

Stakeholder Report Back: What we Heard June 6, 2018

### **Project overview**

The Calgary and Area Pathway and Bikeway Plan was developed in 2000 and needs updating. Many of the proposed pathways and bikeways from the plan were built. Some of the proposed pathways and bikeways are now obsolete because of changes to the roadway or approved developments. Also, new policies have been approved that impact the plan.

The updated plan will provide a proposed city-wide network of pathways and bikeways. It will become the framework that developers and City planners use to seamlessly connect Calgarians to the places they want to go. It will also include a digital map that is easy to access and update.

### **Engagement overview**

On May 29, 2018, The City of Calgary held a workshop for key stakeholders – who are invested in cycling, walking, skateboarding and otherwise making active use of the city's pathways and bikeways – to share their expertise and feedback on the Calgary Pathway and Bikeway Plan and map.

The workshop consisted of three main activities:

- An informal opportunity to get to know each other as an invested and supportive community
- A presentation from the project manager
- Small-group discussion at poster stations of the draft Pathway and Bikeway map

#### Workshop participants:

Organization
Alberta Health Services
Bike Calgary
Bike Calgary
Calgarians for Cycle Tracks
Calgary Association of Skateboarding Enthusiasts (CASE)
Calgary Chinatown District Business Improvement Area (BIA)
City of Calgary, Calgary Building Services, Accessibility
Federation of Calgary Communities
Parks Foundation Calgary
University of Calgary – Government Relations



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Organizations invited to provide representation at this workshop:

Organization	
Advisory Committee on Accessibility (ACA)	
Alberta Health Services	
Alberta Parks	
Alberta TrailNet	
Alberta Transportation	
Bike Calgary	
Calgarians for Cycle Tracks	
Calgarians for Transportation Choice	
Calgary Association of Skateboarding Enthusiasts	
Calgary Board of Education	
Calgary Catholic School Board	
Calgary Economic Development	
Calgary Parks Foundation	
Calgary Public Libraries	
Chamber of Commerce	
Elbow Valley Cycle Club	
Federation of Calgary Communities	
Mayor's Youth Council	
Mount Royal University	
Safer Calgary	
Southern Alberta Institute of Technology (SAIT)	
Sustainable Calgary	
Tourism Calgary	
University of Calgary	
Vision Zero YYC	
17th Ave Retail & Entertainment District	
4th Street South West BIA	
Calgary Downtown Association	
Chinatown District BIA	
HIPville BIA	
Inglewood BIA	
International Avenue BRZ	



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Kensington BRZ	
Mainstreet Bowness BIA	
Marda Loop BIA	
Montgomery on the Bow BIA	
Victoria Park BIA	

### What we asked

In small-groups, workshop participants discussed and scribed their responses to four questions related to plot-print versions of a draft Pathway and Bikeway map:

- 1. What are your first observations of this map?
- 2. What excites you about what you see on this map?
- 3. What concerns do you have about what you see on this map?
- 4. What guestions do you have about this map and the Calgary Pathway and Bikeway Plan?

### What we heard

What are your first observations of this map?

- Workshop participants noted how extensive the network appeared on the map
- Workshop participants wondered about how the network would be prioritized as it was being built

What excites you about what you see on this map?

• Participants again expressed enthusiasm about the extensive connectivity displayed on the map as well as the new and increased options for getting people where they need to be

What concerns do you have about what you see on this map?

- Participants expressed concerns about breaks in connectivity, especially in industrial areas and over existing infrastructure (i.e. Deerfoot Trail)
- Participants noted common deterrents to travellers making use of the pathways, including hills, limited information about the time required to travel to destinations, and limited connection with transit options for multi-modal transportation

What questions do you have about this map and the Calgary Pathway and Bikeway Plan?

- Participants wondered how this project encouraged engagement with groups representing various modes of travel (e.g. AMA, Pedestrian associations, City business units)
- Participants wondered how the Pathway and Bikeway connections could integrate with transit



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### **Summaries and verbatim comments**

- For a detailed summary of the input that was provided, please see the **Summary of Input** section.
- For a verbatim listing of all the input that was provided, please see the Verbatim Responses section.

### **Next steps**

This report has been prepared for the project manager, Jennifer Black, to inform her work in the development of the updated Calgary Pathway and Bikeway Plan. The content of this report will be considered for integration with What we heard reports created after additional public engagement offered to Calgarians from mid-May to early June. Jennifer is encouraged to share this report with the stakeholders who were present in the workshop on May 28, and to use this report in follow-up meetings with these stakeholders to continue to build a supportive community of practice centred on active use of the city's pathways and bikeways.



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## **Summary of Input**

Theme	Verbatim comment
Connectivity	Lots of green in N.E. but limited connectivity moving east to west
	<ul> <li>Not all connected – some gaps – could connect to walkways</li> </ul>
	No intercity connections (i.e. Okotoks)?
	<ul> <li>Increase in options of pathway / bikeway use</li> </ul>
	Bike paths in industrial locations
	New bridge over Bow / rail bridge (Inglewood)
	<ul> <li>Very extensive – touch on many areas – reach most people</li> </ul>
	Lots of green lines – good connectivity emerging
	<ul> <li>Not enough connectivity in industrial area – beer mile? □</li> </ul>
	Challenges to reach the network where you are not directly on the route
	Breaks to network – ensure continuity
	Direct routes lost further from core
Prioritization	Extensive network – mixed modes – should have prioritization
	<ul> <li>Network around areas of high use outside downtown (e.g. hospitals,</li> </ul>
	schools, etc.) Need to be short term priority
	<ul> <li>New connections in N.E. – Central N.E. – needs to be priority in 5 to</li> </ul>
	10 years
	<ul> <li>Equality in green lines – does that mean equity? Is it serving who</li> </ul>
	needs to be served? Getting people to where they need / want to be
	<ul> <li>How can the city guarantee funding for key projects?</li> </ul>
	Type of path impacts evaluation of the plan
Safety and functionality	Map looks really good but would it necessarily reflect reality if built-
	form of paths is not safe, functional?
	Major arteries and separation of bike lanes
	<ul> <li>People are deterred by hills – people won't commute north south due to hills – look at bike escalator?</li> </ul>
	Wayfinding challenges – times to reach destinations – encourage
	those who might not otherwise ride
	<ul> <li>Links to transit (opportunity – not a concern)</li> </ul>
	Bike storage opportunity – biker's destinations
	<ul> <li>Would help to have LRT stations and transit hubs identified. Helpful</li> </ul>
	for considering multi-modal travellers
	Bus racks?
	Free up-hill transit with bikes?
	Transit accessibility?
	Bike transport / storage at trains?
	Future of e-bikes and integration?
	Are there alternatives to travelling up hills? Via Transit?
	How about bike repair stations?



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	Can wayfinding be incorporated?
	Will the Biki bike system be supported?
	• Could incorporate interactive map (e.g. want to ride 30 min, use paths,
	route could be identified)
	<ul> <li>Will the Policy include an expectation to enhance network?</li> </ul>
	No topography (i.e. hills, etc.)
Integration with existing	What is the integration with existing and on street infrastructure?
infrastructure	<ul> <li>Integration with complete streets</li> </ul>
	<ul> <li>Skate park connections aren't clear (skateboard amenity strategy)</li> </ul>
	<ul> <li>Consider links with existing infrastructure (Roads and Paths) – could</li> </ul>
	improve infrastructure support – might be more clear if lines identified
	(could be just this map)
	<ul> <li>Major barriers crossing Deerfoot Trail (esp. N.E.)</li> </ul>
	<ul> <li>Stairs only pedestrian overpasses (inclusive?)</li> </ul>
	<ul> <li>No pathway connection on 37 street over Fish Creek in S.W. Could</li> </ul>
	use path on Ring Road Bridge
	Green Line LRT parallel pathway / bikeway
	<ul> <li>Leverage decommissioned rail (if any) for within-city and inter-city connections?</li> </ul>
	How will these pathways integrate with Green Line?
	<ul> <li>How will this project integrate with complete streets?</li> </ul>
	<ul> <li>How does this work link to the 2009 Transportation Plan (and bigger</li> </ul>
	corridors)?
Communication and	<ul> <li>Have we spoken with groups that represent other modes of travel?</li> </ul>
engagement	AMA? Pedestrians / seniors?
	<ul> <li>How does this project break down silos between Parks and</li> </ul>
	Transportation?
	<ul> <li>How familiar are the Councillors with this work?</li> </ul>



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### **Verbatim Responses**

The following section is comprised of three sub-sections:

- 1. Verbatim responses of workshop participants scribed during their discussion at poster stations of the draft Pathway and Bikeway map
- 2. Verbatim responses of workshop participants during the informal getting to know each other activity (i.e. creating a fun and informal slogan for the pathways and bikeways)
- 3. Verbatim responses of workshop participants at the end of the workshop, when asked about what they felt was positive about the workshop and what they felt should change at a possible follow-up workshop

#### **Draft Pathway and Bikeway map responses**

#### Group one

- What are your first observations of this map?
  - Lots of green in NE, but limited connectivity moving east to west
  - Network around areas of high use outside downtown (e.g. hospitals, schools, etc.) need to be short term priority
- What excites you about what you see on this map?
  - o The increase in options of pathway / bikeway use
  - Bike paths in industrial locations
  - New bridge over Bow / Rail bridge (Inglewood)
  - New connections in NE Central NE needs to be priority in 5 to 10 years
- What concerns do you have about what you see on this map?
  - See above, re: connectivity major arteries and separation of bike lanes
  - o Not enough connectivity in industrial area beer mile? □
  - People are deterred by hills people won't commute north south due to hills look at bike escalator?
  - O What is the integration with existing and on street infrastructure?
  - How can the city guarantee funding for key projects?
  - Integration with complete streets
  - Skate park connections aren't clear (skateboard amenity strategy)
- What questions do you have about this map and the Calgary Pathway and Bikeway Plan?
  - o Bus racks?
  - o Free up-hill transit with bikes?
  - Transit accessibility?
  - o Bike transport / storage at trains?
  - o Future of e-bikes and integration?



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#### Group two

- What are your first observations of this map?
  - No topography (i.e. hills, etc.)
  - Direct routes lost further from core
  - o Extensive network mixed modes should have prioritization
  - Not all connected some gaps could connect to walkways [circled on map]
- What excites you about what you see on this map?
  - Very extensive touch on many areas reach most people
  - Could incorporate interactive map (e.g. want to ride 30 min, use paths, route could be identified)
  - Equality in green lines does that mean equity? Is it serving who needs to be served?
     Getting people to where they need / want to be
- What concerns do you have about what you see on this map?
  - o Challenges to reach the network where you are not directly on the route
  - Breaks to network ensure continuity
  - Wayfinding challenges times to reach destinations encourage those who might not otherwise ride
  - Consider links with existing infrastructure (Roads and Paths) could improve infrastructure support – might be more clear if lines identified (could be just this map)
  - Major barriers crossing Deerfoot Trail (esp. N.E.)
  - Stairs only pedestrian overpasses (inclusive?)
  - Links to transit (opportunity not a concern)
  - Bike storage opportunity biker's destinations
- What questions do you have about this map and the Calgary Pathway and Bikeway Plan?
  - Have we spoken with groups that represent other modes of travel? AMA? Pedestrians / seniors?
  - How does this work link to the 2009 Transportation Plan (and bigger corridors)?
  - How does this project break down silos between Parks and Transportation?
  - o How familiar are the Councillors with this work?
  - o How will these pathways integrate with Green Line?
  - O How will this project integrate with complete streets?
  - Are there alternatives to travelling up hills? Via Transit?
  - o How about bike repair stations?
  - o Can wayfinding be incorporated?
  - o Will the Biki bike system be supported?
  - Will the Policy include an expectation to enhance network?



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#### Group three

- What are your first observations of this map?
  - Map looks really good but would it necessarily reflect reality if built-form of paths is not safe, functional?
  - o No intercity connections (i.e Okotoks)?
- What excites you about what you see on this map?
  - Lots of green lines good connectivity emerging
- What concerns do you have about what you see on this map?
  - No pathway connection on 37 street over Fish Creek in S.W. Could use path on Ring Road Bridge
  - o Type of path impacts evaluation of the plan
  - o Green Line LRT parallel pathway / bikeway
  - Would help to have LRT stations and transit hubs identified. Helpful for considering multimodal travellers
- What questions do you have about this map and the Calgary Pathway and Bikeway Plan?
  - o Leverage decommissioned rail (if any) for within-city and inter-city connections?

# Getting to know each other responses (i.e. creating a fun and informal slogan for the pathways and bikeways)

- From city to nature, safely
- · Active transportation for the health of it!
- A web connecting people, places, and neighbourhoods
- For everyone to get everywhere: faster
- Calgary's pathways and bikeways: connecting places, people, nature, neighbourhoods
- Calgary's pathways and bikeways: the scenic route that fits your daily needs
- Memorable. Web. A network that weaves together people, places and experiences around Calgary
- Bike-a-way
  - A way home
  - A way to travel
  - A way to green
  - Away from pedestrians
- Really good but really bad
- Great, but frustrating
- Huge potential!
- A vital part of our city
- Hate gas prices, use the bikeways!



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### Workshop reflection responses (positive and change for next time)

#### "Positive"

- Interaction
- Talking back and forth as a team
- Using a similar voice / language
- Cake and coffee

"Change or focus on next time"

- Ensure participants can add value to the discussion
- Look at 5-year plan (10-year plan)?
- Identifying barriers approvals, policy, politics