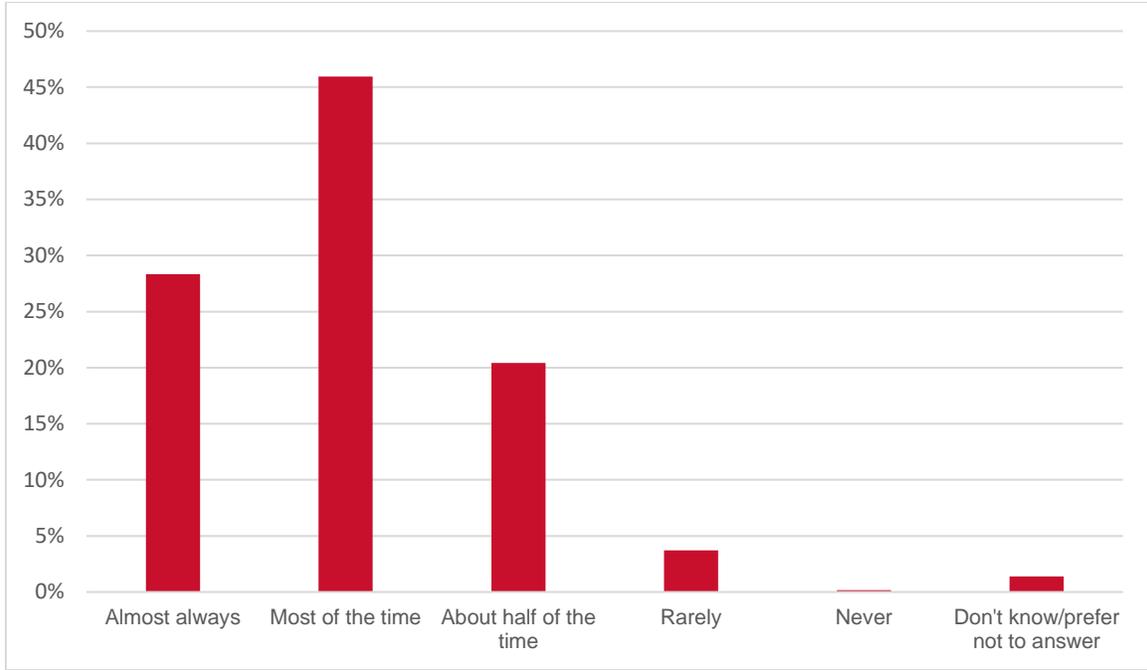
6. For what purpose do you usually use a shared scooter? (n=6,185)



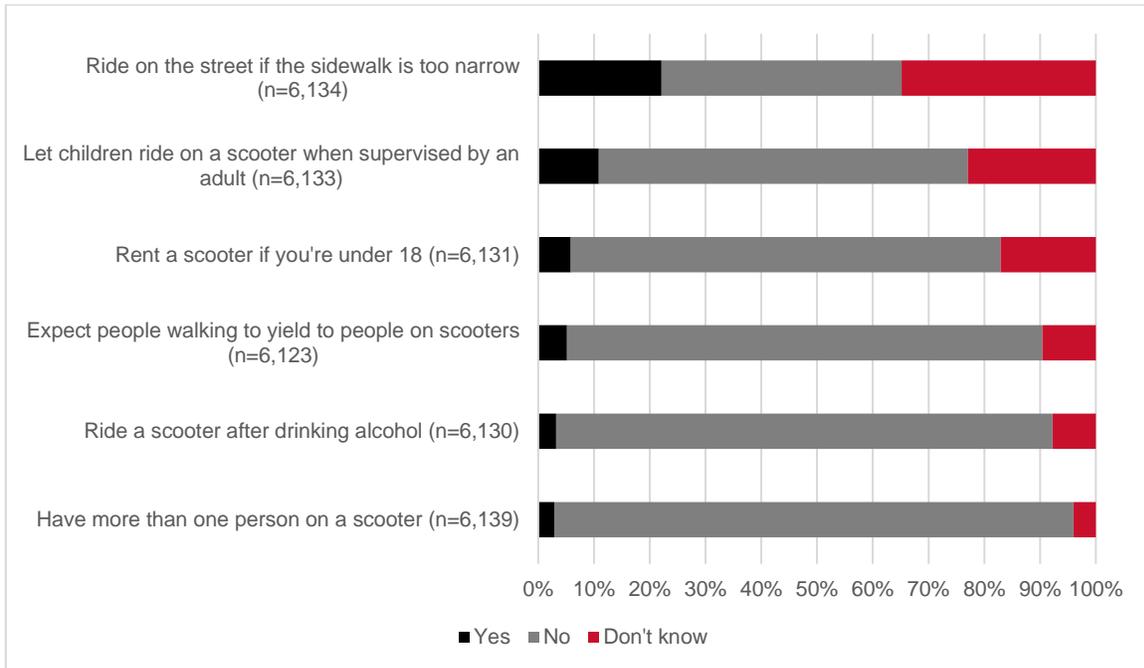
7. From 1 to 5, 1 being the least comfortable and 5 being the most comfortable place to ride a scooter, please rate your comfort with the following:



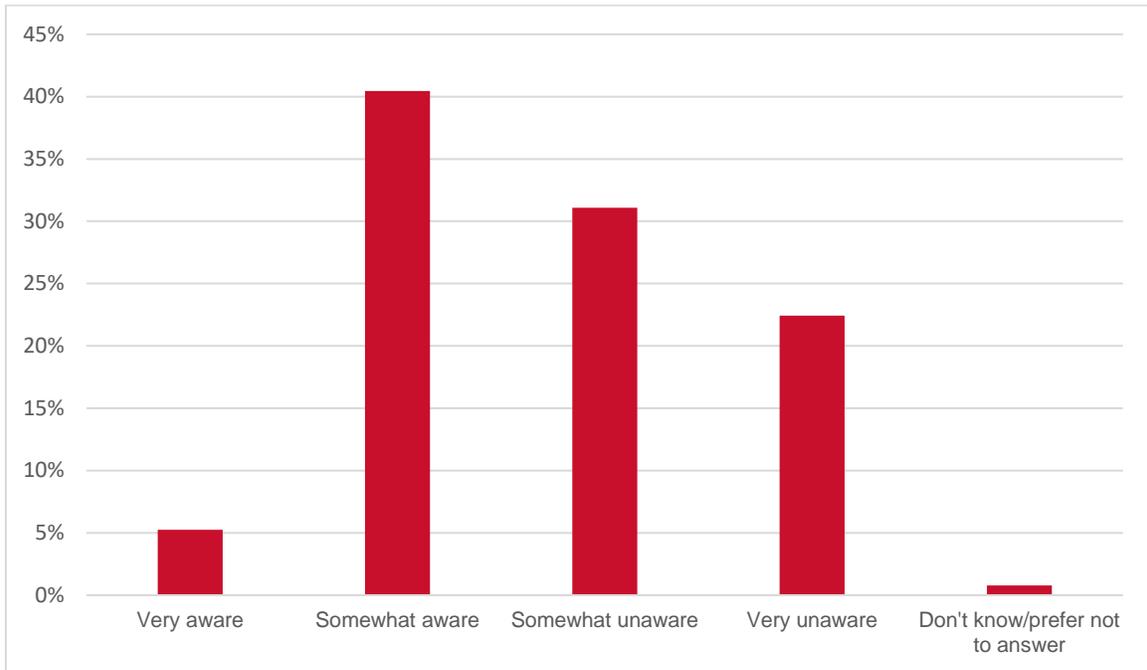
8. How often could you find a shared scooter when you wanted one? (n=6,136)



9. Based on your awareness of the current rules of the Electric Scooter Share Pilot, are you allowed to:



10. How aware do you think the average person is of the rules of the Electric Scooter Share Pilot?  
(n=6,139)



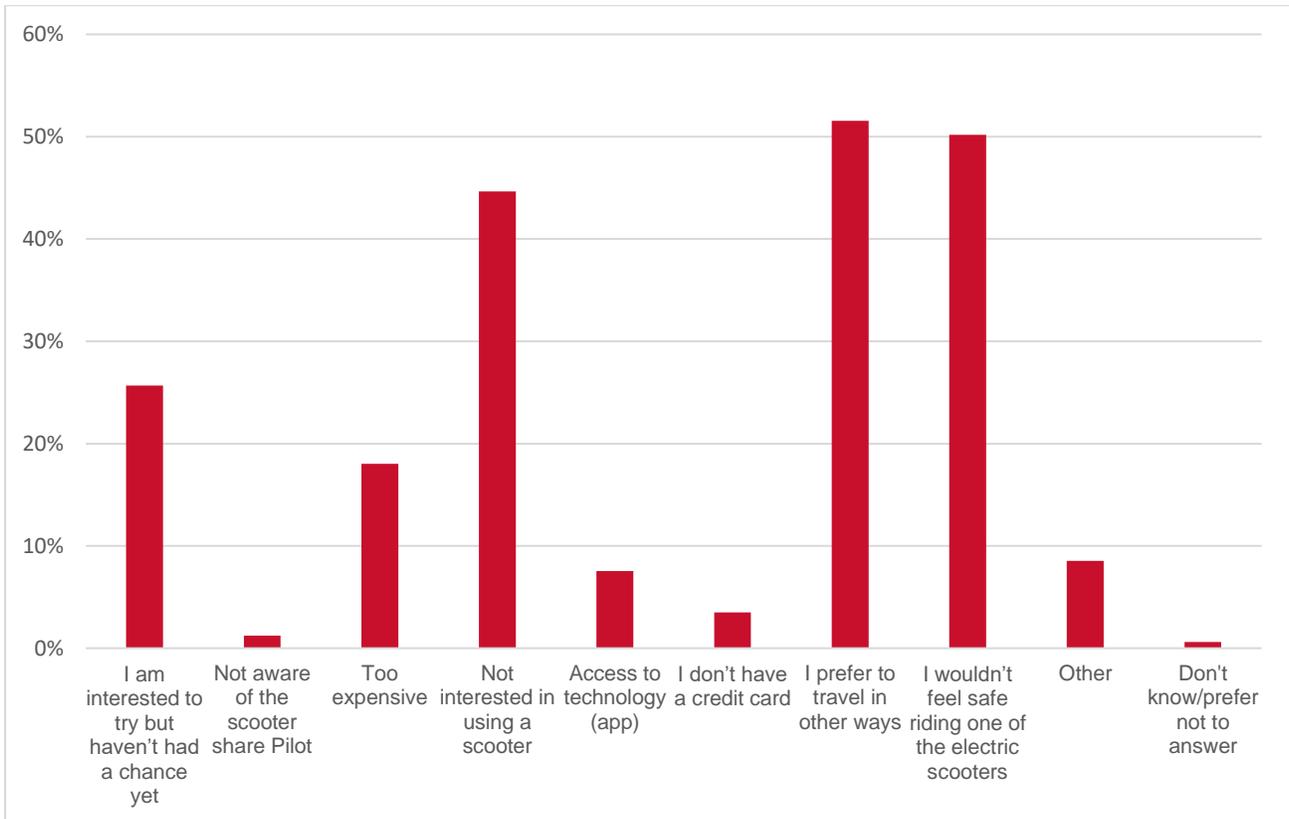


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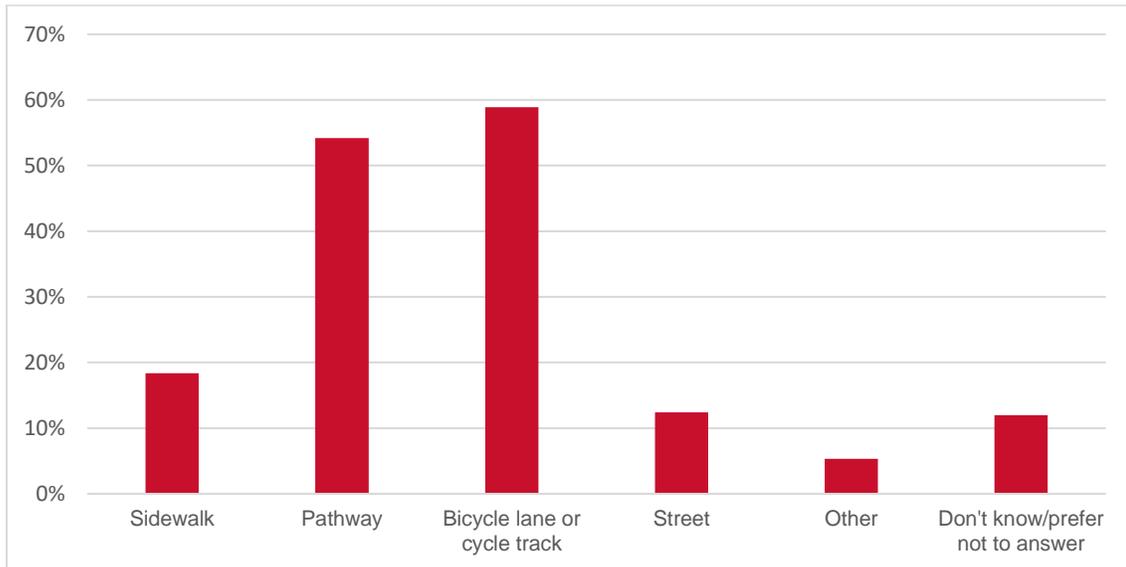
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## Section 3: Have not used a Shared Electric Scooter

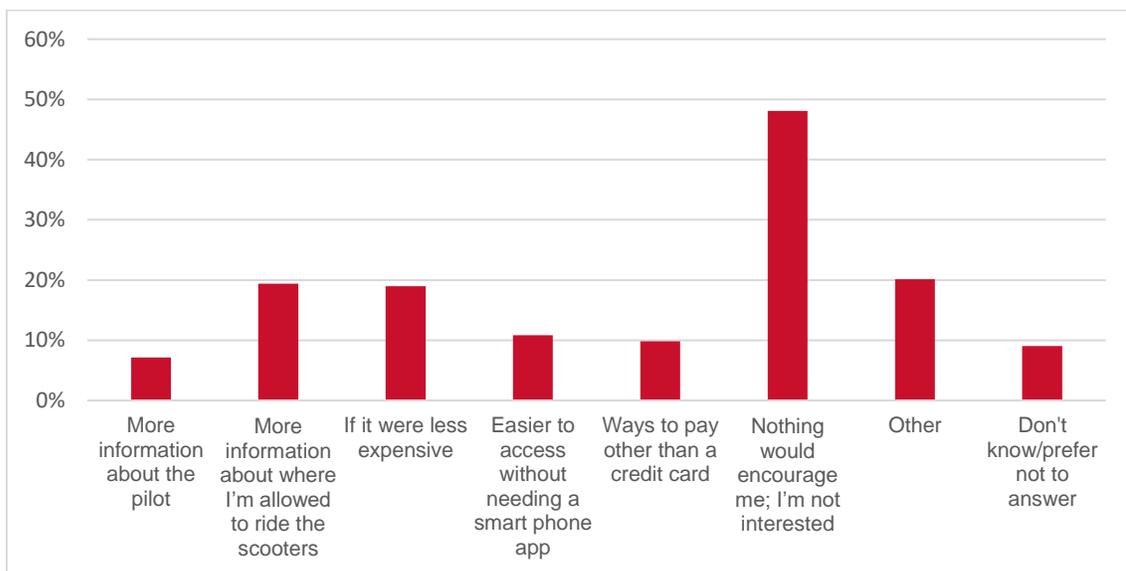
1. Please select all the reasons why you haven't tried a shared electric scooter: (NOTE: Respondents were able to choose more than one answer so percentages add up to more than 100%) (n=3,531)



2. If you did try a shared electric scooter, where would you prefer to ride it? (NOTE: Respondents were able to choose more than one answer so percentages add up to more than 100%) (n=3,264)



3. What would encourage you to try the scooter sharing in Calgary? (NOTE: Respondents were able to choose more than one answer so percentages add up to more than 100%) (n=3,444)





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## Q4. End of survey questions:

Please tell us:

1. Is there anything else you'd like us to know as we continue this pilot? (For full responses please see the [Verbatim Comments](#) section)

Theme	Sample Comments
Like the idea/option of having the scooters available	<ul style="list-style-type: none"> <li>• Due to health issues I can't walk very far. The e-scooters have allowed me to enjoy being outside and to travel more than a few blocks for the 1st time in 7 years. Please keep them &amp; keep speed at 20-25 kph which allows a good distance to be covered.</li> <li>• I have noticed over time that riders are becoming more proficient and courteous since the scooter introduction.</li> <li>• I hope the city will keep the scooter share program. It will bring more fun and more people to downtown core</li> <li>• The scooter program is unique and special and I hope Calgary doesn't lose it!!</li> </ul>
Scooters shouldn't be allowed on the sidewalk	<ul style="list-style-type: none"> <li>• Don't think sidewalks are appropriate for scooters</li> <li>• I wouldn't be at all opposed to limiting scooters to bike lanes, paths, and residential roads only, much like bikes. I think 95% of the issues I've seen or hear with the scooters has to do with them being ridden on the sidewalks.</li> <li>• Please keep the scooters off the sidewalks. It is unsafe, especially when there are kids around.</li> <li>• Allowing electric scooters to use sidewalks is dangerous. It makes it difficult for motorists to see them behind parked cars.</li> </ul>
Inconsiderate users	<ul style="list-style-type: none"> <li>• Biggest issue is the reckless way scooters are used. Multiple times a day I'm having to take evasive action to avoid a scooter while walking or biking in downtown core.</li> <li>• Crack down on people incorrectly riding, as well as people who hoard them in parking garages without paying to use them. Would hate for a few selfish people to ruin a good thing for the whole city</li> <li>• While commuting to work by bicycle on the pathway system I noticed that many scooter users do not obey any rules and have little consideration for other users</li> <li>• Mainly, the scooters would be great if people didn't suck.</li> </ul>
Not considerably parked/littered everywhere	<ul style="list-style-type: none"> <li>• Consider if there is a way to incorporate docking or specific parking areas in busy areas such as downtown, along the pathway, etc in addition to the</li> </ul>



	<p>dockless sharing so that there are not scooters and bikes scattered all over the place.</p> <ul style="list-style-type: none"> <li>• There needs to be rules about where to park them. They end up blocking sidewalks and pathways which makes it difficult for persons with disabilities. They also end up on people’s lawns, in rivers, in piles, etc.</li> <li>• More control over where the bikes and scooters are parked. When they are left on the sidewalks they are typically left in the middle, blocking most of the sidewalk. This prohibits individuals with limited mobility from using the sidewalks. Be more aware!</li> <li>• I wish there were designated parking areas for them. They are a hazard for me and my stroller/Young kids.</li> </ul>
<p>Dangerous to pedestrians</p>	<ul style="list-style-type: none"> <li>• I do not feel safe as a pedestrian on the sidewalk with e-scooters flying past me.</li> <li>• Having so many scooters zipping around downtown at peak pedestrian congestion times (ie: lunch time) makes the sidewalks unsafe for pedestrians.</li> <li>• Rules need to be in place regarding where to ride - as a pedestrian, I am constantly dodging to scooters</li> <li>• scooters and bicycles are a serious risk to seniors who walk on the pathways and sidewalks. The use of these ridshare options may have given more mobility to young people but they have taken away the opportunity for seniors to walk safely.</li> </ul>
<p>Have seen people breaking rules</p>	<ul style="list-style-type: none"> <li>• I witnessed allot of people riding double on the scooters and people under 18</li> <li>• Too many people are doubling up on one scooter. Young children are riding them with parents watching. People are riding them on the streets.</li> <li>• Out of the 5 rules/statements for scooters and as an individual who normally walks and confront scooters, 4 are NOT adhered to by scooter riders</li> <li>• I have witnessed reckless behaviour on a daily basis since first seeing scooters in the city (multiple riders on one vehicle, driving too fast for the conditions, driving where not allowed). Powered scooters should be used on private property only.</li> </ul>
<p>Useful/Good to have alternative ways to get around</p>	<ul style="list-style-type: none"> <li>• I think these scooters are a great addition to transport in the city. I can't think of a better way to get from downtown to, say, Kensington or 17th Ave.</li> <li>• Saved me a lot of money riding the scooter to work and not having to drive downtown and pay for parking</li> <li>• scooters have radically changed our household’s commuting habits. We keep the car parked more often, are more inclined to go out in the evenings, and</li> </ul>



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	<p>use them to show friends around the city when they visit.</p> <ul style="list-style-type: none"> <li>• this is my new favourite way to travel - I walk and use public transit as often as possible but this helps to get me places faster that would be more difficult to with transit (directly there rather than multiple stops, changing routes, etc)</li> </ul>
<p>More education/clarity on the rules</p>	<ul style="list-style-type: none"> <li>• I literally know nothing about this pilot beyond what I've heard from word-of-mouth (mostly complaints due to irresponsible riders) and what I've heard on the radio. Maybe implement public boards posted in transit stations with information on them?</li> <li>• I would love to see continued education programs so a few don't ruin it for many. I've personally asked people to readjust how they've parked a scooter when it blocked the sidewalk and they obliged. Given time, people will be more conscious of the rules.</li> <li>• There needs to be more information about where people can ride the scooters and a very clear definition of what the scooters 'are' - are they like pedestrians or are they like cars and bikes?</li> <li>• Great idea but more education should be shared in regards on the program, how to use the scooters, cost, etc. More people might use them but most avoid them because they don't know anything about them. I used them only because I was curious</li> </ul>
<p>Scooters go too fast</p>	<ul style="list-style-type: none"> <li>• Speed of e-scooters is an issue. Controlling the top speed in congested areas or in areas of shared use by walkers, cyclists, wanderers, children and scootering people is essential. e.g. East village area by the River on RiverWalk should not be 20 km zone</li> <li>• Restrict speed on 8th Ave and other places where there are large numbers of pedestrians crisscrossing the pathway.</li> <li>• Lower the possible speed with the scooters = safe for users and pedestrians</li> <li>• The maximum speed is WAY too high for these to be allowed on sidewalks. It's ludicrous.</li> </ul>
<p>More infrastructure/availability</p>	<ul style="list-style-type: none"> <li>• Recent reduced geofencing limits have greatly reduced the ease of use and usefulness of the bikes and scooters</li> <li>• Need more scooters available to customers</li> <li>• More bike lanes will provide better nonvehicle transportation options for everyone and make our transportation system more equitable</li> </ul>



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	<ul style="list-style-type: none"> <li>• Having a few distributed near non-downtown LRT stations would be helpful</li> <li>• Can you make the walkway wider so all pedestrians/scooter riders have more space?</li> </ul>
Have (almost) been hit by scooter	<ul style="list-style-type: none"> <li>• As a pedestrian I have been hit by people on scooters 10 times now</li> <li>• Four friends/associates seriously injured on or by e-scooter.</li> <li>• I live downtown and walk a lot to get around. I have been clipped by inconsiderate scooter riders and almost clipped almost every single time I'm walking on 17th. I have to jump out of the way.</li> <li>• Our vehicle was hit by a scooter rider which led to \$1200 in damage, but when we contacted Lime they said we had to get a 'court-ordered subpoena' to find the name of the rider. So, we are now responsible for the full cost of repairing our car.</li> </ul>
Should enforce good behaviour	<ul style="list-style-type: none"> <li>• Ticketing riders breaking the law would go a long way, this includes bicycle riders.</li> <li>• Why aren't the companies hosting these projects are NOT policing the users who ride unsafely and against the user rules?</li> <li>• I would like to see more police and peace officer enforcement of safer riding</li> <li>• More enforcement of city bylaw. Tickets will provide more income for the city and help citizens abide the rules</li> </ul>
Riders don't wear helmets	<ul style="list-style-type: none"> <li>• Please add helmets or something for every scooter</li> <li>• Helmets should be mandatory and provided by the scooter companies. It was irresponsible for the City to seek and the province to grant and exemption for the pilot</li> <li>• The rules/expectations around helmet use are quite troublesome. The entire business model of shared scooters is built around NOT using a helmet... yet the apps contradict the very core of the business model with dismissive warnings.</li> </ul>
Scooter Companies (e.g. Pricing, apps)	<ul style="list-style-type: none"> <li>• The price is on the expensive side. Lower rates could increase the frequency of use.</li> <li>• Try to find a canadian company for the tender</li> <li>• Cost is ridiculous. . I rented a bike, it cost more than a taxi would have cost.</li> <li>• Please be more informative about any service change. And please provide better customer service!</li> </ul>



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	<ul style="list-style-type: none"> <li>The app for Lime is glitchy and they have charged me for rides or charged for activating a scooter when it shouldn't. I don't think the fee structure is good if they continue to charge different fees on top of the per minute ride fee.</li> </ul>
Dangerous (in general)	<ul style="list-style-type: none"> <li>They are dangerous. Get rid of them before there is a fatality.</li> <li>It was very unsafe</li> <li>Electric Scooters are dangerous. Period.</li> <li>I think they are super dangerous.</li> </ul>
They're fun	<ul style="list-style-type: none"> <li>Scooters are one of the best things to come to this city. They are very fun!</li> <li>They are fun and get people out more.</li> <li>I suspect most people use the scooters for fun, not for commuting or transportation. But, that's OK, I see a lot of people having fun along the river bike paths.</li> <li>Scooters make Calgary really fun tbh</li> </ul>
Makes Calgary a more forward-thinking, better city	<ul style="list-style-type: none"> <li>Having this type of ride share in the city makes Calgary a more livable city. City hall needs to start forward thinking...instead of building parking lots infrastructure should be built to support the new age of transportation.</li> <li>This puts smiles on faces and positions us as a more progressive city</li> <li>Family from Vancouver was impressed that we had such a program in place</li> <li>These initiatives make Calgary a leader in progressive Canadian cities and is vital to maintain liveable and environmentally conscious transportation options</li> </ul>
General dislike	<ul style="list-style-type: none"> <li>The city seems to be chasing a fad. The scooters seem to be a solution in search of a problem.</li> <li>Shared scooters an shared bikes should not be allowed in cities</li> <li>Please discontinue the pilot, the scooters are the worst.</li> <li>The scooters are annoying.</li> </ul>
Equipment safety concerns	<ul style="list-style-type: none"> <li>Would be nice to have a basket to put phone/wallet in on scooter for safety. If no pockets, then holding it and difficult to control scooter and hold phone at the same time. Especially if needing to use GPS</li> <li>Most of the scooter had something broken on them. I was concerned with safety</li> <li>Riding on sidewalks is bumpy</li> <li>Just again, scooters struggle on the uphill for heavier people due to low torque in small wheels. Breaks also</li> </ul>

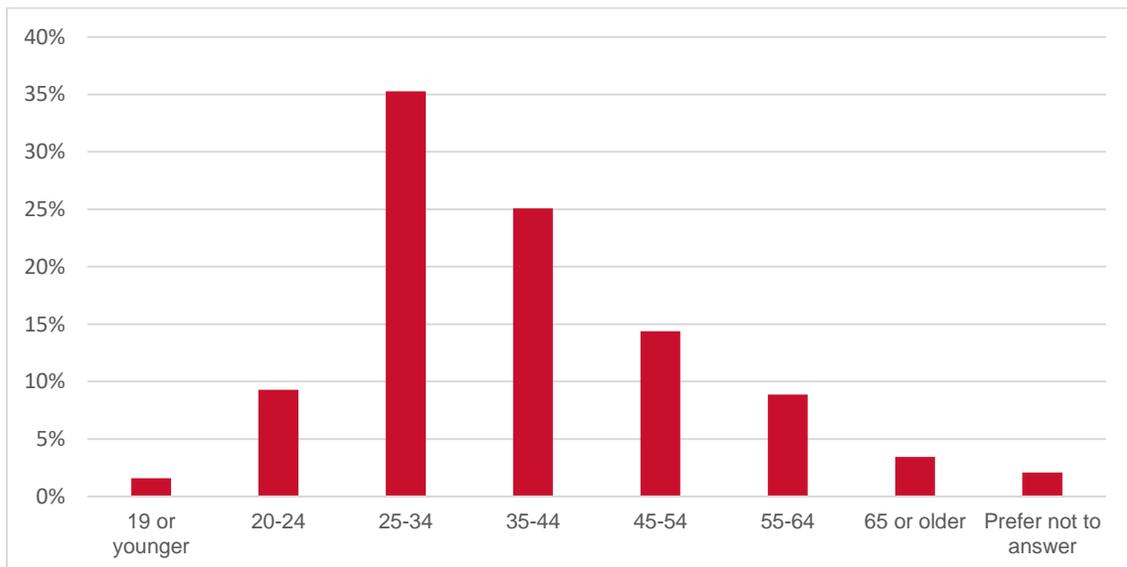


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	<p>have quite a slow response, something that might wear out over time and increase safety risks.</p>
<p>Impact on health care system</p>	<ul style="list-style-type: none"> <li>• How many injuries from scooter accidents have led to an increase in medical visits?</li> <li>• 6 people a day going to emergency rooms. Very expensive to our health care system and taking up time and attention from people who are sick and need immediate help.</li> <li>• I fell while riding a Lime e-scooter and fractured both bones in my forearm. I was hospitalized for 5 days, waiting for surgery. The cost of the e-scooters to our already over burdened healthcare system is too high.</li> <li>• There is lots of injuries on these scooters that are being seen by emergency departments around the city, some with expensive health care costs that will last the rest of their lives</li> </ul>

## 2. Age (n=8,787):

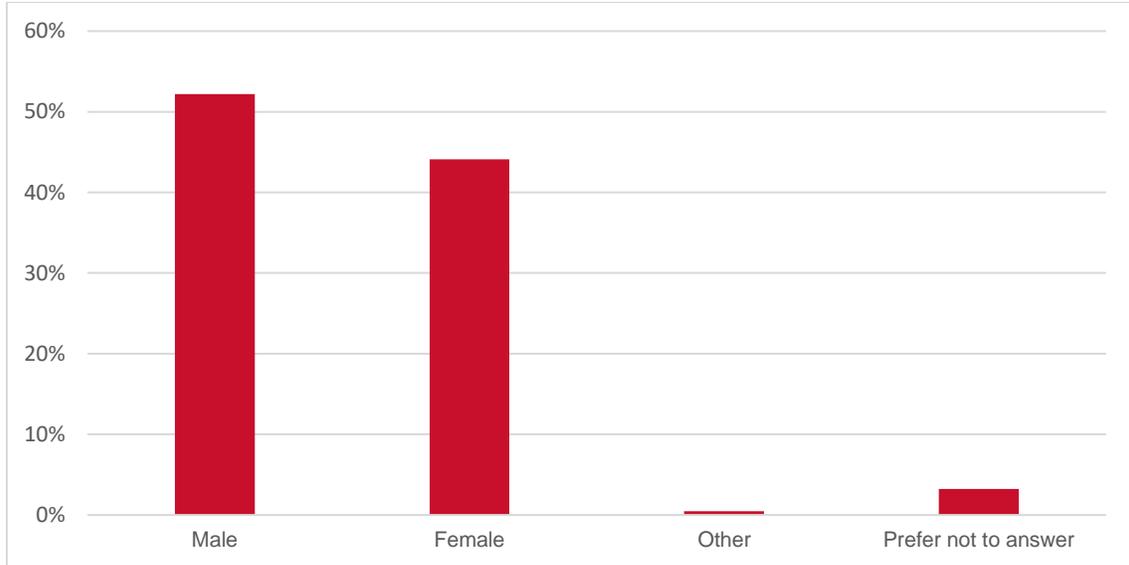




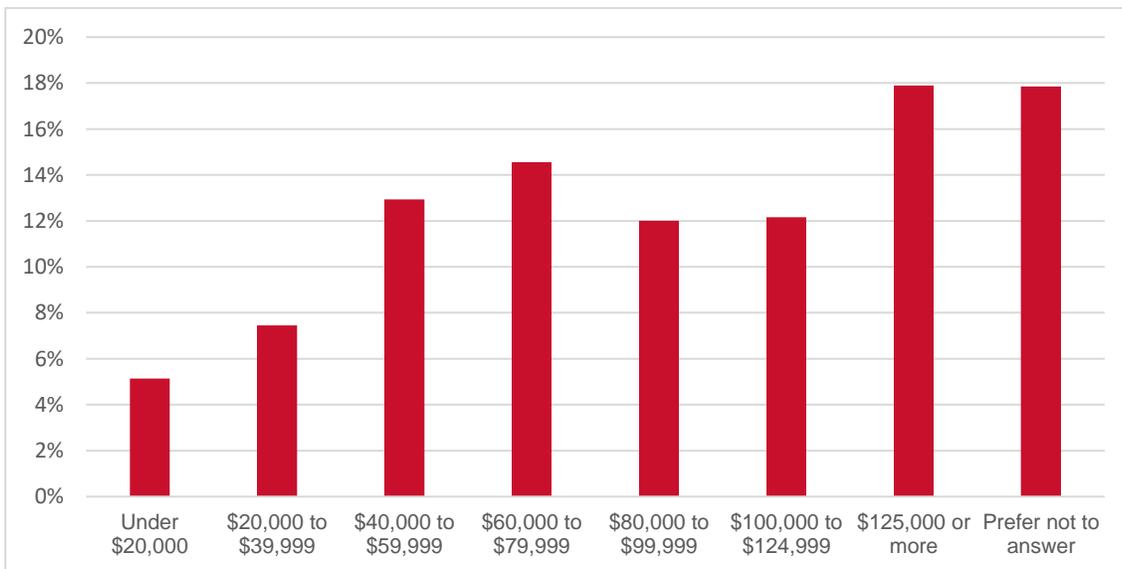
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### 3. Gender (n=9,393):

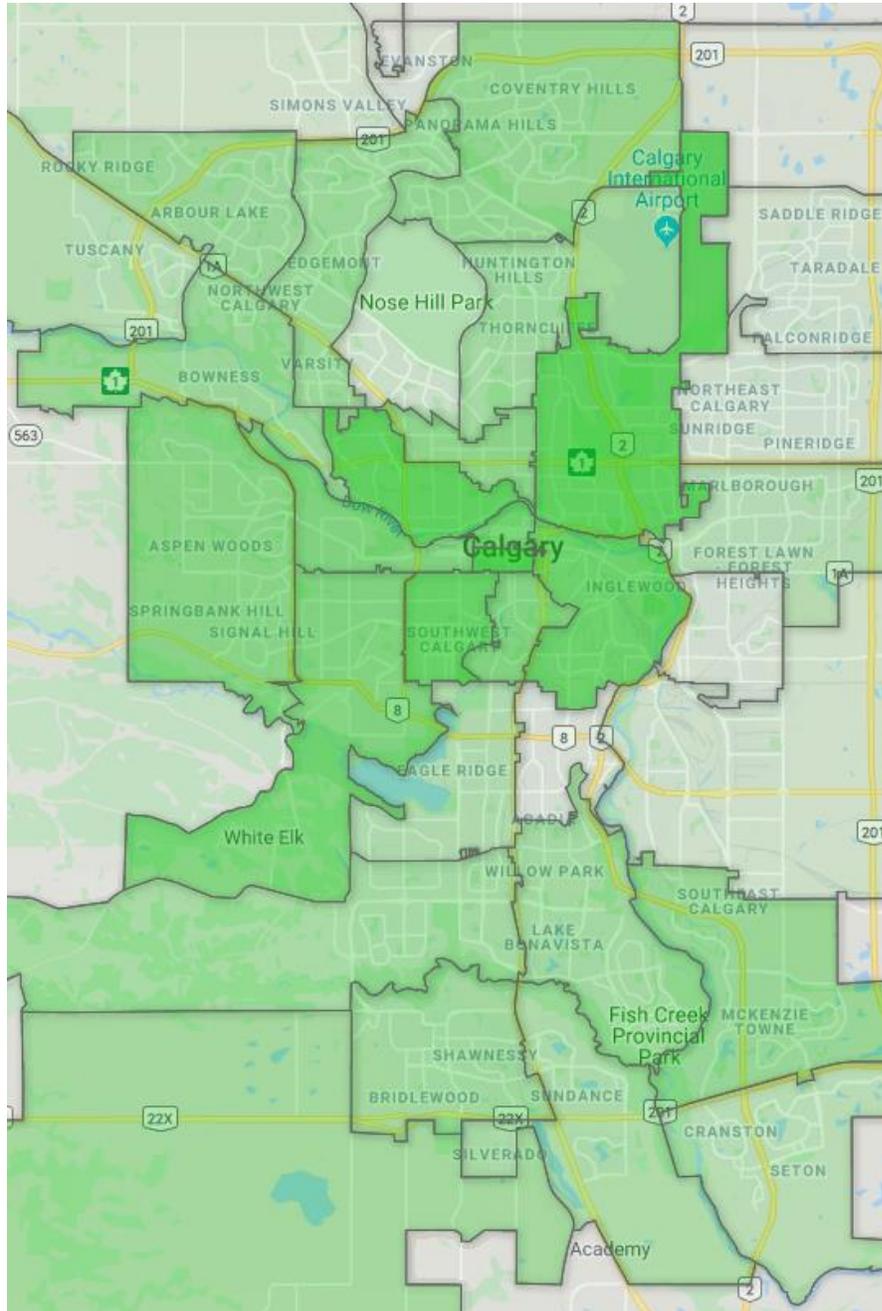


### 1. Annual Income (n=9,411):





2. First 3 digits of Postal Code – brighter colour indicates more responses (n=8,840):

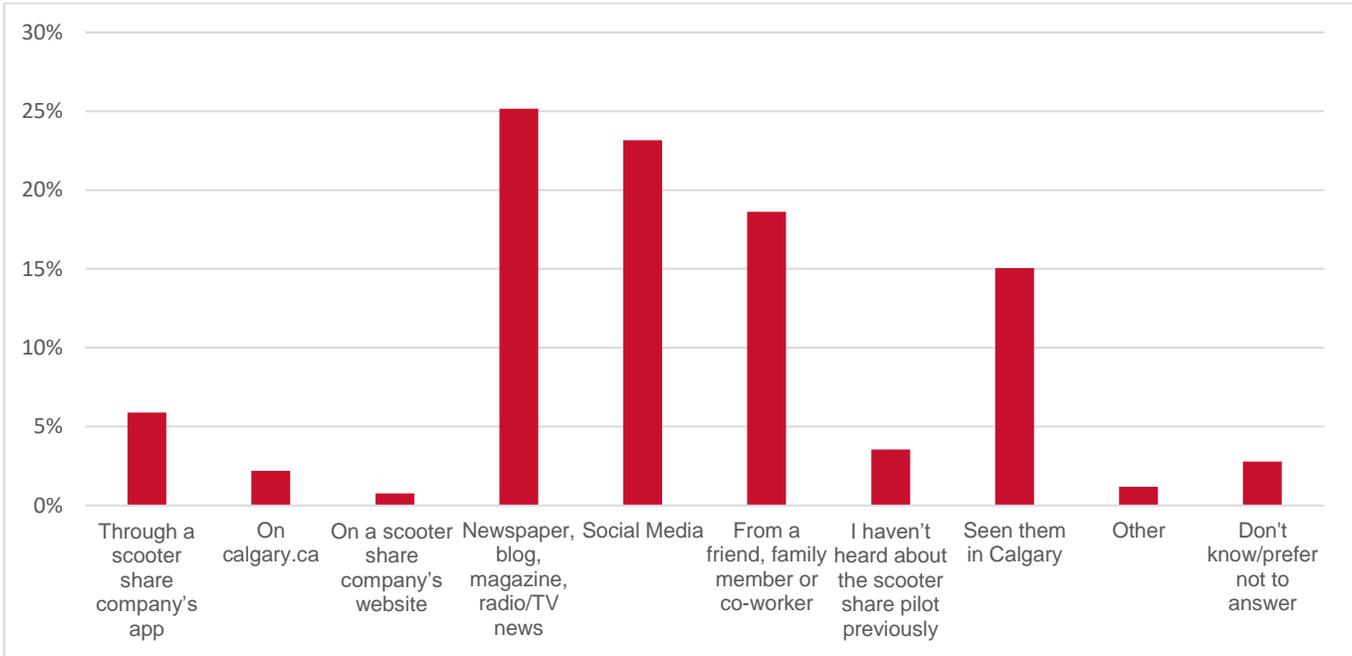




# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard  
January 2020

3. How did you first hear about the Scooter Share Pilot? (NOTE: Respondents were able to choose more than one answer so percentages add up to more than 100%) (n=9,307)





# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

## Verbatim Comments

All of the comments below are verbatim as received. The comments are divided into questions asked. They are unedited, including spelling, grammar, use of contractions, etc. The only exception is where there is profanity or personally identifying information, this is indicated in brackets.

### **Question: Thinking about your most recent shared scooter trip, if you hadn't used a shared scooter, how would you have traveled instead? (“other” responses)**

- Let daughter use scooter so no trip replaced
- I wouldn't have due to health issues.
- Probably wouldn't have gone, went on a date with two to try out
- Walk because I got left by the bus or I won't make it at my destination if I wait for the next one
- My own personal scooter
- Was in front of my house, just wanted to try it for 2 mins.
- skateboard
- Used it for fun
- Driving, parking and then walking
- Wouldn't have traveled
- Wouldn't have gone at all
- Was just for entertainment, not transportation
- Wouldnt have done it, it was for a novelty
- Own vehicle
- Uber
- Skateboard
- Combo of walking/transit
- EUC
- Might not have travelled
- Bike
- not go out
- Uber
- Wouldn't of explored
- Would not have travelled
- Stayed home or walked as it was “just for fun” It was a waste of energy tho
- I would not have.
- I wouldn't have gone if the scooter wasn't available
- Tried it purely for fun. Much like everyone else
- Rode for fun not to travel
- Wouldn't have gone. Using for leisure
- Wouldnt have gone



- I would not have taken the trip.
- Just wanted to try scooter
- Running
- I rode it for fun
- I wouldn't
- Rollerblade
- I wouldn't have gone
- Used for fun, not strictly for transportation
- Rode for fu
- Skateboard
- I wouldn't have
- Just tried for 5 mins, didn't go anywhere specifically
- Longboarding
- Long board
- Shared bike
- Walking, free public transit, ride share
- would not have gone
- Uber
- It was for fun
- Wouldn't have done anything
- wouldn't have gone

**Question: Why would you choose a scooter over a bicycle? (“other” responses)**

- More control on busy streets+C6:C263
- Can't ride a bike in a dress/skirt
- A helmet is not required. I never have a helmet on me.
- I don't know how to ride a bike
- New way of getting around
- I can wear a skirt or dress on a scooter, not a bike
- All of the above
- I have my own bicycle
- I'm not skilled riding a bicycle
- The bikes feel cheap, the scooters are smooth
- Clothing may not be appropriate on bike
- My pants stay cleaner and I don't have to sit
- Works with any type of cloth I am wearing.
- More appeal to the scooter, I can wear anything without outfit being messed up
- Just using it for a short distance. I would probably use a bike if I was going further.



- I can ride to where I need and leave it.
- can park very near where I want to go
- Electric bicycles are too clunky and don't have the time extra speed necessary to keep up on roads with car traffic to ride safely.
- More convenient.
- No helmet
- Bicycle network is still too disconnected
- You can't ride a bike modestly in a dress, you can ride a scooter though.
- Bikes poorly maintained / street riding
- Easier access in downtown
- Can't bike ride in dress clothes
- More maneuverability
- Easier to use/less bulky
- I'm fat and the bikes aren't built for large fat bodies
- Bike lanes and pathways don't extend to every block downtown
- I don't need a helmet.
- Since bicycles are not allowed on the sidewalk, I feel safer riding a scooter on the sidewalk. With a bicycle, I would have to wear a helmet and obey traffic laws. With a scooter I am essentially still a pedestrian.
- Don't need to carry a helmet with me
- My butt doesn't share a common space with another person on a scooter and I can easily sanitize my hands
- Health issues so I can't really pedal a bike. But can ride a scooter.
- Better for short distances
- I always wear a dress, so the scooter perfect
- the shared bikes are expensive and lousy
- Easy to jump on
- I have my own bike
- the lack of safe separated cycling infrastructure makes scooting a safer option, especially in the city's core
- I wear a dress to work.
- Those bikes look awful and you feel like a dork riding them
- It's the cool thing to do
- Easier to ride with a dress or skirt
- Never tried the bike
- I can wear a dress and ride to work
- Calgary's biking infrastructure isn't the best
- Comfort / cleanliness / backpain

- I recently had a surgery that made it hard for me to walk long distances and I can't do the activity a bike would require. The scooters helped me get around with the least amount of pain so I wasn't stuck inside on my own for 3 weeks.
- More convenient
- If it comes to biking, I prefer my own bike, rather than a share bike.
- Don't need a helmet with me
- I have an injury that I can't ride a bike, so scooter is best for me now.
- I live up a hill which is easier to scooter up instead of bike up
- It seems more convenient because you can stand
- Seems less of a hassle
- I have my own bike don't need to waste money on the shared bikes when I can ride me own.
- Don't know how to ride a bike!
- No need to lock bike somewhere, readily available
- Easier to park, smaller footprint
- More convenient
- Less worry about a mechanical failure.
- More accessible with Calgarys ride-sharing infrastructure
- Quicker way to get around. Not as bulky
- Easier if wearing a skirt etc. I already own a bike!
- More easier to get to places in downtown
- I feel like a bicycle comes off as someone's property while a scooter feels more appropriate to be shared with anyone, and it's not as bulky as a bike
- I have a bike
- I own my own bike, don't own a scooter
- I don't usually carry a helmet with me
- can scoot with pretty much any clothes (ie wearing a dress)
- More convenient
- Shared bikes are [removed] bikes and I don't like riding them.
- More convient
- bicycles are too big
- Don't need a helmet
- I enjoy and use both
- depending on my outfit like skirts or dresses
- You can use pathways and sidewalks to connect to your destination
- Easier when going though a bit more pain and do not want to walk.
- Easier in business casual apparel to go to work
- Does not require a helmet
- I commute by bike all the time so the scooter is a novelty
- I'd use my own bike over a shared scooter



- I've caught clothing in the bike chain before, not a great way to show up to work
- SCOOT SCOOOOOOOT!!!!
- Helmet - do not like cycling without a helmet. Also I wear skirts and scootering is easier in a skirt than biking
- Weigh too much for bike
- I own a bicycle
- The distance is shorter than necessary for a bike
- easier in dress
- More scooters than bikes to find and use
- can ride in a skirt suit
- There are more scooters
- Nostalgia- i had a scooter when i was a kid
- More compact.
- Don't have a bike at the time
- Easier to carry gym bag
- I would prefer to ride on the road
- It's more convenient and accessible
- I'm too short for the bikes I tried
- Don't need to wear a helmet and you have access to sidewalks. Which as long as everyone yields to pedestrians and isn't a jerk on one. Should be allowed to continue to be used that way. All forms of public transportation and shared Transportation is a privilege not a right. So treat it as a privilege.
- Less maintenance, no helmet required
- Female clothing considerations are not an issue ie - dresses and skirts
- I own a bicycle already
- Simpler and more efficient overall
- the e-bikes are a much lower quality than my own bike and are not a one-size fits all.
- Easier to park, have my own bicycles, the shared bikes are a bit rickety
- The lime bikes are slow and don't have gears
- I can't bring myself to pay for a bicycle, but scooters are far less accesible
- I own a bike
- The bikes are terrible
- It's easier
- I think for the novelty. It's fast and summery
- It gives me a reason to get out more
- Better condition
- I have a bicycle
- No helmet required
- Mobility issues that make it hard to ride a bike but not a scooter
- Better condition (bikes in bad shape)



- Don't need a helmet
- The bikes are junk...plus I have my own.
- Hate bikes
- I feel more like I need a helmet on a bike.
- I have had a hurt ankle
- easier to park
- Ease of use. Just jump on and go. Not a big thing to get on/off and easier for small distances. They are everywhere compared to bikes. Love that
- I have my own bike
- More convenient
- The Lime scooters are electric and you don't have to push. Lime Bikes need to be pedaled.
- I ride my own bike daily
- Dont have to pedal
- I don't know how to ride a bike
- I can't pedal due to ankle injury
- I don't carry a bike helmet with me
- Assisted motor speed
- Parking is easier too.
- It's smaller
- It's less bulky and more maneuverable
- I have my own bicycle
- Portability in and out of vehicles, and to and from apartments
- clothing can get dirty on bicycles
- Look way cooler
- Often quicker, without risk to clothing getting dirty as I only use during work hours, around downtown
- More available
- Those bikes suck and I don't trust them.
- I'm disabled enough that a bike isn't an option. But a scooter works for me!!
- Lime enabled you to pause your ride with the scooters.
- I have my own bike. Don't need a shared one.
- Doesn't mess up my hair
- No helmet required
- Comfort + throttle & bike seat + manual pedaling
- More of them available because they take up less space
- Helmet is required for bikes, the point of the program is convenience and its not convenient to lug around a helmet
- faster
- Easier in a dress
- Because they can be used on sidewalks, the scooters are often faster than the bikes



- Don't need a helmet
- Easier to get going and stop
- I would ride my own bike, but it is risky to park it downtown or it would take more time to find a safe place to lock it
- It's novel
- Have my own bicycle.
- Share bikes are small frames. If the bike frame was larger id prefer it to scooter
- Have my own bike
- I wouldn't have a helmet on me to use the bike
- When it rains, my pants wont get wet on the seat.
- Less surfaces to touch
- Don't have to wear a helmet
- I already have an ebike
- Easier in dress clothes
- Scooter for short distance, bike for longer
- Can avoid cars by riding on sidewalk. Calgary doesn't have enough 'safe' and protected bike lanes. that's why scooters are more popular.
- I own a bike but not a scooter. Good for when I want less physical effort.
- More available
- I was wearing a long sweater + skirt
- I own my own bike already
- have my own bike
- Different/Fun Factor
- Don't need a helmet
- I have my own bicycle
- Possible to ride while in dress/work clothes
- I can't ride a bike
- The E bikes just aren't very good. They feel cheap and they cost too much.
- More Freedom
- More efficient
- Shared bikes are great too. It depends on what I need to take with me etc.
- There are more scooters and they're easier to find
- If i am going to pay to use something i dont want to put in effort. Shared bikes should be fully electric and not just assist
- Easier to manoeuvre
- No helmet
- I have bikes already
- dont have storage for a bike at home or at work
- I'm short - bikes are too big!



- It's easier.
- I feel like with a bike I need a helmet.
- Bike is overkill for short distances
- No Helmet required
- Bad experiences unlocking Lime bikes/scooters are easier to unlock and more fun
- no helmet requirement
- I can still ride a scooter with a skirt on, but not with a bicycle.
- More conducive when wearing a suit
- Own a bike
- Was traveling a short distance
- No helmet required
- Allowed on the sidewalk when there is no bike lane
- Scooter better for short distances (5-10 blocks)
- The bikes that ivr tried jave neen mlre damaged and less usable
- More comfortable wearing street clothes
- I've had problems with the bike lock and app
- Easier in a skirt/dress
- Often more available
- Easier to maneuver in tight/busy areas
- Can wear a skirt and dress shoes
- Not often dressed to ride a bike (ie. work clothes, dress, skirt)
- Easier in work clothes
- Short distance within city centre doesnt require a bike.
- Easier to find than bikes
- Don't have to sit down (can wear skirts)
- Dont get tire spray up you back side
- Easier to park, smaller and more nimble
- Its light and easy to use :)
- The bikes are electric assist, you still have to pedal!! The scooters are so awesome. Most excellent mode of transportstion!
- Bikes, i would always need a helmet.
- Smaller and easier to use in congested areas.
- I can't bike in a skirt or dress
- Spur of the moment decision / running late
- I like Both
- Hard to ride a bike in a dress
- I don't want to wear a helmet
- No need for a helmet



- The bicycles are usually in poor maintenance and are heavy and slow compared to my personal bicycle. Would prefer if the bikes were not electric and were cheaper to ride.
- Lime did not consider petite adults when they chose the frame for the bicycles, therefore I have no choice but use the lime scooters.
- Can wear skirt easily
- Scooter if it's close enough, use my bike if it is farther
- Scooters are more maneuverable. When I'm stopped at a light, I can pick it up and move it if I need to get it over a curb or get out of the way of a lot of pedestrians
- Convenient
- I own a bike. Would use my own bike rather than pay to use a bicycle.
- Shared bikes are too big for me
- own a better bike
- I can be wearing work clothes or a skirt and still ride. A bike I wouldn't feel comfortable on in a skirt or certain pants.
- It's cooler than the bikes. Can you make the bikes cooler? They are big, clunky, and dorky.
- i don't know how to ride bike
- More availability
- More convenient
- Don't require a helmet, which I don't carry with me. It is a show stopper for e cycle
- Less work.
- I have my own bike
- Its a scooter
- Lighter than the e-bikes
- Often wear skirt or dress
- Easier to get around
- Can use scooter wearing a dress
- I can ride one in a dress and heels easily
- easier to find, quicker access
- My apparel, skirt/dress/shoewear etc
- Already have a bicycle
- More scooters available than bikes
- Convenience
- It's illegal to ride a motorized bike without a helmet and I don't want to carry a helmet around with me in case I decide to bike. I'm also more comfortable with a scooter on the sidewalk than a bike on the road
- I have my own bicycle i would use if i wanted to ride a bicycle
- There are more scooters available and they actually work - I often get to a bike and cannot start the rental.
- Takes up less space on the sidewalks and paths, giving people walking more room.



- Where in need to go is easier to ride on the sidewalk than road
- more convenient
- Smaller and easier to handle
- Don't like riding a fixed gear bike
- I am very tall, in the scooter I just get on and ride, in the bike I have to adjust it to fit, and the seat doesn't always work well.
- My pants/clothing don't get caught in bicycle parts. And my clothes don't wrinkle by sitting
- smaller, easier to manuevre
- Easier to park/end trip
- Don't feel comfortable riding a bike on the road
- Don't have to worry about a wet seat
- Smaller, more mobile
- Easier to find.
- The bikes are heavy and cumbersome
- don't have to sit down
- Much more agile, less cumbersome, takes less sidewalk space
- The bikes have a sign on them saying helmets are required. Who carries a helmet and doesn't have their own bike?
- Cleaner for clothing
- Smaller
- Feel less likely to require a helmet on a scooter
- Bike/seat size
- Scooters seem more prevalent
- More accessible than the bikes
- Goes up hills
- I have bad knees scooters I don't need to use my legs as much
- You can ride on the bike lane and sidewalk
- more flexibility
- bikes are usually more worn down or broken
- I don't carry a helmet around for a bike
- bikes are for longer trips.
- Easier to bail off of if things start going bad.
- No special clothing
- Business clothes that are not conducive to biking
- Less hassle to get started
- Knee problems
- NO helmet required for scooter. DOn't carry helmet with me to use the bikes.
- It's smaller and easier to negotiate, there seems to be more of them available
- I have my own bike



- More convenient
- I don't have to pack a helmet
- It depends on how far I am going. I prefer the bike for longer distances, or at crowded times because the sidewalks are pretty busy
- I don't have a helmet with me at all times, so scooters are easier to just rent and go.
- It's smaller, fun, the seat doesn't get wet etc
- Less chance of dirtying/ripping work clothes
- In a suit and don't want to sit down...but I use both depends on situation
- I can ride a scooter in a dress/skirt. I cannot do this on a bicycle
- More available and challenging to find a charged bicycle
- easier if I have a suit on
- Doesn't matter what I'm wearing because I am standing up on the scooter. Bikes are less accessible to people wearing business attire, people wearing thick clothing or people wearing skirts.
- Shared bicycles don't have helmets attached and it feels less weird bring without a helmet on a scooter.
- I wear skirts often
- more fun with friends
- I don't wear a helmet scooting (even if I should)
- Scooters do not wrinkle my suit
- I would choose dependent on my needs! But most important is Safety for me!
- Seems easier to park somewhere

## Question: Why would you choose a bicycle over a scooter? (“other” responses)

- I would get exercise on a bike
- norms around riding bikes are known and practiced. Scooters are still too new and other people on the road and walking don't really know how to react.
- Basket to store things while riding
- More useful when going long distances or carrying bags.
- Exercise
- I am familiar with the legislation and regulations, and I feel less likely to cause harm to others
- can be parked at bike racks
- healthier
- Only because I can use it in winter. Otherwise, Scooter.
- Looks cooler
- Less out of control
- I use these as a transportation device. The scooters are from what I have seen are just for fun.
- Human powered, better for long trips
- it's exercise
- We have infrastructure to support where I would leave a bike as well as where I would ride it



- Better choice for the distance i would travel. I would walk the distance i would scoot
- Scooters stop going up steep hills or go really slow on gradual hills the heavier you are. (Being an average size 185 pound male the scooters struggle on many hills). Also I think bikes generally go faster and are safer.
- I don't want to interfere with pedestrians by being on the sidewalk.
- This will be a distance based question. If I don't have my own bike, and have a short distance, a scooter is a nice option if I haven't enough time to just enjoy a walk. But the eBikes have more reliable power delivery for longer distances and you don't feel so rattled about. I find scooters are like an on-sidewalk aggressor to pedestrians who are already vulnerable active transport users.
- Less dorky
- Exercise
- Some exercise
- Can cover a longer distance
- Battery is better
- Don't have to ride 20+ kmph on sidewalks with pedestrians
- people get annoyed with scooters
- Exercise. Also sidewalks too narrow for passing on a scooter
- More exercise
- It's exercise
- The other people using bikes are still jerks but they are MUCH more considerate than scooter users
- Basket on bikes are convenient
- I am more comfortable with riding a bike than a scooter, but that comes down to experience.
- Bike lanes
- better for environment
- I'm more comfortable on a bike
- Would rather get exercise
- less harmful to the environment to creat the bike than the scooter. Bikes are more durable over time vs. the scooter as well
- Usually carrying items and the basket helps
- I use Helmets for safety
- Some bike lanes downtown are not smooth enough enough for scooter rides, bikes have bigger tires and not as bumpy
- Can carry groceries a little more easily.
- Bicycles have utility
- Bikes are accessible all over the city whereas scooters are only available downtown.
- its the more eco friendly option
- They don't interfere with pedestrians walking on the sidewalk as they are restricted to bike paths and roadways
- easier to ride with backpack.computer



- pedalling power doesn't rely exclusively on the battery
- I get a little more exercise
- There is a basket for my belongings
- Exercise
- Basket makes it easier to carry items
- The basket makes storing purchased items easier
- Front basket is handy for storing groceries, bags, coats, etc
- CArgo
- Fitness
- exercise
- Hate riding on sidewalks on scooter
- I can go further on a bike. Plus the basket is handy.
- Not completely lazy & believe bodies are deigned to move
- Can carry more stuff - backpack + basket. Not a huge preference as scooters are nice, no sweat & can better avoid puddles
- Basket on bike
- Better in less than ideal weather, sidewalks don't always get cleared
- Exercise. But The bikes need to be better. they are falling apart and too heavy.
- There's designated bike lanes, and people use them more respectfully. People just ride and dump scooters wherever.
- better exercise
- Get some exercise
- Scooters on sidewalks are very unsafe
- It has a basket to carry my bag
- Bike lanes feel more secure
- The scooters kind of make me feel sick because it is so bumpy so I find bicycles a better experience
- Basket to carry things
- excercise
- Burn calories
- Exercise

**Question: For what purpose do you usually use a shared scooter? (“other” responses)**

- To go to the park and to do errands and when I'm late or Transit is late
- Bar hopping
- I just used it to see what it was about
- Just to try it
- I use the shared scooters to get to locations that are too close to drive but too far to walk
- Meeting up with people or going to meetings
- When I don't want to walk or use Uber or cab



- [Removed] is a terrible human being.
- [Removed] you
- Getting around DT
- Try it out
- Going out downtown
- Fun
- get somewhere close faster than walking or transit
- For fun
- Accessing amenities that are too far to walk and are too cumbersome to drive to in the time available (ie. Office lunch break)
- Wanted to try it once to see what all the excitement is about.
- Getting to and from a friends house
- For a fun thing to do. No actual intent on a destination
- Hanging out with friends
- I just wanted to see what it was like
- Travel within the downtown core.
- Going out at night
- Fun
- Everything
- To pick up car/go to have drinks
- Point A to B down town if in hurry
- One-way trips
- Lunch breaks
- I've used it once, just to try it out.
- just to have a try
- To try it
- Alternative to walking
- Recreation
- Playing around
- To see friends
- see one jump on
- getting home after a night out
- activity with friends
- To party
- just trying it
- tested the concept - dangerous
- Fun rides around downtown, inner city
- Getting from place to place quicker downtown
- Going to bars or events



- Meetings across our large downtown/beltline
- Fun
- fun
- Meeting for social activities
- For fun
- Going out after work
- Having fun
- Just getting around downtown for various reasons
- Bar hopping
- short trips in the DT core.
- Goofing around
- Used it to try it out/play on it
- Having fun seeing the city or getting around downtown to places
- For fun
- Fun
- Tested it when they first showed up
- Fun
- Attend muslim Friday prayer at ramada downtown
- Travel to places where parking is limited
- Pokémon Hunting and Recreation
- Fun
- Fun
- Sightseeing, work team lunches, get to transit
- Recreation
- during pub crawls
- entertainment
- To meetings or to meet friends downtown
- Between late night establishments (restaurants, bars, etc)
- Go to lunch location
- Going places that are too far to walk when I don't want to risk leaving my bike locked up outside to get stolen or vandalized
- After a beer
- from one social event to another
- getting from 1 end of DT to the other. short trips.
- Fun
- Fun amusement
- To get to the bar
- from my office to meetings
- Random, when available



- Screwing around because they were there
- To have fun
- Everything. Anywhere im going I prefer take a scooter
- All of these
- Just for fun
- Going to gym
- Wanted to try it
- Pubs
- Recreation, to/From work
- Boosting myself across a shorter distance that will take me there faster where there are lots of lights, and when I don't have my bike than say walking. To make up time.
- Quicker travel method when needing to get from Point A to B
- Trial
- To try it see what it is like
- Trying it out
- Transport downtown
- To get to pathway system
- for fun
- Short trip in place of walking
- For fun
- For fun
- Bar hopping at stampede
- Travelling from place to place. Doing photography and/or videography work.
- Visit friends
- Nothing in particular, depends
- all of the above
- Getting around downtown
- Fun and further travel
- Fun
- for fun
- Getting to events / Saddledome
- Other
- For fun
- All of the above
- to try it out
- Just trying it out.
- General transportation
- Too far to walk and wanted to be outside while going to unfamilia destination
- After the bar leaving a friend's house it of the car 2 go zone



- Quick trip home from an event
- I've done it once so far. Going for some bubble tea with some friends. Everyone had a blast, everyone was respectful of the scooters and I see most young adults doing similar. If they are downtown they go between stores or look out for a date or just to hang out. And I know people at work who use them to and from train platforms and bus stops.
- Commuting a distance too far to walk
- Getting from A to B
- A combination of all those options to be honest.
- novelty
- leisure in neighbourhood
- Leaving the Flames game
- Getting around downtown
- To experience a scooter ride
- Was just trying them out
- Get to a fun place for lunch with friends
- To try them
- Between meetings downtown
- Most of the above
- errands, shopping, work, recreation, for fun
- I only tried it out once
- Fun
- I don't use them
- Go to bar
- Work meetings downtown
- try it out
- Fun
- Running late, closest option
- Used it once to try it
- Getting home from downtown
- Meeting friends
- Going out to see friends, to restaurants bars and shops
- Fun
- To try it
- Getting around
- going to a party
- Running late !
- For fun
- Drunken fun
- I'm a juicer



- For fun
- Fun
- Getting around downtown and to events
- Just to try it out.
- Combo sightseeing/ just for fun
- just tried it once
- Entertainment
- When I miss connecting transit or am running late for a connection
- To/from work, appts, transit
- Get home instead of taxi after the bar
- All of the above
- For fun
- Getting to/from crowded events and festivals
- To get somewhere fast that's not on the Ctrain line
- Getting to areas downtown that are hard to park at
- If im visiting calgary from a neighboring city
- Work/ fun/ appointments/ shipping/ all of the above! why can i only pick one?
- Just for fun
- Just ride around
- random adventuring
- Downtown from friends houses to restaurants or events
- Fun
- Appointments downtown
- Fun activity
- Transportation from truck to zoo
- Drunk.
- Going downtown from Altadore for \$6 instead of \$16 (looking at you overpriced cab companies)
- For fun
- I've used it equally for every option listed.
- Fun
- Recreation
- Fun
- fun
- Drinking and used to get home
- For nothing but puttering around
- Literally everything above if I'm not in transit I'm on a scooter or walking, they're great
- Visiting friends and getting to stampede
- Short trips for various purposes.
- Fun



- Usually during lunch or in the evening to get to different spots around downtown, ie. restaurants/bars etc
- It's a solution looking for a purpose.
- Getting home after transit has finished for the day
- everything but to/from work/school
- I take a scooter from my parking spot to work
- Multiple uses listed above split evenly
- Try it out
- Fun
- Joyriding / fun
- Between casual destinations
- To the Saddledome because traffic is jam packed!!
- Getting from one place to another.
- for fun
- To get from place to place
- Get to far away parking lots around downtown
- It's fun zipping around
- I will not use again
- When I've had a drink
- Visiting or meeting up with friends
- For fun
- For fun
- One time to experience it
- Fun!
- just wanted to feel how safe was it without helmet. very unsafe.
- getting home after a bar
- late for an appointment
- Partial trips, I walk, drive or bus and supplant w
- Hopping from restaurant to restaurant on 17th
- For fun
- To get back to my own bicycle
- DT Calgary has lots of b2b. Requires getting around quickly and efficiently
- to/from recreational activities
- Recreational use
- Go to/from friends
- None of your [removed] business
- For fun
- Just to try it
- To go from monthly parking spot to other downtown locations

- Get around downtown
- Concert
- Travelling to/from a friend's home nearby
- kill time
- General travel to various destinations
- Mostly for fun
- Evenings out
- date wanted to try them
- Fad
- Save time getting from A to B
- For fun to try it.
- All of the above
- Trial run only
- For fun
- For fun
- useless
- unplanned travel
- Trying it on for size
- Ive used it for all of the above
- Fun
- Go to events
- to try it
- Entertainment
- To try it
- For fun
- Getting from place to place downtown
- Entertaining
- Fun
- Going home from evening event
- Running late
- Nightlife
- fun
- Fun
- Check it out
- Fun
- Going out to a bar/getting home
- Recreation
- Speeding up travel times when i'd otherwise be walking
- Going home



- For fun
- All of the above
- Working for Lime
- Get around the downtown core
- Go to/from downtown core
- High congestion area like downtown and for fun
- All of the above
- from parked car to another downtown destination
- Home from bar
- Fun
- Quick trips downtown
- Fun or Tardiness
- Sometimes transportation, sometimes fun
- Meeting up with friends
- Most of the above
- for fun
- Short travels
- Going to flames games
- Fun
- multi-modal extension and alternative to walking to car/destination
- When running late
- Get across downtown in a reasonable timeframe
- All of these
- For fun!
- to get to and from entertainment venues, ie theatre, film festival etc.
- Quick trip
- To get from one point to another downtown instead of walking or taking an uber
- Get home quicker
- go to meetings
- Fun
- Meet up with friends on a time crunch
- Going to bar. Coming home from bar.
- Meeting to meeting downtown
- Getting to and from events eg bbq
- Fun
- going inbetween places quicker; not really as the sole mode, but as complementary mode
- Get home
- Everyday use
- Visiting friend and family



- For fun
- I have a broken toe so scooters are a great way for me to get where I need to go
- Downtown to avoid high parking rates
- Events and meetings
- To travel longer distances where walking would require additional time i might not have
- Meeting with people
- Get to events
- to have fun
- Getting around downtown
- Short transportation, sightseeing, and for fun.
- Because I can
- If i am running low on time and cant walk or longboard fast enough.
- Riding to dinner and malls. Meeting up with friends. And sightseeing
- For fun
- Get around downtown
- Fun
- For fun
- To meet friends/ recreation
- Leaving restaurants, accessing downtown
- Travel to places more quickly
- all of the above
- to meet friends so i dont have to drive and find parking or worry about leaving my vehicle overnight.
- Fast way home from a long walk if need to.
- Visiting friends
- getting to bizz meetings downtown
- Football games
- Night out
- Business
- Getting around downtown
- All of the above, except commuting
- Just to try it out
- Connecting to transit - last km/first km
- Nightlife
- Traveling to and from meetings downtown
- Visit Friends
- Business meetings going from site to site
- To go to work, an appointment, an event, to bf's
- Everything
- Home from the bar



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- going around downtown
- To get where I'm going quick. Short distances
- To and from where I parked the car
- when walking is painful
- Just fun
- Short trips
- Entertainment
- Downtown for biznazzzz
- Lunch time trips to different parts of the city with ease.
- whenever my destination is too far to walk and I am not driving
- Travel between meetings
- fun
- Get to clients from work
- It's a family outing we all do together and get fresh air
- To and from friends
- To get to corporate meetings downtown
- Social events
- getting home from bar
- just for fun
- Pleasure
- meetings
- To and from friends
- to and from meetings downtown
- Hanging out with friends
- Going to see people downtown or connect to a bus line that's not close, once to get home and it cost 7\$ from downtown to home (15\$ for a taxi)
- Meeting people
- It is the most effective way to travel short distance quickly
- Entertainment., don't work DT so don't have opportunity to ride as much.

**Question: Please select all of the reasons why you haven't tried an electric scooter ("other" responses)**

- no cell phC6:C374
- Not aware of the details of the program
- The most dangerous transportation on the road, just review the no. in emergency ward
- They are dangerous & used SO IMPROPERLY, IT'S GROSS!
- man-made climate change is a hoax
- I travel longer distances than the cscooter allows for



- I've nearly been hit three times by riders who appeared out of control. Please get them off the sidewalks.
- Don't have a helmet available
- Not enough infrastructure for me to be ride a scooter to any place I need to be and still be safe and considerate of other users.
- They are hazardous. I have been hit on the sidewalk when walking thrice by these scooters. People are inebriated on them. Driving three per scooter far too fast on the sidewalks with no consideration for pedestrians. I don't want to be a part of that.
- Not safe for pedestrians
- Sidewalks too crowded. Other users very inconsiderate
- Where would I keep my helmet?
- I feel they're not being used with the safety of all in mind every time I see them
- Reduces my cardio / exercise opportunity
- places where scooters are handy, I'm already on a bike, and if not I have a baby in tow.
- senior do not commute
- I do not carry a helmet, I don't find myself safe riding with others on the same path that are either doubled up, carrying a child or pet, or the rider is a child with no adult supervision. I am also not aware of the current bylaw for scooters. I have seen people using the scooter and their phones at the same time...
- Don't want to give my credit card to anyone on any basis
- No scooters in our area. We are not downtown
- Don't walk around with a helmet.
- Limebike is a ripoff with poor customer service; I assume it'll be the same with their scooters
- Haven't taken time to read the safety/rules information before trying one.
- none in my neighbourhood
- Most places I go aren't accessible to the scooter
- I find them very irritating on the sidewalks.
- I don't generally walk around with a helmet
- No bike helmets. Never seen one ridden considerately.
- Broken vertebrae
- Too selfish
- Scooters, stay off sidewalks!
- Destinations are close enough that it seems silly to use for only a few blocks
- High rate of injury
- I don't want to ride on the sidewalk because it's for passengers, also I'm afraid of others irresponsible users and there aren't specific places to park them.
- Walking is better for me, and the environment
- GERM SAFETY CONCERN
- Can't ever find one when I need it Low battery when I do find one



- Strongly object to scooters on pedestrian sidewalks
- I ride my own bike
- I generally prefer biking.
- I refuse to support a company that does not respect my City and allows the bikes and scooters to be left on the sidewalks and to be ridden in a hazardous and disrespectful manner, that is dangerous to citizens. Additionally, the operators of the scooters nor the company are held accountable for any property damage or injury or traffic infractions that they cause.
- dont believe it's overall a positvte for the cicty
- People ride them in a dangerous way and it makes me not want to ride them
- Prefer to walk
- Winter!!!!
- Horrible placements
- Don't agree with the program
- I don't often go downtown
- I think it provides a backward step in evolution as it stops us using our muscles.
- I own an electric unicycle
- Don't want to install an app and give away private information
- Don't want my credit card used on app
- They're a nuisance to other people
- they are unsafe on sidewalks/roads
- Don't know how to log in...? Register?
- It seems very lazy. Obese society already. Use your legs.
- Don't feel comfortable with scooter on sidewalks
- I don't want to be a nuisance to pedestrians as I find the scooters to be when I am walking.
- The stigma of being a 'scooter person'.
- They should not be used on the sidewalk
- I don't see the point. I can walk just fine.
- Privacy concerns. Don't have a cell. They are ugly litter and ridiculous.
- Won't support them till they have safer legislation guidelines and policing of bylaws
- It is bad for the environment compared to cycling, walking or taking pubic transit.
- Would get a ticket for something
- Currently pregnant
- Scooters are a menace. People riding them don't pay enough attention.
- Security of personal information (credit card)
- I have an infant
- I am a senior
- i have had many bad experiences being almost hit by them so I have a distaste for them
- Scared to try, but will evenutally.
- Safety



- Exercise
- I'm not going to be that jerk whose crashing into people.
- I've had no need to try one
- They are unsafe for others on sidewalks. Period.
- I have not needed to yet.
- I was away most of the summer.
- Not safe!! (surprised this wasn't a default selection!
- Haven't gotten around to it
- I don't believe they belong on a sidewalk, so wouldn't ride one
- I don't think they should be on sidewalks
- I find them very inconsiderate to pedestrians
- Privacy concerns regarding my information
- I like walking
- Not needed. Travel in by car and only required short distance walking in downtown. If the need arises, I will use it (longer downtown distance etc)
- adding terrible drivers is for the Alberta licensing, and we have enough terrible drivers. sidewalks are for scooters/bikers now or walkers?
- Prefer to use physically active methods (walk or use non electric bike). Also find them slightly annoying on the pathways.
- Not available where I live and walk daily
- I live in the burbs
- Unsafe
- Do not want to support the program
- I have children
- The way they are ridden is a turn off.
- Too dangerous for pedestrians and vehicles
- The people riding the scooters often are inconsiderate and I don't want to be seen on one with that stereotype
- no accommodation for sight-impaired persons (i.e.: only 1 person is allowed on at a time, therefore, I am shut out).
- Last thing I need is less exercise.
- age and balance issues
- In protest
- I use walking as part of my daily exercise
- I have my own bike, and use it as my main mode of transportation.
- Too many close calls with scooters as a pedestrian.
- I am blind
- I am adamantly opposed to everything about scooters and thus will not ride them
- Too many inconsiderate snow, sidewalk IS sideWALK, tax shouldn't front for extra infrastructure



- I'm Not Rude
- Extreme danger to myself and other people
- I am blind and use a guide dog
- Live too far away from any to try them
- I am not in downtown so not available
- Fundamentally disapprove of the scooters.
- Not seniors friendly but seniors have to share the costs
- Currently pregnant and can't use the scooters :(
- I am currently recovering from an injury so unable to use scooter
- i live / work / play in the suburbs
- I live and work in the suburbs
- It would not be safe for me to do so.
- Physical disability
- privacy concerns using ever data pulling apps like the ones needed for these scooters
- Scooters are dangerous
- The times I would want to use it I am with a group of people and it is cheaper for us to get a car to go . Also I am usually carrying items so I can not ride the scooter
- Training - they need to have training session available!!
- I'd prefer to have a helmet and PPD on when I try one out (haven't gotten around to it).
- I'm blind. So I can't use them. .
- I have my own electric scooter
- I don't want to be a nuisance to my fellow citizens
- I own and ride my bike. Cost of scooter rental. I am often around e-scooter and frequent the pathways. Scooter user are inconsiderate and lack spatial awareness and knowledge of bike path etiquette and safety. There have been some close calls being cut off by scooters who are not aware of their surroundings.
- They are ugly and wasteful and dangerous
- I've currently hurt my back and going on that now may not be a good idea. But they do look like lots of fun
- Red tape to access
- Too costly for society
- Dont access them, have a walker
- I find them disruptive
- Make people lazy, no motivation to move
- Waste of taxpayer money!!
- Have kids and they for some unknown reason are not allowed to use them
- Not in enough areas of city
- What are the rules. How does insurance work. How would damages be paid ?
- i am not lazy



- Friend got severely injured using a electric shared mobility scooter. they are dangerous and people ride them like idiots, very inconsiderately around the city
- Dont know cost, find its not being used safely and correctly, challenging for those nit on them
- Inconvenient..unable to find them when needed
- They litter the streets and people cause accidents with them. I don't use them because they shouldn't be here.
- As a walker, the scooters on sidewalk are a hazard and don't come with helmets. As a person who lost a family memeber to a bike (petal bike) accident helmets to me are important
- Scooter users have been so incredibly inconsiderate in their behaviour that I do not want to be associated with the use of scooters.
- I don't want to get hurt by others on electric scooters or cars/pedestrian who don't have common sense
- I think they are a dangerous mode of transport.
- I don't feel safe walking around the City on sidewalks, so riding scooters isn't an option.
- High Visual disability
- Huge insurance problem
- I walk
- I use my bike or drive the longer distances
- Safety concerns (no helmets provided)
- I wear High Heels. Not Safe.
- Not available near me
- Extremely hazardous to human beings!
- Sometime can be not under your control, hurting yourself anod other. In particularly many e-scooters and not responsible person(s) around.
- Proper safety education and enforcement, prior to deployment, has not been reached.
- Non in my area (far SE)
- Walking achieves exercise that helps keep people healthy, reduces obesity and lowers health care costs. Scooters reduce exercise, increase accidents and injuries and raise healthcare costs
- Inconsiderate
- unsafe, unsuitable for my age
- potential shame
- Pregnant currently - will try after
- They are a nuisance for sidewalks and should have regulated parking areas only
- The scooters policy is terrifying. I will not be liable for something happening before or after my ride.
- I prefer to walk
- Shouldnt be used in bike lanes or sidewalks, create danger on the busy sidewalks
- Can't use a scooter with a big brief case and don't carry a helmet with me



- As they are motorized, technically they should be yielding to pedestrians and not riding on sidewalks at the speeds most of them are, especially while most users don't wear helmets. I choose not to because of the potential legal implications if something goes wrong. Other
- Scooters are really unsafe and are a public nuisance. I have never seen anyone using a helmet while riding a scooter, and most of the riders are under legal age.
- Using them on sidewalks is ridiculous and dangerous to pedestrians
- Disability
- I walk
- Osteoporosis
- I'd rather walk. I don't support them. I don't like how others ride them and don't want to support the project. I think it encourages people not to walk the shorter distances downtown for example. I think they pose a hazard to those walking on sidewalks and shouldn't be allowed on sidewalks.
- I have a mobility disability
- seen too many misuses of them
- I have a disability!
- Tried one in another city already
- We don't need them. they make people lazy
- It needs to be illegal to ride the bikes and scooters without a helmet
- Afraid of the two wheelers
- None in my area: Charleswood
- Safety: I don't carry a helmet with me.
- I think helmets should be worn for them but I don't have one at this time
- no rules on safety
- It's bad enough navigating downtown on foot with "me-first" drivers (of motor vehicles). Too many double riders and kids on e-scooters still. Motorized modes of transport should not be allowed on sidewalks or pathways.
- not everything needs to have a precious earth metal battery to be charged all the [removed] time
- Dangerous
- Concerns about use of personal data.
- Lots of pedestrians and a poor opinion of scooter use in the area.
- I consider them a danger to others
- We need to stop taking away people's forms of movement.
- I have a car
- Had problems subscribing, Lime support did not get back to me. Good customer support should be there
- Socially and environmentally opposed
- They should not be allowed on sidewalks
- There's no helmets, zipping around on sidewalks with ppl on their phones. Use the bike lane



- It is so frustrating for cars driving in the downtown core to avoid scooters driven wrecklessly and not following rules of the road.
- No helmets provided, big safety concern
- People aren't watching out for scooters.
- I'm on maternity leave with a baby and that isn't an option for getting around
- The app was asking too much personal information which I am not comfortable of given. like I have to turn on my location on my phone in order to use the app.
- No opportunity yet
- Don't know where to park it as I see them parked in wheelchair accessible areas such as the sidewalk transition where one steps on the sidewalk from the crosswalk
- No helmets on riders, inconsiderate use on sidewalks
- I have a spinal injury
- There are never any in this part of the city
- I think it incredibly misguided to allow them on sidewalks
- Too fast in pedestrian areas
- Pregnant
- I doubt the corporate responsibility of some of the operators
- They make our roads and pathways unsafe for people traveling by foot, people that need mobility aid, as well as driving
- I do not have a Smart Phone
- Dangerous to pedestrians. No one is enforcing the laws. They are being used as toys by immature people.
- CALGARY already has enough safe and reliable modes of transportation. This fad is an annoyance.
- No one knows how to drive these things. I saw someone almost run over a dog and almost had to body check someone off of one because my girlfriend who was on crutches due to a broken ankle almost got crashed into on a busy sidewalk because 2 guys where weaving through people.
- Don't keep a helmet at my office. The rules require helmet use and "NO ONE" follows this rule.
- I'm not a lazy piece of [removed]
- Have tried in other cities
- Honestly, people use these things in obnoxious ways in downtown Calgary. I have seen complete disregard for others safety while being used by others and want nothing to do with it
- I never have a helmet on me and i was told by the city I need a helmet to ride
- I see other people using it driving through group of people that contains kids, no idea what the drivers were thinking.
- I dislike how inconsiderate and annoying the riders are to pedestrians and I wouldn't like to be a part of the problem
- Genuine health hazard to ride.
- Not convenient for families with small children
- They don't take cash, my cell is for phonecalls only.



- Electric scooters are not sustainable
- I think they're dangerous. The city needs to implement more safety measures, such as mandatory helmets.
- A lime scooter user left trash in a bag on the handlebars. The next user tossed all this trash (food scraps from a bar) all over my lawn. I so wish I saw this [removed] do this. He wouldn't be scooting for a [removed] long time.
- Been away
- Seems like too much trouble
- I'm pregnant but they look awesome. A few friends have hurt themselves on them but I would still try
- prefer the exercise of walking
- Not accessible mode of transportation. Only accessible to able bodied adults.
- They're a public nuisance
- Not suitable for Calgary
- I live on the edge of the city and am not often downtown where they are all located
- They are too slow for the bike lanes and too fast for the sidewalks.
- they are not easy to find outside of the core and are quite often too far away to be worth the time
- No idea how to get info on where to find them or cost.
- Most of them are downtown; I live in the Deep South and can walk to most of my locations when I am downtown
- I don't want to also be a danger on the sidewalk
- Electric scooters are not evidences environmentally friendly
- Haven't seen one around me
- I don't travel with a helmet
- The amount of germs on the scooters
- They a novelty only
- They don't belong on sidewalks and can't be driven safely on roads
- none available near home, and not needed/faster near work
- I have a 4 wheeled scooter and walker and canes for walking
- I am disabled
- Have a baby and they are unsafe for her age group
- No helmets, personal injury, liability
- dangerous to everone
- No phone&no data plan.
- Almost impossible to find ones with enough charge in the areas we want
- I don't think it's faster, or I don't need to get To my destination faster
- Never go downtown which is the only place they're available
- I have a bike and it's free
- Promotes obesity
- I would like to buy and ride my own electric scooter



- A lot of people on the scooters act like idiots and frankly there isn't really a place for them to go. Too slow for bike lanes and too dangerous for walking people on the sidewalk.
- Age
- I want them gone, so I refuse to ride one.
- No where near my house
- People didn't respect the rules
- I don't want to give my data to an escooter company
- Unsafe as currently operated around the City
- I stay primarily in the deep south and never see this type of transportation here.
- Liability with respect to others
- Haven't had the need yet
- I disagree with them
- Seen too many irresponsible and unsafe riders
- I have used a scooter in another city, just not here
- I have my own scooter
- Not a available in my area of the city
- disabled
- Not practical for my age and physical ability
- I have my own scooter and walker and canes
- Limited area
- No helmet provided with scooter
- Safety concerns.
- i have my own car
- No one knows how to ride them, an accident waiting to happen
- Don't think they should be on sidewalks
- Always have kids with me
- I don't have a data plan on my phone (nor do I intend to get one), which is required to use the bikes/scooters.
- Rode them before in other cities
- I dont want to be part of the problem
- I've seen the recklessness of scooter users and do not wish to be associated with that culture
- I dont want to ride on sideWALKs
- I don't trust other scooter riders
- There are none in my community
- Liability
- Limited home range
- I live in the belt line and they are a hazard. I don't support unsafe acts and danger to those walking on the sidewalks.



- I have adult onset epilepsy - as a result of a bicycle accident when I was a child. This is also why I don't drive.
- they are dangerous and should not be allowed on sidewalks.
- I will not support this terrible program.
- Generally feel if I can use a scooter I can walk.
- Increasing Hospital Visits
- Disabled you ableist jerks
- Not safe as a pedestrian
- I do not wish to support this initiative in its current form
- I have not been presented with the opportunity
- I'm always with small kids who can't ride
- No helmets provided
- unable
- I am legally blind; such travel options are not a good idea for me to utilize.
- I have a car
- Don't live in area with shared scooters
- Exercise
- Don't go downtown
- dangerous. I have almost been hit by idiots crashing on those things, they make the sidewalks VERY unsafe.
- Just another lazy way to get around
- The home zone was changed that makes it no longer convenient for me
- walking is best - the scooters are for lazy people and add to the ever growing concern of obesity - think they look ridiculous too.
- Haven't had time
- Inconvenient and not useful for my situation
- Not currently recommended for me
- I am disabled
- Just haven't cared enough for it
- I would like to but I cannot physically do it.
- Mobility issue
- Too many people getting hurt with Lime Scooters!
- I don't have the physical ability to use it
- Don't have data on my phone
- Have a disability
- I think they are unsafe and don't want to support a horrible pilot project.
- They are a danger to pedestrians
- I am physically disabled
- Disabled



- I do not agree with scooters needing to be used on sidewalks where pedestrians are walking.
- there is always a better alternative available
- don't like the idea of using credit card, security concerns
- I prefer to walk the short distance I would use a scooter/bike.
- I believe they are unsafe
- Not usually in my area of the city
- Haven't had the need yet, don't live in the core
- It is unsafe. Additionally, the materials used to manufacture electric scooters are mined in an environmentally unsustainable way, completely offsetting the so-called "environmentally friendly" aspect of this technology.
- No safety equipment provided
- No access in the suburbs
- Not sure where I'm allowed to ride them
- None in my neighborhood; annoyed at needing an app/credit card to use something that should be properly public even though I could afford it
- Money
- [removed] the scoot scoots
- Its an inconsiderate way to get around
- I'm in a wheelchair
- Lack of Regulations
- Mobility/balance issues (above knee amputee)
- Bloody dangerous !!!
- I ride an e-bike.
- Live outside of core
- I did in Europe wher rules are well enforced and obeyed
- These are a nuisance to pedestrians
- to far south to use
- As someone with mobility challenges scooters are not a safe option for me.
- On the occasions I wanted to try, there were no avaiable scooters near me
- I've been hit or near missed three times by people riding on scooters. Even when a bike lane exists on that street.
- The scooters mine your personal data.
- I do not want to contribute to scooters being left all over the place
- Unavailable in suburbs
- Unsafe sharing on roads
- Should not be ridden on sidewalk. No helmuts. Irresponsible method of transportation.
- They are hazards to both pedestrians and vehicles.
- Electric scooters, ridden or parked, negatively affect other people on the walkway, particularly pedestrians.



- I'm pregnant and seems unsafe
- My feet still allow walking, no need to be lazy
- I believe they are more of a hazard than anything else.
- I Cycle (Own Bike) or Walk
- Currently pregnant. Want to ride one
- Afraid of getting hurt
- Service covering is too poor
- Scooter riders have given themselves a bad rap downtown and I don't want to be part of this group.
- Haven't found a case when I can't just walk?
- They're a menace!!
- They are a nuisance that is a danger to the people around them. I have been hit twice.
- I work in the emergency dept. The number of people being injured on these scooters is enough to make me not support them.
- people who ride scooters are degenerates who couldn't care less about safety and inconveniencing others. Also scooters are lame. Also the scooters are just urban clutter.
- I am training for a marathon and dont want to get hurt before the race
- unsure how they work
- I have a disability and am avoiding the risks involved.
- Haven't needed to, but I have the app ready to go
- Let's start riding horses again in downtown over scooters
- All too often these are dumped along the pathways or where ever. As a cyclist that commutes I come across them as hazards djust dumb. Hard to see at night along the path... ran a few over with my bike. Safety hazard for sure!
- Health/mobility
- On mat leave so I'm not downtown this year
- People on scooters are dangerous drivers
- there is not scooters in my neighborhood. pls provide scooters outside of inner city. whats the point of the service if it is not targeting other neighbourhoods.
- Fear of falling
- Too many injuries have happened
- Too many injuries noted
- Haven't needed to yet, but like to know it is available should I require it
- I have my children with me
- Hassle to figure out how to use one and then find one
- Walking or running is a healthier option
- I don't think scooters should be allowed on the sidewalk
- Healthier to walk!
- I prefer non energy use modes
- I prefer to walk



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- No basket on a scooter to carry my bag
- Not downtown alot
- Disabled
- Disabled
- I can't ride them because of physical limitations (bad knees)
- It does not encourage citizens to have a healthy lifestyle (aka walking) + the environmental footprint required to build them is high + they are an eyesore when they're just thrown anywhere!!!
- Fear of injury/age/health. Not safe using on crowded pedestrian sidewalks downtown for pedestrians. No helmets is entirely UNSAFE. Multiple emergency room admissions already demonstrated by users. Weather, rain and snow. Problems experienced by other cities who have had them longer.
- They are dangerous. Go too fast. Huge liability concerns.
- They are dangerous. Major public safety and collision concerns
- I fall off of bikes and scooters
- The scooters were not available in the areas I frequently travel
- Transport seniors and disabled
- Didn't get chance and needs to try yet.
- e-scooters are not physically accessible for me.
- I don't want to download the app.
- I walk. Much healthier.
- Would rather use my own scooter
- They look stupid
- I disagree with the program
- Not interested when they need to ridden on sidewalk
- use my own transportation
- Prefer not to endanger others.
- We don't have designated lanes for it
- Friends have been injured from them

**Question: If you did try a shared electric scooter, where would you prefer to ride it? (“other” responses)**

- should not be in the public street, go to a park if you wish to be cool
- Definitely should NOT be on sidewalks, I've been run over multiple times!
- At home, on a quiet residential street.
- Scooter path
- Sidewalks are for pedestrians not people on scooters riding with no respect for others
- Don't want to use one
- dangerous at my age
- Special park



- Shaw mill park, off the street, isolated and away from pedestrians
- Depends on side walk, depends on street.
- I would not try one, unless there were guidelines to the program, including having docking stations instead of having them left anywhere, and also having designated bike lanes for them to be operated in, and NOT on the sidewalks or roads.
- Motorized vehicles of all kinds with the exception of scooters for those with disabilities should NOT be allowed on sidewalks....I have been nearing hit numerous times.
- Designated bike (non-pedestrian) pathway
- Side walk I see many people j walking with scooters and clogging up and making traffic in the bike lanes if that's one thing I could recommend it's absolutely making the bike lanes on the roads brutal
- Would not use
- NOT ON PEDESTRIAN SIDEWALK
- Maybe on a pathway, that is.
- At a park as an amusement ride only
- There is currently no safe infrastructure for scooters. Period.
- Where ever is safest at the particular time of day / night. Responsible users should be able to decide safely.
- Only downtown in the core
- somewhere I am not going to get hit by an idiot...those spaces are few and far between
- Ban them
- Calgary can hardly handle pedestrians and cyclists. I dont trust drivers here nor are these ridden respectfully on sidewalks or bike paths. Bike paths would be ok if people knew what they were doing.
- Stay off the roads and sidewalks
- Parks
- I wouldn't, it's a limited season for use
- Bottom of the River
- A
- City hall corridors
- I would not try a stupid scooter
- Sidewalks and pathways are too crowded as it is
- But i would never
- 8th ave
- The fastest route. Combination of all options.
- Separated lanes
- They don't belong anywhere. It is unsafe on the road, pathway, and sidewalk, and disruptive in bike lanes
- Dont see any purpose
- Will not use, waste of money



- Where would I ride it? Do I follow bike rules in the bike lane or car rules in the street since it's motorized?
- parking lot
- I would not feel safe on any of the above.
- Anywhere that pedestrians are not present
- It depends on the speed limit. Like edmonton it goes 50 km/hr which is a street vehicle. If it's 20 to 10 then it should be either pathway or sidewalk, maybe 30 is a bike lane .
- On the bike path, away from pedestrians
- completely opposed
- NOT on the sidewalk!
- don't think they should be allowed anywhere except private users
- Non major roadway such as a side road. Sidewalk is unsafe for pedestrians
- Side street or non major roadway
- Park only, never a city street
- These have no place in Calgary 's already poorly planned transportation infrastructure.
- On a seperate track away from public streets
- Anywhere it will go
- Private property where it could be safely operated without inconvenience to the public.
- Roadway
- No where
- Not at all
- In a park. Not on busy sidewalk.
- To the airport
- I wouldn't use
- Outside of downtown. I was almost hit twice by these monstrosities
- do away with the scooters ad bike lanes
- its own lane or path
- Away from pedestrians
- into the River
- too dangerous
- To the nearest recycling plant so the materials can be used for useful endeavours.
- scooter lane
- Skate park
- Into the river to kill the scooter and mysef
- Parking lot/training space so I know how to use it properly
- In a close area, such as Park or backyard but not on the same road of cars and motorcycles.
- Anywhere besides the sidewalk or paths
- Quiet Residential Streets
- No where - too dangerous!!!

- No where. Too dangerous
- empty parking lot
- Only on private property
- There is no good place for these
- I wouldn't because I'm not a degenerate loser
- Allow horses to be ridden downtown.
- it's not safe on roads or sidewalks
- Back Alley
- ONLY IN BICYCLE LANES NOT ON SIDEWALK!!!
- anywhere it goes
- Not the street or crowded downtown sidewalks. Not in pedestrian crosswalks. Very difficult for drivers to see them or to anticipate the speed at which they are approaching when they are riding through crosswalks at stale walk lights or past driveways coming out of parking lots downtown where exiting btpy cars has reduced visibility. Riding in bike lanes also dangerous.ights
- They go too fast for foot paths and are not safe on roads. There aren't enough cycle lanes/paths in downtown Calgary for them
- No riders should be allowed to ride a wheeled device on the sidewalk - sidewalks are for PEDESTRIANS and wheeled devices for physically challenged individuals
- Path system designated to e-scooter
- Designated lanes away from pedestrians
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**Question: What would encourage you to try the scooter sharing in Calgary? (“other” responses)**

- cell phone
- Rules were more laid out
- More info on how to use it
- If I knew I wasn't going to fall
- Fair weather and the time I'm available to ride would have to align.
- Haven't had time yet.
- BEING TAUGHT HOW TO RIDE ONE
- Safety
- Just the opportunity where I could try it out in private, as I am worried that I'd be unstable at first. Right now I prefer the bikes for this reason and use them frequently.
- easier access to helmets
- Dedicated bicycle lanes that gave me access to where I'm going and parking in designated areas only
- if it were safer for the general public
- Safety - how to operate, helmets, people around me riding safely as well
- More rules
- Safety - access to equipment like a helmet
- Increased policing to insure that the scooters are ridden safely
- This survey is biased towards the scooters remaining.



- More regulated safe riding rules
- Safety - helmets and controlled pathways that are regulated
- not having my bike and not having young children with me
- I'm usually on my bike
- access to helmet
- Service area
- If safety is enforced, if adults with children are more responsible by not letting the child ride (even tho it is supervised)
- They travel too fast with no safety features, and i dont own a helmet
- They are dangerous. There have been numerous accidents leading to ER visits. No thank you for me! Bike or car for me
- Parking areas for scooters
- Availability
- I need a new helmet
- more info on pricing. a more responsible provider, who actually cared about impacts on our healthcare system!!
- Not riding on sidewalks
- More availability
- Don't know that they are safe enough
- Co using their profits to cover full cost of operations INCLUDING ALL TREATMENT AND REHAB COSTS FROM THEIR CUSTOMERS AND ALL CALGARIANS FURTHER INJURED. Don't expect my tax dollars to for essentials LIKE FIRE, POLICE, LIBRARIES to be diverted to prop a bad business model
- Information posted in public areas near where a lot of scooters might be versus having to find/read through their website.
- If there were more space (lanes, paths, etc.) for the scooters
- Need to plan and bring helmet
- A safe way of riding that doesnt impact others
- More clarity of safety and rules. People ride them everywhere, come zooming out of nowhere with no warning and it feels so dangerous (FYI I'm only 33 and I think it's dangerous)
- if it was safer.
- I have physical limitations which preclude using a scooter
- Better infrastructure
- If they were only allowed on bike lanes. It is a nuisance to pedestrians that they are on the sidewalks.
- If there were more infrastructure to support them
- More bike lanes and paths making it easier for all to get around. Scooters are often in the way of everyone.



- if i had my helmet with me! i am a brain injury survivor. Don't want to take chances but i really want to ride one!!!
- it's not safe right now!
- It's not exercise
- Nothing, motorized scooters on sidewalks are dangerous for pedestrians
- Responsible citizens don't even try
- I do not like that they are allowed on sidewalks. This is a huge safety concern for both pedestrians and drivers. I wouldn't feel safe operating a scooter on the sidewalk, which is where I know the City is suggesting they be used.
- Rules (ex. helmet), parking (no sidewalk), exclusive ways (no sidewalk)
- I hate them. Sick of them almost running me over on the sidewalk. Sick of seeing the danger, when children ride them, and when people ride them on the streets. So dangerous. Only a joy ride, no benefit to the city.
- I prefer to walk/cycle but perhaps I will try it someday
- If they went slower
- I value my life
- Confine use to designated lanes/ pathways; Reduce max speed
- more rules about parking them.
- When it would be only to use on bike pathways = safety
- Bylaws put in place for scooter riders
- Safety concerns
- Wider availability
- Improved safety of user
- Opportunity and timing
- I just haven't had the chance to try one
- Designated starting/stopping points
- Like in vancouver shaw bikes THERE ARE STATIONS to place them neatly back.
- It's just timing. Can't wait to try.
- Need based
- helmet
- An opportunity to demo
- If other riders were more considerate
- Better safety like not using the sidewalk
- More law enforcement
- Better policing of scooter use.
- Nothing, it serves no purpose.
- Better safety program for the service
- provide helmets
- If a really attractive woman wanted to go on a date on one.



- Where is the four wheel option to sit down.
- Living in the suburbs means no scooters around/if it would be possible to integrate into my commute I would be open to it. Don't really see them being used outside of the dense city area/parks. Calgary has an issue with suburban sprawl
- other method of payment
- Helmet Solution
- Less snow. Bike rack
- Safety for myself, and to be certain what the laws are at all times. It must be clear.
- Rules and regulations (i.e where to ride them, speed limits, encourage considerate riding)
- If people werent as terrible as they are when they use them
- Fun to try
- People showing me how to use it.
- Access to a helmet, Safe areas to ride them in, them being in my area
- Restrict areas where scooters can ride, ticket people who disregard views
- D
- No time
- More safety enforcement: helmets and age requirements, rules of the road
- Completely separate infrastructure.
- Safe and easy access for training
- I think so far it has been a huge success, a few kinks to work out but overall very positive.
- More bike lanes
- I do not have good balance
- Availability outside of downtown
- Make it safe first!!??? The right infrastructure!?
- Better safety features. Like requiring a helmet and the speed been reduced
- Just haven't had a chance yet
- As mentioned above. If my need arises, I will use it. There is more than adequate info on how to use/where/how etc.
- if people who had licenses actually got driver training and were taught how to drive.
- More availability outside of downtown
- Proper places to park as the city looks littered with these things. San Diego and Minneapolis have similar programs and they are an eye sore
- Helmets
- Safer infrastructure for riding
- Learn how to safely use it
- ability for 2 persons (i.e.: a sighted driver and a sight-impaired passanger)
- I walk a lot and hate it when crazy scooter riders pass me by. If they are less annoying I might want to try riding on a scooter myself, but right now I just get pissed off by irresponsible scooter riders.



- stricter parking rules - people park them on the middle of sidewalks and block wheelchair ramps, people with limited mobility such as wheelchair users really suffer from these bad parking behaviours
- Additional safety requirements such as a bell for warning others
- Not having to ride on the sidewalk
- No need to rent a scooter
- Safe place to ride/ better infrastructure
- I will likely try one but typically prefer my own bike
- I would rather have a designated lane/pathway to ride it ...
- Do Not allow on sidewalk
- Safety standards for the devices
- It is a horrible program without any thought by city council. You have a small DT area already overloaded with cars , bikes pedestrians and you recklessly roll out a program that brings no value. Clearly city council was concerned and wanted to look like a progressive city at the expense of its DT residents. Our property has sustained \$7250 worth of damage from the scooters. Scooter company was contacted and no response back and even sent pictures of damage. [Removed] office was contacted and no help there either. There is no enforcement , no numbers on scooters to report them, they park & drive everywhere with no concern . Speed limits are too high , they don't ring their bells. There was no education done ahead of time . Now our condo building is paying the price for a trend , that brings NO value to our city. Just irresponsible, and not set up in our city councils backyard so they are not negatively impacted .
- Access in areas that aren't downtown
- Just haven't had a chance to, yet do want
- If it wasn't allowed on the sidewalks. This should be for pedestrians only
- Ensuring people have to wear helmets and off sidewalks
- If all the costs were borne by the companies and the riders, not the general public
- I am quite old, with mobility & balance problems
- Too old
- I am medically incapable of riding one
- If others were more considerate on them
- if it were safer
- More designated bike paths available
- More pathways instead of sidewalks
- More in my area
- Better safety requirements:helmets
- If I needed to get somewhere faster
- Safety trials
- I ride a bicycle currently. No need to rent a scooter.
- There is none in my suburb



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- Free trial
- Training -opportunity to try them in a safe place and learn the rules
- Allowing scooters on bike lines
- I'm blind so I don't get the option.
- Helmet
- Other scooter riders riding with care. I don't want to be apart/associated with such a reckless/rude group.
- Personal need
- Bike lane only
- It looks fun but I prefer my bicycle.
- Safer
- They are disruptive and unsafe for everyone around
- Might buy one so i dont have to rent
- Walking burns more calories
- Waste taxpayers money
- Better pathways/bike lanes connecting where I need to go
- I dont know any of the safety protocol. It looks simple enough, but I'm not confident in my ability.
- If rules would be consistent to bicycles and kids (not discriminating use if used with helmet). Its not like you need an operating license with it
- Scooters to ride on dedicated lanes and NOT on sidewalks, make wearing a helmet compulsory
- helmet, rules
- Assurance that I would be riding only on the bicycle pathways, nowhere near pedestrians
- Access all around the city
- scooter in suburban location
- Fines for bad participation and for bicycles they should know and use road way instructions. They should have to buy a license and take a test so show they are capable being on the road and public walk ways. They aren't held responsible and can't even use hand signals when turning.
- If they had their own parking spaces, docked systems better
- Safety and accessibility
- Open area to test it out
- It seems as if many people are getting hurt on them; they need to be safer.
- Other
- Safety
- Safer to ride
- safer lanes
- Just no opportunity or need yet
- If other users have common sense
- If it was safer to do so.
- If they weren't ridden on sidewalks



- Just haven't had the need yet, my interest in it is that I think it would be fun.
- My Vision returned
- Designated streets only
- If helmets were provided
- If they were ONLY allowed on city pathways or bike lanes!!
- Available in my area of the city
- Quick Tutorial or lesson
- When pedestrians are once again given the right of way
- Comment: Smart phone is already dangerously enough using while walking on the road, not to mention can be used while operating a e-scooters.
- its not safe to ride on sidewalks. encounter many near miss to get hit by a scooter
- If they were outside the City ie large retail areas
- Public education improvements and rider accountability for infractions (via financial penalties and legal arrest.) People are being injured unnecessarily.
- I will try, just haven't yet had the chance
- Police the laws for safely riding these scooters. I have seen it numerous time guys riding scooters almost getting into accidents with vehicles because the speed of pedestrians and scooters are not the same. Driver of a vehicle cannot see them coming most of the time.
- If they were not powered but required the user to use their own energy and body to create movement
- my age and safety are an issue
- More opportunity
- Not available where I usually travel
- A more respectful program
- More flexible policies.
- They are just always busy when I have time to try it
- haven't made the time to use one yet
- Opportunity - place to go....
- If i had a need and it was convenient
- Safer conditions for all
- For recreational reasons
- Training
- A better infrastructure. People creating awareness for the actual rules and courtesies. People not parking the scooters and bikes right on crosswalk corners or around entryways.
- Q
- more widespread areas
- I may try them, but i prefer to get the exercise walking
- The City should not be encouraging unsafe activities that cause injuries to citizens and have NO environmental benefit



- Changing the rules as to where to ride them. Get them off the sidewalks!
- If there was a safe place to ride it. The side walk is not that.
- Nothing more is needed; I'll get to it
- Only in summer should it be allowed
- keep them off the sidewalk, pedestrians need at least one space for themselves
- Designed lanes (bike Lanes)
- Speed limiters
- Better safety measures including helmets and keeping brakes in working shape
- Remove DUI potential
- If they weren't allowed on sidewalks and the laws/rules were enforced such as only one rider.
- If it seemed safer
- ride in a safer area away from pedestrians.
- Speed limits
- I will try one as soon as I have the time
- Fear of accident, hurting myself
- Lifestyle change. I have to drive quite a bit for work and the e-scooter isn't practical for me in particular. That may change though.
- Helmet situation
- Not being forced or allowed to ride on the sidewalk
- Opportunity and need
- If there was one there when I needed it and I had a helmet
- Requirement of safety gear and rules of where they can/can't be used - ie NO SIDEWALKS
- Safety of the rider
- My age
- I always use my bicycle or walk
- just need to make time to do it
- Having available scooters closer to my home in Charleswood
- Opportunity
- More bike lanes or pathways
- Safe places to ride
- where s the warning posting on scooters
- More safety information (do they come with helmets? I have no idea)
- Revised policy in where scooters can be ridden, required in scooter/in app training about rules (and subsequent enforcement), docking stations or places off of rights of way for storage to keep pathways clear for sight impaired residents
- NOt Safe, No PPE (Safety gear, head injury)
- Availability in my area of residence and business
- More accessible. I don't seem to see them not being used.
- I don't believe the rules are safe, riding o quite scooter on the side walks is a hazard



- opportunity - I work downtown but don't live downtown so don't have a need to use it.
- Need a safe environment to learn, like a bicycle course
- My schedule has limited my attempts
- Helmet rental included
- Not interested at all
- If I had no other options for transportation
- Helmets
- I live in the burbs, which means I'm more car dependent. However, if I lived more inner city - I would certainly use it, frequently.
- THE SPEED OF THESE ARE WAY TO FAST
- the right opportunity
- Visible enforcement of the rules
- I will, I just haven't yet
- Need to go where scooters are
- I just need to make the time
- Info on appropriate parking
- My commutes would have to be a more practical distance
- Opportunity
- Time
- Safety of myself and others
- Give me a new spine
- More even distribution throughout the whole city
- I'm concerned about injuries with no helmets and speeds in confined space. Head, back etc injuries
- Specific bike lanes in city areas where I would be going
- Helmets
- More safety measures and more law enforcement.
- If it was only on a pathway that didn't intersect with vehicles.
- Safety concerns about other riders need to be addressed
- If there were safer options to ride other than on sidewalks
- The opportunity to arise
- Safety and injury concerns addressed
- More opportunities to practice before trying on open roads
- if they were actually safe
- required helmets
- If they had the helmet you need to ride them with
- Safety to pedestrians are highest priority. I will try only there have more strict law to reinforce it.
- I would be more interested if scooters were not allowed to be on sidewalks with pedestrians. Bike lanes only and roadways
- Just have not gotten to it yet

- If the city introduced more safety measures.
- I'm already sold; great idea
- Once people stop acting like [removed] on them, so as not to be associated with these [removed]. Also, once Lime and Bird pony up for helmets..
- Being in the downtown core
- Stronger and more sensible rules and enforcement
- Any excuse, I just haven't yet
- Safer scooters
- there were never any scooters in my community
- Knowing how to ride one
- More information about the logistics or renting and operating.
- I bike when in areas where the scooter is available
- having a basket /means to cart groceries
- They are not safe
- Haven't had a chance yet
- Just had a baby
- I want common good to the city, other people and business and myself
- Availability in outer communities
- Accessible in other parts of the city
- I live far away from downtown
- If there were better places/designated places to park scooter. Leaving them on the sidewalk is so annoying
- Location - they dont seem as accessible in Aspen (west)
- if i could easily find one outside the core, perhaps at designated areas instead of dumped on lawns and sidewalks
- Disabled
- Riding my bicycle or walking is sufficient to meet my transportation needs.
- More safety features on the scooter and paths
- More safe spaces to ride
- If it could be used on cycletracks and if there were more cycletracks to my destinations
- This are not safe.
- Ensure less germs on the scooters
- Nothing
- Slower speeds and enforcement of rules.
- Clear rules of the road and strong regulatory and legal enforcement
- A safe place to practice
- I cannot stand very long and have severe vertigo. I have a 4 wheeled scooter, canes and Walker.
- I cannot use them but I would encourage friends and visitors
- A free trial



- Safer places to ride
- I don't go downtown often
- Test ride availability at a parking lot
- Mandatory helmets
- If I was with others interested, I would but I have a bike so...
- Safety improvements
- Shouldn't be allowed on sidewalks
- Don't allow them on sidewalks
- Just need the opportunity
- More time - have a baby
- Helmets provided with rental.
- Better start and stop locations like docs in primary areas
- I only want to try riding a scooter for recreational purposes I would never use one to replace my vehicle.
- Helmets included in the rental
- Q
- I always have my bike
- More connected bike Lanes
- Not riding on the sidewalk
- just have not had the opportunity to yet
- Speed limit and helmets mandatory
- Safer
- imposed speed limits
- Riding on bike paths so pedestrians aren't at risk
- Stop [removed] leaving scooters in the middle of the road/literally on top of my car
- Only on dedicated lanes or bike lanes
- Retired senior would have to be crazy :)
- Apply charges for the ones that don't respect the rules.
- Better safety
- Felt safer riding it. I feel like many people ride them in the streets and it doesn't feel safe.
- Need safer area to ride (NOT SIDEWALK) too dangerous.
- I have my own scooter
- Not interested due to the danger prone to riders and the general public.
- a specific safe open space for me to try without looking like an idiot
- Better perception in the public
- I have my own scooter
- When riders follow the rules and drive respectfully of others in a safe manner
- Lessons on how to ride
- If more people would properly use them and not ride then crazily



- The ability to use the service without a data plan on my phone.
- Fixed drop off locations
- More paths and cycle tracks.
- Designated Lanes / Share w bicycles / Fines for riding on sidewalk with populated with dense population (busy sidewalks) / speed limit
- I would only ride it if I had a bike helmet with me and there were no crowds.
- Mandatory training for all first time users 'scooter licence'
- Not to having ride on sideWALKs
- Intégration or discounts with transit pass (partnership)
- Liability coverage included
- If they were found in the NW
- Extended home range
- When opportunity arises
- Too dangerous around other riders, and need a helmet
- Disabled
- Would need to be drunk
- I have toddlers, so it's mainly just hard to with them currently...
- Nothing would encourage me....as a pedestrian I've come close to being hit by users and as a driver, ive seen them cause traffic issues as they are going to slow for recommended speed limit.
- I have to have a need to try it. ie: I need to be somewhere that is too close to drive but too far to walk.
- Information on safety concerns
- I think helmet safety needs to be enforced. I see more than one person using one scooter often
- it it was free and the city paid for it.
- Provided helmets
- unable
- If I could find one
- To ride in safe areas with no people around
- Others using it more responsibly
- More availability in suburban neighbourhoods
- Nothing would encourage me. I believe they are unsafe on sidewalks.
- Haven't made the time yet.
- See answer above
- If it were safer
- Like scooters causing increased number of ER visits due to injury and infection from the horrible wheel nuts. People inconsiderate and DO NOT OBEY RULES OF THE ROAD. Helmets should be mandatory
- Safety
- Magically acquiring fully functional legs lol



- Better safety and education for users
- If they were safer
- I have my own electric scooter, but not allow to ride where the sharing scooter can???
- Being able to afford parking downtown so I could park my car and ride around.
- 0 interest in scooter unless they come with snow tires
- If there were more rules and enforcement around safety (max speeds, safety training, safety gear)
- Dedicated lanes, more courteous riders and vehicle drivers.
- Better infrastructure to support
- More bike lanes to ride them in
- if it was FREE
- Regulations regarding safety, fines and age requirements
- safer
- I'll probably try it
- safer routes, separate from cars and pedestrians
- I was in a 3 bike pileup when someone on an e-scooter didn't start to move on a green light in the bike lane, and I got knocked onto my frame and my chain broke. I won't ride one of these things until Lime apologizes and pays me back for the damage to my bike.
- Make helmet and other protective equipment mandatory and ticket users just as other motorists
- If I could ride on the road rather than sidewalks/pathways
- If they were down south
- Safer ways to ride
- Getting them off of the sidewalk so they do not interfere with/interact with pedestrians.
- Knowing my data was not being sold.
- Designated parking area along with safety lessons
- Just haven't thought about using one
- Information about safety
- If our electricity came from renewable resources and battery components were more responsibly produced
- Proper place to ride it
- Safer to ride,
- Not being pregnant
- When I'm not fit to walk
- Safety/trial ride
- Safety measures, such as helmets, made a requirement
- Spreading the coverage to whole city
- If scooters were treated like bicycles I may try it. As long as they are allowed on the sidewalk, I will not.
- There are no scooters in my area
- If it was made safer.



- Access to scooters outside of downtown (ie: Fish Creek park)
- I enjoy walking without worrying about being hit by a scooter.
- Scooters are not appropriate for downtown sidewalks. I can't wait to see them gone.
- If my disability was not as limiting.
- I prefer horses
- not safe on roads or sidewalks
- Availability of scooters outside of downtown
- More accessible in my area of the City
- Just haven't had time to use it but I've seen many people use it and I like it and think it's a great idea
- no need as of yet.
- Helmets provided
- Closed lanes. No walking traffic.
- Fines increase dramatically to compensate those who've been hit by e-scooters.
- There don't seem to be any of them where I live or work
- available in my area
- provide it in my neighbourhood.
- They are not safe. How many serious injuries have there been? Close to 100. Someone is going to get killed and it will be the city that will be sued.
- Lessons on how best to use
- It would need to be a city operated project.
- Safer
- If I lived closer to downtown. There are none in my neighbourhood ever.
- Regulations in place for safety ie helmets were enforced
- How it can improve my cardiovascular fitness
- able to use bike Lanes, and more bike Lanes
- mobility issue
- I prefer my bike
- Just haven't had the chance to use it yet, although have used it in other cities and love it
- Helmets provided speed control. Not ridden on sidewalks
- The pilot leaving users to take the sidewalk left me uninterested in taking scooter. Too many unpleasant encounters with scooters on the sidewalk.
- Availability closer to my home.
- Safety
- Helmets, safer shared path ways. For example, shared pedestrian and bike paths where cyclists are required to use a bell to warn pedestrians (should be the same for scooters to have to warn pedestrians).
- Personal demo with safety tips
- If made safer (helmet, ankle injury potential mitigated), and if made less obtrusive (lime green? Really?), and if made available in the burbs



- It's dangerous both for the scooter user and the driver of a car
- Just not feasible
- Physically accessible scooters, if such a thing exists.
- Helmet program of some kind.
- If it was safer - off the sidewalks and with a helmet
- More available
- Need a bylaw requiring helmets
- Safety gear
- Open house or area to try it and discount for 1st ride
- Safety issues.
- Live in far suburbs, need scooters here
- I don't have a need for it now. If I worked or lived in an area that required me to travel less than a bike can travel I might use it. But mostly I commute by bicycle.
- Speed restrictions or helmet laws - more info on safety
- More regulation around its use - it is NOT safe allowing scooters to ride on the sidewalk
- I won't, risk is too high
- Designated lanes away from pedestrians
- Physically confident
- If needed to get somewhere not accessible by other means
- Increased safety
- more time to set up the app

**Question: How did you first hear about the Electric Scooter Share Pilot? (“other” responses)**

- saw them on the sidewalks
- Scooter riders as they went by
- Saw the scooters
- I saw people riding them in masses in my neighbourhood
- Just seeing them on sidewalks
- Scooters on the street
- Saw them downtown
- Saw them everywhere
- Scanned a bike and downloaded the app
- When one almost hit me
- Tripping over the [removed] thing in the middle of a sidewalk, & being run over by idiots riding 2-up & careening all over the sidewalk & then road.
- Had to jump out of the way of bad drivers
- saw them being ridden on the road
- Saw them on the street
- I saw them being used



- I see these stupid things parked everywhere.
- Work
- I SEE THEM EVERYWHERE ON THE SIDEWALKS
- seeing them on the street
- They're all over downtown. Hard not to notice them when they endanger pedestrians.
- When the pilot was discussed at Council.
- I saw them on the street
- They are used on my walking path along the bow river, and the sidewalks I use
- i saw them all over
- I saw them on the streets
- Saw a scooter on the street
- Scooters parked on the sidewalk
- Saw them
- Saw them
- I saw them parked across the street with Lime Bikes
- Noticed the scooters outside of work
- I just started seeing them around
- Saw the scooters on the street!
- Saw them on the street
- I live in downtown west so they are all around the area
- Seeing them on the streets
- The scooters just showed up on the street
- Saw them
- Seeing them clogging the sidewalk
- Saw them on the street
- While on sidewalk, almost hit by scooter.
- Can't miss them they're everywhere downtown
- I saw them on the street
- Seeing them on the street
- I see them left behind everywhere!
- Physically see them while downtown
- Observed them in use
- When one pulled out in front of me downtown
- seeing them on the street
- They're everywhere you go downtown, can't miss them.
- Observing them throughout Calgary
- Walking around downtown
- they just appeared in my neighbourhood
- Seeing the scooters on the pathways



- We saw them on the street
- In neig
- Saw them everywhere
- Really they are all over the street how could you not be aware?
- I saw it on the roads
- Seen them
- saw in my neighborhood
- parked on my lawn
- I can see
- Saw them downtown after work... almost got hit by a rider of one while on ctrain platform... illegal to ride there or just no rules?
- I saw them
- Saw it on the street
- Seeing them in use
- Saw scooters left all over the place- corners, peoples lawns, bridges
- Saw them parked on the sidewalk.
- Through coworkers mentioning news report of injuries from scooters
- They are in a pile in East village most of the time. Hard to miss
- used them in other US cities
- stumbled upon the scooters on the street on the first day they were out
- Through seeing them around then learning about them.
- Saw them on the street during Stampede
- Almost getting hit by them walking to work, walking home from work, jogging on the river path etc.
- They just appeared one day on the sidewalks!
- Saw them in the street
- Saw a scooter
- Saw them strewn everywhere
- They just showed up one day
- One day they just showed up.
- When I first saw "them"
- Saw the scooters on the street
- I live downtown and saw the scooters out on the street
- I saw them on the street
- Saw the scooters
- I saw them on the road
- they're littered everywhere in Inglewood
- See9ng the scooters.
- I saw them on the sidewalks
- On the street



- my kid tripped over one lying on a sidewalk and inquired about it
- In person.
- Just seen them everywhere
- I saw one
- Saw one parked
- saw them on the bike path
- When one was left in my driveway
- Bike Calgary event, they launched it last year at the awards ceremony
- Calgary Bike Swap Facebook page
- Other cities
- Just saw them outdoors
- Victimized
- Saw them on the street
- Saw a scooter
- Seen them
- Just saw them show up in the sidewalk
- I didn't know it was a pilot. I just saw them in my neighbourhood one day
- Lots of scooters parked outside my apartment
- saw them on street and recognize them from my various travels through the US
- Used in US cities
- Saw them on street and researched
- Seeing them all over the sidewalks
- I see the scooters whizzing by, and laying all over the place
- Saw them downtown
- Saw them on the street
- Seen in other cities
- just saw them popping up in the beltline
- Seeing the scooters around
- I physically saw a scooter
- I saw e-scooters on the paths
- Seeing them in the city
- Saw them on the road
- Saw them on the streets
- I was almost hit by one on the sidewalk
- Seeing the physical scooters
- They appeared on the street.
- Saw all the scooters appear one morning
- When they were left strewn in front of my apartment building
- By almost being run over



- Saw the scooters, then read about it on news website.
- On the streets
- I've seen them when walking/biking.
- Seeing them on the street
- Saw the scooters on the street.
- I saw firsthand the chaos and disorganization when the scooters and bikes were dropped off on the streets and left to block sidewalks and endanger pedestrians by riders that are not held to any safe riding standards.
- Seen them outside
- By seeing them all over the area I live in
- THEY JUST SHOWED UP EVERYWHERE
- Saw them on my front lawn
- See them on the street
- I see the scooters every day.
- One morning more than 20 scooters arrived outside my office
- I saw them
- LITERALLY walking outside
- when they first hit the sidewalks, ridden fast and reckless
- By scooters being left in our neighbourhood with no prior local consultation / notification by the scooter companies
- Seeing them on the street
- Nearly getting hit by one
- Seeing the scooters on the street
- seeing them show up in my neighborhood
- Hard to miss them on our streets!!
- Seen them downtown
- Saw them in action
- Intrigued after Walking by a few of them
- I saw them
- Saw scooter on the street
- Just saw them being used
- Saw them everywhere downtown.
- See them on the streets
- Saw them around
- I see them every where
- Seeing them left around the city
- Saw the scooters in downtown
- They were just there one day.
- Saw them around and looked it up



- With my eyes.
- I saw the scooters everywhere downtown
- Seeing them everywhere
- Scooters suddenly appeared on Calgary streets
- seen them around
- Saw them on the street
- Seen on streets
- See them on the streets
- On the street
- Seeing them in person
- Saw the scooters in the streets one day
- saw them
- I see them, with my eyes. No one had to tell me about them
- From seeing them on streets and door ways
- seen them on the sidewalks
- When these monstrosities appeared on the streets everywhere.
- I had no idea this was a pilot project until finding this survey.
- LA
- I saw them on the streets.
- Lots of scooters around
- I saw them around
- Saw them
- Seeing them appear while at work downtown
- They littered the sidewalks and make it dangerous to walk to work. Saw them while trying to dodge traffic because there were 5 across the sidewalk while I was walking to work.
- Their littered everywhere.
- Seeing a scooter on the sidewalk
- I saw them parked along the bike path
- saw it outside of my office downtown
- I saw them scattered downtown. And someone just left one on my driveway at one time.
- Saw folks riding them
- Saw scooters in person first, saw news coverage about it after
- Saw scooters on the street
- I saw a scooter accident and someone almost died
- Seeing them on the paths
- Saw them on the street
- They showed up one day
- Saw them on the street, also saw it as a suggested mode of transportation in Google Maps
- Other



- Noticed them parked across sidewalks
- SEEN AROUND TOWN
- Internet news
- Seen them in use. Didn't know about this prior to the scooters arriving on the streets
- They showed up everywhere
- Seeing them around
- Saw the scooters
- Saw them on the street.
- Saw them
- Saw them on the street
- Seeing the [removed] things almost run me over
- Traveling Europe where they are everywhere
- I walk through them every day
- They just showed up along down town and area one day
- Saw a scooter on the street and googled.
- navigating the maze of idle scooters on the sidewalk each morning.
- Saw the scooters on the sidewalks for rent
- I just saw them on the street one day, I think they are a great idea
- Just saw them
- saw them on the street trying to run me down
- Found some
- On the streets (people riding on e scooters)
- Saw them show up
- Saw it
- I've heard of the scooters used in the USA and was displeased to see them around Calgary.
- I saw them parked all over the pathway
- Saw them on the street
- When I dodged the first one on a sidewalk.
- On street
- Seeing the scooters around town
- I read, signed up&then asked a user for costs, paid & played
- When scooters arrived on city sidewalks
- Scooters are everywhere and ruin aesthetics downtown
- I didn't, I just started seeing them on the street.
- I've seen scooters on the street
- I've seen scooters on the street
- Saw them in use
- Saw them on the streets
- Seeing them around town.



- Saw scooters
- Work. Calgary Transit
- Saw the scooters around
- Discovered and used on streets when travelling in Lisbon, Portugal
- saw them running around
- saw one parked
- Saw them on the street
- I saw them on the streets
- Seeing them around town
- They just arrived on the streets!
- Seeing people ride around on them
- I saw them in Denver, was talking to a friend about it as one zoomed by me here in Calgary.
- Seen them in person
- Used in other cities before they were introduced to Calgary
- Saw them around
- seeing scooters in Calgary
- Saw them on the street
- when they hit the street the day of launch
- Saw them in the US before then saw them on the street here.
- Saw them everywhere during stampede
- They just showed up and I investigated
- See on street
- media and have seen them being used
- By seeing people drive them.
- Saw the scooters appear on the streets
- Seeing them in use on streets
- News casts
- Reddit
- When I saw them on the street
- tripped on one when walking to lunch
- Saw the scooters on the street
- Saw people using them on the street
- They just showed up one day
- From the fact it seems like someone dumped thousands of them in the city all of the sudden
- look like litter the way people drop them all over the place
- I saw them on the street
- Saw them in use
- my eyes?
- Saw them and then inquired online



- Seen them on my block
- I first saw them on the side of the road close to my house. I recognised them as I'd seen them used in the US
- Seeing them on the street
- Saw the scooters on the street
- Scooters on the sidewalk!
- Seeing scooters on the street.
- Downtown
- In public use
- Saw them in the city
- Saw them on the street
- Scooters Laid everywhere on the sidewalk
- I saw the scooters and then googled
- I was hit by one
- Just saw the scooters everywhere all of the sudden
- I saw them outside
- Saw on the street
- Observation
- Tv
- Living downtown so i saw people using it
- Travelling in europe
- Saw them around the city
- Saw the scooters parked outside my building
- I see them everywhere because I live and work downtown
- They appeared on the street
- When they started to litter the neighborhood
- Seeing them in public
- Saw someone riding one
- Saw them on the street
- I saw them
- Getting run over by a scooter
- I saw them being used
- Scooters laying around town
- Original advocate
- Seeing them on the streets
- I saw them downtown
- Saw them
- Saw them around everywhere
- They just appeared



- Saw them
- i tripped over a improperly parked one.
- Seen them on the street
- I saw them on the streets.
- I'm from europe and they're in almost every country there
- saw them on the street
- Saw them being ridden around
- Saw them on sidewalk
- seeing people on them
- Another city
- One day i suddenly saw the scooters on the street everywhere.
- See them on the street
- Saw them on the street.
- Walking downtown
- I suddenly saw a bunch of scooters
- Seeing them (elsewhere, then here)
- everywhere. impossible to avoid.
- Seeing the scooters
- Nearly hit by scooter. See them strewn about downtown
- Downtown at 7 AM when they were unloading them to the sidewalks out the back of trucks.
- saw them in front of my building
- Saw on the street
- Google maps
- Saw one fly past me on a Sidewalk
- Searched online after seeing the scooters around
- Did not hear about it at all , city failed to notify and educate the public
- Scooters appeared.
- Seeing someone ride a scooter
- Saw it on the street
- I saw one
- I see the scooters daily
- Seeing the scooters
- Saw them zip past my place of work.
- After getting hit by a scooter on the sidewalk i did some research
- By being nearly hit by an idiot on a scooter.
- By walking on the pathways and driving my car. Most scooter riders DO NOT follow the rules of the road or sidewalk. In the evenings, many scooter riders are intoxicated.
- I saw the scooters.
- Rode in LA, rode immediately when they arrived here



- Seeing them
- Was nearly hit
- See them around my place of work
- because they obstruct the sidewalks. Its hard to miss them
- Saw them around
- I saw them.
- Seen them all over
- I'm taking the survey as instructed by Ward 9. Sent in a safety complaint.
- I saw them and the retards that ride them one day in my way to work
- Saw them on street one day
- saw them on the side walk
- People riding them on the street and pathways
- Saw them
- seen it
- Saw the scooters on the street
- When I saw them everywhere on SAIT's main campus
- A scooter almost ran into me.
- I saw them parked and being ridden in my neighborhood
- Saw them !!
- I saw them on the street
- I saw them on the street
- Seeing the scooters around the city
- City twitter account
- I see them all over downtown
- I saw them at stampede
- Seeing people riding them
- I saw the [removed] things littered all of the places
- Saw them lying all over the place
- on the scooter, parked where I wanted to start from
- Trolling Dale Caulkins
- Saw them downtown
- I saw people using scooters
- Used them in other cities while traveling
- It's hard not to miss the pieces of garbage one would call scooters; littered on almost every street corner downtown.
- Saw the scooters in person
- The annoy the [removed] out of me
- I saw the scooters on the street.
- I saw a scooter on the street



- Saw them
- Saw on street
- I encountered a scooter
- they showed up on the ST.
- Seeing them
- I saw some scooters laying on the sidewalk and thought "who left their scooter our there... It's going to get stolen by the junkies"
- I saw people on them
- Street
- Saw them
- Saw them parked on my street
- seeing them in person
- Saw a scooter and looked up the info
- Seeing them in public
- Saw Them
- I saw them downtown on my weekly run on the downtown pathways.
- I've just seen the scooters littered everywhere
- They just "appeared"
- See scooters everywhere
- I live inner city - they are everywhere
- saw them on the street
- Saw them irl
- Saw them on the street
- Singapore trip
- Saw them in public first, then heard that it was only a pilot from friends
- Saw them
- On the street in public.. (surprised/shame thats not an option/answer))
- I saw them outside my window
- Saw the scooter
- Saw them being used
- Seen them around the streets
- I saw them in use
- Just started seeing them in operation
- They arrived in my community
- Just saw them on the street one day
- I saw them in real life
- Seen downtown
- By being run into on Stephen Ave



- Seeing hundreds of scooter scattered around my normally beautiful neighbourhood and having people wizzing past in unsafe manners
- They are all over. Cluttering sidewalks and threatening pedestrians lives.
- By seeing them everywhere
- I was almost hit by one, on the pathway because they are not safe.
- Seeing a scooter dumped at an intersection
- Seen it on the streets of calgary
- Saw them
- Used in the USA
- Tripped over one on sidewalk
- Saw them on the street
- Just saw them in a pile on the street
- Almost run over by one
- Saw them in Mexico first
- saw them out on the pathways
- All of the above
- Seen it around
- I saw a scooter on the sidewalk, googled the app and zoomed away!
- jumping out of their way on the street - they make life as a pedestrian difficult as there is no education and a lot of entitlement
- widespread use in neighbourhood
- See them on the street
- seeing them on the streets
- They just showed up
- Saw a lime scooter on my daily bike commute
- In person
- Saw them downtown and they looked fun
- Saw on the foot path
- In another country where apparently they can figure this kind of thing out cooperatively and with an open mind... something new... so scary! \*face palm\*
- Seen on the pathways and streets
- Seen them everywhere
- Saw them on the street
- Rode them while abroad in Europe
- Seeing them on the street
- I saw scooters everywhere
- I saw them on the street
- By seeing the scooters all over the city!
- I saw them on the street.



- Saw them
- Seeing the scooters around Calgary
- Saw them in the streets.
- Saw the scooters around the city
- Seeing them downtown
- Seeing the scooters all over my neighbourhood
- Riding them in Paris
- WHEN I SAW THEM ALL OVER THE PLACE.
- I live downtown on weekends
- I saw a scooter and looked into the program
- Saw them laying around
- On street
- Saw on sidewalks
- Saw them around
- They are everywhere.....
- Saw them on the street
- With my eyes
- Visiting cities that already had them
- I saw a bunch of scooters on the pathway...
- when I first saw them on the road
- Saw it on the first day downloaded app.
- When a hit by a scooter operated by an inebriated driver
- on the street
- Saw a scooter on the sidewalk
- I had used the previously in other municipalities
- Walked past them on the street
- Saw them on the street
- Saw them on the street
- DOWNTOWN
- Saw them around
- Saw them zipping around
- I saw them around
- saw people riding and getting injured
- Seeing them downtown where I work
- Just started seeing them around everywhere
- On the street and TV
- One almost ran me down on 8th Avenue mall!
- By a scooter almost hitting me and then i looked it up.
- Used them in LA saw them on street and knew what it was



- I did a day tour of Stephen Avenue, Glenbox Museum, Studio Bell, and the Library. I saw the riders weave quickly and intermittently through the crowds and directly in front of me and my walking path. Whew!
- Seen people riding them
- Seeing scooters in use
- I just seen them
- Saw them
- Saw them on the street
- See them everywhere
- I just saw them around
- Seeing them on the sidewalks.
- Saw them everywhere
- Saw them on the street
- Seen them around
- seeing all over path
- Saw one
- saw on the street
- Noticed them parked everywhere / same colour as lime bikes
- Seeing on the street
- Seeing them around
- Saw the scooters
- when I tripped over a scooter on the sidewalk
- Seeing the scooters on the street
- Saw them parked and in use on pathways and walkways
- saw them from window at work downtown
- Saw one parked on the street
- saw scooters on pathways
- They're everywhere.
- Saw them on the street
- Just seeing them around
- When I saw them on the sidewalk
- Saw them around Calgary
- See them daily on our rides downtown
- first encountered on sidewalks
- Saw them appear overnight in July.
- Having to dodge around discarded scooters on Pathways was how I figured out the project had launched
- physically seeing them everywhere
- Seen them



- First noticed when individuals started leaving scooters lying on the floor in my store.
- Saw scooters
- Seeing them on the street.
- Reddit
- Saw the scooters
- A friend emailed me about being nearly run down by a scooter user who was complaining about the slow walkers on the sidewalk.
- I saw no notification or period for public comment before these machines were unleashed on the sidewalks and roads. Is there not a duty for the City to provide a period for public consultation? Did the City consider accident statistics from other cities in the world that had experience with scooters? Did they look at accident statistics? It would appear that they did.
- saw them in downtown . and heard about them in Radio alot.
- walked past them on the street
- Seeing them outside
- Saw them
- From other countries
- Saw them parked around town
- I saw them lying all over the sidewalks.
- Seeing the scooters arrive
- Seeing them on the streets.
- Saw them around
- Seeing them
- on the street
- They showed up
- see on the road
- In person
- TV
- Saw them being used
- I saw them everywhere after returning from vacation, already had Lime app for bike
- When nearly getting hit by them on the sidewalk.
- I saw them
- saw them on the street
- I saw the scooters appear randomly one day
- Saw them on the road
- people driving by made me look online at what are these things.
- Seen in the wild
- saw them all over the belt line
- Saw them on sidewalk
- I saw them on the street



- Saw them appear suddenly around the downtown core / beltline.
- I saw people riding them around downtown, then talked to some friends.
- South Park
- Saw them on the street
- Saw them on the street
- I saw people riding them.
- Seeing them on the street
- saw them on the street
- Witnessed people riding
- Seeing them turn up on the sidewalks
- Saw a scooter on the street. Looked into it
- Saw them downtown
- News first, and then daily out on the sidewalks and pathways.
- Saw them on the street
- I saw the scooters, I googled it.
- Seeing them on the street
- First I saw them on the street
- Saw them on the street
- Tried them in Dallas first
- Blocking the sidewalk in front of my apartment.
- I saw them parked on the street by my building
- from the garbage things showing up and clogging up the sidewalks by being parked without care
- Just started seeing them around
- Seeing them in the street
- Seeing them
- Just saw them show up on the streets
- Almost hit by one on a sidewalk
- Through Seattle
- Saw them
- I rode them around in San Diego and had a lot of fun
- I saw them on the bike paths
- I saw them in person and on the news when people fall off them.
- Saw them in downtown
- Saw them
- People complaining about the scooters and their users
- Seeing the scooters around the city
- seeing them on the sidewalk.
- Saw them on the sidewalks all over
- Seeing the scooters on the pathways



- Friends
- Seeing them ridden everywhere
- I saw people riding them
- just saw them around
- From all the people riding the scooters and trying to run me over
- They showed up on my sidewalk
- I saw them and looked them up
- saw the scooters appear on the street
- Seeing the scooters in person
- Saw them left everywhere
- I saw them
- Saw people riding them
- When they first appeared on the street.
- Just seen the scooters show up
- Seeing abandoned scooters all over the place.
- Saw the appear
- I saw them downtown one day.
- Saw on streets then had to search out info online
- saw them on the street
- saw them
- Saw them on street
- on the street seeing the e-scooters
- saw them on the sidewalks
- I was run over by one during Stampede
- Saw it on the street. Hilarious that this is not an option
- saw them
- being ridden on the road
- saw them on the street
- Seeing them around town
- I see them all the time
- Was almost hit by one on the sidewalks. Ugh.
- Walking and someone almost hitting me with a scooter
- Scooters being left on people's lawns
- I saw them downtown
- Radio report
- I noticed the scooters everywhere
- Seen them littering pathways sidewalks and parks and being ridden.
- i saw them
- Seeing them on the street



- When I was downtown walking/driving
- by living inner city and not being able to walk my dogs safely on pathways and sidewalks anymore
- Seattle pilot project
- Seeing them on the street
- Just by seeing them on the streets
- Saw them
- Seeing a scooter
- Saw them
- I saw them lying around
- Seeing them around
- Saw them around my neighbourhood
- saw the scooter on the street
- I saw them when I was outside
- I saw them on street.
- Seeing them on the street
- I work downtown.
- Saw them
- Seen in person
- Saw them launched on the streets
- Reddit
- Used elsewhere
- Saw them on the sidewalk
- All over the world
- Walking on sidewalks
- Seeing them everywhere
- saw them blocking sidewalks
- I saw the scooters
- Saw them
- They are everywhere
- I tried lime in the beautiful country of America
- Saw them on the streets
- Tried it in LA
- Visible on the street
- Seeing idiots nearly hit pedestrians while commuting downtown
- I walked by one
- Seen them around
- Saw one and signed up
- They are every-freaking-where; as they cut me off while I'm walking or I have to walk around them because they are parked in the centre of the sidewalk or right in front of doorways.



- I saw one and asked what it was.
- Saw them
- Saw people riding them
- Saw them parked
- When I saw the scooters
- They popped up all over my neighbourhood
- SOUTH PARK
- Saw them appear and lots of people were using them
- Almost got hit by one
- Observed it in a tion
- I saw them
- Saw them
- Saw them on the street
- saw a scooter
- I first saw them in use, did not hear anything before seeing them
- News
- Seeing scooters being used
- Saw a scooter on the sodewalk
- Saw the scooters appear on city streets one weekend.
- ummm they are everywhere
- Just living downtown
- Saw them on the street
- Saw a scooter by our house
- Saw the scooters appear downtown
- Saw the scooters
- Saw them on the sidewalks
- I saw them around downtown
- Saw them on the street during stampede
- Saw them everywhere in my neighbourhood
- They just appeared in the street one day
- Seeing them on the sidewalks
- Just saw them on the street
- I saw them
- saw lots of people riding the scooter in downtown Calgary
- Saw the scooters
- Saw them on the street.
- seeing people on them
- Saw them in use
- tv



- Saw the scooters
- Saw them on the sidewalk
- SAW THEM PARKED DOWNTOWN
- Saw them myself!
- Saw them
- Saw them on the street
- Saw Lime scooters in Austin last year, then heard about them doing hear through social media most likely.
- Saw them parked on my morning walk to work.
- Reddit
- reddit
- almost got hit by one
- I saw them parked all over the pathways!!!
- Saw them
- I go to Princess island every week
- saw people using them
- have seen them around
- Saw them on the street
- Literally saw a scooter on the street.
- When they started to appear on sidewalks and when couldnt get by abandoned ones on sidewalks with my walker
- Watched the first ones zigzag through traffic
- When I was hit by one....literally.
- Saw them used on the street
- seen people riding them
- Seeing them outside
- They are everywhere in my community
- Saw them left haphazard around the city.
- Saw someone using it downtown
- Saw them in Austria
- Seen on street
- I saw them being used
- I just saw them on the street
- I saw the Lime scooters being delivered :)
- They showed up on the sidewalk outside my building during stampede
- There were suddenly scooters everywhere.
- Saw them on the sidewalks
- saw them on the street one day
- They were on the streets



- Lime - I use (& love) the bikes
- Visibility. I saw them, then googled.
- Saw on street
- Almost hit by one on my last visit downtown.
- Seeing them in the streets
- Saw them and researched them
- Saw the scooters
- Saw one on the streets
- Saw on bike path
- I saw scooters parked here and there.
- Was almost run over walking to work
- Seen them everywhere DT
- Seeing scooters parked on sidewalks
- from a person using one
- having an escooter thrown on my lawn
- Saw them everywhere on sidewalks
- I live downtown, I saw them
- Saw the scooters
- Seeing them on the streets
- saw the scooters around
- Daughter and her friends use them
- When I was almost run over by one.
- No warning. They just showed up all over my neighborhood
- Saw them outside
- I saw them on the street in downtown
- Saw previously in Europe and then saw parked in Calgary months later
- Littered all over the city
- Saw them
- I saw them on the street
- Just saw them while walking down the road and then looked it up to see what it's about
- Saw them on the path on my way home
- I saw them on the streets one day and was like woah whats that
- Saw them on the street
- Saw them on the street
- I see them around.
- Have seen the scooters around the city
- It was left in the way of everyone
- People riding everywhere
- I live DT and see them everywhere



- Saw people using them and looked it up on the calgary website
- Almost collided with a scooter on bike path.
- Saw them on the street
- Saw them parked
- Seeing shared scooters in the city.
- I've seen them around the city
- Found them parked on sidewalk
- Seen them around
- i saw the scooters on the street and used them
- When I saw them on the streets!
- I see them everywhere
- I saw them!
- Saw them on the street
- Saw them on the pathways downtown
- Almost getting run over by one.
- By seeing them around
- Seeing them in the street
- Saw them outside
- Saw them scattered all over the street
- Seen them everywehre
- Driving Uber
- saw 'em
- Saw them in the city.
- By seeing
- By seeing them on the street
- I have seen them on the streets!
- People riding them as I walked in Kensington
- Seeing the scooters out and about
- seeing random scooters on the streets downtown
- Came across escooter while walking
- Seeing them
- Seeing the on the street and sidewalk
- saw them outside my home
- Seen in person
- Traveling in Europe, then saw them as I came home
- When I saw them around
- Saw th on the streets and on t v
- I see this E scooters ,running around on the site walks !!
- See them around



- The streets were littered with them
- From looking outside and seeing a scooter.
- Walking in areas where scooters are present
- Saw them on the street
- I hear with my eyes
- Friend
- Seeing them ditched everywhere
- Saw them around the city
- Saw one parked nearby
- Seeing them all over sidewalks downtown
- Seen them on the street
- parked all over d/t calgary
- Saw the scooters on the street and looked it up
- It was parked in front of my work
- Seeing them around
- Saw them on the sidewalk and being ridden around.
- Saw them on the street, figured it out from there
- See them daily when I ride my bike to work
- nearly hit by scooter
- I saw them
- Suddenly started seeing them around town.
- I used it in other cities
- Rode in California
- Saw it on the road
- Friend
- Observed them downtown.
- Seeing them abandoned all over the sidewalks and people riding them on sidewalks.
- Saw them parked all over the bike path
- Laying all over the city
- Saw them on 8th ave
- Seeing them in use.
- I've seen them littering the bike paths
- Saw them parked in downtown Calgary and looked up the app.
- I saw people riding them during stampede
- Yhey just seemed to sjow up overnight during stampede. Ha another bright idea.
- Seen them
- I saw one
- Through nearly being hit by a scooter
- Saw a scooter



- saw them on the street
- I saw it on the sidewalk
- They just showed up
- Scooters everywhere especially in Eau Claire
- Saw people riding them around downtown early this summer
- I very nearly hit a user who flew across a crosswalk while I was already turning right on to 17th Avenue at 4th Street SW
- Saw them.
- Saw them all over during Stampede week
- see them parked all over my lawn and them flying by me on the sidewalk.
- I saw them in downtown area.
- Seen it in Kensington
- On the street when I saw a scooter
- Walking around downtown
- Saw them weaving along pathway beside road
- When I saw a scooter coming down the sidewalk
- i saw them downtown
- Just started seeing them
- I was nearly knocked over by one. It was my introduction
- Saw them on street
- saw them on the street
- Scattered everywhere downtown
- Seeing them on the street.
- I saw a pile of them outside my apartment
- Saw scooters on the street
- I see them everywhere
- Seen then
- Saw them on the street
- Saw them everywhere
- Literally just saw one sitting outside
- Saw them on the street
- By seeing the scooters
- I saw them with my eyes.
- Saw them on the street, then through a friend, then through Calgary.ca
- Just saw the scooters on the street and looked them up on the website.
- Saw them on the street
- Saw them on the streets and had seen them in other cities
- Saw a scooter
- Europe



- Saw scooters appearing everywhere downtown
- I saw a scooter and I wanted to try it out
- seeing them on the street as an eye sore
- I see them everywhere
- Almost getting hit by ignorant scooter riders
- I saw them first before hearing anything about them.
- I got out of the way of one
- on the road
- Seeing scooters parked blocking sidewalks and bus stops.
- Seen around my area
- Saw them on the street
- I get buzzed by them daily!!
- Saw them on the street.
- See them on the streets
- Saw them on bike paths in downtown
- Word of mouth
- just saw them out one day
- Saw them walking
- I saw them appear in the street
- I saw them on the path
- Say people riding them
- I saw them
- See them around the city
- Saw it on the street
- First experienced them in San Antonio
- from them zooming along the sidewalk
- reddit
- when i saw people riding them
- saw scooters pop up
- They just appeared
- See them
- Saw them on the street
- Seeing scooters everywhere
- seeing the scooters
- Seen people riding them.
- Saw them on the paths
- Seeing them
- See them on the streets and sidewalks
- Reddit

- Saw the scooters, looked up online
- Saw them downtown
- I saw people using it in the streets
- I saw the scooters.
- I've seen them in use and parked around the city.
- Previously encountered scooters in other cities
- Seen them downtown
- Saw them left everywhere
- They are all over the sidewalks
- almost run down by one
- THEY ARE DUMPED EVERYWHERE ON SIDEWALKS AND HAVE ALMOST BEEN HIT NUMEROUS TIMES BY RIDERS.
- saw them
- Saw scooters parked on (blocking) sidewalks
- Saw them outside
- Seeing the scooters outside
- Saw a scooter and looked it up
- The number of scooters everywhere
- by seeing the scooters downtown
- seeing scooters all over the street
- initially used in another city, but found out about it at Calgary Stampede 2019.
- See them everywhere
- Reddit
- Just seeing the scooters
- Started to see them out and about on the sidewalks and streets
- Saw them in person
- Saw them in person
- Saw people riding them, sought out information
- San diego
- Saw them in our neighbourhood
- Saw the scooters
- I see them parked all over the place.
- I saw them on the bike path during my dog walk
- I saw them on the street.
- Seen them around
- Saw them on the path.
- Saw them on the street
- Saw a scooter on the street
- Seeing someone on a scooter



- Seen someone riding one.
- They simply showed up one day on the pathways, the very first day!
- Seeing them
- Visually seeing people ride
- Saw a scooter on the sidewalk
- By watching these losers scoot about dangerously.
- Saw them being used
- I saw all the bikes and scooters, then googled it to see what they were.
- Saw them around my neighborhood (beltline)
- Obstructing every sidewalk
- Scooters parked on street
- Saw them
- Saw scooters on sidewalk
- Seeing them parked in walking paths
- I saw them
- irresponsible use downtown
- I saw the scooters
- walking around
- Saw them everywhere in downtown
- Encountering them on the streets
- SouthPark
- I SEE THEM EVERYWHERE
- visibility on the street
- Seeing the scooters parked
- They are [removed] everywhere
- By almost being taken out by one on a sidewalk downtown
- Saw them on the street
- I saw them in downtown.
- Seeing the scooters around
- I thought this was a permanent project
- returning from vacation on August and being stressed out by the fact that one of these days I may be responsible to hurt one of these riders during a traffic accident
- I saw them Downtown
- I saw people on them
- Online news
- Saw them on the street.
- Seeing them on the bikepath
- Reddit
- Saw them downtown



- Saw people riding them (not very well) during Stampede
- Reddit
- Seeing them on the streets, also South Park
- Saw them on the sidewalk
- After almost being hit by several of them
- In person
- T2e
- When I almost got hit by one.
- I've seen these used dangerously every day since they appeared
- Just saw them around one day
- Nearly being hit by one !!!
- In another city
- I saw them on the street and looked it up online
- Seen the scooters around town.
- When I almost got run over on the riverwalk
- Saw on road
- Saw them as I was driving
- useless
- saw them down town
- Seeing them
- Found one walking
- In person
- seeing others ride
- I saw them on the street
- saw them
- I found one parked outside my apartment
- Saw dem scooters in the streets
- Riding them in other cities/ countries
- Scooters on the street
- From news reports about broken wrists as a result of the scooters being designed for children but being riding by obese adults.
- seeing them on the road
- Just saw the scooter, dL the app
- saw them on the street, looked cool!
- Saw on street
- see downtown
- Saw them on the street
- Saw them on the streets
- Seeing them on the street



- Walked past the scooters
- Saw them all over downtown
- Nenshi's buddy who works for Lime
- seeing the scooters around
- Seeing a scooter on the sidewalk
- Saw them
- Saw them on the street
- Littering the sidewalk
- saw them on the street and had to research what was going on
- Saw them down town on the sideways and pathways
- calgarypuck.com forums
- saw them on the streets
- Seeing them. Then scooter website
- Saw them
- Travel to Europe in spring
- Saw the scooters downtown
- just seeing them all over downtown area mainly
- Seeing them EVERYWHERE
- saw them on the street corners
- saw them on the pathways, almost hit by one with 2 people on it
- just saw them on the road
- I saw people riding them
- Scooters left in the way at our front door of my building..
- I noticed the scooters next to the bikes
- I saw them while walking to work.
- they showed up
- Seen on the streets
- saw the on the streert
- Seeing them in the neighbourhood
- just saw them on the sidewalk
- saw the dumb things on the streets
- I used them in Denver before they arrived in Calgary
- Seeing scooters on the street
- Seeing the scooters
- through media but also just appeared around where I work and littered everywhere
- seen them on the pathways
- We were almost hit by one on the sidewalk as we were getting out of the cab after coming back from vacation!
- Saw them on the streets



- when one whizzed past me and nearly hit me
- By seeing sll the scooters around
- Saw them throughout the city
- Saw them parked on sidewalks & even in the middle of the road on Crowchild Trail.
- Seeing them
- Saw them on the street
- From my 12 yo son almost being run down by one going to play at a friends house
- Saw the scooters in downtown Calgary
- i see them around
- By being hit by an e-scooter
- Saw them
- Found scooters around the city, then googled from there
- Seen scooters out in public
- Saw them around, and googled.
- Saw on street
- Saw the scooters in my 'hood
- saw a scooter
- When they showed up on the sidewalk
- saw them
- one day i saw them on streets
- Saw them around one day
- Saw them
- Street
- Saw them parked
- Saw it on the streets
- Seen them
- I saw one beside the street
- On the news
- I saw the scooters
- Saw a scooter, looked up how to ride
- Saw the scooters
- saw them everywhere
- Saw them
- Saw them around, downloaded the app
- They are left everywhere - how can you not know about them!!!!
- Seeing them on the street
- See on street with eyes
- I was using Lime bikes, then after Stampede, scooters appeared everywhere
- Saw the scooters in person and checked them out



- saw one on the street
- I saw the scooters parked nearby my workplace.
- Was away for 3 weeks and came back to a city with scooters everywhere
- I saw one.
- Scooters on the sidewalk
- Saw them everywhere downtown!
- See them in downtown
- They appeared on the streets
- Scooters on the street
- Email from Lime.
- Saw them
- Saw them on the road, after returning from France where we used them
- I saw a scooter and I already had lime
- Found about them while walking around
- I saw them downtown
- Seeing them outside
- Saw them on the streets
- I saw the dang scooters.
- Seeing them on the streets
- Hard not to know about it when they are seen all over the city!!
- Used it in other cities
- see them everywhere where i work (Eau Claire)
- When I was in Seattle I saw and used them
- I saw them on the street by my work
- Saw Line scooters on the street
- Saw them on the street
- In Barcelona and Paris
- Seeing them on the pathways.
- Using it in other cities.
- Used them in Denver Colorado
- Seen them being used
- They are all over the place.
- When scooters filled the sidewalks
- Saw them around
- Seeing them on the street
- Saw them
- Saw them around
- On thé street!
- Saw them on the street and downloaded the app to know what they were about



- I saw people riding them one day.
- Seeing scooters on street
- On the street
- They were outside my front door
- Saw them driving around
- Found them on the street
- Rode them in paris first.
- Saw scooters
- walking
- hard not to notice on pathway, roads, sidewalks and boulevards.
- I saw the scooter on the street, used previously in LA (Cali, USA)
- Seen them
- Saw scooters on the street
- Saw them on the streets
- Saw scooters
- Used them in other cities first
- Seeing scooters on street
- Saw them on bike path.
- WHEN 2 PEOPLE DURING STAMPEDE WEEK ZIPPED DOWN THE SIDEWALK AT HIGH SPEED!
- saw them
- Saw them
- Saw a scooter on the road, looked into it
- Saw them on the street
- I saw them on the street
- Saw them on streets
- They are all over the place. Tough to misd
- I googled lime
- Saw it on the street
- Saw them
- Saw it on the street
- Seen the scooters on the street
- I saw them in person on the street
- On a trip in mexico they were out front of our place. So googled installed app and started using
- seeing them
- Scooter promotion downtown
- Saw them on street
- Word of mouth
- Saw the scooter on the street



- I saw them in the city, on the pathways first while bike riding, so i googled it
- By seeing them downtown
- Saw them!
- I saw them
- Saw them out
- seeing them
- They just appeared one day. They were hard to miss. :)
- Have seen them all over downtown.
- Seen it on the street
- On the sidewalks
- One day, I saw scooters everywhere
- Saw them on the street
- saw scooters outside
- I saw them on the street
- Saw scooters in the area
- Saw them on the sidewalks
- See them all the time at work
- Just saw them parked around
- I saw them on the street
- Email from Lime
- Downtown to walk by river and saw them!
- Saw scooters around the city
- Saw one on the street
- Used service in tempe
- Saw them on the street
- Saw them around town
- They were easily visible all over the place.
- Saw them
- Saw the scooters on the street
- Seeing them
- When I started seeing them everywhere
- Saw one in use
- Saw them on the street
- Saw them on the street
- Saw the program in other cities (Los Angeles)
- Just saw them
- Saw it in the sidewalk
- they showed up on the streets
- Looking outside my window.



- Saw them on the street
- I saw people riding them and looked into it.
- Seeing them around
- Different city
- When I was in San Diego
- I saw them on the street
- Seeing them on the streets
- They just showed up!
- seen them on the road
- Saw the scooters around.
- Saw o way to work
- Tried it in Europe
- 660 am radio
- Saw them
- Experienced them in Spokane first where there was a really successful program!
- Seeing scooters on the streets
- Saw them on the street
- I literally saw them on the street - that's how I learned about them. Then I googled.
- Seeing them on the street, googling
- Saw scooters on the street
- Travelling to Nashville
- Just saw someone riding and saw them previously in the states
- Saw them on street
- Saw scooters downtown
- Walked by them on the street
- On sighting
- Saw them on the street
- I saw someone riding them
- saw them on the sidewalks
- Other cities
- Scooters in front of my house!
- Used them in other cities
- Saw them on the street
- Saw them on street
- Seeing them on the street. I live downtown
- seeing them on the street
- colleague
- On street
- Saw them appear one day on the street and Googled it



- I saw them on the street
- Saw the scoots
- Saw the e- scooter in use and then went through Lime website to download the app
- Saw scooters
- Saw them in my neighbourhood (Ramsay)
- Seeing available scooters on street
- I just saw the scooters on the street, then word of mouth made me realize it was only a pilot and not permanent.
- Used in other cities
- seeing other people ride them
- Dallas tx
- was introduced to LIME while visiting in the USA
- I live downtown and see it around
- Just walking around
- Saw scooters on the street
- Observed
- I saw them in the area!
- I walked into a scooter on the road
- Saw people riding them
- When they appeared everywhere.
- Saw the scooters
- Used them in Australia and Europe
- Observed scooters
- Saw people riding them
- Seen them
- Seeing them in the streets
- Saw them on the sidewalk
- I saw them in the sidewalk
- Walking!
- I used them in the San Diego
- Saw them and knew I had to try it
- It was sitting on my lawn
- Saw them on the street, then web research
- Seeing them in use
- Saw one on the street
- Seeing them on the streets when they launched during stampede
- I saw them on the street
- Saw it
- Seeing people ride them downtown



- I saw people riding them around the city
- Saw them on the street
- I saw them on the streets
- scooters on the street
- I saw them on the sidewalk one day
- I saw the scooters
- Noticed them downtown
- Saw them on the street
- By seeing them on the street
- I saw them outside my apartment one day
- Seeing scooters in the street.
- Saw scooters around downtown
- Saw the scooters around downtown/people ridding
- Saw them around and google them.
- Seeing them on the streets
- Saw them on the streets
- saw them in San diego when i was there
- When I travelled to San Diego
- Saw them
- I saw one
- Saw them in use
- Visually on the street
- Saw it on the street downloaded app and rode it
- Saw them parked on the street
- While travelling in Europe
- Seeing in the street
- Saw them
- Saw them on the street
- Nashville
- T saw them on the sidewalk
- Saw one on the street and looked it ip
- Saw them on the street!
- Used in San Diego
- I live downtown
- Rode them in a different city
- I saw them on the street
- I saw scooters literally everywhere
- Scooter on the street
- Seeing them around



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- Seeing a scooter on the street
- Saw a scooter
- Saw them on the street
- Saw the scooters
- Saw them
- First exposed to Lime in the states then I saw them in Calgary
- Seen in other cities
- Saw them on the street
- I saw one in another city
- Saw people riding scooters
- Saw them on the pathway so checked them out
- started to see them around
- Saw them on the street
- Saw them on the street
- Saw them and used them in San Diego
- Internationally in athens greece was my first time
- I saw them on the street
- They appeared on the streets
- Scanning a scooter for the first time.
- I saw a real one
- I used the scooters in another city
- Seeing other scooters
- Just saw them on the street
- Saw on streets
- Saw people riding them in downtown
- Saw others riding them and wanted to try.
- They're everywhere. Walked by them.
- Saw the scooters on the street
- Another city in USA had them
- Saw them in my neighborhood
- Seeing them on the street.
- I saw one and looked up the info
- Saw them in the street
- USA limes are better.. then they launched these here
- Saw them on the street!
- I saw them on the street
- Used them in LA
- In another city
- You see them everywhere



- Saw them downtown
- Saw them show up
- Walking past them
- I saw them deployed.
- Saw them on the streets
- the area where I live is lousy with them
- email
- Parked outside my building
- seen them all over the street.
- I saw the scooters on the road one day
- Walking on the street
- Seeing the scooters around the City
- Saw them on street
- I saw it
- I physically saw the scooters, and lots of them, so I looked into it
- Rode ebike once then saw escortées and tried it and fell in love
- Saw them on the street
- Saw them on the street
- Saw them on the street
- Seeing them
- Saw the scooters everywhere .
- Saw a scooter!
- Seeing them
- Saw them parked poorly
- By seeing them on the streets
- See them on the street
- Saw them
- Saw them
- News app
- In Sweden
- Rode them in San Diego then Ten Aviv
- Saw them in other city... downloaded the app
- email from scooter company
- Saw them, Previous Ridership in other cities
- Rode in another city
- Saw them on the road
- I walked by one on the sidewalk
- Saw scooters parked on the street
- Saw them



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- Saw scooter on the sidewalk
- Used in other cities previously
- Seeing them everywhere....
- Seeing them around and using lime bikes previously
- Saw one
- Used in other cities
- The scooters were on the street
- Saw one go by
- Used in other cities
- I saw them
- Saw scooters every
- I saw a scooter
- Noticed them on the street
- On the sidewalk. Outside
- Road in US
- I saw people using them around the city
- Seen them on 8th Ave.
- I saw one walking
- See them around
- Pride
- I saw the scooters
- Saw it
- I saw them on the street.
- Saw it
- Seen the scooters
- Saw the scooters and bikes outside my house
- Saw them on the street
- Saw scooters on the street
- Saw one
- Street
- My friends told me about it
- Saw them on the street
- Saw a scooter on the street
- I saw them on the street
- Saw the scooters
- Saw people whipping around on them during around Stampede time
- Saw them in LA
- Just saw them and googled it
- Saw them on the streets



- saw them on the street
- Saw the scooters
- Just saw them
- Rode a scooter in Tel Aviv
- Saw the scooters
- Rode them in the USA
- Pretty much all of the above
- Seen on the street and wanted to try!
- Saw scooters
- literally saw them outside of work
- Saw them on the sidewalks
- Saw them in prince island park and had to try.
- Seeing them on the sidewalks
- saw them on the street
- I narrowly missed being struck by a group of them while walking on a public sidewalk.
- Saw people riding them
- Saw them the morning they were first deployed on my way home deim
- I saw them wverywhere
- See them all the time!
- Saw someone
- Visually saw people scooting.
- downtown
- Saw them on the street the first day the pilot started, decided to try one
- Saw a scooter
- Saw them on the street
- They just showed up one day
- Other city
- Saw them lying around
- South Park
- Walking
- See it on the street
- Saw it on the street
- Seeing them in the streets
- I saw them on the streets
- Seeing them everywhere I go
- I work at the Segway Tour company, my boss owns a similar company in Kelowna.
- From the office. I had seen the scooters and wondered about them before
- I saw scooters everywhere and looked into it
- Seeing them appear around town



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- I saw the scooters
- I saw them
- I saw them
- saw one on the street
- We saw them all over the place
- By almost getting run over.
- I walked by them on the sidewalk
- E-scooter rider passed me on path (going faster than 20km)
- One just about took me out on the sidewalk.
- I saw the [removed] things littering the neighbourhood
- I run a walking tour company and saw them launch
- I saw the scooters in my neighbourhood.
- I was almost hit by one!

## Question: Is there anything else you'd like us to know as we continue this pilot?

- they are a danger to everyone - the rider themselves, drivers, cyclists, and pedestrians,
- As a transit operator, I have witnessed many users riding the scooters on the road, in rush-hour traffic. I do not believe this is at all safe, and puts the user as well as traffic in danger.
- consequences for inconsiderate, bad, users; don't park on sidewalks - park where bikes park; don't like paying the healthcare dollars for the stupidos that injure themselves riding - make front wheel larger for safer design and better control.
- I am all in favor alternate ways of getting around our city. As a resident of downtown, the fewer cars the better I am. That said, these lime scooters are a public hazard to pedestrians. Riders never wear helmets and often disregard pedestrians.
- I live near a lot of bars and see drunk people crash into other people all the time. I have never seen a single person on a scooter to let someone who is walking go past nicely. The scooters are great but the riders are awful.
- I think the pilot is a great idea! Although I haven't got the courage to try it yet, I see how useful they have been for other Calgarians everyday when I am walking downtown to work.
- I went on the south side side of Prince's Island last Sunday and counted no fewer than 8 scooters being run by children
- No sidewalks. I am a strong advocate for people with disabilities and know how bad it is to have the sidewalks blocked.
- Too many irresponsible people using the scooters. People don't know proper pathway etiquette and protocol. People joy riding, riding tandem, young children,
- We used to enjoy walking around Princess Island Park and enjoying Shakespeare in the park. Scooters have absolutely ruined it! Literally half the scooters I saw were being written by children, sometimes 2The speed at which they operate a set far too high



- 1 - The scooters are set down literally everywhere. 2 - Scooter riders have less respect when it comes to sharing pathways. 3 - Scooters only connect transit stops if you have money. 4 - Not a lot of scooter riders listen to the rules.
- 1) They are leaving a mess around Calgary. The bicycles and scooters are scattered in a 10+km radius of downtown and this is simply 'litter', and 2) they are not being used safely.
- 1) They are not environmentally-sound (more emissions than mass transit). 2) They make sidewalks unsafe for pedestrians and discourage exercise. 3) They clutter roadways and sidewalks when parked. 4) They are not ridden safely (kids, no helmets).
- 1. Control scooter speeds to not endanger others. 2. Park scooters off pathways and sideways. 3. Keep scooters off streets and sidewalks.
- 1. Please keep them off the sidewalks.
- 10th street bridge (Louise Bridge) should have signage indicating that scooters should be dismounted, just like bicycles are required to. They go faster than a traditional bike and should be held to at least the same standard
- 17th ave gets hectic at night with drunken scooter riders. Also, they're great for touring around downtown - you see things you wouldn't normally see via car
- 20km/hr is too fast for sidewalks - i have almost been hit by a scooter user many times. At minimum the city should slow down the scooters when not on a bike path/pathway
- 20km/hr is too fast for sidewalks and pathways
- 20kph speed is too fast, 15kph on pathways & sidewalks is more than sufficient.
- 6 people a day going to emergency rooms. Very expensive to our health care system and taking up time and attention from people who are sick and need immediate help.
- 80% of Calgary's year is covered in snow.. do scooters even work in the snow?
- a clear understanding of the 'RULES OF THE ROAD' as they apply to e-scooters including the MANDATORY use of helmets
- A collision between a pedestrian and a full speed scooter could cause serious injuries. Electric scooters should not be ridden on sidewalks. They are too fast., and many riders pay no attention to safety.
- A docking station or designated places to put them would be beneficial. It would be easier to find a station of them and return to a station than to find one in the ditch someone threw there..
- A driver license should be required and more policing on the riders.
- A great solution to carbon emissions.
- A lot go too fast on the sidewalk. They also ride on the roads. I almost ran into a father with a baby on his chest, I was going thru a green light and he didn't stop on the red. Basically it's the speed they are going. I am in all favor of them thou..
- A lot more education and enforcement needed. I won't ride my bike at night downtown because of the near misses from e-scooters.
- A lot of people are not following the rules when it comes to using e-scooters. I have seen many people riding on the road, being inconsiderate to pedestrians, and riding somewhat recklessly. I find the e-scooters obnoxious as a pedestrian downtown.



- A lot of people ride the scooters either too fast or in an unsafe manner on sidewalks. I'm not sure motorized scooters belong on sidewalks.
- A lot of people that ride the scooters seem to feel they have the right of way at all times and are not considerate of people walking. On sidewalks and paths the scooters create too much traffic and increase the possibility of accidents and injuries.
- A lot of people using the scooters are going way to fast, I have almost been hit a few times, one guy was within 2 inches of me as he went past me very fast. I almost saw a person get hit by one because the lady on the scooter wasn't paying attention.
- A lot of users downtown just zip by people walking and it doesn't feel safe for pedestrians
- A massive help for shared transportation like bikes and scooters would be to have designated stops to put them. Cities like NYC, Paris and Montreal have them but you are required to return them to a specific spot. Right now it's just anywhere
- A scooter makes me more likely to use a bike lane than a bike would
- Abandoned scooters cause hazards on sidewalks. Emergency departments do not need extra patients because of injuries on scooters. These are being used for the novelty but not as a true transportation method.
- Absolutely love it!!!!
- Absolutely love the scooters!
- Add more cycle tracks and lanes to allow scooters more places to travel not on the sidewalk. In some quiet residential streets, it would make sense for scooters to be allowed on the road.
- add more scooters and make longer battery life on them
- All I have seen so far is disappointing. People stunt with them, jump off sidewalks onto the road, charge down the sidewalk at an unreasonable speed, and the scooters get left all over the place. Same issues have been reported in other cities too.
- All I'd ask is you sync up the usage of bicycles and electric scooters. Right now I \_think\_ it's legal to ride these electric scooters, which can go very fast, on sidewalks but not bicycles?
- All micro mobility transportation devices, whether shared or personal ownership, should be legal and encouraged in the City of Calgary.
- All modes of transportation have their inherent risk. I want to see the scooters stay in Calgary. I have used them in other cities (ie Nashville) and they are awesome. Ticket the abusers, but let the 98% of those who use them safely benefit.
- All of them should lock down at night time to avoid drunk people riding scooters
- All scooters should have some sort of intermittent noise (like the bird scooters do) so pedestrians can hear them
- All the City of Calgary had to do before launching this project, which by the way saves no money on transportation costs because look at the cost of almost 500 emergency room visits so far, is to contact a city like Scottsdale and see the problems.
- All the rules/regulations are pointless unless enforced. I see daily, people under 18 riding, two, or more people on a scooter, and personally know of people who are CLEARLY drunk using scooters, just waiting till a meth or crack addict injures someone



- Allow 20km/h top speed everywhere in Calgary. It was a great tool to use from downtown to my house in north east Calgary from the ctrain station in a reasonable amount of time.
- Allow on the roads when no sidewalks are available
- Allow people to have their own scooters.
- Allow people to own and used personal electric scooter instead of always renting!!! I'd rather but my own
- allow personal electric unicycles or scooters
- Allow scooters on roads, treat them the same as bikes
- Allow scooters on the road downtown. Traffic is not going that fast away and the sidewalks are too full of people walking. I see it as no different than bikes on the road vs the sidewalk
- Allow the use of personal e scooters in the city
- Allow use for personal e-scooters.
- Allowed/not allowed on roads/pathways totally unclear. Scooters are everywhere on both.
- Allowing motorized vehicles (e-scooter/E-cycle) that have speeds up to 20 km/hr on sidewalks is dangerous to pedestrians. They don't yield or follow rules. No helmets.
- Allowing a kid to ride a vehicle that goes 20km/h on a sidewalk with no helmet undermines bike lanes and all the effort put into making transportation safe for everyone in the city.
- Allowing electric scooters to use sidewalks is dangerous. It makes it difficult for motorists to see them behind parked cars.
- allowing escooters a speed limit of 20KPH on sidewalks occupied by people defies common sense! not to speak of no enforcement. The endorsing counsellors should be financially accountable to those injured. the escooters need to be identifiable by injured.
- Allowing personal electric vehicles. Persons who spend 1-3 thousand dollars on them would more likely be considerate as they are personally invested in them., as apposed to a \$3 joy ride.
- Allowing scooters on sidewalks is dumb and dangerous
- allowing scooters on the sidewalk is dangerous. It is very unnerving to share the sidewalk. I am constantly afraid of being hit by an erratic driver. I have witnessed them pull out onto the street in front of cars, and expecting the cars to be able to
- Allowing scooters to be used in bike lanes and increasing our bike lane infrastructure would allow users to use escooters more effectively.
- Allowing scooters to use pathways and sidewalks was a bad decision. I have witnessed irresponsible and dangerous incidents involving walkers and the liability issues are unknown
- Allowing teens to use the scooters would give them independence and also help their parents. Taking the scooters off the sidewalks would also help to reduce injury and increase ridership (can't ride downtown on sidewalks too busy)
- Allowing them on sidewalks is dangerous for both the rider and the pedestrians
- Almost been run over many times by inconsiderate scooter riders. Should be banned from sidewalks. They go way to fast
- Almost got into an accident while i was driving my car because two e scooters were riding on the main streets. It would benefit everyone if e scooters can only ride in bike lanes.



- Almost was run down on the sidewalk also almost ran into one with my car as it sped to a corner and shot across without regard to everyone's right if way terrible accidents just waiting to happen
- Already tired of inconsiderate EScooter drivers, not following rules and dropping them in the middle of sidewalks.
- Also maybe checking out addiction potential
- Although I've heard horror stories, it's new and people will adjust. I think it's a good idea
- Although the scooters are fun and are an attracting new environmently friendly mode of transportation in a car focused city, people do not understand the rules and the bylaw associated with them.
- Although the scooters are fun, if you are enjoying a stroll along a downtown sidewalk, the scooters can be annoying and potentially unsafe. I have seen rider who just finished drining at a bar, get on the scooters.
- Although you find the occasional scooter parked incorrectly or ridden recklessly, the vast majority of users do respect the rules. I see much more infractions with cyclists and drivers
- Am continually moving scooters or picking them up in Kensington--sidewalks are too narrow for scooters and pedestrians. Scooter riders can be rude to pedestrians and ride too fast on the sidewalks.
- Am generally pretty disgusted with the lack of consideration many scooter users show to pedestrians.
- Am I allowed to ride my personal scooter following the same rules?
- amazing option for the city, especially after the extremely disappointing departure of car2go
- An added feature for tourism in Calgary. However, more rules/regulations around safety could be implemented.
- An excellent idea that is being abused by many of the end users. Bylaw and CPS need to issue tickets for dangerous and irresponsible usage and behaviors that are occurring all over particularly the Downtown core and Beltline.
- Another Nenshi FAILED DO IT MY WAY PLAN.
- Any form of e-transportation is beneficial to the city and its citizens. I use an e-motor cycle and my car, and it works wonders for me.
- Anyone who rides scooters or bicycles should be required to take a brief course on the rules of the road. They should have documentation proving they've taken the course. There are a LOT of bicycle/scooter riders who drive any old way they want.
- Anything encouraging the use of an "App" discourages its use by seniors and those with disabilities.
- Anything that increases personal mobility, especially in dense urban environments, is a good thing as long as riders are considerate and aware of safety requirements.
- App and wifi access needs to be better
- Are helmets mandatory? If so then any injuries should be at the cost of the user. Head injuries are costly and somewhat preventable.
- Are helmets mandatory? This makes it hard to use without pre-planning.



- Are scooter companies sharing in the additional health care cost burden due to injuries from riding scooters with no protective equipment requirement or training?
- Are scooters required to stop at stop signs? Why are scooters and bikes, etc. allowed on 8th mall downtown? Isn't the mall a walking mall? Are 2 people allowed to ride on the same scooter? Are there instructions as to where a person can park scooters
- Are the maintenance requests taken seriously or are there only checks random?
- are there going to be specific parking spots for these?
- Are there speed restrictions on the scooters?
- Are you considering. Moving them off the sidewalks and onto the streets like Edmonton is
- As a adamant car driver I was always against the bike lanes downtown, as they made my drive time longer. However with the introduction of the scooters, I have seen them being used well and am surprised how many collage students are using them.
- As a Calgarian I believe the ebike or scooters are not the best form of transport, I think they were designed to use as hobby and to be use in a close area, as I mentioned earlier( parks, backyard or residential roads).
- As a cosmopolitan city, we should embrace eScooter, bike, car shares.
- As a cyclist, I was annoyed fairly early because it seemed like people were unwieldy on them but since then, Im not bothered so much.
- As a daily bike commuter, I find that escooter users are very unpredictable vehicles which makes it difficult to share the pathways with them. It would be helpful if scooter users were not so erratic when using them. Not sure how to fix this!
- As a daily walker I feel more and more like pedestrians are being relegated to the bottom of the commuter chain. I have had constant close calls with wheeled commuters such as scooters and cyclists. Maybe 1 in 30 will announce themselves when approaching
- As a daily walker I have had too many negative (aggressive and near collision) contacts with scooters and their drivers. Motorized scooters, apart from mobility units, have no business on sidewalks.
- As a disabled person with a mobility side and as a daughter of someone who is deaf-blind I can say my parent and I are more scared to go around Calgary now. We've been hit 6 times in 4 weeks by people on e-scooters.
- As a dog owner, it is dangerous to have scooters on sidewalk. Leash can be a danger. Dogs instinct is to chase these when they come flying past us. They should be treated like bikes and stay off the road. Citizens need to be educated better on the rules
- As a downtown pedestrian I'm now dodging scooters on sidewalks as well as bicycles. Most riders have them going as fast as possible and either don't know or don't care that there's a bell that can SHOULD be used to alter pedestrians on sidewalks
- As a family with a four year old child, we bike as much as we can in the city, up to ten kilometres from our beltline home. Incomplete cycle tracks are our biggest impediment, especially the South connection if 5 St SW. We could bike more with more tracks

- As a frequent runner on Calgary's pathway system, I feel very unsafe running on the same path as a scooter. Scooters should only be allowed on bike lanes and people should wear helmets.
- As a new mom who walks daily with my baby in her stroller I find myself extremely frustrated with the scooters, they are frequently parked in the way and hard to maneuver around, I have had several close calls almost being hit by inconsiderate users.
- As a pedestrian, I have been clipped from behind twice because the scooters are on the sidewalks going approx 3X the speed of other users and the operators took off
- As a pedestrian .. I am absolutely opposed. Scooter riders are not considerate or safe. I've been in too many close calls of accidents with me ... get rid of them or slow the apps
- As a pedestrian and driver, I have had nothing but problems with how people are riding the scooters. Clearly there needs to be far more education of the scooter riding public - I've almost been hit by scooters on multiple occasions
- as a pedestrian I am tired of the scooters and bikes that are being left on sidewalks making it difficult to get around them. I worry in particular about those who are sight impaired, using a mobility device or parents with strollers.
- As a pedestrian I feel extremely vulnerable to getting hit by an e scooter and/or a bicycle when I'm on the sidewalk. These VEHICLES travel at speeds up to 30 kms/hr and should be ridden on the road, where VEHICLES should be.
- As a pedestrian I feel that the scooters can make the sidewalks feel a bit crowded and somewhat unsafe- especially on the sidewalk underpasses, where the sidewalk quickly becomes too crowded.
- As a pedestrian I feel unsafe when someone on an electric scooter passes me on the sidewalk. There have been a few incidents where I was cut off or almost hit by someone on an e-scooter. I don't believe e-scooters should be allowed on sidewalks.
- As a pedestrian I find there are too many people using them recklessly, too fast, I have to dodge out of the way of them all the time while I'm walking.
- As a pedestrian I hate that scooters are on sidewalks. They should be in the street/pathways/bike lane like bikes. It seems to be the case in most US cities I have used the scooters and I find it working better.
- As a pedestrian I have been hit by people on scooters 10 times now
- As a pedestrian I have seen too many dangerous maneuvers by people using them. Also as a driver they these scooters are too difficult to see when they move so quickly. I think they are a dangerous vehicle and do not condone their use.
- As a pedestrian it is awful sharing the path with cyclists - they want to be a vehicle on the road when it suits them and on the sidewalks when it is the easier option, with no regard for pedestrians. These shared programs are disastrous!
- As a pedestrian they are frightening, I witness reckless behavior. Put them on the road, same as bikes. Riders would take more responsibility if their own safety mattered - rather than being allowed to dominate pedestrian spaces.

- As a pedestrian using sidewalks, the e scooters are a terrible idea. I have been clipped on more than one occasion and if they are equipped with bells, they aren't being used. They are left in the middle of sidewalks, creating difficult situations to Cr.
- As a pedestrian who often walks downtown, I do not feel safe sharing the sidewalks with scooters.
- As a pedestrian, I am forced to watch out more closely for my personal safety. I feel badly for the elderly who can't jump out of the way quickly, or have impaired hearing. I have seen more cyclists on sidewalks now as a result of scooters. Enforcement?
- As a pedestrian, I do not feel safe with the scooters being allowed on sidewalks and in crosswalks
- As a pedestrian, I find the scooters on the sidewalk dangerous. They approach from behind and start ringing their bell. I am not sure why they should get preference over those of us that are walking, but they definitely want the 'walkers' out of the way.
- As a pedestrian, I have found that most scooter riders go too fast on the sidewalks, and I feel unsafe with them whizzing by. They should be on the street and bike paths, just like bikes.
- As a pedestrian, I've almost been hit several times by ppl driving scooters.
- As a pedestrian, runner who utilizes the pathways the scooters are a danger. I have almost been hit twice. If Calgary proceeds then riders have to have insurance for damage to people & property. Right now they are not all over sidewalks and roads.
- As a person who has decided to live Downtown and got rid of my car when I moved to Calgary, I strongly support this pilot. I would like the City of Calgary to do more for efforts such as these including bike lanes, as I have a close call with cars daily.
- As a person who loves to walk I find that I'm on the bottom of the pile in this city. People on bikes, scooters, and even skateboards get more consideration, are not at all considerate of the other users. I often feel quite unsafe the sidewalk or pathways
- As a person who walks to work daily, I feel that scooters and bicycles travel too quickly on the sidewalk and drive in an unsafe manner. I feel that more consideration should be given to pedestrians, and a max sidewalk speed should be enforced.
- As a person who walks to work M-Th and rides to work on Friday's, I find most cyclists and scooter riders just plain inconsiderate. Many ride dangerously close to pedestrians and I constantly have to shoulder check while walking.
- As a regular cycling commuter I find the scooter riders to be generally unaware of pathway etiquette, often swerving from side to side, riding on the wrong side or stopping suddenly. As well, the parking of the scooters can be problematic...
- As a regular user of the pathway system better enforcement of the rules need to happen. I see people doubling up, children on the scooters, and users don't use the bell provided, and they don't look where they are going
- As a resident of downtown I have seen nothing but negative occurrences related to scooters. They litter the sidewalks and both public and private property. Complete disregard for seniors, children, people using public transit.
- As a resident of the Beltline who walks daily .... as



- As a society we need people to be open minded and solution thinking when evaluating new technologies. Restrictive and old ways of thinking does not lead to progress
- As a walker it is very unsafe for me to travel on the cities sidewalks.
- As a walker, I had had the scooter pass by on the sidewalk. I feel they are too fast for sidewalks
- As a walking pedestrian I find a lot of scooter users are not respectful of others on the sidewalk. I am also wondering what the stats are in injuries as no one ever wears a helmet ...
- As a wheelchair users it's hard to get around when these scooters and bikes parked in the middle of the sidewalk
- As an avid user, I know a lot about the rules and such, but general public does not. It would be better for all of us if we are all informed and adjust to expecting more scooters on the road. Courtesy is key, riders to slow down, pedestrians to step aside.
- As an inner-city dweller, I do not see either an improvement in lifestyle for Calgary, nor in the health of its citizens. These do not represent an improvement in our transportation system but rather a fad for the few.
- As asked in the survey these scooters and Bikes are littering our sidewalks and paths, when people are finished with them. these rentals need to be docked..
- As both a Walker and car driver, the abandoned bikes and scooters left wildly hilly near the side of the road or near intersections is very distracting as a driver. There should be designated zones for p/u and drop offs.
- As cheap as they are it gets expensive. Also unable to rent more than one scooter at a time is not convenient for families
- As I understand the rules, they're not allowed on bike lanes but only on sidewalks. However, bikes are only allowed on the street or designated bike lanes and pathways. Scooters are motorized and should not allowed on sidewalks with pedestrians.
- As many ride these things on sidewalks --the allowable speed should be 10 mph, NOT 20 mph !!! I have been almost driven over every time that I see a scooter near me !!! Should not be allowed to be parked randomly on lawns and middle of sidewalks.
- As people gain experience with the scooters the operating speeds are increasing, Scooter operators. Scooter operators think they own the sidewalks and pedestrians are inconvenier to the scooter operators. Scooter operators do not knot yield to pedestrian
- As someone that almost entirely relies on transit and walking, I think scooter and bike shares are awesome! I just wish they were more available in my neighbourhood (Varsity)
- As someone who cycles often on the downtown pathways, my observation is that the scooters are most likley being used for entertainment purposes and people clog up the pathways rather than using them to commute and riding them in a considerate manner.
- As someone who doesn't have a licence and relies on walking and transit, scooters make a huge difference in commute times and accessibility.
- As someone who doest own a car I love scooters and the alternative they offer to public transit which is sometimes slower and less enjoyable to take. While I still use transit consistently its nice to have an option.



- As someone who is from Los Angeles, I can attest to people's reaction being less inclined to accept scooters. However, over the many years of seeing them in LA, people finally know the rules and it has become a part of transportation.
- As someone who is generally anti turning the city upside down for bike lanes (see 12th ave SW in particular), I was surprised at how much I love the convenience of the scooters. I hope they stay. I think they will outnumber bikes in the future.
- As someone who lives and works downtown and walks to get to work, it's extremely frustrating when tons of people are walking and scooters are trying to navigate around people, especially in rush hour and it becomes extremely unsafe.
- As someone who rides the scooters and often walks, many of the people grumbling about the scooters are those that are disrespectful and don't move out of the way when you use your bell.
- As someone who uses the bike lanes on a daily basis and year-round, the shared scooters are highly dangerous and should not be allowed in the bike lanes. They travel significantly slower and I have seen many serious collisions between cyclists and scooters.
- As someone who walks the city pathways on a regular basis (at least 3 times a week) I have had a number of close calls with scooters in particular around the Eau Claire area. They need to be limited to the bike paths and should require helmets.
- As someone who walks to work on the sidewalks, scooters on the sidewalks travel at too high a rate of speed and are generally driven in an aggressive manner like they own the sidewalk and parked recklessly. I wish the scooters would be banned in Calgary.
- As usual, pedestrians are being made to feel out of place and unsafe whether they are walking for a purpose or for pleasure, these scooters come up fast and silently and the riders demand the right of way. The elderly or handicapped had better just stay home.
- As you may be aware, cities in the EU have banned the use of the scooters due to the amount of people that use them improperly. We know that the speeds they get up to aren't legal on sidewalks and most people riding don't yield to pedestrians.
- Awareness is very prudent! I live downtown, I've seen too many double riders, kids and even a mad holding a baby while in a scooter! Police need to be aware of the rules and enforce them!
- Awareness should be made to scooter riders that there is a bell. I am constantly walking through downtown and someone on a scooter will zoom past me from behind and I will have no clue they are coming. I have seen one person use a bell.
- Awesome job, Calgary - keep the scooters going. My husband and I are in our late forties / mid-fifties and we love them.
- Ban all personal bikes from downtown. Remove the grossly underutilized bike lanes and return taxpayer money spent on them by enforcing traffic rules on bikes.
- Ban all scooters and bikes from the sidewalks. They are dangerous to the elderly in particular who often become confused when people speed past them.
- Ban scooters and shared bikes from the city of Calgary.
- Ban the scooters. They are unsafe, littered everywhere and the people who use them are inconsiderate of those walking and driving.



- Ban them from the sidewalks and stop people from leaving them in the middle of the pathway,, people in wheelchairs cant move them out of there way
- Ban them from the sidewalks! Most riders aren't able to handle the scooters in a safe way!
- Ban them like most city's do as they are dangerous and tax payers pay for all the EMS requirements
- Ban them on sidewalks. Enforce only one person on them. No young kids to operate them. Slow down in busy areas Eg Princes Island, 8th Ave, shut down after dark
- Based on incidents I have witnessed on busy sunny weekends, (not judging, but possibly mainly involving inexperienced tourists), I strongly believe that E-Scooters should be treated as bicycles as they are too fast to be on sidewalks with pedestrians.
- Be considerate of people with disabilities on sidewalks
- because you can't control the ways in which people use these, I dont think the project is safe for all Calgarians. I am also concerned that people are no longer walking.....scooters are the new desk chair
- Been in the USA and the scooter program was well used. All scooters came with a helmet
- Been nicked three times as a pedestrian by scooter riders. Scooters should not be on sidewalks. Scooters also don't seem to be replacing car use, just pedestrians.
- Before this pilot was implemented there should have been more and clearer rules made public. For instance when there is an accident between rider and walker who is taking responsibility? Walkers should not have to be worried that they will be hit !
- Bells need to be functioning on all scooters. Pedestrians do need to be more aware of sharing the path (as many do not make it easy for scooters to pass them).
- Better and More Enforcement of Fines Greater Fines for misuse and fines for companies who leave mobility in inappropriate places.
- Better education of scooter users on riding rules and regulations, they are too fast to be on the sidewalk.
- Better enforcement of rules is needed. People are constantly riding double, parking in bike lanes, weaving around pedestrians, and not ringing bell when approaching.
- Better enforcement of the rules. Almost all riders i see are ignoring the existing rules or guidelines.
- Better enforcement on where to park these scooters.
- Better guide lines/ laws to keep pedestrians safe . Motorized scooters should follow the same laws as cyclists
- Better management of the trial.
- Better on the road then on sidewalk. Scooter should treated like bike. Great project.
- Better policing from the company in how the scooters are being used and parked.
- Better Pricing
- Better rules that would make it safer for riders, car drivers and pedestrians. Better policing of scooters/ebike riders.
- Better sharing of rules by city and scooter companies. Make it part of their roll out to have ads on Metro etc



- Between bicycles and scooters being ridden on the downtown sidewalks, it is potentially dangerous to be a pedestrian. There needs to be better drop off points rather than just abandoning them anywhere.
- Bicycles and e-Scooters should NOT be allowed on sidewalks. Please bring in regulations prohibiting them from sidewalks. They are dangerous to pedestrians.
- Bicycles and scooters are a menace. These should be licensed, adequately insured and allowed only on designated lanes and not on pedestrian sidewalks.
- Bicycles and scooters dropped everywhere is not visibly pleasing to residents or tourists
- bicycles are okay, scooters are not, scrap the scooters, they have a quicker way of getting around but cars don't when they get in the way, they cause driver distraction
- Bicyclists and scooters need to be more considerate to road traffic! I've had so many close calls because people on scooters and bikes pick and choose when they want to follow road rules. I've seen so many whip through four way stops!
- Bicyclists are driving on the sidewalks and no one cares! Do something about it! Enforce the already existing laws!
- Big problem of them being a nuisance and riding unsafely/illegally.
- Bigger fines for irresponsible drivers, and traffic laws for scooters
- Biggest issue is the reckless way scooters are used. Multiple times a day I'm having to take evasive action to avoid a scooter while walking or biking in downtown core.
- Bike lanes / pathways feels like the better fit for these than the sidewalk, and are a great way to increase the use of bike lanes (and a reason to expand them further).
- Bike lanes are crowded enough without irresponsible scooter users. They should have to wear helmets and abide to the same rules as cyclists. We DO NOT need scooters on sidewalks. FYI some people still walk to get around and scooters pose a hazard to them.
- Bike lanes are dangerous and should no longer be used
- Bike lanes need to be opened up to scooter users. This will increase rider safety without inconveniencing bike riders in any significant way, and help minimize conflicts between scooter users and pedestrians.
- Bike lanes only ! Two wheels not on sidewalks!!
- Bike path routes on app map. More bike paths
- Bike paths and city pathways are the best place for scooters. Bikes aren't allowed on sidewalks, neither should scooters be.
- Bikes and walking should be enough - the scooter riders I've seen downtown are a menace!
- Bikes are already a problem on the sidewalks, how are these electric hummingbirds going to help the problem?
- Bikes/Scooters should be held to the same standard as vehicles in regard to ticketing/enforcement.
- blatant disregard for pedestrians and vehicles by scooter riders, helmets not worn by 99% of users, apparent attitude of entitlement over other sidewalk/road users
- Blocking sidewalks has been the most visible issue, in my opinion. I can imagine it would be incredibly frustrating for people using wheelchairs.



- Both bikes and scooters are dangerous when parked with their wheels at the side of a bike path but leaning over the pathway with their handlebars extending well into the path of cyclists. Dual leg/foot stands would improve this.
- Both the bike share and scooter share seem widely used, and quite often. Makes getting around downtown a bit more fun and quick, and saves money vs a taxi or uber or gas. Also, no emissions are a great plus as well.
- Both the bikes and the scooters are horrible for people with vision loss. they add a bunch of obstacles all over the city. It's hard enough to get around without having to trip over these silly things parked all over the place. send them to the dump
- Bring back the 20km/h please.
- Bring back the scooters for good, they're great!
- Bring in better bike infrastructure!
- Bring it back for another year, allow for juicers to charge the scooters without taking available scooters off the streets late at nights on weekends
- Bring it back next summer!!
- Bring it back next year! It brought people into the core to have fun and enjoy the riverwalk and other paths. Expansion into other areas like Inglewood, Marda Loop, school campuses, etc would be beneficial to the program.
- Bring more scooters online and to more parts of the city/suburbs
- Build more protected bike/scooter lanes it's the biggest bang for buck and the most fiscally responsible way to spend my taxes
- By the riverside, the scooters are used to perform "tricks". (Jumps etc). They often have 2 occupants and seem too fast for the area.
- bylaw needs to be out there patrolling as bikes and scooters are being driven in a way that negatively impacts pedestrians. this is putting people particularly the elderly in danger.
- Bylaw officers need to be handing out tickets to those non compliant to the rules, and the rules to really be out there. I also think the scooters don't need to be able to reach their current top speed, bump that back a bit.
- Bylaw officers need to reinforce rules re: riding scooters safely re: speed, no sharing, helmet use, sidewalk use
- Calgary absolutely needs more safe infrastructure (BIKE LANES) for shared bicycles and scooters. For the first time this summer, Calgary felt like a REAL city, with the pathways and bike lanes bustling with activity. This is amazing. Let's keep it up.
- Calgary does not have the infrastructure to support this type of transportation that is safe for drivers and users of bicycles or scooters. Scooters should not be allowed on roads where cars are and are too fast for sidewalks given the limited space.
- Calgary has several walkable areas (17th Ave, Kensington, Inglewood...) but they're not connected. Scooters provide a convenient, easy way to connect these areas.



- Calgary is a city that drastically struggles on building community. Many people just work and go home and watch tv. We need simple and fun things in the city like scooters, public art, more support for festivals, etc. Not everything is oil and gas.
- Calgary is a winter city, these devices are going to be useless for at least a third of the year. Not altering the bylaws so that they could be used on the street legally was foolish, and a disaster waiting to happen.
- Calgary is removing more and more space for pedestrians to walk safely. The addition of scooters on sidewalks has left me having to yield my path on a sidewalk to a motorized scooter on a daily basis. This should not happen.
- Calgary is struggling as a city and scooters make things better. Don't take that away from us
- Calgary is trying to implement some great new innovative things into our city (thank-you), however we lack infrastructure to properly execute on many of these tactics. Downtown (core) bike lanes are not adequate and in the north they are non-existent
- Calgary needs these modes of transportation in order to enhance our liveability
- Calgary needs this like we need Nenshi for another term. In other words, this is a TERRIBLE idea for Calgary.
- Calgary needs this! Please bring more and focus on ways to travel that are not killing our planet. We are known as rednecks who only want oil and gas so let's show the world Calgary is improving! Go green! Go vegan!
- Calgary pathways and sidewalks have been congested with scooter drivers that are out of control, going way to fast, do not stop to avoid pedestrians or other cyclists who have the right of way on their side of the path, and do not follow the rules.
- Calgary riders need to understand the rules better, as a charger of the scooters, I've consistently seen drunk riders doubling on the scooters. I've found broken scooters and ones thrown on the ground instead of stood up properly. Disgraceful
- Calgary transit isn't great & some areas are not accessible, scooters/bikes make it so much easier to get around.
- Calgary Transit Trainee/Operator. Due to the blatant disregard for the Traffic Safety Act by numerous bike/scooter riders I believe it is long overdue for Calgary Police Service to implement the Selective Traffic Enforcement Program (STEP).
- Calgary would be better equipped for scooters if there were more bike lanes downtown
- Calgary's public transit is horrible, buses suck and the train footprint is laughable. Shared cars, bikes and scooters help filling this gap.
- Can people get tickets for riding the scooters irresponsibly? There should be some way to report irresponsible riders to the city so that they get banned (ie. scooter # is reported and the most latest rider is notified that they have been reported).
- Can software control speed limits on sidewalks with high pedestrian traffic?
- Can the scooters be provided with a bell(?) so people can be informed as one comes up behind them?

- Can you kill this stupidity? All we hear is things that the council thinks is great but is such a waste of time.
- Can you make the walkway wider so all pedestrians/scooter riders have more space?
- Cancel the project, it's dangerous to other road/pathway/sidewalk users.
- Careless parking is evident. Careless manouvers b'y scooter drivers is a concern. Riding too fast!
- change some of the rules: no double riding, drop the max speed to 10 km/hr, sidewalks are for pedestrians not scooters
- Check what other cities in the world are doing to curb the risk of the scooters, like in Germany. See what happens if the implementation is too fast like in Tel Aviv Israel.
- Children riding scooters need to be stopped and removed immediately. There needs to be a way to report people abusing the system.
- children un 13 are riding these stupid things people are riding double and there not respectfull to walkers.
- Children under 18 should not be allowed to use them. They need to get off the sidewalks. Their speed is too fast. More education required as multiple times two persons are using the same scooter at the same time. more education two users on how to cross s
- citizens may be aware of the rules of the pilot, but chose to ignore them
- City Bike staff are more interested in being anti-car than considering that these devices are a danger to pedestrians. As vehicles, should be on the road, wear helmets and even then cost me money for medical bills. WALK instead, healthier and safer.
- City has failed to recognize that e scooters are an entertainment novelty. Groups should NOT be allowed to ride for amusement. Groups have proven to be the most hazardous this summer - reckless, unsafe.
- City needs to crack down on e-scooter users riding in the road, not using their bells when passing pedestrians on the sidewalks, when there are 2 people on the scooter, etc
- City provided information is pretty non existent. Its pathetic that residents can't ride their own scooter in most cases and sscooter shares are allowed nearly every where
- City should not be in the scooter business nor waste tax payer dollars on policing it, infrastucture, surveys etc. lower spending please
- City sidewalks are designed for pedestrians, and the no-parking zones either side of alleyways are not big enough to see an electric scooter coming at 20 km/h as drivers turn in. I've had two near-misses so far despite being a cautious driver.
- City staff are doing a great job balancing different perspectives and getting this pilot underway.
- Clear definition of the rules for riders, and hard enforcement of those rules to set the standard that they are not toys or entertainment. Ticketing and fines would go a long way to encouraging responsible use. I've seen a number of close calls
- Clear rules and protection for pedestrians. In a sidewalk pedestrian should always have the right. People riding scoters should respect pedestrians and scoters shouldn't be parked any where
- Clearer notices of where the scooter zones are.
- Clearer rules on where to park



- Clearly define Calgary specific rules on the Lime/Bird app in regards to where scooters are allowed and penalties for blocking sidewalks/intersections when parking scooters.
- Combining scooters on pedestrian sidewalks is an idea that is both dangerous and terrible. Scooters need to be treated the same as other motorized vehicles with use limited to streets and designated bike routes. with enforced speed limits.
- Communicate if you should ride on street or sidewalk...I had to ask a cop
- Communication with the companies running e scooters is dreadful. I tried to get a billing issue resolved with them and they would not return my emails and I had no other recourse. The city needs to step up and have a system in place for grievances, questi
- Communications degrees and artists suck
- Concept's good but the users are terrible. 99% of them don't wear helmets, adults and kids are doubling up, using phones while riding, no consideration of others using pathways, not to mention intoxicated.
- Concerned about the increase in emergency room visits since e-scooters have been used. Are our health care costs going to rise as a result?
- Connect bike lanes, Separate bike lanes from road ways. Perhaps have charger stations so people must place scooter in the right area to ensure clear pathways. Otherwise, the scooters are making transporation exciting again.
- consider a senior's discount
- Consider allowing privately-owned personal electric scooters to be ridden in the same manner as shared electric scooters.
- Consider allowing scooters only where there is cycle track or pathways and find ways to regulate the speed. They are too fast for sidewalks
- Consider how cities like Austin, TX look like with their program. They litter the streets and people cause daily accidents due to inconsiderate riding. They will also become an environmental issue as vandals trash them, leaving battery material behind.
- Consider more bike lanes on roads for riding on. During rides downtown I found in addition to pedestrians there are many fixed obstacles to avoid on the sidewalks.
- Consider these things whipping past with little to no warning on a sidewalk that has elderly people, children, dogs. They look horrendous all over the city, all around disruptive.
- consider total volume and ridership vs. any complaints this survey gets. people clearly love them
- Continue having scooters available! Everybody loves them... Don't listen to the loud anti-fun minority.
- Continue having the pop-up reminders when people go to use a scooter - I think it helps. It's a shared responsibility or everyone will lose out.
- Continue to provide scooter sharing services
- Continue to work with the companies to continue and improve the pilot. The scooters are generally being used responsibly and have brought a lot of enjoyment to the city this summer.
- Continue with it! And build more infrastructure to support it.



- Continue with public awareness of rules. People only know the rules that apply to them. Much more likely to use transit when quick/easy way to get there. Otherwise more likely to drive or get ride share
- Control the users as they're already seen as a nuisance
- control their speed
- Cost is fairly high for daily use. Once novelty wears off, the cost will likely deter continue
- Costly to enforce safe riding (helmets essential, NOT on sidewalks)
- Could the eScooters be governed to lower speeds for sidewalks? Otherwise I'd prefer they be treated like bicycles (roadways and bike lanes)
- Crack down in drunk people riding scooters. I see way to many people weave and run into parked cars
- Crack down on people incorrectly riding, as well as people who hoard them in parking garages without paying to use them. Would hate for a few selfish people to ruin a good thing for the whole city
- Create better bike and scooter pathways. Neither should EVER be on the road. Get a clue from Vancouver.
- Create designated areas to park them around downtown as opposed to people just leaving them all over
- Create many more scooters and bikes for a healthier environment
- Creating laws are useless if not informed. The info is available and required to be acknowledged before a ride. People, as in every other instance in life only comply when they predict a consequence.
- Currently, the scooters are left all over the place, tripping over them walking my dogs. Secondly, people go on and off the sidewalk without any regard for traffic. They need to be ticketed!! I have seen 10 year old riding - RULES NOT BEING FOLLOWED.
- Cycletracks are the most suitable places for scooters. Need to build more. Also - Would be great to have non-ebike share options. Both scooters and ebikes are expensive.
- Cyclists find it difficult with pedestrians and other cyclists, but I think the scooter guidelines are completely unknown. ie. was on the Peace Bridge during the AIDS walk and no room was left to bikes or scooters by pedestrians.
- Dangerous
- Dangerous and foolish
- Dangerous and to start mandatory helmets
- Dangerous for children - put them on the bike lane. Make scooters go slower.
- Dangerous for innocent pedestrians.
- Dangerous for sidewalks. Unenforced parking rules leads to endless clutter. No evidence of environment benefit
- Dangerous for us pedestrians to have them darting inbetween us, no bells, no helmets are used. I never know if they have it under control, seem to travel too fast to correct the path they are on in consideration of rush hour pedestrian traffic.



- Dangerous for walking pedestrians
- Dangerous stupid idea dumped on by Google
- Dangerous to all involved. More scooters on the roads than sidewalks
- Dangerous to use. The only news I've heard about these scooters is people getting hurt (didn't even know they existed until news reports on the amount of injuries happening started). Seems like yet another colossal waste of citizen tax dollars.
- Dangerous when on sidewalks, speed is too high, we had already a collision when just coming out of a store in Kensington.
- Dangerous without a helmet
- Dangerous, lack of courtesy to pedestrians, bike and car users
- Decrease the scooter speed bring back more bikes
- Defined parking areas would be good, and clear rules for scooters on sidewalks/walking malls
- Definitely need to be banned from sidewalks!!!
- Definitely not permit on vehicle roads and
- Designate parking zones. ↑distribution. Make it cheaper & city-wide (non-zoned). What about on c-train? Bylaw 4M81 is counterintuitive to city goals: ↓cars in DT core ↑pt ridership (connected) ↑bike lane adoption. Designate bike zones on ctrain!
- Designated docking areas are needed.
- Designated parking for shared nikes/scooters. Having to dodge both as I walk to work
- Designated parking spots. I've seen too many just lying around randomly.
- designated scooter parking needs to be the minimum to make this successful.
- designated spot to park these scooters
- Didn't ask about the rules. No one seems to know this. Major hole in this survey
- Didn't think I'd like it. Ended up really liking it.
- Disasterous idea that just raises healthcare costs for all the accidents. Scooters are a child's toy, not a safe transportation method for adults.
- Discontinue ASAP
- discourteous riders and the dangerous actions involving pedestrians and vehicles.
- Diversity of transit options is a good thing, but car/bike/scooter share programs are NOT replacements for proper/adequate rapid public transit or walkability
- Diversity of travel options has opened up parts of Calgary to me that I never ventured to in my last 10 years living here. They are a net positive on this city.
- Do not allow electric scooters where people walk.
- Do not allow scooters on sidewalks, they are very dangerous and people drive them irresponsibly ! More than 1 person, kids under 18, too fast and careless drivers. Seniors are scared to walk on the river walks, it is very dangerous !
- Do not allow scooters on the sidewalk. Sidewalk is for pedestrians. There are way too many incidents where people got hurt by scooters. Nothing wrong with walking or riding a bike.

- DO NOT allow these motorized vehicles on sidewalks. Expect them to follow the same rules as bicycles. Walking and cycling on designated paths has become dangerous because of scooters.
- Do not let them us sidewalks.
- Do you count scooter traffic in bike path/lane numbers?
- Docking would help. They are parked all over the sidewalk, sometimes even blocking the entire sidewalk, causing issues for pedestrians.
- Don't allow scooters on sidewalks!
- Don't cancel this. Calgary is in desperate need of transportation options that aren't cars and because the layout is built around assuming everyone drives their own vehicle by themselves everywhere, walking is abysmal. This is an excellent program.
- Don't continue
- Don't get rid of the scooters!!! They are amazing!!!
- Don't stop! We love it. The less we need to drive the better the city will become.
- Done right it's very effective.
- Dont agree with allowing scooters on sidewalks.
- Don't allow electric vehicles of any kind on sidewalks. It is dangerous and disrespectful of pedestrians. There has to be a safe place to walk.
- Don't allow the few rule breakers ruin the experience for others
- don't continue! too dangerous for pedestrians being almost run over, need to enforce strikter rules
- don't ever stop doing what you do, the scooters are amazing for transporting around, fun, and environmentally friendly
- Don't let negative nellys spoil the fun!
- Don't let the old ppl take away my scootz
- Don't like the fact that there are so many injures that require hospital visits. It's taxing our health care system.
- Don't lower the scooter maximum speed! People will get used to them and accidents will drop. They're really easy and convenient, but they won't work if they're not faster than walking.
- Don't mess with the scooters. We love them
- DONT MIX PEOPLE AND SCOOTERS ON SIDEWALKS. ITS NOT A GOOD MIX. YOU'RE PUTTING THE SAFETY OF PEDESTRIANS AT RISK. WHAT WERE YOU THINKING? YOU WERENT!
- Don't over-manage this.
- Don't shrink the riding area, should be available city wide
- DONT TAKE IT AWAY
- Don't take the scooters away
- Don't think it is a safe alternative
- Don't turn our city into another Berlin or Copenhagen.



- Don't. People have utterly & horribly abused these devices! I have personally been almost run over ~10x, ppl leave/drop scooters & bikes wherever they please, in front of doors, middle of sidewalks & roadways. I've also seen scooters ridden improperly/2-up
- Double riding and people riding without helmets should be enforced. I think there is a safety concern on sidewalks.
- Downtown Calgary is NOT big enough for these bloody hazards :( people obey NO traffic rules, weave in and out, park them any where they bloody well please, ride double - just one more hazard in the downtown core. Our city is a total disaster. !!
- Downtown peak times is just too crazy. We have pedestrians, cyclists, cars, buses, trains, one way streets, construction, and congestion. Adding electric scooters makes it difficult and unsafe when crossing intersections as pedestrian and as a driver.
- Downtown sidewalks are no longer safe to use because of scooters. Over 470 emergency room visits to date (Sept 23) prove they are a hazard on sidewalks. I have had close calls, and I am downtown infrequently. THEY MUST BE BANNED. Period.
- Downtown sidewalks are too busy for scooters, it is hazardous. They work great in the bike lanes but the network is disconnected. Need more available outside downtown for errands, also panniers/baskets would be helpful.
- Drivers are still a major problem in Calgary.
- Drivers don't yield to scooters travelling on sidewalks making transition points incredibly dangerous.
- Drunk idiots rip these things home on major roadways... Totally dangerous to them and others on the road.
- Due to health issues I can't walk very far. The e-scooters have allowed me to enjoy being outside and to travel more than a few blocks for the 1st time in 7 years. Please keep them & keep speed at 20-25 kph which allows a good distance to be covered.
- Due to my experience, I'm purchasing a scooter of my own and plan on using it in combination with Calgary public transit instead of my vehicle. Scooters are a great way to bridge the gap between rapid transit and commuters. You can fold them up too.
- During the winter the scooter and bike areas are limited but people still prefer to ride them regardless. I think having it available throughout the city all the time is a great idea.
- e - Scooters on the sidewalk are a hazard to pedestrians. Since they make no noise, the scooters tend to sneak up on pedestrians when on the sidewalk. Scooter users do not use a bell.
- E scooter are sure dangerous for regular bikes. People riding them (not all but lots) make pathways more dangerous
- E scooter riders seem to be unaware of rules. Are a hazard to pedestrians and cyclists
- e scooters are a fantastic idea--I hope that a few curmudgeons and a few kamikaze riders don't spoil it for the vast majority.
- E Scooters are a great way to get around the city, especially in areas that have pathways. In order for them to be more widely accepted, the rules and regulations around riding them needs to be better communicated.
- E- scooters are a great way to introduce the technology and commuting to the masses.



- E Scooters are a hazard to public safety and should be banned.
- E scooters are fun, easy to ride. I enjoy it a lot
- E scooters don't belong on sidewalks and pedestrian paths. We don't allow bicycles on sidewalks, and for good reason. Many of those riding these scooters are inconsiderate and present a hazard to pedestrians, especially older persons and children.
- E Scooters may be a viable option for the few who use them but they are a hazard to those who don't. They clutter the sidewalks and become a hazard to pedestrians. Seniors and those with disabilities are forced to negotiate through clusters of scooters.
- E scooters on sidewalks are extremely dangerous for both vehicles and foot traffic. They should be on the road and considered a vehicle same as a bicycle.
- E scooters should not be allowed on sidewalks due to safety of pedestrians. E scooters should be treated in the same way as bicycles. I have had to jump out of the way of scooters on sidewalks because they claimed the right of way.
- e scooters should not be allowed on sidewalks. Only pedestrians should be allowed on sidewalks. e scooters should use the same system as bikes.
- E- Scooters should not be allowed on the sidewalk as this makes it difficult to walk
- E scooters travel too fast on sidewalk. No enforcement on speed and number of riders on one scooter, I have seen three riding on one scooter.
- E scooters travel too fast on sidewalk. No enforcement on speed and number of persons riding, I have seen 3 riding together, 2 adults 1 child. No insurance covering damage on parked cars and injury on collision with pedestrians. No police giving ticket
- E-bikes and scooters are terrific methods to reduce pollution and contribute to green initiatives. They may provide the public some nuisance and hassles until people get used to them, but provide a significant benefit overall.
- E-Bikes is technically illegal and riding a bike on the road is dangerous.
- e-Bikes ridden with the same rules as bicycles are fine. The scooters are ridiculous and dangerous for riders and pedestrians.
- Edmonton only allows scooters on the roads, and the number of reported injuries in the first two weeks between Calgary/Edmonton strongly favours Edmonton's approach. I think scooters belong on the road!
- educate people more about e-scooters, re-enforce those rules better, maybe cannot ride when passing the crosswalk
- Educate people not to ride in the bike lanes, there are literally called bike lanes not scooter lanes, some scooters I've seen even say only for sidewalk
- Educate people what a ringing bell means, whether it is from a bike, scooter or whatever - Keep right!!
- Educate riders, as now is more dangerous to walk than before
- Educating Calgarians about proper scooter & bike etiquette (ex use of bell when approaching pedestrian from behind).



- Education and Enforcement of ridership rules. I have seen parents double up with children, Couples double up, guys attempt wheelies and at night saw a guy ride down a set of stairs downtown
- Education and enforcement of rules would go a long way to adoption. We live in Eau Claire area and its amazing what you see with scooters. Only a a matter of time before serious injuries. Multiple people on scooter, no helmets, children
- Education on the rules is an issue. This could be solved by making people watch a 2-3 min video in the app regarding rules on sign up- then completing a 4-5 question quiz in app before the account is created.
- Either people are unaware or simply do not care about the rules. Not sure how to combat this problem other thab continued education. It seems foolish thay they are used on sidewalks, most people operate them in inconsiderate ways.
- Electric motorized vehicles do not belong on sidewalks. Neither do bicycles. Sidewalks are for pedestrians. Confine the escooter to bike paths.
- Electric scooter sharing is a safe and efficient way to travel short distances within the city. It is changing the lives of thousands of people for the better. Everyone who I have seen riding an electric scooter on a public pathway been considerate
- Electric scooters are a scourge! They are parked incorrectly most of the time and block sidewalks an pathways. They should be banned from Calgary!
- Electric Scooters are dangerous. Period.
- electric scooters are the best thing since sliced bread
- Electric scooters can be a great way to reduce downtown car traffic. Don't evaluate the scooters on the few people that ride them drunk or are inconsiderate.
- Electric scooters have changed my life and are a modern miracle. Keep up the good work and embrace them
- Electric scooters present a hazard when left on pathways and narrow an already too narrow space . On the August long weekend , while riding my bike, on three separate occasions three riders feel off scooters right in front of me . I almost hit them .
- Electric skate boards should also be legal just as the ebikes and escooters are.
- Electric unicycles should also be encouraged (with speed limit, 15 km/hr sidewalk and 20-30 km/hr on path.
- Eliminate riding scooters on sidewalks, pedestrians/walkers SHOULD NOT be required to yield to scooter riders. I have a son with a disability who has challenges walking, and several times scooter riders have run up behind him demanding that he move aside.
- Embedding the local scooter rules inside the Lime/Byrd apps might be really helpful. I try to follow what rules I know, but obviously based on the questions in this survey, I'm actually unaware of a lot of those rules.
- Embracing shared transport services such as e-scooters are important to make Calgary an attractive place to live and work.
- E-mobility should not be on sidewalk, they should not be parked randomly, most travel too fast.



- Encourage people to move scooters that they see parked incorrectly. Also since the scooters arrived it has become much harder to find shared bikes
- Encouraging people to use a powered vehicle rather than walk is bad for people's health & the environment. They're only replacing walking, not driving. It takes away from being connected with other Clagarians. Dangerous to walkers and clutter the sidewalk
- End the Pilot
- Enforce riders to follow the rules: stay off sidewalks (or reduce speed), basically same than bikes.
- Enforce rules of pathway and sidewalk use.
- Enforce rules, nobody wears a helmet they double up and drive unsafe, plus it's not eco friendly when a gas powered van has to go drive around city to pick them up for charging
- Enforce rules...if you don't have them...Ticket parents for allowing children to ride the scooter...No doubling, and tripling up of people on scooters...I have seen it all...This is to be forbidden-parent carrying a baby on his back without a helmet, on
- Enforce safe use of scooters in shared areas.
- enforce safety and reduce speed on scooters to reduce injuries. 20km is too fast. 10km would still be too fast. The intent
- Enforce the RULES in the downtown..too many double riders, kids under 18 operating and going anywhere, no ringing of bell to warn walkers joggers, all that Jazz!
- Enforce the rules otherwise there is no point in even having rules.
- enforce the rules that were set out for the scooter. charge the 'companies' for their misplaced/abandoned scooters, charge the companies to store the devices in public areas. graduated scale of fines for not complying with the regulations
- Enforce the rules. I see multiple infractions daily - two riders, under 18, inconsiderate and unsafe riding. Not once have I seen these behaviours addressed. Don't continue if not going to enforce.,
- Enforce the under 18 rule and add permanent ports for docking to minimize the need of having to search and can add an increased element of centralized/improved control/security
- Enforce where and how many can ride on a scooter. Way too many instances of people riding in tandem and trying to weave through pedestrians without control and where bike path exists. Very dangerous for pedestrians
- Enforced rules are needed including where to park scooters, respect for pedestrians, speed and doubling up of riders. These are all issues I see daily with this pilot.
- Enforcement for users on sidewalks right beside cycle track.
- Enforcement is lacking. Have had several altercations with scooters since the project started. Some users have no business being on a scooter. needs way more infrastructure for safe commuting.
- Enforcement of dangerous usage of scooters needs to be enacted.
- Enforcement of riding rules - only one rider per scooter; rider must be over 18 years old. // Restricted areas for scooters AND bikes when not in use.This is a contractor responsibility.
- Enforcement of rules surrounding usage, i.e. only one person per scooter, age of rider, helmets, not riding on streets

- Enforcement of scooter riders, have seen many drive wrong way down streets or turn in front of cars on a red light
- Enforcement of the rules and bylaws. Riders have no regards for pedestrians. Nothing is enforced.
- Enforcement of the rules. I have on many occasions seen scooters on the road, more then one rider, underage riders. I HAVE NEVER SEEN ANY ENFORCEMENT OF THE rules.
- Enforcement of whatever rules of the road you apply - it's a nightmare on the roads, sidewalks, & pathways
- Enforcement on pathways for scooters awareness. A lot left that impede walkers
- Enforcement rules. Safety. Not on sidewalks
- Enforcement. Fines. Education. Safety. Speed limits.
- E-scooter should not be allowed to operate on sidewalks, especially in busy area like Kensington and downtown. I almost got hit by a e-scooter when walking out of a shop in Kensington.
- e-Scooter use in downtown needs to be carefully re-thought. As a motorist having to do numerous left hand turns in downtown traffic, the e-Scooters make it incredibly difficult as they come very quickly through blind spots. As a pedestrian downtown, I w
- E-scooter users seem way less informed about rules of the road than bike riders. I've seen a lot of near collisions on several occasions. I've seen many e-scooters crossing against red lights, riding in wrong lane, opposing traffic etc. (need more room here)
- Escooter should not be allowed on the side walk. They riders don't yeild right of way to pedestrians and I have had to step out of the way many times to avoid being hit.
- Escooters are a great way to reduce dependence on cars
- E-scooters are a menace. The pilot should end and e-scooters should be banned.
- E-scooters are a plague on pedestrians, cyclists, and drivers.
- escooters are all over the sidewalks, they are obstacles to handicap people. Escooters need to park/place in the space reserved for them.
- E-scooters are dangerous to pedestrians and drivers alike. Allowing to ride on sidewalks created a danger for pedestrians and a source of super-fast pedestrians for drivers to worry about when turning, especially downtown. Value is not worth the risk.
- E-scooters are discriminatory of those with mobility issues. Find something more inclusive not divisive. Keep swimming pools open instead
- E-Scooters are good addition to Calgary city transportation options and awareness need to be improved about the rules
- E-scooters are making it dangerous for people who commute for work using a bicycle responsibly. Pathways and bike lanes are getting clogged up with this not health promoting means of transportaiaon.
- Escooters do not belong on sidewalks
- E-scooters fall in a difficult area as I believe they are too fast to be ridden on a sidewalk (pedestrian safety) but are too slow to be ridden on the road. To restrict them solely to bike paths may see the usage greatly decrease.



- eScooters has simply brought a lot of joy, fun and transportation efficiency to Calgarians in a safe and financially responsible manner.
- E-Scooters have added a sense of culture to Calgary that you see in other cities around the world. I believe they are a great use for transportation for whatever reason. I think when people are riding without care, that is their issue, not the scooters.
- e-scooters have caused many emergencies in the city. They increased the risk to pedestrians in sidewalk and path. I have never seen one single rider wearing helmet. Most riders passed other people in sidewalk and path without reducing speed.
- E-scooters have turned citizens with no social awareness/common sense/respect into electrified and sped up versions of citizens with no social awareness/common sense/respect. With respect to shared bikes, I'd prefer a docked system vs. dockless.
- E-scooters make the commute faster. Rules can be loosened to allow children under adult supervision. More than one scooter should be allowed to be rented by one app.
- E-scooters on sidewalks and on the river walkway are a hazard to my small children. They should be restricted to bike paths and streets.
- E-scooters on sidewalks are very dangerous for seniors. I have been in a precarious position several times this summer.
- E-scooters on the pathway make me concerned for the safety of myself and my children. I'm most concerned for the safety of parents of young children.
- E-scooters pose a serious safety issue to pedestrians on sidewalks & pathways. Not sure how any 'safety rules' could be effectively enforced.
- E-scooters scattered all over the pathways and sidewalks are a hazard and a nuisance. The manufacturing and powering of e-scooters is anything but environmentally friendly. Nobody obeys the safety guidelines regarding number of riders per scooter or age.
- e-scooters should be allowed on roads downtown (like bicycles). The sidewalks are too busy with pedestrians.
- E-scooters should have the same rules as bike riders- helmets and riding in bike lanes. Too often these scooters are zipping by pedestrians on sidewalks at dangerous speeds.
- e-scooters should not be allowed on sidewalks, they go extremely fast and as a pedestrian people who ride them don't alert you when they are coming. It can be frightening when an e-scooter zips by at 20km/hr. They should be on the road/in bike lanes.
- e-scooters should not be allowed on sidewalks. As an older person, I've nearly been hit.
- e-scooters should ride on bicycle lanes, which are plentiful in downtown and parks. Speed is a concern, everybody rides in top speed and there is no enforcement. Scooters should park properly, not everywhere on sidewalks.
- E-scooters simply enable poor and disrespectful etiquette on sidewalks and pathways at a higher and more unsafe speed. With respect to shared bikes, I'd prefer a docked system rather than dockless.
- E-scooters emphatically cannot safely share space with pedestrian sidewalks.
- [removed] should resign since he's a hypocritical [removed] .



- Even though I don't use it personally, I know enough people that do and they love it
- Even though they aren't accessible in the area that I live, when I do go downtown I love the fact I do see a lot a people using them. And always with a smile on their face
- Even though there are clear instructions on how to use the scooter teens don't always want to pay attention to that.
- Ever since the pilot started, it has made walking downtown harder; before, I had to worry about motor vehicles when crossing roadways. With shared scooters on sidewalks, I've almost been hit (by scooters) on a weekly basis on busy downtown sidewalks.
- Every day I see riders using these scooters at top speed in on streets, often with two riders on one scooter neither wearing helmets. This device seems to attract thrill seekers, many of whom are winding up in emergency wards at hospitals Get rid of them
- every scooter that I have seen on my daily walks has been blocking the sidewalks - at least 6 of them. I did phone the company but less than helpful.
- Everyday I see scooters being ridden in an unsafe way. Many sidewalks are too narrow for pedestrians and scooters. Often see young kids using them. Have yet to see any enforcement of any bylaws there might be. Someone just needed to be down a
- Everyone I know who has ridden a scooter loves them. Great option for downtown use because you don't get sweaty for meetings/lunches. Fun and easy, but I can see how they might be dangerous if used irresponsibly. Best for pathways - sidewalks need caution
- Everyone is so busy.. walking is too slow. This is the future. Work with it because after scooters there will be something else and the sooner you get systems in place the better
- Everyone should be wearing a helmet
- Everything old is new again: [https://pessimists.co/wp-content/uploads/2019/09/Autoped\\_01-min.jpg](https://pessimists.co/wp-content/uploads/2019/09/Autoped_01-min.jpg)
- Excellent program to help combat Calgary's lackluster transit system, and reduce traffic with environmentally conscious alternatives
- Existing Rules need to be enforced on users.
- Expand the downtown zone, it has been shrunk recently reducing the utility of the scooter program.
- Expand the radius!
- Expanding the scooter network to include 17ave and 26th street would be very helpful
- Expecting people to follow the 'rules' in this day and age is a stretch. I see riders continually dump units in the middle of sidewalks, drive against signals, not use helmets. the list goes on.
- Expensive to use but a great alternative to driving. Maybe make each new user read something about sharing sidewalk and who yeilds
- Extend the scooter radius and bring them back to bowness!
- Extend the scooters to the south suburbs. It's very annoying that only the inner city gets to experience these new modes of transportation.
- Extremely dangerous mode of transportation for riders and pedestrians.
- Extremely dangerous on the sidewalks, people do not follow the rules (age, doubling up, carrying cargo, unsafe speeds, on their phones, drunk) Who do I sue when I am seriously injured?
- Family from Vancouver was impressed that we had such a program in place



- Fantastic eco option for getting around. I support having this option in the snow-less months.
- Fantastic idea, my family loves them!
- fantastic opportunity for convenience/commuting and connecting people to public transit. People use scooters as an activity outside, creates vibrance by moving people into public areas.
- fantastic way to enrich quality of life in Calgary. I see everyone riding the scooters with a smile on their face. This makes for a happy city. Commuting is fun again.
- Far too dangerous to have motorized vehicles on sidewalks. Come on guys! I have almost been hit three time.
- Far too little consideration has been given to the detrimental impact of electric scooters on the safety of sidewalk traffic, principally with respect to walkers. Scooters have the effect of discouraging walking, for fear of dangerous encounters.
- Fast scooters and pedestrians downtown simply do not mix and is the most unsafe thing I've seen the City allow in a long time.
- Feels like Calgary is aligned with top USA cities.
- Fewer people get exercise on their bikes as they chose to only 'ride' motionless on an e-scooter. It requires no exercise and will contribute to obesity further.
- Find better parking areas for these modes of transportation, not just left in the middle of the sidewalk.
- Find not being used in considerate way. They sneak up on the sidewalks and scare you. Unsafe many people not using helmets, riding double and young operators. There does not seem to be any policing in placew to make sure people adhere to rules.
- Finding charged scooters is impossible. Juice & earn prog is inefficient. Pricing of scooter use is extremely high considering it's meant to lower carbon emissions while enabling people to travel from A to B efficiently. BikeShare Toronto is at \$7/day.
- Fines for unsafe riders. I see them using their cell phones, texting and full earphones on them. Where is the safety on that?
- First, Living in DW I was almost hit by the scooters 5 times. I saw 10 accidents during the July to August. Unfortunately if doesn't have consequences like tickets or fines, people don't will understand. I advised several times about the safety but any
- Firstly, being a summer only offering, it does not satisfy the year round need. Secondly, being permitted on sidewalks, makes for too much risk of incident to both riders and walkers. Thirdly, they are being ridden without the required safety gear.
- Firstly, it is unethical that electric scooters are allowed on the sidewalks, but privately-owned identical scooters are illegal. The laws should allow both; having two companies have a monopoly on an entire mode of transportation is unjust!
- Fix the gaps and sudden terminations in the cycle track. E.g. 5th st and 17th ave, 12th ave at the Safeway and stampede grounds.
- Folks who use them don't always respect the rules. I see them going down the middle of side streets, I see them being used on sidewalks instead of the cycle paths, they get parked in the middle of sidewalks which is annoying,



- For a city/country with a population of overweight and obese population we need to be promoting walking or regular Thursday of bicycle for this type of commute. These scooters only clog up the sidewalks and pathways and make it unpleasant and unsafe.
- For Lime, there are no Canadian terms of use. This is concerning. In addition, it is not clear what sort of insurance policy the providers have to cover an accident that I am in. They seem to be abdicating responsibility to the user.
- For security reasons I prefer to use a shared bike/scooter service than my own bike. It is a very convenient way to get around and takes cars off the road. Calgary MUST continue advocating for these programs and end it's stigma as a "must own a car" city
- For the consideration of walkers and bikers, scooters and bikes should be parked off of the pathways, on the grass if necessary.
- For the love of God have them used on bike paths not walkways on Memorial
- For the most part people have been considerate. I do see a lot of people doubling - including with small children. These scooters have been a big hit and although i find them somewhat annoying, i do believe they add a fun and youthful vibe to Calgary.
- For the number of times I've almost been killed by a moron on a lime scooter or bike, while walking, or the number of times I've almost killed some idiot on a scooter driving against a red light when I have a green light, you should probably cancel it all
- For the safety of ALL scooters should not be ridden on sidewalks!!! I recently saw a woman fall off a scooter to the side walk and on several occasions have seen two people riding on the same scooter.
- Found scooter riders to be rude and cutting others off. Not sure if this is a growing pain w. the scooters or a permanent problem.
- Four friends/associates seriously injured on or by e-scooter.
- From what I have witnessed people are very reckless with the scooters
- [removed]. He's a sack of garbage.
- Fun to zip around during lunch hour downtown
- general knowledge about using the shared bikes/scooters.
- Generally a good idea minus the idiots that use them. I have almost been run over a dozen times this summer and I often see people riding recklessly endangering themselves and other downtown walkers like me. Completely unacceptable level of safety.
- Get more CHARGED scooters and bikes out on the street.
- Get people off the roads. If the sidewalk is the best place to ride a scooter then 2 things need to happen. The scooters need to make a noise. They are silent and can easily startle people as the approach from a blind spot. They scooters top speed Sho
- Get rid of all ride shares. They're a hazard to human safety.
- Get RID OF IT AND GET RID OF THE CYCLE TRACK.
- Get rid of it. People who ride it are inconsiderate. They don't slow down, they don't wear helmets, and they hit and run, they don't know how to shout out to warn others of their appearance. Minors ride them. And always parked blocking disabled access.
- Get rid of the bike lanes and turn them back into parking lanes.



- Get rid of the bikes and replace them with scooters, the bikes are in awful shape and extremely slow.
- Get rid of the scooters and bikes. They are a nuisance on the paths. They are parked poorly and create hazards for the rest of us who respectfully use the pathways. There is ample evidence that they are worse for the environment due to corrosion.
- Get rid of the scooters to dangerous to have on sidewalks
- Get rid of the scooters. Not safe. Been abused.
- Get rid of the scooters. Scooters are terrible!
- Get rid of them before someone dies from crashing them.
- Get rid of them. So dangerous for pedestrians, and too many drunk people using them.
- Get rid of them. They are dangerous
- Get Scooters off the sidewalk. For the same reasons bikes do not ride on sidewalks at the speed the scooters go. Because it is too dangerous.
- Get scooters out of bike lanes. Bikes are faster and scooter riders rarely shoulder - check and don't stay right except to pass. What is the health care cost of all those accidents caused by scooters?
- Get the drunks off the scooters.
- Get the E scooters OFF THE SIDEWALKS! They go to fast , don't use bell , kids are doing tricks on them , see them risen double . I have had near misses and luckily have not been seriously hurt . The city needs to focus on pedestrians safety , ticket lawbr
- get the scooters and bicycles OFF the sidewalk! Far too many bikes on the sidewalk in downtown.
- Get the scooters available further to the NE LIKE SKYVIEW
- Get the scooters off the [removed] sidewalks and off the streets - most users have zero respect for pedestrians or other road users.
- GET THE SCOOTERS OFF THE SIDEWALKS!!! TICKET USERS UNDERAGE OR RIDING AS A TWOSOME!
- Get them off of the bike paths. They do NOT obey the street lights or the bike lane lights at all downtown where I live.
- Get them off pedestrian. Walkways
- Get them off public sidewalks!
- Get them off sidewalks!
- Get them off the sidewalk, so unsafe, tired of jumping out of the way
- Get them off the sidewalks
- Get them off the sidewalks
- Get them off the sidewalks (bike paths ok, just sidewalks)
- Get them off the sidewalks immediately. Enforce the rules and issue tickets.
- Get them off the sidewalks or slow them down.
- Get them off the sidewalks, sidewalks are for walking!
- Get them off the sidewalks.
- Get them off the sidewalks. I have been hit twice.

- Get them off the sidewalks. It is very dangerous for pedestrians and vehicles that are creeping out of back lanes.
- Get them off the sidewalks. Same rationale as not allowing bikes on the sidewalk or other motorized scooters.
- Get these devices off the sidewalks as they are a hazard to pedestrians.
- Get these things off our sidewalks downtown, they go too fast among pedestrians. People are using them more for joy rides than transport. Already have free train in the core, walk a block!
- Get these things off the sidewalk. It's just a matter of time before someone dies...rider or pedestrian.
- get this clutter off of the city streets.
- Getting around downtown is such a nightmare at the best of times that having fun, accessible options like this available means I will actually go downtown
- Getting them off sidewalks, I have seen too many near misses
- give ticket to those who ride through a group of people or ride too close to kids or seniors. Ban them to ride.
- GIVE US THE SCOOTERS - THEY'RE FANTASTIC!!!! CHECK THE STATS - GREAT TRANSPORTATION OPTION!!!
- Given it's a pilot, there needs to be more vigilance around watching users and how they are using them. I get the purpose, your in a rush or just want to get from point to point quicker than walking but sidewalks are not big enough for both
- Given my experience as a non-rider, many scooter riders need to be more considerate, use the bell to alert others of their presence, and follow signage and traffic lights. More education required for scooter riders.
- Given the number of hospitalizations to date, ALL scooter users should supply and wear their own helmet.
- Go for bikes, not scooters
- Good for some, bad for some.
- Good idea but not with pedestrians
- Good pilot. Should not be on sidewalk. People don't slow down.
- Good project. I love the scooter, they are a fun and easy way to get around. When they first came out, people did not know what they were doing, causing issues. Now, people are getting it.
- Good times!
- Good work. Hope they are here to stay
- Great addition to Calgary.
- great addition to city life, but needs some tinkering
- great addition to downtown Calgary
- Great addition to the City!
- Great easy way to use the bike pathways. I'm a responsible+40 year old well employed adult who lives in Kensington and works downtown and the scooters are the easiest way to get around quick and easy.

- Great for the city, hope it stays!
- Great idea
- Great idea and the downtown core is busier with people because of it. I would be very disappointed if they were removed
- Great idea! Keep them on the sidewalks as I've seen too many people ride poorly on the streets
- Great idea. Change management.
- Great initiative! City has tons of info but the general public apparently can't read. Can't fix stupid people.
- Great initiative, public needs more education regarding bicycles, scooters and any other vehicles becoming more accessible
- Great option in summer.
- Great pilot
- Great pilot project. Keep the legislation to the sidewalks. They are currently set at the right speed as well.
- Great pilot, hope the program sticks around
- Great pilot. Would like 10km speed in core. 20k along river walk is okay
- great program for downtown Calgary - just wish there were more available. Ended up spending 20 minutes searching around the Saddledome for two of them later in the evening. Would be good to have more inventory/circulation?
- great program! please don't stop the program.
- Great program. All of the cities in Europe have them, need to keep them here and available!
- Great program. I think some people are uneducated and need to know the rules more but I ride these every single day to and from work and the gym
- great project, I love the scooters. I see SO MANY people riding these illegally though - not safe at all. I wish people were more responsible and followed the rules
- Great project.
- Great. Keep em
- Had an accident and suffered a minor injury. I was really just trying it out, but I don't think they're that easy to use. As a frequent walker, I find it dangerous to be sharing pathways and especially narrow sidewalks with any form of motorized vehicle
- Hard to find a scooter with enough juice when needed
- Have almost been hit by scooters being ridden on the sidewalk. I am a senior, and find it difficult to move out of the way quickly.
- Have an anonymous way of lodging complaints against riders. Far too many times I've witnessed 2,3,4 people on one scooter
- Have designated corrals or pick-up spots, not just the core, service providers stock busy pick-up spots, always know where to find one.. The bikes and scooters are dumped all over the place blocking sidewalks it is a hazard, they go too fast on sidewalks
- Have designated drop zones for pick up and drop off. Heavy fines for abusers.



- Have designated drop zones for the scooters/bikes. Makes the city look disorganized and a mess when scooters/bikes are left everywhere.
- have designated spots to park off the scooters, maybe on the corner of the streets instead of the middle of the block. its an eye sore seeing them everywhere
- have more rules about where to park them as i have seen them on paths and c-train walk ways,
- Have not seen anyone wearing a helmet yet (including children), scooters left in bad places creating hazards, still there days later. Riders don't seem to know or obey pathway etiquette.
- Have police give tickets to people under 18 who are riding scooters. Sit on in riverside path and it will be easy money!
- have scooters available further north of the city
- have seen many ridden unsafely, rudely, on sidewalk, more than one person on same scooter, child on scooter, adds to congestion on downtown streets; sends wrong message re. walking, bike riding, public transit.
- Have seen them on the walk ways riders are inconsiderate of the elderly, children and people with pets. Very dangerous riders and too fast for walk ways get them off the paths.
- Have seen to many young people who are impaired using them.
- Have serious concerns for the safety of riders, no helmets etc, as well as liability for those injured, riders, pedestrians and damages to property
- have some artificial sounds to come out from the scooter, so that pedestians can hear them coming. To be honest I would not walk around downtown with my 2 year old son due to the scooters on the side walk.
- Having a few distributed near non-downtown LRT stations would be helpful
- having a scooter as an option means that I can go further and stop in more places than if I'm walking or riding my own bike since I don't need to worry about the security of it. It's fun and a great way to get around the city.
- Having been away all summer and a resident of the Beltline ... was surprised to have people in scooters asking me, as I am walking on a sidewalk to excuse them!! I strongly disagreed with scooters on sidewalks . Pedestrians are losing their ability to wa
- Having double scooters would be nice
- Having 'juicers' drop a few scooters at transit stations each day would provide more of that option for those that want to use them for transit connections.
- Having more official enforcement of rules around scooter use would be helpful to ensure positive norms develop around how to ride them.
- Having scooters and pedestrians mix is not good. Allowing electric scooters on the pathways outside of downtown is also a hazard. They should have specific drop off points
- Having scooters that travel up to 20km/h on sidewalks in the busy downtown core is very dangerous and completely absurd. They should be governed by the same rules as bicycles because there are nearly no meaningful differences.



- Having seen the scooters frequently ridden around Calgary it is only a matter of time before someone is hurt or killed. I have observed them ridden on highways by intoxicated people every weekday and the police have far more pressing issues to deal with
- Having so many scooters zipping around downtown at peak pedestrian congestion times (ie: lunch time) makes the sidewalks unsafe for pedestrians.
- Having spending caps available for parents. Credit limits etc.
- Having spoken with people from Edmonton, there are a number of misunderstandings around where exactly the scooters are permitted- since they permitted theirs on the road, when they came here they weren't aware of our rules.
- Having the option of riding them sounds good. But private scooter should be allowed too under the same rules
- Having the scooters allowed on the sidewalk is dangerous to pedestrians. People on the scooters show no consideration to pedestrians and are rude. If this program continues they should not be allowed on sidewalks. Bike paths or street.
- Having the scooters on sidewalks is dangerous for both the pedestrians, riders and cars. A number of times I have had a scooter rider come zooming up in front of me when driving without looking or stopping and it is very dangerous.
- Having them is fine, but making them on the sidewalk especially downtown is DANGEROUS. Have them use the same rules as bikes as they pose a similar danger to themselves and others that bikes do.
- Having them on the sidewalk at higher speeds makes it harder for drivers to see them. They can be in a blind spot and then in front of you very suddenly.
- Having them on the sidewalks is safer than the road but then becomes unsafe to walkers on the sidewalk. People on the scooters get going too fast on sidewalks.
- Having these Scooters on the sidewalks and anywhere else they want to go is an extreme hazard, they approach people walking on the sidewalks without any warning
- Heavy fines for those who have two per vehicle or people speeding or cutting those who are walking on the sidewalks.
- Helmet must be worn all the time
- Helmet use is 'encouraged' but not enforced. I have seen exactly zero people wearing a helmet while on a scooter.
- Helmets and insurance should be compulsory for all users of motorised vehicles.
- Helmets are never used. Bells are provided, but rarely used. Near miss incidents happen constantly, whether with pedestrians or vehicles. They are discarded carelessly, many in the middle of the sidewalk become a hazard.
- Helmets must be mandatory. Enforce only one person per scooter
- Helmets need to be a must. I work at FMC and there are so many traumas because no one wears helmets. It's unsafe and it's adding to taxpayers to pay for this. Let alone, how many broken bones/sprains have come through emergency. It's not safe.
- Helmets need to be mandatory



- Helmets need to be supplied, proof of age should be supplied and a waiver with the city for safety should be signed for a person's own stupidity.
- Helmets needed when riding scooters, also why is there no bell to let others know you are behind them to avoid startling others.
- Helmets should be both mandatory and provided. That the city choose to get an exemption from helmet legislation for this trial is irresponsible and never should have been granted by the province.
- helmets should be manatory
- Helmets should be mandatory!
- Helmets should be mandatory, 477 hospital visits wasted because of these things is too much on an already burdened system. And they shouldn't be allowed to be left scattered all over the city.
- Helmets should be mandatory, speed should be reduced, only allowed in bike lanes
- Helmets should be mandatory. Scooters should not be on sidewalks. There should be enforcement around safety rules - no two riders etc.
- Helmets should be mandatory. Speed should be reduced by a lot. Here is no safe place for people to walk now.
- Helmets would be helpful. It seems scooters are quite dangerous for riders and pedestrians
- Helmets!!! No one on bikes or scooters have access to helmets.
- Helmut should be mandatory
- Hey more companies in to drive the price down. It's very expensive!
- High density pedestrian area should not have access. Age limit. Prohibit drunken rides, better used on roads/ shared roads. More published rules. Can be a good alernative
- High speed scooters on sidewalks are extremely dangerous firing noon congestion. Should have them use bike lanes, roads as is done in Edmonton
- High traffic sidewalks like 17th ave on a Saturday night are high risk - scooters should either be severely speed restricted or limited to one 1/2 block away. Walk last 50m to avoid pedestrian conflict and minimize drunk scooter riding.
- Highly unfair to prohibit sidewalk use by people who OWN a scooters and allow it to people who use a shared scooter. Also, segways and other should be allowed on sidewalk, especially the small ones
- Homeless people keep riding the scooters on the roads. Specifically on Stephen Avenue.
- Honest they are the worst. I never once had problems with lime bike but the scooters are reckless and the amount of intoxicated people using them is should concern the city. But I guess it weeds out the idiots when they hurt themselves.
- Honestly love it! I want more around UofC campus
- Hope the scooters do not pile up in the winter.
- Horrible, scooters ride all over the place. They are a menace to cyclists and pedestrians. I refuse to ride my bike on Stephen Avenue with scooters. I've had to many close calls from scooters cutting in front of me. nt of me
- How are rules for scooters being enforced?



- How are scooters going to work in winter, which is 6-7 months of the year in Calgary. Very impractical!
- How are you addressing establishing rules for the safe interaction between escooters and pedestrians and vehicles?
- How can segways enter the public realm?
- How do you plan to “enforce” violations and repair vandalism caused by scooters.
- How many injuries from scooter accidents have led to an increase in medical visits?
- How many injuries have occurred due to the scooter
- how violators will be prosecuted
- How will the rules be enforced? I've seen many people riding 2 at a time, what is the danger/issue with that?
- how would you enforce laws on how and where to use scooters as it is VERY unsafe for all the moment since the scooters are on pedestrian pathways, bicycle lanes and on the road as they see fit. Very sketchy for pedestrians and unpredictable for cars.
- I absolutely love the scooters, please keep them, it isn't a stretch to say they've made my life more enjoyable
- I absolutely LOVE watching the scooters.. I think they bring joy and happiness and fun to the city. I walk and bike on the pathways and bike lanes. I find sharing them with scooters totally fine and safe. MOST people ride respectfully.
- I almost get hit daily walking to and from work by a scooter. If these are allowed on sidewalks the speed needs to be reduced.
- I am 65 and I love the whole scooter 'movement'
- I am a devoted walker. I consider myself lucky not to have been injured by scooters driving too fast and/or weaving in and out of pedestrians. Please get the scooters off sidewalks.
- I am a little disappointed about the rules regarding personal owned e-scooters. I think giving exclusive rules to shared scooters is silly, the rules about where they are and are not allowed to be ridden should apply equally.
- I am a no on scooters. I would describe them as a (removed) stain on the neighbourhoods they roam.
- I am a regular/daily walker on the pathway system. Scooter riders often travel too quickly, especially where there are pedestrians, some with dogs on leashes. I have requested some timers to slow Dow, or even to walk around groups of people,
- I am a strong supporter. I do believe they should be treated with the same rules as bicycles. This includes driving on roads rather than sidewalks
- I am a walker and tired of being attacked by these [removed] scooters. Walkers have rights. They go full speed right into me and my dog
- I am against it. Transit systems are already in place and paid for. Transit systems already have their own infrastructure.



- I am alarmed at the amount of times I see the scooters on the roadway and by the number of times I see two people on one scooter. I think that helmets should be required and I am afraid to walk on the sidewalks on 17th where I live sure to rude scooters.
- I am all for the fun the e-scooters provide but have concerns with them on busy sidewalks and around Prince's Island at noon hour and other busy times. They go too fast when it is congested and many expect you to get out of their way.
- I am an advocate of many different modes of transportation (I have employees who ride the scooters). However, allowing the scooters to be on the sidewalks is dangerous for walkers and for cars turning – scooters go too fast and you can't see them.
- I am an Uber driver who works 20 night time hours every weekend. I see scooter drivers on roads, sidewalks and parking lots. They are over the speed limit therefore I think they should not be available after 9 PM, More rules and make the company more responsible.
- I am concerned about the fact that people don't always ride them safely. Eg: two people on one scooter, children riding them, alone or with others. The age limit of 18 doesn't seem to apply to them. No helmets or protective gear.
- I am concerned about the number of injuries that have caused presentations to the ER. Of the e scooter riders I have seen, which is a lot, I would say less than 1% were using a helmet or any other protection for their personal safety.
- I am concerned about the scooters as I see many people abusing them by riding them late at night on the streets and cutting off cars. I never see anyone who rides them wear a helmet or any other protection.
- I am concerned for my safety when scooters whiz past me walking out a door or just walking on city sidewalks. As well, not all people are following the scooter riding rules (i.e. two people on one, children using them, riding on the road)
- I am concerned over the number of scooters that have 2 riders on them; there was one father who had his 5 year old hanging onto the steering shaft as they drove down the sidewalk. Irresponsible operators and no consequences
- I am concerned when watching people double each other. As a cyclist, sometimes I find e-scooter drivers not aware of the rules.
- I am concerned with how some users ride way too fast on sidewalks
- I am constantly moving out of the way of scooters as I walk along city sidewalks. I have found e-scooter riders to be extremely inconsiderate. Extremely!
- I am disabled using a walker and wheelchair. On 13 (To date) separate instances I have not been able to easily enter a public building due to bikes and or scooters dumped on the sidewalk close to the accessible entrance. Not acceptable.
- I am dismayed by the fact that riders tend not to use this mode of transportation in a safe and considerate manner.
- I am excited to see Calgarians using multiple modes of transportation, and the scooters appear to be very popular which is great. But I have also seen people riding scooters with headphones, while reading, with two people, etc, which should be addressed.



- I am extremely impressed with the use and care of the scooters by Calgarians thus far! I truly believe their implementation has revolutionized transportation!
- I am frequently on the bike paths and my number one complaint is the amount of scooters I see laying all over the pathway. Also, the scooters mostly take people away from other methods of shared transportation that are more environmentally friendly
- I am good friends with a disabled gentleman in my area. He uses an electric wheelchair.. we were out for a walk the other day. I constantly had to move scooters out of his way along the sidewalk.
- I am greatly concerned with shared e-scooter use on public sidewalks, particularly downtown or near senior facilities, hospitals, etc.
- I am not a rider but believe it is a good program and people riding them have a blast! But scooters should make a sound. Don't seem to have bells. I have nearly been hit downtown several times.
- I am not against the e-scooters, but I have had several close calls with e-scooters while walking. Users were going too fast for on a sidewalk. Also, the speeds are quite high with no training.
- I am not inherently against the scooters. But there are riders who ride on the streets and are a danger to themselves and others. I have seen intoxicated people on scooters weaving in and out of traffic. Helmets should be mandatory and more ticketing
- I am realizing that e-scooters do not have (or don't use) any announcement of their upcoming presence from behind a walker e.g. a bell. Although I must say that regular bikes that have bells rarely, if ever, use them.
- I am skeptical about how these scooters will work in the winter; I doubt they can be safely ridden on snow, icy surfaces, given the number of accidents we've already seen with them. They are too fast to be safely operated in pedestrian areas.
- i am supportive of electric scooters but concerned about users. Consider reducing the speed. I was recently hit by an out of control scooter user who was going to fast and didn't know how to control the scooter. I'm not alone in this experience.
- I am supportive of shared mobility but electric scooters are dangerous and used irresponsibly.
- I am surprised that scooter riders, as part of the lime scooter pilot project are allowed to freely access sidewalks, some of which are very narrow, in a way that skateboarders have not been able to for many years. I am not in favour of the project.
- I am thoroughly enjoying parking (legally) in Victoria Park and riding a shared scooter to work downtown. They've been easy to find on my route and financially helps me cut parking costs. Worry about some other riders who don't seem in control downtown
- I am trying to take the perspective of a pedestrian, Scooter operator and a vehicle on the road.
- I am very concerned about how the e scooters are parked. I recently saw a blind man run into two scooters parked on the sidewalk which is completely unacceptable. I walk every day around downtown/beltline, every day I have to dodge scooters on the sidewal
- I am very concerned that citizens are not using scooters safely. Every day that I go downtown (by bicycle) I see double riders, riders under 18, and most without helmets. Most of this occurs within easy range of Eau Claire, and I do not see enforcement.

- I am very concerned that the scooters are eroding the pedestrian experience. My experience is most riders are careless in the sidewalks and shared pathways.
- I am very concerned with all the different modes of transportation going at different speeds in the same space., particularly for pedestrians on sidewalks.
- I am very disappointed in the pilot. I commute by bicycle at least twice a week. I have witnessed, first hand, many examples of dangerous behaviours by scooter riders. There needs to be police or other city officers intervening on unsafe behaviours.
- I am a senior and I no longer enjoy walking downtown. I have had too many close calls with e-scooters. I now walk looking over my shoulder. I have lost the pleasure of walking downtown.
- I appreciate the pilot a lot even considering it's more expensive per trip than public transit and bike availability is a bit limited. I do wonder how many of the reported injuries came from misuse and inebriation.
- I believe all users of these programs should be forced to go through online training highlighting safety and courteous use of the bikes and scooters, including how to park them. As a visually and physically impaired citizen they are obstacles to me.
- I believe Calgary's pathways should not allow use of fully motorized modes of transport. While I am supportive of 'assisted' modes such as 'assist only' e-bikes, fully motorized e-scooters seems contrary to the intended use of Calgary's pathway system.
- I believe it is a great addition to Calgary transportation for short trips to Ctrains, Buses or late night trips.
- I believe it should be continued! It offers more variety in transportation and an environmental alternative to Uber. With that being said there needs to be more education and advertising to the best ways to travel and accommodate scooters.
- I believe people know the rules, they just choose not to follow them because there is no one to reinforce the rules. Especially when two people are on 1 scooter. There are no consequences for doing that.
- I believe scooters should be ridden on bike paths and not on sidewalks. It's become very dangerous for pedestrians. Bike lanes have been put there for a reason, so let's only make them useable on designated paths.
- I believe that allowing and even encouraging the use of motorized vehicles on pedestrian sidewalks and pathways is reckless/irresponsible. There have been collisions between scooters and pedestrians resulting in injury. The City is responsible for injuries.
- I believe that given the speed that the scooters can travel, they absolutely should not be allowed on sidewalks. I feel as though this is a safety issue for both pedestrians, as well as the rider.
- I believe that if we had the culture to share the sidewalk with e-scooters the way that bicycles and cars do, there wouldn't be very many issues. It's new to Calgary and both shared scooter drivers and pedestrians need to learn to share the sidewalk.
- I believe that rules should be shared more and pretty much forced upon people who choose to use the scooters, especially the rules of the road. Drivers and scooter users seem confused as to who can go/cross where and when.



- I believe that the riders need licensing and insurance to do this, just like bikes. The riders are far too inconsiderate, and any damage they inflict isn't covered. They also all need to learn how to park considerately in places that make sense.
- I believe the cost is too high to make this an alternative that is viable long term. It's popular now as a trend but more costly alternative than transit as an individual or taxi if in a group. Also they should be treated the same as bicycles (no sidewalk
- I believe the scooters are a great idea, but I do think that they need an automatic alert signal. They do have bells, but several times now I have almost been hit by riders who chose not to use the bell and alert others
- I believe the scooters have been a valuable addition to our mobility sharing options. The city/Lime/Byrd need to invest more in campaigning re: rules and safety.
- I believe the scooters should be used only on the bike paths. Numerous scooter riders have sped past me on the walking paths, which is so dangerous for both pedestrians and riders!
- I believe the use of scooters is very seasonable at best. At least six months of the year they would be unsafe to use. Considerate use of the scooters is very hard to enforce so safety of pedestrians is marginalized.
- I believe the use on sidewalks is dangerous for pedestrians. Now we have to be alert for bikes and scooters. It removes the pleasure of walking. Also there should be a tax on scooter companies to cover extra medical costs
- I believe there is a lack of consideration from the people riding scooters. They seem to think they have the right of way over pedestrians since they are faster. I think what makes it worse is that they never ring the bell before they pass.
- I believe they are very dangerous to the rider.
- I believe this is a good for of transportation however they are not policed in any way. I bike and jog the paths downtown daily and they are a constant hazard. They driver in and out of the bike lines, double, turn without looking, are uneducated in path
- I believe this is an excellent way to reduce traffic congestion
- I believe this represents a great mode of transportation that has shown positive impacts in numerous other cities across North America. There is always a learning curve for new technologies as people adapt to scooters, however its benefits outweigh costs.
- I believe transportation innovations like the scooter program are key to improving Calgary's livability and desirability- attracting talent to this city.
- I believe very strongly in multi modal transportation that contributes to removing cars from the road. Scooters are an essential part of this. Dont bend to the loud ones that scream about the scrouge of bike, bike lanes, scooters etc.
- I believe it might be part of a solution to air pollution, while we manage battery contamination...
- I believe scooter should have the same rules as bicycles. Use on streets, pathways and designated bike lanes, not on a sidewalk as they are too fast, too quiet and often people riding them are not capable of weaving in and out of foot traffic.



- I believe that having scooters available during the summer months is a great idea. The one thing that I believe needs to be addressed is scooter parking. I think they get regularly left in burdensome spots, especially downtown.
- I broke my elbow on one of these bad boys
- I came out of a store on 17th and a fast-moving scooter almost hit me. The only time I tried to use a scooter, it didn't work and I wasn't refunded.
- I can barely remember how I got around before the scooters were an option. Please do not let the opinions of a few sour grapes who hate them affect your decisions when it comes to the greatest advancement to Calgary public transit in years.
- I can't walk on the side walk safely .
- I commute to work on my bike using the cycle track. With scooters and skateboards sharing the cycle track safety is becoming a concern. Issues with them cutting off bikes (jumping from sidewalk to path) and slowing down the flow of cycle traffic.
- I consider the scooters dangerous
- I consider them to be very dangerous to pedestrians. They do not belong on sidewalks, and the riders must understand that they have to yield to pedestrians. Many don't.
- I could understand a speed limit of 15km/h in the core where scooters are on more sidewalks and there are more people on sidewalks. However, on pathways or light traffic areas, 20 km/h is good.
- I cycle commute every day and there are a lot of people who don't know how to ride a scooter. I'm worried some senior or child will get broadsided by someone on these things. Distracted, oblivious riding and lack of awareness are huge problems.
- I disagree with these. There are no helmets provided, scooters block pedestrians/wheelchairs and strollers, are driven unsafely and scare dogs
- I do hope that they e-scooters are a permanent option for Calgary after the pilot.
- I do not feel safe as a pedestrian on the sidewalk with e-scooters flying past me.
- I do not feel safe riding these. They do not stop fast enough. If something were to happen I do not feel like the rider can respond quickly. I also worry about an increase in emergency room visits because of injuries
- I do not like the dockless system as it makes finding a scooter/bike unpredictable and makes the city look cluttered. Having been to several other cities with docked bike share programs, I think it keeps things much neater and is a better system.
- I do not like them used on sidewalks. There should be better ability to identify scooter to file a complaint
- I do not support the use of scooters in Calgary unless there are stricter rules and laws concerning operating them safely. Riders do not use the bell when they pass pedestrians, they ride them way too fast, they need to be off sidewalks, helmets needed.
- I do not support this pilot, unless the bikes and scooters have docking stations where they are returned to, and unless riders are held accountable to obey the bylaws when riding. They are ridden dangerously and are a hazard to pedestrians on sidewalks.



- I do not think that the Escooters should be allowed to be ridden on sidewalks. More enforcement of riders not yielding to pedestrians, and using inappropriately (multiple people on it) leaving in the middle of a sidewalk
- I do not want the scooters on sidewalks. As a walker, I have almost been run into more times than I care to mention,. They should only be allowed in bike lanes and not on the street. I think helmets should be mandatory. How is the preppier use being p
- I do think the scooters are a good idea. But I do think awareness and proper etiquette is key for everyone using them
- I don't think these are good for the environment once you factor in the electricity they use is generated by coal or gas fired generators and there is a small fleet of vehicles driving around moving the scooters back to suitable locations or to chargers.
- I don't agree with it. I have witnessed too many near misses downtown with pedestrians and bikes .
- I don't believe they should be on the sidewalks
- I don't bike. It's intimidating to try and signal on a scooter. Bike path, roadway, is a bit of danger, to a scooter operated then appears to be with a bike . Signalling is almost impossible on a scooter
- I don't like how scooters have changed the pathway use. There is more congestion in busy areas with scooters going at higher speeds. Also incompetent operators( before we pedestrians only had to deal with bikes and now there are the scooters)
- I don't like the speed used when I am on the walking paths.
- I don't really have a need for it but consider it a viable option for others
- I don't see any reasonable control of these scooters. They litter the street, sidewalks and train platforms. Not a good rollout and zero compliance or control. Does not add value to our city.
- I don't think it's that people using scooters are unaware of the rules, but that they ignore them under the assumption no action will be taken against them for not following them
- I don't think scooters should be allowed on the sidewalk; they go fast and riders can be inexperienced. Living in the inner city with children, I'm concerned about collisions with my toddlers on the sidewalk in front of the house.
- I don't think the scooters should be allowed to be left in so many places - they're a bit of an eyesore on street corners. I'm also concerned about the safety of riders and others on the pathways/roads.
- I don't really KNOW the rules, but figure I could guess them based on common sense. And I'm sure if I wanted to know them I could find them on the city's website. The only thing I'd suggest is trying to encourage users to be considerate in busy ped areas.
- I don't appreciate my children almost being hit by people on these scooters when we are in the core.
- I don't believe e-bikes and e-scooters are environmentally friendly. the only mode of transportation it replaces is walking. no one is going to choose an e-bike and e-scooter over transit or driving
- I don't feel safe on side walks with scooters coming from all directions. 17 ave sw is especially bad.
- I don't feel that the motorized scooters should be allowed on the sidewalks. They are not wide enough to accommodate the speed that they can attain with pedestrians present. There is not enough courtesy from the riders to safely navigate the pedestrians.



- I don't have a problem with the program, but people riding the scooters should be wearing helmets and must be considerate of pedestrians, particularly on sidewalks. Safety is going to be a big issue.
- I don't know where I'm supposed to walk safely or walk the dog safely. I can't relax because I don't know if some vehicle is coming up behind me or where to quickly get out of the way when they're coming towards me. When driving some shoot off sidewalk
- I don't like that someone can dump one of these E scooters/bikes just anywhere they feel like, I have had some in front of my home since they came out
- I don't see enough people who use scooters improperly, getting ticketed or spoken to when doing it right in front of police officers (e.g. doubling a scooter on a road; doubling a child under age of 10 on a scooter; road scootering, etc.),.
- I don't support the scooter portion going forward. The level of rider difficulty results in to many issues. I have already seen a near miss that would have resulted in catastrophic injuries. Our sidewalks on average aren't designed to accommodate both.
- i don't think motorized scooters should be allowed on sidewalks. They should be following the rules of other motorized methods of transportation.
- I don't think the 'dockless' system is a good idea. They are littered around the city. The bikes and scooters are always parked in the middle of a pathway/sidewalk. People are also constantly driving them recklessly drunk.
- I don't think the rules are widely distributed enough, as I see many doubling or tripling up on the scooters. Additionally, I don't feel they are parked with concern for disabled sidewalk users. Use on sidewalks has been dangerous for pedestrians.
- I don't think the weather in Calgary is able to support a scooter program. What is going to happen when it snows. People leave them all over the sidewalks with no regard for pedestrians.
- I don't think they should be allowed on sidewalks. People are not considerate and it creates a hazard
- I don't understand why scooters are allowed on sidewalks yet bikes are not. Further many scooter users are extremely unsafe and I've nearly been hit as a pedestrian numerous times in my daily travels walking throughout the downtown.
- I doubt the providers are paying enough taxes to balance the cost to Alberta Health Care (considering they were likely wooed with tax incentives). The scooters are particularly impractical for a winter climate.
- I drive downtown every night and am shocked at how many times I have seen young people on scooters weaving down the road where traffic is...dangerous for both scooters and vehicles. They should not be allowed on the road to mix within traffic,
- I e seen many accidents from scooters including taking people to the hospital (Fri 20 Sept latest with broken elbow). Too fast on sidewalk, hit dip. Safety education still key
- I enjoy riding the scooters for convenience and the fun factor. They're a little expensive tho
- I enjoy that we have another transportation option, I think it's great
- I enjoy the convenience of the scooter but would prefer them to either be restricted to bike lanes and bike areas and be separated from pedestrians at its current 20km/hr. Would like to see my by-law officers enforcing the rules as I see many double ups.



- I enjoy the option, I work outside of city. But when I work inside the city it's a good alternative for where Calgary transit doesn't go.
- I enjoy these scooters and think they've added to the city
- I feel like I or my children are going to be injured by scooter riders if they continue to be risen on pathways used by pedestrians
- I feel like only the generation who are tech savvy can understand it, making people aware that it is a mode of transportation will change its reputation
- I feel like the scooters have become a modern form of litter. They're just abandoned everywhere without any care about where they are left, usually the middle of the sidewalk. It's an eyesore to walk passed these abandoned machines all over the city.
- I feel many people ride these scooters in an unsafe manner. I have seen them swerving in and out of traffic and almost being hit and it is unfair to a car driver and unsafe for the scooter and car driver
- I feel safer riding on the street than I do on the sidewalk.
- I feel scooters should have the same rules as bikes and should not be ridden on sidewalks
- I feel scooters should not be allowed on sidewalks. Scooters travel at speeds that are often faster than a cyclist, yet cyclists are not allowed on sidewalks.
- I feel sometimes people don't know the rules. Also I find people can be inconsiderate when riding the scooters as it is very easy to run into someone walking when the sidewalk is busy, (17th Ave) speed is also a factor.
- I feel strongly that we are making a mistake with the scooters. Firstly, they can be dangerous. We've seen several people wipe out on them. My bigger concern is that we are reducing movement and exercise opportunities. Time to be social.
- I feel that having these in the Core is looking for trouble. I have been hit/almost hit by people riding without due care and attention.
- I feel that the electric scooters should be subject to the same rules as bicycles, they should not be allowed on the sidewalks. Most riders don't wear helmets, the companies running these operations should be required to make them more available.
- I feel that the rules around riding scooters has not been enforced AT ALL as an inner city resident they are frustrating and no one seems to ride within the rules. Also leaving them all over the place-middle of sidewalks etc. They are an absolute nuisance
- I feel that these are totally unsafe to be used on sidewalks that are being used by pedestrians
- I feel that they should be allowed on non major roads rather than sidewalks. Riding on sidewalks slow down scooters because I have to slow down to pass etc.
- I feel the scooters are so quiet they should have a bell or something to alert walkers/other riders they are approaching just like bike riders do. I almost got ran over on 8th Ave today, snuck up behind me. I have seen them all over. What a great pilot.
- I feel the scooters just get abused and although a good idea for extra transportation I feel mostly they are used improperly. As well a little unsafe I've only ever ridden the scooter but i almost fell or hurt myself on it multiple times



- i feel there's many problems with the project. The bikes are electric assist while the scooters are full electric and there fore should not be allowed on sidewalks or bike lanes. Most of the time when they are parked in Kensington they block access i
- I feel unsafe as a vehicle driver as the scooter users seem to be following no particular rules. I do not want to try the scooters because i feel unsafe as a scooter user, violator of rules on scooters and bikes are not being ticketed by police. Not fair.
- I feel unsafe on the pathways when scooters are present. This was a short-sighted initiative with no benefit to the public. You created a nuisance with no benefits in terms of physical activity. People should buy a bike or a scooter, not rent them.
- I feel unsafe walking to work because people on scooters feel they have the right away on the sidewalk. I have been almost hit many times by a scooter who didn't slow down when approaching a corner. I think they should be banned on sidewalks.
- I feel very strongly that sidewalks should be reserved for pedestrians and should exclude e-scooters as they exclude bicycles
- I fell while riding a Lime e-scooter and fractured both bones in my forearm. I was hospitalized for 5 days, waiting for surgery. The cost of the e-scooters to our already over burdened healthcare system is too high.
- I find e-scooters Park Helter Skelter on the sidewalks and quite often are in the way for me on a four wheeled scooter
- I find I am often dodging scooters on the pathways and sidewalks. It's frustrating. I see the benefit iwth this transportation with strict rules.
- I find it incredible that the city has the time and energy to poll for public opinion on this, but gave billionaires a massive amount of tax payer revenue for the new arena without engagement with the public, particularly after the last municipal election
- I find it odd that helmets are not mandatory on both the scooters and the bicycles
- I find it ridiculous that helmets are not mandatory and that neither bylaw or police enforces the rules.
- I find it to be a valuable transportation option. More bike lanes will continue to assist in decongestion and shared scooter/bike efficiency.
- I find it very annoying to have scooters whizzing by on the walking path and they then just discard them across the walkway...rude!
- i find it very pricy, if it was less expensive, more people would use e scooters
- I find many people on scooters don't have as much control as they should, less than a bicycle. This is scary considering that they are almost always being used on the sidewalk. People drop them off in inconvenient places, for other pedestrians and cyclist
- I find many riders to be dangerous and have almost been hit numerous times as they think they have the right of way everywhere.
- I find scooter riders are unaware of bike path etiquette. They are unpredictable on the pathways/ bike lanes. I have had to get off my bike to move scooters out of the way as they are parked in the most inconsiderate of places.
- I find scooters are Park Helter Skelter on the sidewalks and not in



- I find that when event happen, scooters are abundantly scattered along sidewalks or wherever someone can leave them. The scooters are basically expensive trash left over the city.
- I find that where people park the scooters is not very polite. The places where I have come across them are in the way of sidewalks so people that are less mobile cannot get past. Maybe if there was a way to ensure that these were parked better
- I find the pedestrians on sidewalks have to move out of the way or get run over by the shared scooters. Although it is safer for them not to be on the street. More care for people walking.
- I find the random placement of scooters or bikes could be better organized in designated areas that do not include grassy public areas or in the middle of sidewalks. Bike and scooter shared are a creative and innovative idea but require better storage.
- I find the sidewalk unsafe as a pedestrian, when I have to keep and eye out for scooters. I feel for those using wheel chairs, now having to navigate inconsiderately parked scooters.
- I find them to be dangerous and scary in large crowds like trying to get around the night markets people aren't being courteous about leaving them out of the way of wheelchair access to sidewalks and not nearly enough people wear helmets on them.
- I find these scooters to be an eye sore, left in places that are awkward or unsafe. I would love to support this type of initiative if they were more responsibly used. I work downtown, I have almost been hit 3 times now walking down Stephen Avenue Mall.
- I find this survey has been tailored to prompt the user to give you the answers you want. I feel strongly that the scooters should not be used on sidewalks. Sidewalks should be for walking only. Put scooters on the bike paths.
- I firmly believe e-scooters should stay in the city. We should do whatever possible so the company doesn't exit like Car2go just has.
- I firmly believe that the scooters should be treated the same as a bicycle and not be able to operate on sidewalks or pathways.
- I found the app frustrating to use. It would show me a scooter nearby, but when I arrived at the supposed spot there was no scooter to be found. This was frustrating and costly because I have paid to reserve a scooter that didn't exist and never got refund
- I found them and their riders to be a nuisance while walking on sidewalks in US city of Fort Lauderdale.
- I found your scooters were the most useful because of the fact I was able to ride out of the downtown core to get home when I needed and when going to work which is also not in the downtown core... but taking that ability away has made using them defunct.
- I frequently see those riding together and no helmets also see lots on the road. The poor use makes others think it's ok to use it this way. Dangerous for all involved drivers et.c I have almost hit one that came out between cars. costing too much \$
- I generally enjoy the scooters and other shared transportation, but wish more could be done about people who abuse them. Also, it would be nice to see more bike lanes to get scooters off sidewalks and protected from vehicles.

- I generally like the idea of the scooter, but I find too many users are inconsiderate and don't follow the rules and regulations.
- I generally think multi-mode shared transport is the future, so this pilot is a good thing.
- I get and understand the need for this type of transit. I think it is a smart choice but the complete disregard scooter drivers currently have to cyclists and pedestrians keeps me from participating in this mode of travel.
- I had a near collision with an e-scooter who was in the wrong lane coming towards me, not watching where they were going at full speed. The max speed needs to be lowered 25km/hr is ridiculous. I had to slam on my brakes to avoid a collision and road rash.
- I had several people on bicycles yell at me when I was on the bike path suggesting they didn't know I could use the path. Put signs up on paths that scooters are allowed to be on.
- I hate the scooters. They are on the bike paths with no understanding of rules and decorum, I have yet to see someone wearing a helmet, have seen dozens riding double, sometimes with a little kid. Dangerous men in suits downtown ride thru crowds on sidewalks.
- I HATE to say this, but be more like Edmonton. They allow riders on the street instead of sidewalk. It's WAY easier and I'm guessing many less complaints from pedestrians not getting close calls. Driving on the sidewalk is silly, to be honest.
- I have been run off the sidewalk a numerous number of times by scooters. 20KM / hour on a sidewalk is insane. You can't ride a motorcycle on the sidewalks.....
- I have a permanent hip injury from crashing on a scooter while ringing the bell, very dangerous
- I have a stroller and I find people aren't aware of other people on the sidewalk. If people were slower on sidewalks or stick to bike paths I would ADORE this project!!
- I have almost been hit by a scooter when coming up to an intersection when the scooter is travelling through the intersection the other way. Have also witnessed scooters going the wrong way on streets. I think scooters should be on roadway not sidewalks.
- I have almost been hit many times while walking on sidewalks.
- I have almost been injured multiple times by riders riding on busy pedestrian walkways, not knowing how to ride, etc. These should only be allowed in areas with designated cycle lanes or paths and be banned from sidewalks and the middle of the road
- I have almost been run over by scooters on multiple occasions while walking on the downtown sidewalks. I don't believe that people know enough about how to drive a scooter and they aren't being considerate to the pedestrians. Bells would be good!
- I have already almost knocked down three riders, they are electric and provide no noise so if they are coming from behind you and you start a smoke you have no idea they are there. Maybe add a bell like a bike
- I have already observed many irresponsible people using scooters just like many cyclists.
- I have also used scooters as a form of entertainment, and not solely as a means of transportation from point A to point B although that was definitely a factor.



- I have been almost hit by 10+ scooters in the last week alone while i walk on a sidewalk. Riders are reckless and treat it as a game not a serious mode of transportation that could cause injury to themselves or others. T
- I have been almost hit by people going very fast on scooters multiple times. I find that people on scooters are inconsiderate of pedestrians, not using the bell and weaving in and out of people too quickly.
- I have been almost hit by scooters numerous times.
- I have been almost hit by these things more than once. No regard for people walking on street downtown.
- I have been almost run over by scooters while walking on the sidewalk. There are rude riders who feel that pedestrians should yield to them and will cut you off/make you wait for them to pass. I rode on the road but was told there is a \$70 fine for that.?□
- I have been commuting by bicycle to downtown for over 10 years. In that time, I have never had as many close calls to serious accidents as I have since bike and especially scooter sharing began. They are a hazard in the city and a danger to all.
- I have been downtown regularly and have had a few near misses where people who are not confident on the scooter have almost run me down on the sidewalks and walking paths. These need to be on streets only as they are not safe during busy hours or events
- I have been downtown walking on sidewalks when people on scooters are coming toward you on the sidewalk and they do not take care while riding them. I have almost been hit twice in 1 month. No one is looking at the scooter riders.
- I have been hit lightly twice by people riding them. There is no enforcement - seen kids using them, two people, going too fast among pedestrians, suddenly darting in front of my car Then there is the pre is the use of public hospital and medic
- I have been hit twice while walking on sidewalks, seen three accidents while scooters are using the roadway and step over countless scooters in doorways every day. These toys are NOT the solution.
- I have been in a few near-misses on sidewalks (and witnessed a few on the street) with people piloting scooters very quickly. I wish there were more stringent requirements for helmets, having heard people refer to this mode of transportation as 'fun.'
- I have been in other cities that have had the scooters for longer periods of time, and they have become a menace. Multiple scooters laying on each street corner, pedestrians not able to walk on paths due to so many scooters. Difficult for cars on roads
- I have been nearly hit by scooters while people breeze by, they dont go wide around you. Put bells on them at least, and make it a rule that they have to ring them like most cyclists do.
- i HAVE BEEN NEARLY HIT MULTIPLE TIMES BY THESE SCOOTERS BEING USED ON SIDEWALKS - RIDERS CANNOT CONTROL THEM AND THE ELDERLY (ME) AS WELL AS NY CITIZEN WALKING ON A SIDEWALK CANNOT POSSIBLY GET OUT OF THEIR WAY FAST ENOUGH. PUT THEM ON THE ROAD OR BAN TH
- I have been startled repeatedly by scooters passing closely from behind me on narrow sidewalks. Scooters are not compatible with pedestrians on Calgary's narrow sidewalks!s.



- I have been startled repeatedly by scooters passing closely from behind me on narrow sidewalks. Scooters are not compatible with pedestrians on Calgary's narrow sidewalks!
- I have been subjected to verbal abuse, my car being kicked and being spat at while following the rules of the road but scooter riders ignoring the rules and putting themselves at risk. I've seen no enforcement!
- I have been using these for over a month now. Love them, even to the point our boss will let us expense the trips for meetings since they are faster to get around downtown. Took one all the way from downtown to Coventry hills, on a fri night after work.
- I have been walking on the sidewalk and have almost been hit by both. The operators tell me off when I tell them that it shouldn't be used on the sidewalk. In addition, operators never wear helmets which is extremely unsafe.
- I have concerns about how people are parking the bikes and scooters, INCLUDING the overnight juicers. People with disabilities and mobility concerns need to have unobstructed walkways in order to get around.
- I have concerns about these scooters being used in unsafe manner along Stephen Ave under crowded conditions. I have seen many near-misses with pedestrians.
- I have consistently seen scooter riders doubling, doubling with young children, riding the wrong way down the street and bike lanes, parking scooters in the middle of sidewalks and pathways, and riding recklessly on sidewalks. Enforcement needed!!!
- I have encountered many scooter riders on the path way . Many do not know how to control them or ride them in a safe or curtioua
- I have enjoyed this pilot project and I hope it continues! My only concern that I have run into is young riders who should not be on the scooters and do not have control while riding.
- I have experienced and observed dangerous use of e-scooters by others.
- I have felt unsafe walking downtown on sidewalks and 8th Ave due to scooter riders speed (too fast) and proximity (should be in bike lanes) to pedestrians.
- I have found E-Scooters to be roughly 3 times faster than walking which is very helpful especially at night time when transit is running bare bones
- I have found it very dangerous for pedestrians with scooters on sidewalks in certain High pedestrian sidewalks. In Ingkewwod, for example, there is not enough room for both on the sidewalk with the trees. I seen multiple groups of 10 at a time On the si
- I have had multiple experiences as a pedestrian when a person on a scooter comes ripping up behind me without any alerting me to their presence and narrowly misses hitting me. One time the rider then proceeded to fall off the scooter in the next block.
- I have had multiple near missed with scooters on sidewalks, usually when they attempt to pass me on the sidewalk. This puts pedestrians and scooter operators at risk of injury
- I have had people with personal bikes riding by me well walking the dog going faster than 20, no bells.



- I have had several close calls where e-scooters have narrowly missed me as I was walking on a sidewalk. I have osteopenia and an accident could result in a hip fracture and possibly death within one year. The city does not care about about the safety.
- I have had several negative encounters with e-scooters while walking and running on the Bow River walking pathways. Several times, I have almost been hit from behind. I have also observed several instances of unsafe e-scooter use on sidewalks in the core.
- I have had so many close calls in colliding with the scooters.
- I have had to move a scooter out of the middle of the alley way behind my work almost everyday since the scooters showed up. I have seen the scooters parked blocking pathways almost everyday as well.
- I have hit once and close call second time. Children riding scooters. Two riders on scooters dangerous. Racing scooters on crowded sidewalks. Stop the program before more get injured. Sidewalks are now dangerous for pedestrians..
- I have limited mobility. Since the e-scooters came out i have to look both ways before stepping into... the sidewalk! Doesn't seek
- I have lived in Calgary for 5+ years. This scooter share pilot is by far the most significant positive change (for me personally) that the city had instituted in the time I have lived here. Thank you.
- I have lived in this city since birth 32 years ago and I haven't loved it as much as I have this last summer since the scooters became available.
- I have lost count of the number of times I have seen people under 18 riding scooters, people doubling on scooters, scooters travelling too fast on the sidewalk. The rules are there and those who break them should be ticketed.
- I have loved this pilot program, and I would love it if it continued. I think the more people use it, the more everyone will get batter at using it. I only wish that it was more affordable.
- I have many friends who have gotten hurt most people ride them when drunk with at least two people per scooter
- I have nearly been injured by people riding scooters unsafely. It makes walking which is the most environmentally friendly a dangerous obstacle course.
- I have nearly been struck while walking on sidewalks by people on scooters who were riding recklessly and too fast. I'd like to see scooters continue to be available, but I have safety concerns for pedestrians who are just walking on the sidewalk.
- I have never been so afraid as I am now. As a pedestrian I have nearly been hit 3 times by people who can't ride them or they don't know how to watch out for pedestrians. They need to know that ringing the bell does not mean that I get out of their way.
- I have never seen a person riding a scooter wearing a helmet and the majority have no respect for pedestrians or vehicles - I've often seen two people riding one scooter at the same time including parents with their children.
- I have no issue with scooters but as someone who frequently walks with my stroller on the sidewalks I have had close calls with escooters daily



- I have no problem with the programs as long as they don't get out of control or result in liability burdens on taxpayers. I have seen some wild wipeouts already. Fatalities could cause financial implications to the City and therefore Calgarians.
- I have not seen one person wearing a helmet. Most scooter riders completely flout the road rules, run through stop signs never checked by police. Many scooter riders hold p traffic being them on the roads
- I have noticed over time that riders are becoming more proficient and courteous since the scooter introduction.
- I have observed many violations which will ultimately lead to a very serious and regrettable and avoidable injury, they should not be allowed on sidewalks that are often narrow where as a pedestrian I feel threatened by their power and speed. Thank you.
- I have personally almost been hit multiple times by people not using the provided bell while walking on the sidewalk. The scooters are quiet enough that you cannot hear them coming at speed.
- I have personally seen too many times people that use e-scooters not paying enough attention while operating them. There should be mandatory training before using them. A lot of young people are just using them as a type of entertainment only.
- I have personally witnessed three instances of riders falling off the scooters while 'stunting.' Normally, I would check on their condition but - in this case - these (removed) are on their own! I have also seen several examples two riders on one scooter.
- I have personally witnessed two crashes between scooters travelling at high speed and pedestrians with 3 of them involveing pedestrians leaving through a doorway onto the sidewalk and the unhelmeted scooter operator striking the person or the door due to
- I have rarely seen a scooter user obeying the rules of use. So many are double riding, riding on the street, or riding in a way that is unsafe for pedestrians. They are also very dangerous to have on the same sidewalk as pedestrians walking their dog.
- I have really enjoyed the scooter share pilot. I work in the beltline and using a scooter makes it easy and convenient to get to anywhere in downtown whether it be for meetings, appointments or running errands.
- I have really enjoyed using the scooters in many cities across Europe and the US, and was very happy to see them arrive in Calgary!
- I have ridden a Lime scooter 400+ times (has greatly benefited my life). The City needs to consider: fit w/ transit, affordability, and pollution reduction. If legislation needs to change, OK, but don't let a few cranky people ruin it for us.
- I have seem several near misses with people on scooters haphazardly ripping through the crosswalk and nearly being hit by vehicles (day and night). Count > 10. Many riders are inconsiderate of walkers and don't share effectively
- I have seen 3 people fall off scooters they do not look very safe.
- I have seen atleast 5 children on these electronic scooters & 6 sets of 2 people on a scooter. There is no enforcement of the bylaw, when I saw the sets of people on 1 scooter they were going so fast it was impossible to get a picture of them.



- I have seen groups of people on scooters disobey traffic signals in order to stay together
- I have seen lots of users not follow the rules of the escooters.
- I have seen many people ride the scooters irresponsibly (intoxicated, running other off sidewalks, middle of the road and stopping traffic). They are causing unnecessary injuries and are a drain on the medical system.
- I have seen many people using the scooters incorrectly. with multiple people on a single scooter, riding on roads, bumping into pedestrians, etc.
- I have seen multiple riding these scooters with out Helmets. I believe that helmets should be mandatory as part of using these scooters.
- I have seen near misses on the sidewalks with scooters and pedestrians, they are ridden too fast and they are dumped everywhere. Transit platforms, middle of the sidewalk which present their own issues during busy times of the day.
- I have seen no enforcement of the riders of e-scooters. I have seen children riding them, adults doubling up on them and have seen them left in the middle of sidewalks when not in use. I have almost been hit by riders on the sidewalk.
- I have seen no information about the scooters. I don't work downtown and I understand they are only being used in the downtown and close to downtown areas. Will they be test in other locations around the city?
- I have seen numerous cases of dangerous use of the e-scooters: 2 people on a scooter, scooters being used on roads, children using scooters, scooters parked across sidewalks (impacts wheelchair access), scooters parked across alley-entrances,.
- I have seen people doing very unsafe things on these scooters
- I have seen people on escooters hit pedestrians, people having more than one person on one scooter, cars almost hitting them...and no one wears a helmet.
- I have seen people that do not know how to ride the scooters and bikes doubling up and have no control of their transportation.
- I have seen riders 2-up and others 'stunting' and generally riding unsafely (too close to pedestrians) very few with helmets. 477 emergency room visits? This is an unsafe mode of transportation..
- I have seen scooter pop off the sidewalk, onto the street & back onto the sidewalk. I believe this is dangerous for drivers, pedestrians, & the scooter riders. I also see scooters parked on sidewalks, blocking access. Sidewalk use should not be allowed.
- I have seen scooters being driven in the most insane ways. These are a huge Hazzard to pedestrians and I actively avoid areas where their use is high. Helmets should be mandatory and they should not be allowed on sidewalks.
- I have seen similar electric scooter operating in other cities. I found them occasionally dangerous to pedestrians on sidewalks. I have also seen abandoned on sidewalks where they may impede pedestrian traffic.
- I have seen so many inconsiderate scooter drivers on sidewalks ringing there bell non stop for pedestrians. Like the idea of scooters but its been implemented so poorly. Seeing them with no docking station all over parks and randomly on side walks super



- I have seen SO much dangerous behavior from riders of these scooters, and SO MANY people who have no idea how to safely operate a bike. I have also literally NEVER seen anyone on one of these vehicles with a helmet.
- I have seen terrible behavior by scooter riders, including one hitting a pedestrian. I have seen people ride on streets, and rarely see anyone with a helmet. As a cyclist, adding scooters to the pathway system has added congestion and it seems dangerous
- I have seen them in few places in California and I believe they are ok if they're using bicycles only lanes. They should not be allowed on any path used by pedestrians.
- I have seen three bad accidents caused by scooter riders - all who looked to be under the age of 16
- I have seen too many instances of improper use and avoidance of the rules. Some people are rude and think that scooters have right of way on sidewalks - have been hit once and almost several times
- I have seen too many people NOT abiding by the scooter 'rules' laid out by the city. I think they are dangerous to pedestrians!!!
- I have tried these scooters in other cities in the USA and I have found them to be dangerous as you can very easily lose control. I have found that a lot of people in Calgary that are using them are not following common sense safety rules.
- I have used scooters in major cities (Paris), I support the use of scooters and I think the pilot has been excellent. I would like to have the option to ride on roads in communities, to avoid busy or bumpy or incomplete sidewalks
- I have used scooters in many other cities. Having them along the river on pathways and sidewalks are much safer then in other places where you have to drive on the street.
- I have used them in other cities when visit, they are such a quick, convenient and eco-friendly way of getting around.
- I have used these scooters all over North America, it is another option for all the tourists coming to Calgary
- I have watched people get hit. No rules are in place. I view as a nuance .
- I have witnessed a scooter dumped in an intersection, another obstructing the path of someone visually impaired, and others being used on the road by riders with no helmets. It's just a matter of time before some idiot dies or injures someone else.
- I have witnessed and heard of absolutely zero moderation of the pilot - there is no one enforcing extremely important rules (like where you can or can't ride scooters). There is no respect for the rules.
- I have witnessed and/or been involved in 6 near miss incidents since the start of the pilot involving scooters being ridden in the middle of the road or in an unsafe manner.
- i have witnessed countless times that users of e scooters do not use their bell (just like bicyclists) to inform pedestrians of their presence. Often, users of e scooters would go by extremely fast on the sidewalk with numerous pedestrians in place.
- I have witnessed many times of people crossing memorial at my house on 5th where there is a cross walk one block over, 1 guy got hit, other people forced traffic to slam on their brakes



- I have witnessed reckless behaviour on a daily basis since first seeing scooters in the city (multiple riders on one vehicle, driving too fast for the conditions, driving where not allowed). Powered scooters should be used on private property only.
- I have witnessed several near misses in people being hit and many times have seen both scooters and bodies left many days on sidewalks and people's lawns
- I haven't ridden one yet, but the people I see riding them look like they're having a lot of fun. Sure, a few people might get injured but that's true for skiing and biking. If they start injuring other people, that's another matter.
- I hear complaints from pedestrians that scooters should not be on sidewalks. I think people riding scooters are aware of the rules but the general public is not. This is very important.
- I heard that there is successful bike/escooters programs in other cities because they're getting subsidized, please DON'T do that here.
- I honestly think the pilot should end. As a pedestrian, many times I have nearly been hit by one of these things and they go way too fast. I have had to walk into traffic to get around a parked scooter left on a sidewalk.
- I hope it comes back next year!! They are so fun!
- I hope scooters are gone before ice forms on sidewalks...
- I hope the city will keep the scooter share program. It will bring more fun and more people to downtown core
- I hope the scooters are here to stay. They've been quite helpful.
- I hope the scooters stay around! I agree more education is needed but it is a cheap, quick way to get around for people like me who dont have a vehicle. also love seeing people actually being OUTDOORS instead of sitting inside.
- I hope this continues after we vote Nenshi out in the next election.
- I hope this project will discontinue.
- I hope we continue to have the scooters in Calgary!
- I hope you continue the pilot
- I just dont like them being left everywhere. I dont like how people use them on the busy sidewalks. I pulled an scooter out of the river. Neighbors complain aot people charging them at night.
- I keep seeing scooters just left anywhere on the sidewalk, very unsafe.
- I know 3 people that have been injured on riding scooters. I'd like to see people fined that park them inconsiderately near the train stations and busy sidewalks downtown.
- I know at least 4 people who have been injured on the scooters. I think that it enables people to hurt themselves. There is not enough to discourage people from drinking and scootering and they are especially dangerous in Inglewood.
- I know it's new but think either don't know the rules - specifically scooters on the road, or just don't care and do what they want. I've passed several people in the core riding these on the road.
- i like new methods of transportation that are more environmentally friendly. I just wish that the scooter riders wore helmets and rode on the cycle tracks - with the current speed limits the scooters get to. the scooters are too fast.



- I like scooters as a concept but it is very dangerous for pedestrians currently on sidewalks.
- I like th scooters and bike share but I think more enforcement of the rules if you can. Also, outside of this topic - we need another carshare option beside car2go.
- I like that people are using them. I just wish they wouldn't be used inconsiderately on the pathways. I also think certain sidewalks are not big enough to allow scooters on them (Inglewood's are too narrow, and I'm constantly being asked to move aside)
- I like that the e-scooters are bringing more activity and life to Calgary's urban centre. While the plus 15 network serves Calgary extremely well, it does take life away from the street level; e-scooters bring life back to the street level.
- I like the extra choice for transportation around the city that keeps cars off of the road
- I like the idea and there's many benefits, although I find that a lot of the riders on scooters fail to follow basic rules or do not know how to safely ride one. I have had multiple occasions where I have to yield for a scooter and close to being hit
- I like the idea however i am not comfortable riding on the roads as they are not flat, rocks ,breaks in pavement and not clear on the rules are a deterrent
- I like the idea of geofencing for speed.
- I like the idea of helmets, but it takes away a lot of the convenience and 'on the spot' utility if they are required.
- I like the idea of share scooters, but in practice people are simply dangerous with them and they are littered about everywhere.
- I like the idea, but until you can account for human stupidity it is a failed plan. Figure out a way so people can't leave the bikes and scooters wherever they please. I can't even begin to describe how many times they are left in the way
- I like the idea, however don't feel safe with people riding on sidewalks. I have had countless near-miss collisions as a pedestrian with scooters driving recklessly, and have almost struck a rider who entered a crosswalk before I notice her.
- I like the option so much I'll likley purchase my own scooter rather than sharing, mostly for cost savings. If it was lower price I'd still share
- I like the pilot, i think the scooters can be an added benefit. We need to work on safety - too many accidents and near misses with pedestrians.
- I like the scooters
- I like the scooters & bikes and believe that they should continue. I also would not ride if we were forced to ride on the road as I dont feel that is safe.
- I like the scooters, but the speed needs to be reduced. Considering I can ride my motorcycle at low speeds in some residential areas/ school zones similar to what this scooter can ride at seems ridiculous and dangerous.
- I like the scooters. I don't think there was enough information available before their introduction. Limiting the speed perhaps even more than it is now would allow safer passage for riders and pedestrians.

- I like the shared scooters. While I have not used one yet, I have been on the pathways on my bike and have had a number of near accidents with scooters. I feel many scooter users are not regular pathway users and don't know pathway rules
- I like them - it's a great option for getting around the downtown - was disappointed when Lime shrunk the zone last week though, the communication was poor as well!
- I like them but I think people need to be fined for not riding or parking them properly
- I like to walk on my lunch hour and I have almost been hit by these scooters while I'm walking. They travel too fast for riding on the sidewalk and the riders are not riding them safely. Most people do not have helmets on, even children.
- I liked seeing the escooters around over the bikes. People on bikes generally do not ride conservatively on shared paths.
- I literally know nothing about this pilot beyond what I've heard from word-of-mouth (mostly complaints due to irresponsible riders) and what I've heard on the radio. Maybe implement public boards posted in transit stations with information on them?
- I live and work downtown so I'm on city sidewalks on a daily basis. I just about been hit by an e scooter several times and have noted others having to basically jump out of their path.
- I live and work in downtown Calgary and exactly 100% of the scooters/riders I encounter are the most ignorant and dangerous ppl commuting. Require helmets, police riders vigilantly and require licence plates so we can report them as we can any driver.
- I live downtown and have seen unbelievably inconsiderate and dangerous use AND parking of these scooters. I've seen people hurt themselves and I've seen people endanger others via their lack of discretion in riding the scooters.
- I live downtown and I see a lot of business people use the escooters. It seems that the people who use the escooters are not kids and are very cautious and courtesy unlike the people who own their bikes who speed and are very unsafe..
- I live downtown and primarily walk and use transit to get around. My major objection to the scooter share pilot is people using them on sidewalks and not being considerate to pedestrians.
- I live downtown and seen several things that are wrong. First no helmets ( have to wear a helmet when riding bike) more than one on scooter and kids under 18 using them)
- I live downtown and walk a lot to get around. I have been clipped by inconsiderate scooter riders and almost clipped almost every single time I'm walking on 17th. I have to jump out of the way.
- I live downtown next to bike lanes and pathways. It is frightening that scooters are allowed on all sidewalks. I see close calls with people 'scooting' quickly past parkade entrances on main streets like 6ave, and have been hit once while on a sidewalk
- I live in a neighborhood close to the downtown area and scooters are dumped everywhere. I had one left blocking my driveway for five days and six phonecalls. Another was left on the street in front of my driveway that was there for a day.
- I live in a seniors' apartment at (removed) st. SW. Escooter riders are constantly riding on the sidewalk outside the house. it is just a matter of time before someone, scooter rider or pedestrians are injured, possibly severely.



- I live in an area that is active for scooters (Bankview), and have tried being a Juicer for Lime. This opportunity for income is welcome in this current economic climate.
- I live in Eau Claire on the bicycle pathway facing the river. Way too many children using the scooters, unable to control safely. They drop them where ever, right in front of our property, not appealing. Need specified marked drop off areas.
- I live in Inglewood and DAILY myself or my children are constantly being pushed from the sidewalk because of these scooters. They absolutely put my family at risk to go for a walk and my toddler no longer can just ride his bike. I hate them.
- I live in Kensington, scooter riders constantly ride on the road where I park my car which makes it very dangerous. I have scooters constantly parked on the sidewalk in front of my house. Scooters expect me to move on the 'sideWALK' for them.!!
- I live in Ramsay . Since the bikes came out and now the scooters . you just cannot walk down the sidewalks , without doing a slalom course around them . So much (removed) , so one company can profit . Shame on you Calgary . Make them park properly at least
- I live in ramsay and frequently walk to work on the sidewalks, scooters go way to fast to be allowed on sidewalks, they should be restricted to roads and bike paths. The riders are rude, go too fast and don't give pedestrians the right of way.
- I live in Ramsay. While out walking (with 2 six year olds), I came upon a train of electric scooters at least twice. There were 4-5 scooters all in a row, and it was at a point where the sidewalk was narrow. The scooter riders did not slow down or get off
- I live in the Beltline and walk a lot. I have issues with the scooters on the sidewalks. I find most scooter users (and cyclists) riding on the sidewalks travel quickly and expect the pedestrians to dive out of their way.
- I live in the inner city & think it is impossible to adequately 'police' the use of scooters. Riding without helmets, speeding in crowded areas, scooters being driven by under age riders and riding double, are only a few of the concerns I have about them
- I live in the inner city and scooters and bikes are left laying all over the sidewalk. We have elderly and people with limited mobility in our community, having scooters laying around is unacceptable!
- I live in the inner-city community of Scarboro, on a high-pedestrian traffic street (corner of 18th St and Scarboro Ave). Speeding down the sidewalk on 18th St. is an extreme hazard to pedestrians, many of them school-kids walking to/from school.
- I live inner city and don't like the visual pollution from bikes and scooters randomly left for people to use. Downtown parks are very busy and I find some scooter/bike drivers very inconsiderate to all pathway park users.
- I live inner city and see so many scooters being driven on the road or people doubling. So many people are breaking the rules they should be banned. Adults acting like children on them.
- I live inner city and this has made getting around so much easier.
- I live next to a high-traffic scooter area (close to the Peace Bridge). Since the inception of the scooter pilot, I have witnessed countless accidents, children riders, multiple riders and drunken mishaps. More regulation is required to ensure safe use of



- I live out of town, but spend 4 days a week living in a beltline hotel. By using scooters I am able to leave my truck parked the whole time I'm in the city.
- I look forward to the first snowfall so I can get my sidewalk back. These vehicles should not be allowed on sidewalks. There should also be either bylaw or police involvement, including ticketing, for reckless scooter or e-bike riding.
- I love electric scooters. I think more information should be posted about expectations (e.g. please slow down when passing a pedestrian, etc.). But really amazing program.
- I love e-scooters
- I love exploring parts of the city I would have otherwise never bothered going to
- I LOVE having scooters as a transport option. They are so fun and efficient and are a great reflection of the fun and outdoorsy spirit of our city! So many of my colleagues and friends love them. I really hope to see them in our city for a long time to go
- I love having them in the city. 1000x better than people on bikes taking up room and disrupting traffic.
- I love it and hope it becomes a regular part of Calgary
- I love it!
- I love it. Really wish people would use the bells to alert pedestrians, i don't mind them on the sidewalk but they are silent. Geofence certain areas for either reduced speeds or no riding. Some rules like doubling and under 18 should be enforced.
- I love scootering, it gives Calgary more culture and is a great option for transportation. It allows people to get out of their homes more and support our economy.
- I love scooters so much, it has allowed me to see parts of the city I have never visited before (I have lived here for 35 years). There should be penalties for people who park scooters in an inconsiderate manner though.
- I LOVE seeing people use the scooters
- I love seeing the smiles on the scooter. riders' faces. They are all having such a great time. It is a bit dangerous, for sure, but people at it. Also, it is quite expensive!
- I love seeing active modes of transportation being used in the City; that is great. My biggest issue is the education for folks using scooters - I often see people who don't follow the road or pathway rules and cause dangerous situations for bystanders.
- I love that the city is thinking 'outside the box' for cost-effective and environmentally friendly options for transportation. Keep up the great work!
- I love that this pilot has been introduced to Calgary and hope it's here to stay with its current rules and setup!
- I love that we are progressive and have this available to our citizens it is the right thing to do for the environment and the people of Calgary.
- I love the e-scooters and hope we'll get them back again in 2020. It made things easily accessible throughout Calgary and was also really fun!



- I love the idea of diversifying modes to f transit, and in ways that limit pollution. However, I've felt endangered from someone riding a scooter almost on a weekly basis. I also find scooters parked terribly in the middle of sidewalks/pathways daily.
- I love the idea of sharing bicycles. The scooters are too quiet and too fast. As a cyclist and pedestrian, I feel unsafe when they are being ridden. If you made them manually powered, or lowered their maximum speed it would be fine.
- I love the pilot and really hope you keep it! It is simply amazing to see so many calgarians embraced non-motorvehcile types of transportation. It could be improved if scooters were allowed on roads too.
- I love the program. I just think some speed limits should be imposed. I think you are already found that. Some people ride these scooters too fast for their own good and others.
- I love the scooter pilot project! I agree that helmets are a good idea, but am not aure how feasible it is.... i rarely plan for a scooter trip, they're all spontaneous.
- I love the scooters
- I LOVE the scooters - so much so that I might buy my own. I really don't think that scooters should be allowed on the sidewalk though - that bylaw needs to be changed. Thanks for having this survey!
- I love the scooters - they inject fun into Calgary, and we need that right now.
- I love the scooters but as a pedestrian downtown, I am concerned about crowding on the sidewalks. I've had a few near misses of people on scooters almost hitting me and don't feel there's enough room on the sidewalks for both pedestrians and scooters.
- I love the scooters but people are the problem.
- I love the scooters but they 1. their max speed really is too fast for the sidewalks and 2. I really wish there was a place to put my purse (like a basket on the front) as it makes my weight uneven and more prone to a scooter related accident when using
- I love the scooters I honestly think we should abandon the bikes and replace them with more scooters. It's far easier to get around on the sidewalks in Calgary, whenever I'm on the bike I don't like having to deal with traffic, especially downtown
- I LOVE the scooters! Keep them coming! And bring in more bike lanes so they can be used safely :)
- I LOVE the scooters!!!! I live in Crescent Heights and work in Victoria Park. It is the PERFECT mode of transportation for me when I am running a little late or don't feel like walking. They are always in good working order.
- I love the scooters, but it does seem odd that something that can go up to 20km/hr isn't allowed on roads.
- I love the scooters, my sister came from Ontario and had a blast riding them. That meant a lot
- I love the scooters, please encourage more methods of transportation!
- I love the scooters, they're fun and practical.
- I love the scooters. The bikes e assist leads to more injuries in my opinion. I saw my very athletic friend crash 3 times on one. I love the scooters as they get me where I need to be faster than transit sometimes and I can have fun with friends too.
- I love the scooters. Wish we had some in the suburbs. Downtown gets all the stuff. They are great!
- I love the scoots

- I love the whole idea of e-scooters in Calgary. I think they are far safer than bikes travelling on roads. I intend to buy my own e-scooter in the springtime for my own personal travel. Let's design a policy for Calgary that WORKS!!!
- I love them as an additional option. I hope this helps demonstrate demand for more perfected infrastructure for booking and scooter travel. I disagree with scooters on the sidewalk.
- I love them!
- I love them, however I wish there was more space to use them!
- I love them.
- I love them.
- I love them. i think as people get used to them they are becoming safer, but there is some common courtesy lacking for scooters -such as driving past pedestrians quickly or being reckless around corners/pathways.
- I love these kinds of sharing programs. Prices should be watched closely so we do not get gauged. 'Shared mobility is good for the environment' and 'Shared mobility saves money on transportation' are not questions the public should answer, we need facts
- I love these little Scooters. Perfect for quickly getting around when in a hurry, just to head out for a bit of a break and fun on the weekends, and for just plain fun. And I certainly don't want to drive on our roads with our many big trucks! Thanks.
- I love these scooters so much. They are so helpful for me getting between meetings downtown!
- I love this option and it allows me to easily go places downtown that I would not normally visit. I live downtown and usually stick close to where I live to shop and dine, we now go to new places in the core.
- I love this program! If it were to continue i'd love to see designated parking areas though.
- I love this. It brings vibrancy to downtown.
- I love using the scooters. They are fun and easy to use. I would love to see the scooters stay in Calgary. I have used them a few times for pleasure and never had any issues operating them.
- I loved riding shared scooters, I bought my own personal scooter. I rarely use my car because of this scooter. I am only allowed to ride on the paved paths around the city and am hoping bylaw passes a law where that extends to bike lanes on the roads
- I loved the scooters! But please increase the max speed
- I never knew how pretty this city was until I went out on an e-scooter.
- I noticed it makes the city a lot more vibrant downtown
- I often bike to work and encounter many people riding the scooters without any spacial awareness, they will be on the wrong side of the bike path going towards me and not move. The rules in place for the scooters are not followed causing collisions
- I often see scooters with more than 1 rider, no helmets, no regard for the minimum age requirement and a general disregard for traffic rules.
- i often times see scooters shoot out into traffic and inhibit or cause issues with local traffic. this can be especially bad around large transit vehicles which cant always see them



- I oppose scooters being used on sidewalks, and left parked just anywhere. I've seen them in the middle of sidewalks, and on people's front lawns. This must be a challenge for handicapped and the elderly.
- I personally find the e-bikes/scooters most effective when the 'home' area is larger than just the downtown core. I realize this isn't realistic in the winter, but it can give you more freedom if you don't live near the LRT.
- I personally think it is a waste of time/money. There are WAY too many instances of inconsiderate riders nearly hitting pedestrians on a daily basis. Walking can be just as efficient and results in much less disturbance/disruption.
- I personally think that people who rides scooters should be always aware of their surroundings in which I think things such as usage of cell phone should not be allowed
- I prefer Lime over Bird. The zone restriction on Bird really limits their usefulness as a method of transportation.
- I rarely travel in city centre, don't see the need for scooters, where would one ride them come snowfall?
- I read a scooter on Sun Sept 22. I did not feel safe. Ride was 3 min
- I realize that electric scooters and bikes are a quicker and less physically exerting way to move around the city, but I object strongly to either electric bikes or scooters using pathways.
- I really enjoy having this new mode of transportation available.
- I really enjoy them for getting around downtown and the belt line and hope they are here to stay
- I really enjoyed my use of the scooters. I personally found that it gave me the opportunity to see parts of my hometown I wouldn't normally. I spent money in different places and had fun zipping around. I'm very in favour of these options.
- I really hope the scooters stay. It truly is an easy and highly accessible transport option. It is infinitely more convenient than the bus and is infinitely more fun! I always try to be considerate of pedestrians. I drive slowly in crowds and always yield
- I really like it! It gets people out and to the places they need to. Maybe they could be solar powered; so much loss of battery being haphazardly parked everywhere.
- I really like the flexibility of the scooters (narrow stance makes them great on sidewalks) They need to be governed to 10km/hr on sidewalks and 20km/hr on pathways and cycletracks. They need to operate closer to the intended speed of the chosen route.
- I really like the scooters but see that they could be dangerous. Parents with kids seem to be the worst for breaking the rules and doubling
- I really like the scooters! They're a very fun, cheap alternative to other transportation options and make it easier to use Calgary transit
- I really like the scooters. I am a daily bicycle commuter, and I don't mind sharing the paths and lanes with them as long as people aren't being crazy (which, they mostly aren't, and pedestrians can act crazy on foot too).
- I really like the scooters. I think people abusing them (i.e. not yielding to peds) should be ticketed.



- I really like the use of scooters however I strongly object to their use on sidewalks, especially downtown. The sidewalks are crowded enough without someone travelling 20kmh trying to zip through pedestrians. I think they should be treated as bicycles.
- I really like them and hope they stay. They are really helpful when you need to get a short distance quickly and don't want to have to be chained to your own bike or scooter
- I really like this program. I do wish that sidewalks were looked at a little closer to see what condition stretches of sidewalk are in. There are some pretty bad potholes in some places, as well as very narrow areas. Which makes it's somewhat unsafe.
- I really love how easy, cheap and fast it is for me to get to work downtown! I would much rather take a scooter than the city bus.
- I really love that this was an option for those of us in the deep S.E. where we have limited public transit options. It's fun and efficient. I'd be very bummed if it were to go away or be limited to downtown.
- I really think it is a very poor idea, allowing these high speed vehicles on public sidewalks.
- I really think there need to be lower speeds on Sidewalks and more enforcement.
- I recently traveled to several cities throughout Europe and found that they all used e-scooters as part of their mobility sharing culture. I think its a smart way to help people get around the city while taking cars off the road and frees up parking.
- I recommend mandatory docking stations. Bikes and Scooters are being left in the middle of sidewalks, peoples lawns, against trees, poles and in the middle of nowhere like trash. They have become an eye sore to this city for that reason only.
- I recommend the city look at the way scooters were implemented in Portland, Oregon. I was there recently, and vastly prefer the way they did it. This includes the way bike lanes were implemented downtown.
- I refuse to try the scooter because I STRONGLY protest the wild west crazy unmonitored use of the scooters around our beautiful Prince's Island and East Village communities. Have personally witnessed MANY violations of contract use and 2 accidents
- I regularly see people riding unsafely or discourteously (ie down middle of side walk), and leaving scooters in unsafe/inappropriate places (ie completely blocking sidewalk).
- I regularly witness dangerous and inconsiderate behaviour by scooter riders and, in particular, I do not think that Scooters are safe on sidewalks.
- I rented a scooter whose brake did not function. I've nearly been knocked over by people riding scooters like idiots. SO MANY scooters (and bikes) are left in the middle of sidewalks.
- I ride ebike, love it, I'm mandated to wear a helmet. Why are escooters allowed not to wear a helmet, involving public health care? Thank you.
- I ride my bike less and drive my car more now that scooters are everywhere. I've had a few scooters nearly crash into my bike so now I'm uncomfortable riding my bike on the pathways and bike lanes. I wish there was a way of regulating scooter operators.

- I ride my bike on the pathways all over the city and I have found that while most of the users of the ebikes are following the path rules some are not as the same as some of my fellow cyclists. I think there needs to be a bylaw that helmets are mandatory.
- I ride my bike through downtown. I have seen too many people younger than 18 riding the scooters. Scooters left in the wrong spot but how do people know that. Too many people riding Double including a father with a 6 year old boy. Cannabis smell
- I ride my bike to work or walk, almost weekly, since the scooters have shown up, I have almost been hit/in a collision with someone not obeying road rules or not using common sense/courtesy.
- I routinely see people using scooters and not following the 'rules'. Children riding, more than one person riding, going to fast in congested areas, not yielding to pedestrians, riding on the road, etc. This is just a summertime gimmic.
- I run on the bike paths downtown and there are too many out of control people using the scooters/e-bikes on the paths made for pedestrians. I believe if they are using them, they should be on bike paths.
- I see a lot of under age people riding the scooters as well as inappropriate use ie two people and dogs , people with head phones in and don't hear bike bells, scooters left in the middle of sidewalks, and a lot of injuries . No helmets is a big one !!
- I see a lot of unsafe use of the scooters. They are going to fast on crowded sidewalks. I have nearly been hit by inconsiderate scooter riders. Make them use the road. They should cap the speeds of the scooters at a lower speed.
- I see a number of scooters that are starting to be somewhat warn out or needs adjustment/tightening but are still being used. I believe it very important that the providers has a strong focus on making sure the condition of the scooters are always top-not
- I see daily abuses of e scooters. Call to 311, bylaw, or CPS all receive the same disinterested reply referring me to another agency. These scooters are mostly operated by young impared individual with no regard for the rules nor safety.
- I see frequent willful rule violations. Nobody wears a helmet.
- I see lots of children and teens riding them - also lots of people riding them unsafely on the sidewalk and I'm afraid they are going to run into me or my toddler
- I see scooter riders being careless, riding on sidewalks. do not dismount when in crosswalks. Two people on a scooter. Scooters are often left blocking access to the sidewalk. ,and many near hits of pedestrians..
- I see scooter riders riding very unsafe on sidewalks and dodging in and out of traffic. Most of them have no respect for cars and think they are invincible. Scooters are left parked on sidewalks often making walkers have to move them out of the way.
- I see shared bicycles as a viable option for Calgary's transportation needs as they fit well our strategy for shared road and pathway use. Shared e-scooters are a hazard as they are abused and not used for transportation but as thrill machine.



- I see so many people, including young children, using scooters unsafely. I walk on the pathways and have almost been hit numerous times, and I've seen children (8-10 years old) almost ride the scooters into traffic. So dangerous
- I see the scooters dumped and laying sideways all across the sidewalks daily. This is terrible for accessibility for people using a wheelchair, cane or other devices, as well as parents with strollers. How is this allowed to happen?
- I see them downtown all the time and when they are coming towards me I am nervous as some do not have control of them and they go way too fast to be mixing with people walking. I have had 3 misses and am not impressed.
- I see these parked all over the city, often just lying on their sides. If the city wants to continue this program it would be beneficial to have places designated where the e-scooters and e-bicycles are left. Otherwise it makes our city look uncared for
- I see too many people breaking the rules on shared scooters. I no longer go downtown because of them.
- I see too many riders breaking the rules as stated by Lime. Underage children on the scooter. More than one person on the scooters. And reckless driving of the scooters. I think the scooters and bikes are a good way for people to get around the city.
- I see violations of the rules every day. Two people on a scooter, underage users, riding on the street, disobeying traffic signs (especially stop signs) while riding on the street, scooter riders not yielding the right-of-way to pedestrians, etc.
- I see young children on them all the time. I find that dangerous for both pedestrians and the children operating the motorized scooter
- I should not have to look over my shoulder to see what is coming up behind me on a sidewalk. Nobody uses bells. They pretty much run you over! No headphones or earbuds while riding
- I started using the lime bike less due to the fact that the scooters are safer and nor on the road. I live in Killarney and would love to have more scooters available to be able to get to and from the train station easier. Can the juicers spread them out?
- I strongly believe scooters should not be allowed on the sidewalks. As a pedestrian I have been almost run into several times. The speeds are excessive for a sidewalk and riding infraction
- I strongly believe that the scooters should not be ridden on the sidewalks, I walk on a daily basis and I feel like most users of the scooters are very inconsiderate towards pedestrians.
- I STRONGLY disagree with e-scooters being allowed on pedestrian pathways and sidewalks. I no longer feel safe walking on our pathways and sidewalks, especially on weekends.
- I strongly disagree with e-scooters being allowed on sidewalks, as a person with a mild disability, and approaching 'elder' age I do not think most people have enough respect for others on shared pathways
- I strongly dislike how people just abandon the scooters and bikes in the middle of the sidewalk. What about people using wheelchairs, walkers etc? How are they supposed to get around them?



- I strongly encourage the city to look at injury rates for scooter users, those struck by scooters and scooter to scooter collisions. I am recovering from a fractured wrist because of the actions of a collision where a scooter driver was at fault.
- I strongly feel that scooters should have same rules as bicycles (and them be enforced) so they are not on sidewalks with pedestrians.
- I strongly suggest that more rules come about. There is not a day that goes by that I have not almost been hit by some riding a scooter downtown during lunch.
- I strongly support the continued availability of these scooters.
- I strongly support the e-scooters. They add vibrancy to our downtown. We need that. I feel that the bike lanes have been a huge waste, at least the e-scooters are being utilized.
- I strongly support the use of scooters and bikes. Scooters offer an easy way to connect between business meetings. Riding a bike in business attire is often impractical. Informative educational video (VR view) capturing all bylaws would be great.
- I support continued and expanded scooter use. I won't personally be using them often but they are extremely convenient and will become safer as users adjust to them.
- I support the e-scooters staying in Calgary. They are a fun and efficient way to travel.
- I support this pilot, the scooters save time on my commute to work. Only feedback is more stringent rules for the providers in terms of their customer service and troubleshooting
- I take the LRT downtown and then walk to the office. I see these scooters laying down on the sidewalk and will hinder anyone with mobility issues. I believe the scooters should not be allowed to ride on the sidewalk they should be in the bike lane.
- I think a campaign on scooter etiquette would all that would be necessary to remind people to be safe but still have fun. Great way to get around and sightsee our beautiful city.
- I think a lot of the problems with scooters boils down to them being allowed to be operated on sidewalks. If they had the restrictions as bikes (maybe minus road riding) they'd be less problematic
- I think a lot of these scooters are used to joy ride and then thrown in a river
- I think at the beginning, police should be out looking for violators. We see so many people with kids on the scooter, young teens acting dumb with the scooter. Overall I haven't had an issue with it. It's the few that paint the scooter as a bad thing.
- I think at the outset the rules should be better enforced so that people learn how to ride and behave with these shared vehicles.
- I think bikes and scooters should stay on bike paths. Dangerous on sidewalks! They should not be just left in the middle of the sidewalk.
- I think e-scooters and ebikes are a great way mode of transportation for people of all ages trying to get around the city.
- I think e-scooters are a menace to pedestrians. Too many are riding carelessly and it is too easy for them to come up on a pedestrian when the pedestrian can't hear them and the potential for running into them is very high.
- I think e-scooters are a menace. They are often ridden inconsiderately and have no bell so started pedestrians. They are left strewn about sidewalks and even on the roads.

- I think e-scooters are a terrible idea. I am mostly travel on foot, and some scooters travel on the sidewalk (I have no idea if this is allowed). This is incredibly dangerous at max speed. My teenager has ridden them without a helmet or my consent.
- I think escooters are contrary to encouraging a healthy and active population. Bikes encourage activity, scooters do not.
- I think e-scooters are great
- I think eScooters are unsafe, especially to pedestrians.
- I think escooters have had an incredibly positive impact on Calgary. I see so many people enjoying them along bike paths, they are a great source of coversation and fun. I think injuries are mostly the fault of user error and shouldn't affect the progra
- I think for all concerned, the rules for escooters and persons using them, need to be clarified with regard to pedestrians, cyclists, motor vehicles. If they are to be on roadways they MUST observe the same rules as motorists.
- I think given time and encouragement the safety issues will eventually be resolved. I love this idea - I'm a Senior and can't wait to try it. I believe this is the future of one part of transportation for Calgary, as well as helping the environment.
- I think having these on the sidewalks is dangerous. I don't know how many times I've seen those on scooters zip out into traffic at crosswalks downtown to avoid the slower moving pedestrians, it's an accident waiting to happen. Also no one wears helmets
- I think Helmets should be available and a little more encouraged :)
- I think if rules regarding the scooters could somehow be more enforced, a lot of the current issues would go away
- I think it has been great for the city to see the young and old out there having fun.....I'd like to see this as a permanet transportation option in the Calagry.
- I think it helps people explore the city and provides alternatives to other transportation. Scooters got me outside a lot more this summer.
- I think it is a great alternative , fun to use, environmentally considerate, easily accessible, and versatile ( can be used while dressed for athletics or business-wear). I think that there is also a great opportunity to have lower income accessibility
- I think it is a great idea that will, unfortunately, be made difficult by a reckless minority.
- I think it is a great way to get more people using the city's cycle track which was a substantial investment. Most concerns could be addressed with more education on rules/safety.
- I think it is an important part of the future of transit options in Calgary esp to connect to public transit. It is important to have available in inner city communities. I strongly support them along with the creation of more bike/scooter lanes.
- I think it is great for the city.
- I think it is great for tourism and overall vibe to have the scooters around
- I think it is the answer to the congested downtown area but there needs to be more infrastructure (e.g Bike lanes) for it to reach its full potential. As is I feel very uncomfortable riding on sidewalks and roads.



- I think it is wonderful that City Council is looking at ways to encourage different modes of transportation. Sharing economy is the way of the future and it should be encouraged and supported.
- I think it needs to be illegal to ride these without a helmet. Tickets need to be handed out to those who break the law
- I think it should be mandatory for people to wear helmets and be ticketed if not using them with e scooters or anything with a motor other than human power
- I think it will take some time to sort this out and it's worth it.
- I think it would be safer for everyone if scooters were not allowed on sidewalks.
- I think it's a fantastic, eco/friendly way to get around and love that scooters are shaping the Calgary culture (the memes about things to do in the summer, etc.). I hope that they stick around
- I think it's a good idea
- I think it's a great idea to have alternate forms of transportation. It helps to reduce our carbon footprint AND it's fun!
- I think it's a great idea!
- I think it's a great option for Calgarians. The only thing required is more education as there is always someone breaking some sort of rule.
- I think it's been a really great transportation option and I fully support continuing the pilot
- I think it's great for the city and it's efforts to diversify the way people get around the city. Unfortunately and like many other initiatives, some people become reckless and careless, which in turn has the potential to spoil a good thing for everyone.
- I think it's great we are exploring car-less options. More of that please. Plus safer lanes to travel in.
- I think it's a good idea to automatically slow them down in busier areas, if that is indeed possible. Lots of people don't seem to understand that you don't need to go full out and I think that's why there have been so many accidents.
- I think its a great and useful service to help Calgary become an environmentally friendly city. I have seen so many people having fun riding them this summer and they seem to create a sense of community. I see them as a positive thing for the city
- I think its a great experiment and while I dont live downtown yet I may see myself using them more when I move closer to downtown
- I think it's a great idea for the younger generation but being 60+ it is a little intimidating to try. No sure if my balance would be suitable for a scooter.
- I think it's a great idea, its fun, keeps Calgary moving and doesnt cost alot.
- I think it's a great project and very forward thinking.
- I think it's a positive for the city. But, better enforcement of the rules or other ways to prevent children from riding, or prevent 'doubles' would be good. Also perhaps there should be designated parking areas -- but plenty of them.
- I think it's created a more vibrant city and really makes us feel more modern
- I think it's fantastic...thanks for embracing this. Keep it up. I'm not a power user by any means, but appreciate the additional transporation means



- I think it's great that Calgary has allowed shared scooters on a pilot basis and I would love to see this continue. I'm happy to see Lime respond proactively to concerns and already limit speeds in certain areas.
- I think it's great, but there is no way to integrate safety effectively. Helmets would make it better, but no one would use. Remember, the fire code was written in blood.
- I think it's important to remember that there have been over a million rides with only a few hundred complaints. Cars get more. A bit more education about being courteous is really all that is needed. Think when you park, walkers first and use a bell.
- I think it's ludicrous that they are allowed on sidewalks. Almost hit one coming out of an alley way it went flying by on the sidewalk, They are left in the middle of side walks. What does a person do if they have mobility issues? Terrible.
- I think it's ridiculous that I can rent & use a shared electric scooter but cannot legally use one that I already own..... office is 3km from LRT (but 30min on a bus) so an electric scooter is PERFECT but alas draconian safety laws prevent logic
- I think it's the perfect fair-weather innovation for this city. Driving, taxis, and parking DT are all far too expensive for most people, not to mention a total attack on our environmental motions. They're electric, fun, and safe if operate them safely.
- I think it's too difficult to get people to be responsible with them. I've seen them laying all over downtown and as a runner I have enough to concentrate on trying to avoid speeding cyclists who don't use their bells. Fix that first and THEN introduce it
- I think it's very convenient for the people who are in a rush or just wanting to stroll instead of walking
- I think limiting speed on sidewalks or downtown core is needed. Too many times I have almost been hit by someone on a scooter. When I have used it I use the bell to annoying amount to ensure everyone is aware of me. I do not feel that is the norm.
- I think looking into the times they can be ridden may be helpful. Locking them down at 10pm on weekends may help with the drunk joy riders.
- I think more investment in infrastructure for bikes and scooters is preferred over cars. Less pollution, more exercise!
- I think more thought and communication needs to be done regarding safe operation. Helmets, designated pathways etc. Most are being operated at a fairly high speed on sidewalks where pedestrians are. They should be treated like other motorized equipment.
- I think moving the scooters to the road from sidewalks would further irritate drivers already annoyed by cycle tracks/bikes, which would be counter productive toward diversified transportation plans.
- I think people are aware of the rules but choose not to follow them.
- I think people are aware of the rules but do not follow them. I have felt unsafe on a scooter due to others using them inconsiderately. That said they may lose their appeal for some and then the user left will be the ones using them correctly.
- I think people are aware of the rules when riding an e-scooter, but prefer to ignore the rules.
- I think people in general are aware of the rules around the scooters but chose to ignore them. Don't like the random parking of the scooters. Blocks pathways and sidewalks.



- I think people know the rules but choose not to follow them.
- I think people riding dangerously should be ticketed. But not some crazy ass fine like all other vehicle tickets but like 25\$ you know...
- I think people riding two at a time is the biggest issue I see. People must know it's against the rules, though. It's all over the apps. The scooters are an amazing way to get around downtown without walking for miles or needing to drive and find parking.
- I think personal scooter should be allow to be on bike lane, along with that all scooters should follow the same rule as bicycle
- I think police have to crack down on drunk scooting
- I think police or bylaw should give tickets for those who are not using the e-scooter properly.
- I think putting a simple sticker on the handle bar of scooters encouraging people to use bike lanes when available instead of the sidewalk would be effective
- I think reducing the speed of scooters below 20 k/h will significantly reduce the usefulness as a functional mode of transportation, without greatly improving safety.
- I think reminders of where to park the scooters and bicycles would be useful. I see too many parked in the middle of sidewalks and pathways and I think people need to be reminded that those are inconsiderate places to park.
- I think safety should be the priority. You need to look at this holistically, which would include pedestrians, scooters, bikes, and cars. I find scooters are too fast for sidewalk use, and should therefore be driven in bike lanes or streets.
- I think scooter sharing is a great 'gateway drug' into bike commuting. It has a novelty factor and is a low barrier entry for non-cyclists to try out a non-vehicle mode of transport. It also highlights to all the need for better cycling infrastructure.
- I think scooters are a great addition to the rideshare landscape but issues need to be addressed with people riding on sidewalks and parking them in places that block access for pedestrians.
- I think scooters are a wonderful addition to Calgary's transportation options that aren't cars. I hope the pilot becomes permanent.
- I think scooters are great but I use the pathways on a regular basis to either commute to work on my bike or run and since the pilot started I have yet to use the pathway system where I haven't seen multiple instances of scooters not being used safely
- I think scooters are more useful to connect people
- I think scooters are ok but it is too dangerous to be allowed on our narrow sidewalks. Scooter drivers travel too fast for a sidewalk and is too dangerous to pedestrians.
- I think scooters need to have speed limit on the side walker pedestrians should have preference there. I think we should have more bike lanes and scooters should use it and respect all the rules as bikers have. Helmet should be required
- I think scooters on sidewalks are dangerous to both pedestrians and those on the scooters. Allowing them on pathways or bike lanes only is fine - but they shouldn't be on sidewalks. The rules should be the same for bikes and scooters.

- I think scooters should be held to the same standards as bicycles as they go just as fast. Why are you allowed to ride on the sidewalk on a scooter but not a bike? Why don't you require a helmet? Why can you get a ticket on a bike but not a scooter?
- I think scooters should not be allowed on sidewalks
- I think scooters/e bikes have made the inner city a much easier place to get around and explore. My alternative is mostly Uber, which is more expensive and inefficient
- I think shared mobility is great for our city; however, I live in the Beltline and have concerns about people riding e-scooters on the sidewalk. My 3-year-old has almost been hit by an e-scooter twice while walking on the sidewalk, holding my hand.
- I think shared transport is great, and I embrace these scooters. However, I'm run off the sidewalk in my neighborhood on a near daily basis. We gotta get these things off the sidewalks.
- I think sidewalks are for pedestrians. I have been moved over by these scooters on a number of occasions
- I think that it is wonderful and should be quite permanent.
- I think that it should be kept, but more competition should be added to give riders more options. Also, the home zone should have all of calgary, rather than just downtown, as it will make it easier for those living in the suburbs to get home.
- I think that Lime and Bird need to enforce proper parking rules. It is unfortunate but there are a lot of people who leave the scooters, and occasional bikes, wherever they please with out thinking about anyone else.
- I think that Limebike needs to do a better job to have the ability to distribute in Calgary. Specifically drop off location, riders and rider styles.
- I think that more needs to be done to limit speed in congested areas. Places like Stephen Ave and Eau Claire are incredibly busy at noon, but much less so at other times of the day. Is it possible to limit speeds at bust times of the day?
- I think that most of the people using them are not very responsible.
- I think that people use them unsafely- sharing one scooter between 2 people at the same time, driving them very irresponsibly-( zipling on and off sidewalks, going onto the road, zipping past people without using the bell, crossing at lights last minute
- I think that scooters are a huge physical risk and the lack of helmet and other protective gear use is dangerous
- I think that shared rides ( cars, bikes, scooters) add to the urban options and vibrancy.
- I think that Skooters need to be either on bikelanes/pathways and roads. The skooters are too fast and cumbersome to be safely used on sidewalks, especially in the beltline. Because they do not make any noise (aside from the bell) pedestrians dont hearu
- I think that the cost should be cheaper as the current costs are quite high and is one of the main reasons why I would not use the scooters and bikes as much as I would like to.
- I think that the option to have e-scooters has been beneficial and I like having a new transportation option. I see a lot of improper usage though (e.g. two people on a scooter, not using the bell, racing through intersections).



- I think that the pilot project should have been patrolled more with a police presence. I found people using the scooters would never ring the bell and travel at top speed on busy downtown sidewalks
- I think that these can be a risk to elderly people walking in places like Kensington where it is already busy. Elderly people can't maneuver as fast when a collision is possible, it could be easier for the
- I think that this is a good way to reduce GHG. People who are against them are the taxis, and ubers...don't let them rain on a good thing.
- I think that this is a great initiative. I work downtown and love watching the people riding around on the scooters. You will always have the one offs that do not care about the rules, but for the most part I have not had any issues with them on the stree
- I think that those scooters are actually more dangerous than anything else. People are riding them on the sidewalk at a high speed. This puts pedestrian at risk. I've almost got hit but those more time than I can count now!
- I think that while peopel are aware of the rules they sometime disregard. The scheme would benefit by stricter enforcement on such things as two people riding on a scooter (i.e on the spot fines).
- I think that you should also look at opening personal scooters to fall in the same rules as the pilot. I think it is unfair for people to be less than corporations that buy the sidewalks.
- I think the biggest problem is riding on the sidewalk. I am a very conservative rider and feel uncomfortable on the sidewalk dodging pedestrians and going down narrow areas. I feel bad for the pedestrians but going on the road is not an option
- I think the bike sharing is awesome! The scooter sharing not so much as I see many people doubling on them (adults with small children ) and I think it's unsafe.
- I think the City needs to consider helmet laws and needs to pass a bylaw on sidewalk riding (scooters)
- I think the city should encourage other alternatives that are healthier and more sustainable, like walking, that make great communities instead of using toys that make people act like children
- I think the city should harshly ticket people breaking the major scooter rules (especially riding double) and that would help curb the number of people breaking those rules and would make the sidewalks and pathways safer for everyone.
- I think the current issue is safety. As a driver and a resident of Calgary since birth, I see many abuses of the use of the scooters. Speed is a factor and drivers now have to be even more viligent
- I think the dockless structure of rideshare has some major flaws. I live downtown and I often see bikes and scooters that have been left in the middle of the sidewalk which block accessibility. I also don't appreciate the scooter speeds on the sidewalks.
- I think the e scooters and e bikes are great, I just hate seeing them parked and laying all over our city it kind of looks trashy? I wish there was a docking station for the scooters and bikes around popular destinations or every few blocks
- I think the electric scooters are pretty great. I don't like the idea of the speed being regulated slower. If that were the case I probably would not use them anymore.



- I think the e-scooters and bike sharing are both great alternatives for getting around. Once all the 'try them for the heck of it/joy riders' kind of people have tried them out things will settle down, there will be less issues.
- I think the evokes are a great idea. The escooters are a menace and should be discontinued.
- I think the idea is great. It gets more people outside during the few warm months we have! And I have a few friends who actually prefer using scooters to commute to/from work compared with any other form of transport.
- I think the idea of the scooters and bikes is fantastic however. Given the fact that it is just as expensive as a Car2Go I don't think there's much of an incentive to use it. Also for youth who would want to use it it is too expensive!
- I think the idea of the scooters is a good one and provides the Calgarians another option to get around however as a society, people are too inconsiderate to make this safe for all. I have been nearly ran over a few times by scooters.
- I think the idea of the scooters is great. I think a small portion of the riders do not follow the rules. Pretty much the same a vehicle drivers.
- I think the initial display screen should flash the latest helpful hint, 'wear a helmet', 'stay off the roads', 'only 18+' etc.
- I think the lime scooters are an awesome addition to Calgary !
- I think the most important thing is to also maintain the scooters properly. I fell off a scooter last time because the brake wasn't braking properly - defective. We need guaranteed safety when riding these scooters otherwise we will get hurt.
- I think the people complaining about these things are a bunch of old grumps, who couldn't physically use one if they wanted to. I think they are amazing, they connect the city and make it far easier to get around downtown and a lot faster.
- I think the pilot demonstrates that they are dangerous to riders and pedestrians. Someone will be killed. I believe the City is irresponsible and should be liable when there are accidents.
- I think the pilot is fantastic and it is nice to see people out and using the scooters! biggest issues in my opinion are young children using this and not knowing the rules and well as people using these in populated pedestrian areas.
- I think the pilot project has been a welcome addition to the city's transportation option. As the novelty of e-scooters began to wear off, scooter drivers were far more considerate. Rules for personal scooters should be the same as Lime and Bird.
- I think the pilot should be approved for full time use.
- I think the rules need to be alot more apparent. I have seen people riding with more then one passenger on them... up to three people at a time and I feel that is extremely unsafe. There also have been photos surfacing of people riding with infants on them
- I think the rules of scooter use need to be made more widely available to the public, both for those who use and do not use them. And that they are a great alternative to the grossly overpriced and unreliable public transit Calgary offers.



- I think the scooter and bike share is a good thing, but I think there needs to be either more or at least more in your face information about using the bike lanes if they are available and perhaps looking at slowing them down when using the sidealks.
- I think the scooter and e-bike are a great addition to Calgary transportation option. Our family wishes them to remian.
- I think the scooter pilot is a great addition to Calgary and puts us in line with other international cities (i.e. Paris, LA). Losing Car2Go will only make scooters more critical.
- I think the scooter pilot is amazing and convenient! However, I recognize that people are people and are ignorant. I believe people know the rules mostly, but break them because they don't care. I hope they stay though. :)
- I think the scooter program needs more safety precautions. The scooters should not be used on the sidewalk. I just returned from Europe and scooters were restricted to bike lanes and paths. Same rules apply in California in the Los Angeles area.
- I think the scooters and bikes are a fantastic way to help people get around safely and affordably. There is a need for education regarding right of way, speedlimits and what to do in a collision, however!
- I think the scooters and bikes are fantastic. It's great to be able to hop on one when I have a quick appointment somewhere else downtown. I don't use them tons but I'm always happy they're available when I do.
- I think the scooters are a fantastic idea, but, you simply need to offer training sessions for people to learn how to ride them without falling and to learn the rules. Learning how to ride them and the opportunity to try them in a safe place is needed!
- I think the scooters are a good step in a direction towards Calgary becoming a more environmentally friendly city without losing convenience
- I think the scooters are a great additional to Calgary transit. One thing I do think, the use of the scooters should be limited on busy streets to certain hours or no use at all. For example on 17th, it is not safe for a scooter to be ridden.
- I think the scooters are a great alternative for those who don't like driving or biking. It keeps people more active and out of their cars. It's better for the environments and fosters a connected community. They just need more awareness of rules.
- I think the scooters are a great alternative to cars when travelling short distances. I think the amount of people that use them are a testament to how much people enjoy having them in the city.
- I think the scooters are a great idea. Do not over regulate them and keep the city moving into the future.
- I think the scooters are a great mode of transportation and just fun in general. It's a great way to see the downtown.
- I think the scooters are a great option for getting places, especially in the downtown core and beltline
- I think the scooters are a great option. I use them to get around downtown between appointments and from my vehicle to work or transit instead of uber.



- I think the Scooters are a great thing to have in Calgary, and they can certainly be viable here. I don't think injuries should be used as the only metric, and if they are considered, should be compared to bicycles and cars. There will always be injuries.
- I think the Scooters are a very good option for people to get around.
- I think the scooters are awesome! Less cars on the road the better! Sad about the speed caps and no park zones. We don't all work in the core. But still a fun ride! All for it
- I think the scooters are bad for the environment (emissions, waste) and bad for our health as they often replace walking. There needs to be some enforcement of the rules as I can't ride a bike downtown without having near collisions with several scooters.
- I think the scooters are great and I hope that the city evaluates them fairly and doesn't employ bias based on ignorant or selfish feedback from 'not in my backyard' respondents.
- I think the scooters are great but definitely to implement some stricter rules or even fines for scooter operators that are being reckless which I've seen plenty of times
- I think the scooters are great theoretically, however the amount of kids, people without helmets and people using them to get home drunk makes me nervous
- I think the scooters are great! The definitely encouraged people to get out and enjoy our downtown and beltline
- I think the scooters are great, even though I haven't tried one yet. Just wish people would respect the rules, e.g. single riders only, be of the proper age (18).
- I think the scooters are great. It is the irresponsible riders who don't follow the rules - riding on the road, two people on a scooter, going too fast around pedestrians, leaving the scooters to block access to sidewalks and doors, and children riding .
- I think the scooters are not only a fun alternative they were a motivation for me to get out and enjoy the downtown area. I loved not having to deal with my car and parking. Or road closures
- I think the scooters have really brought out lots of people in the city. I feel like I've seen more people out and about this summer
- I think the scooters make people lazy
- I think the shared scooters and bikes have been a huge asset for the city, and an excellent option for getting around quickly. Also fun!
- I think the shared scooters and bikes is a great thing and a must. And could help if the city added charging stations for the scooters to be parked at so they can be dropped off and set on a charging device.
- I think the shared scooters open up the discussion for allowing personal scooters/longboards/other e-options in Calgary
- I think the speed is too high for a certain percentage of the population using them, young men are driving erratically, too fast, and with little regard for pedestrians.
- I think the speed limit should be 10 or 15kms per hour instead of 20
- I think the speed needs to be limited as they come out of nowhere on the bike paths and cause crashes. Helmets should be mandatory. Study San Diego's use.

- I think the speed should be reduced to 15 or 10 km. They go too fast for people using them on sidewalks, I almost got hit by one DT while it was riding up a sidewalk at top speed.
- I think there are some definite kinks to work out, most particularly in terms of sharing the road and the rules of scooters on the road. But overall it's a great, fun, inexpensive and quick way to get around, especially downtown.
- I think there has to be way more enforcement on proper use and parking of them. Way too many people riding recklessly and parking inconveniently, causing safety concerns for foot and bicycle traffic. Bikes require at least somewhat more discipline to use.
- I think there needs to be restrictions or zones as to where you can park electric scooters and bikes. As I drive around the city I see bikes and scooters in the most random places like abandoned junk, it makes the city look trashy.
- I think there should be a more control as to where the scooter or bikes get dumped after use. They end up all over the place...
- I think there should be a reconsideration of whether scooters are allowed on sidewalks. Should be banned or speed governed on sidewalks. I would suggest scooters be allowed on pathways and bike lanes only with designated parking downtown. They are eyesore.
- I think there should be a sign on the e-scooters saying 18+ only and no double riders as I've seen numerous people breaking the rules and those are the same people that end up in the hospital.
- I think there should be an option like Uber to pay in advance if you'll be using it for a long time. So we pay straight up like 20 dollars for an hour and don't pay the startup fee.
- I think there should be designated parking areas for busy sections. Ex. Marda Loop shopping area is often littered with scooters in a two block area. If there was designated parking it would make it easier to find the scooters and not be so haphazard.
- I think there should be more education and enforcement of following the rules.
- I think there should be stricter rules for riders. As a pedestrian I'm constantly having to jump out of the way for people riding them. No different for bicyclists either.
- I think these scooters are a great addition to transport in the city. I can't think of a better way to get from downtown to, say, Kensington or 17th Ave.
- I think these scooters are amazing and a huge asset to Calgary. However I think there are too many inconsiderate riders and something needs to be done to address that issue, like riding in the streets and blocking sidewalks.
- I think these vehicles are dangerous - to users and to people moving nearby. Also, not suitable for all age groups..
- I think they are a good option but there should be enforced laws to disembark in a crosswalk, while I'm driving I've had people shoot out into a crosswalk and there is a reduced time to respond. I'd like to see similar laws to bike crossing.
- I think they are a great addition to a city. Giving people options to get around only helps a city grow and become more vibrant. I live downtown and I love seeing people use them. Most people care, respectful and using them properly.



- I think they are a great alternative for people who need to get places a little quicker every now and then. You don't have to worry about buying a bus pass, waiting for the buss when you could quickly hop on a scooter, get to work in 15 mins .
- I think they are a great idea, and will likely be accepted over time.
- I think they are a positive thing for the city, it has made getting around the core easier and opens up more opportunities for me to explore the city.
- I think they are dangerous on the sidewalks
- I think they are good and should be able to be used on neighborhood streets, where sidewalks are narrow and less busy for traffic.
- I think they are great and I hope they stay
- I think they are great and should be brought back every year
- I think they are great but it would be nice if they went faster
- I think they are great fun and would love for them to stay.
- I think they are great, I just haven't seen anything obviously available to help me understand the rules around it.
- I think they are super dangerous.
- I think they are unsafe when mixing with pedestrians but okay on exclusive onbikeways
- I think they are unsafe, every time I'm in the city I am almost ran over by one, it is difficult already to navigate people & bikes now you have scooters the act like they own the road & sidewalks
- I think they go too fast to be ridden on sidewalks with pedestrians. I have also seen so many injures as a result of these scooters. I hate that they are parked everywhere all over the place. They need to have designated parking areas) spots.
- I think they go way too fast.
- i think they have changed how people explore and navigate through the city in a positive way. I think they are a great benefit to Calgary.
- I think they need designated docks for parking scooters
- I think they should all have a bell on them so the rider can warn pedestrians and other riders .
- I think they should be cheaper, and more of them around!
- I think they're good; ppl just need to be a bit more careful around blind corners
- I think they're great. We're adults. Let adults do what they want as long as they don't hurt others.
- I think they're great but I have witnessed more than 1 person on a scooter on more than 1 occasion. Also, people riding on the sidewalk aren't always fully aware of how to navigate pedestrians.
- I think they're great!
- I think they're great, but people need to be informed of the rules. I also think there are too many and some people riding aren't respectful to bikers and pedestrians.
- I think this a great pilot and hope becomes permanent for the city of Calgary
- I think this has been fantastic for our city. Calgary is often an early adopter for programs such as as this. I feel most riders are very considerate. It's sad the media portrays scooters in such a negative light.



- I think this is a good opportunity to be one of the city's that carries the scooters, something we can look forward to
- I think this is a great idea and good for the community. Maybe set a limit on how many companies and/or total e-scooters can be placed in the city though.
- I think this is a great option for Calgary. I see people riding with 2 people or with a child, they know the risks and choose to take them. I'll try one soon!
- I think this is a great pilot and while I have not used the scooters I have heard from friends and colleagues that the charging of the scooters does not last as long as the bikes, which may lead to frustration when individuals cannot find a charged scooter
- I think this is a move in the right direction however, we don't have the infrastructure set up for it. We need more pathways and much more education and thought about how scooters and pedestrians relate and the safety implications of them.
- I think this is a very fun and engaging way for people to explore the inner city and probably provides a welcome boost to inner city traffic while Calgary shifts gears away from being an oil and gas monoculture
- I think this is an awesome program/pilot and hope that with additional dedicated infrastructure (dedicated and protected cycle lanes) that we continue to move towards a cleaner, safer and quieter Calgary where our transportation is not as car-centric.
- I think this is great, I work in the beltline, people use them all the time, to get to and from meetings in the core, get to their parking spot, to meeting places for lunch/after work. Myself to get across the river for an appointment quicker than driving
- I think this pilot is a great idea for the downtown core/surrounding area. It gives more options in terms of navigating around and avoiding expensive parking fees.
- I think the scooter pilot has really improved the quality of life of those living in the inner city of Calgary.
- I think we have enough problems with traffic on roads, pathways and sidewalks we don't need more idiots. I walk everyday, where are the cops on bikes actually giving out tickets to the bikes and e-scooters!!
- I think we need fines for poor scooter parking
- I think we need to seriously consider the costs of policing users and ensuring that where there are rules, that they are followed and fines given where they are not. I also think we need to find transportation solutions that are useful year round.
- I think we should be skeptical of these silicon startups that claim they are 'green' when their actual ecological impact is a net negative.
- I think we should focus on ensuring Calgary drivers can handle pedestrians and cyclists before we add something else to the road. Just so unnecessary.
- I think we should treat the scooters like bikes and have the ability to ride on the road.
- I think you should enforce some rules of the pathway, like people using them for stunting or riding them off steps
- I think YYC should keep them as it's a tourist attraction and brings people downtown.



- I thoroughly enjoyed Lime scooters until they changed their home zone without notifying their customers. This was a terrible move and led to me being late for an appointment. I've since deleted my account.
- I thought they were a great addition to the City. A lot of young people got 'out and about' and they were a big hit among the professional community downtown, as well. Quite cool to see others in suits utilizing a scooter!
- I thought they were to be used mainly in the downtown area, and yet I have seen them as far south as Shawnessy.
- I thought this survey would have been more geared to how the scooters affect everyday mobility in Calgary. The scooters are driven dangerously, too quickly and in the wrong place (i.e. sidewalk). I see I have limited characters here which is scandalous...
- I travel around the city frequently by car and recently I have seen several occasions where scooters and bikes have been parked totally or partially blocking sidewalks. I am concerned about persons with disabilities navigating around/through them.
- I travel downtown frequently and the introduction of these scooters has had a massive safety impact. I like the idea but my first encounter with one was two young people one on a scooter who approached the intersection I was stopped at, they hit me
- I travel to Christchurch New Zealand for work often and they have had e-scooters for a while. When traveling there it is my only mode of transportation other than uber and walking. Its nice to not get sweaty on your way to work and also have an alternative
- I understand through news articles that not only riders but pedestrians are being injured and end up in hospital. Our taxpayer dollars are unnecessarily enabling a total lack of safety protocols for the public at large. Stop, fix it, then re-deploy.
- I use the pathway between the Peace Bridge and East Village daily to bike to work. I love seeing so many people out enjoying the pathways on scooters, but I wish there was more infrastructure in Calgary for active transportation. The paths are crowded.
- I use the pathway daily and have encountered a number of scooters being used. Some riders are considerate and use appropriate speed. But others do not use bells and travel very fast - weaving in and out of bike and pedestrian traffic.
- I use the Riverwalk pathway frequently. The vast majority of riders behave appropriately and seem to be enjoying the ride. I have never felt unsafe, but there's no regulating the stupidity of some!
- I use the sidewalks and pathways downtown for walking and I have had many close calls with scooters. Even while I've been using a scooter I've had close calls on sidewalks. Some sidewalks are just too narrow or too busy for scooters especially at 20km/h.
- I use these scooters mostly for safety reasons at night when I'm off of work. I am so disappointed I no longer can use these to stay safe and get home quickly late at night
- I used it while drunk and banged myself up really good. I'm stupid and broke the rules, I know. I got what was coming to me. But I'm generally a smart and risk adverse guy, if I did it I'm sure others are too.



- I used scooters to commute to and from work this Summer and it was amazing! But now Lime has narrowed its allowable range to a smaller area close to downtown and it's disappointing. Why Lime? Whyyyyyyyyyyy?
- I used to walk a lot, but having had a number of near misses with scooters, I'm using my car more now. I don't think these scooters belong on sidewalks. Shouldn't sidewalks be a safe place for pedestrians. Allowing scooters on sidewalks is a safety hazard
- I visited Calgary last month, which is how I know all about the scooters. Way more than once, my wife and I almost got taken out while simply walking down the sidewalk. It was way beyond mildly dangerous. You MUST limit where they can ride. NOT sidewalks!
- I walk along the Bow River pathway every day as part of my commute and sometimes for a lunch time walk. I rarely see anyone using them in the morning. In the evening it is mostly joy riders (lots of kids and doubling). And at lunch they are a hazard
- I walk daily in the downtown and have encountered these scooters. People who use them drive too fast and do not give consideration to you on the sidewalk. People using these scooters expect you to move out of their way on the sidewalk.
- I walk daily on sidewalks. Walking is my primary form of exercise. E-scooter drivers have nearly collided with me twice, while moving at a much higher speed than pedestrians. This makes walking stressful, and greatly reduces my pleasure from walking.
- I walk downtown daily. People riding scooters are reckless and abandon them everywhere
- I walk every day from Kensington to downtown. Many people do not use the scooters safely (more than one rider, going down walking path over bike path, excessive speed) and it can be a little unnerving with how fast they can go
- I walk everyday to work in the Beltline and there have been numerous times that scooters were not respectful of my right of way/going too fast. Also, consider head safety or requiring speed limits on sidewalks. Check out rules in Australia/Paris
- I walk frequently through downtown and have noticed scooters being ridden to quickly, weaving in and out of pedestrians. Current situation is dangerous for pedestrians. Love the idea. Need to be ridden on road/cycle paths.
- I walk from Sunnyside to downtown everyday for work, the e-scooters have made that walk more hazardous, but the shared bikes are a good addition.
- I walk most days m-f downtown. I've had scooters come up behind me quickly on sidewalks, seen them cross the road in the dark on a red light, seen multiple people doubling others, no helmets, yet going bike speed (I think adult bikers should use helmets)
- I walk on Prince's Island. Have found too many under 18 year olds riding scooters too fast and recklessly. 477 accident victims going to emergency. Too large a cost on our health system. No helmets on scooter riders. Riding 2 to a scooter.
- I walk the downtown streets of Calgary daily (Monday to Friday) and have observed that people driving these are very inconsiderate of pedestrians. They are generally operated in an on-safe manner and travel at high speeds for sidewalk use increasing risk



- I walk the river pathways and other city streets daily and have seen very unsafe scootering. People weave in and out of traffic, around cyclists and walkers at high speeds. I have seen accidents, and heard people who have been injured. Dangerous for all
- I walk to and from work everyday and I think that the e-scooter's have been poorly managed. Riders are careless about how fast they are going and rarely give ample warning to other people on the sidewalk. It's a 'free for all' with not regulation.
- I walk to and from work every day. Almost daily, someone comes close to hitting me on a scooter. Furthermore, there are lots of people using these after the consumption of alcohol. These should not be allowed in Calgary, especially on the sidewalks.
- I walk to and from work, through Beltline and Connaught. The scooters have made life for pedestrians dangerous. There's likely no rules, and definitely no enforcement of the rules regarding speed. and they often do 20-30 km.hr on sidewalks.
- I walk with a cane. I am nervous walking downtown as both the e bikes and e scooters are being driven FAST on the sidewalks and not in the bike lanes.No one gets tickets,and I have nearly been hit several times...ban them both. I walk - so should they.
- I walk, I really dislike having a scooter come at me from behind ringing their bell expecting me to jump out of their way, sometimes when two are riding beside one another. this often happens on 12th where there is a bike lane, but they instead use path
- I walk, use the cycle tracks and bike pathways. I can not count how many times I have seen two people on a scooter, users under 18, being used on sidewalks, or traveling at unsafe speeds. The vast majority of users are unstable on them and not in control.
- I want more bike lanes and I like the way Edmonton allows scoots on the roads which are 40km
- I want to be able to have my own scooter. Too expensive to commute every day with lime but I would commute on a scooter if it was my own
- I was almost hit by a scooter. They seem to think people walking are in the way
- i was almost ran over multiple time by scooters, 95% of the riders are irresponsible when coming to use those scooter
- I was clipped by a scooter while walking. I wasn't injured, but the operator of the scooter didn't stop to see if I was ok, they just keep riding. More communication and enforcement is needed.
- I was downtown in front of TD square yesterday. Someone came whizzing by with a scooter and was weaving in and out narrowly missing people. People are on their iphones and eating their lunch or tending to babies in strollers, not watching for scooters!
- I was driving behind two people on e scooters on a paved road with loose gravel. They were wobbling along, my concern is if they lose control a car will run over the operator. They should. It be
- I was driving downtown and waited for pedestrians to cross before turning left. There was no one else visible. As I started to turn a scooter came ripping across the crosswalk whole the crosswalk sign said Don't Walk, and they were lucky I didn't hit them
- I was in Europe last year and the scooters were most prevalent in Madrid where they were used only on roadways. I have had a few near misses with people tearing down the YYC sidewalks on the scooters. Pedestrians only on sidewalks please!!



- I was nearly hit by two people on a single scooter while exiting a building, on the sidewalk. I didn't have time to react. Keep them off the sidewalks!
- I was nearly hit twice by a scooter. First time on sidewalk when scooter came up behind me. Second time while on bench waiting for bus and when I leaned forward to look for bus the scooter driver nearly hit my head
- I was neutral on bike lanes until e-scooters entered my life - now I think bike lanes are an essential transportation route and there are not enough of them!
- I was one step away from what would have been a devastating accident with a scooter last week. I was about to step onto the sidewalk when a full grown man on a scooter wizzed by at full speed (20-30 km/hr). We would have been hospitalized had we collided.
- I was unaware of the different ' zones ' ie: no park zone, reduced speed zone etc... until i ended up in one and had no ides where to lock my ride.
- I was unsure if I should have been on the bike path or the pedestrian path when I was using the scooters. I am curious to see how the scooters are used in the winter
- I was walking downtown and almost got run over by a cyclist turning left from a bike lane. I had a green light to go straight and the cyclist cut in front of me and almost hit me, then just a block later, I had to jump out of the way of 2 scooters.
- I will look forward to when the scooters come back, I live downtown so it is actually cheaper to ride a scooter than take the train.
- I wish helmets were not required on the ebikes as I would use them more. Many European countries do not mandate helmets which increases ridership. It seems unnecessary given our ebikes are not that fast - most manual bikes pass me on pathways.
- I wish scooter users were more respectful on sidewalks, used their bells
- I wish there were designated parking areas for them. They are a hazard for me and my stroller/Young kids.
- I wish we were allowed to own our own e-scooters. Currently the scooter needs to be an allowable scooter, but no indication of what is allowable.
- I wonder why helmets are not mandatory for using a scooter.
- I work as a service technician that services downtown regularly. I have nearly hit several scooter drivers in this time; them being ridden on the road, ignoring bicycle/traffic signals, and the lack PPE provided make scooters an awful choice.
- I work at Foothills medical centre as a Medical Radiologic Technologist and I see a lot of injuries from the scooters! Multiple broken wrists, forearms, humerus and ankles! Some quite severe. This may be linked to the consumption of alcohol while operatin
- I work down town, Its scary to see people zipping around on the sidewalks and not wearing a helmet. Someones gonna get hurt if its not the driver its a person like me walking. What protection do we have?
- I work downtown and I drive to work. I arrive during the lunch hour. It is hectic enough and dangerous enough trying to watch other vehicles and bicycles without the added stress of the scooters that are allowed on sidewalks.

- I work downtown and I see individuals riding scooters in an extremely unsafe manner on a daily basis. I have almost been hit numerous times and it isn't a particular demographic of people causing the issues. (age, gender etc) Pedestrians are not safe.
- I work downtown and live in NW Calgary. I have seen and experienced being sideswiped by inconsiderate scooter riders. Said riders show no concern for others and ditch their ride anywhere
- I work downtown and see the scooters on a regular basis. My concern is them being driven on the sidewalks. I have almost been hit a few times and worry about safety because not every user is a considerate user. I think scooters and bikes should be limi
- I work downtown and see unbelievable scooter behavior daily. People do not respect any laws. Parents ride double with their kids and not wearing helmets. . Scooters have totally ruined downtown Calgary and commuting safely.
- I work in downtown Calgary and drive to work everyday. It scares me all the time. It needs to be mandatory for riders to wear helmets and dismount when crossing the street. They are super dangerous.
- I worry about people operating the scooters on sidewalks and pathways while impaired. While the rules and conditions state that you must not be under the influence of drugs and alcohol; I know many people who use them in this state.
- I would be very disappointed if this program was ended.
- I would have liked to select more than one option for the question asking where I use the scooter to travel. I also use it for to/from school and errands/appointments
- I would like more safe infrastructure for bikes/scooters so that people don't feel they have to ride them on the sidewalk.
- I would like my son that is going to downtown high school be able to use this service but for a student the price is a bit high.It helps him to reach to the nearest bus stops or c-train station when needed.
- I would like the option to purchase my own.
- I would like the scooter project to continue. A great way to get around. Scooters are quiet and inexpensive, with no emissions.
- I would like the scooters to slow down and make helmets mandatory
- I would like there to be more marketing from the city about rules for scooters. People are often riding them on scooter. Most frustrating is when people ride of bow river pathway walking area instead of bike lane.
- I would like to know if e-scooters are replacing walking or public transit. I would like to know if they reduce emissions or increase them. I would be more supportive if I thought they replaced cars, and reduced emissions.
- I would like to know the area where we can use those scooters and bikes at in city limit.
- I would like to see a way to severely punish those (mild electric shock?) who use these things dangerously, inconsiderately., (ie: speeding through a dense crowd of people, running red lights on them, parking it horizontally blocking entire sidewalks).
- i would like to see bylaws officers enforce laws for scooters



- I would like to see designated parking areas for scooters. They are left all over the pathway and not parked in a manner that is responsible to other pathway users.
- I would like to see each operator have a larger felt. I don't want to have accounts with multiple companies
- I would like to see each rider have to prove they have some level of understanding what they are doing prior to using them like a video with a quiz at the end. Also a limit to how many can be used together.
- I would like to see electric scooter use regulated to bike lanes not on sidewalks. They are too fast to be used on sidewalks.
- I would like to see helmet rules implemented, no doubling and yielding to pedestrians when using them on sidewalks.
- I would like to see more people being fined for violating bylaws (running a red light, riding on streets, riding with two people on it etc
- I would like to see more scooters
- I would like to see more scooters in the suburbs close to large parks
- I would like to see non-electric bikes as well, for cheaper preferably
- I would like to see scooter off the pathways and only have 1 rider I know they are supposed to only be one rider but 1 in 3 I see down town are 2 riders. they should also use the bike paths where they are available and helmets should be mandatory
- I would like to see the real accident/ figures
- I would like to see them available outside of the downtown area, set up around the city parks like North Glenmore park, etc.
- I would like you to observe the way people ride these scooters around those of us who are walking on sidewalks, where they park the scooters and how they co-exist with vehicles already on the road. I don't feel safe walking or driving with scooters around
- I would love for more pathways to be added in place of sidewalks. Downtown riding a scooter isn't always comfortable due to the terrain of the sidewalks. A lot crosswalks need to be better tapered to come down to street level as well. especially downtown.
- I would love to keep the scooters around, they're super fun to be on. Calgary would be so boring without them
- I would love to see continued education programs so a few don't ruin it for many. I've personally asked people to readjust how they've parked a scooter when it blocked the sidewalk and they obliged. Given time, people will be more conscious of the rules.
- I would love to see scooters available in more areas, and riding on the road on non major community roads should be allowed.
- I would love to use the results of the pilot project to pressure the province into amending laws restricting privately owned scooters from being operated in the same locations as shared scooters.
- I would only want one company with the scooters not 2
- I would prefer if they had a speed maximum. They currently go quite fast and it worries me as a pedestrian as I've almost been hit a number of times while on a sidewalk.



- I would prefer separate pathways for scooter and bicycles (especially along the riverbanks). As a pedestrian I get startled by scooters and cyclists.
- I would strongly suggest allowing them on roads and not on sidewalks. Ideally they should be used on bike lines and residential roads not high traffic sidewalks.
- I would support moving the e-scooters off the sidewalks and into streets/cycle tracks, etc. They are very similar to bicycles in respect to speed and locomotion and should be treated the same. They pose a hazard to pedestrians on sidewalks.
- I would try it if it were owned scooters instead of shared. The idea that shared scooters are legal on sidewalks but owned scooters are not is wrong.
- I wouldn't use them for health concerns, but I am more scared, on a daily basis, of being hit by a scooter on the sidewalk or pathway, than I ever am of being hit by a car. Get them off the sidewalks, please.
- I, as well as others, have nearly been run over on the sidewalk by e-scooters and cyclists.
- I'd like to say there are definitely problems with people not riding them safely on sidewalks though it's infrequent and seems related to how fast people are going While they're on the sidewalk. It might be a good idea to reduce the speed there!
- I'd like to see more access to scooters in residential areas outside the city core
- I'd like to see more public education. Paid ads, etc.
- I'm 53. We need to do more things like this and not be safety'd To death.
- I'm happy to see so many people using these scooters. A very convenient mode of transportation.
- I'm not downtown often but the only 2 times I was this summer I was with my niece and nephew to get ice cream at Village ice cream and both times my niece (3 years old) was nearly hit by a scooter on the sidewalk. Kids don't walk in straight lines. The st
- I'm not sure if you do this already or not but you should make users required to fill out a waiver to avoid getting sued incase of injury. I've heard there have been quite a few injuries.
- I'm really disappointed in he many scooters/bikes I'm seeing "dumped" on people's personal property or in the middle of a sidewalk
- I'm tired of dodging inconsiderate riders and tripping over scooters littering sidewalks.
- I've almost been hit by people riding e scooters about once a week. Sometimes it's while they are travelling full speed. It's the same feeling as almost being hit by a car. It can make you feel unsafe even walking on the sidewalk.
- I've almost been run over numerous times and yelled at to get out of the ways of scooters as they race down the sidewalks and I've seen them run into vehicles and take off without checking to see if any damage to the vehicle they ran into.
- I've been hit by a scooter more than once. Poorly parked scooters make it difficult of impossible for those with poor mobility to use the sidewalks.
- I've been run into several times, I've seen underage kids, or parents sharing a scooter, and had to climb over scooters left strewn on the sidewalk, and I have first hand knowledge of all the injuries. I think pedestrians are being exposed to harm too.



- I've heard people have gotten tickets from riding the scooters on bike paths from Calgary police. But this survey makes it seem like you're allowed. There needs to be clarification on whether or not you're allowed to because I don't have a clue.
- I've seen Lime respond to concerns by changing their system, for example taking pictures of the end parked location, rubber on the back bolts that were injuring people. That impressed me
- I've significantly reduced my driving because of shared bikes and scooters this summer!
- I'd enjoy walking in areas like Kensington and Inglewood. Getting hit by a person doing 20 kph on the sidewalk is not my idea of a good time.
- I'd like to see it continue. I would also like to see some (more) enforcement of the rules. I'm not saying that there isn't, but I haven't witnessed it.
- I'd like to see more enforcement with the scooters. I've seen children using them( not helmets), parents riding with their children( no helmets), people going down the wrong side of the road, people doubling up on the ride
- I'd like to see these outside of the Downtown Core also.
- I'd say they are great but the people riding them ruin them. I live and work downtown and almost daily I see people recklessly driving into crowds of people in narrow sidewalks, dashing across red lights in front of trains and cars, and driving carelessly.
- If a mode of transportation can go faster than a person walking it should NOT be on the sidewalk. Pedestrians are losing any sense of safety or security while walking on city sidewalks.
- If a scooter rider hurts a pedestrian, who is liable? What if they flee the scene?
- If all injuries related to the use of scooters paid by the companies or by the taxpayers?
- If any councilors recommend to throw out the program, then I will blacklist those councilors next municipal election.
- If citizens are meant to ride scooters on the sidewalk then we should also think about a safer way of doing that as well. Simply ringing a bell to notify people on the sidewalk isn't enough to ensure the safety of the rider or pedestrians.
- If city wide service will be available
- if i see a scooter laying on the road, i wouldn
- If I worked in Calgary I would use the scooter for my commute, however I live in Calgary and work in Airdrie. I know many people that commute by scooter daily.
- If it continues on the sidewalk there should be suggest walking lanes that a scooter can pass on the left when safe.
- If it weren't for the obvious payback to whomever is responsible for this ill advised venture, it would have been scrapped for safety alone.
- If it's motorized and has wheels, plate it, tax it, and get it the hell off the sidewalks.
- If on sidewalks and pathways scooters should be limited to twice the avg. walking speed or ~10 km/h. Scooters should be constrained to city core business area.
- If pedestrians and e-scooter users understood the use of a bell, it would make things easier.
- If people are going to be riding the scooters on sidewalks, the speed limit needs to be lowered on them.



- if people were considerate this could be a viable option, but too many people don't know the rules, don't know how to be courteous to pedestrians. you've got all these people that have no idea, and no enforcement of the rules
- If possible, start fining people for misuse- ie doubling up, drinking alcohol and scooting and kids under 18
- If program is altered I hope accommodations can be found to leave the shared scooters in place, I have lived in the downtown area for 5+ years and these have been by far the single greatest improvement to mobility within the core/beltline I've ever seen.
- If riding bicycles on sidewalks
- If scooter rules are not followed (I.e. more than a single rider), consider fines.
- If scooters were to be permanently implemented, signage on sidewalks/pathways/bike lanes would help users understand where they can/cannot ride.
- If the city lowers the max speed on the escooter than they should not be allowed on the cycle track.
- If the electric scooters of a for profit company is legalized, then personal scooters owned by private citizens should also be legal
- If the scooters are permitted on a permanent basis, when will they commence in 2020?
- If the scooters are to stay in Calgary, I think that there should be parking stations for them provided by the company so that they are not left all over the sidewalks and pathways.
- If the scooters had a lower top speed, and if people parked them more considerably (not on pathways or sidewalks) they would be safer while still adding to transportation options in Calgary.
- If the speed of this scooters would be less to make pedestrians feel safer I would agree with them
- If the streets and sidewalks are not accessible to mothers with baby carriages, wheelchairs during winter months, how are scooters to get around. Handle the lack of snow clearing on sidewalks first and I don't mean just downtown.
- If these scooters are allowed going forward, personal electric scooters should be too in order to be consistent otherwise you're showing that businesses and money can override the law.
- If they are only allowed on roads, then why is a helmet not mandatory?
- If they could extend to all areas more in the south end of city.
- If this becomes a permanent option, I think it would be good if the City took a portion/tax of the revenues to improve the pathways/cycling infrastructure to keep scooters off sidewalks
- If this goes through, there needs to be set speed limit and pathways / share with bikes. Ppl shouldn't be Riding on the sidewalks / or speeding past people on the sidewalk
- If this is one of the reasons car2go is leaving Calgary then I encourage you to STOP the bicycle and scooter scheme because car2go is much more useful for commuters then the scooters or bikes!!
- If this surveys reveal issues with the scooters, please just amend the bylaws, don't ban the scooters. Calgary is in dire need of alternate/shared modes of transport, and that includes recreational transport, which is what these scooters provide.
- If you allow scooters on side walks, we should allow people to start using the streets instead. Free for all!



- If you are going to put motorized units of transportation in very public areas, please also put bylaw officers to enforce rules. The amount of times I had to run out of the way of a on coming scooter was a hazard to myself and others around me
- If you are walking on the sidewalk, or a shared path, you have zero warning someone is approaching you from behind at high speed on a scooter. You just get a whoosh of air as they pass at close quarters. Dangerous.
- If you choose to move this pilot forward, do not enforce helmets. ridership will decrease significantly because most people to carry these around. I would like to see the zone expanded out into residential areas as well. I would use them more if it was.
- If you could add cup holders to the scooters, that would make my morning commute with coffee much better! :P Also I would like to see the zone expanded to Inglewood and Mount Royal.
- I'm a bit worried about the maintenance of the scooters, as there have been a few scooters I've gotten on that have had loose parts probably from people using them wrong or going off of curbs.
- I'm a regular bike commuter using the river pathways and have noticed multiple occasions of scooters being vandalized and thrown into the river. I think environmental impacts of this need to be considered.
- I'm a walker and I don't like them coming up behind me and passing me on the sidewalk. I would not allow them on sidewalks
- I'm all for it but keep them off of downtown sidewalks. I've almost been hit several times.
- I'm all for scooter share, however most of the time I see people on scooters they are 14 year old kids messing around or intoxicated adults. I think that over time the scooters will become less of an anomaly, and people will ride them will respect.
- I'm astonished that these scooters are allowed on sidewalks. I've seen people doubling - totally out of control. It will kill an unsuspecting pedestrian. On the road only. Like a scooter.
- I'm concerned about scooters being driven on sidewalks. It has been dangerous to walk in some cases. Also scooters are often left in the way of pedestrians and I'm concerned about people using wheelchairs or elderly. I believe they should have the same bi
- I'm concerned about the environmental impact of the shared electric scooters. I have seen a documentary on YouTube where the shared scooter companies claim that the life of these scooters is about 3 months and which is very shocking to me.
- I'm for the program, just not on busy congested side walks. Enforce the actual rules, set up check stops to find out that numerous individuals at night are drunk while on these motorised vehicles.
- I'm happy to walk and use transit. At my age I'm not likely to try to navigate a scooter. I ride my bicycle for fitness and recreation. I live far from downtown, where these are available. Car2Go is not in my area either
- I'm not against the scooters, but like bicycles they need to follow the rules of the road and like bicycles they more than often don't. They should be used only in bike lanes.
- I'm not opposed to the scooters but too many operators don't follow the rules on safety or courtesy.



- I'm not sure if the e-scooters have a visible number similar to a plate where users or citizens could report even uploading a picture of misuse or violation of regulations, a lot of people are using it violating the regulations
- I'm not sure sidewalks are the best place for scooters, I've been almost rundown on downtown sidewalks a few times. They also shouldn't be where cars are either. Maybe limited to bikelanes and pathways.
- I'm seeing the scooters being ridden in an unsafe manner on a daily basis. more rider education about pathway safety is required
- I'm sick and tired of scooters getting in way and parking them on private property, the scooter company should be responsible for damage to homeowners grass
- I'm strongly opposed to the scooters. They are very hazardous to seniors like myself with reduced mobility.
- I'm sure scooters could be a safe and viable option, however I have mostly witnessed them being a nuisance. As a pedestrian I now have scooters and bicycles dominating sidewalks with little regard for people walking. I've seen people riding them in the s
- I'm tired of being hit or nearly hit by people riding the scooters and bikes
- I'm tired of inconsiderate users leaving scooters park in the middle of the sidewalk or on the front laws of private property. I also don't believe my tax dollars should be funding the increased medical costs resulting from injuries
- I'm tired of seeing the way people use them inappropriately, people who use them think they have right of way all the time, tired of seeing them parked and left in the worst places, annoying to have them left on your property
- I'm trying to be open-minded of them, but have already been hit by one while on my bike and have had several near-misses, and have had to move parked ones off the sidewalk in front of my business a few times this summer. More education is needed.
- I'm very much in favour of various means of transportation, and like the innovative scooter solution! I do think it is potentially dangerous for some individuals to be riding on the sidewalk, and would prefer if it were more feasible to ride in bike lanes
- I'm very surprised you don't have questions about safety. Scooters are ridden way too fast on the sidewalk. And given emergency room use was way up because of them, xtra insurance should be mandatory.
- Implement a speed limit when scotting on the sidewalk - 20km is WAY too fast. 10km max when on the sidewalk seems more appropriate.
- Improve safety
- In a span of 5 mins I was hit by a scooter and nearly hit by another
- In activity centres like the centre city, we either need wider and better maintained sidewalks or more cycle tracks.
- In any experimental program there are growing pains, it is vital that Calgary embrace innovation and change in order to move the City in a positive direction. Continue to be a leader in Canadian cities for improved mobility of citizens and visitors.



- In Edmonton, there are signs along the pathways indicating common courtesy. For example, use your bell to pass, stay to the right, etc. It would be good to see signs along the pathways encouraging respect and shared use.
- In Europe scooters are driven on the road shoulders. That makes far more sense to me than putting them on sidewalks and bike paths where they are a hazard to people walking and or cycling. Scooter renters do not follow the rules which is dangerous.
- In general allowing these scooters to be ridden on sidewalks and the often inconsiderate use of these scooters is creating hazards for pedestrians. In addition I have had several near misses when driving and riders ride into crosswalks without looking.
- In general I love to see people having fun on the scooters. But some wrinkles to iron out: Lots of unsafe (fast) riding on sidewalks, Parking unclear, Expensive enough that walking usually makes more sense
- In general, It is expensive. There is some explanation about fee on the app, but I was charged more than expected. The best part is City of Calgary showed me how much a scooter is useful.
- In higher pedestrian traffic areas, scooters are disruptive
- In it's current state, scooters are dangerous for pedestrians. I've seen several near misses and they should not be allowed on the sidewalk
- In Kelowna scooters are programmed only for certain popular pathways, this way people can safely connect around the city in a safer manner.
- In Kensington the sidewalks can not accommodate pedestrians and scooters/bikes. The sidewalks are too narrow and the vehicles have made walking for pleasure almost impossible. They are destroying our sense of safety and someone will or many will soon be
- In my experience these pose a hazard to pedestrians. Have been nearly run over many times on downtown sidewalks and transit platforms. They should be equipped with a beeper or bell
- In my experience when walking I've found myself feeling nervous that I will get in the way of scooters-they tend to go quite fast and don't yield to those on foot.
- In my experience, there is little bike path etiquette from people riding e-scooters. There is very little acknowledgement of passing and I have had to ride around e-scooters left in the middle of sidewalks and pathways. More path etiquette is required
- In my observations the vast majority of e scooter users are under age and using them instead of walking a few blocks. This is not progress.
- In my opinion not a good option for shared mobility...lack of safety and proper pathways
- In my opinion these scooters are a dangerous menace. A significant number of scooter drivers careen off sidewalks into pedestrian crosswalks at speeds that make their crossing difficult to anticipate as a driver, leading to high probability for injury.
- In order for me to use transit I sometimes require a scooter due to mobility issues to reach my destination.
- In principle, anything that gets us away from cars is good. My only worry is that I may be hit or run into a bicycle or scooter while walking.



- In seeing the amount of people who are under the influence while riding the scooters, the CPS needs to setup a blitz in stopping riders and get the word out that drunk scooting is not legal
- In the age that we are so concern about the 'environment' I disagree that an e-scooter is environmentally friendly. It is a disposable toy used as transportation for a distance that could be walked which is much healthier and better for the environment.
- In the beginning, I hated e-scooters. As a cyclist, I found them inconsiderate and constantly in the way... and then I realized that the chaos is actually amazing. People are using the riverwalk more than ever before. Rules need more enforcement overall.
- In the downtown core specifically on Riverfront I have seen instances of Dublin on the E Scooters, which as a pedestrian on occasion makes me wary of their misuse
- In the downtown core the scooters are a major hazard around parkade entrances due to the speed they are traveling.
- In theory, they are a great idea, but I see them left in the middle of the sidewalk so often (which causes issues for mobility restricted citizens) that my support for these options is waning.
- Inconsiderate riding is more likely a result of antisocial behaviour vs. lack of awareness.
- Inconsiderate. Speed. Helmets. Safety. Parking. Ride in walking areas.
- Increase exposure of By-laws and best practices in regard to safety.
- Increase number of scooters
- Increase the maximum speed of the scooters. I use them on the bike path along the river and I feel like I am slowing down other bikers who speed past me. Bicyclists always go above the 20 km/h so it would be nice if the scooters could as well.
- Increase the number of e-scooters available for customers and ask companies like LIME and BIKE to improve their GPS. Most of the time I book an e-scooter and I am not able to find it.
- Information needs to be shared to teach riders to ring the bell when they are passing pedestrians on the sidewalk.
- Insane to allow them on sidewalks. Danger to pedestrians. Difficult for motorists to spot when crossing sidewalks as travel at speed. If we have to have them, confine to roadways and bicycle paths.
- Install more bike lanes. In beltline, downtown and along 17th. That is the safest and most enjoyable place to ride them.
- Instead of ppl dumping them where ever they want you should really have stations to pick up and drop off. London England is a great example of the shared bike system.
- Insurance who pays. How do you insure people have insure. Rental cars have waivers and insurance requirements.
- Integrate technology that disables scooter when 2 (or more - have seen lady with 2 small kids on one) users try to engage. Allow younger than 16 to use them, perhaps by height/weight instead as my daughter is adult size but under age restriction.
- Interesting there is a question about infrastructure ... LIMITED e-scooters to pathways, cycle paths, etc. Get the OFF the streets and SIDEWALKS. Too many are breaking the rules ... two to a scooter, under age, etc.



- intoxicated people on scooters, and unsafe operation is a huge concern. ie. people riding into traffic without looking.
- invest in more scooters around each area in calgary and not just downtown!!
- Is it a net negative for public health, reducing how much people are walking regularly
- Is there a place I can go just to try them? Maybe a 'training' area and where I could pay in cash. Would just love to try one in a safe area.
- Is this project a done deal (ie. already deemed a success) even before it concludes. I believe the City is already going to implement it.
- Issues: safety, people do it for the Instagram, double triple riders, weather (can only be used part year) people don't respect space/rules and leave them anywhere.
- It adds to the city's spirit!! Gives it some personality!! Love it!!
- It appears that there are many people who are riding the scooters and who have an accident that sends them to the hospital. There are no helmets required and what experience or training is available to prevent accidents. What is wrong with walking ?
- It appears that there is no enforcement of the rules regarding e-scooters. I see kids and more than one person on them all the time. They are often parked in the middle of a bike path or sidewalk, and are a hazard to both pedestrians and bike lane users
- It brings calgary to a new level of being cutting edge, fun and and a city moving to the future
- It brings the community together, every demographic is out in the streets using it
- It encourages people to be outdoors. And have fun. For people of all ages.
- It gives an amazing buzz to the city which this city really needs
- It has allowed me to quickly get downtown from my house in a Renfrew without relying on my vehicle and/or paying for parking. Would be disappointed to see them go.
- It has been a disaster.
- It has been a really great thing for Calgary. Everywhere I go I see all ages of people using the scooters with smiles on their faces! Great investment for the city & awesome for the environment
- It has been great, and another mode of transport is what this city needs. Limiting the city's transportation options would not be smart.
- It has saved me so much money and has given me such a joy to ride them to and from work as well as to appointments within the city. Without these I probably would not have explored our city's pathways and parks as much
- It has to stay and expand to the suburbs. Doing so will alleviate road congestion.
- It is a disgrace and no consideration has been given to pedestrians, and I mean no, green garbage
- It is a great addition to public transit but is not going to fill the gaps being left by the current cuts backs to Calgary public transit.
- It is a great idea for the city and I think it should be here to stay. The citizens just need to learn how to use them responsibly and get used to seeing them around.
- it is a great mode, but would adjust riding ability on local residential streets (anything without a yellow line). This is a perfectly safe place. On busier roads, need more dedicated space for bikes and scooters. This is a new reality, which people want



- It is a great option for getting around the city. Everyone I know who has actually used a shared scooter or bike loves it. It seems as though people opposed to it haven't tried it. The bird scooters that beep continuously while ridden are annoying.
- It is a waste of money and is not encouraging commuters to use this mode of transportation. Most of the people I see using the scooters are just using them to get around downtown when they could just as easily walk. I have seen them ridden in an unsafe
- It is absolute pandemonium out there these things are all over the place people have NO regard for pedestrians on scooters AND bicycles both riders DO NOT follow the rules of the road the scooters and bikes
- It is awesome please keep it
- It is awesome. Keep the scooters.
- It is bad enough contending with the inconsiderate people that ride bicycles on the side walks without having to deal with an electric nuisance who will be much worse.
- It is becoming dangerous and undesirable to walk on our walking paths, as there are scooters coming from all directions. they are primarily used for fun vs transportation, zigzagging around, up and down, not to get to a destination.
- It is better to exercise more like walking, scooters are not safe for riders and pedestrians
- It is completely impossible to control all the inconsiderate people who use them. They should never be allowed on the sidewalks. They should be under the same laws as bicycles.
- it is completely unsafe to ride these scooters on the Calgary Sidewalks. One of our Friends also get hit by the scooter on bike path by a reckless scooter rider. Now he have fractured bones on the face
- It is dangerous for pedestrians and motor vehicles. Riders need to be more responsible and less entitled. I understand the environmental impact but think they are far too dangerous as people do not follow the rules when operating them
- It is dangerous to have high speed silent scooters sharing space with pedestrians. There are no bells on scooters, sufficient braking ability for the speed they travel at and no safety equipment for the riders making them dangerous to the operators of sco
- It is dangerous to let scooter riding on the sidewalk. It is both create danger for pedestrian and driver.
- It is dangerous. Related costs are expensive. Not realistic for a City covered in snow 7 months out of the year.
- It is great that Calgary is looking at these alternative means of transport. Hope that the pilot with scooters is made permanent.
- It is great! Makes my commute so much better. Just needs time to go through the growing pains.
- it is great... keep it up
- It is highly dangerous for pedestrians as scooter riders zip around, cutting pedestrians off. The majority of the scooters that I have encountered are parked in the most obstructive places.
- It is inconvenient for pedestrians as scooters are ridden on sidewalks and passing by too closely to pedestrians at a high speed. The scooters are also often parked in the middle of the sidewalk creating obstacles.



- It is just too dangerous. I have seen way too many accidents and they are being caused by riders and the scooters all over the city is disruptive. If they stay they need to have docking stations so the scooters stay off private property.
- It is not really transportation for most. It is entertainment. It is inconvenient for pedestrians, and sometimes a safety hazard for pedestrians especially During busy times such as festivals
- It is not so much the scooters that are the problem as is the person's operating them in a poor manner. As there is not enough by-law enforcement to tackle this problem I think they should go. We have a hard enough time enforcing where bikes should be.
- It is not very safe for rider as well as other who are currently sharing the sidewalk as scooter rider think they own the side-walk and along with bike and scooter I am scared as a walker on sidewalk for safety reasons
- It is out of control actually, there is going to be a major incident involving a motor vehicle and a scooter, more control has to be implemented somehow.
- It is ridiculous that motorized vehicles are being used on the sidewalks and pathways. Pedestrians should not be forced to move over or be alert due to electric scooters on the sidewalks.
- It is unfair to pedestrians in the city to have these running sound on the sidewalks and walkways. I don't support this initiative at all.
- It is unreasonable to allow commercial scooters and prohibit personal scooters.
- It is unsafe....as inviting as it appears whether used in the sidewalk , road or bike paths it is unsafe. The statistics on injuries are misleading as many more go unreported without hospital visits. Riders doubling up riding on roads when then are supposed
- It is unsafe and ridiculous to allow scooters on pathways. They operate at speeds different to pedestrians. Many scooters are ridden without regard for the rules - and no action is taken - multiple people on a scooter, ridden on streets.
- It is very expensive, it should be more affordable
- It is very maddening that as a handicapped person that I cannot walk on the sidewalks without getting almost run down by people on scooters or have to try to get around scooters that have been dumped in the middle of the sidewalks or your lawn.
- It is very unsafe to walk downtown now - there have been numerous occasions where I have almost been hit by a scooter while walking on the sidewalk
- It makes a lot more sense to me to treat e-scooters the same way that bicycles are treated, in that you ride them on streets, bike lanes, and pathways, and only park them on the sidewalk. E-Scooters should also have their max speed increased
- It makes my trip to and from work more enjoyable
- It makes the city look like a cheap yard with scooters strewn all over the place
- It might be a good idea to have some quick rules & regs sent as part of every lime receipt that a rider receives. It's an easy way to automate the sending of information to those who are using the service. Or even having E-Scooter stops with rules on sign
- It needs help, and if Lime has shrunk the area to just DT, this doesn't help connections to public transit.



- It really doesn't seem like disabled people are being considered here, scooters and bikes parked all over, and taking up space on the sidewalk make it impossible for people using mobility aids to get around
- It rules, it's a fun way to get out and about.
- It seems better to allow scooters on low speed roads instead of sidewalks.
- It seems like most people just use them to have fun, which is fine but they typically stop unexpectedly, especially on bike lanes or pathways. Or there will be groups of riders who end up blocking the entire pathway/bike lane.
- It seems two wheels have taken over the sidewalks of downtown Calgary with bikes and e-scooters. They do not use their bells to warn they are behind you I have been almost hit a few times. It is like I am going to have to carry side mirrors in my hands
- It seems weird that only bicycles are ticketed on the pathway here, when scooters/pedestrians make it far more dangerous
- It should be a little cheaper, or there should be flat rate plans
- It should be forbidden to people to use the scooters on sidewalks, because they can be very dangerous to pedestrians
- It should end now.
- It shows calgary's dedication to be a city of the future and participate in clean innovative technology. Was an incredible pilot and makes Calgary stand out in Canada as a leader
- It was a lot of fun. A friend visited from bc and was blown away by the experience.
- It was more than enough having bicyclists using dangerously the streets.. Now we have to watch for our safety even more. The worst decision ever after the bicycle lanes for downtown.
- It was very hard for me to get a scooter which was disappointing when there seem to be so many around
- It was very unsafe
- It will not work on the roads. Calgary has very aggressive drivers and the scooters aren't really designed for the terrain that Calgary roads provide.
- It would be a lot easier to use the shares scooter program if we had half decent infrastructure to support it. At this tome, out city caters to cars and getting around if you don't have your own vehicle is incredibly difficult
- It would be great if they were still available during the winter months. Work with the companies to define the criteria on when they can and can't operate during the winter months.
- It would be helpful to have scooters at c-train stations and outside of the downtown core. It is difficult if not impossible to find one outside of the downtown/beltline areas of the City.
- It would be nice if a helmet was provided or was not required to use the eCycles since I don't carry one around.
- It would be nice if you could rent 2 scooters on-the same account and app.
- It would be nice to see more police involvement on the use of scooters - whether it's just for information or handing out tickets. It would be nice to see as well people getting stopped if they have children riding tandem with them without helmets,



- It would be nice to see some enforcement. I have seen people riding against traffic on 5 Ave SW; almost been hit by them several times by people coming up from behind on a scooter at high speeds on the sidewalk. (need to use the bells.)
- It would be nice to see some more scooters outside the Downtown Area. I live and work near the University of Calgary and there is a nice pathway that would bring me straight to work. I would love to be able to scooter there but there are never any around.
- It would be very frustrating to see the needs of the many outweighed by the needs of the one. If you ride it stupidly, expect to hurt yourself - that's not the fault of the city, or the scooters/company.
- It's a bit outrageous that adult cyclists are prohibited from using the sidewalk yet the City of Calgary enables motorized scooters to use the sidewalk. Talk about poor policies.
- It's a blast! I wish there was a ski version of the lime scooter for the winter
- It's a great option. Please keep it!
- It's a great pilot, just a handful of not smart or considerate users.
- It's a great program. Used it in other cities and loved it.
- It's a great thing
- It's a terrific program - please don't succumb to NIMBY alarmism and limit speed/force them off of sidewalks. People need more info, and most of all, the city needs more bike lanes for bicycles/scooters/alternative forms of transportation.
- It's a very good way to showcase electric vehicles. Very cosmopolitan and it brings Calgary to a new dimension
- it's an excellent way for people to get out and reduce carbon emissions, it's a healthy alternative for people to increase exercise, it may be unsafe to ride on the road but the current system works perfectly
- It's an eyesore. Docking stations should be considered for both charging and overall cleanliness of the city.
- It's awesome and I hope it doesn't get taken away
- It's been great!
- It's been really fun and different! Please keep them around, even if only during the summer.
- It's dangerous having them on the sidewalks. I've also see them zipping between lanes on roadways and almost get hit by cars. I think they're great, but they need to stick to designated lanes and pathways.
- It's dangerous to have people zooming around the sidewalk with these. They are inconsiderate and demand the right of
- It's dangerous, users operate without concern for others and they're not accountable/insured. Same for bikes/bike lanes.
- It's dangerous.
- It's fantastic!
- It's fun, inexpensive and user friendly to ride scooters. Don't let it succumb to the bureaucracy.
- It's great for downtown commuting and the city should consider just straight up closing streets downtown for walking cycling and other means other than cars.

- It's great for the city
- It's great to get around in and fun!
- It's great! Need more bike lanes/pathways
- It's great, keep looking for ways to have less cars on the streets and people out being active
- It's great, please make it work in Calgary and keep it here
- It's hard enough on streets with bike paths to watch for pedestrians, chokes going both directions, other cars, lights road signs and now we add scooters. There is just too much going on in a small area. Big surprise that there is accidents
- It's is very dangerous, I'm always worry when I'm driving if people on scoters fill down on the street while am turning left or right,, the drive scotter with zero responsibilities
- It's one of the dumbest things I've seen
- It's so fun and awesome. Keep them! Add more!
- It's so fun!!! Bring it back next year!!!!
- It's so great! Thanks for being open to trying this :-)
- It's weird that legally bikes are vehicles but scooters are pedestrians .
- It's a disaster. The occasional, practical use I have for a scooter is completely outweighed by all the dangers and problems posed by their use. We don't have the infrastructure or the public awareness for scooters; they're a toy for drunk Calgarians.
- Its a fun and great way to get around downtown and see the sights. quicker and easier to get around. Can be a very social experience
- Its a fun idea, lots of excitement using a fun activity especially around the Riverwalk but the people using the scooters are making it hell for pedestrians and bikers in biking land. Also people should be wearing helmets and people under18 are using fre
- It's a good idea but it's frustrating to hear of people hurting themselves on them. Throttle the scooters until people have enough accumulated time on them. Then they can get speed increases. Experience is key.
- Its a good option for Calgary. It needs to stay.
- It's a great idea
- Its a great idea but we could use info about the rule/lawsI because I have no idea what those are.
- It's a great idea! I've gone to more downtown or 17th Ave restaurants and shops because I can park elsewhere then ride in. Unfortunately there are those who suck and misuse them but I think overall it is a great idea when there isn't snow on the ground
- Its a great opportunity to get around calgary easy but we need to inforce the rules more with riders.
- It's a great option for the citizens of the city for many reasons.
- It's a great supplement to all other transit options
- It's a great system. I have noticed a lot of calgarians not following rules and they will always be the one that wreck it for the rest of us.
- It's a great thing that should be in every community
- Its a great way to pick and travel



- It's a warzone out there. Scooters everywhere. It's like they've managed to find all the problems bicycles have and promote it to the public.
- It's a waste of tax player money, the bike lanes are totally waste money and not feasible for Calgary's weather. STOP wasting money
- It's annoying when you have 5 scooters lying on your front lawn or standing in the middle of a backstreet sidewalk. Designated parking would be a great solution! Also making it mandatory for people to wear helmets!
- It's awesome!
- It's awful. The Wild West of transportation sharing. Scooters dumped everywhere. Try spending a day in Kensington or Eau Claire and Prince's Island Park. You will get mowed down as a pedestrian. Crescent Heights you're driving behind walls of people.
- It's become a nuisance. Helmets needed. More regulations regarding riding with baby/toddler strapped to an adult with no protection needed. More by laws needed in place for where they should be ridden. Designated parking areas needed.
- It's been a joy! Have scooted in Budapest, in Paris, and beyond! Thrilled to have this in YYC. Great seeing folks out and about more than ever!
- It's been an absolute nightmare as a cyclist maneuvering around the scooters. I have seen tons of youth on them with no helmets zooming around dangerously. As a pedestrian I've almost been hit several times and that's frightening!
- It's been enjoyable. I know the city of Calgary has taken steps to inform and make the scooter system safer and easier to use but many people won't seek out that information on their own nor will they read the Lime/Bird terms of service.
- Its causing lot of problems, difficult to walk on sidewalks
- It's dangerous and highly likely people will get injured, taking valuable time away from our emergency doctors
- It's dangerous as a pedestrian to share with scooters and bikes. Try walking Eau Claire area on a weekend. It's overcome with scooters and scary to be a pedestrian. Scooters dont ring their bells and they are silent.
- Its exceptional in downtown, at least the scooters are. More awareness is needed, as much misinformation is spread about their rules and use. Also: please, please, PLEASE continue allowing their use on sidewalks.
- It's fantastic!
- It's fun to ride a scooter, and that counts for a lot
- It's fun, efficient, cuts down on vehicle use and parking demand. The respect (or lack) of, city by-laws in regards to scooters is skewed by the fact that you have a young demographic using the scooters, I'd rather have youth on a scooter than in a car.
- It's fun. I've been to Paris, Scottsdale, and several other cities across the world and it's nice we've caught up with them in terms of public transportation and forward thinking to a degree
- its good for people without cars don take it away. the old people might [removed] and complain but we need our city to be new and cool and hip and attract people



- It's good for the City. Good for the environment. It brings people outside, who would otherwise sit on their couches. It provides visitors something really cool to do to see the City. It makes Calgary look and feel very progressive.
- It's great that you're exploring options around different kinds of transportation.
- It's great to have the e-scooter as an option for easier getting around.
- It's great to see Calgarians enjoying the outdoors and having fun. I've yet to see somebody on a scooter that doesn't have a smile on their face. There is value in that happiness that's hard to quantify, but important nonetheless.
- It's great to see people out and using scooters/bikes to get around. Contributes to a sense of community as well.
- It's great way to get around and it's fun, we should continue with this
- It's great! The E-Scooters are increasingly the transportation sustainability of the city.
- It's not easy to report when one of the scooters is unsafe to ride. I feel bad leaving them parked for someone else to use when the brakes don't work well or the handle is wobbly
- It's not fair to restrict the number of taxis while increasing their competition, for years city hall not allowed the local taxi industry to grow with restriction yet you give a free ride to foreign corporations. :-)
- It's not you guys it's the lack of mindfulness from the riders to the pedestrians
- Its positive on so many levels - don't let a few yahoos ruin it for every one
- It's so much fun and such a great way to get people to explore our city in a different way. More education is needed or not having them or reduced speeds on the sidewalks would avoid all of the 'almost' run in's i've had with a scooter as a pedestrian
- Its such a good method of transportation. I sincerely hope that Calgary keeps the program as its a GREAT way of helping with pollution
- It's super convenient for downtown. I love in beltline so me and friends will grab a scooter and meet at restaurants or malls rather than drive. Don't have to deal with parking, love it
- It's the best. Don't let a few bad apples ruin it for everyone.
- It's very convenient for downtown commutes. Sometimes my walk to the office is long and a scooter would be fun and quick.
- Its very difficult to assign scooters to either just sidewalk or road. In some instances pedestrian traffic means road would be a better choice. In some cases sidewalk is safer as the road traffic makes the road an unfavorable option.
- Its very expensive
- It's very unsafe & people in the core they use it so erratically. Not safe for people walk on side walk. Pilot project should stay as pilot not permanent.
- I've already answered this survey. More space is needed here for comments. The e-scooter users need to be policed. One user deliberately damaged my vehicle after riding in the wrong direction on a one way street. If users can't understand the rules of the



- I've been hit (twice) by scooter riders while on the sidewalk, and been forced off the sidewalk (once) by scooter riders coming at me. City sidewalks are too narrow to support this mode - keep them to the cycle tracks, bicycle lanes, and regional paths.
- I've been hit twice as a pedestrian downtown on the sidewalk. I'm sick and tired of these (removed) things
- I've been startled a few times by scooters 'sneaking' up from behind on sidewalks (apparently thumbs cannot be used for ringing bells). Geofencing and electronically slowing down scooters in the Eau Claire path areas to the posted 10 km/h would be good.
- I've encounter scooters on sidewalks and bike/walk paths and on both they are a menace and dangerous. As a walked I don't feel safe.
- I've felt afraid at times because of the way scooters are operated on sidewalks and pathways. They are left everywhere, diminishing the look of our parks and streets. I don't think they add to our city's livability or reduce our environmental impact.
- i've found the scooter riders much more respectful of pedestrians on the sidewalk than the many cyclists (not bike share) who speed down the paths/sidewalks - Centre St bridge sidewalk in the mornings
- I've had a few near misses with people on scooters entering intersections at a fast speed, without checking, as most pedestrians and cyclists already do.
- I've had a shared bike account for a long time but never used one but as soon as the scooters were available I started to use them. They are quick to use and fun. I was surprised how fast they go.
- I've had far more smiles than frowns pointed my way while riding a lime. Unfortunately the changes to speed throttling and restricted parking will prevent me from using their service, and I let their customer service know this.
- I've nearly been hit three times by riders who appeared to be out of control. Other riders weave and zig zag along busy downtown sidewalks. The escooters should be banned from sidewalks for the same reason bicycles are not allowed on sidewalks.
- Ive ridden scooters all over Europe. They are great. Please make them stay and dont restrict them.
- I've seen a lot of folks zipping around downtown in areas with pedestrians on foot, including on CTrain platforms. I have seen a lot of risky/inconsiderate use of the e-scooters and less responsible use. Ppl also abandon them everywhere.
- I've seen far too many scooters parked right in the middle of a sidewalk or in front of a door - you have to remember that people have no common sense so this is going to keep happening.
- I've seen it and tried it in other cities - I think it's good for Calgary. I haven't seen other cities allow people to ride on the sidewalks though. And I think rules on the scooters should be reinforced. I've seen a lot of people doing tandem/joint rides
- I've seen many instances of Non-compliance of the Rules by Scooter Bicycle users. Scooters misused on the main roads, sidewalks as well as bicycles when we have cycle lanes. Under age as well as Two people on one scooter.
- I've seen more people out and about with the scooters than I have in a long time on bikes etc. I think it's a great option and think Calgary NEEDS to keep this going.



- I've seen people riding scooter too fast (over the speed limit), bothering pedestrians, some ride it on streets! They should not be allowed in Calgary the way they are now. No wonder Paris has banned them!
- I've seen scooters on bike paths and on sidewalks. Users ride them wherever they want with no regard to rules much like bike riders. They will be among pedestrians on sidewalks when bike lanes are nearby. Stop the madness!
- I've seen several falls, near misses. I do feel the speed of the scooters is slightly too fast. I think the infrastructure can't handle scooters, bikes and people walking along with other users in certain locations
- I've witnessed 3 near misses involving e-scooters being operated in illegal / inconsiderate manners. I don't use shared e-scooters and bikes due to an absence of helmets.
- I've witnessed various rule violations (2 people on a scooter, young kids on a scooter, scooters rode on roads). Very poor parking jobs blocking sidewalks. People trying to ride down congested sidewalks such as 17th Ave. Please address these problems.
- Just a fantastic idea
- Just again, scooters struggle on the uphill for heavier people due to low torque in small wheels. Brakes also have quite a slow response, something that might wear out over time and increase safety risks.
- Just because people are aware of the rules doesn't mean they follow them. So many intoxicated people and people who double up on one scooter.
- Just clean up the parking/ abandonment problem, and more bike lanes, otherwise a must have.
- Just last week I watched as a scooter (and rider) collided (rider was not hurt) with a light standard on 17th Avenue & 4th Street ... so I can say that they have provided some comic relief
- Just let the scooter companies be. They're innovating and exciting. Don't ruin a good thing; like you'd try to do with Uber.
- Just returned from five weeks in Europe
- Just spent five weeks in Europe. Scooters were very popular, and with enough PSA's even we Canadians can do this safely and respectfully! I'm 58 and I can't wait to try them!
- Just that I feel the sidewalks are little more unsafe with them being allowed on them. People are racing down busy sidewalks at peak hours and I feel like I might be run over or hit by someone on one.
- Just that I would love to see this transportation option continue. Which more public education on the usage rules, I think it would be a great, fun, economically viable option that's also environmentally friendly. It is also great to see so many enjoying'
- Just that I've only recently started using them and I hope to make them part of my regular transportation options, and I'd like to see them stay.
- Just today I saw an adult riding a scooter with a small child 'on board'. No one had helmets and also, as far as I am aware, they aren't supposed to be ridden by two persons at a time. I see this all the time. No policing. Accidents waiting to happen.



- Keep at it. Bringing these things into our city is encouraging to say the least. This is the way the world is going regarding transportation for future generations and I'd appreciate it if we stayed ahead of the curve in our beautiful city.
- Keep communicating where to find info on payment and rules
- Keep going! But Edmonton seems to have less accidents and they allow these on the roads. They create some unpredictability being on the sidewalk. Hard to see them and close calls with blind spots as they travel faster than pedestrians.
- Keep it
- Keep it its super fun
- Keep it forever! It is bringing a little bit of extra life to this city and it is fabulous!!
- Keep it going
- Keep it going! People will catch up
- Keep it going! It's such a fun way to get from point A to B. Every time i see someone on these they always have a smile on and thats priceless!
- Keep it going! Love love love scooters!!!
- Keep it going!! Love the scooters
- Keep it going, the idea is excellent.
- Keep it going. Expand it if possible. Make changes where necessary to make it safer, more convenient and more widespread.
- Keep it going. Allow more to bring the price down
- Keep it going. I would also like to make a comment that there is zero consideration for making motorcycles/scooters more accessible for parking downtown. It's a class of transportation that is complete ignored by the city.
- Keep it going. I'd be thrilled to see the program fine tuned vs taken away.
- Keep it going. Reduce speed
- keep it going.... Look to US cities with more data ( ie Scottsdale ,AZ is where I first rode scooters )
- Keep it up! Programs like this send signals about how our city needs to evolve.
- Keep it up. Hopefully this will increase the amount of transportation options in Calgary, and I would love to see more infrastructure supporting bikes and scooters.
- Keep off sidewalks and pathways. Bells not used.
- Keep off the sidewalks
- Keep providing scooters!
- Keep scooters in Calgary!
- Keep scooters off sidewalks. Riders are inconsiderate to pedestrians. I live in an area with many seniors
- Keep testing and trying rules. But don't restrict mobility
- keep the bikes and keep the scooters!
- Keep the bikes AND the scooters.

- Keep the program going! Great for downtown errands, sightseeing, and short trips to restaurants, friends etc
- Keep the program. It makes the city more alive.
- Keep the scooters
- Keep the scooters and bikes past the end of the pilot!
- Keep the scooters and quit putting in more rules for Calgarians to abide by. The majority of us are smart adults and can figure stuff out by ourselves.
- Keep the scooters around, they are part of developing metropolitan city- but people need more information!
- keep the scooters off the sidewalks. they are a danger to pedestrians.
- Keep the scooters please!
- Keep the scooters they are awesome!!!
- Keep the scooters!
- Keep the scooters! They are a great mobility option for the last mile#
- Keep the scooters! They have been an uplift to moral in the city and they are something that is getting more people out and enjoying all the great paths that we have.
- Keep the scooters!!!
- KEEP THE SCOOTERS!!!! They're the best!
- Keep the scooters!!!!!! Don't be swayed by the people that [removed] - you only hear the bad; most people that have good experiences do not rant and rave about the positives. Please keep these scooters as a part of our vibrant city.
- Keep the scooters, it is progressive and important for Calgary.
- Keep the scooters, they are fun. Just make sure rules and suggested safe riding practices are communicated.
- Keep the Scooters. I think it adds a lot to connecting Calgary with its citizens, businesses and visitors.
- Keep the scooters. They are awesome !
- Keep the scooters. They bring culture to Calgary during the few nice months that we have every year.
- Keep them
- keep them around please
- Keep them coming next year. (scooters)
- Keep them going! They're a fun efficient way to get around!
- Keep them off of the sidewalks. With all the trees, light poles, sandwich board signs it is a nightmare to pedestrians. Especially seniors!
- Keep them off sidewalks - my friend and I almost knocked over from behind - person on scooter going too fast and ended up in a face plant after trying to avoid us
- Keep them off the busy pedestrian areas. I have been clipped a couple of times.



- Keep them OFF the sidewalk...the riders have limited experience and almost run into pedestrians daily. offer mandatory training session.. they can used on bike paths (with a bell) or bike lanes only please
- Keep them off the sidewalks
- keep them off the sidewalks and stick to the streets like Edmonton. Police them properly as there is underage and irresponsible riders. They are not used mostly for transportation as the city may think, just as a fun ride.
- Keep them off the sidewalks. I have been hit twice and my dog's leash has been caught three times. What kind of person thought motorized vehicles going 20 kmh on sidewalks was a good idea?
- Keep them out of City Parks!
- Keep them permanently
- Keep them they are fun and social, can't wait to explore more of downtown on them
- Keep them to bike lanes ONLY, so many scooters on pavements bumping into people and on C Train platforms especially 7 ave 1 st when half of platform is closed for construction. So many scooters litter around causing all these obstructions to pedestrians
- Keep them!
- Keep them!
- Keep them! They make it easier to get around and make our downtown livelier.
- Keep them! They make it easier to get around and make our downtown livelier. I have my own pedal bike and also an electric sit down scooter or I would use them.
- Keep them.
- Keep these around!
- Keep those scooters around! They are the best thing ever! Riding them on the bike lanes & sidewalks have worked out great v. the roads as I feel unsafe with vehicles.
- Keep up being progressive about adding things like this to the city. Scooters seem to be a polarizing issue but may reasonable discourse prevail.
- Keep up the good work! This is great, please don't let those few who purposefully breathe rules ruin things for everyone
- Keep up with Safety and Rule Awareness
- Keeping abandoned scooters off the sidewalks. Within a 20 minute walk downtown I encountered different scooter that had been left right where the person got off, in the middle of the sidewalk of a busy walkway.
- Kids under 18 drive it all the time
- kill it, these scooters are useless
- Kill the pilot project. Promote walking not laziness.
- Large segments of ridership are unaware or ignore rules. A signing of Ryder's are disrespectful of other non-scooter users on pathways and sidewalks. Parking of scooters is not consistent with guidelines in many instances and pose a hazard.

- Late to the show, Calgary, after many other cities already discovered this doesn't work and isn't safe. Riders, like most cyclists, are inconsiderate, go wherever they want, do whatever they want, with no regard for pedestrians.
- Leave well enough alone. there is no need for addition rules and regulations. Once the general public becomes accustomed to the scooters and the existing rules, thing will settle down. Council should resist additional regulations.
- Leaving scooters at top of underpass along river dangerous. Scooters seem to just do what they want have seen going wrong way on road on major street.
- Leaving scooters on side.
- Legalize personal electric scooters everywhere! The pathway system isn't good enough! We know how to ride our own e-scooters better than those nutcases trying to take selfies on limes at Eau Claire! Speaking of which, try patrolling Eau Claire!
- Less civic regulation is better. Stop trying to regulate so many things.
- less regulation. let the scooters function as they are now. more regulations = less use
- Less scooters available in Calgary
- Less scooters. They're beginning to look like litter on the sidewalks
- Lessons for seniors.
- Let e-scooters be ridden on the road. It will be much safer for pedestrians. Don't make it a requirement though, let the rider decide.
- Let scooters be on roads as needed.
- Let scooters on the road. Ban them from sidewalks.
- Let scooters ride on the road and make cars yield to them. Also, enforce safe scooting rules on sidewalks. The scooters are perfect for a low-density city like Calgary.
- Let them go in bike lanes
- Let's not make decisions based on the few naysayers or trolls. everything that has new generally gets negative feedback, with enough time this will be accepted just like the bike lanes were
- Letting the scooters on the sidewalks has made walking much more dangerous in Calgary. Calgary should follow the lead of California and Edmonton: No scooters on sidewalks!!!
- Levy penalties for those who park scooters that obstruct sidewalks etc for those who use wheelchairs, walkers, etc.
- Like any new transit system, there will be growing pains but I think Scooters are an excellent alternative for people who choose not to drive. More education and more participation will increase effectiveness.
- Like other cities around the globe ... There should be designated parking spots or space for bike and scooters ... Too many times they are left in the middle of sidewalks, walkways, pathways and are obstructing general flow. Helmets should be required.
- Like to see mandatory training before anyone allowed to use (\$5-10); get them off the sidewalks; either speed governors or mandatory helmets; onboard breathalyser to lock out drunks.

- Liking down town I find them increadably dangerous. My son has been pushed out of the way multiples times by people riding them on the sidewalks. I also strongly disagree that they can be parked 'anywhere'.
- Lime and bird are two different beasts. The culture of the apps and hardware makes Limers inconsiderate and Birds polite. I would scrap Lime and keep bird.
- Lime and Bird have a history of illegal activity in other cities. They are also infamous for mining/selling rider data. As well, this takes money away from Calgary-based services such as Calgary Transit and loses local businesses such as taxi drivers fare
- Lime are terrible at looking after calgarians, they once told my friend that it's for American people not arab people
- Lime Calgary still hasn't implimented Lime Access I think its called for low income people.
- Lime (removed) sucks since you cant take them anywhere you want, the restrictions are dumb
- Lime needs to bill in Canadian. Any partnership with the city should bill in our currency.
- Lime should improve customer support, battery life, designated parking. Riding rules must be clear
- Limit the amounts of them, they are left in incosiderate areas, they are an eye sore, and users are a liability and danger on pathways
- Limit the speed in high congestion areas. And don't allow on multi use paths ie peace bridge
- Limits should be placed on scooter speed. Scooters should have audible devices to generate sound so you know they are coming behind you, as riders rarely ring a bell to let you know. I've been nearly hit on a regular basis weekly.
- Listen to the ER doctors and not the scooter companies.
- Live downtown and yet to see anyone use these safely or considerably. Basically a nuisance for those that walk or drive.
- Living and spending most of my time downtown, the sidewalks and roads are a mess with people that don't know how to considerately ride these scooters. People blast by me without a bell ring and when I'm driving there are always scooters in the roads.
- living in the beltline the bike path system in conjunction with the bicycles and scooters has fundamentally change how i get around in my community
- Living right off of 17th ave I see them everywhere and people in general are extremely irresponsible on them (dodging in front of cars, not moving for pedestrians on sidewalks, doubling). It's honestly scary being a car and
- Look into scooters and bikes requiring helmets
- Look into the total number of those going to the hospital & at what cost? How many of these were intoxicated, on drugs?
- Look to San Diego for inspiration on how to do it right. Opposite rule -- you cannot ride on the sidewalk there -- works much better
- Loosing Car2Go for scooters is a loss for the city
- Lots of people dangerously weave through traffic downtown on the scooters
- Lots of people doubling up, young children riding them, inconsideration to pedestrians
- Lots of scooter riders break the rules - riding 2 people on a scooter, young kids driving scooters



- lots of underage escooter use, why even have the age req if it's not going to be enforced, eScooters/eBikes should be placed strategically to reach city's mobility goals (place near transit to increase transit mode) not have ppl aimlessly ride on pathways
- Love em
- Love it
- Love it
- Love it
- love it but it seems that the company is only interested in providing it in certain areas of the city. which is a shame.
- Love it sooo much! Please bring more next summer!
- Love it! Please keep it! It's still new and some people are still learning the rules. Have patience with some riders.
- Love love love the scooters!
- Love scooters
- Love shared options
- Love shared scooters and bicycles! Great for Calgary!
- Love shared scooters and bikes. Probably need more public info on how to use responsibly as I've heard of issues, but they are fun and I think a good option to reduce car trips (would like to hear the impact of this)
- Love the bikes, detest the scooters. Wish that there was enforcement of rules such as two people on a scooter, impaired drivers in the Barley Belt, unsafe riding on sidewalks, kids on scooters etc.
- Love the idea - would probably recommend bells or something to alert people when you are passing them. I don't think helmets are necessary but encourage safe use by offering safety tips on the app before usage.
- love the idea of it here in calgary!
- love the idea of shared transportation both the scooters, bikes and car share.
- Love the idea of the scooters but rules need to be taught and enforce better. My 3 year old almost got ran over at Eau Claire by teenagers playing around and not paying attention on a walk only area. But if used as intended they are amazing.
- Love the idea, maybe better communication on what is and isn't allowed.
- Love the option to take a scooter! It will take people some time to adjust to the rules...especially once the novelty has worn off. Keep the scooters!
- Love the pilot and think it's a great way to get around, while having some fun!
- LOVE the pilot, but I think they should be used on the street only. Nothing more idiotic then someone riding a scooter down 17th Ave sidewalk on a sunny Saturday afternoon. this is what they do in the US cities
- Love the scooter and we need to continue to evolve transit in Calgary to attract youth and new people to the city. Riding in the bike lanes is amazing!
- love the scooters



- Love the scooters - have definitely cut down on car trips, expanded the distance we use services (ie going to Steven Ave from the Beltline), and is a lot of fun
- Love the scooters and hope they stay
- Love the scooters and other mobility programs that can help support our transit system
- Love the scooters and would ride to work if I could but not allowed downtown! Also would of parked at Chinook and taken the scooter to the flames game but wasnt allowed
- Love the scooters but I think there should be more education about people riding fast on sidewalks, and maybe fines for people riding dangerously on sidewalks
- Love the scooters but in Lakeview where I live it is safer to ride the scooter on the roads as people come onto sidewalks quickly from their houses.
- Love the scooters but many people are using them irresponsibly on the sidewalks downtown, I've seen a few close calls with pedestrians. Would rather see them on the roads when a bike lane is not available, rather than a sidewalk.
- Love the scooters but there are definitive gaps in the program. One of the best places to ride them is from the river walk area / princes island park to inglewood, but once you hit inglewood the sidewalks are crowded and narrow. Makes it hard to navigate
- Love the scooters very easy to use
- Love the scooters!
- Love the scooters!
- Love the scooters!
- Love the scooters! I think they are used appropriately the majority of the time and add a really fun and communal option for transport around the central city
- Love the scooters! Please keep them
- Love the scooters! the more shared transportations options, and in particular, non car options, the better
- Love the scooters! They are so fun and it really brings out the kid in adults!
- Love the scooters! They really fit with the transportation needs in Calgary and are the perfect way to get around
- Love the scooters, there should be more, but also more rules. And I think they should be limited to downtown, its frustrating not being able to find one downtown, but then finding one on a sidewalk in the surrounding neighborhoods
- Love the scooters. As a pedestrian I hated them until I got on one. So much fun. I liken their acceptance to how skiers used to view snowboarders. People that hate them should chill out about them and give them a try.
- Love the scooters. The users are way safer than dangerous bikers on the roads!!!
- LOVE the scooters. very fun in the summer, however sometimes they are hard to find as they are so popular!
- Love the scooters. Work needs to be done with them on sidewalks and with pedestrians however i think they make transportation is the city much better
- Love the shared scooters. Please add more near Coventry hills/airport area



- Love them and enjoy using them and seeing people utilizing them rather than driving.
- Love them but more safety education and enforcement required
- Love these
- Love these things, really hope we can keep them around.
- Love using it as a cheap alternative to ride sharing in a vehicle where the roads are congested. It is fun and affordable, and makes getting around easier and being able to enjoy summer.
- Loved it, hope it continues next year!
- Loved using the scooters
- Lower speed limit. Scooter riders on the side walk travel too fast and expect if passing is tight, expect you to move to the side
- Lower than max 20 speed in pedestrian heavy areas, but keep max 20 on bike pathways
- Lower the possible speed with the scooters = safe for users and pedestrians
- Lower the speed limit on them and don't allow them on sidewalks or pedestrian pathways. Don't allow anyone under a certain age to purchase or ride on the scooters or bikes. Have more police or regulators out ticketing people for reckless behavior.
- Main concern is that the e-scooter / bikes are dumped off at where the rider ends their trip - laying on lawns back alley/street corner. The speed on walking paths will not be controlled making it unsafe for walkers and other users of the pathway.
- Make access a bit more difficult to make people more accountable for how they use the scooters.
- Make docking stations for both the bicycle and scooters. People are leaving them in the most inconsiderate and rude places. Make rules on where they can be ridden & parked. I have personally been almost hit numerous times on the sidewalk.
- Make helmets mandatory. Ticket unsafe users who have nearly collided with me and other walkers.
- Make helmets mandatory. Cameras on the scooters/bikes would be a good way to keep people accountable in that regard.
- Make info clearer
- Make information like rules and whatnot available in physical forms like signs or posted papers rather than mainly online. This would help it become more mainstream.
- Make infrastructure in the city less driving focused and have more alternative transportation methods
- make it cheaper
- Make it cheaper if it's city funded. Citizens need affordable quick way to get around. Not something that is fleecing you for your money like everywhere and everyone else is. It's too expensive right now. Maybe a pass where you don't have to pay to unlock
- Make it legal for e-scooters to be ride that are privately owned
- Make it more defined that they are a moving vehicle when on a scooter and not a pedestrian. I have been almost hit multiple times when walking on shared pathways by e-scooter drivers. Keep them off sidewalks
- Make it permanent and keep them in sidewalks. Roads are dangerous

- Make it safer and make it harder for under 18 to access because some riders are not old enough . I have seen too many dangerous things going like riding in LRT Ramps and stunting off stairs, railings etc
- Make other private scooters legal
- Make sure both the bikes and scooters are well maintained
- Make sure it is known that walking pedestrians have right of way on sidewalks and scooters need to yield or slow down to pass
- make sure people who are riding and holding up traffic or riding with kids or animals are given a ticket. More education is needed! Commercials ect
- Make sure that the e-scooters stay in Calgary
- Make sure the companies obey the rules. Make sure the companies insure their riders, especially in case they hit a pedestrian or vehicle. They must have 3rd part insurance to cover such claims, or don't let them operate.
- Make them drive in the street and wear bike helmets. Don't be lazy. Walk.
- Make them faster
- Make them not allowed on sidewalks like in Edmonton
- Make them unavailable during winter months.
- Make users aware that if they ride into traffic or cross against lights and are hit by vehicles, they are considered vehicles and do not have right of way, and will be held liable for damages
- Makes getting around so convenient. Love having them here
- Makes no sense to have different regulations for e-scooters than for bicycles. Not reasonable or necessary for the rider to be able to drop them off wherever they feel like. It will never be significantly for more than fun - not enough to rely on
- MANDATORY HELMETS PLEASE
- Mandatory testing before you sign up
- Mandatory training for scooter users. Scooter comment should penalize scooter rudest who breaks the rules of others can supply the evidence
- Many injuries have resulted in the use of these scooters. People are doubling, using them intoxicated, and are not used to traveling with speed. The cost on the healthcare system is so far very great. Not enough info is provided on # of injuries already.
- Many inner city sidewalks are too small to accommodate pedestrians and scooters comfortably.
- Many of the morons who drive these things listen to music as they ride. I've almost hit 2 of them already with my car. That would have been very inconvenient.
- Many of these scooters are left on the sidewalks and pathways in dangerous positions, or are tossed into the bushes or grass and left. There is no other business that would be allowed to operate in the city with many its 'assets' littered everywhere.
- Many people currently riding them are [removed]. It's amazing how many of them hit people with the scooter coming up from behind. Get them off the sidewalks, please.



- Many ppl did not follow rules and regulations. Too many ppl ride on the street with or even against traffic on major downtown roads. People ride on the sidewalks and pedestrians almost get knocked out. I don't personally feel it is a safe program to use.
- Many riders are inconsiderate, pathways & sidewalks are less safe, see lots of kids riding them.
- Many scooter riders seem to think it is OK to weave between pedestrians, often causing them to have to slow down or move out of the way. It would be good to have people in authority to address these issues in situ particularly downtown
- Many sidewalks and public areas are becoming dumping grounds for the scooters and to some extent the bikes. No other business would be allowed this kind of unfettered access to public spaces.
- Many times are ridden dangerously. Rules not enforced
- Mark reserved scooters or bikes on the app
- Marketing it as eco-friendly is complete nonsense as the scooters are charged by generators using fossil fuels and transported to and from charging by gas and diesel trucks.
- Maximum speed should be lower if scooters are to be allowed on sidewalks. Rules aren't clear enough to most people. Many people doubling or tripling up on scooters with multiple kids.
- Many cities have implemented a rule that scooters can be ridden on roads with a speed limit of 50km/h or less. I think this would be safer than sidewalks.
- Maybe have designated parking areas. Seeing all the scooters scattered all over the place and constantly in the way is an eye soar and annoyance
- maybe having scooters slowed down on DT sidewalks and then maintain the current speeds on pathways or cycle tracks would be good.
- Maybe put it in more Communities in Calgary ex. Seton
- maybe riding on the roads should be considered?
- Menace on the roads
- Might be worth thinking about implementing location based speed caps (15 where there's no bike path, 20+ in areas where there's a path where it's safe to travel those speeds). I think they're a net positive for the city, though.
- Mobility shares are great but shouldn't be limited to scooters, bikes seem to have disappeared since the scooter roll out. Also docking stations for bikes could be good
- more active infrastructure (bikelanes etc) should be built
- More advertisements to make people aware if rules
- **MORE AND SAFER BIKE LANES**
- More bike lanes
- More bike Lanes along 8th Street. The cars are aggressive and honking when I am on the road
- More bike lanes will provide better nonvehicle transportation options for everyone and make our transportation system more equitable
- More bike lanes would help keep scooters off sidewalks, if no bike lane then if the scooters would go faster they could be used on the road

- More bikes please - not having bikes available due to scooter demand was troublesome. Primary reason for not using it more is the cost.
- More Calgaryians do need to be informed of scooter rules. As a driver I have almost hit scooter riders. As a scooter rider I have encountered annoyed drivers.
- More choices are good. Don't over think the rules required to operate bikes and scooters.
- More control over where the bikes and scooters are parked. When they are left on the sidewalks they are typically left in the middle, blocking most of the sidewalk. This prohibits individuals with limited mobility from using the sidewalks. Be more aware!
- More cycle tracks and roadways for safer transits. Not everyone drives!
- More cycle tracks in and around the centre city including Inglewood and Ramsay.
- More cycle tracks would give scooters a safe space to run, away from both pedestrians and cars
- More downtown enforcement, I see people riding two or 3 to a scooter, last week saw someone with open liquor opening the app to get on a scooter, no one wears helmets, weaving all over the sidewalk not yielding to pedestrians, scooters parked all over the
- More education around the rules of e-scooters would be helpful, but they are a welcome addition to our City.
- More education from the city to familiarize people with rules. Ticket if necessary
- More education needs to be done particularly to younger people who ride them. We have almost hit kids on scooters who are not looking when they cross the road particularly when there are two of them riding.
- More education of rules is required, but in general I love the e-scooters, fills a void that no other form of transport can as effectively.
- More education to the users about respect to others (mainly pedestrians on the sidewalk) and safety concern for other people, not just to the safety of the scooter users.
- More enforcement about where they are used
- More enforcement is needed around dangerous driving of the scooters. I have had several incidents as a pedestrian and driver where scooter riders are endangering themselves and others (e.g. crossing memorial drive without a crosswalk)
- More enforcement is required for scooters. Bikes and pedestrians too
- More enforcement of good behaviour including parking
- More enforcement of rules of those being unsafe with e-scooters.
- More enforcement of the existing rules. I drive for a living - I see people doubling on scooters and driving them on the streets - I've JUST MISSED killing more than a few of them in my car.
- More enforcement of the rules around riding electric scooters... they're just a toy in this city and no one cares to actually enforce the rules
- More enforcement of the rules is required. There is no one to confront people who break the rules and endanger themselves or others.
- More enforcement on the regulations of riding scooters would make it safer for everyone!
- More fine tuning needed on parking as well as where to use it (cycle lane, pathway and under 50 km/Hr street only - no sidewalk).



- More information needs to be more prominent and available to users as to the rules of using the shared scooters and bicycles.
- More information on when and where you can ride the scooters. Have areas to park them out of the way.
- More information some how need to be conveyed to pathways users regarding the dangers of the pathway. By this I mean heavy use areas more signage needs to be available specifically for users who are new to the pathways.
- More infrastructure please! Bike/Scooter parklet corrals + bike/scooter lanes.
- More infrastructure, please. Especially missing connections. Like 5th St SW.
- More law enforcement around scooters and laws. I've personally been hit by a user which injured my foot (he ran over it) and just proceeded to drive off. I've also been in a few other close encounters around Mount Royal Village off 17th.
- More law to issue because some is they ignore the law how to use this things we need some concrete rules and fines if you dis obey the rules its unsafe for the riders and specially on the car driving on the street.
- More monitoring and policing by the company on theu
- more policing is required in relation to riders doubling up on scooters. I have seen many near misses due to improper use
- More protected bike lanes are required to make both scooter use and cycling safer. Scooters on the sidewalk are bad for all road users, and low speed streets would be a better place, but proceeded bike lanes are the biggest need.
- More public education and reduce the cost no unlock fee and only 5 cents per min.
- More regulations and better awareness need to happen to protect all other forms of transportation
- More rules need to be shared and enforced. Speed limits via geofencing is a must.
- More safety guidelines
- More safety re education, helmets, pedestrians and traffic.
- More scooters
- More scooters and bikes in the suburbs near the trains, especially near the universities
- More scooters and bikes; less cars
- More scooters please!
- More scooters please, and more mobility corridors (like cycletracks) for the scooters!
- More scooters! They are great, but after work they all migrate away from downtown making it Hard to find in the evening
- More scooters. Great program.
- More signs prohibiting them on walking paths when there are adjacent bike paths
- More strict enforcement on safety and proper use. Implement parking zones as the scooters are just left anywhere, often in the way of traffic (walking, business entrances, etc.) . Scooters should also only be permitted in parks or the beltline.
- More strict rules for reckless scooter riders

- More transportation options are always better than less
- More transportation options like this makes Calgary a modern forward thinking place to live. I think some people have used the scooters in appropriately and I hope they do not ruin it for this of us safely enjoying the perks that the scooters provide.
- More user instruction, rules and enforcement are required. They shouldn't be allowed on sidewalks - or at least the users should be instructed to yield to pedestrians.
- Most driver's think scooters aren't allowed on the sidewalks, but the people that scooter think you can only go on the sidewalk. So I think we need a psa about what the rules are because people are getting mad at scooters on the sidewalk
- Most seniors walk. Scooters should not be on sidewalks.. They go too fast & can't stop quick enough. Where are people to walk? Where is the consideration for walkers?
- Most my friends regularly used them that may not be doing this survey. A large amount of people spent most their summer on them and loved them.
- most of my time is spent walking, I have been hit, almost hit and yelled at for being in the way. I find the scooters are a hazard to people on sidewalks. When bikers are on the sidewalk they tend to go slower and be more mindful where scooters go faster
- Most of the rules around safe scooting seem to be broken by a large number of users; i.e. doubling up, under age 18, driving in the road, taking selfies in motion, no helmet. I've seen people doing these things multiple times. It looks fun though! :-)
- Most of these are used on pedestrian pathways where it's not safe anymore for pedestrians since these travel up to 20 KM per hour and increase risk since most of the pedestrians are not expecting them around the corner.
- Most often people are not parking their shared transport in a considerate way. Particularly in more residential areas they are either blocking the side walk or on someone's lawn.
- Most people are courteous except for young men 25-35 going too fast for conditions and many many are doubling
- Most people are courteous scooter users. The few that aren't, cause outrage. I have more concern for the adults doubling, and minor children riding. Wondering how this can be ticketed and enforced?
- Most people are responsible. It's a great program.
- Most people seem to follow the rules riding the scooters and I see people riding them everywhere so they are super popular
- Most people seem to have a problem using the scooters on their own, I have seen several instances of people doubling or even tripling up on one scooter.
- Most riders are Rude! & do not follow rules. Needs more policing!
- Most scooter drivers drive irresponsibly and dangerously, carelessly "park" them when done. A drunk scooter driver drive into my my husband and his bike got damaged. It's also dangerous, fairly high speed, no helmet, and the amount of them everywhere, sim
- Mostly in regards to the scooters; 'there isn't proper regulation to hold the users accountable'. I have seen drunk people riding these at 2-3 in the morning, going round and round in the middle of the streets with no regard for others.



- Motorized scooters and bicycles should not be allowed on sidewalks. Passing pedestrians at 20 km is not safe. No bell is sounded to indicate one of these are behind you. Common sense should indicate that notice is given when they are behind pedestrians.
- Motorized transport shouldn't mix with pedestrians. Why electric? It's bad for environment (manufacture, battery charging, relatively short life span/cycle). Doesn't encourage active lifestyles or really promote alternatives to motor vehicle use.
- Motorized vehicles like scooters and ebikes are not and should not be allowed on pedestrian and bike paths. Refer to what constitutes the difference of motorized vehicles and peddle or foot power. No license or insurance on motorized scooters and ebikes
- Move them to the road and bike lanes. They shouldn't be on the sidewalks. They are great but need to be off the sidewalks.
- Move this pilot forward into a permanent option for transportation. The best cities in the world have multiple transportation options, and if we are to move towards more sustainable transportation, we need to consider new ways to get around.
- much like segways, these are too fast for the sidewalk and too slow for the streets.
- Multiple times I have almost been run over by people on scooters. No one uses their bells and most seem to think they own the sidewalk when they are using a scooter. Overall, I want this project to be successful but many people are unsafe.
- My 14 year old son uses it. There is no way to limit underage/intoxicated operators and it poses a danger to pedestrians if used on the sidewalk, particularly given the high speeds it can operate at.
- My ability to use a scooter is restricted because I have balance problems and arthritis. I have witnessed scooters yelling at Pedestrians to get off the sidewalk. Now do I walk sideways looking over my shoulder to jump aside for scooters?
- My best friend has CP and some people's parking if the scooters has really effected accessibility. I would love a campaign about how to park these scooters to help with that knowledge for the public :)
- My biggest concern is that the city is allowing these corporately owned scooters on bike paths but not allowing personally owned scooters to do the same, why is the government I elected restricting me but allowing open use to large corporations?
- My biggest concern is where riders leave the scooters when they are done with them. They leave them in front of doors/steps and in the middle of the sidewalk.
- My biggest issue is the inconsiderate ways of some scooter
- My biggest problem with them is where they are allowed to be. It's frustrating as a walking pedestrian to have scooters rudely zooming by all the time. They don't seem to follow the same rules as bikes (eg. Obviously not on bike paths, but don't notify th
- My car was almost t-boned by a fast riding scooter. Rider fell off before scooter was going to hit my car. How about safety of non-scooter people?
- My children have been run off the sidewalks by incredibly inconsiderate e-scooter riders. Completely unacceptable! E-scooters should have the same rules as bicycles....roads, pathways, bike lanes.



- My complaint is about riders and cyclists (on both shared and non-shared bikes/scooters) on the sidewalk. It's unnerving 'nearly' being run over multiple times per day, but at the same time I remind myself this is about living in a dynamic urban environm
- My concern is with Safety, I live in Eau Claire and every other scooter passing by have more than one person on it, no one is wearing helmets, Scooters getting dangerously close to walkers and on and on... something needs to be done
- My concerns about e scooters and bike share include safety (no helmets, e scooters are too fast for sidewalks) and accessibility (both are parked regularly in a way that blocks sidewalks for those with wheelchairs / impaired mobility).
- My cousin Jared is a Lime juicer
- My dog and I were nearly knocked over by an electric scooter on the sidewalk on Elbow Drove SW. They are a menace. This was at 6:45 in the morning when it wasn't even really light enough out for anyone to be on them
- My experience as a pedestrian where shared scooters are heavily used (particularly the Bow River pathway between Peace Bridge and East Village) has been very negatively impacted by dangerous and inconsiderate behaviour by scooter users.
- My experience has been that the people on scooters do not know proper behavior on the trails. They do not stay on their side of the trail and are quite careless in following the rules. It can be quite chaotic at times.
- My experience is that they go way too fast on the sidewalk making it very unsafe for pedistrian. Speeding by at a such a close proximity startling an older person to waver & fall. No consideration of bell or warning coming from behind. NOT SAFE!
- My experience with people riding scooters and bikes has not been good. There are even signs downtown telling pedestrians to take care. I am on the sidewalk - what care should I be taking.
- My family and young children have been run off pathways by idiots racing scooters through parks and they're often laying all over the place. They also aren't environmentally friendly once trucks reposition them every night.
- my friends told me that it was very fun on scooter ( lime) so please continue it : ) one day i will try it..i can feel i will love it!
- My frustration with this is that most people using either bikes or scooters are rude and demanding. I walk a lot as I live near downtown, and they act like they own both the road and sidewalk. And then theirs the bells. The bells are the worst.
- My granddaughter used the scooter twice but apparently did not sign out when she finished and I was billed for 7 rides. Please make sure you put a warning on the scooters and bikes reminding people to sign out or risk being charged for other peoples' ride
- My husband and I go out and ride around site seeing and stopping at little shops. The only thing I think is crazy is all these parents that rent them for there little kids. Some of the kids can't even see over the handle bars and NO helmets



- My husband and I love the scooters as we live downtown. Would be sad to see them go as I think it makes the city seem more alive and exciting. It also provides a quick way to get around when you are in a rush!
- My husband and I ride bikes. In the downtown area we have been cut off by both electric scooters and sometimes by bikes. Riding double, no common sense they are dangerous to themselves and others.
- My husband is currently recovering from 7 broken ribs, separated shoulder, and concussion from a Lime scooter. No alcohol or stunting was involved. Happened mid-day in Princes Island Park. I think the speed should be lowered.
- My husband was injured and went to emergency. I have almost been hit while walking. People are not wearing helmets and they go too fast. These should be restricted to bike lanes but we need more bike lanes for it to work.
- My issue with scooters is the inconsiderate use and especially the inconsiderate parking of scooters.
- My kids and I have almost been hit several times by people riding e-scooters while walking on sidewalks and pathways. I think these represent a real safety issue to not only the riders, but to others. Bikes are not allowed on sidewalks - why are scooters?
- My largest problem with specifically e-scooters is that lack of awareness most users display of etiquette and consideration on the pathways. I ride my bike for commuting and recreation and find e-scooters users taking up on coming pathway lanes to ride.
- My main concern is scooters traveling too fast / recklessly around pedestrians and being inconsiderate of slower walkers, especially young children and elderly people.
- My observation of e-scooter riders is that the majority of riders either don't know the rules or choose not to follow them. They are a nuisance to pedestrians and I think they belong on the road.
- My only complaint concerning the pilot has been 'parking' of the scooters and bikes. I've seen them left in the middle of the sidewalk, blocking pedestrian traffic. There should be a system in place to avoid this.
- My only concern is how silent the scooters are. You don't hear them coming up behind you and that is dangerous for walkers & riders both.
- My only issue with the program is almost being hit numerous times by the people on the shared scooter and bicycles.
- My partner and I had to use only one account to 'juice' scooters as customer service never confirmed my account and got back to be why I hadn't received my chargers.
- My primary concern with the shared electric scooters is how unsafe they are. I saw a woman crash after hitting a pothole and I've heard stories of head injuries and broken bones.
- My residence is at 77 3-rd Ave. S.W. Trust me, it is a ZOO out there, a large primate research lab, asylum for the insane. I have seen women in 10 cm stilettos using the contraption. Guy reading TEXT w. left hand, steering with right. Baby under age of 1



- My understanding was that the pilot was to determine if scooters could reduce the use of other more carbon intensive modes of transportation. From what I have seen it has done the opposite, littering our sidewalks and pathways with recreational lists.
- My University daughter uses a scooter or bike almost daily. It gets her from a transit stop to her first class, and from her last class to her transit stop quickly. She's had 2 bikes stolen on campus so this has been a fantastic fit for her.
- My wife and I are elderly but we enjoy walking the Bow River pathways near our house in Inglewood. Lately especially at weekends this has become an unpleasant and dangerous activity due to the volume of bikes ebikes and now scooter sharing busy pathways.
- My wife and I walk around the beltline area daily. We typically walk about 3km each day. We have had several near collision incidents with e-scooters on sidewalks. Our Golden Retriever was almost hit in one incident. Scooter users move too fast and close.
- Myself and everyone I have heard from love it - cheaper, environmentally friendly, and fun!
- N/A
- N/a
- N/A
- N/A
- N/a
- N/A
- Nashville recently banned these from their streets due to accidents then you bring them here, I've seen them abandoned all over the sidewalks and in front of people's homes that don't use them .Wake up councillors
- Navigating/sharing the bike lanes since the introduction of e-scooters has been challenging and at times down-right scary. Between the # of cyclist-scooter collisions and near misses, I feel significantly less comfortable using the bike lanes now.
- Nearly got killed by a scooter going way too fast with the rider screaming they didn't know how to stop. Had to throw myself on the street to not get run over on sidewalk
- Neat idea, fun concept, great way to get around. I'm not sure its an environmentally friendly thing, but fun and can cut down on short distance car congestion.
- Need a helmet regulation! Safety requirements are super weak
- Need a horn/bell, people speeding, winding around people, having them available out of downtown, buses/Ctrain is good, additional shuttles between train stations
- Need better bylaws for scooters
- Need better education/enforcement for people using scooters on how to use pathways. Sidewalks really aren't appropriate. They are also too slow for most bike lanes on roads.
- Need dedicated and mandatory bike and scooter parking. Too many scooters and bikes blocking sidewalks and pathways.
- Need docking stations for recharging, securing bikes/scooters and location where they can be easily found



- Need in Mahogany. No good option for downtown to house. Scooters would help make the last kilometre faster
- Need more complete streets. Need more staff at city who specialize in New mobility
- Need more consideration for scooter speeds in heavily trafficked areas. Some appear to be going to fast for downtown areas.
- Need more in other communities
- Need more in residential areas. need more education and potential penalties for breaking the rules as Any negative opinions come from a small amount of careless people that drive or park recklessly without reprecution
- Need more police to write cyclists and scooter riders tickets. They make their own rules then blame the motorist driver when they get hit. I will continue to refuse to give cyclists and scooters any sort of right of way or distance between my car and them
- Need more rules, with respect to parking and conduct. The basics. Need more with scooters
- Need more rules/enforcement re: safety/helmets/drug, alcohol influence/speed
- Need more scooters available throughout the city
- Need more scooters available to customers
- Need police enforcement as riders are often minors and riders are becoming aggressive when illegally riding on Main Street/roads. No respect for vehicle drivers.
- Need someway to tidy up our bike systems/lrt stations. Scooters are more often then not parked on the pathway/sidewalk impeding other users way. I have seen people get in serious danger. Bottom of ramp next to river at bridgeland let station
- Need to add more bikelanes and ways to separate pedestrian and shared mobility and bikes. Add [removed] stations and financial incentive to park properly.
- Need to consider fixed parking lots - too much clutter of scooters and bikes randomly parked and blocking pathways causing tripping hazards and navigational issues for vision and mobility impaired
- Need to enforce rules for using scooters. They are just dropped everywhere (makes our city look trashy), are a hazard for people with limited mobility, and people go WAY too fast on narrow sidewalks
- Need to enforce rules through tickets and fines. Too many using the scooters in a dangerous manner.
- Need to fine those that have more than one person on scooters and especially those carrying infants. Mandatory helmets are needed.
- Need to FIRMLY establish the 'rules of the road' for e-scooter use. Limit use on sidewalks, bike paths over pathways, etc.
- Need to have better understanding of the rules. They are left in terrible places for people with mobility issues. Over half the people I see using them are driving them recklessly
- Need to have designated areas where these are stored. It's annoying when scooters/bicycles are left in alleyways which block a lot of downtown parking entrances
- Need to have more places to leave their scooters





# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- no
- no - get rid of it soon, because it endangers pedestrians.
- No but I would like to know who monitors if the rules are being followed
- No designated parking spaces especially in the core.
- No etiquette from scooter riders, in constantly being pushed off the sidewalk as a pedestrian and people are dangerously weaving through crowds at high speeds with a sense of entitlement. Scooters should be using the bike paths only please!
- No helmet, going too fast, no bell, no doubling up (enforce rules about doubling up), mandatory rule that just like a bike should wear a helmet
- No helmets and fast scooter speeds on sidewalks puts everyone at risk. I no longer feel safe as a pedestrian walking downtown.
- nO HELMETS ARE WORN, YOUNG CHILDREN STRAPPED TO PARENTS FRONT AND BACK WORRY SOME, YOUNG CHILDREN RIDING AND FOR THE MOST PART YOU HAVE TO JUMP



OUT OF THE SCOOTERS WAY. I AM VERY OPPOSED TO THIS MODE OF TRANSPORTATION. THERE IS NO POLICING OF THESE SCOOT

- No idea what the rules are.
- No more bike paths - waste of money - we lose parking
- No more e-scooters on the sidewalk. It is not safe, especially for pedestrians walking their dogs.
- no more scooters on the sidewalk PLEASE!
- no more sidewalk use
- no one seems to mention the deaths attributed to scooters - European data I think
- No one wears a helmet, not safe, good for emergency room intern practice
- No one wears helmets, no one follows the rules (age requirement, double-riding). There is NO benefit (it is healthier to walk or ride a bike), and it is costing our health care system/high number of emergency room visits. Get rid of E-scooters!
- No policing of riders breaking the rules
- No riding on sidewalks, helmets required
- No rules followed by people who ride it. Dangerous for pedestrians, drivers as well as to the riders themselves.
- No scooters, its a stupid idea.
- No startup fee there would be more users, cheaper to take Car2Go with 2people
- No way to police the misuse of scooters and bikes which are left everywhere. Disagree with them being ridden on sidewalks, they are a danger to pedestrians. Based on injuries, training and license should be required
- No, I think you have done a great job getting information out!
- Not allowing personal electric scooters in the cycle track network is just ridiculous. The bylaw should allow this for citizens if you are allowing it for a private company to make money.
- Not at this time
- Not enough scooters to use for 'last mile' from home to LRT.
- not enough training for users, users ignore most safety practices and feel entitled
- Not everyone in the city lives downtown
- Not safe as a walker. Signage needed
- not safe.
- Obviously, Ask people if they want the City to continue to allow the use of scooters. It this is a biased, as users would always say yes.
- Ok for summer but not in winter
- OMG, does no one in Calgary care about their noggin? Helmets people! You can lead a horse to water...
- On 17 Ave it is not safe either on road or sidewalk they zip by you. They do not wait or stop or let you pass. When parked they block sidewalks
- One always sees underage people riding, people riding in pairs, people loitering with them, crossing into the paths of pedestrians and cyclists, etc. Never once seen a by-law officer.



- One might be aware of the rules, but users are adapting their use to their needs. I fear that like the rule that adults are not allowed to ride on the sidewalks, scooters on the sidewalks poses a hazard + getting hit by turning cars on crossings due.
- One of the best things the city has done in years. Much more efficient, inexpensive and environmentally friendly than Uber
- One of the best things to happen in transportation in our city. The fact they go EVERYWHERE is very important (i.e. no geographic limit like car2go). They are so fun I feel like a kid on them. I also feel safe, especially in bike lanes. Please keep them!
- One of the best ways to fill in the gaps left by public transit without using pricier options e.g. taxis Uber car2go etc
- Only issue I have is consideration. I have been hit 3-4 times by scooter riders on sidewalks who seem to think of pedestrians as pylons to weave around. And seems no courtesy is used when passing (no bell or word of warning).
- Only my opinion, price is high for daily use. For a 3 min ride I'm sending 2 bucks whereas on a transit bus allows 90 mins for \$3.30. I feel e-scooters should be cheaper for me to consider daily use.
- Opens up the city to more commuters, moving some of the people to the street rather than on the +15
- Opposed to the scooter project. Unless education and enforcement improves the situation I've found they are being ridden in way dangerous to the riders, pedestrians and cyclists, and motorists. Benefits outweigh risks.
- Other cities have limited speed limits of scooters. Might be good to investigate.
- Our building is now paying the price for city council's irresponsibility. \$7250 worth of damage to our property all due to a stupid trend that the city wanted to support and roll out in break neck speed. Beyond insensitive & thoughtless!!!
- Our family has enjoyed it so much this summer. We use it to go to work, the library, and just to jet around the core. They're very fun.
- Our sidewalks are not big enough to accommodate both scooters and walkers. We don't allow cyclists so why do we allow scooters on the sidewalk.
- Our vehicle was hit by a scooter rider which led to \$1200 in damage, but when we contacted Lime they said we had to get a 'court-ordered subpoena' to find the name of the rider. So, we are now responsible for the full cost of repairing our car.
- Out of the 5 rules/statements for scooters and as an individual who normally walks and confront scooters, 4 are NOT adhered to by scooter riders
- Over the last couple months when walking in the downtown core not over 3 times by e-scooters zipping by, riders are not adhering to the rules. If the city decides to keep the program speed must be reduced. This is coming from a person that uses e-scooters
- Overall having e-scooters is a great option to have. They are fun and often convenient to get around on. However, when driving I frequently get stuck behind someone riding a scooter on the road.
- overall I like concept but living downtown and walking pathways scooters are a big issue -- no rules and they come up too fast and are quiet so you do not hear them



- Overall it can be beneficial for the city but people are abusing them riding drunk, multiple people on at a time, inconsiderate for other pedestrians.
- Overall, good idea - too expensive to use instead of Calgary Transit. Too expensive to use daily for even a moderate income household.
- Overall, I like the concept, but there needs to be stricter rules around where they can be parked as they are a nuisance to the general population.
- Overall, I like the idea of shared mobility transportation, but I think riders are way too inconsiderate for other modes of transportation. The infrastructure needs to expand to allow shared mobility to ride separately, in lieu of riders learning anything
- Overall, it's a great idea. But more information needs to be readily available on how to safely use the scooters and where they can ride/park. Public signage like how public pools/lakes/parks have posted might help.
- Parked Scooters blocking sidewalk and bus stops, scooters carelessly overtaking on crowded sidewalk (no bells used!), pedestrians lost the street when cars were invented - and scooters are now taking over sidewalks. Do pedestrians have zero rights?
- Parking is a minor issue, but I'm very concerned by the rate of injury. I feel that people underestimate the speed and weight of e-scooters and use them unsafely. There should be info and enforcement surrounding safe use of the scooters.
- Parking is an issue. While the rules might be good, people are parking the bikes/scooters and often block all or part of the sidewalk or path. Half a sidewalk isn't always enough for a wheelchair, stroller, etc. And a blocked ramp is especially bad.
- Parking needs greater oversight, helmet use should be enforced
- Parking needs to be addressed. So many people park the scooters in driveways or in the middle of sidewalks, it's a major inconvenience for those in wheelchairs
- Parking of scooters is a major mobility issue. They are blocking bike lanes, sidewalks, etc. and making it difficult to get around for wheelchairs, strollers, etc. Docking Stations - in place of parking stalls - can solve the litter problem
- parking of scooters must be improved.
- Parking of shared scooters (and bikes) is ridiculously inconsiderate of people using mobility aids (wheelchairs and motorized scooters, etc) and can also make it difficult for people pushing strollers to get around.
- Parking of them is my biggest concern. I would ride my bike early in the morning 6:30am and have to swerve to avoid abandoned scooters that were lying across the path. It felt like a scooter graveyard. Designated spots would make things a lot better
- Parking of these scooters blocking wheelchair access to crosswalks, riders ringing bells expecting pedestrians to move for them, riders on streets even wrong way, underage riders. It seems that those following the rules are far outnumbered.
- Parking of these scooters is a BIG problem, particularly on residential streets and narrow sidewalks. They impede pedestrian traffic and are a huge accessibility problem for mobility impaired people, parents with strollers, etc.



- Parking rules really need to be more obvious. I find them in the middle of sidewalks, especially on corners, all the time.
- Parking the scooters and bikes in better places needs to be better enforced. People just throw them everywhere.
- Parking the scooters should be regulated
- Parking these things is terrible and they're operated in a very dangerous manner
- Pathways are congested and often unsafe. Scooter riders do. It wear helmets. What insurance goes with motorized scooters and bikes?
- Pedestrian behaviours are the problem. We all need to be better pedestrians and follow the rules. That will lead to better behaviour by those pedestrians who decide to operate scooters
- Pedestrian safety
- Pedestrians > Scooters. Someone walking on the sidewalk shouldn't have to move for a scooter. The sidewalk is the one and only place to safely walk in Calgary and now that is at risk.
- Pedestrians and electrical scooters do not mix well. Scooter drivers cannot predict which way a pedestrian will walk. One lady riding off a scooter almost hit me because she couldn't tell which way I was going ru turn. She became confrontational.
- Pedestrians have enough safety concerns with bicyclists being inconsiderate on sidewalks and roads. E-scooter riders have added to these safety concerns. Rarely do e-scooter riders or cyclists show pedestrians the right of way on sidewalks.
- Pedestrians over the scooters ALL THE TIME. Riders should not be allowed to ring the bells at pedestrians expecting them to move out of the way.
- Pedestrians should come first. Yields to cars and bicycles was not enough and now pedestrians have to give way to scooters on SIDEWALKS
- Pedestrians should feel safe on sidewalks without having to worry about getting hit from behind.
- People administering the program should actually take some time to look on the streets how the eScooters are used. You regularly get sideswiped, approached from behind at full speed without bell.. etc.. Its waiting for the first death casualty really.
- people are complete [removed] on sidewalks as it is. now some of the people on sidewalks are going 3 times faster than everyone else. this [removed] is [removed] ridiculous out there
- People are complete idiots on these scooters. I almost ran over a few times. The riders dont even go by the rules!
- people are doubling which they should not , they are pulling in front of cars from cubs or lanes without stopping , kids are using these which they should not
- People are driving the scooters recklessly.
- People are driving the scooters zipping through pedestrians, animals, and children. I jog daily by the river and I have seen 3x a scooter hit someone or nearly hit someone. They don't stay in the bike lane or even on one side of a pathway, road.
- People are generally not following the rules: 2 people on a scooter, people under 18, riding wrecklessly, etc. The scooters go too fast for the sidewalks, no bells, no helmets. I walk a lot and I have had to walk on the road several times due to scooters



- People are going much too fast among pedestrians, they are double riding and mostly being dangerous on the scooters. They are being ridden on the streets and drivers are not paying attention.
- People are happy when they ride these things. They are a welcome addition to making downtown fun again. Good riddance to CAR2GO.
- People are leaving these on side walks and green space. This blocks sidewalks and pathways for persons with disabilities. Users are also disrespectful to walkers and nearly run into walkers. There needs to be better etiquette for users.
- People are not considerate when they use the scooters. At least once a day I see people crash into the curb, and the majority of people seem out of control on them. Further, I've seen more than one person riding the scooters, riding on the sidewalk.
- People are not following guidelines (which are pretty much unenforceable). These things last only a very short time and are extremely wasteful, and they clog up the sidewalks for pedestrians. They also make sidewalks less safe for pedestrians.
- People are not following the rules. I regularly see multiple users on one scooter, being ridden too fast on the sidewalk, being ridden side by side with sudden stops or direction changes. No enforcement of rules
- People are not riding safely, some times go on street and get accident and fell on street, not wearing helmet
- People are not using safety helmets
- People are not using the scooters as intended (doubling, etc,) and in addition, they should not be allowed on sidewalks and walking pathways.
- People are parking them ALL over the place and making it hard for others to walk around them. Also when they drive over grates the entire building shakes.
- People are really careless when using the scooters
- People are riding inconsiderately on the scooters. Everyone I've seen on a bike uses it respectfully, but the people on scooters have been unsafe to themselves and others, rude, and obnoxious.
- People are riding scooters dangerously.
- People are riding these in the crosswalks at lights. For vehicles driving this is a major concern, as scooters go much faster than someone walking. It is a danger to the user of the scooter, and it could cause life changing impact to the driver.
- People are riding these with disregard for pedestrians and also for people getting on and off buses. They ride right through the passengers getting off and on buses.
- People are riding too fast, too carelessly downtown -- especially on sidewalks. I have been hit once already by someone who was going too fast on a sidewalk and couldn't control the e-scooter.
- People are very disrespectful when driving these things. I have seen countless people not paying attention to where they are driving and how fast they are going and almost hitting people. Rules need to be enforced.
- People are very inconsiderate when they are riding these scooters I have been hit twice and have had to may near misses to count



- People are very irresponsible on them and it can feel unsafe as a pedestrian
- People aren't riding scooters safely. Love the idea of them, but they are a novelty and people don't pay attention to rules regarding safety.
- People can't follow rules and random scooter placement makes the city look like it is full of abandoned garbage
- People choosing to ride the scooters maybe aware of the rules however they may decide to ignore them. I think those who ignore the rules or ride and are unaware of the rules have ruined it for the responsible riders.
- People continue to ride double specially in the Eu Claire and east village areas. Have ridden past scooters that have been left in bushes as well as the e-bikes. Very much an eye sore to the downtown area and surrounding communities
- People don't have helmets, riding on the roads and streets, 2 people riding on 1 scooter, kids under 18 are driving all the time in downtown, drunk people driving on weekends and late night. They don't even wait or stop at stop signs or red lights
- People don't know what they are doing. They are dangerous on sidewalks and they intimidate and frustrate pedestrians.
- People don't follow the rules at all and no one is enforcing them. The trial if allowed to become permanent is going to get a lot of people hurt and the City should be held responsible for it.
- People don't know how to treat the lanes in the same fashion as cyclists. Also most riders seem very inexperienced and therefore are putting others at risk.
- People don't know where to park their bikes/scooters properly
- People don't like change that explains the resistance. People are loving this keep it up
- People drive them too fast, especially through intersections, and it is hard for cars and people to react. They need to abide by the rules of the road!
- PEOPLE DRIVE THESE WAY TOO FAST ON SIDEWALK. SAFETY OF PEDESTRIANS ARE A CONCERN AND THE FACT THAT NO HELMETS ARE WORN BY THE PEOPLE RIDING THESE SCOOTERS.
- People go too fast on them as I've almost been hit by many scooter users
- People hate change. Don't scrap it because of negative answers to this survey. I'm also really curious about what will happen with the scooters over winter. Not as winter friendly as the bikes are.
- People have been incredibly disrespectful with these scooters. From not sharing the sidewalk to throwing them in the river. They should be removed from Calgary as we clearly cannot have nice things
- People have been riding it so fast and in an inconsiderate way. My son has almost been hit by it several times. Scooter is not safe to ride on sidewalks at all.
- People have literally run into me with scooters on the sidewalk. They go WAY too fast for use without a helmet and can obviously injure a ton of pedestrians minding their own business. Unfortunately it's not safe for walkers on the sidewalk.



- People just leave the bikes and scooters wherever they feel, in front of driveways, blocking sidewalks, blocking access to crosswalks. Daily I see at least 2 people on a scooter at a time, children under 10 with their parents.
- People leave them everywhere.
- People must be more careful when using the scooters, be kind to pedestrian and follow the rules. I see very often double passengers and drivers do not yield or respect pedestrians
- People need to be responsible for parking them considerately, and the company should be responsible for keeping 10+ scooters from accumulating in popular locations.
- People need to follow the rules and get off and walk across intersections, be more aware of vehicles and pedestrians
- People need to learn how to ride these scooters, a lot of people ride them on the sidewalk where people are walking vs bike lanes. Scooters and bikes should be ridden in/on bike lanes only. Too many people downtown walk on the sidewalks
- PEOPLE NEED TO SLOW DOWN.
- People need to STOP riding on the sidewalks, I've had multiple people ride past smoking pot or they hit my son's stroller with it as they are not very skilled at riding them.
- People need to use the bells on the scooters when passing pedestrians on the sidewalk. There should be an online training course that people have to complete when they sign up
- People not using safely, as a mode of transportation good but should be docked. Should be more accountability for where they're parked, concerned for riders' safety
- People on e-scooters often travel in groups and look back at their 'friends' instead of being aware of oncoming traffic. I ride my bicycle on Calgary paths and I find that it is more dangerous to ride my bicycle with e-scooters around me.
- People on e-scooters seem to often be very unaware of their surroundings on the cycling lanes and pathways. It makes biking and walking feel more dangerous.
- People on scooters (and bikes) need to be held to the same safe driving standards as people driving cars. It's not up to cars and pedestrians to move out of their way.
- People on scooters are a menace to the general public
- People on scooters can be a real hazard, whether on the sidewalk or going across the street. I've seen really dangerous behaviour on scooters by parents with children too. If we're going to have scooters in Calgary, it needs to be properly policed.
- People on sidewalks and drunk, nearly hit several times. Riding through courtyards and flushing birds out of trees which hit buildings and die
- People really need to be more careful, I've seen two parents on one scooter with their kid on the handlebars. Have also seen numerous people be unable to stop in time and almost hit cars at intersections.
- People really need to park these off the sidewalks or in designated areas. People with disabilities need to be considered for mobility around shared bicycles and scooters.



- People ride recklessly. A gentleman had a baby on him when he was riding, which I feel is incredibly unsafe. They are parked haphazardly, and there is no way to monitor those under the influence who decide to use them.
- People ride the scooters in an unsafe fashion. They do not consider the safety of pedestrians. Speeds should be greatly reduced.
- People ride the scooters too fast on sidewalks.
- People ride the scooters too fast and a lot of them share one. They should be fined. I have been almost run over a few times (since they mostly use them in sidewalks)
- People ride these [removed] scooters on the sidewalk as if they aren't capable of going up to 30 an hour taking up the entire sidewalk like a bunch of [removed] minding their own business and getting in the way of other people. These scooters are stupid
- People ride these recklessly on sidewalks and I think it's dangerous as the scooters go quite fast
- People ride too quickly, do not signal when passing, & abandon their scooters everywhere in downtown communities.
- People ride VERY dangerously. As a pedestrian, I have been struck from behind on several occasions.
- People riding scooters downtown almost hit people daily. Majority are inconsiderate and rude way to fast. They are also left everywhere making it difficult to walk on sidewalks without them being in the way.
- People riding scooters should be more aware of pedestrians and not in their own world
- People riding scooters shouldn't ride on the sidewalk. I did it because it's how it's supposed to be done but I don't agree. As a pedestrian living and working downtown, everyday I am almost run over by scooters on the sidewalk.
- People riding these are riding through people waiting for the bus or crossing the street. They do not have to be so rude!
- People seem pretty good at getting hurt on em, and they don't always check at crosswalks. I have witnessed them run into the sides of vehicles turning right on three occasions.
- People seem to like it. Should be continued
- People sharing, people riding on the road not following the rules. Dangerous on sidewalks
- People should be able to report reckless users. More signage should be posted on bike lanes (eg Prince's Island Park) about the rules of the road. I have collided with two reckless riders already who were swerving all over the path.
- People should be given tickets when riding their bicycles on the street when there is a path or lane available
- People should not be allowed to drive on the sidewalk
- People should not ride the scooter too fast and beware of other people
- People should wear helmets. Dangerous when crossing an intersection, vehicles aren't expecting a scooter at 20 km/h to come off the sidewalk and don't see them. Isn't that why we don't (usually) ride bikes on the sidewalk?



- People shouldn't be able to reserve unless they've already started the ride because it's hard to find a scooter. Also, People rent them for their children and then adults like me or not able to rent them and it decreases the number available to people
- People that ride on the street or sidewalks when there is a bike lane should be told/forced to use the bike lane
- People that use these scooters, use them to bar hop and go out drinking. they use the scooters on the sidewalk.
- People under 18 should have to wear helmets and these scooters should not be allowed on sidewalks. They are also too fast.
- People use the scooters on sidewalks in busy areas such as Kensington with no respect for pedestrians, they go far too fast and swear at you if you say anything. I have seen children young children using them with their,parents watching and laughing
- People using scooters don't respect pedestrians on sidewalks. People park where they want and many times parked scooters block the way. It feels like they are useful for a few people, but disturb many others.
- people using the scooters are reckless in crosswalks and traffic and can see many injuries in the future
- People using the scooters now are entitled brats who think they can run you over on the sidewalk. Stop scooters now
- People who are hard of hearing and deaf cannot hear these e-scooters coming from behind them. People who are legally blind cannot see them. Seniors cannot move fast enough to escape them. They are not a pedestrian friendly vehicle.
- people who don't look out for car traffic when they cross the street riding the scooters
- People who ride these on sidewalks have zero courtesy for pedestrians. They travel at top speed in most cases. If I get hit, I will be in touch with my lawyer.
- People who scooter often do so in dangerous ways. The laws are unclear where they should be scooting, and it is surprising helmets are not required
- Perfect for short trips downtown. Scooters should be allowed to go faster in bike lanes and on pathways
- Perhaps add a distinct bell or something (like bikes) that can be used to alert other people when you are approaching from behind. Would need to educate on when/how the bell should be used.
- Perhaps make all e scooters, including personally owned ones, legal.
- Permanent docking stations would be great if these go through. Always charged and you know where to find them.
- Personal electric scooters should be legal as well. They almost all function in the same capacity as the shared scooters but aren't allowed. It's silly
- Personally I believe they should not be allowed on sidewalks. If I am the pedestrain I should not have to yield to these riders. Finally city needs to be more strict (give tickest, more monitoring) of under 18 riders especially when not wearing helmet.

- Personally, I've hit by a person riding these scooters. They are incredibly dangerous to pedestrians. I have also seen multiple riders going down the wrong lane of traffic on a busy road way. I feel very unsafe as a pedestrian since the scooter project.
- Pilot program ENCOURAGES people to ride without helmets. Increased health care costs/cost of lost work days from scooter injuries must be factored into cost/benefit of program. Enviro cost of manufacturing scooter BATTERIES must be factored into program
- Please stop! I've seen too many of them lying around and too many users flying in front of cars and pedestrians.
- Please allow road riding on roads with 50k and under limits
- Please allow scooters full time after the trial, they are a great, easy way to get around and we already have great infrastructure to support them. Don't let the people that use them unsafely ruin it for people that use them properly.
- Please allow time for adaptation and don't layer additional requirements, this pilot was, to me, a gigantic success and any changes should be done with a light touch.
- Please allow us on the streets. People will know when to ride there and where not to. Getting on and off sidewalks is dangerous and creates collisions with pedestrians getting ready to cross. Also none of our sidewalks are in good enough shape to ride saf
- please bring back next spring/summer 2020 !!!
- please build more city infrastructure to support these projects or else they will end up looking like trash
- Please change the rules so scooters are not allowed on sidewalks. This is very dangerous to the public walking.
- Please clearly define rules of the road/sidewalk for scooter use. Users treat them like they are pedestrians. Not stopping to check traffic when crossing the street yet driving 20km/hr. There seem to be no rules and no accountability.
- Please consider mandating that scooters only be allowed on roads, bike lanes and pathways. Scooters shouldn't be allowed on sidewalks as they are a danger to pedestrians. I have been a part and have witnessed close calls between scooters and pedestrians.
- Please consider that as a pedestrian and a senior I do not feel safe walking on the sidewalk, cyclists are the most inconsiderate riding on sidewalks., and are sidewalks are too narrow to accommodate scooters.
- Please consider ticketing people for using the scooters on roads. I have seen people swerving on scooters through oncoming traffic lanes at late night.
- Please continue it!!! It's so awesome!
- Please continue it.
- Please continue it. It has added so much to calgarys downtown
- Please continue it. It modernizes Calgary as well as deals with one of Calgary's biggest issue, distance. We are a very spread out city and this is just one more tool in the box for people to get around easier in our amazing city.
- Please continue the pilot - this is a promising supplement to transit to solve the last mile problem.



- Please continue this good work to make Calgary a multi-modal city! We need more and continued access to safe and reliable transportation options that are not a private vehicle.
- Please continue this pilot so people who would never bike for transportation realize how limited Calgary's bike paths really are, and petition for actual connected bicycle infrastructure.
- Please continue this program. An incredibly fun way to get around the city!
- Please continue to have scooters. They make commuting a lot more fun. People who say they are dangerous are probably also the people who like to drive 20km under the speed limit and hold up traffic.
- Please continue to raise awareness (or enforce) that pedestrians have the right-of-way and where to park scooters.
- Please continue with the pilot. Don't let the vocal minority, who have never ridden a scooter cancel this pilot.
- Please continue with the scooters! They are a great and fun way to get around. Some people make poor choices but information is around so that's their problem not the scooters.
- Please continue with this. Also, more bike lanes south to north would be appreciated. The river walk pathway is really great and we commute regularly with it and our bikes
- Please discontinue the pilot, the scooters are the worst.
- Please discontinue the pilot. It's attracting more homeless people to our city.
- please do continue. excellent uptake. way too expensive, though.
- Please do not allow scooter users to ride them on sidewalks. I live in Sunnyside, where there are a large number of riders and have had close calls. Bikes are not allowed on sidewalks and scooters should not be on sidewalks. People ride them too fast.
- Please do not allow them on small sidewalks, i.e 5th street south of 17th. Riders are inconsiderate and weave inbetween and around pedestrians which is unsafe for those in blind spots. They are parked on private property as if a persons private property
- Please do not cancel the program....it is very good and brings people together in the city and brings good local businesses to have customers where parking is very hard to find or expensive.
- Please do not leave those scooters parked in the middle of a pedestrian way...it is annoying.
- Please do not put speed restrictions but rather the focus should be on education for e-scooters. Like all new things that yyc has introduced like car2go, uber, lime bikes, it takes time for the people and public opinion to change.
- Please don't make it so you have to ride scooters on the road or bike lanes
- Please don't take them away - I think they are so phenomenal for the city. It encourages people who might be less mobile to get around easily.
- Please don't allow them on sidewalks. I find myself constantly looking over my shoulder ever since they were introduced.
- Please don't ban them because some people are jerks. They could be a great boon on our city
- Please don't cancel it!
- Please don't forget the private owners.
- Please don't let a couple bad seeds ruin the program. The scooters are a great way to get around.



- Please don't let all those grumpy Calgarians who can't stand change end this program!
- Please don't let the few idiots ruin it for people following the rules
- Please don't restrict this. I'm 45 and this is the most fun I have had in this city in a long time. Its great sight seeing
- Please don't spend any more money on infrastructure for bikes or scooters. They are safe enough and we can't afford it as a City.
- Please eliminate this plague from our downtown streets. Most users are intoxicated and/or doubling and riding/parking dangerously and inconsiderately.
- Please end the pilot and do not allow scooters. The primary issue is that users do not park them in a considerate manner, despite the fact that the guidelines regarding parking the devices have been widely disseminated.
- Please get e scooters off pathways. Dangerous for pedestrians!
- Please get rid of it. Our streets are too well used by pedestrians to share with machines that are capable of going 4 times as fast. I've been hit walking, I've seen people being hit and have been shoved out of the way by scooter users
- Please get rid of the scooters.. I've seen too many people drop them off at my work, up at foothills hospital.. I've seen too many folks do face plants heading down 29 St NW. I've seen some of the injuries that come into our Emergency department..
- please get t hem off the side walks, they are way too fast and people are driving them with zero consideration for anyone else
- Please get the scooters off of the sidewalks and continue to ban them from the roads.
- Please get the scooters off sidewalks (i.e., look at the Edmonton model). Also speeds should be limited on shared pathways.
- Please get them off sidewalks
- Please get them off the sidewalk. I'd estimate less than 1 in ten users are responsible riders. If my 7 year old kid gets run into by a scooter travelling on a sidewalk, I'd be taking the city to court for damages for such a ridiculous and unsafe policy
- Please get them off the sidewalks as the drivers are not responsive enough to young children, people with mobility issues, or animals being walked. If a child runs out or a dog makes a sudden move the drivers are travelling too fast to respond.
- Please get these scooters off the sidewalks. I'm terrified - as a pedestrian - of being knocked over. They are being ridden too fast and in an over bearing way. Please! It's keeping me from shopping in the BRZ
- Please give citizens more information about where and how to ride, also please don't allow them on sidewalks downtown.
- Please have these scooters permanently removed from the city. People are incredibly unaware while riding them and there are a serious hazard for everyone.
- Please implement some more effective strategies regarding bike and scooter riding. People abuse them a lot, especially when drunk.



- Please increase the maximum speed on the scooters. This would yield strong efficiencies in my ability to get where I need to go at an improved rate.
- Please invest in a better transit system... Shared mobility programs are helpful but a better transit system would be much better to connect the whole city.
- please invest in more protected bike lanes and pathways
- Please keep bringing back the scooters. It makes going from places much faster than walking.
- Please keep innovation alive - this is a great program. I don't believe the voices/behaviour of the few should impede the future of transportation.
- please keep it up! many other cities have found ways to make scooters workable and accepted. requiring scooters to be on the sidewalk seems entirely backwards to me, they travel much faster than pedestrians and calgary's sidewalks are narrow already
- Please keep it up. There are always naysayers. People on average use the scooter responsibly and it greatly improves mobility down town. Great for the City and green too
- Please keep it. It's a great thing for the city. It's fun, it has made sightseeing and going around downtown and the core so much easier and efficient.
- Please keep the bikes and the scooters. They are both good for different reasons. I take them almost everyday to work and to run errands. Bikes are good for longer journeys, scooters are good for short journeys on the side walk. They are the best thing!
- please keep the Lime Scooters / Bird Scooters
- Please keep the pilot going, evolving to permanency. It is excellent, efficient, environmentally friendly, and most of all low cost. Don't blow this.
- Please keep the reported scooter injuries in perspective, in terms of the volume and severity, compared to other transportation modes.
- Please keep the scooters
- please keep the scooters
- Please keep the scooters off of sidewalks! Limit usage to bicycle paths. I have seen people with accessibility issues having problems getting around carelessly parked scooters. Please get them off the sidewalks!
- Please keep the scooters!
- Please keep the scooters! It's amazing for the city to have these, great for tourists, brings people together and overall such a fun thing for us to have.
- Please keep the scooters! They are a great addition to Calgary - just need a little bit more education, especially around drinking and groups of people (respect to others walking, scooting, biking, around them.)
- Please keep the scooters!!
- Please keep the scooters!! They're such a wonderful addition to the vibrancy of our city. It has gotten people out sightseeing, enjoying their community and having fun



- Please keep the scooters!!!
- Please keep the scooters, but make them available out side of the core/beltline. I would like to see a way in which revenue from the scooters could be aquired and then used to fund new/better infrastructure for separated bike lanes.
- Please keep the scooters, they are the best thing to happen to Calgary since I moved here.
- Please keep the scooters.
- Please keep the scooters. They make Calgary a fun place!
- Please keep the service running. This has been a significant improvement in transportation
- Please keep them around
- Please keep them as they make life and travelling so much easier and cheaper.
- please keep them off sidewalks and lower the speed on shared pathways; keep them off the LRT
- Please keep them!
- Please keep them! They provide an incredibly convenient and effective way to get around and are a huge asset to our city.
- please keep them!!!!
- Please keep these awesome Ride shares! They are the future. As well, they need to be extended to ride farther outside of the city.
- Please keep these here!!! Add more bike lane infrastructure (ie. bike lanes) around the city because riding on sidewalks means having to avoid a lot of fixed obstacles in addition to pedestrians.
- Please keep this going I think it's great for our city and it pretty hard to find someone riding a scooter that's not enjoying it
- Please lobby to complete the cycle track network! It is the safest active transport option for everybody
- Please lower their speed limit
- Please make e-scooters permanent and raise the speed cap to 30 kph, while also restricting use to bike lanes, pathways, and on street only. Sidewalk riding is such a bad idea unless all sidewalks throughout the city are 4+ meters wide. Remain progressive!
- Please make it available to those of us without a data plan on our phones. A short range wi-fi connection installed on each bike/scooter, perhaps?
- Please make it safer for pedestrians, both cyclists and scooter riders are not respecting our space. They weave around. Ban the them being on their scooter or bicycle in congested places. Will it take a few injuries before the city does something?
- Please make make more bike/scooter lanes available and less space for cars! Cars take too much space and pollute the air!
- Please move the locked area back into upper mount royal! The speed cap is fine, but not being able to lock them there is a large turnoff.
- Please please keep the scooters. They are a fast effective way of transporting people around Calgary. Having the scooters makes us a world class city.



- Please please like the 'supersize' THIS IS MAKING US MORE LAZY and OBESE . Ban this! not good for our health.
- Please please please keep this program going. We have far too many drivers on the road, and the fewer cars there are on the streets, the more livable the city becomes. You need to follow people like Horace Dediu, Oliver Bruce, and Brent Toderian.
- Please prioritize the opinions of people impacted by scooter use - downtown residents and workers, as well as scooter users, both regular and infrequent. The opinions of a vocal few who oppose everything from afar should not determine this pilot's fate.
- Please push the companies involved in this pilot to take stronger steps to encourage people to park scooters and bikes in a more considerate way when they are done riding. At this time most sidewalks and public spaces are littered with them
- Please put city officials to regulate the riders. I have seen children riding the scooters which dangerous.
- Please remove them from the sidewalks. I walk daily to work and on numerous occasions I have almost been hit.
- Please set better rules or punishments for inappropriate parking of the scooters. There should be a fine charged to Lime/Bird which they pass on to the last rider, for scooters left in inappropriate places. reportable through the app.
- Please spread the coverage of the program. I live in Aspen Woods area, it's pretty close to Downtown, but I cannot close a session there for both Scooter and Car-sharing services.
- Please stop allowing scooters on sidewalks!
- Please stop running newspaper and online articles that show scooters being ridden by more than one person (ie parent/child, partners, etc) That is supposed to be against the rules - and dangerous
- Please stop this. They are a significant danger to pedestrians.
- Please stop. It's horrible for people who walk downtown, or along the path by the zoo. They get abandoned everywhere. It's a [removed] idea and should be scrapped. Waste of money for everyone involved. And dangerous af
- Please take a similarly cautious and safety oriented approach with private motor vehicles. Many drivers appear to be unaware of the regulations.
- Please take the scooters off the sidewalks. this summer we saw a pedestrian hit; most young people ride too fast as if they were on a skateboard
- Please, in Vancouver, the shaw bikes have stations to place them back and are chargeable.
- Please, please get rid of these scooters, they have ruined and litared our streets, they are dangerous, they encourage a sedintary lifestyle and will have adverse health effect on our population. At the very least please make designated parking zone
- Please, please make them permanent.
- Police should be vigilant during stampede as I saw more than one impaired rider/doubler and even have a colleague that was hit by one.
- Police the dumb people that drive it on the streets and sidewalks!!



- Police the things. many people are riding 2 to a machine. many ride on the roads. I have only seen 3 people wearing a helmet. Inconsideration to pedestrians. most do not realise that they have brakes and bells. Most riders that I have seen are a menace to
- Policing of rules is needed. 50% of users I see break the rules on average. Either riding doubles, riding in the road, or riding after drinking at the bar.
- Poor consideration to others, this is a stupid idea.
- Poorly rolled out. Double riding, no helmets, on the sidewalks
- Positive: feel safer walking inner city more eyes around. More ppl going farther than used to, wider reach, . Negative: stop calling it sharing its renting it gives the impression it's altruistic and it's not. Gives young ppl an impression that this is al
- Powered scooters on Calgary's shared pathway system creates major safety issues for those walking. Scooters routinely come up behind us without warning and travel past us at a speed that takes away the joy of walking that the pathways were designed for.
- Powered scooters should not be on sidewalks as it is far too dangerous for pedestrians. Bikes can't go on sidewalks, why would you allow scooters to?
- Prefer scooters to be only on preferred pathways or bicycle paths
- presenting the scooter drivers with the appropriate information will avoid any problems people have with them. Also anyone that has a postal code outside of the area should have their motives questioned, much like those suburbanites against bike lanes
- Pretty uncomfortable when riding scooter on sidewalk. Crash once because of uneven sidewalk. Rather use bike path or road with helmet.
- Pricing is the only downfall, I commuted with a scooter one day and cost over \$6 each way, definitely not sustainable
- Private ownership must be allowed, the rental companies charge too much
- Protected bike lanes
- Provide designated parking stations in train stations because they are being left all over the place.
- Provide two options for the scooters on rental. 20-25(temp boost)kmh, for road and pathway use. And 10-15kmh, for sidewalk or busy area use. Reduce price to ride accordingly for speed (slower = cheaper) to incentivize and be fair.
- Put a ban on them after 10pm. To many intoxicated people using them.
- Put an IQ test on the equipment. Most people that use these are dumb as trees.
- Put more scooters outside the downtown area. There are wider areas and longer areas to ride but instead lime makes it a slow speed zone it shouldn't be slowed down in areas that have less people then the downtown area
- Put out designated parking spots, and when available make bike lanes mandatory for riding. It causes less congestion on sidewalks and its easier to get around without having to worry about people.
- Put some enforcement NOW! Create a safe and resopnsible culture before things turn out as bad as the cyclists who do whatever they want. And put some rules about where these scooters can be parked. And charge Lime and Bird for the medical costs.



- Put some shocks on the tires .. riding on the sidewalk is bone rattling
- Put the scooters back to the zone there were before. Make it so the scooters can go outside the downtown limits. It limits where we can go with them
- Put this much hand-wringing into cars. Maybe they shouldn't be allowed downtown...
- Put up posters around the city to remind people of the rules
- Putting a dangerous mode of transportation on sidewalks is a danger to people. Scooters come very close to me while going quite fast. A change in direction by me or them is a trip to the hospital. The City needs to take safety first.
- Quite a few riders are dangerous and unaware or oblivious to those around them. I drive a motor coach downtown every day and I witness near misses all the time. If I wasn't such a good driver, there would be several fatalities by now.
- R snowmobiles available for share ride in winter?
- range of the scooters is important
- Reach out for more rules.
- Realistically anywhere you're going on a scooter, you can walk. People are lazy and need to walk more.
- Really annoying when ridden in unsafe manner and on sidewalks
- Really enjoy the program - I hope it continues in the future.
- Really fun, great use of transportation spending. Saves time, fun and cheap. Also great to make money as a Juicer
- Really need to re force only 1 people per scooter. Also scooters should be available in the suburbs not just downtown. In the subs stuff is farther away and I would be more then glad to take a scooter then drive.
- Really think these scooter need off the side walks mainly downtown. The speed past, don't use the bells if there is even bells on them. I've seen people trip over them. Put them in the bike lanes or get rid of them
- Recent reduced geofencing limits have greatly reduced the ease of use and usefulness of the bikes and scooters
- Recipe for disaster if you allow them to
- Reduce the number. They are littered all over and impact pedestrian mobility and make our city look like it is full of abandoned trash. Classic tragedy of the commons issue, nobody renting these things has any accountability. Please restrict or ban.
- reducing the maximum speed limit they go and enforce no sidewalk use and enforce helmets
- Regulate this things properly, mandate licences, helmets and put on licence plates
- Regulated. Enforced. Lower speed limit. Safety equipment. Age. How many people safety 1st. Driving concern. Lack of care about rules danger to all. Health \_ people not walking.
- Remove scooters from sidewalks and increase bike lane infrastructure to accommodate them if going to be a permanent fixture.



- Remove the limited speed cap on the majority of the city. Up until recently you could freely ride anywhere. Now it is only the downtown core that you can use them at max speed and end trips in GREATLY limiting the use for people living in areas not downtown
- Remove the scooters from the sidewalks, they should not be on pedestrian walkways. Only allow them in pathways and/or bike lanes
- Remove the scooters, people are not responsible enough and you have NO ONE ENFORCING THE LAW. If you cannot afford to enforce the law around scooters, they should not be permitted. Hell walking around princess island park because of those scooters stop
- Remove them from sidewalks and there are way too many under 18 using them.
- Require scooters to use the dedicated bike paths when there are parallel walk and bike paths. I often observe scooters on the walking only path when there is a perfectly good bike path a few meters away. That should not be allowed. Especially not in conge
- Research why so many cities have elected to not allow these and learn from their mistakes. Simply not safe anywhere and the city will have legal action due to a fatality (only a matter of time). Does Lime contribute to Alberta Health Care Emergency costs?
- Restrict entry of scooters into public attractions such as the zoo, Olympic plaza, Stampede grounds. Just got back from Europe, they are littered everywhere, so unsightly.
- Restrict e-scooters to bike lanes only...not on sidewalks or congested walking pathways like Prince's Island.
- Restrict speed on 8th Ave and other places where there are large numbers of pedestrians crisscrossing the pathway.
- Restrict the use to pathways and bicycle lanes to make it safer for pedestrians. Not on sidewalks or roads.
- Restrict use to your expensive and under-utilised bike lanes; getting cut off on sidewalks by inconsiderate users will only transfer road rage incidents to the sidewalks.
- Restrictions will only limit usage and make scooters part of the elites transportation network, like car2go.
- Ride sharing, whatever form it may be, is undoubtedly a major boon for climate change. However, if we want it to be more widely accepted, the city will need to have more infrastructure in order to support it and make it easier to access.
- Riders - Very few follows the simple rules, runs red lights while talking on the phone, zip by you at high speed on side walk without care, weaving in and out of pedestrian..
- Riders are aggressive and inconsiderate. Pedestrians should not have to compete with scooters on the sidewalk. They go too fast for the sidewalk. What is wrong with
- Riders are aggressive and inconsiderate. Pedestrians should not have to compete with scooters on the sidewalk. They go too fast for the sidewalk. Anyone who can ride a scooter can walk, walk quickly or run.
- Riders are inconsiderate. Downtown sidewalks are too small for scooters to come flying up from behind. Riders don't follow the rules and are all over the sidewalk and roads as well.



- Riders are not being regulated. Speeds are too fast to be used safely on sidewalks, regularly see more than one rider on a single scooter, under age riders and impaired riders.
- Riders are not courteous. Shd not be allowed on sidewalks
- Riders are rude and inconsiderate. They should require insurance, helmets, and not on sidewalks. Speed should be reduced. Laws (like not 2 at a time, or age restrictions) should be enforced. Parking should be restricted.
- Riders ignore traffic laws, endanger pedestrians, leave scooters wherever they want. There is no management of this program and it is a hazard to everyone else trying to navigate the city.
- Riders need much more information on how to ride safely. Saw 2 people riding one almost crash head first into traffic just after watching another fall and break her wrist
- Riders need to actually FOLLOW some safety and etiquette rules. Just being courteous would help (eg letting pedestrians know of approach from behind). Many scooters are going too fast, often too many together, and not being mindful of pedestrians.
- Riders need to be enforced to wear helmets when using these options. In addition, they need to adhere to the laws of the road when using these things (walking bikes across cross walks, yielding at stop signs). Negligence costs residents money.
- Riders need to be more responsible for their own actions and choices, legislation is not the solution for citizens making poor choices. Natural consequences help people learn appropriate decision making
- Riders need to know the rules before operating a scooter and should wear a helmet.
- Riders never look when crossing roads, I came close to being knocked over in park because of riders speed and ignoring pedestrians.
- Riders of e scooters are going to get someone badly hurt. I don't feel safe walking on the sidewalks or pathways.
- Riders on scooters can be either unskilled or not courteous. I have been nearly run down on sidewalks by riders.
- Riders seem more interested in the fun of using a scooter and most have little or no regard for pedestrians. I rarely see a scooter being ridden responsibly and have concerns about incidents of unsafe use. I have not seen much enforcement of riding rules.
- Riders should use the bicycle lanes - not sidewalk. Scooter abandonment after use - perhaps parked on the nearest corner, not just randomly in the middle of the sidewalk.
- Riding an e-scooter is a great mode of transportation especially for professionals working downtown or need to go to and from transit stops.
- Riding on a sidewalk is unsafe. People aren't aware of scooters because they're silent. People don't use the bell or take others safety into consideration. Scooter riders take no consideration when crossing the street.
- Riding on roads is dangerous with small wheels - bike lanes safer. More enforcement req'd for bad scooter parking!
- Riding on sidewalks is bumpy
- Riding on streets with speed limits of 50km/hr or less over sidewalks please



- Riding on the sidewalk is more dangerous than the street. There are more obstacles on the sidewalk and it's easier to crash.
- Riding scooters on the road is quite dangerous, even with bike lanes. Perhaps look to implement better/louder bells on the scooters so that scooter users can notify pedestrians more effectively.
- Riding scooters should follow the same rules as a moving vehicle such as no distraction rule. Should have a designated parking area and not be allowed to park anywhere.
- Roads need to go on a diet to allow for more active transport. I support all of it and want way more.
- Roadways would be far too unsafe for scooters. Speeds should be equal to what is legal for bicycles.
- Rules for private e-scooter owners would help determine future purchases and options
- Rules for them would be a good idea...
- Rules need to be clear and enforced. I've seen 2 adults on 1 scooter many times, the same with driving on the streets and have never seen anyone wearing a helmet.
- Rules need to be in place regarding where to ride - as a pedestrian, I am constantly dodging to scooters
- Rules need to be more clear. A lot of people are reckless. Aware of consequences
- Rules need to be more public and should be enforced. Many riders often hide their scooters to avoid them being rented by someone else. Also, the charging mechanism could be better, like for example reserve without paying for first 2
- Rules on use
- Rules only work when enforced. No enforcement effort seen all summer in my experience. Fines for hitting a pedestrian need to be much, much harder to send a clear message. \$150 is not enough.
- Rules should be put in place in for speed limit and where scooters are allowed. Scooters are on both bike path and walking path along the river riding at 20Km/hour. Should not be allowed on pedestrian path if the bike path is available..
- Rules when riding scooters across the intersection, no speeding through and not giving drivers enough time to see them.
- Runner. Safety issue. People not being fit. It's a gimmick. Cancel the pilot.
- Sad that Lime bikes took a nosedive (unavailable and un-maintained) once the scooters came in.
- Safe and courteous use of scooters is critical. I've seen people get into collisions with them already and was involved in a near miss of being run over on Stephen Avenue. There needs to be more education and strict enforcement of rules ( policy/ bylaw)
- Safety - if riding a bike helmets are required but these scooters travel faster but no protection required?
- Safety / courtesy is the issue... but you're dealing with a certain percentage of people that will never get it (no common sense)
- Safety and curtsy on sidewalks and bike paths is being put at risk by e-scooters
- Safety comes first
- Safety concerns. Congested pathways. Designated parking areas.

- Safety concerns. Riding on street. Enforcement. Inconsiderate.
- Safety considerations. Scooters on sidewalk are dangerous. Riders do not advise of their approach and move much too fast. Small children and those with mobility issues are at significant risk of injury. Scooters often parked in middle of walk.
- Safety for people with disabilities is a very important issue
- Safety has been overlooked. Motorized vehicles like scooters should be in the bicycle lanes and pathways - not sidewalks
- Safety instructions. Educate people.
- SAFETY IS MY BIGGEST CONCERN. WALKING AROUND CALGARY ON A DAILY BASIS I HAVE A SCOOTER GO RACING BY ME WITH NO WARNINGS. IF I MISS STEP ONE WAY I COULD BE TAKEN OUT. THEY ARE USING ROADS OR SIDEWALKS WHEN THE BIKE LANE IS RIGHT ACCROSS THE STREET.
- Safety issues seem to be ignored. I've had to dodge scooter users coming up behind me way too fast & the most frequent use has been users doubling up on the scooter
- safety must be improved. It is putting others at risk. I'm doubtful that enforcement will be sufficient to stop drunks and doubling. They add density to the paths so they must be safe.
- Safety needs to be improved on the scooters. They feel very unsafe, and I broke my wrist after I lost control on a sidewalk. The breaks on the scooters I used were faulty at best, often requiring me to step off the scooter to stop.
- Safety of others who use the side walks
- safety of pedestrians has been compromised by the excessive speed and carelessness of riders. Reduced speed maximums and greater enforcement of where they are left would increase support for the program
- Safety of pedestrians on sidewalks not considered
- Safety of riders and other citizens. I've personally been in a near miss of hitting a scooter rider. Factors in the incident were lack of visibility (sign blocking view) and speed of the scooter (was in front of me before I new it).
- Safety regulations and restrictions on where to ride them
- Safety rules must be enforced
- Safety rules of the road!!! Seen scooters/drivers all over the road, sidewalks, going through stop signs, double passengers, going extremely fast, forcing pedestrians off sidewalks, etc. Riders should have to take a safety exam (and pass) before use.
- Safety should be the main thing.
- Safety. Bike lanes not sidewalks. Need sound. Rack .to hold things. Similar rules to bikes. Licensing.
- Safety. Can't herecoming when passing on pathways. Enforcement. Need to have sound.
- Saved me a lot of money riding the scooter to work and not having to drive downtown and pay for parking
- Savety for the walking people who are using the site walks . That is way we have site walks ,i believe !
- SCOOT SCOOT MOTHER [removed]



- Scooter and bicycles have no consideration for others. And with no licence plates or enforcement they get a free ride to do whatever they want. It's dangerous.
- Scooter and bike sharing is a great option and is affordable since my bike was stolen.
- Scooter are more convenient and easier to access than bikes. Both are expensive, an option of non-electric bikes would be good. Also allowing scooters on roads where speed limit is 50kmh or less.
- Scooter companies has to set the speed down. My friend was walking at Princess Island park and got hit from a scooter driver because he was riding full speed and blamed on her by walking in the middle of the side walk in the park.
- Scooter do not belong on the sidewalk. Scooters need to abide by all motor vehicle laws such as motorcycles. Scooters do not belong on bike paths because they are motor driven and can impede the momentum of people powered bicycles. .
- scooter drivers fail FAIL TO USE BELLSwhen coming from behind
- Scooter etiquette should be a mandatory training prior to riding it using the app.
- Scooter operators are usually unsafe (no helmets, no regard for others, excessive speed and low skill riders, abandoned scooters everywhere etc.), our emergency health care can't bear the cost, other options are more environmentally friendly.
- Scooter parking is a mess, the use is for recreation only and used in an inconsiderate way. I live on the pathway system and have been run over as has my dog. Have also witnessed numerous accidents. I've seen two people riding them for transport.
- Scooter parking is ridiculous. They are abandoned in alley ways and on front lawns. Left in the middle of sidewalks. Very inconsiderate.
- Scooter parking should be designated, not random. Scooter riding should not be on sidewalks, too dangerous for pedestrians and riders.
- Scooter providers should pay a fine if the rider is shown to be riding on the streets in traffic
- Scooter riders are inconsiderate and need to be ticketed for compliance
- Scooter riders are inconsiderate, they expect people walking on the sidewalk to move but I also don't feel safe to ride on the road so not sure what the solution to that problem is. I know of 5+ people who have been injured from falling off of them.
- Scooter riders are riding too fast on sidewalks. I find they ate inconsiderate to people that are walking. Scooter riders do not seem to obey the rules of the road. I'm feeling nervous driving because they speed out quickly. I find them an inconvenience.
- Scooter riders are very inconsiderate. I have no idea why they are allowed in sidewalks. In walking my dogs they demand the entire sidewalk which is only 6 ft? Wide. Ice almost been hit by 4 scooters walking to work. They are a complete hazard to the city
- Scooter riders going fast and weaving through people on the sidewalk are very dangerous and very common. Bicycles on the sidewalk are a similar issue. Get them off the sidewalks and limited to pathways and bike lanes only
- Scooter riders on the sidewalk continue to pose a threat to pedestrians, drivers, cyclists, and themselves. They are a nuisance when parked and are an eyesore. If the pilot is successful, I'm worried about being overrun by scooters much like American citi

- Scooter riders seem to feel they own the sidewalks. Pedestrians need to watch for them and are expected to jump out of their way. Never should be allowed on 8th Ave Mall (especially at noon hour; like really?) No one patrols scooters!! Drive way too fast
- Scooter riders should be required to wear helmets. There is too much of a risk to them and an increase in traumas due to accidents while riding a scooter.
- Scooter riders should not be allowed to ride on sidewalks. Many of them are careless and inconsiderate toward pedestrians
- Scooter riders should not be allowed to ride without a helmet
- Scooter riders should use the bells and awareness that there is a bell should be made clear. I constantly am walking downtown and someone on a scooter will go by me and I will have no cu
- Scooter riders took space from pedestrian in the sidewalk. Pedestrians do not feel safe walking on the sidewalk anymore. as many of scooter riders do not know how to control the scooter safely.
- Scooter riders, for the most part, ignorant, selfish, boors. The scooter themselves are an eyesore in the city and need to be removed.
- Scooter rides are not educated via user agreements. This pretence that they do must be abolished and formal education and monitoring of safe ridership is required to reduce the risk to none riders and riders alike. Without significant improvement in sau
- Scooter rules are still unclear for example helmets. And I've never seen a helmet attached to a scooter. If there is, then its unsanitary to share helmets (ie. Lice, sweat)
- Scooter rules need to be more clearly stated and enforced
- Scooter share and Privately own scooter should share the same bylaw. Why is privately own scooter not allow to be be ridden where the share scooter can?
- scooter should be on the road, not the sidewalk. same rules as bikes.
- Scooter should no be ridden on the sidewalk. They go as fast as bicycles and it is dangerous to ride on the side walk. I have encountered several scooter riders that just blast through alleyways between buildings and run right into vehicles without slowin
- Scooter should not be on sidewalks esp in Beltline and downtown. Far too many near misses as some operate too fast and carelessly around seniors, children etc. These like bicycles DO NOT belong on sidewalks. Restrict them to bike lanes In core streets els
- Scooter should only be allowed in bike lanes, paths and on the road. It is too congested on sidewalks for both pedestrians and scooters.
- Scooter speed and inexperienced operators is a concern on sidewalks. Makes pedestrians even more vulnerable. Speed on sidewalks is also a concern when driving. I've been surprised by fast moving scooters when trying to turn into traffic.
- Scooter speed is too fast for sidewalk. Would be good to separate from pedestrians as much as possible.
- Scooter speed should not be limited in certain areas. They should also expand where they allow scooters as they are a good option all around the city, more so outside downtown.



- Scooter transportation should require helmets just bicycles. I need to walk for my bone condition yet am in danger of being knocked down by e-scooters on sidewalks/pathways. Walked 45 minutes to theatre last weekend-appalled by several close calls..
- scooter usage is a danger to drivers, pedestrians, cyclists
- Scooter users are a hazard to pedestrians.
- Scooter users are very inconsiderate and a danger to those of us who walk most places. If this is going to continue, they should not be allowed on walking pathways only on bike pathways or roadways.
- Scooter users disregard rules: multiple riders, ditching scooters on our front lawn, running into pedestrians (especially Stephen Ave). Turning right or left in a car, scooters (+ illegal cyclists on sidewalks) are an unexpected high speed 'pedestrian'
- Scooter users ride them as if they are pedestrians, and expect others to treat them as pedestrians. There is no/little public information about the status of a scooter user. Are they pedestrians ? Who will be at fault when a serious accident happens ?
- Scooter was way too expensive. I would use them more often if the price was half as costly
- Scooter/e-bike parking is a serious problem both downtown (blocked sidewalks, etc) and in my neighborhood (a neighbour had a Lime bike on his front lawn for several weeks before the company came to remove it).
- Scootering & bicyclists do not follow rules of road & enforcement severely lacking which leading to minor & serious injuries! This is being proven out at our emergency ward @ hospitals! These people do not wear helmets, ride @ nite without proper lighting,
- Scooters add an extra degree of difficulty to driving. ie: making turns late on green lights or on amber lights. their speed makes them virtually impossible to pick up
- Scooters allowed in more areas, or more accessible bikes all around the city.
- scooters and bicycles are a serious risk to seniors who walk on the pathways and sidewalks. The use of these ridshare options may have given more mobility to young people but they have taken away the opportunity for seniors to walk safely.
- Scooters and bicycles do not belong on sidewalks. More consideration needed from scooters and bicycles to ride on shared pathways.
- Scooters and bicycles on sidewalks are a danger to people walking and especially to people walking their dogs. Riders do not slow down when passing those on foot, do not use bells to warn when coming from behind and in fact run people off the sidewalks.
- Scooters and bikes are constantly littered all over the bow river pathway getting in the way of my daily bicycle commute to work. Scooters are unsafe (no helmets) and riders disregard pathway rules
- Scooters and bikes are very dangerous when used on sidewalks. They pass me without warning and they're going way too fast., so I don't feel safe at all, as a pedestrian on the sidewalk. One guy on a scooter raced past me from behind with out warning.
- Scooters and bikes keep being parked in the way on sidewalks, blocking them and blocking access to bus stops.



- Scooters and bicycles need to learn the rules of the road they are all over the place no regard for pedestrians. the pathways are no longer enjoyable to walk on
- scooters and crosswalks. a car waits for pedestrians to turn, finally gets a chance and has a scooter jump in front out of nowhere. and bikes need to stay off of the road period, this city already lacks the roads need for the amount of people.
- Scooters and e bikes are awesome.
- Scooters and more!
- Scooters and pedestrians do not mix. There will be accidents, some serious.
- Scooters are a DANGER to pedestrians and should not be allowed on sidewalks or pathways.
- Scooters are a easy form of recreation, and are fun to ride and enjoy the outdoors. Great way to get around in the downtown area
- Scooters are a fun way of transportation but they are expensive for longer distance or an extended period of time compared to the LRT.
- Scooters are a good idea if they can be ridden safely. Unfortunately, scooters on sidewalks are rarely ridden safely, I often see intoxicated people on them, 2 or 3 people riding them, people not using the bells, and underage people on them.
- Scooters are a great addition to Calgary. Maybe restrict late night use.
- Scooters are a great asset for people visiting Calgary to get around. I have used in Europe as a tourist and it is a huge asset for getting around.
- Scooters are a great option for mobility and it's great to see many of them using bike lanes. But we need to build out our bike lane network to accommodate the ever increasing demand to use and focus on getting scooters off sidewalks as much as possible.
- Scooters are a great time. Ou
- Scooters are a great way to explore Calgary, see the sights and have fun doing so! Less pressure to stick to transit times etc. Plus if you miss the bus/stop you could always hop onto a scooter to get to the next stop!
- Scooters are a hazard to pedestrians. Shame on the City for not doing enforcement.
- Scooters are a menace and a drain on public health. They are not active transportation, and they are electric, which means they're still drawing power from a grid that includes coal. I would be more open to them if they were solar powered.
- Scooters are a menace on sidewalks. They are being ridden in an inconsiderate manner. On a recent trip downtown, I was almost hit 4 times in one block. I have mobility issues and stay off to the right as much as possible because I walk slowly. Scooter.
- Scooters are a menace on the roads as they are unstable and wobbling around while approaching them makes the driver of a car feel like they're at risk
- Scooters are a menace to pedestrians on bike paths but especially sidewalks. They come up behind you fast, ring the bell and expect you to move out of the way, and you don't know which side they will pass on. Almost hit a few times.



- Scooters are a motorized vehicle, riders should have a valid drivers license, wear a helmet ( as bicycle riders are required), scooters should be equipped with a bell to alert pedestrians and other riders that they are approaching. Scooters sh sidewalks
- Scooters are a motorized vehicle, riders should have a valid drivers license, wear a helmet ( as bicycle riders are required), should be equipped with a bell to alert pedestrians and other riders that they are approaching., not on sidewalks
- Scooters are a nice idea, but people need to drive them better.
- Scooters are a nuisance for the pedestrians on downtown sidewalks. They should have the same rules as bicycles as they travel the same speeds as bicycles
- Scooters are a perfect way (spring to fall) to move around down town. It promotes many people to get outside instead of staying inside. I will be purchasing my own scooter to replace my car during spring to fall months.
- Scooters are a really fun way to see and explore Calgary
- Scooters are a scourge and people are awful because of them.
- Scooters are a total menace; speed past pedestrians far too fast and without notice - they should be only allowed on roads like other cities require them to be. They're also left all over sidewalks and green spaces, cluttering up and creating hazards whe
- Scooters are a very important addition to the mobility choices we have
- Scooters are a wonderful way to get around town, however the companies don't quickly replace damaged scooters and leave them available for too long. I also have concerns regarding their environmental impact, hopefully the companies have strong recycling
- Scooters are an excellent addition to Calgary's streetscape. I would never consider going downtown for an afternoon of shopping, leisure, etc., but since the scooters arrived I have been downtown several times with my family and friends.
- Scooters are an excellent way of engaging the community and ensuring an environmentally friendly and sustainable method of commuting. If we am to be a progressive, technology focused city, we must embrace this widely accessible technology which increases
- Scooters are an eyesore. There is no enforcement of rules. Typically underage or drunk people ride it inconsiderately. It will be a matter of time before someone dies in one
- Scooters are an unsatisfactory replacement for decent transit service in this city. The elderly, disabled, and low income earners do not have access to this stop-gap solution to an overarching municipal problem.
- Scooters are annoying and dangerous as riders are all over the roads and sidewalks not wearing helmets.
- Scooters are awesome
- Scooters are awesome but there should be an online drivers test to pass before your account is active with a license. We need everyone on the same page. I'm on 17th, seniors & pet owners get a little frightened also pedestrians don't know who has right away
- Scooters are awesome! Don't let the naysayers ruin a good thing!

- Scooters are awesome. Make them legal. In San Deigo, you cannot ride scooters on the sidewalk and must ride on the street. In Calgary it's the opposite. Just an interesting data point
- Scooters are being driven too fast. Helmuts should be mandatory. Only should be allowed on the road.
- scooters are being left haphazardly and look like litter on the streets. They are being ridden irresponsibly and dangerously on sidewalks that put motorists and riders at risk.
- Scooters are being parked in inconvenient places. They take up walking space on sidewalks.
- Scooters are being used by more than one person at a time, are not following laws, are being use with headphones
- Scooters are being used in unsafe manners all the time, ive had multiple close calls of being hit by someone operating them in an unsafe manner! I see scooters laying around all the time! They should be banned. Bike lanes are useless too!
- Scooters are causing a lot of accidents for both the riders and pedestrians. They should be banned completely before someone dies.
- Scooters are cute but gimicky and are a hazard intermixed with pedestrian traffic. They should be banned.
- Scooters are dangerous and are not useful as a transit supplement. Riders do not follow the rules. They are particularly dangerous on sidewalks and when crossing at intersections at 20 to 30k.
- Scooters are dangerous as most people are careless drivers. There should be a designated spots pickup/drop off spots cause people just leave them blocking sidewalks etc
- scooters are dangerous on sidewalks at 20 km/hr, two riders is dangerous, no helmets means great risk of severe injury, careless parking, scooters on sidewalks & not bikes is nonsense, scooters are used for joy rides not shared mobility
- Scooters are dangerous to the pedestrian. I have almost been hit everytime I have been downtown. I had to move out of their way. there was no regard for the pedestrian.
- Scooters are dangerous. Whether I drive or walk, I feel unsafe. They should not be allowed near roads
- Scooters are excellent and if the city doesn't proceed, I will be buying one for my own use.,
- Scooters are expensive still. If prefer a monthly fee for unlimited rides. Would use much more often
- Scooters are extremely common on my street with inconsiderate riders using the sidewalk, even though there is a bike lane right beside the sidewalk. They intimidate the elderly residents and have caused some to fall. They are not ridden in a safe manner
- Scooters are far too fast for sidewalks. They shouldn't be allowed on sidewalks any more than bicycles. Pedestrians should be able to relax without fear of scooters.
- Scooters are far too fast on sidewalks; should not be allowed on sidewalks. Pedestrians ought to have some safe areas to walk without constant anxiety about scooters passing too close and too fast for comfort.I, especially for the elderly.
- Scooters are fun
- Scooters are fun but the rules aren't followed by riders. Cars sometimes ignore bike lanes and people don't know how to walk on the right side of the sidewalk.



- Scooters are fun, I see lots of kids on them when their parents rent them for them
- Scooters are great
- Scooters are great 90% of the time, but there has to be better rules or enforcement during peak rush hours downtown when sidewalks are already busy with walkers.. I.e 11th and 4th streets in my case.
- Scooters are great but the city needs to crack down on the use of scooters on sidewalks or while drinking. They have made walking on the sidewalk feel more dangerous.
- Scooters are great recreationally and a way to get from point A to B quickly. Issue with the pilot is where scooters are left when the ride is completed, as they can cause pedestrian congestion on the sidewalks.
- scooters are great!
- Scooters are great! But difficult to ride on the sidewalk. Disappointed that there are now fewer e-bikes around since the scooters arrived.
- Scooters are great, but confusion rears over where you can ride them and park them.
- Scooters are great, but in highly congested pedestrian walkways, these should have their speed trimmed down to 10kph, like on steophen ave walking mall or downtown. outside of downtown, crank up the speed. make more protected cycle/scooter lanes.
- Scooters are great, but people ride them on pedestrian pathways too often when a bike path is available immediately adjacent. Fines should be handed out for this.
- Scooters are great, but there needs to be more rider accountability. If you're drinking on a public bus, if you're driving recklessly, you get charged. If you operate a scooter in a bad manner, or park it poorly the rider should be held accountable.
- scooters are hard to see when you are driving a car and doing a turn in and they are just come out of the corner a full speed
- Scooters are ideal for short distances to appointments etc.
- Scooters are left parked all over the place, on private lawns, in middle of the sidewalk-its difficult for a walking pedestrian to feel safe to walk down a sidewalk with a scooter parked in the way, or whizzing by so fast when you have children or stroller.
- scooters are left without regard. I have tripped over them at crosswalks, bumped into them leaving buildings, almost hit my car when the wind tips them at curbs, almost been hit by them when walking.
- Scooters are littered randomly through the streets, and riders generally do not operate them safely along side pedestrians. The City should encourage walking rather than shared scooters for health benefits.
- Scooters are not environmental. They just take people off of public transit which is more environmentally friendly than scooters. They don't belong on sidewalks. They need specified parking because many users are not responsible.
- scooters are not meant to be used for 2 people, and i have seen them ridden on roads and expect cars to respect them as if they were a vehicle. They park anywhere they want, like in the middle of the sidewalk block the way for pedestrians. no more room



- Scooters are not only cost effective for the rider but they are a tangible means of alternate transportation. If you live and work downtown, your reliance on your vehicle drops significantly. It is an amazing program that I wish was available all year
- Scooters are not operated or stored safely. They are a danger to traffic and pedestrians.
- Scooters are not risen safely in Calgary. They were instituted before proper education on how to share the pathway and streets with other users. This has resulted in runners, walkers and cyclists having a lot of animosity toward the users of scooters. It
- Scooters are not safe for pedestrians. Scooters drivers dont respect to pedestrians at all.
- Scooters are obstacles and are accidents waiting to happen. Users generally don't have insurance and drive/ride very unsafe and have no regards for pedestrians or vehicles. They should NOT be Allowed on Sidewalks, only Bike Lanes. Mandatory Helmets aswel
- Scooters are often driven too fast on sidewalks for the volume of foot traffic; there does not seem to be any patrolling; children are often seen riding; almost nobody uses a helmet; they should be in bike lanes; double riding is often observed
- Scooters are oftently parked in inappropriate places, blocking the way of disabled people
- Scooters are one of the best things to come to Calgary in a long time
- Scooters are one of the best things to come to this city. They are very fun!
- Scooters are operated recklessly, are dangerous to riders and pedestrians, and lack safety equipment such as helmets.
- Scooters are parked in dangerous and stupid places like in front of stairways, on bridges were a wheelchair cant get by and in bike stalls so bicycles cant park...not happy with how they are thrown around the city like a kids play room
- Scooters are parked with no consideration to people walking
- scooters are pretty impractical; what happens in winter?
- Scooters are replacing good old fashioned walking, which is good for you. Are there rules for scooter riders? Scooter riders are very inconsiderate of pedestrians, cars and bikes, and they go way too fast for safety on the sidewalks.
- Scooters are ridden in an incredibly unsafe manner by most of the people riding them (i.e. weaving in and out of pedestrians on the sidewalks). I walk to work everyday and have been almost hit on multiple occasions. Scooters are too fast, bells too quiet.
- Scooters are safer than bicycles. They are slower than the average cyclist, and you ride closer to the ground. Bicycles result in a wealth of injuries, often injuries resulting in brain damage. It's why bikes require helmets. Or we teach kids it's a life
- Scooters are simply too fast to be allowed on sidewalks. I have nearly been hit numerous times while walking downtown. Motorized scooters, the same as ride-share bikes, should only be allowed in bike lanes.
- Scooters are terrible get rid of them.
- Scooters are terrible, bikes are fine. Rules for cycling are clearer and there are bike lanes, etc. scooters are dangerous due to lack of clear rules and unpredictable on sidewalks, crossings and bike paths



- Scooters are the best. Don't let the taxi lobby shut them down!
- Scooters are the worst! As a pedestrian, I am almost hit by people on scooters everyday. They litter the sidewalks and are totally dangerous. I saw a guy holding baby riding one., they're not practical for our winters either. Get rid of them, please!
- Scooters are too fast for riding on the sidewalk. They should only use the bike lanes.
- Scooters are too big/too fast to be on sidewalks. I'm nervous someone will run into me. Plus, it encourages people to ride rather than walk short distances. For longer trips, rent a bike and go on the street. Plus get exercise!
- Scooters are too dangerous for sidewalks and pathways. I am afraid to take my kids on pathways now as scooters are creating a dangerous pathway and sidewalk environment. Someone might be killed.
- Scooters are too expensive. The minutes add up quite quickly
- Scooters are too fast . Walking along riverwalk/Bow River pathway on a warm Sat. afternoon is perilous because it's overrun with scooters weaving/cutting in large, fast packs. It truly feels dangerous (& unenjoyable) as a pedestrian. Need bells at least!!
- Scooters are too fast for sidewalks, ridden carelessly, bumping pedestrians from behind, cutting pedestrians at intersections and corners. Get these off the sidewalks. I shouldn't have to worry about getting run into and possibly falling.
- Scooters are too fast for sidewalks, create too many hazards for pedestrians. Also hard for drivers to spot when moving into intersections
- Scooters are too fast, treated like toys, ridden and parked inconsiderately and illegally. At a minimum, designated parking areas and some police/bylaw targeted enforcement.
- Scooters are too slow for the cycle track; it's annoying. Don't know if there are limits on where they can ride because I see them on all of sidewalks, pathways, bike lanes and roads. Why can motorized scooters go on sidewalks when bikes aren't allowed?
- Scooters are unsafe- I have never seen anyone wear a helmet, I constantly see multiple people on one (including parents with small children - again no helmets), people on scooters try to rip past you while on the sidewalk
- Scooters are unsafe with pedestrians on the sidewalk. Helmets should be mandatory
- Scooters are unsafe. Personally, I have almost been hit with my children by riders on pathways and the sidewalk. What prevents them from hitting us and giving my children a head injury when they are going 20 km/ hr and we are walking.
- Scooters are used inappropriately often , under age, drunk, doubling, and are left scattered about. As a citizen and taxpayer they are a nuisance, scooters have also resulted in too many visits to the ER and our medical system does not need the extra load
- Scooters are vehicles and should be treated as such, following similar rules to bicycles. In Denver scooters are not allowed on sidewalks (just roads and paths ways). This not only made me feel more safe on the scooter, but more safe as a pedestrian.



- Scooters are vehicles and should not be allowed on pedestrian sidewalks. I have witness many almost accidents with scooters and pedestrians which were pretty much done he scooter rider's fault -not using the bell to let their pr since be known, zigzaggin
- Scooters are very available in the core but outside of the core can be sparse. It would be nice to have drop zones where there are known places the scooters would be
- Scooters are very dangerous to walkers
- Scooters at the current governed speed should not be allowed on the sidewalks. The only place they should be allowed are on bike paths. Even pathways (along the Bow River, for example) are dangerous for pedestrians unless the pathway is designated bikes.
- Scooters being left where they don't belong creating hazards
- Scooters belong where bikes belong, don't have to reinvent the rules
- Scooters block sidewalks an disabled people with walkers can't get around. Plus scooters should not be allowed on sidewalks
- scooters can be used in sidewalks here but always feel like they think they have the right of way over everyone else walking...I feel there needs to be more specific 'rules' if right of way on the sidewalks and wonder how things are going in Edmonton?
- Scooters can reach dangerous speeds and have poor braking capabilities overall. They shouldn't be on the sidewalks where they need to be more flexible in operator control to stop accidents.
- scooters cause road distraction for drivers because they don't follow the rules, especially in Mount Royal community. Get rid of them because there is no maturity or following rules when they are used, and parked.
- Scooters DO NOT belong on sidewalks in the downtown core where pedestrian traffic is already congested.
- Scooters do not respect people walking on sidewalks. Scooters travel to fast, the walking people have no rights the Scooters take over on sidewalks. They are parking in the middle of sidewalks so the handicapped in wheelchairs can not get around them.
- scooters extremely dangerous both rider and pedestrians
- Scooters fill a gap where ride share doesn't make sense. It makes carpooling more accessible and helps me avoid downtown rush. The biggest issue is people not understanding how to safely and considerately Park their scooters/bikes.
- Scooters fill an amazing gap that other transportation methods are either too costly or too cumbersome to fill.
- Scooters go too fast for sidewalks, makes its dangerous for scooters, walkers and drivers
- Scooters go too fast. Have been almost hit several times while walking on sidewalk.
- Scooters good for tourism
- Scooters have been a great option to have in Calgary.
- Scooters have been awesome in getting me and my coworkers out and doing fun things outside this summer.
- Scooters have helped me get around easier and faster. I really enjoy them and hope to see them back in the spring



- Scooters have made Calgary 100% cooler!
- Scooters have made it so much easier to get around the downtown area and have been such a great reason to utilize the riverside pathways more!
- Scooters have no business on pedestrian pathways, and should be used on pathways, bike lanes, cycle tracks, and small roads just the same as bicycles.
- scooters have radically changed our household's commuting habits. We keep the car parked more often, are more inclined to go out in the evenings, and use them to show friends around the city when they visit.
- Scooters have taken over sidewalks. Scooters on sidewalks leads to more bikes on sidewalks. Prohibit scooters on sidewalks and enforce laws keeping bikes off sidewalks.
- Scooters in particular are not safe to operate on sidewalks.....we already had a close call in which 3 girls on scooters came around a blind corner and nearly knocked us down. If we had not been as quick to get out of the way, we would have been hit.
- Scooters increase my quality of life and create a vibrant city with many transportation options. Love them!
- Scooters make Calgary so much more vibrant and fun. Would be very disappointed if they didnt come back
- Scooters move too quickly to safely share the sidewalks with pedestrians, and to safely cross areas (lanes, driveways, crosswalks) where cars intersect with these pedestrian paths. Scooters and bikes should also have designated parking areas.
- Scooters MUST BE KEPT OFF SIDEWALKS AT ALL TIMES
- Scooters need to be able to ride on the road. Accident rates speak for themselves, scooters should not be on sidewalks.
- Scooters need to go on road/bike lane line in edmonton, following same rules as bicycle.
- Scooters not being used in responsible way. I've almost been hit by scooter many times & very aware of my surroundings. They ride too close to people walking, dangerous. Should be allowed ONLY IN BIKE LANE bc it's a motorized vehicle.
- Scooters not respecting bike lane lights and being a hybrid of a pedestrian and bicycle downtown is dangerous. It is very hard to predict if they will cross a street as the operators tend to use whatever signal lets them proceed fastest.
- SCOOTERS OFFER LESS CLUTTER THEN RIDE SHARE BIKES AND ARE SOMETHING CITY SHOULD CONTINUE TO ALLOW
- Scooters often run into people, often run into people riding bikes and I have narrowly escaped being hit numerous times in the downtown and pathway areas. They litter our city, messily parked where you walk. Travel too fast.
- Scooters on pathways and sidewalks feel very dangerous. I was just walking on the beautiful Eau Claire promenade with my family and scooters were intimidating. Riders have no skill and go too fast. Scooters should not be where people walk, too fast.
- Scooters on pedestrian sidewalks are very dangerous. They should be restricted to bike paths where they would travel at the same speed as other users

- Scooters on same roadways as pedestrians (especially in congested areas, e.g., downtown) shouldn't be permitted. If I can't ride on a sidewalk going less than 20k, why is it ok for a scooter?
- Scooters on sidewalks and on Stephen Avenue Mall are dangerous. Many riders are rude and aggressive. There have been hundreds of accidents, I expect the first fatality is just a matter of time.
- Scooters on sidewalks are a problem. Scooters should be allowed on quiet residential streets. The best way to improve the scooter experience is to add more bike/scooter lanes. Lime is the worse of the two scoots, specifically because it feels unsteady.
- Scooters on sidewalks are a safety hazard and could cause violent encounters between pedestrians and scooter riders.
- Scooters on sidewalks are currently very dangerous. I have personally been either almost hit or startled by inconsiderate scooter users. They do not have right of way and need to be aware of pedestrians.
- Scooters on sidewalks are unsafe. Vehicles shouldn't be allowed on sidewalks.
- Scooters on sidewalks is the most unfortunate choice I've seen city council make. I live and walk in Inglewood and have been nearly run down by several scooters. Sidewalks are not safe places for scooters and pedestrians to mix. I've stopped walking.
- Scooters on sidewalks OK as long as rider alerts intention to pass a pedestrian. Signalling intention is a must!
- scooters on sidewalks should not be allowed. I have almost been hit 3 times. who carries the insurance?
- Scooters on sidewalks stupid policy decision. Need licensing and fees to cover added costs to citizens (enforcement, admin, injuries). Needs of disabled using mobility devices ignored by City, Lime etc and users
- Scooters on the sidewalk are extremely dangerous, riders are inconsiderate towards pedestrians and the scooters are left/parked in the middle of sidewalks.
- Scooters on the sidewalks are dangerous, I was almost run over downtown
- Scooters on the sidewalks unsafe to animals, children and vulnerable populations. If hit while one is going 20km, could seriously hurt someone. Also should be mandatory to be wearing a helmet as it is for a bike.
- Scooters rock!!!
- Scooters seem too fast for sidewalks, but too slow for bike paths. Scooter users are at a huge danger of getting hit by a vehicle in crosswalks because they appear from nowhere at a fast rate of speed.
- Scooters self select to a physically able group who may not understand or be aware of the risks to pedestrians when they are sharing spaces.
- Scooters shouldn't be allowed on sidewalks. Too dangerous.
- scooters should be allowed on non-busy residential roads
- Scooters should be allowed on the road similar to bikes, They can maintain similar speeds
- Scooters should be banned from sidewalks and walking paths, too many people do not know what they are doing. Helmets should be required

- Scooters should be in bike lanes instead of sidewalks - it is scary as a pedestrian to have them whizzing by us. They also should not be parked on sidewalk corners - they are often parked in places where wheelchairs and strollers need to roll.
- Scooters should be on the street with a max speed of 10kph
- Scooters should be parked in 'nodes' or corrals. Far too many are abandoned in inconsiderate locations. Some city sidewalks are too busy and congested for scooter use. Examples would include 17th Ave SW, 4th St in Mission, 10th St in Kensington.
- Scooters should be restricted to bike lanes/roads. Sidewalks are for walking pedestrians. Very dangerous as they travel fast and you can't hear them approaching behind you. I see this as a diaster for pedestrians walking.
- Scooters should be restricted to bike lanes/roads. Sidewalks are for walking pedestrians. Very dangerous as they travel fast and you can't hear them approaching behind you. I see this as a diaster for pedestrians walking.
- Scooters should be subject to the same rules as bicycles and skateboards. They should not be allowed on sidewalks. Scooter users should also require medical and liability insurance to cover costs of injuries to them and those they might impact.
- Scooters should definitely not be allowed on Sidewalks. Sidewalks are for pedestrians only. Scooter users as a rule do not follow Rules. I have been almost run over numerous times. Scooters must not be allowed on sidewalks.
- Scooters should follow the same rules of bikes. People ride these scooters everywhere and in an unsafe manner.
- Scooters should have bell just like the bikes
- scooters should have helmets---max speed reduced on sidewalks/pathways-less then now stated---walkers could be hit on sidewalks/scooters are quiet-not easy too see them coming...
- Scooters should have to ride on the street not on the sidewalk as per most other municipalities that are piloting thes right now. I don't know why this is different than for a bicycle since the speeds the e scooters can attain are similar to a bicycle.
- Scooters should not be allowed on downtown sidewalks and Stephen Avenue during business hours. Way too fast in these locations and are a danger to pedestrians. If allowed during those hours speed limit should be drastically reduced.
- Scooters should not be allowed on high traffic and narrow sidewalks such as 17th ave
- Scooters should not be allowed on pedestrian sidewalks. They should be treated with the same rules as bicycles OR have a very slow speed maximum (ie: 2-5kms per hour) to avoid danger to pedestrians.
- scooters should not be allowed on sidewalks and riders should be ticketed for not following the regular traffic rules
- Scooters should not be allowed on sidewalks as there have been too many near misses
- Scooters should not be allowed on sidewalks in the downtown core. High risk of injury



- Scooters should not be allowed on sidewalks with pedestrians. It is dangerous and other cities are not allowing it so why is Calgary. It is difficult enough to find safe sidewalks in some areas of this city.
- Scooters should not be allowed on sidewalks, at least not on busy pedestrian streets such as Kensington road and 17th avenue. I have seen way too many scooter riders being inconsiderate to pedestrians. There should also be designated scooter parking.
- Scooters should not be allowed on sidewalks. They should be treated the same as bicycles
- Scooters should not be allowed on sidewalks. They should be treated like bicycles and confined to the same areas. There needs to be more aggressive enforcement of the rules/bylaws for scooters and bikes. Riders are need to obey the rules and are not.
- Scooters should not be allowed on sidewalks. This is unsafe.
- Scooters should not be allowed on the sidewalk, they are so dangerous to walkers and the people riding them are out of control and don't know the rule. They should only be allowed on bike lanes and pathways
- Scooters should not be allowed on the sidewalk.
- Scooters should not be allowed on the sidewalk. They should only be allowed where bicycles are allowed i.e. on roads, bike pathways,. and cycle tracks.
- Scooters should not be allowed on the sidewalks or Stephen avenue there are too many people and the people who are walking have to move out of the way. They are too fast to use where people are walking
- scooters should not be allowed to ride anywhere other than bicycle lanes or roads. They are vehicles and should be considered as such
- Scooter's should not be allowed to ride on sidewalk. Sidewalks downtown are already crowded we don't need scooters to dodge now.
- scooters should not be allowed wherever there are pedestrians
- Scooters should not be driven on sidewalks - they are too narrow for pedestrians and scooters. Also, this project should not be a priority for the city at a time of cost cutting.
- Scooters should not be in sidewalks. Please don't expect me, as a pedestrian to move. I'm keeping myself safe on a sidewalk and having someone ride up behind me or in front of me going 20km an hour is ridiculous. Some people are courteous but very are.
- Scooters should not be on sidewalks
- scooters should NOT be on sidewalks or other pedestrian walkways!!!
- Scooters should not be on the road. I have been almost hit whenever I ride on one. Pathways and sidewalks are fine.
- Scooters should not be ridden on crosswalks. Walk them across like a bicycle
- Scooters should not be ridden on sidewalks. Streets or bike lanes only
- Scooters should not be rode on the sidewalks, I've witnessed people get hit and had riders almost hit me



- scooters should not be used on sidewalks. Too dangerous for pedestrians. I used to walk on 17 ave weekly, but now don't, because of the danger of being struck by a scooter. They are too dangerous for pedestrians.
- Scooters should now be allowed to be ridden on the congested sidewalks downtown
- Scooters should only be allowed to go the maximum 20 km/hr on pathway systems, inside the downtown core (or other heavy foot traffic areas) scooter speeds should be limited to maximum 10 km/hr
- Scooters should yield to pedestrians and be at most walking pace on sidewalk. My aunt has a fractured hip due to scooter rider clipping her on the sidewalk. Also there are no avenues of insurance for accidents to children and elder for bodily harm.
- Scooters shouldn't be allowed on sidewalks. They are dangerous to pedestrians and I have almost been hit before
- Scooters shouldn't be allowed on the sidewalk. If they are to be allowed on the sidewalk, the speed should be limited to no more than 10 km/hour.
- Scooters shouldn't be allowed to drive on the sidewalks as they have no concern for pedestrians
- Scooters shouldn't be on sidewalks they are not considerate of pedestrians
- Scooters sometimes drive towards pedestrians and then veer off at the last minute. This causes fear in pedestrians. Also when coming from behind sometimes they pass pedestrians extremely closely at max speed
- Scooters speed on sidewalks are too fast
- Scooters that can travel at up to 20kph in the hands of careless users put pedestrians at unnecessary risk. If they are to be tolerated speed should be capped at something reasonable, 10kph max
- Scooters use "pedestrian" light and right. But their speed is much higher and can cause accident with cars. Although I like the concept of shared, less polluted transportation methods, scooters make me nervous while driving. They don't follow any rule.
- Scooters use and congest cycle track. Unclear if they are allowed in cycle track or not, however, they typically weave in/out, come the wrong way and cause congestion for people who rely on the cycle track for commuting and dangerous.
- Scooters, just like bikes, should not be allowed on the sidewalks.
- Scooters/bikes having the 'right of way' over pedestrians is ludicrous and dangerous and I wonder how many people have to be knocked down or hospitalized before the 'decision makers' pay attention.
- Scooter riders using crosswalks are absolutely dangerous....going too fast to be considered pedestrian.
- Scooters are being used in a very reckless manner on city sidewalks. I don't feel safe on the sidewalks anymore.
- Scrap it! They litter our sidewalks and [removed] drive crazy with them. It only a matter of time before someone gets hurt. Worst idea yet!



- Scrap the scooters! At the very least they should not be ridden on sidewalks or in pedestrian walkways. There should also not be separate rules for rideshare versus personally owned electric scooters. There needs to be actual enforcement of the rules.
- See a lot of kids on them ,people going way too fast on sidewalk
- See lots of overweight people riding, seems they could use the exercise! What are the plans in winter when ice and snow on the ground? Didn't appreciate having a scooter parked on my sidewalk can they be parked on the road?
- See these scooter everyday operated in disregard for laws, no helmet, two on a scooter, underage, etc.
- Seeing adults riding with children and on sidewalks. They are too fast for cars to adequately see them when coming out of an alley.
- Seeing lots of adults sharing scooters with their young child. Should be stopped and fined.
- Seems like people enjoy them
- Seems like scooter users very rarely follow the rules. Too much of more than one person on the scooter, traveling far to fast and endangering pedestrians.
- Seen many users that uses the sidewalk, bike-path +road. Many users are under the the influence and should be allowed to operate like a vehicle
- Seen them a lot passing my apartment. But I wish there was a helmet included.
- seen too many people being discourteous on sidewalks and parking scooters in spots that impede accessibility. of users are not educated that parking at the bottom of a wheelchair ramp or middle of sidewalk is a bad thing - they shouldn't ride.
- Segregate all scooters please
- Self regulation is not the answer for scooters or e-bikes. Pedestrians continue to be st increased risk of physical harm and from what I understand do not have any say in the necessary controls . Scooter use to be more of a
- Several of my friends have been hit by people on these scooters. There is no consideration at all for anyone's safety from the riders.
- Share scooters and bikes are unsafe as most users ride them on sidewalks which causes problems for drivers when turning and not seeing the fast moving scooter or bike crossing on the sidewalk. They are not ridden in a safe manner
- Shared bikes and scooters are littering the pathways and sidewalks. They are randomly abandoned all over the place. If people are aware of the rules, they are not following them, and I don't see any sign of enforcement. I've seen multiple infractions.
- Shared bikes are great! Shared scooters are a nightmare. Scooters do not belong on the side walks or the streets. They are a hazard for cars and people walking. People are not capable of controlling scooters. Scooters do not encourage physical activity.
- Shared bikes/scooters should be banned on Calgary streets. It causes a lot more concerns and troubles to surrounding pedestrians/vehicles than the ease to the riders of these shard equipment.
- Shared free flowing transit closes the gap of the last mile to utilizing transit. Calgary needs this!



- Shared mobility options are great, but they are a big enough change that it will take time for users and other transportation users to figure out how to all get along. Be patient. Let Calgarians get used to this new mobility option.
- Shared mobility scooters are often being ridden in an unsafe manner (too fast, double occupancy, etc.). Shared mobility bikes are generally ridden in a safe manner. In the demographic questions, it is unclear if you mean individual or household income.
- Shared scooters and shared bikes should not be allowed in cities
- Shared Scooters and bikes are dangerous as most people do not know the rules. At least daily walking or biking around downtown on my commute to work that I am nearly in an accident that is caused by a shared user because they don't know the rules or do not care
- Shared scooters are a hazard to pedestrians.
- Shared scooters are awesome. As a Bankview resident they noticeably brought people out of their homes, out of their cars and into the community. I highly recommend they stay for good.
- Shared Scooters are a safety hazard for the rider as well as the pedestrians. These scooters should not be allowed in winter etc., all.
- Shared scooters are unsafe. They should be required to wear helmets and should not be allowed on roads or sidewalks as they pose a danger to themselves, pedestrians and drivers.
- Shared transportation is awesome, unfortunately many of the riders are ignorant to road rules, and ride dangerously on the sidewalk. Secondly, when they are parked on the sidewalk they block access for people with disabilities and stroller users
- Shared transportation needs to have more enforceable regulations when it comes to people parking them. Leaving the scooters, & other modes of transport on sidewalks directly impacts individuals with impaired mobility and makes using a sidewalk unsafe
- Sharing the bike lanes with scooters can be challenging, your speed varies on a bike for example, will pass a scooter that slows down when traveling downhill then they pass me uphill. I have found this challenging and would prefer that electric is highly
- Should be a bylaw requirement that scooter companies display or directly link to city of Calgary regulations in their app. There should also be a way to report/submit/photo scooter misuse to 311 which results in a fine to the scooter company
- Should be banned from sidewalks
- Should be cheaper to use e scooters and bikes
- Should be consideration for slower moving pedestrians, e.g. seniors & people with disabilities when deciding where they can be used. Should be better information about the rules & enforcement. Scooters seem fun, but a short summer season might be best.
- Should be rules on where you can park. Not at door entrances.
- Should keep the scooters
- Should make scooters only allowed on bike paths and roadways and take them off the sidewalks. Too much congestion.
- Should monitor and police underage users and also tandem users which is a norm
- Should not be allowed on sidewalks



- Should not be allowed on sidewalks
- Should not be allowed on sidewalks and pathways as they are too quiet and can be dangerous to kids and older people. Also, users drive them reckless assuming other will protect them. Most of the users are very young and immatures as they ride them.
- Should not be allowed on sidewalks EVER! I have almost been ran into several times. I have seen people hit on more than one occasion. Get them off the sidewalks!!!!
- Should spread them out more not just downtown
- Shut it down.
- Shut it down. Why should private companies leave their profit-generating equipment on public property? Also they're a nuisance, hazard for everyone involved.
- Shutdown the program. It is a great threat for pedestrian safety.
- Sick of finding these things lying around everywhere. I hope they're waterproof...
- Sick of scooters riding on the sidewalk and then zipping across crosswalks like pedestrians. They don't stop or look for traffic. I've had two very frightening experiences recently with this. People seem more inclined to ride bikes in a respectful ma
- Side walk riding is a terrible option. let them on the streets or not at all. sidewalks are for people walking. bikes and scooters have no place there..... unless you are a child.
- Side walks are for pedestrians.
- Sidewalk riding is hard and I think frustrates pedestrians
- Sidewalk shouldn't be used as many people going to fast and almost hit people walking
- Sidewalks are a dangerous place for pedestrians, dogs, and even the scooter rider.
- Sidewalks are for pedestrians. Bicycles & scooters on sidewalks are a safety issue. Even more so if riders are using excessive speed.
- Sidewalks are for walkers not fast moving scooters and bikes especially 15 Th Ave and 14 Ave where there are bike lanes, but I constantly get attacked with these things.
- Sidewalks are for walking, scooters are on the road in most other cities as they are a powered vehicle. Pedestrians and people on scooters would much prefer to be on the road
- Sidewalks are made for walking!!! By allowing e-scooters and bikes on sidewalks you are putting the lives of Calgary citizens in danger!!
- Sidewalks are not a great place for scooters. We should allow/encourage use on secondary and neighbourhood streets.
- Sidewalks are not a suitable place for escooters
- Sidewalks feel dangerous because of the speed difference between a pedestrian and scooter, the silence of the scooter also plays a factor. No one wants to ring a bell because it seems rude...let scooters use wide roads, sidewalks for narrow roads.
- sidewalks should be used by walkers not vehicles. Also all bikes and scooters should be walked across intersections
- Sidewalks with all the uneven surface, are not the best way to ride the sccoter. There should be some thought given to this aspect



- Signs on the handlebars of the scooters indicating the most key rules (yield to pedestrians/slow down while around people walking, don't ride on roads) may help remind people of the rules
- Since the pilot started for both bikes and scooters I have rarely seen them being used in a safe a responsible way. Far too often riders are without a helmet and have more then one rider.
- Since the scooter has been around, there is nothing good but mess around the downtown area. You see them parked in the bus stop, right at the entrance of any commercial building, blocking the entrance for wheelchairs. no consideration for others.
- Since the scooter pilot started I've had a lot of near misses as a cyclist and as a pedestrian.
- Since the use of these scooter there is no enforcement or the rules the news post I found out about this survey shows an under age rider. People do not obey the rules required to ride they are on the road sidewalks and ride too fast on the sidewalks.
- Skateboards and cyclists know not to speed on crowded sidewalks but for some reason scooter users think they have the right-of-way. They are always passing too close at very high speed. Giving no warning. Leaving scooters as obstacles for others.
- Skooters should NEVER be allowed on sidewalks
- Small groups of adolescents (often males) tend to use shared scooters to purposely scare or hurt cyclists. I've observed several groups of young males purposely weaving within inches of oncoming bikes and laughing and giving each other kudos.
- So far I have only seen older children and teenagers playing in the streets with the scooters and are a nuisance on the roads.
- So far I really like the way CALGARY is going with the bike paths and alternative travel options. Keep up the good work
- So far, most of my encounters have been in the downtown area on crowded sidewalks with inconsiderate riders. i frequently have come across abandoned bicycles/scooters beside bike paths, in the middle of bike opaths, and leaned up against private fences.
- So many e-scooters and e-bikes are being ridden unsafely. I work in downtown and commute by transit and walking. I have almost been hit numerous times by both e-scooters and bikes while walking along the sidewalk. The scooters and bikes are too fast.
- Some electric scooters scared me much when they passing me whenever I was riding a bicycle or I was walking. Because they have very speed. I suggest limit the electric scooter's speed by law
- Some people do not follow the rules when using scooters. I almost got hit by a scooter that had two people on it and they did not use the bell to warn me. Just literally zoomed by my side from behind.
- Some rules may need to be tweaked to please those complaining but the project should not be abandoned. And do not add a helmet rule, most people ride these late at night, no one is going to be carrying a helmet with them or use a shared helmet.
- Some younger riders are abusing the scooters. They use it like a skateboard. Launching it into the air from the road, over curbs and landing hard on the sidewalk, slamming it into the ground. Some people are way too hard on them, like it doesn't matter.
- someone crashed 2 feet to the side of me, if she hit me she'd have blown out my knees. I'd sue the city for not making a sidewalk safe. BAN THEM



- Something should be done for the sake of keeping sidewalks clear of scooters for clearance of handicap mobility. Scooters parked on the side of a narrow sidewalk or corner often will restrict a wheelchair from getting through.
- Soon people will start being run over and seriously, fatally, injured. Helmets could be helpful. People will soon be run over.
- Speed and doubling
- Speed is the main issue. Too fast on sidewalks and on Stephen Ave. Too slow in tight bike lanes downtown.
- Speed is too high for sidewalks, majority of scooters I have seen were being used unsafely (2 or more people riding a single scooter, riding into traffic without looking etc). Seems like people can't be trusted to use these safely
- Speed limit on scooters is too high. I'm tired of having scooters whiz past me from behind. If I happen to move to one side when walking, I could quite easily be taken out by a scooter. Fines are needed for bikers who insist on riding on sidewalk.
- speed needs to be limited to a safe sidewalk speed, the current limit is way too fast to mix with pedestrians
- Speed needs to be strongly considered in transport. Scooters and bikes are going way too fast where pedestrians walk. Scooters are going way too slow for roads. Making more bike/scooter paths is a poor use of our limited roadways , in many areas.
- Speed of e-scooters is an issue. Controlling the top speed in congested areas or in areas of shared use by walkers, cyclists, wanderers, children and scooting people is essential. e.g. East village area by the River on RiverWalk should not be 20 km zone
- Speed of scooters on sidewalks is too fast. Scooters parked on sidewalks (e.g., in middle, on access ramp) block wheelchair access; many wheelchair users can't move them. Bicycles block snow removal in winter.
- Speed restriction zones is a good idea
- Speed should be lower at all times as parents are allowing kids to ride in the middle of my street without wearing head protection. E-cyclists are driving in way that they are unaware of their surroundings, vehicles, driveways, other people.
- Speed the scooter travels is too fast, no bell, no helmet. I've seen 2 people using one scooter. Most people using these scooters are tourist that don't speak English and young teenagers who don't care about rules.
- Speeds need to be slower, and the Riders need to share the sidewalk with pedestrians
- Speeds should be limited if scooters are to be allowed on sidewalks. 20kmh is much too fast for crowded downtown sidewalks.
- Spread the laws and rules and make people aware. And keep them out of bad communities if possible
- start enforcing the rules, speed limits, parking off of the sidewalks, wearing a helmet, no riding tandem,
- Stop



- Stop allowing scooters on sidewalks. As much as I enjoy them and am considerate while using too many people
- Stop allowing the scooters to operate after 11pm. In the downtown we have seen groups racing on the road in packs...riding two at a time and drinking while on the scooter.
- Stop blocking certain neighborhoods from using scooters IE Mount Royal and Elbow Park. If I want to scooter to the Saddledome from Altadore, I shouldn't be reduced to 8km/hr down the bike lanes along the river and on Premier way through Mount Royal
- Stop it immediately. I am relatively young, athletic, and have very good eyesight, coordination, and dexterity handling bikes, scooters, and skateboards. Electric scooters are patently unsafe, for anyone, anywhere.
- Stop it right away. Ban from downtown core, all parks and pathways and C-train stations and train cars. The companies have to rent private space to dodge/park/store their vehicles. Outside downtown core, roadway and bike lane only.
- Stop it. People race by, cut you off, race each other, never heard a bell used - not even once and they get left wherever.
- Stop scooters and bikes on pathways. Keep them to the bike tracks. Add bike and scooter stations so I'm not dodging them wherever people leave them on the sidewalk. It's as if I'm dodging bananas in Mario Kart!
- Stop the madness. No one is following the rules, particularly moron parents allowing their underage kids ride them.
- Stop the pilot and remove this dangerous e-scooter off the sidewalk. They are not like bike or other shared transportation. Mostly people riding it have not been trained properly to be able to ride safely around other people walking on the sidewalk.
- Stop the pilot.
- Stop the scooters, too dangerous!
- Stop this foolish pilot NOW before more people get hurt.
- Stop this pilot. No one follows the rules. I broke my leg and some ribs when the Bird I was riding did not break properly. I have also almost been hit by them when walking on a sidewalk.
- Stop this stupid thing!!!
- Stop useless spending on these pet projects!!
- Stop wasting my tax money on this stupidity as our roads crumble
- Stop wasting taxpayer money with bike lanes and studies like this. Enforce bikers to use bike lanes not car lanes. Keep scooters off my lawn.
- Stop wasting time, money and energy on this [removed].
- Stop with these pointless pilots. We are a Canadian city, with cold icy winters. Scooters and bikes are useless for 6 to 8 months of the year.... Especially in the suburbs. Stop wasting my tax dollars.
- Streetriding should be allowed. It's much safer in busy areas like Inglewood, Kensington etc or neighborhoods
- Stricter rules should be enforced. So many people ride these on the streets, shoot down hills, & don't give way to traffic. This is a big problem, & don't give way also to pedestrians on sidewalk.



- Stronger enforcement of the rules (not allowed on streets, use of helmets) is needed. Companies need to pay a health care surcharge to help pay for the increase in costs due to injuries, especially in light of where the provincial government is headed.
- STRONGLY believe ALL riders - bicycle, scooter, etc should have to wear helmets, and have better nighttime lighting.
- strongly opposed to program. Have been to American cities where these things are out of hand. Too many available for rent, they are parked all over the place blocking sidewalks, in parking spots on the streets, abandoned on private property.
- Struggle with riding on roads as slower than bikes feels unsafe
- Suburban scooters for use in outskirts to get to c-train stations.
- Such a fantastic thing for the inner city of Calgary. You can get around quickly, and I'd say that increase business to local areas.
- Such a waste of money for the city!!!! Get WAY better education or scrap it!!! These scooters are [removed] and the riders and the company!!!!
- suggest Lime and bird to set up an educational and testing area, so would-be ride sharer's can practice and be educated before they choose to participate. Would not be a requirement, just for people un-skilled or ignorant to the intended best-practices.
- Surprisingly fun and convenient. I would never use a bike share the same way I do with scooters.
- Talking with people using the scooters, almost every one of them said they are using the scooters just for fun. So when you consider the GHG emissions from the scooter and the charging of them, the added healthcare costs due to bad riding etiquette or skill
- Teach them to use bells and come to full stops to walk across streets. Seen so many just fly across actual roads and almost smoke a car in the right. No one uses the bells and they approach from behind silently.
- Tell stupid people to stay off them.
- Terrible idea to jam up sidewalks
- Thankfully my company is leaving downtown so that will make my commute better. Honestly though, I live in East village and these are the worst. If someone crashes into me on a pedestrian path again he and his scooter are going into the river...
- Thanks for making this a cool city!!
- That the large majority of people don't know how to ride a scooter. They are quite simply a danger and a waste of money.
- That would be nice to open the sidewalks and bike lanes to personal scooters or bring them on the train during the rush hour and when the train is not full.
- The abandonment of the scooters and bikes by the riders that are done with them, on the side of the road is ugly, and an eye soar. Riders just ditch the scooters. . The lack of helmets required by the riders is a liability and health concern.
- The amount of injuries and lack of information for the scooter share pilot is concerning. It isn't easy to navigate to find rules on riding for the scooter share program.



- The amount of intoxicated patrons riding on sidewalks, nearly hitting pedestrian, and darting into traffic on weekends is a catastrophe waiting to happen
- the amount of pedestrians I've seen almost hit by these things..people riding them in the streets with cars, flat out dangerous. There should be a sensor which indicates and shuts the cycle down if in too close proximity to a road, person, etc.
- The amount of people who have been hurt by people on these scooters is unacceptable
- The amount of times I see people riding these scooters in a day shows that this pilot is a success. I think it is great for the city. Well done.
- The app needs daily, if not weekly or monthly maintenance. It doesn't always work. It charged our credit card Ben though it said it was still not in use.
- They are still dangerous because the speed and the way they zig-zag all over the place, road, sidewalks, parks etc.
- The best thing Calgary can do is abandon the project. A far second is to reduce the speed these motorized vehicles can operate, mandate that operators have a valid drivers license, hold users accountable to their driving behaviours, and dedicate parking.
- The bigger the radius that scooters are allowed to be used, the better. Restricting them to just downtown is disappointing.
- The biggest issue I find is that people seem to leave the scooters everywhere without consideration. They get to where they need to be and just dump them leaving them for other to deal with.
- The biggest issue seems to be parking. I haven't encountered people who I thought were actively dangerous to others, but it's a bit unpleasant to see these scooters parked randomly everywhere. However, I don't know proper parking could be enforced.
- The biggest problem I have noticed is the amount of scooters or bikes left in the river or other not very functional places..
- The bikes and scooters are left discarded all over the place and it reflects terribly on the City. Additionally by not owning these the users seem more haphazard, willing to take more risks beyond what is safe, and seem unwilling to follow the rules.
- The bikes and scooters often get parked on the middle of a path/sidewalk, in front of elevators and wheelchair ramps. this limits limited mobility people even further.
- The bikes were challenging to use in the winter because their batteries died. I've found several scooters that I've booked have had low battery when I find them and I can't use them. People have no idea what the rules are! Scooting + folk fest = nightmare
- The Bird scooters are sturdier and safer than the limes but less affordable. Also the lime scooters have a bolt on the back wheel which has lacerated my ankle
- The bus and train system are a huge disappointment. If you fix them, the scooters, which I think can be dangerous, may not be as necessary.
- The bylaw around personal scooters is ridiculous. I think personal scooters are not nearly as prevalent (yet), but the bylaw is clearly catered to the ride share companies.

- The city are ignoring the fact that scooters and shared bikes create congestion on downtown city streets and that the discarded devices all over downtown are an eyesore. Scooter riders think they own the pavement; you did not offer scooters in suburbs.
- The city has done a poor job communicating the scooter rules and enforcement of such. I have seen underaged, doubling, people on the road, people going too fast as well as people on the road and drinking as they ride. This is not a toy
- The city has unleashed a hazardous eyesore upon the populous in order to be hip. It is not the city administration's job to be hip. Fix the f&ck!n' trains.
- The city looks trashy with all the scooters just left around
- The city needs to ban scooters from sidewalks. It is extremely dangerous for pedestrians and riders alike. Inform riders and drivers alike that ALL vehicles, including bikes and scooters, share the road.
- The city NEEDS to be doing a better job of enforcement for people riding intoxicated, underage, unsafe and too many people per scooter
- The city needs to get it together. I run the bike path every day and have been hit by 2 scooters. They have no right to be in the paths, but are too slow and dangerous for the road. Figure this out!
- The city seems to be chasing a fad. The scooters seem to be a solution in search of a problem.
- The City should advise people they are likely not insured for scooters. I see people misusing these (drunk, on streets, doubled up) constantly. Also parked blocking sidewalks everywhere, Get did
- The city should be held liable when someone eventually gets killed. No helmets, people riding down blackfoot tr. They are a menace.
- The city should be liable for pedestrian deaths caused by this pilot.
- The City should have conducted information sessions and do a better job in educating e-scooters users. Users are careless and don't respect the by-law for the most part, carelessness.
- The comment field is too short. 2 problems: 1 - Everyone is learning at once, rather than people learning to bike when they are 6, all ages are learning at the same time. 2 - By-the-second billing creates monetary incentive to rush. Personal ownership not
- The complete lack of enforcement of rules for scooters has made them dangerous and encouraged riders to use them in a dangerous way. Speed of these scooters is not acceptable on the sideWALK (clue in the name).
- The complete unwillingness of city to enforce their own rules regarding use of scooters is a disgraceful way to conduct a "pilot" project.
- The continued "social engineering" of people in regards to transportation systems, and attempting to "control" flow of transportation modes needs to take a more "European" approach where less emphasis is placed on "controlled design" of Moving people
- The cost is still too high for it to be an option that I would use regularly, especially when riding downtown with lots of stop lights and you get charged for waiting.
- The current issue is around safety. As a driver, we have to be even more vigilant with users showing up in parking lots, on the road and with speed. Stephen Ave is opportunity for bikers/scooters to steal purses and packs.

- The current pilot is both unsafe and inconsiderate. It makes our city ugly as people leave them everywhere. They are being used past 9 pm despite advisory not to be used at night. I am worried about safety for pedestrians on pathways and sidewalks
- The current scooter etiquette is horrific. People do not know where to ride, how to ride and where to park. The scooters, while they may take cars off the road, are a pain for those who walk on sidewalks and those who bike on paths.
- The current users of the service are relatively inconsiderate of others. They are ridden at full speed on pedestrian paths frequently, resulting in the need to be more aware as a pedestrian. Most of which have come close to running into me
- The [removed] things should NOT be on sidewalks! Have nearly been hit on more than one occasion.
- The dockless framework allows Lime/Bird to litter the city with their property. This needs to change to mandatory use of designated parking zones. And e-scooters/bikes shouldn't be on sidewalks.
- The 'dog house area' needs to be larger. Lime just shrunk it which made it very inconvenient outside of the core
- The down side out weighs the upsider for Calgary. On any given saturday or evening the majority of scooter riders appear to be under 18 no helmet and in frequent cases multiple riders on one scooter. The injury rates for scooter riders and people that th
- The downtown core is too cramped and busy on bike lanes, roads and sidewalks for these scooters to be riding around on
- The downtown core needs more bike lanes for these scooters to be safe and let people who walk walk and scooter ride with teh bikes etc. keep working on this concept not too good in winter?
- The downtown core needs to be police patrolled as someone is going to get seriously hurt be one of these scooters.
- The drop off zone is to small. Widen the area I can ride.
- the e scooter drivers have to be educated about driving on the sidewalks and not being abusive to pedestrian as sidewalks are for walking first
- The e scooters brings excitement to calgary, it makes for a fun way to see the city and a great way to commute for citizens. I really hope they stick around.
- The e scooters should not be allowed on sidewalks. In my opinion it has encouraged people to ride their bikes on the sidewalk which in most areas is not allowed.
- The ebikes and scooters are ridden on the sidewalk and often parken in the middle of a sidewalk or in the actual street. Sometimes they are parked in my yard! If this project were to be continued, they need helmets and docking stations!
- The education around bike and scooter rules needs to be taught better. Most cyclists don't know basic rules so how can we expect people to know scooter laws. Calgary's education system fails in anything regarding transportation. Be better City of Calgary.
- The electric scooter program has been a wonderful replacement for taxi/uber in the core area. I hope well-regulated scooters are a part of the Calgary transportation network for years to come.



- The electric scooters and bikes need to have bells, horns or some other type of warning system to alert walkers/runners that they are coming up behind. All users should wear helmets and there should be more of a crackdown on more than two people riding.
- The electric scooters are a nice way to go short distances quickly and they can be part of a solution in the future to help with congestion, traffic safety and air pollution,.
- The electric scooters that are often left on the ground in the middle of pathways and sidewalks is a problem for people with mobility issues.
- The enforcement of single riders is lacking. Helmets should be required based on speed driven.
- the eScooter companies are failing their duty of care. I love eScooters but the city NEEDS to act and hold them accountable.
- The scooter riders force people to scatter on the sidewalk by driving right at them and they drive all over the roadway blocking lanes of traffic in the dark of night. Just breaking every rule in the book.
- The e-scooters are supposed to be parked in a way that does not block the sidewalk for pedestrians but they are left all the time on sidewalks and pathways making it harder to navigate for other users.
- The e-scooters have no business being on City sidewalks. Anything that can travel 20km per hr should be using bike lanes or pathways specific to bikes. It is only a matter of time before there is a life threatening injury or death.
- The e-scooters move too fast to be on sidewalks. Drivers expect sidewalk traffic to move at a walking speed, and can be caught by surprise when someone on the sidewalk moves at a significantly higher speed.
- The extreme frequency of people leaving the bikes or scooters in the middle of a sidewalk is extremely disrespectful to wheelchair users and other mobility disabled people.
- The fact that these scooters have to be driven on the busy sidewalks at maximum speeds of 20km/h an hour, its a very poor decision. Just like bicycles, they should NOT be allowed on the streets. Safety of pedestrians (kids) is strongly compromised
- The idea is good but I'd like you to improve the system and establish rules, places to park, safety and audit. Ex. A few days ago (Chinese neighborhood) I saw a man without helmet and with a baby (in a baby carrier) riding a e-scooter. Too irresponsible.
- The idea is great! Unfortunately, poor use by the public, has made it a terrible experience for myself. I have witnessed 3 accidents on the sidewalk and several close calls on the road. I understand these issues are due to improper use, it will get worse.
- The idea of the scooters is fantastic. But, I watch drunken idiots everyday almost hit and hurt so many people, including themselves. I have also noticed a slip in people locking them in the middle of the road. Need regulations for booze
- the increase in injury rates in concerning. there should be helmet by-laws. its not like its hard to find a trendy helmet that someone who easily carry to be safer.
- The info on areas the scooters or bikes can be driven to isn't readily available - i.e. currently can ride north of SAIT, but not after October?



- The infrastructure is currently not suitable for scooters. Pedestrian safety has not been adequately considered in the rules around scooter use. On sidewalks, scooters should slow to 5 km/h when pedestrians are on the sidewalk. Scooter users need policies
- The issue with the scooters isn't the knowledge of the pedestrians, bikers or users of the scooters but the inconsideration of drivers. I was recently hit in a crosswalk with the lights flashing by a car and they tried to tell me it was my fault
- The issues with connectivity/lack of infrastructure become a lot more apparent. Lack of curb cuts, curb cuts that dump into busy traffic/wrong way into traffic, etc., lack of safe infrastructure especially cycle tracks (ex. 5th Street, 9 Ave SE).
- The lack of bike share is troublesome. In most cases I can't find a bike and I am forced to ride scooters
- The Lime Scooters are a great idea - not only are they environmentally friendly, cost effective and a fun thing to do with friends, they are seen to be something larger cool cities have and are then a way to be part of a trendy thing going on now!
- The Lime scooters are far superior to the Bird scooters. Almost each time I have driven a Bird, there has been an issue with it, with one dying as I was riding. Bird is also slower than Lime. And it's more expensive than Lime, with inferior experience
- The majority of the people that use the scooters ride dangerously and are inconsiderate to pedestrians. The scooters aren't the problem, proper use needs to be enforced
- The maximum speed is WAY too high for these to be allowed on sidewalks. It's ludicrous.
- The mindset of a lot of e-scooter riders is to do whatever you want and people will have to adjust to it. Have had more than a few close calls with younger folks who just don't seem to understand a moving vehicle is going to hurt if they get hit.
- The misuse of the scooters on streets and sidewalks along with speed limits is abused.
- The more transportation options the better for the city, please keep as many scooters/bikes/cars as the private sector will support for sharing!
- The most dangerous thing about riding a scooter is that cars are not expecting them. Drivers seem to be aware of the need to watch for bicycles but don't expect a scooter going 21km/hr to come off of the sidewalk.
- The negative reaction to electric scooters is human error. People being ignorant about the rules or expected behaviour on scooters. It is a fantastic system that when utilized properly adds so much value to this city.
- The new reduced speed makes it less inclined to utilize, it used to be faster but with the reduced speed, I could walk just as fast
- The new speed restricted zone outside of the downtown core is a terrible change that has vastly reduced my desire to use the scooters. I can't see how it improves safety, since the main safety concern seems to be traffic in the busy downtown, not speed.
- The new zones in the city where you're not allowed to park the scooters/bikes are annoying.
- The newly implemented restricted speed and restricted parking zones immediately outside of the core will significantly reduce my scooter usage.



- The next scooter i see blocking a sidewalk is going in the nearest dumpster.
- The next scooter that is left on my property is going in the black bin.
- The number of inconsiderate and downright stupid scooter joyriders downtown is ruining the program. Stick to bikes.
- The number. Of incidents don't include a calculation of the near misses, which would be substantial using accepted risk management calculations. They are a hazard on the pathways and sidewalks. A good idea but need better regulations.
- The only issue I have is with people parking them in the middle of sidewalks. It's just beyond stupid and rude.
- The only negative that I've noticed is that sometimes people park the scooters in such a way on sidewalks that they obstruct people in wheelchairs.
- the only people that use them are immature fools who do not follow any rules of the road and are usually intoxicated while using them. Not surprising is the degenerates on city council will probably raise taxes to hire more lazy cops to 'police' them
- The operators in general are NOT considerate!! Ages 18-35 the highest group for accidents especially males, riding recklessly. Should have a breathalyzer on it to operate! Parents knowing their kids are under 18, are allowing their kids to ride.
- The parked scooters continually blocked sidewalks in my area. When carrying groceries or for my neighbors with mobility issues this became a major issue. Going around a scooter with stroller or wheelchair is difficult!!
- The parking of e-scooters and bikes on random sidewalks is a real hazard for Calgarians who are blind or visually impaired. There has to be a better way to have the Convenience of these forms of transportation and keeping sidewalks hazard free
- the parking of scooters is extremely unattractive and inconsiderate. also riding them on sidewalks is dangerous and inconsiderate
- the parking rules for the Scooter/Bikes needs to be defined they are littering roads and pathways
- the people i see using scooters should either be exercising ie walking or biking for healthy fitness or are teenagers and inebriated individulas that are acting careless and endangering themsleves and others.
- The people on the scooters driving on the sidewalk pose a threat to regular pedestrians.
- The people riding these shared scooters that I have witnessed do not slow, or dismount when crossing intersections as you are supposed to do. They are also not considerate to the pedestrians
- The people using the scooters and bikes are not considerate of pedestrians and on a daily basis when I go for my walk to and from Princes Island Park, I am forced off the patherway to avoid being hit. Travel at high speeds.
- The people who use the scooters are inconsiderate and not safe.
- The pilot has been a little bit bumpy as people adapt but my hope is they will become more courteous as the novelty wears off. Great pilot, I hope it keeps going.
- The pilot has gone very successfully. With more available scooters and infrastructure, this sustainable program will take off.



- The pilot is a good idea but too many riders are inconsiderate and no one is policing them. It's dangerous on river walk now!
- The pilot is great for Calgary. Companies in the city especially don't work in isolation, so facilitating easy movement around the city, especially in the DT core, is critical.
- The pilot is interesting, I can't understand why bylaws exist to grant a benefit to private companies rather than Calgary citizens.
- The pilot program is a good idea but the people using it are very inconsiderate of pedestrians, cyclists, and other vehicles. There are no safety restrictions when it comes to using the scooters so anyone can use it and just go (other time of day).
- The pilot program was great. It would be beneficial to have additional bike lanes, as that is where I feel most comfortable riding
- The pilot should not be continued. Many scooter users do not follow pathway use rules and etiquette. Scooters on the pathways and public sidewalks are a hazard to cyclists and pedestrians
- The pilot, while fairly well executed, has of course been abused by a portion of the population that choose to operate them in an unsafe manner. Not sure if there is a viable solution to mitigate this, but overall I feel they have been good for the city.
- The price is on the expensive side. Lower rates could increase the frequency of use.
- The price needs to drop. Otherwise it's awesome
- The primary issue I have with the scooters is the lack of regard that scooter users have for the pathways. In Sunnyside people abandon the scooters in the middle of the sidewalk, ride too quickly, & have been throwing them in the river.
- the project needs to be 'policed'. on the weekend, we witnessed a mother and a father on separate scooters with a child riding in front of them on the street. There was no protective gear.
- The quantity of scooters available seem excessive between the 2 companies. Combined with the abundance of bike rentals available have overcrowded the downtown and surrounding neighbourhoods.
- The question I have is what ever happened to the rules of the road . Bikes and pedestrians shouldn't share the sidewalks. Why can bikes go through red lights and go the wrong way on streets . I don't think a bike has a chance of surviving a crash with a car
- The range of scooters and bikes could be more distributed in areas.
- The reduced speed zones outside of the core is an extremely poor decision. the speeds should be increased outside of the central zone as these areas have much less pedestrian traffic and it would allow people to get around the burbs without a car.
- The restricted speed limit of 8km/hr makes it difficult to balance on the scooter increasing the possibility for a fall or incident to occur.
- The riders are inconsiderate, lack responsibility, immature and only use them for 'fun'. I work in a hospital. I've seen many serious injuries from 'scooters'. Some patients with extensive recovery times, some injuries permanently debilitating.
- The riders of the scooters are inconsiderate most time. The scooters impact bike paths, walking paths and quite frankly litter the neighborhood.

- The riders ride like they own the sidewalk and you have to get out of their way. No one uses the bell (on bikes either) to warn people you are approaching from behind. They are left wherever the rider feels like getting off, block sidewalks/doors.
- The ridesharing bikes are great but the scooters are awful. They are left everywhere, blocking the pathways for both people with mobility issues. I was struck by one on a pathway while riding my bike. People use them improperly, no helmet, double riders
- The rules are constantly broken by riders (double riders, yield to pedestrians, dangerous speeds on crowded sidewalks). I am primarily a pedestrian, living and working downtown. Some days these scooters are a menace! I have had many near misses.
- The rules are only good if enforced. Lots of double riders. Lots of kids on the scooters. Also lots of injuries going up and down curbs. Makes far more sense to ride on the road due to speed etc than on the sidewalk.
- The rules around sharing sidewalks, scooters drivers speed, they double up very often, and they do not notify you when they speed up behind you. I have almost been side swiped by several scooter drivers.
- The rules for where and how are in place but are not being followed. They are a detriment to pedestrians on sidewalks.
- The rules for where the scooters can be used, and where they can be parked are hazardous to everybody else. Scooters should not be used on sidewalks, particularly since cyclists would be fined for riding on a sidewalk, and scooters are pretty much the same
- The rules of only those 18+ riding the scooters are not being enforced
- The rules of riding the scooters are not being enforced. I don't feel safe walking/running on city pathways because people are riding 2 people on the scooters as well as children are riding the scooters. Children/youths ride the scooters erratically
- The rules of these scooters and bikes are not being enforced. I have almost been hit countless times by reckless drivers. They are hazards for cars and people, there needs to be more accountability for the riders.
- The rules.. I see 12 years olds using them thought you had to be 18 .. also ,double riders.. really... accidents waiting to happen
- The rules/expectations around helmet use are quite troublesome. The entire business model of shared scooters is built around NOT using a helmet... yet the apps contradict the very core of the business model with dismissive warnings.
- The safety issues way outweigh any benefit this may have. I work downtown and have been almost hit and seen many incidents of other people/cars almost being hit. You are allowing people to use a vehicle capable of going 20-30 km/h on sidewalks. Insane.
- The safety issues with the scooters need to be addressed before proceeding. Riders often can't decide if they are to use the sidewalk or street, and don't seem to know the rules of either. Headphones off and helmets on, mandatory.
- THE SAFETY OF PEOPLE WALKING
- The scooters are dangerous to those of us who walk.



- The scooter companies love to gather up scooters at night and place them strategically in the morning. But way too often, they line them up right in the bike lanes on the bike paths! Put them off to the side please! This is a hazard especially in the AM
- The Scooter Pilot is not working - people are not using them properly, there is more litter because of them, and they are often strewn about blocking individuals using mobility devices. I am ok with the bikes but definitely not ok with Scooters.
- The scooter pilot program seem successful from the technology and availability perspective. The only thing to consider is user adoption and awareness of proper utilization. ie what is scooter riding etiquette/bylaw?
- The scooter pilots are extremely reckless. I've been driving downtown and had people brazenly shoot in front of me on THEIR red light and I had to slam my brakes. MORE THAN ONCE
- The scooter program has been fantastic! There's always going to be people who break the rules, but overall it's been a great success!
- The scooter program is 10 times more popular than the shared bikes and I love them. They are easier to use, more fun, and a perfect way to get around the core of Calgary (& to work). More pathways and bike lanes in the core would be helpful.
- The scooter program is unique and special and I hope Calgary doesn't lose it!!
- The scooter riders are very inconsiderate of pedestrian and bicycle traffic. There are always scooters parked in the middle of the bike path which makes my work commute unsafe and frustrating. I also see a lot of couples riding scooters together (on one s
- The scooters ae too fast to be used on the sidewalk or other pedestrian areas, I've seen them going too fast, almost colliding with pedestrians and dogs, riding at night and being very difficult to see in the darkness....riders are not experienced.
- The Scooters and bicycles are a good idea but are often abused, especially on the weekends where intoxicated individuals ride recklessly endangering themselves and others, I feel as though there needs to be enforcement of the proper use of the scooters
- The scooters and bicycles are being littered around the city and I would feel better about the program if they had docking stations near train stations and bus stops to connect means of transportation.
- The scooters and bike are a hazard to pedestrians and motorists; they are an eyesore left discarded all over the city, riders aren't abiding by the rules, and they will be 100% useless come winter. End this ridiculous project, quite the virtue signaling.
- The scooters and bikes are an eye sore. They are poorly parked around the city. There are far too many. Helmets are not required. Underage kids are riding them without helmets and too dangerously. They take away ridership from public transit
- The scooters and bikes are left all over the neighborhood like so much trash. They are an eyesore and get tossed in the river. I strongly support bike share but dockless is a HUGE mistake. Inner city neighborhoods really suffer from careless parking
- The scooters and bikes need to be available throughout the city, not just downtown



- The scooters and pedestrians do not mix. Scooters should have a dedicated lane, like the bike lanes. If infrastructure is not feasible, scooters should not be allowed. Pedestrians are at high risk of collision especially on Stephen Ave Mall walkway.
- The scooters are a danger to pedestrians on the sidewalks
- The scooters are a disaster for anyone who walks and lives downtown
- The scooters are a fad. People need to walk more. They are for the lazy. I smile when I see one at the bottom of the river
- The scooters are a fantastic way to get around our city especially downtown. I do wish they were available later in the day however, as they shut down around 11pm. Would be helpful when out later. It was often easier to find a scooter than to find a taxi.
- The scooters are a fantastic way to support Calgaryans in getting out and about now in the cities. Our public transportation isn't at the same level of other big cities and the scooters make it far easier to travel.
- The scooters are a fun way to get around the extended city core, but are not really viable as a reliable means of transport. First, scooter availability is always a question; and further, they are quite expensive - even car2go is significantly cheaper!
- The scooters are a fun way to travel. The people using the scooters inappropriately shouldn't be a reason to discontinue the program or eliminate them entirely.
- The scooters are a fun, healthy way to travel and enjoy the city. When used on the pathways, they provide an excellent experience. Otherwise, there should be more bike lanes or paths to support them, as using them on the road is not allowed.
- The scooters are a great addition to Calgary's transportation. They make our downtown more accessible and seem to have contributed to the vibrancy of the city.
- The scooters are a great addition to the city but, there needs to be more caution taken when using on sidewalks. My walking commute is 17 ave and 4th street and the sidewalks are way too busy to have scooters zipping down full speed. Too many near misses
- The scooters are a great alternative to more cars on the road. Have chosen a scooter many times over an Uber
- the scooters are a hazard people ride them on sidewalks and have seen them almost knock people over. they should not be allowed on sidewalks. stricter rules and fines should be in place and actually enforced
- The scooters are a nuisance. They ring constantly as people zip by the walkways, they beep when people are finished using them. I've seen around 8 incidents of young people hitting/running into an elderly person who is walking.
- The scooters are a really great option to get to and from places quickly. It is unfortunate that they aren't more readily available during peak times like before and after work.
- the scooters are a risk to pedestrians and cars i have been hit twice by scooters and have nearly hit a scooter a few times at intersections where i had the right of way



- The scooters are abandoned all over the place, like litter. I walk daily in Crescent Heights/Rosedale and see them left on the boulevards, on McHugh Bluff, in the parks, sometimes for a couple of days. They add nothing to the neighbourhood except mess.
- The scooters are absolute menaces to people walking on the sidewalk. Dangerous.
- The scooters are absolutely ridiculous and the fact that they are allowed on the sidewalks downtown also ridiculous. It is impossible to hear someone coming up behind you and the users in most cases are swerving in and out of pedestrians.
- The scooters are amazing! It's so good for Calgary!! I really hope they stay. We need more options and this is definitely a good one.
- The scooters are an absolute eye sore when left all over the place. Additionally, a complete lack of enforcement coupled with a system that charges by time rather than distance actively encourages scooter users to operate in unsafe fashions.
- The scooters are an eye sore and hazard litter the sidewalks. For someone with a disability or the scooters must complicate their access and travel on city sidewalks. The speed that they do travel when in use is dangerous. They don't belong on the sidewalk
- The scooters are an eyesore and represent garbage on our sidewalks. Please limit them extensively, create designated parking areas, or ideally ban them completely.
- The scooters are an eyesore, dangerous, and a burden to those who use city pathways.
- The scooters are an overall great idea for the many calgarians who still feel the need to drive and cannot be bothered to walk. HOWEVER, the scooters should NOT be allowed on the sidewalk as they get in the way of pedestrians and should be treated bike.
- The scooters are annoying.
- The scooters are awesome!
- the scooters are awful
- The scooters are awful. Some sidewalks aren't wide enough for 2 people side by side and now have to compete with scooters swerving at you and zipping past you unannounced. I've personally almost been struck over 20 times by these things since it's inception
- The scooters are being operated in a very unsafe manner. There needs to be a way to monitor and fine individuals who put others in danger. Last week I had seen a group of people riding irresponsibly, narrowly missing pedestrians and baby carriages.
- The scooters are best suited to pathways. The current speed limit makes them poorly suited to most roadways. Sidewalks are usually not a good place for scooters. More pathways and bike lanes would be best
- The scooters are blocking sidewalks all over the downtown. Additionally in Eau Claire I've had a number of scooters cut me off in the pedestrian area. I would like to see docking for the scooters and limitation to biking locations only.
- The scooters are not being used responsibly. Drivers have to be on the lookout for distracted pedestrians, and cyclists who do not follow the rules of the road, this is another obstacle that is unnecessary.



- The scooters are causing an access issue for those in wheelchairs as they are left blocking sidewalks.
- the scooters are dangerous (you aren't allowed to ride a bike without a helmet) and frequently not in control of the vehicles.
- The scooters are dangerous and annoying to pedestrians especially children as kids are unpredictable in the way they walk and could be hit a fast moving scooter on the sidewalk. They are also just left anywhere, usually in the middle of the sidewalk.
- The scooters are dangerous to drivers downtown. You look both ways inch out of an alley then bam! Where comes the scooter at 30km an hour. They should only be driven in the bike lanes and bike paths to avoid accidents.
- The scooters are dangerous to pedestrians and far too slow for roads. They should be outlawed
- The Scooters are dangerous. I walk a lot downtown and have almost been run over or hit by scooters on the sidewalks and walking paths several times. Also people who were getting some exercise walking are not getting exercise so not health. Very bad idea .
- The scooters are dangerous. People are getting hurt both by riding them but also people who are run over or hit by them. It's only a matter of time before someone is killed because the scooter is driven into traffic. People ride them drunk
- The scooters are dumped everywhere in an unsightly manner. I rarely see them ridden in a responsible way (no helmet, multiple people per scooter, too fast). I enjoy walking in Calgary and the scooters make me less able to do this.
- The scooters are fantastic! The bikes are less so. If anything, keep the scooters over the bikes!
- The scooters are fine it's the people walking who try and jump in front or get mad even though were on the bike lanes
- The scooters are fun but there are way too many people riding dangerously.
- The scooters are going too fast on the paths, etc. Their top speed needs to be curtailed. I have observed children riding the scooters and this is not safe. Almost no one wears a helmet and it's dangerous if you don't wear one. Riding double is also da
- The scooters are great but there needs to be some better enforcement of children and double riders. It should get better, there are still plenty of dangerous cyclists around still.
- The scooters are great they help us explore the city in a safe and quick way.
- The scooters are great, easy and inexpensive way to get around the city. Makes planning on going out easier and getting to and from the ctrain.
- The scooters are great, however, it needs to have more regulations and scooters driver must be more careful.
- The scooters are great. Although I never tried the shared bikes I think this is a great idea as well.
- The scooters are hazardous to pedestrians on the side walk and too slow and hazardous for cycle tracks and roadways. The bikes are great.... I say NO to scooters
- The scooters are littered around the city and people do not have respect for where they park them.
- The Scooters are mostly a good addition and perhaps the City can use geographic restrictions to slow the scooters in high density pathways



- The scooters are nuisances. They clog up the bike lanes. They promote sedentary behaviour. They are unreasonably expensive. They are real eye sores.
- The scooters are one of the best things to hit the city - an incredibly nimble shared mobility resource in a city that's densely centered around the core. The zone needs to be expanded for their use but aside from that, amazing program. Bikes too.
- The scooters are operated in dangerous fashion and riders have been generally inconsiderate of pedestrians. It has made sidewalks less accessible and less safe to those on foot.
- The scooters are parked all over the sidewalk s blocking the walk ways . I have nearly been hit a few times downtown when's it been busy ,
- The scooters are quite enjoable to ride and provide a lower carbon way to make short trips that might otherwise require a taxi/rideshare or car2go to complete
- The scooters are randomly left all over sidewalks, blocking the walkway for pedestrians. Scooter users speed down sidewalks in an unsafe manner, and I have come close to being hit several times. They are very unsafe for pedestrians and riders.
- The scooters are so fun I'm sure you'll make them illegal.
- The scooters are SO helpful and I don't want them taken away because people are stupid and not following the rules! Most people who have gotten hurt have been riding them incorrectly. It's very frustrating to see, as someone who loves using them.
- The scooters are so much fun!
- The scooters are sweet please keep them
- The scooters are too fast for the sidewalk, but not fast enough for the bike lanes/cycle tracks
- The scooters are too fast to be on sidewalks. I have had a couple close calls with riders cutting too close going too fast on the sidewalk.
- The scooters are too fast. Make them go about half the top speed and nobody would get hurt. Also let people use them as an alternative to drunk driving. If they go slow then people should be able to use them to get home from the bar.
- The scooters are too quiet and people don't use the bell. 20 km is WAY to fast to go on sidewalks. I almost got hit a 100 times and at 20 km an hour, serious damage can be done. I think it's disgusting that the City approved scooters to go on sidewalks
- The scooters are unsafe and have caused deaths in other cities. Last week I saw someone riding one on 16th Ave near Banff Trail, on the road in traffic, with no helmet. They get left in the middle of the sidewalk or ramps. Bad for accessibility concerns.
- The scooters are used incredibly reckless manner, despite any information available on how to use them safely. I have seen many people riding them with multiple passengers, on the street on the wrong side of the street, even down 7th Ave. Poorly parked
- The scooters are used incredibly reckless manner, despite any information available on how to use them safely. I have seen many people riding them with multiple passengers, riding them on the street, rising them on the wrong side of the street, and even r



- The scooters are usually available downtown when I need one to get home from work (to an inner city neighbourhood) but there was never one available during folk fest to get home from princes island park
- The scooters are very hard to see at night - they do not have reflective or lights like bicycles but they go a lot faster than a pedestrian.
- The scooters are very quiet and can't be heard when coming up from behind pedestrians. Scooter drivers rarely use bell.
- The scooters are visually unappealing, strewn across the city, abandoned on the edges of the downtown core. They're not being used 'in between' other transit, they're replacing walking. Also the batteries are wasteful, they're not a sustainable investment
- The scooters being ridden and parked so discourteously. The owners should maintain a method of contact to reported and the previous rider punished. They should not be on sidewalks in use or parked. Helmets should be required for all bikes & scooters.
- The scooters dont come with helmets and are parked all over the bike lane. It's a mess
- The scooters downtown are ridden on the sidewalks in a hazardous manner, I personally have been bumped into a couple of times by people weaving through pedestrians.
- The scooters give us more reason to come downtown for leisure. It's becoming the new date activity for all of us parents in the suburbs. Give the downtown more accessibility and more to see and do, especially since the downtown is so spread out.
- The scooters have added a lot of life to the city. They work well to connect walkable communities. It's nice to see people having fun. Everyone on a scooter is smiling. This is a great program.
- The scooters have added vibrancy DT. The bad: 1. They are being used instead of transit. 2. they make sidewalks too busy 3. They cost the same as an Uber. The Good. Everyone is smiling. People are coming DT to scoot and do other new things. Love them!!!
- The scooters have allowed me to see and experience shopping and restaurants downtown that I didn't know existed
- The scooters have been a massive danger and nuisance to pedestrians. I feel like I can no longer safely walk on Calgary sidewalks, and am incredibly disappointed in the city for allowing this to happen. They are also parked with little care litter commun
- The scooters have been an excellent choice for Calgarians. Hope they become permanent in Calgary
- The scooters have been great for keeping the bikes off the sidewalks
- The scooters have brought citizens downtown and the parks/pathways/downtown is more active. It's great!
- The scooters have changed the way I commute downtown and made the city more accessible to myself and my friends.
- The scooters have created a very dangerous environment for those of us who like to walk on the sidewalks and pathways. Many times I've had to dodge out of the way of a scooter while going for a walk or run. They weave in and out of pedestrians.
- The scooters have given the city a more vibrant feel and make it feel like a modern city.

- The scooters have just become another hindrance for vehicles, just as cyclists already are. I have yet to see any of them get ticketed. If you are going to be on the road, the rules apply to ALL!!
- The scooters have made my commute to work SO MUCH EASIER! I live a 20 min walk from my office and am super sweaty by the time if I get there if I walk the whole way. The electric scooters are an inexpensive and faster way to get around downtown Calgary.
- The scooters have taken over sidewalks, there's nowhere safe for pedestrians. Scooters go too fast on sidewalks & pedestrians need to move out of their way to prevent being hit. Scooters need to stay off sidewalks.
- The scooters make walking on sidewalks dangerous for pedestrians and I have seen numerous scooters driving the wrong way down streets downtown. It is making it dangerous to walk and drive downtown. They should not be allowed on sidewalks, only bike lanes.
- The scooters need coffee cupholders!! Then i would use it ALL the time
- The scooters on Calgary streets are are pest. They are silent, and distract and impair pedestrians and drivers alike.
- the scooters on the sidewalk is dangerous to walkers. they are to fast, to quiet - come up behind you and don't know they are there, should be restricted to bike lanes/pthways, or the street and be subject to all traffic laws, like stop signs and red ligh
- The scooters on the sidewalks downtown are an accident waiting to happen. There are far too many pedestrians already using the walks. Its a very dangerous idea!!!!
- The scooters present a daily hazard to walking in the downtown core. Everyday I see reckless and dangerous drivers on scooters. The scooters are left everywhere and there is no consideration for pedestrians.
- The scooters seem super dangerous, for scooter drivers, pedestrians, and other vehicles on the road. Seems like more rules need to exist around their use
- The scooters seem to be a hazard to pedestrians. They should be on bike lanes or the road. Helmets should be required.
- The Scooters seem to be very popular and its the first time Ive seen thr bike lanes used a fare amount
- The scooters should be regulated like bicycles. The city sidewalks are no place for these fast, near silent vehicles that are ridden by largely inexperienced operators.
- the scooters should have their speed reduced when downtown. These should not be allowed on the sidewalks. When the ctrain was not running downtown people on scooters were zipping past the pedestrians on the very crowded sidewalks as they walked to the
- The scooters should NEVER be allowed oh sidewalks. It is incredibly dangerous for all pedestrians. I walk downtown almost every day and can't believe that inexperienced, unattentive people are allowed to drive down publuc sidewalks going that fast!
- The scooters should NOT be able to operate on the sidewalks. Road or bike lanes as it is a motorized mode of transportation. Helmet laws should apply.



- The scooters should NOT be allowed on City streets, they are a danger to those who walk or have handicaps; the program is fine but they need to be restricted to bike lanes or street curbs and need to wear helmets; the City missed the mark on this one.
- The scooters should not be allowed on the sidewalk. pedestrians are being endangered by riders who are reckless and inconsiderate. I have to constantly be looking over my shoulder as I walk downtown.
- The scooters should not be aloud on any sidewalks they are a menace and we have a bike lane in calgary that we spent a lot of money to implement the bike lane and a lot of inconvenience to drivers. All scooters should be used on bike lanes and not Pathway
- the scooters should not be on busy sidewalks and should not have multiple passsenger, must learn to signal and use bell to warn pedestrians, off lane parking
- The scooters should not be used on sidewalks. There are no places downtown where a person can walk safely without someone on a scooter shouting at them to get out of the way. I have driven downtown at night and they do not obey traffic rules. I
- The scooters should use bike paths not sidewalk high collision on sidewalk
- The scooters speed is too high to ride on sidewalks
- The scooters used as advertising are often parked unsafely right on the pathway -- this shouldn't be allowed. Safety enforcement: Helmets, knowledge of rules of the 'road,' (i.e. when to ring bells, to stay on the right side, age rest to pass safely, etc.
- The scooters, and to some degree the e-bikes, are inconsistent with efforts to increase transit ridership, create a healthier Calgary where citizens exercise more and reduce pollution (bike lanes). They are a nuisance to pedestrians and dangerous to users
- The scooters/bikes are great. I think they should be available all winter as well. When it is colder out is when I want to move faster outside. They are very useful in inclement weather.
- The shared scooter program is unsafe and results in a drain on public resources and taxpayers money
- The shared scooters and bikes are a great option to move around for short trips. Easy availability in the central core help make it an attractive option to users. It is a great, fun option for visitors to explore the city centre.
- The shared scooters are great for the environment and offer an alternative to driving for many people. Also this survey may have a selection bias because older people are more likely to respond, and old people fear change
- The shared scooters offer a fantastic alternative to vehicle transportation. In a province and city that can't seem to accept the fact that we need to stop relying on oil, these scooters offer one of those alternatives
- The shared shooters are not practical nor beneficial to Calgary residents and our economy for numerous reasons. This field isn't long enough to describe them all. If you'd like to hear my opinion, please email me at [removed]
- The sidewalk is much safer than roadway for scooter users. Injuries on scooters have risen but must be compared to injury rates in all other modes of transportation to be fully understood.



- The sidewalk should not be a place for scooters. It puts people at risk for injury due to ignorant riders and people who just don't care. Which is the majority of riders out there. A pedestrian should not have to yield for a motorized mode of transport.
- The 'slow' zones aren't very useful as they make it considerably less convenient to ride the scooter. I can walk fast/easier than the 8km/h limit if there's even the slightest hill for the scooter to go up.
- The speed and recklessness of many riders is unacceptable. Whether you are a pedestrian on the sidewalk, pathway or a car on the road they often come zipping by almost causing accidents. I was almost ran over yesterday while walking at Prince's Island.
- The speed is too high and because of the quiet they come up on pedestrians too quickly. Then they are found blocking sidewalks and crosswalks
- The speed limit should be reduced to 10kph everywhere if they are to be allowed on sidewalk. Scooters, bike, hoverboards, onewheels should all be regulated by speed. Under 10kph=sidewalk, 10-45kph is like a bicycle. On the road or bike path obey all rule
- The speed limits do not make sense if the intent is to keep them on sidewalks- the limits are as slow as a quick walk and brutal given the price per minute. I'd rather see them opened to the roads at a higher speed, with more bike / scooter friendly lanes
- The speed reduced zones put on by Lime seem completely backwards to where they should of their intent is to limit speeds in high pedestrian areas.
- The speeds they can go make them extremely dangerous to be used alongside pedestrians. However, even those who ride them in bike lanes still drive them irresponsibly and dangerous. People who ride them have no regard for anyone else's safety.
- The standard of users behaviours using the e scooters is appalling and the city police should be enforcing the one rider per scooter restrictions with contraveners being fined.
- The sudden introduction of a geofenced(speed restricted) zone was not communicated at all. There should be a much larger area that at least encompasses all of the inner city areas so that we don't have to use cars to get home on occasion.
- The true cost of having electric scooters. The city of Calgary should ask what Alberta Health Services thinks. We are about to pay more taxes and/or get less services due to these scooters. Also, electric scooters are still illegal for people to own.
- The two ladies in the picture at the start of this survey are the only helmets I have ever seen on e-scooter users. I also regularly see people riding 2 and 3 to a scooter, riding drunk, and riding scooters in high-traffic pedestrian areas at high speed.
- The usage of the scooters, while nearly impossible to manage, needs to be tightly overseen so young kids don't use and adults are not riding 2+ riders. Have seen adults with three kids on them on the bike lanes downtown.
- The use of the shared scooters along Stephen Avenue is very disruptive to pedestrians enjoying their walk. The scooters are plentiful and whip around and in front of pedestrians with little regard to right of way. Its unpleasant
- The use of them is unsafe from all my experiences in the city and is detrimental to walkers, cyclists and people with mobility issues.



- The use of these make me feel unsafe on the pathways. The people using them I have encountered have been disrespectful at best, dangerous to all around them at worst. Much more regulation and enforcement needs to be in place to even consider continuing
- The use of these scooters with children riding without helmets at alarming speeds, on crowded pedestrian pathways, has been very troubling. The limited regulatory monitoring makes this an unsafe option and reckless rather than useful.
- The users are not following the guidelines that are set out to them when they register for the app. I would say a good 90% of the time, the scooters are not being ridden in a responsible way or in compliance with the guidelines.
- The volume of e-scooters left are making Calgary sidewalks and green spaces look littered. They are sometimes left for days at a time in the same location, unused. They are also a significant safety hazard in terms of fractures, facial and dental injuries
- The way people are using scooters is simply reckless. Why don't they wear helmets? Why do they speed up and down along pedestrians? What are actually the rules? Why are they allowed to drop those scooters basically everywhere? Bizzare and scary.
- The way some people ride these scooters it's not long before someone gets killed by being hit by a car. There are kids filming themselves jumping off stairs right beside roads.
- The way the scooter are being ridden is very hazardous to pedestrians and drivers. I have almost hit or been hit by a scooter on 4 occasions.
- The way the scooters are monitored is making it very scary for drivers that have to abide by traffic rules. It's bad enough that we share the road with cyclists that rarely abide by any rules, now there are scooters also just operating however they want.
- The zone needs to be large enough that the boundary doesn't become a parking lot
- The zone needs to incorporate key destinations such as the brewery belt.
- Ther are an eyesore everywhere you look in the city.
- There are a bunch of idiots who use these, true, but generally I think they are awesome.
- There are a few people that don't follow the rules and possibly make scooter riders look bad in the eye of a non-scooter rider but based on how many rides have been taken in 3 months, I'd say the majority follow the rules and have a great time.
- There are already too many of these shared scooters. They are a major hazard to pedestrians on the sidewalks, and an impediment to cyclists trying to use the cycle track for commuting to work.
- There are areas that are sketchy for scooters and it scares me. One example is the underpass on 11 St SE, which I walk daily and often walk with
- There are barely share bikes available since the scooters rolled out. I use the bikes to fill gaps when I can't leave my own bike parked somewhere due to the threat of theft. I always have bags, or items, which fit in the basket bike basket only.
- There are days that I feel I would be safer on the street dodging vehicles than I am on the sidewalk dodging scooters. Sidewalks are supposed to provide a safe area for pedestrians not an agility challenge dodging idiots.



- There are far too many people under the age of 18 using the scooters and this is not being enforced. Too many inconsiderate people on downtown sidewalks going in and out of pedestrian traffic. Some people think these are for sport, not transportation.
- There are far too many persons under 18, travelling with 2 people on the scooter, too fast for pedestrian traffic. thinking, 'pedestrians should get out of the way', scooters left on pathways. etc. General disregard for pedestrians. Riverfront area.
- There are fewer barriers to entry for people to ride scooters, making it more likely for people to disobey pathway rules, or operate the scooter in an unsafe manner or drunk. I would appreciate seeing bylaw enforcement educating riders on safe operation.
- There are many bike paths that are not easy to get to to pick up scooters that run out of battery.
- There are many safety concerns...users are not required to wear helmet as cyclist do. I've seen many close calls. Some go too fast on sidewalks or too slow in lanes of traffic. I see them just laying around all over as they have run out of power.
- There are minor faults in the apps themselves. The Lime app allows users to 'ring' the scooter, but it almost never works. Similarly how Car2go allows users to turn on the lights or honk the car. I have only had it work once on the scooters and it was qui
- There are numerous older people who would like to try scooting but are reluctant/unsure; additionally they don't want to pay more than a minimal amount in the event they don't enjoy it.
- There are researches being done by third parties (universities, etc) and many of them already pointed out that scooters are in fact not sustainable.
- There are scooters littered inappropriately all over the city. The urgent care center warned of the increase in broken bones and accidents thanks to this program. 75% of people I saw riding were doing so inappropriately. I never saw anyone with a helmet.
- There are too many bad, inconsiderate, horrible vehicle drivers on our roads who do not care about anyone around them for me to put my life on the line on a scooter. Get bad motor vehicle drivers off our roads, get more police on our roads and maybe.
- There are too many e scooter riders not following the safety rules. They can be useful I agree as a commuting tool, but should be only allowed where bicycles are..
- There are too many of these stupid scooters all over, especially in Beltline. Riders of them act like they own the road. I have also seen several scooters with two riders on at once, which I hear is against the law.
- There are too many people riding the scooters on the sidewalk. I've had to move out of the way many times while walking on the sidewalks. The rule that they need to be ridden on the road needs to be enforced
- There are too many riding on pedestrian sidewalks.
- There can be issues with people hiding scooters behind fences or a place where Punic cannot access. Also peak times can be hard to find a scooter
- there fun... like monkey bars once were... there also broken bones waiting to happen... the innocent walker will pay the price more often than not...



- There has been many instances in the last few weeks where scooters have been parked in the middle of the sidewalk, without regard to pedestrian traffic. Users should be fined, and dedicated scooter drop off points should be set up and enforced.
- there has been plenty of media info on this and talk about rules but there is really no way to enforce safe use. I have seen many scooters with 2 persons, persons under 18 and no one wears a helmet. I have also seen people weaving in and around persons
- There has been ZERO education for citizens how to ride these scooters safely and considerately. People use them for the thrill rather than transport, there is no requirement for head protection, they double up (even forcing young children on to ride)
- There has to be rules around where they are allowed - specifically a bike path, My dogs and I were almost run down on the 10th Street bridge sidewalk and the fat, lazy boy/man on the scooter was quite verbally abusive towards me.
- There has to be some speed regulation of scooters. Stephen Ave at noon is downright scary with scooters whizzing through heavy pedestrian crowds at 20 kmh. Someone is going to get seriously hurt
- There have been too many injuries with these dangerous toys - the healthcare costs, enforcement costs/property damage costs will be borne by people such as seniors and people who are too busy working to pay taxes to ride on novelty produce
- there is a distinct lack of rule enforcement whether its bicycle or scooter.
- There is a great deal of inconsiderate behaviour by scooter riders and the scooters are left in front of my condo doors regularly.
- There is a great need for better infrastructure to encourage safe biking and scooter use: bike lanes are crucial to develop further.
- There is a huge issue with the scooters crossing the streets at intersections on the sidewalks. I almost hit one daily on 10th Ave as they act like they are a pedestrians but come shooting out of nowhere as they travel fast.
- There is a huge safety issue for pedestrians with scooters and bikes riding on sidewalks. Scooters passing at full speed past pedestrians without warning is a huge safety issue especially for the elderly and children..
- There is a lack of interest for the safety of pedestrians. Bikes and scooters should only be used in bike lanes or on roads.
- There is a need to better monitor scooter parking; those with mobility barriers have a harder time navigating downtown sidewalks when scooters are improperly parked
- There is a strong need for enforcement of 'rules' around scooter use - they are being used on the roads slowing up traffic, parked in middle of sidewalk blocking the path and those in wheel chairs can get around them, too fast for sidewalks -
- There is literally no enforcement of this project. People are riding double, without helmets or under age past peace/police officers. There's no education or safety enforcement whatsoever.
- There is lots of injuries on these scooters that are being seen by emergency departments around the city, some with expensive health care costs that will last the rest of their lives



- There is no bells. The hearing impaired do not know they are coming! GRRRRR
- there is nothing stopping people under 18 from riding these, no helmets and no safety. I was under the understanding that you had to be 18, but I see children riding them all the time
- There is some confusion by people using scooters in bike lanes regarding how the bike lanes work.
- There must be an enforcement of e-scooter laws. There are so many people under 18 riding these scooters, I've seen kids who look like 12 years old ride these scooters unsupervised and without helmets. Users who do not follow the rules should get tickets.
- There must be liability insurance for pedestrians injured by users.
- There need to be speed restricted zones. Lots of riders are not courteous. Rules are being broken: 2+ riders on one scooter at a time. Children are on the scooters. Scooters are discarded everywhere and anywhere. Strong safety concerns.
- There need to be stricter regulations on parking. It is frustrating they are left lying across sidewalks when you are walking with strollers and have to move the scooter to get by.
- There needs to be a better way to park the scooters that does not prohibit accessibility for people with disabilities. There also should be incentives for wearing helmets and not doubling people up on scooters
- There needs to be a governor or something that slows down those riding scooters. They fly down the sidewalks here downtown. Also, needs to be something that it will not function if more than 1 person is on the scooter. Lots of doubling up and speeding
- There needs to be a lot more clarity on the rules: 'bike lanes' are not cycletracks. They should not go 20 max, that's way too fast!
- There needs to be accountability for drop off of scooters. I see them left obstructing sidewalks. door ways to my business, etc. If i take a car to go and leave it parked where it should not be, I have to pay the ticket or towing as a result. Too fast
- There needs to be better rules for the companies about where they are allowed to be parked. I manage a condo building in Eau Claire and have had to move them off our property on several occasions.
- There needs to be better storage of the scooters vs just leaving them where ever people feel they can. People walking on sidewalks now need to be on the look out not just for motorists but scooters as well; they need to be on pathways only.
- There needs to be designated drop points , they often get left all over the place and on my private property 400 Eau Claire ave sw
- There needs to be designated drop-off locations for e scooter/bikes especially in the downtown and beltline areas--Kensington/Bridgeland and south beltline..
- There needs to be enforced rules such as helmet use, no children under 12 on scooters,use only on bike lanes. Thought needs to be put into strong regulations.
- There needs to be enforcement of the rules before someone gets hurt. Especially minors
- There needs to be enforcement, it's impossible to go for a walk in the east village without having to dodge users going full gas on a scooter in a crowded area. If fines for bikes are in the \$400 range scooters should be too. They need to be off the sidew



- There needs to be greater enforcement of traffic acts and bylaws for scooters and bikes. It's outright dangerous out there.
- There needs to be more awareness and rigorous enforcement of the rules for people using these options - I have seen many people using both bicycles and scooters inconsiderately and dangerously and have not heard of users experiencing any consequences.
- There needs to be more enforcement of the required safety equipment and proper riding locations
- There needs to be more focus on how bicycle and scooters are driven. They do what they want and pedestrians and cars have watch for them even though they are running red lights, going the wrong way on a street, darting out into crosswalks, etc
- There needs to be more information about where people can ride the scooters and a very clear definition of what the scooters 'are' - are they like pedestrians or are they like cars and bikes?
- There needs to be more information on being safe. Most people are extremely dangerous and are an accident waiting to happen. I'm a regular bike commuter and it is rare to not see someone riding a scooter in a dangerous way. They should be eliminated
- There needs to be more information on how to ride safely and in various languages to allow for mass understanding. There also needs to be a penalty for those who do not use the scooters in an appropriate or respectful way.
- There needs to be more measures to ensure parents do not let their children ride the scooters and people that ride tandem also need to be penalized. I also recently encountered a speed limit/no parking zone when it came to Stampede.
- There needs to be more oversight, especially with underage people renting these. I have seen social network posts of groups of 15 year old boys riding these scooters
- There needs to be more regulation about where the scooters can be left. Many are tossed across sidewalks and ramps (even in the middle of crosswalks) that hurt accessibility for others.
- There needs to be more scooters available and less bikes
- There needs to be rules about where to park them. They end up blocking sidewalks and pathways which makes it difficult for persons with disabilities. They also end up on people's lawns, in rivers, in piles, etc.
- There needs to be safe designated places that they can be parked. As a cyclist who commutes on the bike paths, too many times have I encountered scooters left 'on' the path and in dangerous locations like under passes. Especially dark mornings.
- There needs to be some form of penalty for parking inconsiderately. I have had people park in the middle of my street, or blocking my car in, etc. Also it feels like rules for cyclists riding on the road should apply to electric scooters.
- There needs to be some monitoring of how people are using these scooters. I have very nearly been knocked over several times as they seem to think they have more rights to the sidewalks than pedestrians.
- There needs to be some sort of enforcement of the rules. I think they are great, but the small percentage that abuse the rules are making them a nuisance.



- There needs to be space to park them. Too many are littering the safe walks making it impossible to pass if you are in a wheelchair or are pushing a stroller
- There needs to be **STRONG** enforcement of the rules. I have often seen young children riding them, people riding double, scooters cutting in and out around pedestrians with no warning, etc. I feel very unsafe in areas where e-scooters are common.
- There needs to be way more enforcement of the rules of scooters, and where they can be parked when the trip is over.
- There should be a lower speed limit for them and helmets should be mandatory to help prevent injuries.
- There should be better control over speeds for scooters on sidewalks. Users are weaving around people on busy sidewalks, and passing from the rear, with no warning. I have had many close calls.
- There should be bylaws on parking scooters in the middle of pathways.
- There should be designated zones for shared scooters and bikes to be left. The sidewalks in my neighborhood are littered with them on a daily basis, and they are sometimes left on private property. By law officers should actively monitor and ticket
- There should be docking stations for the scooters and bikes to prevent them from being strewn in random places and thrown into the river (as the last rider would be responsible for this and wouldn't be able to end the trip until it was docked).
- There should be governors on for heavily congested areas (8th Ave mall), helmets should be mandatory, enforcement on rule-breakers should be bumped up
- There should be heavy fines for anyone not wearing a helmet
- There should be helmets and there should be an alcohol test required.
- There should be laws about drinking alcohol and driving the electronic scooters and bikes. helmets should be necessary. If these stick around there needs to be designated areas to ride. These have made pathways and sidewalks unsafe
- there should be laws restricting age, and mandatory helmets,
- There should be more focus on the rules, as I see people doing whatever they want on them. I have seen lots of young children on them, and also people doubling up on them. They are everywhere on the roads, cutting across grassy spaces,.
- There should be more reinforcement of the rules. There are adults riding two people per scooter and it's not safe
- There should be more restriction on where this is allowed, such as it should only be allowed on the bicycle lane. Not human walking path or the road. Also, please do not allow kids under 18 to ride this as it can be dangerous and be abusive
- There should be more warnings and information on the dangers of the scooters, ie: bumps in the road and how to properly maneuver through corners and small bumps in sidewalk.
- There should be no scooters/bikes allowed on Stephen Avenue Mall - it is dangerous
- there should be organized parking spots for scooters/bikes at Calgary Transit platforms
- There should be public signs to alert riders of rules and act considerately of others.

- there should be some kind of training before using the scooter - I've nearly been hit several times with people going too fast in a crowded area
- There should be some rules around charging
- There should be specific docking stations - this works well in other cities and keeps bicycles and scooters contained. Lots of these scattered everywhere irresponsibly. Also used inappropriately all the time by users.
- There should be stricter rules about riding on the road, if they want to use the road they should act like vehicles and stop at stop signs and if they don't do that they should get a ticket like any other vehicle.
- There should not be a speed restriction in zones outside of the core and we should get more scooters
- There should not be restricted speed zones
- There was a huge lack of education in allowing people to have scooters in Calgary. I don't mind the concept but have had far too many close calls with idiots driving scooters on bike paths. They don't look, turn when they want... accidents just waiting to
- there way too dangerous. Way too many accidents
- There will be haters but this is (should) be the future of good city planning. We've got to build our cities to be less reliant on cars. Shared transport should be key to building a city that is vibrant, combating climate change, and less car dependent.
- There will be some growing pains, but I am really in favour of allowing e-bikes and e-scooters in Calgary. Other people may complain or find them annoying, but we need to re-think how we get around.
- There's always a learning curve for people to get used to things like this. I think it can be very positive when adopted properly
- There's far too many people riding
- There's far too many people riding with little regard for rules or others
- there's no enforcement of rules governing these. Ask the emergency rooms for their feedback. helmets mandatory! parking them 'must' be in designated locations! no doubling! must be 18 to operate (assumes you're old enough to possess a credit card)!
- These are a great initiative to help people get around the city. Fast, easy and cost effective. Just a shame that the side walks are a bit bumpy but they are still easy to ride
- These are a hazard to pedestrians, bylaws not enforced (but I've seen uniformed police biking on sidewalks and ignoring stop signs so why would anyone else?). Get rid of the scooters if you or rental companies can't or won't enforce the laws.
- These are a menace to cars, pedestrians and cyclists - should be totally banned
- These are a menace! If people would just ride them in the (admittedly few) bike lanes in the city and parked them like cycles that would be one thing, but the lack of infrastructure for these and bikes makes for a terrible sidewalk experience.
- These are a public danger and police don't have time or capacity to ensure that they're used safely



- These are GREAT for downtown commerce. I have gone and bought records and attended appointments downtown when I wouldn't have had time to walk. Without the scooter, I don't buy things as often. Not good for downtown commerce.
- These are not safe machines and should only be allowed on pathways. I travel across the globe and have seen many fatal accidents happening due to allowing their use everywhere. Moreover, since they don't have designated parking spots, people tend to throw
- These are over priced. Way too dangerous. No accessible options. No helmets. Serious injuries....
- These are very convenient and easy and fun to ride. They make getting around the city easy for women in suits.
- These clutter up sidewalks, and almost every person I have seen riding them is breaking at least one rule.
- These initiatives make Calgary a leader in progressive Canadian cities and is vital to maintain liveable and environmentally conscious transportation options
- These need to be better regulated and kept off the [removed] sidewalks! Is that clear enough?
- These scooters and e-bicycles are motorized vehicles, they should not be allowed on walkways or pathways. Where does it end?? Just because it's electric that makes it ok?? What if I had a gas powered scooter, would I be allowed on the sidewalk?
- These scooters appeal to a certain demographic; often used whilst operators are intoxicated, are dangerous to riders and pedestrians. They are a menace and have become so in other major cities.
- These scooters are a general hazard and public health nuisance
- These scooters are a great way to explore Calgary and experience the city. I have lived here 28 years and have seen many new places just because I could ride scooters around instead of driving.
- These scooters are a hazard on the already crowded sidewalks downtown. I have seen several people fall or nearly fall off these, and have experienced a near miss with a scooter on more than one occasion. Our already-sidewalks are not the place for them!
- These scooters are a pain. Our building sidewalks are buttered with these nuisances. Purple ride on the road, even the ones on the sidewalks run red lights. I've seen elderly people in fear of scooters and their riders. Also, hospital visits are gong up.
- These scooters are a terrible idea. People constantly ride them intoxicated and get injured, they ride on sidewalks crowded with people and almost crash into you, they go too fast and lose control and do not follow the rules of the road.
- these scooters are abandon at will everywhere and often more that one person is on them (you can not police this)
- these scooters are actually retarded.
- These scooters are amazing and have brought a renewed vitality to the DT Core and the Beltline. Most trips are safe and legal. Some people know the rules and break them and then get hurt. They should absolutely be allowed on roads (and not on sidewalks).
- These scooters are an amazing alternative for people who live near/within the downtown core and are much more convenient than taxis or the bus
- These scooters are basically necessary



- These scooters are being ridden in incredibly dangerous ways. I can't count the number of times I've nearly hit someone on a scooter, seen others almost hit them or seen near misses with pedestrians. Why motorized? They go too fast, no one wears helmets.
- These scooters are dangerous and are a nuisance. Often people ride these things after excessive drinking, nearly hitting others and endangering themselves. There has been over 50 visits to Calgary emergency rooms due to the use of these scooters....
- These scooters are dangerous on sidewalks downtown. I have seen so many people bumped where the person on the scooter could seriously have injured both themselves and people just walking.
- These scooters are dangerous, a couple of times, while I've been walking, I've just about been seriously hit dead on..Scooters should be ridden in the bike lanes, NOT on the sidewalks
- These scooters are dangerous. People are riding them around severely intoxicated downtown, nearly hitting other people and injuring themselves. There have been over 50 emergency room visits directly caused by the use of scooters
- These scooters are easily located near pubs, bars and other drinking establishments. Their ease of use, and frankly lack of public understanding that using a scooter while intoxicated is an issue will continue cause injuries and eventually, deaths.
- These scooters are everywhere which is a good thing, but bad for pedestrians, often you see people being inconsiderate riding right up on someone's heels, leaving them in the middle of the walkway limiting people with disabilities, and or zooming past.
- These scooters are extremely unsafe for pedestrians and the people riding them. The amount of times someone has almost taken me out with them is too many to count. I have also noticed so many people are getting injured.
- These scooters are fantastic. They are a quick and convenient way to sightsee using the bike paths.
- These scooters are garbage and making every other form of transportation in the city less convenient. They are being left lying around like garbage and there's no accountability for them at all.
- These scooters are hospitalizing people at such a high rate. It's taking away valuable resources from people who deserve proper medical attention.
- These scooters are left all over the sidewalk and road. They are dumped on yards. The scooters are an eyesore and a hazard. Please get rid of these.
- These scooters are mainly used to recreation, not as a transportation tool. I rarely see them in the morning commute downtown.
- These scooters are not safe without helmets and there is no accountability for people who ride them recklessly! Sidewalks are not the place for them, and neither are the Streets. They almost run over pedestrians consistently and I've seen some near cars
- These scooters are so helpful when Calgary transit in the core is down, it allows me to get to the train station on 39th without having to Uber, walk, or stuttle. They are so much fun and work so well, people seem to be enjoying them and Eco friendly
- These scooters can be super dangerous on the sidewalk. They go at casual bicycle speeds, they should be where bicycles go, i.e. on the road, pathways, cycle tracks.



- These scooters cause havoc for motorists and pedestrians. They disrupt the flow of traffic. I have not seen any enforcement action against those who ride incorrectly.
- These scooters have brought a beautiful Change to Calgary. People are enjoying life while they commute
- These scooters must not be allowed on sidewalks. As a walking pedestrian, taking several daiily walk on 17th Ave, I have already been run into four times by people on scooters. Three times were likely accidents, once was intentional.
- These scooters of any type do not belong on a sidewalk.
- These scooters really shouldn't be allowed on sidewalks. I've already had several 'near misses' and young children might be be as quick to get out of the way. Unfortunately, I don't think they should be allowed on the road either. Lower top speed perhaps?
- These scooters should NOT be allowed on downtown sidewalks. Very dangerous for people walking.
- These scooters should NOT be allowed where pedestrians walk - they should only be allowed on bike pathways and definitely not on sidewalks.
- These scouts scooters are EXTREMELY hazardous. People do not care about safety for themselves and others. They zipping around on crowded sidewalks, going right past you unexpected and you can't even HEAR them coming!! People are doubling on these, texting
- These share programs just encourage a lack of responsibility. Been bumped once while walking, charged and swerved multiple times. Left on my lawn at least 4 times. These are toys. Stop it with this kind of social engineering.
- These thing are not being ridden in a considerate or safe manner. I've been run off a pathway while walking and more than once had several scooters zip by at an unsafe speed with no warning whatsoever. The rules may be there, but education and enforcement
- These things are a danger to those walking. I have had too many close calls of riders almost hitting me.
- These things are a fun and quick way to get around. I use them for meetings and they inject a bit of joy into a day even if it's just a little bit for a few minutes.
- These things are all about profiling the users. The companies behind these things have no altruistic intent to better the world. Stay away. Furthermore most of these scooters will end up as trash in the Bow river
- These things are consistently used inappropriately and dangerously. The cost to health services needs to be considered. Riders and owner companies need to share costs!
- These things are dangerous. Riders don't follow the rules, and are a menace to pedestrians, danger to cars. None use bells come up too quickly and silently on pedestrians. Also similar issues for cars. Tough to judge if they will follow road rules or not.
- These things are just plain dangerous. I see serious near misses on the streets everyday. It is only a matter of time before someone is killed
- These things do NOT belong on sidewalks with pedestrians. They are very unsafe for other sidewalk users.



- these things have become an eyesore as they are disposed of all over public and private properties and safety hazard
- These types of modes of transportation are getting more popular. People are starting to buy their own. Better to be ahead of the curve rather than trying to catch up
- They appear to replace walking and taking transit. This would mean they are not a positive impact on the environment. They are annoying to people who are walking based on where they park and when they pass them.
- They are a convenient mode of transport when other forms of transport don't go to a location or have closed for the night
- They are a danger to dogs and pedestrians. They are often ridden drunk and almost always without helmets and are dumped everywhere. In cities where these are legal, they are an eye sore. Please do not let these be a part of our beautiful city and pathways
- They are a fun convenient way to get around, and I think riders accept their own risk. But as an enthusiastic user I have been disappointed by the risk pedestrians have been placed in by other users.
- They are a good service with horrible people as users
- They are a great option and would like to see more of the pilot number year
- They are a lot of fun but what's the point?! Less exercise, more strain on ER health services for what social benefit. They sure are fun though.
- They are a lot of fun, but I don't think that riding on the sidewalk is the best place for them. I have seen scooters ride past parkade exits and almost get hit, almost been run over by scooters on the sidewalk. They should use bike lanes.
- They are a menace to pedestrians.
- They are a nuisance downtown, people ride them too fast and almost run walkers over. And people pushing them over and blocking the sidewalks is ridiculous
- They are a nuisance. People park them in the middle of sidewalks and drive them way too fast on sidewalks weaving around pedestrians
- They are a terrible idea to have on the sidewalks, I walk to work everyday and absolutely hate people zipping by with no warning.
- They are an eyesore just left everywhere. They shouldn't be allowed to go zipping by pedestrians on the sidewalk
- They are an eyesore when they are left all over the city when users are done with them. I have witnessed so many people using them unsafely and driving them carelessly around pedestrians.
- They are an eyesore, people leave them all over the place. They are not safe, the drivers go through intersections without waiting or looking for oncoming traffic. Driving a car in a big city is stressful and dangerous enough, these do not help
- They are as safe as the rider makes them just like a bicycle
- They are awesome! But way too dangerous to ever ride on the road. Too unstable to be able to do hand signals and let cars know where you're going. Love them though! Easy to be safe and responsible on sidewalks and of pedestrians

- they are awesome. do not get rid of them
- They are barely noticeable; I hardly use them and I live downtown where they are densest. I fully support their continued existence
- They are clogging up public sidewalks for company profit. Needs to improve
- They are dangerous and a terrible idea. Please use this money for other, more important, city needs.
- They are dangerous and should not be allowed on sidewalks or roads. I am handicapped and have had close calls where they almost crash into me.
- they are dangerous and someone will be killed
- they are dangerous for riders, pedestrians and vehicles. when you are turning on a crosswalk, everything looks clear then one of these scooters comes flying out of no where across the crosswalk.
- They are dangerous on sidewalks. While walking I have had numerous occasions where I had to jump out of way to avoid being hit. I have seen zero enforcement of numerous breaches in the rules. Multiple riders, riding on roads, speeding recklessly
- They are dangerous to pedestrians who use the sidewalk for walking. Get them on the roads and bike lanes only.
- They are dangerous to pedestrians. I almost got knocked over by 4 e scooters on 4th Av SW on Saturday evening Sept 21. As I was leaving Caesar's steak house. Anyone with limited mobility as am I is not safe on the sidewalks any longer
- They are dangerous to pedestrians. Put them in the bike lane
- They are dangerous, they go too fast, and riders cannot control them. I work downtown and every day when I walk to the train after work or get coffee during the day, I have to dodge scooters. They go too fast to be controlled. I have been hit by one.
- They are dangerous. Get rid of them before there is a fatality.
- They are extremely unsafe drunk people riding them get in front of cars . Nobody is there to check alcohol levels and unsafe when they cross pedestrians on sidewalks that fast
- They are extremely UNSAFE. I have nearly been hit, my husband HAS been struck by a person on an e-scooter. Is the city collecting stats on e-scooter related injuries? There needs to be more rules and they need to be ENFORCED. Otherwise it's ok with me.
- They are fun and get people out more.
- They are fun. But with so many parked in random places, they are an eyesore. Also there are way too many people doubling up on them. And people should realize pedestrians have the right of way.
- They are going way to fast on sidewalks and are dangerous to pedestrians. They are a vehicle and should be used on the streets and pathways likes bikes are supposed to do.
- They are great but executed poorly. They litter the streets because half our population is inconsiderate. They do seem convenient though and with courtesy and respect, shared mobility could have a positive impact on the city.
- they are great for last mile also, more at train stations not downtown would be nice
- They are great fun, easy to use, and have already become a regular part of our way of getting around



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- They are great!
- they are incredibly dangerous. Please stop the pilot, or only allow use on roads/bike lanes. Use on the sidewalk is serious accident waiting to happen (if it hasn't already).
- They are like bikers downtown lights mean nothing, no one gets off to cross the street and do not care if a walk sign is there or not!
- They are not good for the environment.
- They are not pedestrians and do not belong on sidewalks .
- They are not ridden in a considerate way, when you are on a crowded street and refuse to move for pedestrians it leads to accidents, I've been cut off walking by scooters on multiple occasions or seen them driven too fast through crowds.
- They are often parked in areas that they shouldn't (private property of those not using it, on the sidewalk). I've also seen children using these with or without an adult which I thought wasn't allowed.
- They are often ridden in an inconsiderate and unsafe manner - driving too fast on sidewalks, zipping through sidewalks without consideration of traffic - they are a motored device therefore should have the same rules as a car
- They are really fun and hope they continue this program. There should be a program where proper parking of scooters with photo after use gives user a discount to the rider. I hope inconsiderate people don't get them banned for everyone
- They are riding on the streets causing ALL SORTS of problems. Bad enough we have bikes on the streets with bike paths nearby - its CRAZY
- They are riding them unsafe. Pedestrians are being pushed out of the way on sidewalks. We need some sort of safety enforcement.
- They are so fun, but 20% of riders, and where they leave scooters are terribly inconsiderate
- They are the best thing to happen to Calgary in a long time.
- They are too fast, the companies who run these devices should be responsible for the increase in ER visits that taxpayers foot the bill for.
- They are wonderful!!
- They are dangerous and do not abide by their own rules and there is no enforcement. I am really surprised someone hasn't died yet
- They can kill a pedestrian on the sidewalk. My husband almost got taken down by a careless driver on the sidewalk. They should NOT use the sidewalks
- They can not be on sidewalks. What a dumb idea. Keep them on roads 50km if we have to have them.
- They changed the zone without any advertisement. I would never have loaded money on account knowing I could no longer go to my house. Also the speed limit reduction to 8km/hr outside their zone is ridiculous. It is almost unsafe it is so slow.
- They contribute to garbage dumps, even saw one in the Bow River already.
- They don't belong on sidewalks or busy pathways



- They don't belong on the road or the side walks. They move faster than pedestrians and slower than cars. Riders aren't required to have a driver's license so don't necessarily know the rules of the road.
- They go too fast and riders don't respect pedestrians
- They go way too fast on the sidewalk and groups of people on scooters are a speeding dangerous menace riding all over the sidewalk on the grass in parks it is very reckless
- They go way too fast and as I live on the river the pathway is a nightmare
- They have been great for medium distance travel inside the city centre, which are too short for a car share and are a longer walk
- They look cool and modern and first worldly
- They need to be allowed on roads! Sidewalks are dangerous
- They need to be inspected more frequently, as a Red Seal Automotive Service Technician I've seen one to many unsafe units. Then be too fast for a crowded (bushes) sidewalk but is also good awful slow if the path opens or your on a residential road.
- They need to be off the sidewalks. They speed pass at almost 30km an hr most times only a few inches away.
- They NEED to be slowed down in the core - we were nearly run over on the Peace Bridge by a woman (40ish) that was totally out of control
- They need to have a designated place to ride - to protect drivers in cars and pedestrians. It would also be a better pilot project if the scooters were only able to go 12km/hour until participants at
- They need to have speed reduced and some aren't used safely. I see them rounding corners and just about hitting people, and unsteady drivers, dual people etc. Do not feel safe when I see one coming
- They need to limit the amount of parked scooters based on the demand
- They need to respect the road rules and stop weaving in and out of traffic cutting in front of vehicles
- They need to slow down, especially on sidewalks. I have almost been run over a couple of times on the sidewalk with people going faster than you would expect.
- They scooters are hard to find especially fully charged on weekend evenings. They are so much fun!!
- They seem like a good idea but more emphasis needs to be put on scooter driver expectations. Majority of scooter users go too fast and are hard to see especially at night. They should get off the scooters at crosswalks and have more reflective efforts.
- They seem to bit a danger to pedestrians and the riders....
- They should be banned from sidewalks. I have been hit or clipped by people riding e scooters on sidewalks - especially at corners where someone may be riding a scooter next to a building, unaware that a pedestrian is approaching the same corner.
- They should be driven in a safer manner. No doubling up & slower speeds. As a pedestrian it has affected safety for those walking & those on scooters.
- They should be off the sidewalks and go much slower - they are too dangerous for pedestrians too often



- They should have mandatory helmets
- They should have much slower speeds or they must have a helmet.
- they should not be allow on the sidewalk give them a fine.; should follow the rules as a motorized vehicle; should be made to wear a helmet
- They should not be allowed on LRT platforms where I have seen them used and put the rider and CTrain users in jeopardy.
- They should not be allowed on sidewalks and all shared bikes/scooters should have designated parking areas, it looks tacky having them around the city/grass.
- They should not be allowed on sidewalks as they are unsafe. I've been hit twice and spoken to rudely to move out of the way, doubling, children on them, and abandoned blocking wheelchair access ramps and congested areas.
- They should not be allowed on sidewalks or streets. They are dangerous to pedestrians. I have nearly been hit several times.
- They should not be allowed on sidewalks, they are dangerous and too fast. I personally have a friend that was hit on a side walk. The rider said sorry and took off. Follow Edmonton and ban them from side walks. Should never have been allowed on sidewalks.
- They should Not be allowed on sidewalks. They are a "vehicle" that travels at speeds which are too fast for predestinarians to move out of. Its crazy and dangerous. Law suit waiting ti
- They should not be allowed on sidewalks. They should be designated to bike lanes. Children and the elderly are most at risk of being injured by individuals who do not know how to properly ride them, and the sidewalk should be a safe space for pedestrians.
- They should not be allowed on the public sidewalk. It is dangerous and I have seen people get run down by them. They think you (walker or runner) should get out of their way.
- They should not be allowed on the sidewalk with pedestrians as they go faster than pedestrians (think driving deerfoot going 50 when everyone else is going 100). They should require helmets and only be allowed where bikes are allowed, streets and shared.
- They should not be allowed to be ridden on sidewalks.
- They should not be allowed to park on isdewalks as it blocks a clear width needed for people in mobility devices. They also should not be riding on sidewalks at a high speed as it affects older adults stability when one passes from behind.
- They should not be on the sidewalk--i have used these many times in past in Austin Texas and Santa Monica Ca and all are on the Streets--very dangerous to be on sidewalks and City should be sued when the inevitable happens
- They should not be on the sidewalks downtown. Are they bikes/motorcycles that have to follow the rules of the road or not?
- They should not be restricted to downtown they should be available to all Calgarians and their doors should not be reduced
- They should not be ridden on sidewalks or in areas where there is heavy foot traffic.
- They should not be riden on sidewalks, to much risk of incidents with pedestrians



- They should not be allowed on sidewalks. There are too many people that don't know how to properly control it and as someone who walks to/from work every weekday, and am also pregnant, I feel quite unsafe when somebody comes ripping up behind me on one.
- They shouldn't be used on sidewalks
- They shouldn't be allowed on sidewalks, I've almost been run over/given a heart attack especially when coming around a corner where a building blocks view of scooter coming from left/right. Being a pedestrian in this city is becoming very hazardous.
- They shouldn't be allowed on sidewalks. As a pedestrian 90% of the time, it feels like a free for all on the sidewalks right now. Being a pedestrian feels dangerous in Calgary most of the time with all the bikes (shared or owned), scooters, skateboards.
- They shouldn't be on the [removed] sidewalk please
- They were parked everywhere not in a nice way! They don't benefit rural area residents.
- They're dangerous because some people who are on them don't know how to operate or can't control them. They're flying up the road and blowing through 4 way stop signs thinking it's ok. When driving do you time your pedestrians then you have this scooter
- They're dangerous, haven't seen anyone with a helmet including children
- They're fantastic
- They're awesome. City should allow person scooters as well.
- They're fun.
- They're great
- They're littered everywhere and dumped all over the place. Need to have designated pick up and drop off spots near public transit where people would travel further than walking distances.
- They're too expensive. More people would ride them and for longer if it was cheaper.
- Things have unintended consequences that need to be recognized and admitted early.
- Think it is an important addition to Calgary's transit options
- Think shared scooters have a place in the market but they need way more education and people who are caught abusing the scooters should be suspended or terminated from using the scooters/bikes.
- Think the 20k limit is good. Wouldn't go lower however as that starts to defeat the purpose, rather than someone walking.
- this activity is not suitable on pedestrian sidewalks- it endangers children, seniors and all others out walking and those with pets. It is also not safe for children and I frequently see Complete disregard for the rules managing their use.
- This comes with price as well as benefits. I've seen people riding e-scooters on the pedestrian way interfering and creating dangerous situations. also, have a friend who got injured riding an e-scooter. I don't think the city has proper infrastructure.
- This is dangerous, many who ride scooter not follow the rules
- This form of transportation is dangerous. I have seen pedestrians almost knocked over by inconsiderate drivers. They do not wear helmets. On the road, the difference in speed vs cars/trucks is dangerous. I'm waiting for the first serious collision. This d

- This has been amazing. Not only for my commuting options, but also just for the feel and vibe of the city. Everyone is talking about it, and everyone I know has loved it.
- This has been incredible. Please keep the e-scooters!
- This initiative has made the city less accessible for those who depend on mobility aids. That's not ok.
- This is a boon to Calgary and being a modern city, these services help alleviate the problems that arise from not having a comprehensive LRT across the city.
- This is a fantastic option for residents. Most notably in areas where it is hard to connect to neighbourhoods by transit without walking or multiple transfers - Inglewood, Bankview, Marda Loop
- This is a good way for people to get around. Not everyone is healthy enough to pedal a bicycle, so electric scooters help that segment of the population get around without using cars. It's a win for all
- This is a great alternative to transportation. For me it is the quickest way and the most reliable way to go from work to home at lunch for my puppy. It is better than carshare or driving myself because I don't have to worry about parking. I get places fast
- This is a great environmentally friendly, cost-effective, healthy, and fun way for Calgarians to get around. This is exactly the type of thing we should be promoting in the era of climate change. Please keep them!
- This is a great idea. Gets people out and about and exploring/ enjoying all that our city has to offer. Should approve this pilot permanently
- This is a great new addition to the downtown Calgary and for the most part has been positive, with some expected growing pains.
- This is a great option to get around the core.
- This is a great option, I hope it continues as it helps Calgary to be a mobile, fun city for young people.
- This is a great pilot project. I think it is a great addition, especially downtown, and adds an element of fun to the city. I think it is great and I really hope it continues on past the pilot.
- This is a great pilot! The only issue is the lack of bike lanes under the 9th ave overpass. It forces me to use the scooter on the pedestrian underpass. It's safer! I have more people who have issues with me on a scooter there than me on the road ways.
- This is a great pilot. Finding the balance between what is best for scooter users and all pedestrians is paramount for this to be successful.
- This is a great program. There just needs to be some rules set down for users.
- This is a great project
- This is a great way for downtown workers to get between meetings. Previously from West Downtown to the Beltline or Mission I would have to take an Uber. Now I can take a share bike or scooter. All cool cities have these. Let's stay cool
- This is a modern and inexpensive way to get around the city. Please keep them.
- This is a nice option but it's really only helpful to a young, able bodied demographic. Hopefully more accessible options could roll out in the future. Also, I'm just never going to feel safe riding a bike or scooter on a road shared with cars.



- This is a no brainer and should be here to stay.
- This is a really great way to get around. It would be better if there were more bike lanes to get around the city more directly. There should be a bike lane on every street.
- This is a Recipe for Disaster
- This is a super fun and beneficial way to transport around the city. The geo-circle to slow scooters down is a silly idea that ruins the purpose. Please keep the scooters.
- This is a terrible program and makes the city look trashy. Most people on these scooters have no business riding a self propelled mode of transport. Dockings stations are a step in the right direction.
- This is a vanity project, worse even than dedicated bike lanes. I bike-commuted for 15 years without dedicated bike lanes -waste of time and money!
- This is absolute insanity to have sidewalks downtown shared with these contraptions, are you trying to kill pedestrians or the users ?
- This is an essential part of urban mobility - please keep it going!
- This is an extra cost to the tax payer, Why? because costs of health care are increasing. People who ride them should have mandatory insurance to cover any health care expenses due to falls or injury. I have not seen anyone wearing a helmet.
- This is an idiot venture in a city with stressed transportation corridors not to mention the chaotic construction in all quadrants. Please put less effort into catering to the minority, many of which are NOT taxpayers.
- This is an important part of the evolution of no car based travel in Calgary. This is a critical part of facing the climate crisis. We need more infrastructure to support this type of thing.
- This is an incredibly unsafe mode of transport and I frequently see people crossing roads without looking or stopping. I will not be surprised when someone on an e-scooter is hit by a car.
- This is an option that celebrates the freedom and enjoyment of human activity within a suburban environment. We do not need a further nanny interference on how to behave. Leave it alone and all those involved will adapt.
- This is awesome and so convenient
- This is badly needed especially in central city areas!! Don't let the actions of a few dumb people ruin it for those that really need it.
- This is dangerous and people use it like idiots. Not caring about pedestrians or vehicles and I have seen many accidents
- This is good private investment into the city. Dont mess it up.
- This is great for the environment and its an easier option to travel in the city.
- This is great. To be honest I was surprised our city would pilot (and hopefully continue to support) something so different. However!!! I have mostly (90%) of the time seen people either break the rules or totally be inconsiderate -my 3 yo almost run over
- this is my new favourite way to travel - I walk and use public transit as often as possible but this helps to get me places faster that would be more difficult to with transit (directly there rather than multiple stops, changing routes, etc)



- This is the same issue we ran into as uber. The city seems suddenly side struck by a trend that's been going on in other cities for years yet we seem to have no plan or research in place for it in advance to learn from said other cities.
- This is the start of the green infrastructure this city needs.
- This is the stupidest joke of a concept I have ever seen you yahoos do at silly hall. I can't wait for the next election. You all need to find new jobs.
- This is unsafe and mostly young riders do not bother, there must be specific space to park.
- This pilot has been a disaster. I now avoid the places that the scooters operate because people ride like maniacs on them.
- This pilot has been a nightmare, these scooters are used as entertainment for drunks as much as a mode of transportation. They get left in totally inconsiderate spots and clog up sidewalks.
- This pilot has clearly shown that scooters are useful and often used by young professionals and students. I fully support the program, although I believe more education is needed in terms of the rules.
- This pilot is a great option for short trips because it saves time and is very convenient
- This pilot is awesome! Keep the scooters around permanently if not deploy more. I find it impossible to get a scooter after 8:00pm in the downtown/Beltline to commute to different places. I would rather scooter than take an uber, it's way more fun !
- This pilot is causing more harm and interruption than needed. I also think the speed should be reduced to 10km/h. So many needless injuries taking up time in clinics and hospitals that could be prevented by simply reducing the speed or walking to your dest
- This pilot is dangerous! You have all these rules for bikes & helmet wearing but who provides helmets on motorized scooters? I've watched people bounce off curbs and into turning lanes. Why is skateboarding frowned upon and this is allowed
- This pilot is highlighting how little we have invested in cycling facilities, because if we had more cycling facilities in the core there would be a viable option to the sidewalk/road. A scooter is most like a bike (versus car or pedestrian).
- This pilot project is great, however, it is clear that the existing infrastructure can not handle another mode of transportation, especially in peak times
- This pilot project won't fix the lack of reliable public transportation.
- This pilot shouldn't be done downtown! It has such a high density of walkers (including people walking dogs). My dog has had it's paw run over by a carless scooter rider, I've seen person/scooter collisions and people on scooters have been wreckless
- This pilot was launched without adequate research into effects elsewhere, e.g. Santa Monica California
- This program (Shared Scooters) is one of the most progressive things I've seen this city engage in recently. I fully support the initiative.
- This program has been a disaster, as it resulted in MORE congestions and unsafe environment. Also, there's been too many of which parked illegally, or even tossed in the lake.
- This puts smiles on faces and positions us as a more progressive city



- This seems like it could be a great mode of transportation; however, I've almost been hit MANY times by people riding scooters. I think the infrastructure and public etiquette both need work.
- This seems like just another virtue signalling effort. Not fiscally responsible.
- This should not be promoted as 'environmentally friendly' or 'eco' as the amount of energy required to produce the scooters/bikes as well as batteries, driving around to retrieve them is more than City is willing to be transparent about.
- This survey only focused on the potential users. What about asking pedestrians, bicyclists and vehicle drivers their opinions? Seemed skewed to what they want vs what other users want/need.
- This survey seems to already have decided the outcome of the pilot. All the questions are very much pro scooter. Why is that? Why were questions about have you encountered scooters parked on sidewalks? Yes, 1 question was asked about inconsiderate cyclist
- this was awesome. its cool to have something like this in our city
- Those currently using the shared scooters show NO REGARD at all for pedestrians on the paths and sidewalks, NO REGARD for drivers when they choose to 'fly' across a road suddenly, and NO REGARD for people when they 'park' (dump) the scooter afterward.
- Those Wobblies are a menace
- Though I believe that rules/bylaws have been outlined appropriately, there has been little or no enforcement, making sidewalks/pathways more dangerous to all and high risk of injury due to misuse.
- Though I believe the scooters are an excellent way to get around the city, Calgary is barely capable of accommodating cyclists, let alone e-scooters. It seems like the city is constantly a few steps behind technology, and is constantly trying to keep up.
- Thus far I have seen Scooter accidents, scooters and bikes dumped in the middle of pathways and many people driving them unsafely i.e. cutting off pedestrians. Some of these issues need to be worked on.
- Ticket people for having two riders on a scooter or going too fast in high pedestrian areas. Make helmets mandatory for all bicycle and scooter use regardless of age or shared/private bikes and scooters.
- Ticketing riders breaking the law would go a long way, this includes bicycle riders.
- Tickets for rider over 1 person.
- Tiny wheels, high speeds, unstable platforms. Too dangerous for users and pedestrians
- Tired of the negative media coverage
- Tired of the scooters and bikes being left on sidewalks, not ok for disabled people or people with challenges to get around when they are left with no consideration on walkways
- Tired of them being parked in the middle of walkways.
- To many people not paying attention and riding where they shouldn't be. It's very dangerous for others
- to quiet rude riders you can't tell if they are around you



- To the best on my knowledge it's illegal in Calgary for anyone over the age of 14 to ride a bicycle on the sidewalk. Surely it stands to reason and e-scooter shouldn't be used on sidewalks with pedestrians either.
- Tons of fun makes getting around downtown way easier
- too dangerous on busy walking pathways
- Too dangerous on sidewalks. Scooters left blocking sidewalks. Underage riders. Riders doubled up on one scooter.
- too expensive
- Too expensive to be more than just for fun... also need much more safe space on roads... sidewalks are not the right place
- Too fast for sidewalk use. It is like getting hit by a Line Backer in a football game when you make contact. Max is 20km/hour
- Too fast for use on crowded sidewalks
- Too high of speeds on sidewalks. No sidewalks , same rules as bikes.
- Too many accidents and cannot be permitted Nov to Apr.
- Too many ambiguous questions.. I thought this was a scooter survey, not a bicycle survey.
- Too many bikes and scooters left fallen over on my neighbourhood lawns and side walks. High risk of injury as people go very fast without helmets from sidewalks to roads to bike paths. Serious injuries if not deaths are bound to happen.
- Too many close calls on getting hit by scooters on the sidewalk. Riders riding far too fast on busy sidewalks, ignoring rules or courtesy
- Too many drunks riding scooters or multi users on one scooter weaving in and out of pedestrians
- Too many idiots using this scooter I have seen two peoples on one scooter no consideration for walkers.Walking is better for you.Downtown is not big you can get around just by walking instead of riding this scooter looking like an idiot on there
- Too many injuries are happening from the scooters
- Too many irresponsible people are using them at this point.
- Too many irresponsible people using scooters.
- Too many kids riding recklessly. App should require you to upload your photo ID so children can not ride and to hold reckless riders accountable.
- Too many people are doubling up on one scooter. Young children are riding them with parents watching. People are riding them on the streets.
- too many people are inconsiderate of pedestrians, and the speed of the scooters is to fast.
- Too many people driving the scooters to get home after the bar. They should not work after a certain time. Most accidents are caused by using them after a few drinks.
- Too many people still ride scooters unsafely and against Lime/Bird's supposed rules. More needs to be done to enforce them effectively.

- TOO MANY people that use them ride WAY TOO FAST for use on sidewalks and pathways where there are people walking. There has to be a mandatory limitation on their speed for use where people and children are walking. They should be licensed as motorbikes.
- Too many people use the scooters on sidewalks and almost hit pedestrians. I was nearly hit a few weeks ago leaving a store in Kensington.
- Too reckless and fast in sidewalks and use the streets as a playground cutting off cars and disregard for rules and lights
- Top speed should be reduced and more education on operation is required. Mandatory helmets?
- Top speeds on sidewalks are too high. Riders are often inconsiderate of walkers. Bike lanes should be used where possible, but they do not provide sufficient coverage downtown.
- Transit should work year round, these options don't.
- Tried the scooters for the first time this past weekend and it was a blast. I had so much fun. I like that it's fairly reasonable to use. Would like more scooters available and have charging ports around the city.
- Try to find a canadian company for the tender
- Two near misses as a pedestrian with scooters on sidewalks this summer...terrifying
- Two people shouldn't be riding on the same scooter. Scooter riders feel they have right of way on sidewalks.
- Two quick things: 1) E-scooters parked all over the pathways unfortunately reduce the aesthetics of our neighbourhoods and parks. 2) I have seen multiple instances of people riding e-scooters quite recklessly while intoxicated.
- Under 18 should be allowed if supervised
- Uneven sidewalks are dangerous, please fix them
- Unfortunately certain people seem to feel that because they are on the scooter that people walking are suppose to get out of their way, stop for them, yield for them etc. I've had people tell at me as they came from behind me and get mad
- Unfortunately you can't make people ride safely or considerately. People should be wearing helmets and be required to follow the traffic safety act to keep other safe from their poor decision making.
- Unique option, great for tourism! Makes connecting all parts of downtown feasible! Stephen Ave to 17, Sunnyside to Inglewood etc.
- Units do not belong on the sidewalk, neither parked nor moving. Parked units cause clutter & tripping hazards for blind & visually impaired pedestrians. Primary sidewalk purpose is for slow (ie: walking speed) and having 20km units is conflicted usage
- Unsafe and a nuisance
- Unsafe on sidewalks - too fast, two or three abreast, lack of control by riders
- Unsafe on sidewalks and public roads
- Unsafe scooter users should be fined. I was forced off the bike path on my bike by a scooter rider who didn't know how to ride properly
- Unsafe! People not obeying rules of road. Healthcare costs rising unnecessarily due to scooter injuries



- Unsafe. ie more one person on a scooter, no safety gear, sidewalks and pathways where pedestrians are present. being 'abandoned' in a manner that makes it unsafe or impassable for handicapped persons
- Unsightly, detriment to appearance of surrounding when parked, parked haphazardly
- Update bylaws for personally owned scooters to match the bylaws for rideshare scooters
- Use of scooters in heavily populated sidewalks and lack of awareness of traffic is the biggest problem. Sidewalks should be for pedestrians only in crowded and touristy areas.
- Used Lime scooters in Dallas TX. They are permitted on street or sidewalk. Except downtown core where they can only be on street. This makes sense to me rather than restricting to busy sidewalks downtown like Calgary is doing.
- Users are reckless and leave scooters in places that can cause a real hazard to cyclists and pedestrians, especially at night. I have nearly been run over or have had a scooter crash into me several times these past couple of months.
- Users of these things are a menace to pedestrians and vehicle traffic. Enforcement and the ability to enforce appropriate and lawful use of them is a pipedream.
- users safely share pathways by: off the path when not moving. Stay right when moving and communicate with other users when passing. Geofence & rush hr spd lim on escoots ought 2b rare=EauClaire only.
- Users should not be operating escooters under the influence. Helmets should be provided.
- Users, especially infrequent users, are not aware of rules of transport and sharing pathways, sidewalks, etc and endanger other users with their ignorance.
- Using the scooters to jump off of curbs isn't ok
- Very concerned with the current speed they travel. Someone is going to get seriously hurt, just a matter of time.
- Very dangerous as a pedestrian at Eau Claire and Princes Island as scooter riders are too fast, inconsiderate and do not follow the scooter rules of single riders, adult riders and parking
- Very dangerous on sidewalks. I live in mission the side walks are too busy. riders are drunk on weekends .lots of riders doubling. My self an two ladies were hit waiting to cross a street by a e Scooter that was going to fast and could not stop. they go
- Very dangerous to pedestrians. All family members have almost been hit repeatedly. These were a terrible idea.
- Very disappointed that safety rules(helmets, lights,) were exempted for this pilot. Also lack of education & then absolutely no enforcement has led to a dislike of the scooters. They are being used as toys rather than last mile transportation.
- Very few riders are using scooters in an appropriate manner. I have seen two people on a scooter. I have seen many scooters on the road in the way of moving cars, these scooters were not just crossing the street, they were using the road as their path.
- Very few riders fully obey the usage guidelines. Many riders are outright inconsiderate and unsafe. In the program's first 3 weeks , I saw 11 dangerous incidents involving scooters, including myself being hit while walking on a crowded 17th Ave sidewalk.



- Very fun and a modern metropolitan vibe to having them around. I know there have been incidents with the scooters but I'm pretty sure those were people who literally had no brain cells.. Thanks :)
- Very much hope the pilot become permanent
- Very poorly drafted survey that entirely, and I am sure deliberately, misses the very real issues of public safety, individual safety and the public cost/burden of those issues.
- Very unhappy with scooters on sidewalks/crosswalks. Cyclists misuse the sidewalks/crosswalks -- a real danger. Scooters on the sidewalks/crosswalks adding to risk. Drivers expect walking speed in crosswalks; turning across crosswalks PROBLEM!
- Very unsafe
- very unsafe . if city wants to continue them then helmet should mandatory & only permits on side walks
- Very unsafe as no Helmets are used. 2 people ride on the middle of streets. Can cause fatal accidents.
- Very unsafe on busy sidewalks, like 4th Street
- Very unsafe. For the driver and for pedestrians.
- Very useful and convenient. Not enough in the city.
- WALKERS HAVE RIGHTS. WALKERS ARE COMPLETELY IGNORED. YOUR SURVEY IS SO BIASED TOWARDS SCOOTERS WE CAN ALREADY KNOW WHICH WAY YOU ARE WITH THIS.
- walking is much more healthy and safe
- Was a lot of fun I am from out of town I would use it again and again
- Was almost hit by scooters in Bowness and Prince's Island park. Pedestrians should not have to jump out of the way of scooter riders going way too fast.
- Waste of healthcare dollars from injuries
- waste of resources, accident waiting to happen as riders are not careful around cars and pedestrians. These things should never be on sidewalks
- Wasting tax payer money instead of hiring more firefighters and Police, this is good for the sidewalk not safe in the street!
- we could have dedicated scooter lanes on sidewalks. They do it in Munich with bikes.
- we have almost hit 3 children on scooters because this hole '18 plus' doesn't apply when parents are buy the scooters for there children it is outrageously dangerous. we have also seen many accidents with them and people doubling up it is just so bad
- We have been loving the scooters. It allows us to explore more areas and businesses. We also recognize not everyone is using them properly and that is frustrating. I hope we get to have them back after the pilot
- we have enough issues with unlicensed and uninsured bicycles on our roadways and streets all we need is more of these to cause traffic issues and pedestrian issues.
- We have many bike pathways and cycle tracks in Calgary and believe that this is where these scooters should operate. I do not feel safe on the sidewalk. I am also curious if these new companies are paying any taxes in Canada or Calgary.

- We have seen a lot of scooters being used while we were riding our bicycles. We couldn't help but notice the smiles on the faces of the scooter users. We feel having these available adds a significant positive element to transportation options in Calgary
- We have seen too many instances of multiple riders, underage riders and inconsiderate use and parking of scooters. Having scooters sharing the sidewalks with pedestrians is not a good idea (check with the City of Paris on that).
- We live in Inglewood, close to the bow river and use the pathways extensively to walk our dogs. The ratio of walkers to scooter riding individuals has gone from 1:1 to 3:1 i.e. More scooters and bicycles on pathways than walkers. This is dangerous
- We live overlooking the Jaipur bridge to Princes Island at the confluence of pathways and bike lanes. Scooters here are well used and respectfully parked.
- WE LOVE SCOOTERS - BUILD MORE BIKE TRACKS PLEASE!
- We love the e-scooters. It seems those that don't ride them are the ones that hate them
- We love the scooters. Scoot scoot.
- we need more around the city, not just in downtown
- We need more dedicated infrastructure for cycling, scooters and so on. More specifically, separated bike lanes/pathways. Our recreational lanes are amazing but our commute lanes are sorely lacking/missing.
- We need more info on injury rates
- We need more Lime Scooters. The Bird scooters are good but they don't feel as safe when I ride them because they are slimmer.
- We need more separated bike lanes and e-scooters should not be allowed on sidewalks. There is not enough communication encouraging people to ride in bike lanes, go slowly or disembark on busy sidewalks & where to leave the scooters.
- We need more space in the city for non-motorized transportation. Get cars out of the downtown!
- We need more transportation options, not less. Scooters are new and people need to learn to adapt to that.
- We need to get them off the pathways and sidewalks. I work downtown and jog along the BOW pathway. they are moving much too fast and always think they have the right of way. They are a danger to walkers and runners.
- We need to know by whom and how safety violations will be addressed. We need to know who to call to report infractions.
- We need to stop U.N. Agenda 21, as man-made climate change is a lie. Nothing but a wealth redistribution scam.
- We should ban them from sidewalk. Let them ride on the road. You get hurt, if you want to ride, not if you want to ride, you hurt other people. Too dangerous. AHS should not cover the bill, it should come from the insurance money.
- We should be encouraging people to walk to get more exercise
- We should let scooters on the roads and NOT the sidewalks, and we should definitely allow other personal electric devices like onewheels to be used in all areas

- We should survey other successful cities versus resources being used to reinvent what already works, i.e. Amsterdam, Berlin
- We were in Los Angeles earlier this year and they had the scooters everywhere and it was wonderful! People were very respect with the pedestrians and there seemed to be no problems at all. I'm sure Calgary can figure it out as well
- We were in Princess Park and the people on the scooters were driving at TopSpeed weaving in and other people. It was highly unsafe.
- wear helmets and get them off the [removed] sidewalks.
- Wearing helmets needs to be better enforced
- Well is that every person I have ever seen riding as disregard the rules by not wearing a helmet and there are people under 18 riding them
- Well it's great to see people using the scooters the issue I have is with unsafe use - people will leave them on sidewalks near crosswalks severely impeding school strollers and people with disabilities
- What a mess. Scooters on my lawn are pissing me off.
- What about winter?!
- What age or who cannot operate the e-scooter. Also like to know only where to operate the e-counter (from by-law). Since the police already not always able to catch real car speeders, what plan and how police can catch people not responsible on e-scooter.
- What are the rules governing users and how are they being enforced? Seems like a free for all.
- What I love about the scooters is how happy it makes people. Everyone on a scooter is smiling. It also provides a nice option for getting around, I hurt my knee this summer and hopping on a scooter to make a meeting or lunch appointment was a terrific.
- What is being done to protect pedestrians? Are there any enforcement or laws to protect those on side walks. These should not be allowed on sidewalks. My Mom is a senior in the belt line and she doesn't feel safe on the side walks !!
- What is going to happen in the winter
- What is the deal with helmets? I never seen anyone on a shared bike or scooter with a helmet and I believe it is mandatory on the bike.....
- what is the liability to the city when personal injuries occur?
- What will happen to the bikes and scooters in the winter when they're not really usable?
- What's the point? Higher healthcare costs, less exercise for what social benefit? Fun to zip around on I guey.
- What's going to happen in winter? Why the usage of helmets are not mandatory? How can you report bad riders (aka bad behaviors) ?
- When escooters or ebikes are available, my commute to/from work is much faster.
- When I ride the scooters, they are fun. When I am not on one, I hate them and they are a dangerous nuisance.
- When pushing a stroller I have been forced to go onto the street to go around abandoned scooters that were left between parked cars and hedges. What are the options there? None that are good.



- When scooters are on the sidewalk they think of themselves as pedestrians, so when they get to a road they zip into traffic at 20km/hr. It's extremely dangerous when the weather is poor and it's dimly lit.
- When the scooters came out it was a remarkable idea for the city. It gives everyone an opportunity to travel farther and faster with ease. I was
- When walking felt like every second had to watch out because of the scooters
- when will it end? The e-scooter riders are a hazard to the public as the riders are inconsiderate and cross the road when the count down is almost at zero with no concern to cars or other pedestrians.. The scooters are left all over the sidewalk
- Where and how they are parked is an issue as they are dropped anywhere even unsafe center medians. No safety considerations are in place hence all the emergency room visits.
- where are the helmets and knee pads ? those I've seen on them , where people have their own scooter wear the safety gear but are not allowed to use the sidewalks or pathways and streets how is this good and fair program?
- where are the helmets for the bikes and scooters?? charge all related health costs back to the companies..taxpayers should NOT have to subsidize these costs
- where are the helmets? encouraging people, especially drunk people (because these are parked in large numbers in front of bars and in the middle of sidewalks) , to ride scooters is hazardous and irresponsible
- Where are the scooters going when it snows? How is this cost effective over the winter months?
- Where does the lawsuit get sent?
- Where the scooters are allowed to be ridden. I understand that it is hard to maneuver around pedestrians on sidewalks, but scooters in bike lanes are also problematic.
- While commuting to work by bicycle on the pathway system I noticed that many scooter users do not obey any rules and have little consideration for other users
- While I am an avid skateboarder and have no use for the scooters in my life, I feel they are a wonderful alternative for folks to connect with transit. Happy to share our city with them.
- While I appreciate the spirit of the effort, our streets have begun to look like junkyards with shared scooters and bikes left everywhere.
- While I have never ridden an e-scooter, but have had several negative experiences as a pedestrian. I have seen people driving their scooters while intoxicated. I have also seen people riding scooters who are clearly unable to control them.
- While I like the freedom of coming and going anywhere with the shared mobility services, I would like initiatives implemented to improve parking or reporting unsafe users
- While I understand why they are a good alternative transportation, we simply don't have the space to have so many going at the high speed they are going. Maybe at 10km per hour. But right now we have them dodging walkers and runners in dangerously
- While it's an excellent addition to the transportation network, I do not believe it should be seen as a replacement for public transit, rather a convenience that should be enjoyed.

- While not perfect, anything that makes access to transit easier is of overall benefit. Make and enforce clear rules.
- While people have at times been inconsiderate while riding scooters or have not followed the rules, I think it has improved over time - if there were some consequences for those individuals not following the rules, I think behaviour would improve further.
- While the city has the info on the website, I think it would help to require all scooters to have the main points on a sticker on them, such as parking them respectfully, not doubling, age limit etc. I have seen all of these occur daily.
- While the novelty of the scooters has worn off, I still see people not following the regulations and terms of service almost daily. The most common issue I see is more than one person riding one and general carelessness / not paying attention.
- While the scooters are an interesting concept and fun to ride, they're completely dangerous to pedestrians, there's no oversight for safety both for riders and those they may hit. The scooters are too expensive for what they are.
- While there are more 'understanding' on how to use the share bikes, there are no understanding on how to use the scooters. People are zipping all over the side walk and it makes it unsafe to walk with a toddler.
- Who enforces rules and laws? Are there any?
- Who ever came up with that idea was an idiot, healthcare is going to pay , means we are going to pay for idiots to ride those scooters
- Who has the right of way on a sidewalk (pedestrian vs scooter), how does the law protect pedestrians struck by scooters, are there any laws against riding scooters dangerously (ie 20km/h weaving through crowds of pedestrians)
- Who holds liability, how does a pedestrian that has been injured receive compensation.
- Who is going to pay when they hit something ( person, car or bike/scooter ). Do we sue the City of Calgary or the rider. Why don't they have to get insurance since they are riding on city streets. Car owners have to buy insurance. Lots of law suits.
- Who is liable when injuries occur or people are hit by them? Where there are bike tracks/bike paths there should be no scooters as they crowd pedestrians
- Who is paying for health care costs related to accidents? This is being abused and rules are not being followed. They look like junk on the side of the road all the time. No options for helmets to be used.
- Who is picking up the extra cost for Health Care Services due to accidents when using e scooters ? Why no enforcement of rules regarding speed, helmets.
- Who is responsible for enforcing rules? See lots of misuse and inconsiderate parking. More joyriding than transportation option. Feel unsafe as a pedestrian.
- Who pays for injuries of bystanders?
- Why am I seeing so many people ride a scooter with 2 people in it? Or kids with no helmet? Seems kind of dangerous
- Why are electric scooters permitted on sidewalks that pedestrians are intended to use?

- Why are helmets not worn riding the scooters Way too many people going to the emergency rooms at the hospitals. Terrible.
- Why are scooters allowed on walking/running pathways? I was nearly knocked over and insulted when I didn't react fast enough.
- why are the bylaw officers not doing a better job policing these escooters
- Why are the bylaws not enforced regarding these? Law requires helmets, but companies do not provide one. Two on single scooter, etc.
- Why are the police not enforcing riders of scooters? I've seen many double riders and late at night riding all over the streets in a careless manner
- Why are there not more around the UofC and MRU?
- Why are they allowed on sidewalks?! It's insane. I live downtown with a small dog and having to look out for people whizzing by is unacceptable!!
- Why are you deliberately putting my health and safety at risk by encouraging anarchy in highly regulated traffic patterns
- why are you making sure people are not using helmets, and also, why are kids using these, and don't have parents with them with they are using them, and also see a lot of double riding. and what is the legal age to use these .
- why aren't any rules being enforced? why aren't they equipped with signaling devices such as bells? why wasn't pedestrian safety considered? why are you allowed on them without a helmet? who's liable if a scooter driver hits a pedestrian?
- Why aren't the companies hosting these projects NOT policing the users who ride unsafely and against the user rules?
- Why bother wasting money on this survey. Admit it, it's here for good no matter what citizens say because our council doesn't listen to citizens.
- Why can't scooters be on the road like cyclists? Less likely to collide with a pedestrian (on the sidewalk), and cars are already sharing the road with cyclists, so the same rules should apply.
- Why did the home area get restricted to only south of 16th ave N? I like taking scooters to university and friends houses in banff trail. Otherwise I take an uber which is worse for the environment.
- Why does the government let these scooter companies charge so much? They are even more expensive than Car 2 Go. Does this make sense?
- Why has the riding zone been reduced? Why do the scooters slow down once outside the designated areas?
- Why implement a form of transport when there is little ability to monitor and police. It makes life in the inner City (my neighborhood) intolerable when trying to get around by foot or driving
- Why is Mt Royal all of a sudden cut off of Lime Zone ?
- Why no helmets? Obvious head injury risk
- Why no question on people's experience and observations with scooter use danger to pedestrians. riding 2-up, obstructing sidewalks, going from sidewalk to road to pathway to wrong way up one way streets etc .. rules need to be the same as bikes



- Why would you encourage scooters over walking? Bike share yes, but scooters? Completely unnecessary, and if other cities are example, dangerous.
- Why wouldn't the city continue this project, good for the environment, gets people outside, affordable option, easy to use system, people should have options.
- Will there be more scooters added soon?
- Will there be police patrol/penalties for people who don't use scooters responsibly (i.e., speeding)? Or what happens if a person on a scooter is involved in an accident, whether it is with another scooter, pedestrian, etc.?
- Wish it had a bigger range
- Wish they were a little bit faster.
- With any project there will ALWAYS be some percentage of people that don't follow the rules and try to ruin it for everyone else, but PLEASE don't let them. The majority of users abide by the rules and are very respectful.
- With complete lack of enforcement or safety, I have nothing good to say about this ill advised project.
- With several of the major automobile manufacturers now producing scooters, they are in our future. Please don't be a nanny state. Interestingly, in London, where they are not actually legal, they are being used extensively on the inner city streets.
- With the advent that scooters have been allowed to ride on sidewalks, the pedestrians are now of being seriously hurt. on a number of occasions i have almost been run over by a scooter due to the fact that they are being allowed to ride on sidewalks.
- Without enforcement of the rules, people using scooters are never going to follow the rules. I can't count the number of times that I've seen people who are walking almost knocked over by scooters. The scooters should be forced to use the bike lanes.
- Works best along the Bow pathway. Sidewalks are challenging at times. But we had a bad experience thinking we could park the scooters at the Stampede grounds LRT station. Why is that a restricted parking area.
- Would be much better if the max speed of the scooters was higher, and people were allowed on the street. The sidewalks are too small for scooters and pedestrians.
- Would be nice to allow them on roads. They are also more expensive here than other places. Initially a lot were dead but that seems to be getting better. Overall, nice to see the city embracing and trying new things like this!
- Would be nice to have a basket to put phone/wallet in on scooter for safety. If no pockets, then holding it and difficult to control scooter and hold phone at the same time. Especially if needing to use GPS
- Would just prefer you didn't - there are enough inconsiderate & thoughtless people residing in Calgary without adding to the problem.
- Would like Information on the cost to taxpayers



- would like to comment as i live just off 17 ave and 9A St SW and i see these scooters all times of the day and nite and very wreckless drivers on roads and sidewalks and often many drivers are far from sober...disrespectful and stunt drivers & speed
- Would like to see additional regulations such as Helmet required, restricted speed, age appropriate, no more then one rider per scooter and restriction to bike pathes
- Would like to see broader boundaries of where electric scooters/bike can be used throughout the city (ie. South of Macleod)
- Would like to see consistency with bikes, scooters, skateboards & increased enforcement of rules. Winter in calgary makes this a seasonal issue
- Would like to see mandatory training. Would be opposed to helmet rules.
- Would like to see more drop off locations near LRT stations instead of all clustered downtown.
- Would like to see some other options as you move out of the core, that is possibly 2 or 3 places in a neighborhood where they can be left (eg. at one of the two gas stations/convenience stores in Hawkwood). I like that they can be found anywhere downtown
- Would love to have more scooters added. Would also recommend a specific parking spot dedicated for all scooters
- Would love to see shared bikes and scooters stay in Calgary!
- would prefer if scooters were not ridden on sidewalks
- Would prefer to have parking docks so that the entire city is not littered with bikes and scooters. Many large cities use the docks (I have used them in London-UK and Houston) and they function wellkjcosks
- Yeah, one question, like all modes of transportation there is enforcement of rules and penalties issued if not. Who enforces the rules of the scooters?
- yes
- Yes , scooters should follow the laws as bicycles, should have to wear helmet & not go on sidewalks & use warning horn or bell. To many riders showing no respect or curiosity for pedestrians or automobiles, just about hitting pedestrians on sidewalks.
- Yes enforce the safety rules the same as bike owners, you have riders who don't stop for pedestrians, drive thru crosswalks without dismounting and most importantly no helmets.
- Yes I have seen a fellow holding his child tripping over a parked scooter , If that were me I would be suing the City of Calgary to establish a legal precedent in banning scooters
- Yes I think the City lacked realistic planning regarding how to introduce a new user group to the pathways and was too focused on trying to be cool.
- Yes liability for damages done either personally to someone or to a vehicle. Safety including helmets, signalling their intension. Driving by the rules of the road. Not jumping off sidewalks into crosswalks without. Paying attention dangerous speeds
- Yes no information of how to use thede scooters
- Yes please keep them off of the sidewalks with pedestrians. Rude jerks almost running into people. How about some helmets and one person per scooter



- yes these are motorized vehicles and should have to wear a helmet and be licensed just like a quad or dirt bike or car also so should the rider be licensed
- Yes to many scooters in Calgary. Edmonton has only 1/3 of Calgary. Also they park them in the middle of bike path. In the middle of sidewalks and roads. Ridiculous
- Yes to the program, No to riding on sidewalks its not safe for pedestrians, make helmets mandatory, it looks like a junk yard when they are ditched in communities, figure out parking
- Yes users park scooters everywhere with out regards to pedestrians or even access to building doors are being blocked by scooters. It is not safe for scooters to be driven in pedestrians as it poses too many risks especially to children and seniors.
- Yes! Myself, my husband and grandchildren walk all over Crescent Heights, Mount Pleasant and downtown and people are very inconsiderate when riding. They ride with multiple people on the scooters, are not able to control or ride the scooter safely and are
- Yes! They have the potential to do a lot of good. But Bicycles aren't permitted on the sidewalks. These shouldn't be either. If there's a need for more bike lanes in order to encourage these, then make more bike lanes. But just get these off the sidewalk.
- Yes!! I believe the rules are clear about only one person on a scooter, no young kids operating them & being courteous in there usage. Many users are either not aware, or could care less
- Yes, as a pedestrian I've been clipped by a person on an e-scooter when I was walking as far right as I could on the sidewalk. Not all people using them are competent, so it's not safe to have them traveling on sidewalks..
- Yes, fees are unfair. If you pick up a scooter outside the downtown core you must return it to the downtown core or will be levied a hefty fine, DESPITE picking it up outside the core to begin with.
- Yes, I am handicapped and those scooters and riders are dangerous and I had close calls as they are riding on sidewalks in downtown during rush hour
- Yes, I believe there should be more enforcement of the 'rules' surrounding usage. I see far too many multiple riders and children using the scooters. I rarely see any riders using a helmet.
- Yes, I don't visit downtown often but in the last 2 weeks I have witnessed scooters being operated in a careless fashion, one women breezed up behind me and scared me as me pass unannounced. I noticed bikes and scooters being left anywhere, I had to walk
- Yes, I have almost been hit several times by scooter riders who use the scooter as a toy, rather than just a means of transportation. They should not be legal on sidewalks and they should only be parked in designated areas.
- Yes, I have witness and have two young senior friends that where seriously injured rushed to the hospital by a young person riding a e scooter and crashing into the ladies from behind.....the young driver was for a minute looking the other way on the side
- Yes, I like the idea .make smaller ones for kids, they're going to use them regardless of the city saying no.
- Yes, I walk daily and am frustrated to be nearly run over by people operating scooters. They are inconsiderate and expect me to move out of their way. Users leave scooters in the middle of the sidewalk, I have to walk on someone's lawn or on the road



- Yes, people are concerned about the kids using it, may make smaller safe one for them, use a system if they do not have a helmet on then the scooter won't turn on. And for myself and others getting up there in age maybe use three wheels.
- Yes, people ride the scooter illegally all the time!! They double ride them, park them where ever they want like on a Blvd in the middle of a road, and my friend was hit from behind by a scooter as we were walking. People taking no responsibility for them
- Yes, please continue this pilot as more people are using the streets and enjoying our beautiful city out. Also, ask Lime and Bird to reduce the price as it is too expensive.
- Yes, please ensure that people using these are wearing correct protective gear, have insurance, a license, or registered vehicle so they can be held accountable for their actions. Just like bike riders should have a plate and pay for their use of all.
- Yes, please review the use of scooters in Mission-Cliff Bungalow. The sidewalks are too crowded to using scooters. Make a bike lane on 4th Street for e bikes and scooters. SLOW the top speed in residential areas. I have been hit twice by scooter users.
- Yes, the scooters are being ridden in an unsafe manner. One day, I witnessed THREE children on one scooter. Some days I have witnessed an adult and a small child hanging on the front of a scooter. Most never ring the bells, most weave in and out.
- Yes, these scooters are a nuisance. Like the permanent bike lanes they're disruptive to traffic and are only usable 2/3 of the year. I find that I've nearly been run over by irresponsible riders. Riders should be responsible for insurance/liability
- Yes, these scooters are awful. The people using these downtown are down right dangerous, I almost got knocked down by a crazy rider going way too fast on a sidewalk and in a pedestrian construction zone. I worry about accidents & who is responsible
- yes, those things are dumped everywhere, found vomit on one of them, they're a nuisance, ditch them.
- Yes. I have personally seen numerous acts of unsafe activity on these units primarily as what appears to be a lack of available, safe space (NOT SIDEWALKS!!!) to ride these and lack of rider balance/training. Who was stupid enough to OK this?
- Yes. This new reduced travel zone that is NOT what their website says is garbage. Got stuck outside their core zone going 8 km/hr, and couldn't lock scooter. That's garbage.
- Yes. We were driving home from the Saddledome last week around 9:30 pm and out of the blue, came a scooter with two somewhat drunk men riding the scooter on the sidewalk at a high speed, racing across the intersection out of nowhere. We almost hit them.
- Yes. Currently, scooter riders are emboldened by the fact that they are allowed on the sidewalk. They approach pedestrians at high speed from behind, and expect them to move over or stay to the right. They should be treated like bicycle!
- Yes. I am strongly opposed to scooters being on the sidewalks. Sidewalks are for walking. Scooters travel at a much higher speed and I've seen a lot of out of control riders. I find it terrifying to share the space



- Yes. I have looked in vain to find a phone number to notify Lime/Byrd to pick up their scooters that are parked/abandoned on private property. No such number exists that I could find. Why?
- yes. it's dangerous for walkers. I reside in mission. part of the beauty of this neighbourhood is enjoying amenities and elbow river. but alot of the joy has been taken away. SIDEWALK thats its intended use and should continue to be.
- Yes. The scooters would be safer if they weren't charged by the min. Thus, creating a rush from people using the scooters.
- Yes. This is great. We live directly beside the pathway in Inglewood, and the joy we see on a daily basis from people riding is amazing. Keep looking forward! Riding in cars is not the only way.
- Yes. This pilot should ONLY be continued if the city can provide appropriate infrastructure. Right now, bike riding is discouraged and scooters are encouraged? There are no designated lanes, people ride scooters fast and furious everywhere, its dangerous!
- Yes. Today getting off the C-Train at Center St two men were riding somewhat dangerously around myself and others. One was doing a zig-zag around us. Not everyone behaves this way but I do have this concern of getting hit if I didn't look.
- You neglected to ask us what our experience was of these scooters - a serious omission in this survey. As a pedestrian, I am no longer safe or comfortable on sidewalks because of the scooters.
- You can't band aid the world, if people get hurt riding them that's their own fault. Unless they're kids.
- You cannot start a rental without being aware of the rules.
- You didn't discuss safety or focus on how dangerous people are riding the scooters such as not making noise when approaching people, riding 2 in a scooter, underage people using scooter or riding where they aren't suppose to.
- You forgot to add motorcycles and scooters to the first page of questions. I'm a daily rider, we probably outnumber some categories, and due to the spread-out nature of motorcycle parking in the city we often employ multimodal transport.
- You haven't asked my age. I'm 66 and I'm scared of scooters sneaking up behind me on busy sidewalks at high speed. Also, most of the riders I've seen are doing it for fun, not transportation -- so this gives no environmental benefit.
- You left it a question about fun. They look fun, and fun is an important part of quality of life.
- You need charging docs downtown and other areas like mardaloo. People could get a discount if they docked it there at the end of their trip. And in the app you could show how many docking spots open at each dock
- You need more bike/scoot infrastructure in this city. 5th st Bike lane NEEDS to go to elbow river, it ends in the most awkward way and is confusing for bikers and cars alike. That part of my commute is where I feel the most at risk of getting hit by a car
- You need to actually assess if scooters are better for the environment. What is the footprint on charging, the batteries and for Lime staff to move them around? The environmental angle needs to be thoroughly researched or guaranteed wind or solar charge



- You need to fix the issue related to people leaving scooters and bikes anywhere they please (middle of sidewalks, etc). Safety helmets need to be provided too. I've seen close calls where head injury could have occurred..
- You need to have people on the ground watching how and when people use the scooters and park them. I have seen multiple adults on them. I've seen them slaloming around people and cars. Today I saw someone dodging moving traffic on one.
- You should also ask people that walk whether they feel safe/comfortable with electric scooters in sidewalks. I find it difficult to believe that it is safe. When will the city share information about the increase to health care costs from the pilot?
- You should be allowed to rider personal e-scooters on side walk. Many people already do without knowing rules only currently allow shared e-scooters.
- You should be asking businesses about how this impacts the. The scooter companies should be required to reach out to BIAs with informaiton for businesses who are impacted.
- You should definitely allow them in the city, they are great!
- You should end the project early. I and others have experienced being clipped by them. I saw someone nearly get run over by the train because they tried to cross against the light and beat the train
- You shouldn't be able to reduce the scriptwriter for longer then 5 minutes.
- You want youth and the community to be active and get out more and spend time with others. I think this is doing that and providing an alternative to Calling a cab or Uber. And it's environmental friendly.
- You will need more by-law officers to enforce teenagers to not use this equipment. Saying 'please don't do it' does work in Calgary.
- Your questions in this survey are written in a way that appear to be attempting to illicit only feedback that supports the use of eScooters. What is the point of this if you have already made up your mind? There is no room to provide comments against.
- Your surveys are too kong. I'm sure many people quit partway through. Aside from that, scooters are great addition to any vibrant city.
- YYC is very fortunate to get the E-Scooters and they should stay a part of our transit/culture
- Zero speed restrictions
- I have experienced a scooter accident/injury and know many others that have as well. Also many people know the rules and choose to break them, riding recklessly, doubling/tripling (sometimes with kids), and expecting pedestrians to yield. This part sucks
- No
- Rey disappointed that it is no longer available in suburbs and only down town. I will not use them there.
- "Good for the environment" is too broad. Better then everyone driving individual cars most likely. Carbon impact is still there because they have to be charged. Misleading App in that way.
- 100% want Lime to stay!!! It really adds a vibrancy and cosmopolitan energy to our city!



- A big challenge for my use was when Lime massively shrunk the ride zone which removed my house from within it. It's certainly not as convenient as it was initially. Also, the speed-restricted zones are too slow when we're still being charged the same.
- A few bad scooter 'drivers' take all the attention away from the good ones. I am just as likely to see inconsiderate bikers and pedestrians. In general, the city's people need etiquette lessons for following road rules and respecting space.
- A lot of people don't think the scooters should be allowed on sidewalks, only roads and bike lanes. I tend to agree only because they are so quiet it is hazardous for pedestrians who might not hear them coming up behind them.
- A majority of people I see riding scooters are using them properly. There are idiots though. I hate how people park them, but they seem to be everywhere when you need them. I would like to know more about how environmentally friendly they really are.
- A more effective bell would be good. Something louder and more durable. I rode a scooter with the bell broken off and another where I rang the bell and I could barely hear it let alone a pedestrian on the sidewalk.
- A 'report to Calgarians' type of information on safe use, personal accountability & liability. I see lots of smiles on the riders. The company should monitor and block users that misuse the scooters..
- A shining example of Calgary as a modern city
- Absolutely loved having this option, saved me a number of times when I was in a pinch for transportation!
- Access to the program outside of the downtown would make me consider using it more
- Accident rates will drop off as people get used to the scooters, you can't legislate/ make rules against being an idiot so the City should accept that there will be silly accidents and let people bear their own consequences
- Allow people the personal responsibility to use or not use helmets. It would deeply discourage ridership and be impossible to enforce.
- Allow their usage during the winter time in Calgary - with Chinook winds we still have some very beautiful clear days in the winter where snow has melted off sidewalks. Also, continue to leave them out and charged at night.
- Allowing these to travel on sidewalks at high speed is ludicrous. The rules are rarely followed. I would stop these things from being used immediately.
- Alternative transportation choices are good
- As a basic rule the "general public" are idiots therefore more enforcement may be needed for reckless riders and people who park in stupid spots.
- As a daily walker, it's annoying and potentially dangerous having scooters blocking an entire sidewalk
- As a regular bike rider on the river pathway, I have seen lots of abandoned scooters and ebikes tossed aside in inconsiderate ways. Also, there needs to be more education/enforcement of the scooter rules. I regularly saw people riding doubles.

- As a regular daily pedestrian on downtown pathways and sidewalks, note that many (but not all) scooter riders are at minimum disrespectful of other users, and at worst dangerous. Scooters can travel as quickly as bikes, so should be treated the same.
- As a runner on the downtown pathway, I have seen many underage kids on them alone or riding with another. I have not heard anyone use their bell when passing!
- As a walker who predominantly walks in the Beltline in downtown, scooters riding on the sidewalk are dangerous. Even downtown core and Beltline the sidewalks are full of Walkers and runners travelling at different speeds. The influx of scooters unsafe
- As much as I love riding scooters, it does get expensive. I would sometimes ride the scooter places instead of driving, and it would've been cheaper to just take my car instead.
- As much as I love riding these e-scooters, I believe for the company to succeed with this program, they need to come up with a way to enforce proper behaviour by those who use them. If enough people get injured or killed by these, then it's game over.
- As someone who doesn't own a car, e-scooters have provided a great option for getting around.
- As someone who has lived downtown for 10+ years without a vehicle of my own, these scooters have changed my life for the better! So affordable, so convenient, and so fun. I use them multiple times a day, everyday. I would be very effected if they left
- As there is a growing group of citizens that live in areas where car ownership is impractical or unaffordable having other transportation options is important. Also the cost to either have parking in downtown or to park on the road is cost prohibitive.
- Awareness of the rules would be a huge asset. The bikes work well when in relationship to pedestrians. A lot of previous distaste for the scooters is the lack of information in order to have safe pedestrian to scooter contact
- Awesome idea. When more become available throughout the city they will continue to be great disruptor and innovator!
- Awesome program to get around. Especially downtown areas where parking is expensive and difficult. With car2go leaving this is a great alternative.
- Be more aware of how people are using the scooters in regards to the boundaries they are allowed to operate in. Areas like Inglewood, bridgeland, Marda Loop etc all in proximity to downtown and scooters are a good way to bridge the gap between the core
- Because of the recent implementation of the low speed and no locking zones, it is not longer viable for me to use the scooters/bicycles as a commuting option.
- bells are easily damaged or idiot's driving either have no ability to use bell or inconsiderate to pedestrian traffic or rules of road
- Best of luck with it. I think these kinds of transportation alternatives are very important for creating a city we want to live in.
- Best thi Calgary has done since the olympics
- Biggest thing is that people are leaving the scooters and bicycles in the middle of sidewalks and pathways. Very little consideration and no repucussions to having them be left on public or private property



- Bike's and Scooters are very useful but cost is an issue for me.
- Both Lime and Bird clearly share the rules, apps are easy to use and equipment is safe and maintained. Our extensive pathways makes this an incredible asset to a forward-thinking city. Please continue to have e-scooters in our city. Thank you.
- Bring back car2go
- Bring back scooters in 2020! It makes Calgary unique.
- Bring back the scooters!!! It is a fantastic way to get around the downtown core.
- BRING EM BACK AFTER THE SNOW !!!! LOVE THEM !
- Bring em back!
- Bring prices lower!
- Bring the scooters back next spring! They have been amazing for my one car household
- Bring the Scooters to Saskatoon Saskatchewan
- Bring them out of downtown
- Buy Car2Go! They leaving and we want you all to stay [removed]
- Calgarians like to move and are generally polite. Just a few learning curves we will get there
- Calgary need some more transportation options including more shared scooters and a replacement for car2go.
- Calgary needs to be consistent with the rest of North America and have these scooters on roads, pathways and bike lanes and NOT on sidewalks. Pretty much everywhere else has them on roads not sidewalk, no reason for Calgary to be different.
- Car riders should be more considerate when people ride their scooters on the road and treat it as a bike and maintain the distance. It seems like people who live In the suburbs has less tolerance on bikers, scooters and car2go riders.
- Car2go is a far better option and less expensive to the user.
- Car2Go is much better, especially in the winter
- Change scooters back to bikes
- Children use them - against the rules
- City needs to begin enforcing their own bylaws regarding safety and operation. Why are helmets for example not provided by the companies?
- City wide availability is GREAT - though I'd like to see that some ride share availability also starts outside the core. most often the demand is in the core during peak periods - but there are also needs to have available units outside the core
- Clear rules are required for scooters!!! Not on sidewalks!
- Clients are aware of the rules but choose not to follow them
- Community should have been surveyed before. Take a look at the many problems with scooters that other cities with them have already experienced and where they are now considering discontinuing them.



- Consider if there is a way to incorporate docking or specific parking areas in busy areas such as downtown, along the pathway, etc in addition to the dockless sharing so that there are not scooters and bikes scattered all over the place.
- Continue it! So much fun.
- Continue to spread the word about safety but it is a good idea for residents to have options.
- convenient way to travel / reduce traffic on the roads. Connects between your home and the c train really well. For me there's a huge gap without scooters. Before scooters my option was a 4km walk to the train station so I'd drive to my destination instead
- Cost is ridiculous. . I rented a bike, it cost more than a taxi would have cost.
- Cost is too high
- cost of scooters is high for an electric vehicle. Its almost as much to as taking a car to go in cost to go the same distance... its ok in summer but in the colder months, i would prefer a car for the same price.
- Create designated parking and pick up areas so that the sidewalks and pathways are not littered with scooter
- Curbs & potholes are major challenges on a scooter and presented some safety issues while I rode. City of Calgary should hopefully be implementing accessible curbs & crossings at every intersection for the sake of mobility of different modes of activity
- Dangerous on sidewalks and pathways
- Define and share the rules. Listen to feedback and adapt the rules to be practical. Scooters can be wobbly on cracked sidewalks and with parked cars and hedges on either side it's very awkward. They should be allowed on side roads only, not main roads
- Depending on how the pilot goes would be great to see the expansion of the scooters to other parts of the city
- Designated parking spots, as to not block sidewalks. Saw lots of that, and if someone has mobility issues or is in a wheelchair it makes the side walk inaccessible.
- Difficult to find 2 scooters that had the same battery - making riding with someone harder - also seeing the amount of ppl breaking the rules was tough, knowing it could potentially jeopardized the program
- Disappointed in Limes decision to limit the speed outside of what they consider the home area. This has eliminated me being able to utilize them to commute to/from work
- distracted walkers (ie texting and walking) are problematic to scooter riders
- Do not limit speed below 20km in certain areas. Allow on residential roadways instead of sidewalks.
- Do not want to subsidize the bike-share program. The market has decided - carshare and scooters are successful.
- Do the companies pay into any liability fund? The number of Emergency room visits is a drain on our health care system. Apparently Edmonton has had next to no injuries and e scooters are confined to roadways. If using roadways they should be licensed.
- Don't get rid of the scooters.
- Don't lower the speed limit. They are not too fast.



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- Don't scrap this, it makes Calgary stand out from the rest of the cities in AB/Can. We are the future :)
- Don't take them away and leave Moreno charged ones around to find they die fast
- Don't think sidewalks are appropriate for scooters
- Don't want the few that don't adhere to the regulations to ruin it for everyone. There is GPS on the scooters if the scooter is on a road then it should shut down like a golf cart does on a golf course when you go somewhere you aren't supposed to
- Don't kill this like Car2Go!!!!
- Don't let a few dumb people ruin a perfectly good transportation option.
- Don't let Car2Go leave or find an alternative because scooters aren't used in winter.
- don't make helmets mandatory non one will use them. Darwin will take care of the idiots who ride too fast/out of control
- Don't screw this up for us, you nincompoops.
- Don't take them away, I've never seen people more excited for something in the city. Everyone uses them and has tons of fun!
- Drivers need to be more respectful, courteous and aware of scooters that are riding in unprotected bike lanes.
- Drop the cost to start the scooter rental
- Each scooter rider I have seen does NOT follow any rules, not even bicycle rules. Most bike share riders are much better following the rules of cyclists. A MAJOR publicity of cycling rules needs to be communicated to BOTH drivers and cyclists in Calgary!
- Educating courtesy rules around pedestrians is key. It's not hard to ring the bell but many don't and it scares pedestrians when a scooter goes by unannounced. I don't like cyclists who don't ring bells when I'm walking in paths. Common courtesy is key
- Either decide if bike lanes are able to be used or not. Make sure if the zone changes there are actual information posts about it.
- electric scooters should not be allowed on sidewalks
- Encourage use of cycle lanes instead of sidewalks for scooters
- enforcement of rules are necessary, too many double riders and left in innappropriate places
- Enforcing parking
- E-scooters are terrible for the environment, look it up. They are about as harmful to the environment as a single person riding a Range Rover. Furthermore they are a pestilence for pedestrians.
- E-scooters have enabled me to get home safely in situations where I wouldn't have felt safe by myself as a woman. It has helped be be more independent and empowered.
- e-scooters make me feel unsafe on the sidewalk and the idea of them being an environmentally friendly option is misleading
- Especially with Car2Go leaving Calgary, the scooters have become a hugely useful way to get around for my partner and I
- Establish a clear expectation that scootere should follow the same rules as bicycles



- Even though I will continue to use the scooters as often as I can - I thought the price of the scooter would have been less than the bicycle - and was surprised to see it was the same. Perhaps the price to unlock and /min should be a bit less.
- Everyone riding a scooter has a smile on their face.
- Expand the areas like they were in summer months. We are now just outside the area so it is harder to use scooters now
- Expand the scooter area to include post secondaries and surrounding areas
- Expand zones
- fine the people who just drop these units in the middle of other peoples way (middle of sidewalk, path, doorway, etc)
- Fix reduced speed areas. 8km/hr in a residential neighborhood is ridiculous. Walking is faster and free; and it's so slow it's almost dangerous because you're more likely to tip over
- for sharing awareness of the rules, perhaps a community spot on the local news for a couple weeks could help.
- For those living in downtown, access to scooters, bikes, and even car2go significantly decreases after 4pm. This is frustrating and the operators should bring more of the cars back downtown to allow people living there to get around easier.
- For whatever reason I think some people think you are supposed to ride them on the road rather than sidewalk. Differs from city to city.
- For zipping around downtown it has made a big difference
- forcing scooters to a slow km/hour such as around Harvey is discriminatory as all other bikes and skate boards and such are flying by and this practice causes more congestion by forcing the other users to pass the slow moving scooters.
- From a climate policy perspective, the scooter program is one of the best things I've seen In a long time.
- Frustrating that cyclists get ticketed in the pathway, but scooters and pedestrians being inconsiderate on BIKE pathways have zero issue or (apparent) zero ticketing
- Fun and handy
- Get better tires for the wheels, noticed the tires are too easily worn compared to bird. Bird has better control and balance
- Get some rules and enforce them
- Get the scooters off the sidewalks please
- get them off the side walks, they are to fast and expect the right of way. too many drunks use them
- Get them off the sidewalk. If people get hurt using them on the road then it is their fault for not being safe. Sidewalk is for walking; hence, side 'walk'
- Get them off the sidewalks and into bike lanes and streets
- Get these scooters off the sidewalks. Too many of the people using them are inconsiderate jerks. Too many sidewalks are not wide enough for pedestrians and scooters. Every time I have been out since the project started I see people riding them improperly

- 'Ghost' scooters are a really annoying problem. I've reserved scooters only to find they are not where the location says they are, and I have to cancel.
- Given the recent announcement regarding the end of car2go, the city of Calgary must place greater emphasis on ensuring that Calgarians have access to alternative modes of transport, especially in between main transit hubs.
- Given the speed that scooters can go, they should not be ridden on sidewalks
- Going up and down curbs on the sidewalk feels dangerous on a scooter
- Great addition to our city. Cannot please everyone and obviously need common sense but would suggest they were wildly accepted!
- Great for the city
- Great for the city. Thanks!
- Great idea but more education should be shared in regards on the program, how to use the scooters, cost, etc. More people might use them but most avoid them because they don't know anything about them. I used them only because I was curious
- Great idea for the city !
- great option over car share because of parking. really feels like everyone can take personal responsibility, in Vancouver the bums would just smash these up. By having this service, which requires a bit of trust, I think it makes calgary a better city.
- Great option to have. Now that Car2Go is exiting Calgary, Calgary will need this option more than ever.
- Great option, should continue. Needs to be more education and enforcement on rules. Get off sidewalk and onto roads like bikes. If on roads, up the speed governor.
- Great pilot as it is easy to use and most importantly, works well with transit as helps out with that last km or 2
- Great program - absolutely love the convenience of using a Lime scooter to get around the Beltline area.
- Great to see more transport options in the city. Scooters should behave as bicycles do, following the same rules / protocol. (no sidewalks) Speed limits could be increased, on roads, to 25kph
- Great transportation medium however safety remains a major concern for the users and walkers.
- Great!!! Bring them back next summer!
- Have come across many e-scooter riders who were inconsiderate, didn't share the path (didn't ring the bell when overtaking) going faster than 20km, didn't follow traffic signs, racing other riders,
- Have more scooters available
- Have people enforce the rules and give out tickets/ban users that violate rules. Have a more strict registration program so kids and drunks don't recklessly ride it.
- Having bylaws regarding the safe use of scooters and putting fines in place for people caught using them unsafely would go a very long way in increasing public support for the program.
- Having e-scooters in Calgary has been amazing, they are fun to use but also became a great way to get to and from work!
- Having scooters on the sidewalk is dangerous. They should have the same rules as bicycles.



- Having the scooters, give me options to travel around downtown. Car shares aren't an option downtown, as parking spaces aren't readily available for quick trips, and I prefer not to use Taxi services.
- Having this type of ride share in the city makes Calgary a more livable city. City hall needs to start forward thinking...instead of building parking lots infrastructure should be built to support the new age of transportation.
- Having to ride on sidewalks is dumb, unnecessary and unsafe; 20k limit is also unnecessary- they should have the same rules as bikes
- Helmets should be mandatory and provided by the scooter companies. It was irresponsible for the City to seek and the province to grant and exemption for the pilot.
- Hope it continues. I'm only in town one week per month but I enjoy using the service.
- Hope people know where to park it responsibly and they shouldn't ride with two people on it especially children.
- Hope you stay in Calgary!
- How are they used during winter (if it all?) What are the provisions and penalties to ensure they aren't blocking access for the disabled.
- How do you enforce any of the rules for riding, they are constantly being ignored/broken
- How much is this costing and is this something the city should be looking at when you can't even support low income calgarians?!
- How will the program be evaluated? What criteria?
- I absolutely love the scooters! My summer was much better because of them! Such a great alternative for transportation.
- I absolutely love the shared bikes and especially the scooters. I think a huge selling point for me is not only the accessibility of the scooters, but the ability to park them wherever convenient. This is great alternative to driving/parking downtown!!
- I agree that the top speed of the scooters should be decreased. Also, visibility of cars coming out of parkades is a challenge - need more mirrors!
- I always ride scooters on streets... just no fun and even dangerous on sidewalks with children and adults coming out quickly from houses
- I am 100% in favour of a permanent system for bicycle and electric scooter sharing in Calgary, but I think having a docked system with set pick up and drop off points would be much better in terms of ensuring bikes and scooters are parked appropriately.
- I am a daily pedestrian in the downtown core & have had numerous close calls with escooters approaching from behind on the left and right. They are silent and moving too fast on sidewalks and pathways during the lunch hour in the core and riverbanks
- I am a senior, living in the Beltline. I fear both for myself and for some of the scooter riders. I constantly see unsafe driving. No helmets. I live in fear that I will be hit when walking downtown and in the Beltline. .
- I am a teenager and I ride the scooter no problem, don't see why we need to be 18



- I am a University of Calgary Student. There is no scooters available around campus and i think that is bad. I would use scooters everyday but there is none around the university of Calgary campus. Please expand your area to include campus.
- I am disappointed to learn that as the season changes and snow has fallen, the scooters will likely disappear. On top of that disappearance, Car2Go has decided to leave Calgary due to an incompatibility between the city and the car share company. :(
- I believe shared scooters modernizes the city. I've seen people in their 60's riding them. It is the way of the future.
- I believe strongly that the electric scooters are a valuable addition to Calgary's transportation options.
- I believe this project is good for the City of Calgary and should continue, however there needs to be strict enforcement of riding safely, discarding the scooters in a more considerate manner. The scooters should NOT be allowed on sidewalks. Period.
- I believe this to be a value add in the city for connectivity but also recreation and socializing with others in the community.
- I believe you should make it more accessible to outlying areas outside of downtown core. Recent changes that lime made reducing speed limits and not allowing to stop a ride outside of downtown core are counter intuitive on how they are best used.
- I commute to work by bicycle from Millrise SW to Bridgeland NE. I've seen these scooters parked in bike lanes and on sidewalks in a manner than can cause serious injuries to other cyclists and people on scooters. This is my primary concern.
- I consider these a nuisance. They are frequently left blocking pedestrian pathways and people drive them recklessly.
- I defeated my depression this summer by constantly riding E-Scooters
- I do not like the low speed zone not Being unable to lock in areas
- I do really like the scooters, I just don't want them to come in place of necessary upgrades to the city transit. I also prefer the bikes, and I wouldn't mind docked bikes.
- I don't agree that scooters are allowed on sidewalks I think they should be used in bike lanes or bike pathways only
- I don't feel safe walking downtown or along the river anymore because of the scooters and bicycles. They should be on the street.
- I don't enjoy seeing lime green bikes & scooters left in random places - they stick out like sore thumbs in otherwise carefully thought out landscapes; I don't enjoy having to maneuver around amateurs on shared bikes & scooters (no helmets; inconsiderate)
- I don't know if the two-drunk-people-on-a-scooter thing is a choice people make while knowing the rules. If so, perhaps stricter enforcement is the only way to make the scooters safe for everyone on the long run.
- I don't know when I'm leaving the zone. It was a little confusing for me.
- I don't think the pilot was properly thought through and that the negative impacts were fully considered.



- I don't understand why the city continues to force bike sharing over scooters. Nobody wants bikes....which is why nobody is riding them. They need to respect that and not subsidize them to push a idiot councilors dream.
- I enjoy the scooters, living in the core it's a great way to get around without having to rely on transit. However a lot of people don't seem to know or understand the rules when riding and I think the city may need to do a better job in explaining them.
- I experienced a few connectivity issues while riding which caused the scooter to log out, making it available while I was still actively operating it at speed. This caused a few occasions where other people tried to take the scooter from me by force.
- I feel good watching others smile as they ride the scooters. It is an experience that we share. I am aware that there have been some bad injuries. I am also aware that some citizens are very afraid of change.
- I feel safer having a scooter as an option to get through shady parts of town, especially near the reconciliation bridge. East village and the underpasses are poorly/not lit and I feel unsafe walking.
- I feel there aren't enough lanes to ride safely. Considering people aren't wearing helmets, they are less likely to ride on the roads. This makes for more congestion on sidewalks with people walking.
- I find a great value in having the scooters available, especially to get to meetings around downtown Calgary and the beltline. I would be quite upset if the scooters were no longer available for me to use.
- I find the scooters very expensive. I can take my car to work and use Park plus for less and my ride is always there.
- I find with the introduction of scooters, much more under 18 can be seen riding them than when the bikes were introduced. Parents do not care about the age rules. This also makes it difficult to find scooters for commute use!!
- I found lime not very responsive on the customer service level when dealing with minor glitches .
- I found the convenience of the scooters/bicycles excellent. It helps to make out with world-class city for accessibility
- I fully support bike shares in Calgary, but the scooters are not practical and actually a nuisance. As a pedestrian I am often almost run over, but when I actually wanted to use them it was frustrating and not very practical.
- I go downtown every day and I see hazards/near misses every single day with e \_ scooter riders not driving in a safe manner. the rate of near misses is alarming compared to other modes of transportation.
- I hate the scooters. People overwhelmingly ride them down our narrow sidewalks in an unsafe manner as a substitute for just walking. The city is worse to walk in with the scooters.
- I have been a huge fan of the lime scooters. Its made getting around the city more convenient and offers a unique way to get around when you're in a hurry. In most cases i decided to go with a lime scooter over Uber.
- I have done more sightseeing in Calgary on scooters in the last few months then the 20 years I have lived here! So much fun for a Sunday morning!



- I have had many interactions with people on scooters as both a pedestrian and as a cyclist. I have almost been hit by scooters on the sidewalk going too fast. Scooters in the cycle track do not single and are bad at sharing lanes.
- I have loved having scooters around in Calgary. They've been fun, quick, efficient, and I hope they never go away. I think there are wrinkles in how people use them, and that goes probably with all rideshares.
- I have mixed feelings. I like the program but the scooters are expensive compared to transit. Nice to have when I'm running late. Too fast for the sidewalk, too slow for the road. Scooter companies are diligent about parking, users are not.
- I have seen e scooters being driven in very dangerous ways. They are not safe. They are a menace on the sidewalks. I've seen them abandoned in my deep nw neighbourhood. These things are a blight and you need to shut this down before someone gets killed.
- I have seen more different parts of Calgary on a scooter in the last 4 months than the previous 10 years. I have lived here for 44 years. I think they are a huge amount of fun for cruising and a great way to get around.
- I have seen quite a few people riding scooters fast or recklessly on sidewalks where children are and also often see two people are riding on one scooter
- I have spent more money downtown on food and drink because I came to ride a scooter!
- I have used electric scooters more frequently in other cities. Here in Calgary the distances are generally too far for a scooter to be economical.
- I have used Lime scooters so often - it is so convenient, and so much fun! I usually walk to the C-Train, or sometimes walk all the way to/from work, but being on a scooter feels somewhat liberating, especially after a long, hard day. Please keep them!!
- I have used scooters in major cities (Paris), I support the use of scooters and I think the pilot has been excellent. I would like to have the option to ride on roads in communities, to avoid busy or bumpy or incomplete sidewalks
- I have used the scooters in Nashville and now in Calgary. As a visitor to Nashville it was a great way to see the city. I think they should be easily accessed at hotels for people visiting our city.
- I have used the service when downtown and have to travel a number of blocks where it would be a little far to walk, but inconvenient to drive to.
- I haven't ridden a scooter. The acceptance of the program with the number of miles ridden makes me think this is something we should consider as a good idea. As a pedestrian and driver I am now a forth class citizen though. I believe 80% of the scootee
- I haven't yet tried them, but EVERYONE I have seen riding these scooters are LOVING it! Big smiles on their faces! Great idea.
- I heard a story that speed limits can be placed on scooters depending on location. If true, awesome! Speed limits would make some areas much safer.
- I hope it continues
- I hope we keep having scooters in Calgary.
- I hurt myself on a scooter



- I just feel like the way I've interacted with scooters as a pedestrian I felt they were in the way and not used in a way that was consistent with and considerate of people not on scooters.
- I just know that it's overall very convenient to use these scooters to get around. They are compact and easy to ride. I hope they're here to stay.
- I like having the option of the scooter when I get caught out walking in shady areas of town - eg near the reconciliation bridge. It's not well lit on both sides of the river or at all under the bridge. I feel unsafe walking.
- I like the direction that the shared bikes and scooters program is going to increase options for getting around the city.
- I like the idea of the scooters and have used them several times with success. They are cost effective compared to an Uber. My only concern is that some riders choose to drive a little too fast on walk ways, so there should be some type of enforcement.
- I like the pilot, I like the options for public transit and I find them very useful as a resident of the downtown area where driving is impractical. There should be speed limits for scooters on sidewalks though in busy peak times to reduce injury
- I like the scooters, I think there is a learning curve socially, and things improved week to week during the pilot in terms of what people knew and how people behaved. I think a ticketing or warning blitz would have been helpful to alert people to the rules
- I like them
- I liked it.
- I live downtown, this summer I saw an increase in the number of people in the downtown area due to the scooter program. This can only have a positive impact on the businesses that operate downtown.
- I live in a very high traffic (pedestrian, scooter) zone with small children. I strongly support the program with continued education regarding courteousness to pedestrians, parking scooters, traffic rules, and riding safety.
- I live in inner city. Use it often and find it most convenient.
- I live inner city, work downtown and prefer to walk as much as possible. I have experienced quite a few situations where people riding electric scooters are riding on sidewalks irresponsibly--too fast in crowded/narrow spaces, too close to pedestrians.
- I live just outside the new boundaries for the lime scooters and as a result I doubt I would use them anymore. I agree that the original boundaries were very broad but the new limitations mean that even if you live centrally the scooters will not work.
- I love all the shared transportation options in Calgary.
- I love having scooters in Calgary so much! But I think we should be able to ride them on the street as well as continue to ride on pathways but riding lime scooters on the sidewalk is very dangerous..
- I love having these scooters around. What a treat! I couldn't imagine life without them now. Please stay in Calgary.
- I love it!



- I love it, some education and perhaps some enforcement would be great. I loved to have one by the train station. Very time saving and fun.
- i love lime! please keep it!
- I love limeeee!!!
- I love the option to use a scooter! But it seems that no one is aware of the rules. May I suggest a social media campaign to reach your key demographic where they live?
- I LOVE the option to use these scooters during the warmer months. In fact, it's probably the biggest reason car2go is leaving the city. Unfortunately, there now will be nothing during the winter months :(
- I love the scooter option for mode of transportation. I used to like car2go but rarely found a car when I needed it which was frustrating. Please ensure there continues to be enough scooters for the demand. :) thankyou!
- I love the scooters
- I love the scooters and bicycles
- I love the scooters and I hope they don't take them away
- I love the scooters and the bicycles. I would be sad if they ever took them away. It makes Calgary feel like a big important city with cool things, and it helps getting around fast for work, school, recreation, sightseeing, something cute to do with friend
- I love the scooters and the bikes and I use each depending my needs in a given situation.
- I love the scooters and use them in various cities. Reduce traffic. Environmental. Easy to use. Hope streets get cleared in winter to use them then also.
- I love the scooters but they are too much money. There has to be a better trade off, since they are slower than driving they need it be cheaper than a taxi or Uber to take you to a destination but they never are
- I love the scooters they are super fun and convenient
- I love the scooters!
- I love the Scooters!
- I love the scooters!!!
- I love the scooters, please don't take them away! I love the bikes too, as it's nice to have the basket. Good job!
- I love the scooters. They make living in the inner city better.
- I love the scooters. They offer a convenient way to get around downtown, and save time when you would normally walk.
- I love the service! Please keep the service zone larger than just downtown
- I love this pilot and want it to continue. More awareness about where they can ride and the rules so even pedestrians know the rules as well
- I love this program and know many others that do as well. I sure hope this program continues as it gets more people outdoors!



- I love this service and hope it becomes permanent. Implement a speed limit when scooting on the sidewalk - 20km is WAY too fast. 10km max when on the sidewalk seems more appropriate.
- I loved it - can't help but smile when I'm on a scooter!
- I loved it but it is no longer available in my area, in the SE it is hard to get to and from public transport but now that scooters are just downtown and close to downtown the SE is once again left out.
- I loved the Lime Scooters and think it's a successful project, some pedestrians were scared, but that's just bad scooter etiquette. Keep these in the City! We need them!!
- I loved using the scooters this summer and I hope that they continue to exist in Calgary. Sometimes as a pedestrian, the scooters cut in front of me without any warning, I would like to see more people use the bell to pass.
- I miss the high volume of lime bikes.
- I need multiple transportation options if I am to continue to not own a car
- I noticed a lot of people not adhering to the rules (children on scooters by themselves, adults drinking and riding, parking in or on walking paths)
- I personally find the scooters to be an eye sore, in the way of paths,. I don't find that all scooter users are respectful of pedestrians and the speed in which they can travel to be unsafe.
- I personally love this scooter pilot. It's a big step up from the bike and car share. It's more affordable and easier to access. Added bonus for ease of use when wearing a dress to work!
- I personally was injured riding the scooter so I will never use them again, how do you plan on encouraging peoples safety? Also, it seems like scooters run the side walks and its slightly dangerous for walkers as you cannot hear a scooter coming
- I really appreciate it, I'm VERY disappointed to loose Car2go and may be forced to buy a adding insurance cost, parking/gas costs and pollution.
- I really enjoy the electric scooters, they are perfect for my 3km commute to work
- I really enjoy the scooters. They're less hassle than a bike and get me to transit stops quickly. From my home I can get to the train on a scooter for under 3 dollars which great when i'm running short on time. The bike lanes are close to my house as well
- I really enjoy using the scooters to get short distances downtown. I find that many, users are disrespectful to pedestrians on the sidewalk and cyclists on the road. Many dont give pedestrians the right of way. Unsafely cut off cyclists regularly
- I really enjoyed having the scooters downtown over the summer. It can be expensive at times. I would love some sort of loyalty program and earn free rides
- I really feel sidewalks should be off limits to scooters unless it is an approved shared pathway
- I really hope it continues but I want more bikes back! I think scooters aren't ridden respectfully and there needs to be a mechanism in place to fine irresponsible riders.
- I really hope this becomes a permanent option in Calgary
- I really like the electric scooters. I think many people are confused or scared about riding bikes, especially since you have to share the road. One thing I liked with electric scooters is that I didn't have to worry about the rules of the road.



- I really like the scooter option, however I feel that bicycles, scooters and skateboards should not be allowed on Stephen Avenue Mall
- I really like the scooters. They are an easy, fun option to get around.
- I really think if there were more scooters consistently at outlying train stations and around university campus this would make it easier to use the scooters. Same thing with inner city neighbourhoods. They need to be more scattered.
- I really think this is a great program that should be kept in the city. I feel in general, the average Calgarian is ignorant to pathway rules. This has nothing to do with rideshares scooters and bikes, but a gap in how the City is educating the public.
- I regularly commute with my bicycle and almost weekly have a negative interaction with a vehicle - honking at me for no reason, driving into the bike lane, cutting me off (driving fast to pass me then turning in front of me). Scary sometimes!
- I regularly see children riding them which is against the rules. People double up on them all the time which is against the rules. People ride them while intoxicated. Young people ride them recklessly often. I've had several near misses.
- I saw two people banging on a scooter while riding down the street.
- I see a few people riding tandem, or disrespectfully toward pedestrians or drivers. They give us all a bad name. I would like it if there were a way to report these people.
- I see many scooter riders using this as a joy ride more than a commute and many are not considerate of the vehicle or pedestrian traffic
- I see under age including small children on them. And prob 1 in 10 scooters I see have 2 ppl on them. They are dangerous and I'm waiting to get hit by one as I know it's going to happen.
- I sincerely hope E-scooters stay in Calgary but should be allowed on the roads much like numerous other cities I have used e-scooters in
- I spend more time downtown because of the program.
- I stopped jumping in my car. Very convenient
- I strongly support a GPS based speed limit inside the downtown zone.
- I strongly support continuing having shared scooters and bikes
- I support the program but drunk people on them are a hazard.
- I suspect most people use the scooters for fun, not for commuting or transportation. But, that's OK, I see a lot of people having fun along the river bike paths.
- I think any of the assisted mobility vehicles (e-bikes, scooters, electric wheelchairs) are used along side pedestrians it should be clear who has the right of way!
- I think having shared scooters in Calgary is good for the city. Scooters also livens up the streets and makes it a safer place at night. downtown people are always out and about scooting around.
- I think it is absolutely wonderful and I hope they stay forever.
- I think it's a big mistake taking the scooters out of Calgary. The other mistake was reducing the area to ride - it now is the size of the bird area which sucks. I think you need more scooters and solar panels to charge them.
- I think it's a great program, most people riding them seem to be considerate and know the rules!

- I think it's a great way for people to get outside and see more of there city, we do it as a family bonding time with me and the 5 children, yes it's a bit expensive but we honestly have the best time together.
- I think it's extremely important to have a program like this in the city. I am extremely pleased with the work being done here. But these things have needed solar panels on them since day one. The energy needs of the scooters has been one of the issues.
- I think it's great to provide transportation options! Keep up the good work and nonstandard ideas!
- I think it's a wonderful pilot and I'm hoping it will become a permanent fixture to our city.
- I think it's an essential part of Calgary infrastructure moving forward. However, I think scooter/bike share companies need to be more accountable for ensuring people adhere to the rules.
- I think it's fantastic
- I think it's great that we did this. Other cities have it, and while there are some minor issues, in general I found it was easy to utilize, made me much less likely to drive, and made us more likely to venture out of our usual 'walking distance' bubble.
- I think micr-mobility programs are an important part of reducing traffic congestion and reducing car emissions
- I think mixing scooter, bikes in areas where there is heavy pedestrian traffic is dangerous I walk in the Eau Claire area & have seen many near misses with pedestrians
- I think people know the rules but choose to not follow them sometimes
- I think putting out the rules in bullet form for everyone to see in more places. On Facebook etc.
- I think scooters are a great way to quickly get to points within the city, and can be a fun mode of transportation! Probably with more awareness around rules and better pathways to ride, this experience can alleviate other citizens who might be unsure!
- I think shared scooters and bikes are a great solution for short to medium length trips. Great solution to the the 'last mile' issue. Besides, they're fun!
- I think some people are riding scooters in a very unsafe manner. I've almost had a couple of accidents when a person on a scooter just out in front of me ( on bike path). I was riding my bike. I also see them doubling- very unsafely. More rules please.
- I think that e-scooters are a great way to help cut back emissions, make transporting around downtown (and surrounding areas) more efficient, and can help getting from and to train stations/bus stops easier. I have not had negative experiences with them.
- I think that it creates too much havok on the pathways
- I think that lime needs to fund an officer to monitor rides. If they are rising improperly, take their Accounts away.
- I think that riding on sidewalks can be okay if people are considerate to those on foot, sometimes when there are trees planted 'in' the sidewalk it can be too narrow for people and scooters. I think that scooters should be allowed on the edges of roads.
- I think that the program is fantastic, but there needs to be a better system in place for charging scooters and managing their availability as there are often many almost dead scooters everywhere but impossible to find ones with power.



- I think that the scooters do travel at too high of speeds for the sidewalk. I think that maybe they should travel at 10-15 km/h instead of 20 km/h.
- I think the bells on electric scooters need to be improved. The ones currently use seem to not work consistently creating a habit of not using them as 7/10 times they dont work or are not loud at all
- I think the electric scooter pilot was is both an environmentally friendly solution, as well as a new and interesting recreational activity. They were an incredible way for people to participate in the local economy, such as getting around the Barley Belt
- I think the injuries people experienced this year were a combination of: lack of education, and lack of experience. I think with a big push to educate the public about the rules and getting more people to experice them in a safe environment would help.
- I think the prices are fair, but I would like to see the scooters go a bit faster, like they are in the United States
- I think the problem with scooter share is most will give up walking and scoot INSTEAD. I think only a small % will use the scooter instead of driving. Also, most will use it for fun and not reduce carbon footprint.
- I think the reduced speed zones are absurd. As a responsible adult I feel like I should be able to use a scooter to get home from downtown and ride it into my neighbourhood without the speed being reduced to 8km/h. Parking should be allowed in all neigh.
- I think the scooter program has significantly contributed to the vibrancy of Calgary. Not only do I enjoy using the scooters, I love seeing others using them all around the city.
- I think the scooters and bikes are a great option to have around
- I think the scooters are a great transportation alternative that helped me get to work on time for the same or less cost than transit, while being more reliable and convenient than transit because I can just hop on and go.
- I think the scooters are a great way to get around. there just needs to be more education around their use, and some congested areas should have speed limits.
- I think the scooters should be in every quadrant of the city not just downtown
- I think the speeds of the scooters are a but high and that there isn't enough done to educate scooters on yielding to pedestrians. I have seen too many people doubling up on them on the river pathway and taking selfies while riding.
- I think there are always a few people who give this mode of transport a bad rep'. My wife (in a wheelchair) was dinged at by a young woman riding on he sidewalk. I don't agree with scooters on sidewalk. I feel that all scooters should be identified
- I think there needs to be more effort put into letting people know the rules as the where the can drive the scooters. Everytime I'm in my car I see people using them on the road, no bike lane. Just in the middle of the road which slows traffic.
- I think there should be an opportunity to unlock bonus time once you've used so many minutes as an incentive to use scooters more.
- I think these are a great option for people to get around and they are definely a lot more fun then walking



- I think these are a great option for people to use. Most people who use them for a purpose, particularly with scooters - use them in a responsible way. More people are responsible with bikes. People using the scooters for fun use them irresponsibly
- i think they are a great option
- I think they are great for short travel during summer months. I cant see much use in the winter.
- I think they are great for the City. People just have to be more aware of the rules.
- I think they're a great idea. I live downtown and walk my dogs daily and have never been inconvenienced by bad behaviour people riding scooters
- I think they're fabulous
- I think this has been a great initiative - its an efficient way to travel, it brings more options to people, and it's fun.
- I think we need to establish social rules, as indicated in the last question, like who yields to whom. I never know if pedestrians are going to try to avoid me, or if I should avoid them. Also, helmets. I would prefer to wear something, but I don't carry.
- I think you should keep it. Hate to see 2 people riding on a single scooter or children who's parents get their kids ride scooter alone using their parent's account.
- I think you should not allow <18 to ride it. I see parents riding it with their kids everywhere and apart from slow down things on the bike pathway, its just scary and dangerous. People over hte age of 18 are legally liable if they do nto follow the rule
- I thought the program was a great success. I've talked to many who have used the scooters and the feedback was always positive. I hope it continues.
- I tried them but the pilot should stop. Too many users hit other people and property, block sidewalks and pathways. City can't control unless spends a lot on enforcement. Not worth it.
- I tried to scan bicycles and was referred to nearby scooters. Was that a glitch or intentional redirect?
- I used Lime scooters in Dallas in March. Great as a tourist. Many, including me, find them irresistible after coming out of a bar. That's when I had my crash.
- I walk many places to work duties - have been hit by an e scooter once, run off the sidewalk 4 times & almost hitrun off the sidewalk more times than I can count. If we dont have resources, company or city to wrangle the riders, we shouldn't have them
- I was almost run over by someone on a scooter downtown. With no room on the side walk to move out of the way this was a scary situation for me. E-scooters should not be allowed on city sidewalks.
- I was billed for E-bike & E-scooter trips I never made? Only got one large over payment back? no response on others?
- I was driving my car and there was someone on macleod trail riding a scooter at 10pm. It was insane I almost hit them they weren't visible, and they almost caused a huge accident.
- I was in Washington DC and used their scooters there. You could only use scooters on the road/parkways. the equipment was much better here in Calgary. With bells and the back step break. People treated the equipment better and parked more appropriately.
- I was pleasantly surprised by how much I enjoyed having the bike/scooter options available. They are cheaper than Uber for short trips which I appreciated and it made me more likely to use them



- I was walking on the sidewalk and 3 scooters passed me at high speed, I felt like getting out of the way but if I did, I would have been hit. It was very disturbing for me... and my dog on leash. She too almost got hit. The riders laughed.
- I wish that people would park them in places that do not block the side walks. This is not very considerate for people with limited mobility.
- I wish the maps would expand beyond the core. I would be willing to pay premium pricing when I'm riding outside of the core in order to have full access of the city.
- I wish there were more and spread out so easier to find and access
- I witnessed allot of people riding double on the scooters and people under 18
- I would be interested in trying other forms of transportation as Calgary Transit has been ABSOLUTELY BRUTAL lately! Buses that are unsafely jammed full of people or don't stop because they are too full.
- I would like scooters to continue, maybe talk about how it can remove drivers from roads?
- I would like to coverage area for the scooters to include 26th Avenue North and the university as well as Foothills and children's hospitals
- I would like to see more police and peace officer enforcement of safer riding
- I would like to see the scooter program continued.
- I would like transparency regarding the environmental impact
- I would love to see some rules about where and how the bikes or scooters are parked. Sometimes they end up taking up space at a bike rack or piled in a haphazard way that looks junky.
- I wouldn't be at all opposed to limiting scooters to bike lanes, paths, and residential roads only, much like bikes. I think 95% of the issues I've seen or hear with the scooters has to do with them being ridden on the sidewalks.
- I'm all for this continuation of this project, but stricter enforcement of where the scooters
- I'm using them as a visitor when visiting my family
- I've encountered people on scooters and ebikes and they have been very courteous when I'm walking. I think it's a wonderful alternative to vehicles and a great way for visiting tourists to get around.
- I've enjoyed the scooters very much and use them very often to get to work or to run errands. I believe continuing this initiative will help diversify Calgary transportation needs and will ensure a sustainable and fun medium for Calgarians to get around.
- I've read numerous surveys from other cities that say the scooters are being used for fun, nothing wrong with that, but instead of walking or using bikes, so that they really aren't taking vehicles off the road. Look into this!
- I'd like to know when this pilot ends.
- I'd like to see a second faster, road-based scooter type in the future in addition to the e scooters available in Calgary currently.
- I'd like to see more scooters available in the late afternoons/evenings in the downtown core. I often find they are out of service and not recharged until morning.



- If I am using a mode of transportation that requires a City permit I expect the City to ensure that citizens are covered by liability insurance. Especially when that transportation mode involves the shared use of sidewalks use by pedestrians. This is not
- If it's cheaper cost then it is better
- If scooters are to become a permanent transportation option, they need to either be slower to use on the sidewalk, or be relegated to the bike lanes or roads. Also I have serious safety concerns for adults and children I see riding them.
- If scooters do have to leave, it would be great to see alternatives, or competitors, or alternate sustainability-minded initiatives taking their place
- If scooters want to stay and I hope they will. I think that scooter riders need to be more aware of the rules and ensure they are riding safely and respectfully. Biggest complaint I have heard and seen is people are not being respectful with them
- If there are any concerns with scooters in Calgary, please find solutions. I have heard overwhelmingly positive reviews about them from my friends and coworkers and I personally love having them as another transportation option
- If they used the bike lanes instead of sidewalk would be more open to it. Also, if they had designated parking areas instead of people dumping them all over would be good.
- If this program was to continue, enforcement of the rules (ie tickets) and segregated parking or drop zones are a must for me.
- If you reserve a scooter on the app. People will put it in there vehicle and drive off will it till the 15 min hold time expires and then you get billed for time. When you never had any chance of ever finding the scooter.
- i'm devastated that Car2go shut down. The lime bikes are in theory safer, but each time I've tried one they've been so damaged (wheels out of 'true') that they are unsafe. I am a very competent cyclist (race mountain bikes) so i can handle them
- I'm disappointed the area boundaries are now restricted to the city core. I am about a mile outside the core so there is no chance to grab a bike or scooter. I would take the bike for longer trips and scooter to transit.
- Im in a wheelchair. These people leave them, often blocking my access and cut outs. The speeds these things go is not appropriate for being on a sidewalk. I've been almost hit a number of times and I NEVER hear a bell if someone is whizzing around me.
- Im IN LOVE with the scooters and bikes!! I think I got way more physical activity, explored downtown and parks. It was unfortunate to see people miss using them or being rude with them on sidewalks and roads. So sad they are gone now :(
- I'm not opposed to scooters in general, have enjoyed watching people use, BUT some using scooters have no etiquette on sidewalks and seem a hazard. There needs to be more education about safety and consideration,
- I'm okay with the scooters, but I have found, as a pedestrian, that many riders are inconsiderate as the scooters share the sidewalks. I think the e-scooters should only be allowed where bicycles go. They move much faster than pedestrians, it's not safe.



- I'm very much disappointed that the usable area has changed and the University of Calgary is not in the zone anymore
- Important to keep it with car 2 go leaving the city
- In general, not bad. Geo-fenced speed limiters in high congestion areas would be a good idea. People obviously like to ride them, but we need better ways to keep non-riders safe. A small number of scooter riders are not considerate of others.
- In some areas, riding on the sidewalk is more dangerous than on the road. It doesn't make sense that the law is reversed for e-scooters compared to bikes regarding riding on the sidewalk.
- Is there a safe way to allow children to double up with an adult?!
- It appears that cities elsewhere are considering the same issues, but the standards can be very different. There would be some advantage to having some consistency.
- It has been great, and another mode of transport is what this city needs. Limiting the city's transportation options would not be smart. Also, please expand the new border to go as far south as at least 42nd Avenue in the Marda Loop area...
- It has made running quick errands around town much much quicker and easier. It helps traffic and eliminates the stress of trying to find parking near popular destinations.
- It is a fun way to travel
- It is a great option for me when it's rush hour and don't feel like walking and hope the program can be ironed out so it can be made permanent. My biggest problem is that a lot of people don't seem to know the rules and have to care of their surroundings.
- it is a wild west scenario on the paths and sidewalks. Two riders on scooters very common. Excessive speed common. Disregard for other pathway users common. I have seen bikers refusing to stop for bylaw officers!
- It is an amazing pilot project I hope the city maintains!
- It is awesome and riding scooters is so fun
- It is great and is used quite heavily by calgarians.
- It is great to have options for getting around the city
- It is way too expensive!!
- It looks like the ridership for scooters far outweighs the ridership for the e bikes. Scooters take up less room, seem like they are less hassle to get on and go, and can be ridden relatively safely on sidewalks compared to the e bikes.
- It might be a good idea but put into practice the riders around Calgary are not considerate towards pedestrians. They go too fast and cut people off. Once the scooters came around pedestrians do NOT have the right of way anymore.
- It should stay longer
- It shouldn't be left only to business who has the money to get a permit. Individuals should have the ability to use their own.
- It was a valuable service until the parking zone was restricted to downtown and 8km speed restriction. I have not used service since, and will not in future unless policy changed.



- It would be nice if there were scooter hubs around popular places outside of downtown. I would like to be able to use a scooter to go to the shops near my house, but it can be hard to find a scooter near where I live. I'm only 15 minutes out of downtown.
- It would be nice to have an extra 5 km/h in the scooters, especially when good riders perform well. Kinda like a reward program when pilots gain a certain amount of hours on the scooter w/o incidents that rewards electronically with an extra 5km/h ;)
- It's a great program that will flourish with some more public information
- It's a great program. Lime seems much better than Bird
- It's an excellent addition to our city. I have travelled Thru Europe and e scooters are big there too. Calgary should support this effort and make them available long term to calgarians.
- It's awesome and makes me proud to live here
- It's been a really great and fun experience!
- It's faster to walk than to use a scooter in a slow zone. It would be better to create more bikeways than slowing scooters down to have a more fluid relationship between different types of mobilities.
- It's fun and exciting to see technology advance to where services like this are possible
- It's good
- It's great!
- It's great, added a fun and liveliness to the city
- It's made. Alf
- It's ridiculous to think that this is more environmentally sound transportation than mass public transit. Unless of course you consider doubling someone on a scooter, which is supposedly not allowed but obviously done. There is no health benefit either.
- It's too pricey.
- It's a gong show out there on the sidewalks. I no longer feel safe or comfortable walking. I have almost been struck on several occasions. There is no consideration for pedestrians by many riders. There have also been many injuries. Ban the scooters!
- It's a great pilot project. People of all levels seem to enjoy using them, it's convenient and I think shows Calgary is more forward thinking due to its quick implementation. It's a quicker, cheaper and more environmentally friendly mode of transportatio.
- Its a little expensive at the moment.
- It's a new and exciting mode of transportation. Once everyone gets over the newness, I feel there will be more acceptance of it.
- Its a really fun way to get around I think more advertising to encourage safe use of the scooters would be helpful
- Its amazing and I hope to see more and more scooters. It has saved me a lot of money on driving, uber rides and parking.
- It's been a great experience so far.
- It's been a great idea



- It's frustrating when you need 2 bikes but they are far apart. You rent one start heading to another with one person walking and then just as your getting there someone walks up and takes it before you can. Now you've been paying for 1 & still need 2
- It's great to see all the people using scooters but I really think there needs to be more rules/regulations for safety. No one wears helmets, the scooters go very fast and weave in and out of people/bikes, also often don't stop at intersections.
- It's great, I love it.
- Its just awesome
- Its too costly for short trips. Good for a little while for fun, but not a long term option. Should be allowed to use the Calgary transit pass which will close the loop of short transits without spending extra money.
- I've been to San Fran and Paris where scooters are widely used, and a very efficient form of transportation. Sidewalk riding is a bad idea - people are getting hurt going up and down the curbs.
- Ive experienced many close calls as a downtown pedestrian. Silent scooters approaching from behind on the left or right on core sidewalks & river paths during lunch hour. Very dangerous!
- I've just started but prefer the e-bike
- I've loved using Scooters within Calgary and elsewhere, I hope to see its availability continue to expand. It is a wonderful program that enables greater mobility to Calgarians
- I've nearly been hit by scooters on at least 2 occasions while walking. I had a charming moment with an elderly Chinese man on a bikepath who spoke very little English but asked me what the word was for 'scooter' and then said 'too many.'
- I've only just had my first ride but loved it and will continue to use it going forward if it remains available.
- I've only used Lime
- I've seen on a few cases of people bogarting scooters by parking them in the lobby/foyer of their apartment building to save for later effectively locking it out from other users.
- I've seen so many Calgarians on river pathways taking advantage of the scooters who probably couldn't cover much ground on their own due to mobility issues. It's cool to see how this one mode of transportation is making Calgary more vibrant + accesible
- just about hit this morning walking on a narrow sidewalk (with a BIKELANE right beside)! The city should state 'if a bike lane exists...you must use it...where one doesn't exist you can use the sidewalk but you must get off the scooter before passing peds
- Just because people know the rules, does not mean they will follow the rules. I think the scooters are a ton of fun. I personally love then.
- Just more monitoring of people under the influence (alcohol or drugs) should not be in a scooter, I have witnessed several occasions of people under the influence & on the road or doubling while intoxicated, very dangerous
- Keep doing it! Love it and it's the easiest and quickest way to get around downtown



- Keep going! I love the scooters. I usually take them to connect to transit, or when I'm running a few minutes behind to get somewhere. I've had better success with the Lime scooters than the Bird Scooters for finding them, logging in, and safely riding
- Keep it
- Keep it
- Keep it after pilot ends
- Keep it going it's amazing!
- Keep it going! Its a great initiative for the city!
- Keep it going! love it! I even used it in my recent trip to New Zealand and it changed the way of sight seeing. Awesome
- Keep it going!!
- Keep it going!!!!
- Keep it going, do not let this become car 2 go, even though I feel you did more than necessary to make that work.
- Keep it going, it's a life saver downtown
- keep it going. I think is far more successful than the bike program.
- Keep it going. It's an excellent alternative to motorized transport
- Keep it in Calgary!
- Keep it make it permanent
- Keep it up and continue to educate people about how to safely take a ride
- Keep it!! It was so awesome especially in the summer months. An environmentally friendly and cost effective way to commute short distances downtown. Loved it!
- Keep it!!! So great!!!!
- Keep it. Liberty to the people
- Keep lime please
- Keep scooters and bikes, find a way to keep car2go, and invest more in our public transportation
- Keep scooters in bike lanes. Better for everyone that way. Sidewalks are debatable as often pedestrians don't listen to nor hear the bell of the scooter
- Keep scooters!
- Keep Scooters!
- Keep scooters. They are very convenient.
- Keep the pilot program (minus winter time) as it uplifts the city's appearance! The vibe and joy when people are on the e-scooters are fun to watch. HOWEVER, Please reinforce on the rulings to keep the public safe esp. The people that are walking.
- Keep the scooters at the current speeds, in the same places. Make the rules clearer... and get the kids off of them.
- Keep the scooters going!
- Keep the scooters in Calgary! They are great to have as an option.
- Keep the scooters in Calgary. Get rid of the bikes.



- keep the scooters off the street and off the middle of the sidewalks and lawns, keep the scooters out of Mount Royal, it may be convenient for people that use scooters but it is definitely not convenient for people that drive, walk and Mount Royal
- Keep the scooters!
- Keep the scooters!
- Keep the scooters! Love them. Expand to have them in other areas more on the outskirts ie Discovery Ridge where I live. There was almost never one available there for me.
- Keep the scooters.
- Keep them
- Keep them around they make sense for this city
- Keep them going. Calgary needs this!
- Keep them on the streets, I love them
- Keep this going in our city. We need something as car2go is leaving. Only downside is it's seasonal.
- Keep this going!!
- Keep trying things! Shared mobility and ride shares are important to handle congestion and healthy living.
- Keep trying!
- Keep up the good work!
- Keep up the great opportunity
- Like and aborts have introduced unfriendly rules that limit speed outside of the city centre that have made it impossible for people to take scooters to and from work if they live outside of that area. I loved riding scooters home from work but now I cant
- Like the scooter and bikes, curious to see how winter is
- Lime customer service is not responsive at all to issues where they should be refunding or adjusting billing due to scooter failures.
- Lime is falsely advertising themselves by saying scooters take cars off the roads. Scooters displace walking and cycling, not driving. Scooters are fun as a novelty, but have little long term practical value.
- Lime is way better than bird, but I don't agree with limiting the scooter range to downtown only.
- Lime scooters in Paris are required to be used on bike lanes and prohibited from sidewalks. If Calgary were to have the same policy I think there'd be less accidents.
- Lime scooters should not be ridden on downtown sidewalks. it is far to busy on the sidewalks as it is. bikes should be on sidewalks either downtown.
- Lime should have given a communication about the max speed of 8km/h and the no lock zone. I was not aware of this and am hesitant to use lime
- lot of ambiguity over rules among people and costly and parking rules are very vague.
- Lots of fun and really handy for getting about quickly. Hopefully here to stay!
- Love it - hope we keep them
- Love it - please continue the scooter program in Calgary!



# Electric Scooter Share Pilot

Stakeholder Report Back: What we Heard

January 2020

- Love it! Keep it up
- LOVE IT, use it for multiple purposes. going to work as well as recreation.
- Love scooters
- Love shared mobility but it's too expensive.
- Love the bikes and scooters. I use to extend and vary walks and link to public transportation when I walked too far.
- Love the concept, hope it keeps going. Would be really cool to have a monthly subscription with X number or unlimited rides; this would definately make me choose scooter/ebike more often.
- Love the idea, but they could be cheaper
- Love the pilot projects: alternative transporation for both scooters and Car2Go are valuable additions to this city.
- Love the program! Keep it up!
- Love the program. I hope Calgary keeps it.
- Love the scooter experiment but however, I find a very large percentage of riders are breaking the rules (law). I am not sure how to enforce these laws, but the city will need to find a way.
- love the scooter program ... it opens up more places to go during the workday
- Love the scooter program. Hope it stays
- Love the scooters
- Love the scooters
- Love the scooters
- Love the scooters and visitors do as well. Calgary can be pretty boring without the scooter!
- Love the scooters for getting around downtown for meetings that are north or south of me. East or west I jump on the Ctrain. I'm worried about winter now without car2go. That provided a great way to get around downtown.
- Love the scooters!
- Love the scooters!
- Love the scooters! But think more education is needed on safety
- Love the scooters! Great for the city
- Love the scooters!!!
- Love the scooters!!!!!!!!!!!!!!!!!!!!!!
- Love the scooters, please keep them around!
- Love the scooters. Bike lanes are the best for scooters.
- Love the scooters. Makes Calgary that much better of a city. Keep them!
- Love the scooters. Work needs to be done with them on sidewalks and with pedestrians however i think they make transportation is the city much better
- Love the scoots makes getting around fun and easy
- Love them keep them and allow kids to use them
- Love them!!!!!! Brings so much joy. I have not seen an unhappy person on one
- love them. I may buy my own as it is expensive to use all day.



- Love this system. Thank you!
- Loved the scooters so much! Great way to get around
- Lower the costs.
- Lower the speed limit and keep them available
- Main concern is helmet-less scooters on bike lanes downtown during commute. Often not paying attention
- Mainly, the scooters would be great if people didn't suck.
- Make helmets mandatory and enforce it
- make it cheaper when you're using them for fun it racks up charges too fast
- Make it more affordable for groups of people travelling together. If there are 2 or more people, a taxi/uber is same cost or cheaper. Cheaper if you are on your own but not if you are in a group.
- Make it permanent! Look into riding on streets, at least the 50km/h or 40 km/h streets.
- Make it so that if a scooter senses the weight of 2 people, it won't start.
- Make it so you can use same email for multiple scooter use. Thanks.
- make more affordable options for regular users. I'm also disappointed my community was removed from the ride zone.
- make personal scooters legal. I think you'll find that people riding their own (usually expensive) scooters are going to be significantly more responsible than those who rent, on average.
- Make scooters available permanently
- Make sure we can take them from Downtown to Crescent Heights and up the big hill. Thanks.
- Make the scooters faster outside of the downtown core for easier access to surrounding communities and bikes paths and parks.
- Make them better for uphill
- Mandatory helmets
- Many people under 18 are using scooters. It is a very fast, easy and fun way to get around. I believe that the rule that people under 18 people can't use the scooters should be removed or modified.
- Many scooters look vandalized. There should be fines for abuse
- may lower the price a bit - \$1.00 just to unlock it is a bit pricey especially if you are just using it for a short trip...
- Maybe add free ride minutes if the person takes a picture of themselves wearing a helmet before using the scooter? Some way to encourage safer riding by using a helmet.
- Methods of reporting improper usage should be more accessible, its seems common for people to witness poor scooter usage. Scooter services also need to be more transparent with the limits of there service zones.
- Monthly pass options instead of by the minute billing would be attractive. Similar to Bixi bike sharing in Montreal. They have Single trips, day passes, and annual membership options. Do any of these companies have plans for this?
- More availability
- More cities ..Vancouver!



- More dedicated lanes are needed to safely accommodate bikes, scooters etc that travel faster than pedestrians but slower than cars.
- More enforcement of city bylaw. Tickets will provide more income for the city and help citizens abide the rules
- More limes
- More mobility options. Would like to see a more choice for shared bicycles.
- More paths downtown. Especially north / south. Leading to train stations.
- More public information needs to be visible in the community. You also to consider a way to curb the drinking and driving that risks public opinion regarding the pilot. g
- More scooter/bike infrastructure is needed! Bike lanes and parking corrals
- More scooters and a wider use zone, or separate zones outside the current ones (one would have to switch scooters on the boundary perhaps), or at least 'fingers' extending the current zones into busier areas like Edmonton trail, Centre street, etc.
- More scooters available
- More scooters especially around Harry hays building
- More scooters on the weekends
- More Scooters, Less Bikes
- More Scooters, not less.
- More transport options are key, especially with Car2Go leaving!
- More transportation options fill in gaps between other modes and enhance overall mobility in the city. This is very important.
- Most of my concerns are related to safety (how people use the scooters, using under the influence of drugs and alcohol). I am also annoyed by the scooters littered on lawns and green space.
- Most of the scooter had something broken on them. I was concerned with safety
- Most of the time I go downtown since the start of the program I hav witnessed people using scooters unsafely. Just one example is I saw a man using one on the road (no helmet) turning into oncoming traffic even though the bike lane was right there.
- My 86 year old mother walks daily to get around, and uses public transit. E-scooters should not be permitted on the sidewalks. They move too quickly, zig-zag around lampposts and pedestrians, and pose a serious increased risk to slower moving pedest
- My biggest gripe is the operating location. Lime used to be available all over the city and was recently restricted reducing the usefulness of the service. Also, Bird has a terrible operation area. Far too small
- My concern is scooters abandoned in the middle of the sidewalk. It's inconvenient and dangerous when I have to step onto the street to get around them. Sidewalks are for pedestrians in my opinion. I'm also concerned about the speed of scooters on shared
- My Credit card was hacked while trying to use a Lime scooter. HSBC security called me to let me know and all 56 transactions were cancelled.





- No, its a great program.
- None
- Nope
- Nope
- Nope
- Nope
- Nope
- Nope
- Nope all good - love them
- Nope, hope they stay.
- Not being able to park like scooters/ reductions on speeds has made me feel much more negative. People shouldn't not have to continue to pay for a scooter until a designated drop off zone. Also the reduced speed means that they are much less convenient
- Not sure about scooter safety in winter. -Costs should be posted clearly. -Environmental impact of building, charging and disposing of batteries should be disclosed, ppl think this is environmentally friendly.
- Often see people riding scooters on the pedestrian paths rather than the bike paths near Eau Claire. This becomes very dangerous when the pedestrian path is very busy. In my opinion motorized scooters belong in bike lanes and off of sidewalks as well.
- Options for travel are good. I'll miss car2go. More bike lanes.
- Overall I think it's a great program. Calgary is so sprawled out that having an alternative to walking is very liberating. If I'm downtown, transit rarely saves me any time because of the route and schedule, but scooters always cut my walking time
- Overall product is really good and easy to access. Plus, optimizes time lost by taking public transportation.
- Parking can be a challenge for those with accessibility needs and needs 1.better education 2..quick response to move if not parked safely. Can Lime data be used to help those in wheelchairs given they both travel in similar spaces & require curb cuts, etc
- Parking of scooters isn't always done l'm ways that allow residents with mobility disabilities to get around. Often sidewalks are blocked meaning people in wheelchairs may be unable to transit past
- Parking of scooters on sidewalk is an issue. Scooters have blocked sidewalks making them inaccessible to wheelchairs and strollers. Also scooter speeds are too fast in sidewalks
- Pedestrian speed and scooters speed not matching so they can't be together on sidewalks
- Pedestrians are super mean to people on scooters
- People are more often than not respectful and responsible when using scooters, and I believe that they are a great option for our city, which is designed for transportation on wheels, not on foot.
- People are very unlikely to use helmets if not provided.
- People don't obey the rules of the road when riding and don't show care to pedestrians and other users. Just tonight when driving my car I had 2 people on 1 scooter drive across the road on front of me when I had the green light



- People know the common sense rules, they just ignore them
- People know the rules, but choose to ignore them. If there were more options for safe places to ride (ie bike lanes, cycle tracks, MUPs) scooters and pedestrians (and drivers) would feel safer
- People leave the scooters everywhere and also ride like jerks. I like the scooters but someone needs to clean them up they are very ugly
- People leave them blocking the sidewalk when they ste done, creating hazard. There needs to be some way to have them parked properly, perhaps a fine if you don't.
- People park the scooter like jerks and it's dangerous.
- People park them in the middle of side walks and paths even if they aren't supposed to. I also rarely see people using them for actually transport, more to drive drunk on them
- People ride these scooters with reckless abandon. The bikes were much better behaved. The scooters are actually dangerous.
- People riding scooters are [removed]. They shouldn't be able to ride on the sidewalk pushing mothers of twins into the road
- People riding the scooter are zooming without caring for pedestrian. This is the main reason why I don't use it. I have been hit by a rider who wasn't considerate about the walkers. I think they should be force to ride on the streets with cars.
- People scootering recklessly on the sidewalks downtown and cutting off traffic and pedestrians
- People seem to love these things, and they're not cars. I'd call that a win! Curious to see how it evolves through the winter.
- People who injured themselves on scooters would have injured themselves doing something else regardless. Eliminate the speed control zones and let people govern their own lives.
- Personal e-scooters should be treated the same as lime or bird scooters
- Personally the scooter pilot is a better option for me. Way more convenient than a bike. In business casual attire. Riding a bike is award. To stand on a scooter and go ... is awesome. To have the abilit to get from one corner of Downtown to the othe
- Please add helmets or something for every scooter
- Please allow scooters in bike lanes rather than sudewalks. Nearly been hit by careless joy riding scooter drivers several times on sidewalks
- Please be more informative about any service change. And please provide better customer service!
- Please bring lime scooters back to Calgary
- Please bring them back :) they are great for the environment as well!
- Please bring this mode of transportation permanently to Calgary. We are an urban city that is continually growing and the loss of Car2Go in the city will be a significant detriment to all of those living in the inner city. Let's be progressive Calgary!!
- Please create dedicated parking spots for scooters. They are littering the city and sidewalks.
- Please do not speed limit the scooters, below a reasonable speed its not faster than walking
- Please don't get rid of them, they have helped me



- Please don't let car2go leave, they work hand-in-hand and quite honestly car2go is cheaper and better than scooters
- Please don't punish the many for the actions of the few. ex parking improperly, riding where they shouldn't be.
- Please don't make Zones a thing. Or at least make them reasonably distanced from downtown, almost no one lives there... I used Bird scooters once and was immediately put off by the limited zones I could take my scooter to. No point in riding them...
- Please don't take away scooters. They are essential in connecting communities and curbing traffic.
- Please enforce the fricking Bylaws. Obviously someone's being paid off for looking the other way... Shameful.
- Please expand the service area gradually outward from the cities core, buy lighter scooters as these ones are ankle breakers if you bump someone.
- Please expand the zone during winter
- Please fight the city on this . Lime is one of the best things to come to Calgary I would hate to see it leave because of incompetent users
- Please follow Montreal - heavy restrictions: <https://www.cbc.ca/news/canada/montreal/lime-scooters-montreal-1.5244930>
- Please get scooters off the sidewalks. They're so dangerous and riders are often oblivious
- Please implement a long term solution. This is great for our city and urban community.
- Please increase awareness of required 'yielding' practices on the sidewalk. Many people go the full 20km and weave around pedestrians. This is unnerving as a pedestrian.
- Please keep it going! Love the scooters!!
- Please keep it, especially since car2go is leaving.
- Please keep it. We are one of the most livable cities in the world without the best transit infrastructure. It can be difficult to get around so we need as much ride share as we can get.
- Please keep it. We need more transportation options
- Please keep scooters in Calgary :)
- Please keep scooters within the confines of pre-determined zones that include proper infrastructure for the scooters, such as Bike-Lanes (and require no-headphones as it is very unsafe for cyclists and scooter riders).
- Please keep the bikes, too. Not everyone can use the scooters and bikes are a great alternative. Also, have a look at the price... when a 10-minute ride is the same as bus fare, that's pretty expensive
- please keep the scooters
- Please keep the scooters off the sidewalks. It is unsafe, especially when there are kids around.
- Please keep the scooters! HUGE VALUE to Calgarians. Awesome
- Please keep the scooters! I have been relying on Car2Go since Calgary's public transit options are terrible, and the scooters at least give me one inexpensive and convenient option of travel.

- Please keep the scooters! They are a fun way to get around, and (although it is against the rules) likely keep drivers under the influence off the roads (while a scooter can cause damage, it generally wouldn't be as severe as an MVA)
- Please keep the scooters, and spread to other cities, everyone loves them!
- Please keep the scooters. They are the most convenient method of transportation in the city.
- Please keep them
- Please keep them at the current speed. Slowing them down would not work well for me because I use them partly because they get me from A to B quickly.
- Please keep them in Calgary, they're affordable, convenient and safe.
- Please keep them! They are so rad.
- Please keep these scooters around, they honestly changed the way I transport
- Please keep this program going. Keep the area downtown/inner city (expand a little bit). It's a great alternative if you're needing to go a few blocks.
- Please let the scooter sharing companies continue! It helps people get outside and not have to use a vehicle or bus. They are quick, but I wish they were faster - especially on long pathways such as Nose Creek. Scooters should be able to go on the roads.
- Please make a campaign to showcase where scooters and bikes should be parked. I spent some time in a wheelchair recently, and in places where it was actually accessible for me to roll, there would be scooters parked without wheelchair clearance
- please make it full time
- Please make this pilot permanent. Scooters are a great alternative to other modes of transportation
- Please monitor scooter usage in high traffic areas such as in Eau Claire, Riverwalk, ect.
- Please move them to the roads. As a pedestrian and a scooter user this is the better method - safer for everyone
- Please put Upper Mount Royal back into the riding zone! Without that neighborhood everyone has to go up and down the steep 14th street.
- Please take the e-scooters off the sidewalks.
- Please try to bring more to park areas, fish creek for example.
- PLEASE, PLEASE, PLEASE change the rules so that scooters are NOT allowed on the sidewalk. As a pedestrian I have experienced so many near-misses from riders going WAY too fast around me. If bikes can't be on the sidewalk why allow scooters???
- Please, please, please let's try to be a PROGRESSIVE city that allows ALTERNATIVE viewpoints, tools, whatever other than a CAR CULTURE.
- Pretty much all the time scooters are always dead. I think you should look into buying racks with charging ports on them powered by the sun. You can call them e-station. Also, I found the price to be a little steep for a scooter and a bike.
- Price has to be cheaper, expand the available service area
- Pricing of scooters needs to be looked at as it is very cost prohibitive for long trips. A monthly pass would be a better option. Also have the homes zones around the ctrain stations.



- Probably allow them on the roads. Cycling infrastructure is decaying and making the scooters less enjoyable. Spend money to fix the pathways. Pave them properly the first time so less maintenance is required.
- provide hand sanitizers or antibacterial handles on scooters; impose strict implementation of safety and traffic for users esp for pedestrians; side walks are supposed to be for 'walkers' not 'riders'; safety is paramount; walking is good exercise for all
- Provide helmets for the mass at a cost.
- provide public information about the lifecycle of the batteries, how they are disposed of and the environmental impacts of the batteries
- Push for an increased zone of usage - keeping scooters in the downtown core may be best for short term profitability (maximize current usage) - but is poor for long term usage (poor advertising to those that don't live/commute within the core).
- Recently the use of the scooters in restricted areas were not well communicated to the user and this left me thinking I might not use them. They took my money but I couldn't leave them parked and locked so I had to return them to their original location
- Reducing the capacity of the scooters to travel a practical speeds (ie going from 20kph to 8kph) renders the scooters completely useless
- Remove the slow and not lock zone if they continue to operate in calgary
- Rental fees are too high for daily use
- Respect people's freedom. There are negligible externalities involved with the scooter pilot. A private company is funding it, private consumers are buying it, the impact to side walk walkers is negligible. No tax dollars required.
- Restrictions on where scooters can be used got decreased. They are not allowed near or Sait Camus ...you have to work downtown to use them .
- Ride share is the way of the future!! Please make people more aware of the rules but continue these amazing and eco friendly programs. I've never seen more people having so much fun.
- Riders of e-scooters do not observe traffic laws. They just want a fun way of travelling short distances. We got into a near collision with an e-scooter crossing 2 St SW along 8 Ave SW which was trying to beat the red light.
- Riding a scooter is definitely fun. Allowing scooters without helmets seems ridiculous. Without docking stations it is messy everywhere. People using them after drinking is also ridiculous and hard to police.
- riding on the sidewalk only is ridiculous and hazardous to pedestrians. Scooters should be allowed on roads only or both roads and sidewalks to allow riders to avoid busy pedestrian areas when necessary.
- riding s w/o helmet is dangerous
- Riding scooters helped a lot of people who normally do not want to do activities outside, go out and enjoy themselves! I would LOVE to see scootering come back!!

- Riding scooters on the sidewalk puts pedestrians in danger. It should be prohibited. Scooter are OFTEN abandoned on sidewalk or pathway obstructing pedestrian and bicycle traffic. I would ban scooters from Calgary if I could. I support the Lime Bike p
- Rules for riding need to be clearly expressed. Police should do a better job of monitoring intoxicated and underage scooter drivers
- Scooter are still more expensive than transit or car2go
- Scooter on sidewalks are a terrible idea.
- Scooter riders are inconsiderate of pathway users creating danger. Scooters are left all over and can be a nuisance.
- scooter riders for most part have no regard for people walking if people want to get arpund they could walk
- Scooter riders in cycle tracks and bike lanes need to learn how to use them safely. They are not driven in a consistent way so make it challenging for me to ride my bike near them. They should signal turns and follow the rules that. Ike's need to do.
- Scooter speed is a concern to the safety of others on the sidewalks. They need to slow down.
- Scooters are a fantastic idea but reveal the inadequacy of Calgary's infrastructure for anything other than private automobiles. Expand the cycle track network and add protected lanes for scooters and bikes to major roads in the downtown core
- Scooters are a great addition to the city. We need more cycling and pathway infrastructure to make full use of them.
- Scooters are a great idea, and combined with my move to the beltline area have pretty much negated my need for a car. A significant lifestyle change.
- Scooters are a hazard to pedestrians and people powered cyclists. Cyclists have a difficult time as it is riding safely on roads and bike paths. Bicyclists should not have to compete for safe travel alongside a rude inexperienced motor powered scooter.
- Scooters are amazing
- Scooters are awesome
- Scooters are awesome!
- Scooters are being ridden in busy areas by people who are weaving in and out of pedestrian traffic. I do not think they are safe for use and would not care one bit if this program was discontinued. The Car 2 Go should stay in my opinion.
- Scooters are essentially fast pedestrians...Car2Go is a better solution to the ride-share, is more accessible (I.e. older, injured
- Scooters are fine at max speed on cycle tracks or pathways. Too many riders will ride at high speed through crowds. My biggest nuisance walking my dog is scooter traffic.
- Scooters are great - but they're fast. Maybe too fast
- Scooters are great method of transportation specially around downtown
- Scooters are great, more scooter more fun
- Scooters are great.... just some sort of penalty should be in place for users that leave the scooters in the middle of sidewalks.



- Scooters are often hard to find or out of power at the end of the day.
- Scooters are okay but the bike is boss
- Scooters are one of the best things to come to Calgary. With Car2Go leaving we definitely NEED shared scooters and bikes.
- Scooters are the best! It made getting around downtown much more fun and efficient. We always use scooters when traveling in other cities and it's great that Calgary offers the same. Sidewalk infrastructure will need to be maintained and improved
- Scooters are the best. Great idea to bring it to Calgary. I see it becoming more and more popular as time goes on.
- Scooters are the [removed], more scooters!
- Scooter's are the so much fun.
- Scooters are too dangerous to be shared — ppl abuse them
- Scooters are used more often than the bikes. A lesser charge fare in a certain area (3blocks of downtown) or reduced charge for longer distances would make more sense and drive usability
- Scooters are very dangerous in DT calgary. There have been over 80 serious scooter injures. They are driven all over the place. Cut across streets, down one ways the wrong way, try to beat red lights or red walk lights, 2 people are on them, they drunk.
- Scooters are very useful in summer but in winter I'd prefer more availability on car sharing. I don't use them as often as I'd like because I can never find one when I need it. Scooters were always within a block or two of my location when I wanted one.
- Scooters are very weather dependent, the bikes not so much. MORE BIKES
- Scooters bring joy to Calgary
- Scooters don't have a place in Calgary, in the downtown area the sidewalks are too narrow to use them or park them. They are a burden and a Nuisance
- scooters get in the way of cars and traffic
- Scooters have a different purpose than car2go and I'm very disappointed that program is leaving Calgary
- Scooters have been a great addition to Calgary, especially now that car2go is leaving the city.
- Scooters have been a great asset to my day to day life. I both live and work downtown and have used it for fun, way to get to meetings so I don't have to find parking, transportation to get to lunches, etc. I think this is a great thing to have in our city
- Scooters have been prohibited in many cities because they are dangerous for the riders and the pediastrian, why Calgary wants to make them as an alternative transportation. They are many other options better than the scooters
- Scooters make Calgary really fun tbh
- Scooters make the downtown core more accessible. They add a lot of value to a city that isn't designed for pedestrians. I use my car to get to work and the scooter to get to all of my meetings! It's great!
- Scooters need a basket to help carry things

- Scooters on sidewalks are hella freaky as a pedestrian when they come zipping by real close. I'd rather if they were restricted to low speed roads and bike lanes.
- Scooters on sidewalks is an issue as they travel too fast compared to pedestrians. There is no easy solution to this problem, maybe restrict them to pathways and cycle paths?
- Scooters on the sidewalk are a serious public hazard at their current speed
- Scooters on the sidewalk are dangerous in Calgary. People are not considerate of pedestrians and rarely use the bells. They should only be allowed on bike paths, roads and bike lanes.
- scooters only fill a short distance void. Something like car2go fills a longer distance void.
- scooters seem quite dangerous on sidewalks when walking as a pedestrian. They go way too fast. When riding a scooter, I try to be considerate to pedestrians but not all scooter riders do. Especially risky with elderly or differently abled people walking.
- Scooters should be restricted to bicycle lanes. It's too dangerous to allow them to travel on sidewalks and pathways.
- scooters should be treated like bikes, riding them on the road not sidewalks....it is a great way to get some cars off the road...could use some designated parking areas (like in San Diego)
- Scooters should emit an audible noise to help with awareness and pedestrian safety
- Scooters should follow the same laws as bicycles and should not be permitted on sidewalks.
- Scooters should not be allowed on the sidewalks. Bike lanes and pathways are best.
- Scooters should not be limited to speed OUTSIDE of downtown core. That's where transit is least accessible!
- Scooters should use bike lanes when present and stay on slow side of bike path to a lot for cyclists, people in motorized chairs should also have the same rights as scooters to use bike lanes
- Scooters speed being retarded when leaving downtown is a big disappointment to me.
- Scooters too fast on sidewalks. No warning for walkers on narrow sidewalks.
- scooters too quiet; cannot hear them coming; should not be used on sidewalks
- Seriously look at the life of the batteries and the true environmental impact.
- Shared mobility is an important area to continue investing in.
- Shared scooter is a mobility option and it should be available. My use case is when I'm parking much further away than walking distance. I will take a scooter and get to my destination. I have more to say but this text field only allows so much room.
- Shared scooters have made people appreciate them as transport devices and are purchasing their own. Personal e-scooters should be subject to the same freedoms as shared e-scooters as eco-friendly transport devices.
- Shared transportation options are essential for moving Calgary forward in the 21st century. Please continue this excellent service!
- Should be able to go anywhere in the city not just here and there I couldn't even go to my home with the scooter had to load them in my personal vehicle to return it
- Should be allowed on roadways in residential areas. Do not restrict the speed limit below 20kms in certain areas.



- Should have more signs for people to read the regulations for scooter riding
- Should in higher density or higher pedestrian traffic zones have specific designated area to park escooters and ebikes so they are out of the way. Also when you sign up for line or bike, it should take you through high level overview of your city's rules.
- Should make them faster (30km)
- Sidewalks are crowded during peak periods like lunch in downtown on the weekdays causing a lot of difficult manoeuvres to be made to dodge traffic. If there were more wider sidewalks to accommodate both scooters and pedestrians it would be a lot easier.
- Since Car2Go is leaving, don't take this from us too! Better to have shared scooters than cars polluting the air.
- Slow zones make me less likely to use shared scooters/bikes/mobility
- Slow zones will make me completely uninterested in using the shared scooter program.
- slower scooter
- Slowing them down outside downtown killed it for me.
- Smaller restricted zone
- snow tires on the scooters
- So excited about this added mode of transportation. I wholeheartedly believe that this is a massive step forward for independent transportation. Keep it up!
- Some have been messed up in the downtown area and/or dropped causing it to ride crooked.
- Some of the geofence boundaries cut off portions of the public pathways
- Some way to report unsafe drivers. It can be uncomfortable and scary when unsafe and inconsiderate drivers are present.
- Stop changing the [removed] boundaries!
- Stop worrying about the lowest common denominators. People use scooters all over the world. Just because some people are idiots doesn't mean we all have to suffer.
- Streetriding should be allowed. It's much safer in busy areas like Inglewood, Kensington etc or neighbourhoods
- Suburban areas in the SE and SW should have fleets of scooters/bikes.
- Suggest that people dismount when passing large groups on the sidewalk, due to high speeds and difficulty to maneuver narrow spaces.
- Super fun mode to get around! Great date activity.
- Take them off the sidewalk and allow on roads only. Like all other jurisdictions. Treat like a bicycle. clamp down on doubling and minors. (under 16 yrs old) huge problem
- Tell people to use the bike lanes and helmet
- Thank you for bringing this option to Calgary! Driving and roads are way too relied upon in the design and perpetuation of the city, so it's refreshing to have better, urban alternatives like this available!



- The app for Lime is glitchy and they have charged me for rides or charged for activating a scooter when it shouldn't. I don't think the fee structure is good if they continue to charge different fees on top of the per minute ride fee.
- The app frequently locks up and I'm unable to end my ride or disconnect my service
- The area became too small
- The biggest issue surrounding cyclists and e-scooter riders is a lack of proper training and enforcement of the applicable laws. As a cyclist, I find it frustrating when other cyclists blow through stop signs and intersections without a care.
- The biggest problem I see is the people on scooters don't respect traffic laws and they don't seem to be enforced. Downtown and Beltline areas.
- The charger/juicer program is poor. I was emailed that I would be activated as a Juicer in a few business days, but it never happened. I have had 4 chargers since the summer. Lime has been poor in explaining the reasons behind this, sometimes going silent
- The cities rules are too restrictive. People under 18 should be able to ride them.
- The city has got to start looking at other city's before rolling out program. Other major US cities have banned them due to accidents and other issues. Also stop making Calgary have different rules of use than other cities. One city on road, sidewalk?
- The City has to ensure that there is enforcement of scooter, that they're parked in appropriate places or thrown into rivers
- The city has to invest and provide marked parking spaces + lower the cost. We spend hundreds of millions for car infrastructure but cut or not spend on other stuff
- The City needs to do everything in its power to support the continuation of these scooter programs
- The city should stay out of it
- The communication about the zones is a bit frustrating...I used to take one home almost everyday and suddenly my condo is outside of the zone (1km away from the downtown core).
- The scooters are really fun to ride. I enjoy seeing young families all out having fun together. Need more control over people driving scooters wrong way on one ways. Expecting people to get out of their way. Parking them in narrow walkways.
- The cost is fairly reasonable, but it could be more a little less to encourage more use.
- The cost of using the scooter is high and I will not likely continue to use for that reason
- The electric scooter program is awesome disruptive technology that is super convenient, fun, and good for the environment. If we want to attract tech companies to Calgary we need programs like this. We do not need more rules governing scooters.
- The electric scooters have been life changing. Not sure what I'll do during the winter!
- The e-scooters allowed me to see more of my city without having to put another car on the road. It was awesome to have this summer!!
- The fact that other cities recommended scooters on the roads and cycle lanes and our city recommended sidewalks says something about our pedestrian culture here, perhaps.
- The home zone is too small and excludes most of Renfrew. Why bother to exclude a large core user?

- The injuries are clogging up the emergency and medical wards/offices that are already clogged. I resent my AHS \$\$\$ going to silly scooter injuries. Also helmets a must.
- The intro of these scooters has turned the Downtown and Beltline Districts into war zones. The riders don't follow any rules---are out of control-usually drunk and aggressive at night time--go too fast--ride with more than one person--don't obey any rules
- The lack of courtesy by many scooter riders is astounding. It seems to be expected that I as a pedestrian need to yield to and move out of the way of scooters. Frustrating!
- The last question- how much is the average person aware of the electric scooter program - I answered considering that a large proportion of Calgarians do not use the scooter...so the average person who does not use the scooter would probably be unaware
- The lime bikes are often not charged. I tried 8 bikes one day, all were dead. Also need bikes to have seat adjustments then I would ride them. Scooter fare too \$. Route I use it for is more than a bus ticket (3.5 km). Rates need to be lower to replace
- The low speed zones are pointless. 8km an hour is dangerous because it's not fast enough to keep momentum, and I wobbled and fell off! If you need a low speed it should be 12km an hour.
- The maturity curve for alternate forms of transportation will be hard but it is required to transform to a sustainable society.
- The only improper use I have seen is two riders on one scooter a few times. No accidents.
- The people who use these scooters in Kensington (where I live) are incredibly unsafe, ride so fast on the sidewalks and have forced my young son into the road to avoid being run over on the sidewalk. It is 100% souring my opinion on them
- The pilot is doing great. Keeping them on sidewalks and pathways is best.
- The presence of alternative forms of transportation, especially scooters and bikes, is helping to make roads safer for pedestrians. Drivers are forced to be more aware of others that move differently on and around roads. Change takes time.
- The price is too high. The initial startup fee makes small rides way more expensive. Most people don't realize how quickly those costs rack up. Just charge the per minute rate.
- The program could use some improvement and I would love to see it stay in Calgary. It was really great seeing people of all ages (18+) use the scooters. So great to see the 50+ crowd feel comfortable enough to ride them.
- The program is great from an environmental perspective- the program is terrifying from a pedestrian and or vehicle driver perspective. Scooters are more often than not driven in safely, too fast under the influence with another person in the one scooter!
- The public needs to know more about the rules and rights of the riders, I had COUNTLESS [removed] that either swore at you like a jerk or the few [removed] who got aggressive, Calgary excavations are [removed] learn the law
- The QR code on the scooters is in a difficult spot so makes scanning a bit difficult
- The red zones implemented at the end of August were awful and frustrating. 6 of us were late for an event because we couldn't park the scooters.



- The reduced speed zones outside of the core is an extremely poor decision. The speeds should be increased outside of the central zone as these areas have much less pedestrian traffic and it would allow people to get around the burbs without a car.
- The restriction to sidewalks is a mistake, should be permitted on residential roads and signed bike routes
- The restrictions on the zone have made it very difficult. Ending a trip has become a big hassle and stressful since it costs money trying to figure out where to park.
- The rules also state you are required to wear a helmet whilst riding scooters, but I don't think I've seen even one person with a helmet on
- The rules aside, I don't believe people treat the scooters with respect. They can hurt people very badly if a collision occurs and I frequently see people riding very close to pedestrians when passing without using a bell or swerving on bike paths
- The scooter area changed and now my house isn't in the new zone. This is a big deterrent for me.
- The scooter pilot is excellent. It serves an incredible gap in Calgary's transportation as density is increased downtown and our train system is considerably underdeveloped for the population both working and living downtown. It is needed and respected.
- The scooter prices are more expensive than Car2Go. You need to bring down the prices about 10 cents per minute and then it's a bit closer to making financial sense. Car2Go is 35 cents per minute with no unlock fee and I can put 2 people in it.
- The scooter program has been amazing. I use it at least a few times a week to cross downtown for meetings or lunches. The parking restrictions on LRT platforms doesn't make any sense, they should form a part of our transportation network.
- The scooter share program makes it very easy to get around without owning a vehicle and it is more cost effective than ride share/taxi. As someone who does not drive, having scooters in the city makes it very convenient to get around.
- The scooters and bikes are dope, but Lime is a [removed] company that doesn't communicate well with their customers, and constantly changes rules without notice or explanation. They STILL haven't responded to me asking them a month ago about changes.
- The scooters are a fun and easy way to navigate the city. However information on how they are to be used and where you're allowed to ride them is not apparent.
- The scooters are a fun and fast way to get around for short trips in dense areas around the downtown core. I use them to travel to meetups with friends, go pick up food from local restaurants, or to go to local shopping locations.
- The scooters are a lot more dangerous than bikes, people throw them into the streets and have extreme disregard for them, ride them while drunk, on sidewalks, faster than one would be able to ride a manual bike or push scooter and is therefore dangerous
- The scooters are amazing, I saved money not buying bus passes all summer and used the bikes and scooters to get to and from work and appointments. They are a wonderful way for me to transport especially because I have 14 hour days 6 days a week.
- The scooters are awesome! Keep them!

- The scooters are awesome! Please keep them in Calgary!
- The scooters are awesome, keep it up
- The scooters are convenient and fun and had a lot of use in calgary. It would be great to have them again after the winter.
- The scooters are convenient, fun and reliable. I honestly hope they do not become over regulated as what I am hearing city counsel is proposing. I'm my view, this would defeat all of the benefits of having scooters.
- The scooters are creating havoc on pathways. The riders are all disrespectful of other pathway users. They are frequently breaking the rules by allowing children- even young kids around 10 yrs old; riding double; and often riding double with a child.
- The scooters are dangerous on sidewalks. I find I need to be very cautious stepping onto a sidewalk. They don't belong on sidewalks.
- The scooters are fantastic! The bikes are less so. If anything, keep the scooters over the bikes!
- The Scooters are fun and something I was surprised Calgary would embrace. They are also useful for going from meetings or dining or shops downtown when you are not wearing active wear or don't want to break a sweat or deal with parking.
- The scooters are great and I loved them! I hope they're here to stay!
- the scooters are great, maintenance seems to be pretty consistent with them. support from the scooter companies (Lime in particular) is fantastic
- The scooters are great. Lot's of people get scooters in groups and bully pedestrians off the sidewalk. The scooters are great but the people using them are very rude, There should be a harsh fine (500 dollars)for not yielding to walking pedestrians.
- The scooters are mayhem on sidewalks. Make more bike lines and have scooters allowed only on bike lanes where available.
- The scooters go too fast. They should not be allowed on the sidewalk. We need infrastructure for them and Calgary doesn't have it
- The scooters have been a wonderful injection into Calgary's life. We have proudly shown them off to visitors over the summer. We've used them for recreation, transportation, and transportation gaps!
- The scooters made Calgarians happy! So many smiling faces.
- The scooters on the sidewalk have made walking hazardous.
- The scooters riders dodge and check thru pedestrian and vehicle traffic, expecting everyone to be able to yield to them in a safe manner. There needs to be more control over use of areas between scooter pedestrians and scooter vehicles to maintain safety
- The scooters should be available at Sait and UOfC as well.
- The scooters should be riden on the road not the sidewalk, as it would be safer for riders and pedestrians.
- The scooters should not be allowed on sidewalks. Should only be allowed on street or pathways.
- The scooters were amazing. I loved that option to get around downtown. The only thing i would ask is for a better bell. Some of the bells on the scooter didn't work which can be a bit of a safety hazard.



- The shared bikes and scooters have been a great and valuable addition to the city, and I really hope they become a permanent option for Calgarians
- The shared electric scooters, as currently implemented, are a menace. I have had a close call and have also been surprised by scooters passing by fast and close when I am walking. It is the Wild West out there. Keep them off sideWALKS!!! Ok idea tho
- THE SIDEWALK USED TO BE THE ONLY TRULY SAFE PLACE IN CALGARY. THAT HAS BEEN NEGATED SINCE THE SCOOTERS BEGAN ON THE SIDEWALK
- The slow speed can't park zone is very detrimental
- The slowdown in the off area is terrible because sometimes your phone doesn't register than you have to slowly go back to the non slow area. Just find a way to not let scotters be parked in off areas but let's us ride full speed.
- the speed is too fast in the downtown core when people on scooters are bad at driving, going too fast, expect everyone on the sidewalk to yield to them, don't properly signal (using bell), or don't properly pass (pass on the right).
- The way I knew about the rules were the reminders that pop up on the app when I start a ride.
- The zone is too small! I live just outside of downtown and started out the summer inside the zone for scooter use, and then the zone was altered to not include my area (Upper Elbow Park) - was a major frustration point.
- The zoning for shared scooters is poorly planned. The introduction of a restricted speed outside the main zone is laughable as a person can almost walk faster than 8kms/h. There is not clear info that scooters cannot be parked in restricted speed zone
- There are a lot of complaints from all around the world about scooters being left at unapropriate spots or that scooters are ridden in unapropriate way. Those voices blame the scooter companies or scooters instead to blame people who use that in that way.
- There are places, like Kensington, where the sidewalks are almost too narrow for pedestrians, never mind adding e-scooters!
- There needs to be a great deal more regulation of shared scooter use in Calgary., Too many people are not using them safely. (Intoxicated, without helmets, going too fast in crowded areas, driving them into/through pedestrian-designated displays, etc.)
- There needs to be more available other than down town
- There should have been way more education on how to use scooters safely and courteously prior to the roll out. Seems like a waste of resource having the police monitor these things.
- There's one question in your survey that asks when side walks are too narrow scooter on the road, scooters should not be allowed on any side walk, it's a motorized vehicle.. I've seen too many close calls of users riders almost hitting pedestrians
- There's an issue with people taking scooters onto their private property (in parkades, apartments, etc.) and it hinders the experience for those confused and looking for the scooter they see on their map.
- These are amazing. Please make this permanent. I use them primarily for getting to/from places in the inner city where I wouldn't my car (parking or traffic reasons, or if I'm going to have a drink).



- These are would be a critical part of the transit system during nicer months of the year. If they were more accessible around bus stop areas we might get more ridership on the buses from around the outline city areas.
- These scooters are amazing and we're a highlight of my summer!
- THESE SCOOTERS ARE AMAZING. They bring so much joy and life to our streets and city. My favourite is seeing old white business men who likely are mean to everyone at work get on a scooter and weave down the sidewalks like little kids. It's so important!
- These scooters are awesome! In the summer I, almost completely replaced uber and my own car with them when attending any social or recreational outing. I can understand how people have accidents on them but I never have and always feel safe when on one.
- These scooters are dangerous. you can be seriously hurt. downloading an app and riding without instructions and basic safety rules is reckless. people are getting hurt. there should be required safety use training and quiz prior to first use.
- These scooters have been a fantastic addition to the city's core. Convenience is key, and people love convenience. Keeping the scooters expanded into bridgeland&crescent height is also a MAJOR benefit. Not everyone lives in the core.
- These scooters have no business being on busy inner city sidewalks. They are obstacle courses at the best of time (utility poles, signs, bus stops, etc etc), and it's not safe for riders or pedestrians to share that space. Treat them like bicycles.
- These should be banned on sidewalks. It's not safe to go that fast. Age enforcement is also non existent.
- These should be banned, unsafe for all involved, used as a toy and not a mode of transportation
- these should not be ridden on sidewalks. my experience has been that people using them are generally not courteous
- They are great and alot of fun when used responsibly
- They are great!
- They are more of a hazard and annoyance than anything else. Hopefully they are not operational in the winter
- They are not good for anyone. People are gonna become unhealthy. get hurt. parked/thrown everywhere after use. hurt the pedesttians.
- They are so fun and so many people loved them
- They are so unsafe when allowed on sidewalks. Great option to get more cars off the roads but please treat them like a bicycle going 30km/hr and they must stay on roads or bicycle lanes
- They are too fast to be ridden on the sideways
- They bring me joy! Please keep in the beltline!!!
- They have been one of the best things that have happened to this city. Everyone is so happy riding them, it has been an incredible thing to watch the adoption of this awesome service.
- They should not be allowed on roads.

- They should not be allowed on sidewalks. I was almost run over in suburbs. The handle bar actually grazed me. I had just started to bend over to pick up a discarded piece of garbage when e scooter wizzed by at full speed.
- They shouldn't be allowed on sidewalks
- They're great, bring more!
- Think it's a great way to get around! Love the concept. It only sucks when you can't find a charged scooter when you want to ride.
- Think its fantastic and it stays in place, with more people understanding rules and the positive points of scooters/bikes - everyone will benefit. Takes time sometimes for people to accept new things. It's a great green intitiave and people get outside.
- Think the scooter are good if people use them appropriately. Right now they are dangerous and rules are not followed
- This city needs another option to get around. Scooters are littering cities from all over the states, California, LA to now now Kelowna, Bc to Calgary, Alberta.
- This feels like continued disregard for pedestrian safety. I already have to deal with cyclists that break traffic laws; now I've seen so much unsafe behaviour on scooters. This shouldn't go through unless there is much more enforcement.
- This is a good option and I am glad the city has allowed it.
- This is a great mobility option for short distances in dense areas like downtown.
- This is a great mode of transportation around the core.
- This is a GREAT pilot!! I will probably be buying my own scooter to save money and be more environmental afte this.
- This is a great program. Good options for downtown transport. Would like to see it here permanently
- This is a valuable resource and should stay along with the bikes
- This is an extremely great project. Please support and continue it.
- This is important to inner city life if you want to be a progressive city
- This is the best thing Calgary has ever done!
- This is the BEST thing that has happened in this city. It's safe, fun and allows people to discover interesting and novel parts of the city. It's also creating a fun scooter community when people ride them!
- This pilot has been amazing. I am outside a lot more, and I've taken the scooters for all sorts of reasons: to/from work, before going out, to meetings, out for a ride. They're much better than bicycles because they are easier when wearing skirts.
- This pilot should be continued, with better awareness of rules and regulations. It only takes 1 idiot to ruin it for everyone else's pleasure.
- This really connects the city. Makes it much easier to use transit. Otherwise I would drive. People who are inconsiderate on scooters are probably the same way in life.
- This service is fantastic and changes the way I live my life

- This service is fantastic. I truly hope that it returns in the spring. It has made Calgary, which can be a challenging place to get around, a more convenient way to travel. Traffic on road and parking is reduced
- Time of day greatly affects availability in the core, which is frustrating because at off peak hours is when I need more flexible options to connect to transit etc
- To make the rule fair to everyone, including pedestrians, scooter riders, drivers, and all other road users. Not just favoring pedestrians or cyclists.
- Today for example. Parent doubling with small child, no helmets in traffic... What could be wrong with that????
- Too expensive
- Too many couples sharing one scooter on the road thinking it's romantic but just really unsafe
- Too many intoxicated people on scooters not following rules
- too many people ride them under the influence of alcohol. Have had experiences of them trying to run me off the bike path.
- Too many ppl doubling on the escooters
- Too many scooters on the sidewalks.
- Too many tandem riders!
- Unfortunately utility of the scooters will be very limited when there is snow on the ground.
- Unsafe and not carbon neutral as advertised
- Urban blight with these [removed] scooters parked everywhere and no consequences for the riders who leave them everywhere. The handles can be cut off in about 60 seconds and they fit nicely in the black carts
- Users need to learn how to properly park their shared rides. More riders need to remember to use the bell to warn pedestrians. Some scooters have broken bells.
- Using the Lime Scooters has ALWAYS been fun and easy
- Very great transportation option. I think it has worked great this summer. I am really hoping Calgary continues this program and hopefully adds more scooters/bikes to more areas of the city.
- Vital to have scooters as an option especially in the wake of Car2Go making an exit
- Walking is healthier and less dangerous (unless you get hit by an escooter). In the news half the people on escooters are underage.
- Was charged different then quoted on bill for multiple riders.
- Ways of traveling that would be environmentally friendly would be by walking or biking. The people using the scooters are now just using something that requires electricity instead of walking. They suck.
- We almost got run over by some 'Irresponsible Jerks' riding motor scooters on city sidewalks at an excessive speed. Stop this insanity.
- We have used Lime scooters in Montreal and calgary, and the roads and pathways in calgary are much nicer. I think it's a wonderful idea. But it's a little expensive, and if riders are careless I can see pedestrians getting hurt or annoyed



- We Love Lime scooters - please stay!
- WE LOVE SCOOTERS YAY
- We love the scooters and bikes!
- We love the scooters! They're so much fun and save us money on Uber's while being better for the environment. We really want them to stay and will continue to use them as long as they are available.
- We need alternate modes of transportation like scooters. Especially with car2go leaving. Calgary need to think different to attract and retain young people in the city!
- We need to keep the scooters
- What a fun summer with these scooters! It was like the whole city had a great time. I would have to say though that I felt bikes were harder to find after the arrival of scooters. Are there less of them now? I feel much safer on a bike so prefer them.
- What happens to mobility share in the winter?
- What we have to be careful is to ensure the scooters do not become an eyesore like in Nashville. They are just thrown in piles in Nashville and look like trash.
- When downtown I see lots of use of e-scooters. The riders seem to be integrating well with all other pathway users. Have not witnessed any bad behaviour, though private bicycles do show bad behaviour
- When I look at the accident statistics related to the shared scooter programs in Calgary (not on roads; many accidents) and Edmonton (not on sidewalks; very few, if any accidents), I am disappointed that Calgary does not immediately change its rules.
- When it does it completely stops which is unsafe
- When scooter-riders use crosswalks they should cross slowly enough to be perceived so that drivers can brake in time
- When will you bring more scooters to the city?
- Where is bylaw enforcement! I have seen small child riding (parents obviously had to pay), 2 people on a device at a time through a crowd where the riders lost control, riders on streets, no helmets, heard stories of drunk riding. Need rules enforced!
- why do pedestrians have to walk on grass to get around a scooter left on the sidewalk with no room for a person to walk around it?? there is no excuse for that....unless city hall wants to do away with pedestrians walking all together...
- Why doesn't the city focus on making transportation corridors for all modes of non motorized transportation? Create continuous routes that don't abruptly stop and force people onto streets or sidewalks. It's great to relax bylaws for private companies.
- Why is Mt Royal all of a sudden cut off of Lime Zone ?
- Wider range... and seriously more communication.. I have started using Bird because Lime has changed their map soooo frequently without notice.. what is the orange zone? who knows until you end up there.. what is the multi layers of green? who knows....
- Wider ticketing for violations of scooter use



- Wildly too expensive, which is likely a result of the way they have to be charged. Realistically there should be docking stations put in a couple lots around the city instead of mobile charging vans.
- Will be tough to keep using the scooters in the winter, and maybe hard to use the throttle with mitts on. Also I do like the foot brake. Have been on limes in other cities that don't have it and it makes me feel safer to have that there
- Will there be more enforcement of the bylaw , I live close to Prince's island and have been almost run over by scooter riders on a number of occasions.
- Will they be expanding the coverage area for available devices? Ei. Not just downtown, inglewood and bridgeland?
- Wish normal operating area was slightly larger so that I could go from downtown to my house. I really like the opportunity to use the scooters but do think not all riders are careful of pedestrians on sidewalks.
- Wish there was more policing of those breaking the rules and riding in unsafe manners.
- Without providing a mechanism to reduce the risk to pedestrians (on sidewalks) and cyclists (on pathways), this scooter share pilot is very unsustainable. The liability associated with the many collisions and injuries must be massive.
- Wonderful mode of transportaion. I would not be spending so much time down town if Scooters were not available. I believe it is a big boost for the economoy to brng more people out and have them actively participate in our city. So much fun!!
- Woud love to see the scooters continue in the summer, especially with Car2go leaving the city
- Would be nice to allow scooters on roads where speed limit is <50KM/hour. Should have the same courtesy as bicycles in this regard. Riding scooters on sidewalks is very hazardous for riders and pedestrians
- Would be nice to either see the age reduced to allow children (10 - 18) to ride under supervision or allow for them to ride with a parent.
- Would like some of the rules enforced (ie: must be 18 to ride)! Why is the Bird more expensive than Lime? Will the price come down after the pilot?Can be pricey if we ride lots! Would like to see it around the city more and not so DT focused.
- Would like to see the program expanded with greater access to scooters in more residential areas of the city not just the downtown core
- Would love the ability to request locations where scooters should be placed in the morning so I don't need to spend anytime looking for one on the way to work.
- Y'all are doing great!
- Yeah, the map for the scooter location DRASTICALLY changed with NO notice which has made the scooters effectively useless.
- yes we paying for this so called free program through loss wages ER and DR visits related to injuries.
- Yes!!!! Injury statistics are skewed because they only count ER visits. My daughter literally clipped her ankle bone on an exposed bolt on a scooter and it took weeks to heal. Infection. Antibiotics. XRay. Bone scan. CT. Air cast.



- Yes, , it stops people from walking for exercise downtown, it is hurting the business of car2go and others that are true 4 season options for Calgary. Nobody takes them to public transit. This survey is leading answers on transit use.
- Yes, as a senior citizen, I am concerned about the safety of pedestrians walking on sidewalks and other pedestrian areas.
- Yes, please continue lime scooters as they are very useful for the city.
- Yes, the slow zone is a joke. There doesn't seem to be any reason behind it, as I can ride on far busier streets with no limitations. The slow zone is a secluded road with minimal traffic. This is VERY frustrating.
- Yes, there is a significant safety risk for scooters, because the wheels are too small making them unstable. I broke and dislocated my left elbow while riding a scooter because someone walked into the bike only lane. I could not stop and fell. Hard.
- Yes. Scooter and bike sharing was fantastic until geofencing was introduced. Now with speed restrictions and dead zones, this whole initiative is useless. Completely useless. Dead. If these restrictions aren't removed, this initiative is useless.
- Yes. The 'allowed zone' is too small. It was changed recently to not include the Elbow River pathway to the east of the Stampede Grounds. That sucks, from Bow River Pathway to the 17th Ave / 4th Street area now has to use the downtown core.
- You can have all the training in the world available to people and they wo't look at it. I wouldn't go overboard with that information.
- You need a good system to report inconsiderate or dang
- You need a way better way of communicating the rules to the public. I only learned them because I was interested in researching up on the pilot project where I found all the rules.
- You need to actually enforce the rules and ease the rules around alcohol
- You need to create a weight restriction that stops user from having two people on one scooter. Otherwise I think scooter rentals should be banned. Personal scooters should be allowed as the person investing in their own device is buying it for transport.
- You need to lower the speed on scooters , also I feel unsafe as a pedestrian around scooters
- You need to move the red zone further north. 16th Ave is a main road and it doesn't make sense that you cannot scoot on it
- You're doing great. Keep up the awesome work.
- Your prices are too expensive, which is the reason I'll never use this service daily.
- Zones need to be increased in the inner city areas like Bridgeland and Kensington
- I am seriously disappointed that there has been talk about getting rid of the scooters. Please leave them in Calgary as they are a great addition to our vibrant city and an excellent alternative to motorized transportation. Please consider that you are only hearing people that are not interested in them because people that do like them and use them are not inclined to rant and rave about them. However, hearing that feedback is needed regarding their existence in our city; I am hoping many people do share their positive experiences as I find myself doing today.

- I would like to say that the scooters are a good Idea however the people riding them ( Usually younger ones under 30) are driving them at the max of 20k and SHOULD NOT be allowed on the sidewalks. Am I allowed to ride my bike that fast on the sidewalk? No probably not. Living In Kensington I have seen near misses of seniors almost getting hit. If I was to get hit by a rider on the sidewalk I would most definitely SUE the City of Calgary and which ever Scooter Rider and the the Scooter Manufacturer. Have you seen the number of Class Action lawsuits against Bird and Lime for these Issues?



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## Appendix A - Questionnaire

### Section 1: Primary Questions

5. In general, how often do you travel using the following? [Grid question with options: daily, weekly, monthly, less than monthly, never]
  - a. Walking
  - b. Riding my own bicycle
  - c. Carpool
  - d. Public Transit
  - e. Ride Share/Taxi
  - f. Car Share
  - g. Bike share
  - h. Driving my own car
6. Thinking about the overall transportation system for all Calgarians, please let us know how much you agree with the following statements [Grid: Strongly agree/somewhat agree/somewhat disagree/strongly disagree/Don't know/prefer not to answer]:  
NOTE: Shared mobility is defined as "transportation services that are fleets of fully or partially human powered vehicles which are shared among users (eg. bikes, e-bikes and e-scooters.)"
  - a. Shared mobility can make connecting to Calgary Transit (bus and LRT) easier.
  - b. Shared mobility can help connect to modes of transportation other than Transit
  - c. Shared mobility is good for the environment.
  - d. Shared mobility saves money on transportation.
  - e. Shared mobility makes it easier / faster to get around
7. Thinking about the day to day use of shared mobility options, please let us know how much you agree with the following statements [Grid: Strongly agree/somewhat agree/somewhat disagree/strongly disagree/Don't know]:
  - a. Shared scooters are ridden in a considerate way
  - b. Shared bicycles are ridden in a considerate way
  - c. Shared bicycles and scooters are parked in a considerate way.
  - d. I have seen information regarding how shared scooters and bicycles are to be used in a considerate way.
  - e. There is enough infrastructure(i.e. Bicycle lanes, pathways, cycle tracks, etc.) in Calgary to ride safely.
  - f. Companies that operate scooter share in Calgary respond quickly enough to citizen requests.
  - g. Shared electric scooters are a good option for Calgary's changing transportation needs
  - h. The City has adequate information available to citizens regarding the rules of the Shared Electric Scooter Pilot.
8. Have you used a shared scooter that is a part of Calgary's Shared Electric Scooter pilot?
  - a. Yes [if yes, branch to "**Section 2: Have used a Shared Electric Scooter**" questions]
  - b. No [if no, branch to "**Section 3: Have not used a Shared Electric Scooter**" questions]



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## Section 2: Have used a Shared Electric Scooter?

11. How many times have you made a trip by a shared scooter?
  - a. 1 Trip
  - b. 2-5 Trips
  - c. 5 – 15 Trips
  - d. 16+ Trips
12. Thinking about your most recent shared scooter trip, if you hadn't used a shared scooter, how would you have traveled instead?
  - a. Walking
  - b. Riding my own bicycle
  - c. Bike share
  - d. Carpool
  - e. Public Transit
  - f. Ride Share/Taxi
  - g. Car Share
  - h. Driving my own car
  - i. Other (please specify)
13. If you had a choice to use a shared scooter or shared bicycle, which would you choose?
  - a. Scooter (SKIP to Q4)
  - b. Bicycle (SKIP to Q5)
  - c. Don't know/rather not answer (SKIP to Q6)
14. Why would you choose a scooter over a bicycle?
  - a. I feel safer
  - b. Easier to ride
  - c. Don't want to get sweaty
  - d. It's more fun
  - e. It's less expensive
  - f. It's faster
  - g. I prefer to ride on the sidewalk (if they chose scooter)
  - h. Other: \_\_\_\_\_
15. Why would you choose a bicycle over a scooter?
  - a. I feel safer
  - b. Easier to ride
  - c. Don't want to get sweaty
  - d. It's more fun
  - e. It's less expensive
  - f. It's faster
  - g. I prefer to ride on the road (if they chose bicycle)
  - h. Other: \_\_\_\_\_
16. For what purpose do you usually use a shared scooter?
  - c. Go to/from work
  - d. Go to/from school
  - e. Errands/Appointments



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- f. Dining/shopping
  - g. Exercise/recreation
  - h. Get to /from transit stop
  - i. Sightseeing
  - j. Other: \_\_\_\_\_
17. From 1 to 5, 1 being the least comfortable and 5 being the most comfortable place to ride a scooter, please rate your comfort with the following:
- a. Sidewalk
  - b. Pathway
  - c. Bike Lane or Cycle track
  - d. Road
18. How often could you find a shared scooter when you wanted one?
- a. Almost Always
  - b. Most of the time
  - c. About half the time
  - d. Rarely
  - e. Never
19. Based on your awareness of the current rules of the Electric Scooter Share Pilot, are you allowed to: (options: Y/N/Don't know)
- a. Have more than one person on a scooter
  - b. Rent a scooter if you're under 18
  - c. Ride on the street if the sidewalk is too narrow
  - d. Let children ride on a scooter when supervised by an adult
  - e. Ride a scooter after drinking alcohol
  - f. Expect people walking to yield to people on scooters
20. How aware do you think the average person is of the rules of the Electric Scooter Share Pilot?
- a) Very aware
  - b) Somewhat aware
  - c) Somewhat unaware
  - d) Very unaware

### **Section 3: Have not used a Shared Electric Scooter**

1. Please select all the reasons why you haven't tried a shared electric scooter: (multiple selections allowed)
- a. I am interested to try but haven't had a chance yet
  - b. Not aware of the scooter share Pilot
  - c. Too expensive
  - d. Not interested in using a scooter
  - e. Access to technology (app)
  - f. I don't have a credit card
  - g. I prefer to travel in other ways



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- h. I wouldn't feel safe riding one of the electric scooters
  - i. Other: \_\_\_\_\_
2. if you did try a shared electric scooter, where would you prefer to ride it ?
- a. Sidewalk
  - b. Pathway
  - c. Bicycle lane or cycle track
  - d. Street
  - e. Other: \_\_\_\_\_
3. What would encourage you to try the scooter sharing in Calgary?
- a. More information about the pilot
  - b. More information about where I'm allowed to ride the scooters
  - c. If it were less expensive
  - d. Easier to access without needing a smart phone app
  - e. Ways to pay other than a credit card
  - f. Nothing would encourage me; I'm not interested
  - g. Other: \_\_\_\_\_

## **Q4. End of survey questions:**

Please tell us:

1. Is there anything else you'd like us to know as we continue this pilot?
- 

2. Age (drop-down):
- a. 19 or younger
  - b. 20-24
  - c. 25-34
  - d. 35-44
  - e. 45-54
  - f. 55-64
  - g. 65 or older
3. Gender (multiple choice):
- a. Female
  - b. Male
  - c. Prefer not to say
  - d. Other
4. Annual Income (multiple choice):
- a. Under \$20,000



# Electric Scooter Share Pilot

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- b. \$20,000 to \$39,999
- c. \$40,000 to \$59,999
- d. \$60,000 to \$79,999
- e. \$80,000 to \$99,999
- f. \$100,000 to \$124,999
- g. \$125,000 or more
- h. Prefer not to say

5. First 3 digits of Postal Code (open-ended):

\_\_\_\_\_

6. How did you first hear about the Scooter Share Pilot?
- a. Through a scooter share company's app
  - b. On calgary.ca
  - c. On a scooter share company's website
  - d. Newspaper, blog, magazine, radio/TV news
  - e. Social Media
  - f. From a friend, family member or co-worker
  - g. I haven't heard about the scooter share pilot previously
  - h. Other ( \_\_\_\_\_).

Thank you for taking the time to provide your feedback on the Scooter Share Pilot. For more information about the pilot, please visit [calgary.ca/scootershare](http://calgary.ca/scootershare).