

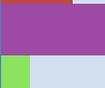
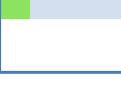
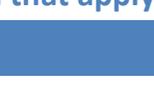
# Crowchild Trail Corridor Study Feedback Form

**[Q1] What factors and topics do you think are important to consider during the engagement process for the Crowchild Trail Corridor Study?**

| Themes  | Count | % of Total |
|---|-------|------------|
| Strategic traffic flow management (type of traffic, traffic speed, traffic flow, traffic lights)                          | 302   | 25%        |
| Impacts on neighbouring residences/businesses   | 110   | 9%         |
| Long term strategic transportation planning   | 62    | 5%         |
| Elimination of traffic signals (free flowing traffic)   | 56    | 5%         |
| Safe and accessible commuting and crossing for non-motorized traffic (i.e. pedestrians, cyclists, wheelchair users, etc.) | 47    | 4%         |
| Lane improvements/expansions  | 45    | 4%         |
| Increased bike/pedestrian access  | 45    | 4%         |
| Connection between communities, roads, and businesses separated by corridors  | 40    | 3%         |
| Improvements to existing infrastructure (i.e. roads, bridges, sidewalks, communities, etc.)                               | 40    | 3%         |
| Cost-benefit analysis of the effects of the corridor to Calgarians  | 39    | 3%         |
| Other   | 36    | 3%         |
| More citizen engagement   | 35    | 3%         |
| Noise reduction plans   | 33    | 3%         |
| Community access points   | 32    | 3%         |
| Elimination of bike and/or pedestrian traffic on Crowchild Trail  | 28    | 2%         |
| Involvement from the communities affected by the corridor plans   | 27    | 2%         |
| Long term development plans, in general   | 27    | 2%         |
| Transit improvements to avoid congestion  | 25    | 2%         |
| Specialized lanes (i.e. HOV, Transit, etc.)   | 25    | 2%         |
| Environmental sustainability  | 20    | 2%         |
| Safety  | 18    | 2%         |
| Timing (minimizing construction time, strategic timing of construction)   | 18    | 2%         |
| Considering the real/actual needs of Crowchild Trail users  | 16    | 1%         |
| Transparency in the building/development process  | 15    | 1%         |
| Reducing auto dependency/increase alternative methods of transportation   | 12    | 1%         |
| Construction issues (minimizing time and noise)   | 11    | 1%         |
| Alternative options and costs   | 8     | 1%         |
| Character of the street   | 8     | 1%         |

|   |             |             |
|---|-------------|-------------|
| Compensation for residents affected by the construction of the corridor | 6           | 1%          |
| Long term investment strategies   | 3           | 0%          |
| Winter condition plans  | 2           | 0%          |
| Improved signage  | 1           | 0%          |
| Avoiding projects that promote sprawl                                   | 1           | 0%          |
| Don't know/no response  | 1           | 0%          |
| <b>Grand Total</b>  | <b>1194</b> | <b>100%</b> |

**[Q2] Who do you think should be included in the engagement process for the Crowchild Trail Corridor Study? (Select all that apply)**

| Response  | Chart   | Percentage | Count      |
|---|---|------------|------------|
| Residents that live in communities next to Crowchild Trail              |    | 82.9%      | 437        |
| Residents that live in communities that are not next to Crowchild Trail |    | 37.4%      | 197        |
| Owners of properties next to or close to Crowchild Trail                |    | 78.0%      | 411        |
| Owners of businesses next to or close to Crowchild Trail                |    | 75.1%      | 396        |
| Daily drivers   |   | 88.6%      | 467        |
| Occasional drivers  |    | 24.1%      | 127        |
| Transit commuters   |   | 61.1%      | 322        |
| Pedestrians   |  | 41.4%      | 218        |
| Cyclists  |  | 39.7%      | 209        |
| Delivery or commercial drivers  |  | 47.8%      | 252        |
| Students  |  | 29.6%      | 156        |
| Community Associations/Resident Associations                            |  | 62.0%      | 327        |
| Other (please specify)  |  | 12.3%      | 65         |
| <b>Total Responses</b>  |   |            | <b>527</b> |

**[Q2] Who do you think should be included in the engagement process for the Crowchild Trail Corridor Study? (Select all that apply) (Other (please specify))**

| #  | Response   |
|----|--|
| 1. | City transportation and Planning experts                 |
| 2. | All Crowchild Trail users                                |
| 3. | Calgary Police Service (Community Resource Officers)     |
| 4. | all Calgarians should have an opportunity to be involved |
| 5. | police/fire/EMS/transit                                  |
| 6. | Bike Calgary   |
| 7. | other active modes; calgary transit                      |
| 8. | TransitCamp, Bike Calgary                                |

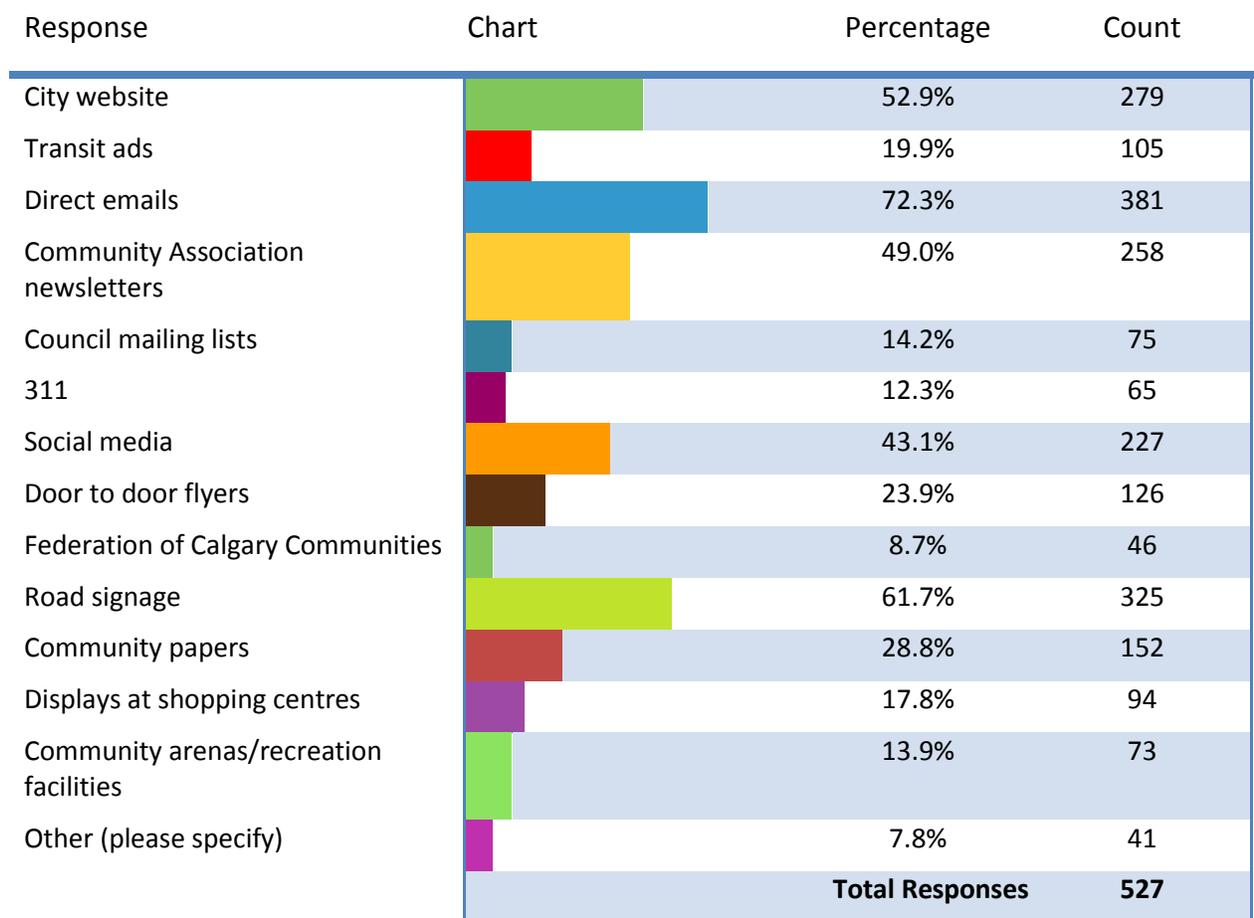
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| 9.  | city planners  |
| 10. | river groups   |
| 11. | SENIORS  |
| 12. | Urban Planners/Community Planners, Enviromental Experts  |
| 13. | Any citizen/group who uses Crowchild Trail (the section being studied) and the citizens who will be affected.  |
| 14. | Representation in proportion to the number of users. Taxpayers and taxpayer associations.  |
| 15. | no opinion, really   |
| 16. | all residents of the City of Calgary who have an interest and use Crowchild Trail for whatever reason should be included as this inpacets everyone that resides in the city one way or another |
| 17. | Everyone   |
| 18. | Anything that balances out the "vocal minority" and political interference of sound planning practices.  |
| 19. | Every City of Calgary Taxpayer   |
| 20. | You need input from everyone BUT a traffic specialist should come up with the SOLUTION!  |
| 21. | Community Mobility and Transportation Groups   |
| 22. | School boards as schools nearby  |
| 23. | Utilities who may have assets in the proposed ROW  |
| 24. | River users  |
| 25. | Utilities  |
| 26. | City planners  |
| 27. | Sincerely Interested parties who can contribute constructively   |
| 28. | Emergency Services, University of Calgary, McMann Stadium Foundation,  |
| 29. | Calgarians, taxpayers. Eliminating certain groups is illogical when it's a public resource.  |
| 30. | Transit, taxi truck drivers that daily are on this corridor and watch in stupefication at the drivers  |
| 31. | It affects all citizens in Calgary. Open houses and open conversations are important to info people and to allow their voices to be heard.   |
| 32. | All residents  |
| 33. | U of C and MRC students  |
| 34. | Emergency service personnel, I e fire, EMS and police. Also cabbies.   |
| 35. | anyone that uses the Crowchild Trail corridor  |
| 36. | Emergency Response vehicle drivers   |

|     |   |
|-----|---|
| 37. | All the city this is a major road   |
| 38. | independent (not employed by City of Calgary) planning experts  |
| 39. | Residents of NW communities, NW of McMahon Stadium.   |
| 40. | traffic flow and ease of access into the surrounding communities  |
| 41. | Environmental, urban planning, arts, social services, emergency services, children/school/daycare/parents, and recreation groups  |
| 42. | Traffic Eng. or Consultant NOT CITY COUNCIL   |
| 43. | You already know what people think. Pretty clear, no?   |
| 44. | Tow truck operators, Police, Fire, Ambulance  |
| 45. | Anyone who has expressed an interest, commuters using Crowchild,  |
| 46. | The bridge over the Bow River is terrible.  |
| 47. | Taxi Drivers  |
| 48. | Transit Drivers who navigate this dangerous congested sector  |
| 49. | Main users should have more say than occasional users.  |
| 50. | All   |
| 51. | All impacted by access to and from Crowchild - not just within one or two blocks  |
| 52. | Community Associations whose residents use Crowchild Trail as their main way to get to work.  |
| 53. | EVDS urban planners   |
| 54. | Residents who live in Communities for whom Crowchild Trail is a collector road for access/egress to Downtown and beyond   |
| 55. | Anyone else that wants to take the time to provide input  |
| 56. | People who need this road to access things like the hospital, and like me, who need access to the north, to where my family all live. During rush hour, it takes me about one hour, to go from Garrison woods, to Kensington. |
| 57. | Utility management for co-ordination of possible service relocations.   |
| 58. | EMS/police/fire   |
| 59. | Residents who live close enough to the highway to be impacted by noise and exiting traffic, but not all Calgarians.   |
| 60. | Residents in communities that live further down Crowchild (Ranchlands, Tuscany, etc)  |
| 61. | transportation consultants, local politicians (ward councillors), Community planners  |
| 62. | Residents that do not live in communities next to Crowchild Trail but whose children must attend their designate school in that area.   |
| 63. | Environmental actors  |

64. Design Professionals with out their company hats on

65. Property developers considering future residential or commercial developments along Crowchild.

**[Q3] What is the best way for you to learn about engagement opportunities for the Crowchild Trail Corridor Study? (Select all that apply)**



**[Q3] What is the best way for you to learn about engagement opportunities for the Crowchild Trail Corridor Study? (Select all that apply) (Other (please specify))**

| #  | Response   |
|----|--|
| 1. | Newspaper articles, radio segments on CBC and 770  |
| 2. | News media   |
| 3. | Print Media: Calgary Herald, Radio: CBC, QR 66   |
| 4. | How about notices similar to those required for a land use change and put up by the development authority.   |
| 5. | Must be easy to find on the City website, and there must be real hard data there, not just social engineering propaganda. Shopping centres & community papers must include the far northwest & Cochrane. |
| 6. | no opinion, really   |
| 7. | Social media however not the usual twitter   |

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|-----|---|
| 8.  | Remember to include Rockyview. Prov. tax \$ helped pay for Tuscany Stn. which has very limited access for dropoff & No access from Crowchild.Rocky            |
| 9.  | Road signage on Crowchild for commuters!!!  |
| 10. | Door to door flyers in communities/businesses in immediate area   |
| 11. | email   |
| 12. | Notices in the Calgary Herald, Sun, & Metro newspapers  |
| 13. | Push notifications from City 311 or other app (consolidation of the various apps should help too)   |
| 14. | email distribution list   |
| 15. | outdoor banners on overpasses and pedestrian bridges over crowchild   |
| 16. | 2 extra votes for community assocn newsletters  |
| 17. | Global news   |
| 18. | traditional media outlets (newspapers, tv, radio)   |
| 19. | Townhall / public information sessions  |
| 20. | news media  |
| 21. | Radio. Either ads or interviews on shows like The Calgary Eyeopener on CBC.   |
| 22. | Mail directly to people who live along the part to be bulldozed or who bought properties near Crowchild that will topple in value when you make your changes. |
| 23. | Calgary Herald advertising and articles   |
| 24. | The bridge over the Bow River is terrible.  |
| 25. | Email   |
| 26. | radio   |
| 27. | Daily newspapers  |
| 28. | U of C electronic media. Public radio (CBC, CKUA, CJSW).  |
| 29. | Calgary Herald newspaper  |
| 30. | news  |
| 31. | Media: newspapers, TV & radio news  |
| 32. | by community arenas I assume you mean you set up a display with people involved answering questions like the last time  |
| 33. | Herald/Sun Information  |
| 34. | e/Mail  |
| 35. | Community information sessions in impacted areas.   |
| 36. | Mobile App dedicated to Project   |

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| 37. In the Public Libraries                                    |
| 38. Distribution to parents via Elementry/Middle/High Students |
| 39. focus groups   |
| 40. Open House set up done as a design workshop format         |
| 41. Email that contains information and links                  |

**[Q4] What is the best way for you to participate in engagement opportunities for the Crowchild Trail Corridor Study? (Select all that apply)**

| Response  | Chart | Percentage             | Count      |
|---|-------|------------------------|------------|
| Online – provide comments                             |       | 87.7%                  | 462        |
| Online – interactive discussion                       |       | 49.7%                  | 262        |
| In-person session – with a set agenda (e.g. workshop) |       | 32.4%                  | 171        |
| In-person session – drop-in (e.g. open house)         |       | 49.3%                  | 260        |
| Drop-by session at a non-City event or festival       |       | 16.7%                  | 88         |
| Site walks or visits                                  |       | 17.6%                  | 93         |
| Other (please specify)                                |       | 3.2%                   | 17         |
|   |       | <b>Total Responses</b> | <b>527</b> |

**[Q4] What is the best way for you to participate in engagement opportunities for the Crowchild Trail Corridor Study? (Select all that apply) (Other (please specify))**

| #   | Response  |
|-----|---|
| 1.  | Sometimes sessions feel like the City has already made up its mind and doesn't want to hear feedback from citizens and that sessions are just to check a box off. Please listen to the feedback you get.  |
| 2.  | Comprehensive mailout survey  |
| 3.  | Strategic planning sessions   |
| 4.  | Let people know about the process and people will take the time to draft thoughtful correspondence on what's being proposed.  |
| 5.  | Real info posted on City website long before any session. All sessions include real data (e.g. number of users, costs for each type of component on the Corridor, and realistic estimates of number of each type of user during the worst weather conditions. |
| 6.  | no opinion  |
| 7.  | open house and in person - each person has a right to be heard  |
| 8.  | Community associations can have open houses <b>MUST BE WILLING TO ACCEPT INPUT</b> or explain <b>WHY</b> Not  |
| 9.  | It depends. If there are already options known. Looking at them (initial draft design options would be helpful).  |
| 10. | Emailed questionnaires  |

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| 11. The bridge over the Bow River is terrible.   |
| 12. TV infomercial   |
| 13. Ensure it is early enough in the process to be considered.   |
| 14. Phone calls  |
| 15. Option to phone in and voice concerns (similar to 311)   |
| 16. Over the telephone with an information gathering survey... open ended questions would be most valuable vs. choose from a list set of questions |
| 17. Online options here are weak. Get online!  |

**[Q5] What is the best way for you to learn about results from engagement opportunities for the Crowchild Trail Corridor Study? (Select all that apply)**

| Response                                       | Chart | Percentage             | Count      |
|--|-------|------------------------|------------|
| Emailed report                                 |       | 82.9%                  | 436        |
| Report posted on web                           |       | 64.3%                  | 338        |
| Blog post                                      |       | 18.3%                  | 96         |
| Social media communication                     |       | 37.3%                  | 196        |
| Scheduled in person session to discuss results |       | 12.9%                  | 68         |
| Drop-in in person session to discuss results   |       | 22.2%                  | 117        |
| Other (please specify)                         |       | 7.0%                   | 37         |
|  |       | <b>Total Responses</b> | <b>526</b> |

**[Q5] What is the best way for you to learn about results from engagement opportunities for the Crowchild Trail Corridor Study? (Select all that apply) (Other (please specify))**

| #   | Response   |
|-----|--|
| 1.  | Media  |
| 2.  | Presentations to Communities and/or CAs.   |
| 3.  | town hall type meeting at community halls  |
| 4.  | same as notifications  |
| 5.  | Report posted on web with emailed notification   |
| 6.  | Print media: Calgary Herald, Radio: CBC, QR66  |
| 7.  | City website   |
| 8.  | community newspapers   |
| 9.  | Post draft, with several weeks for responses, plus post responses, and answers from the City to questions posed. |
| 10. | no opinion   |
| 11. | Media - radio, TV, Newspapers  |
| 12. | age nor gender should nothing to do with this survey - this is not pertinent information for this survey.        |
| 13. | CA/ FCC updates  |

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| 14. Councillors mailing list   |
| 15. Drop-in sessions are a poor idea due to people missing the proposal meetings and get upset they were not consulted   |
| 16. community newsletter   |
| 17. email link to report   |
| 18. Newspaper  |
| 19. email with the city regarding questions on the reports   |
| 20. Have a sign up list for those interested in being kept up-to-date on what is happening. For those who don't use a computer, a podcast that is update weekly and available through 311. |
| 21. news releases published in media   |
| 22. traditional news media   |
| 23. Link to results in community newsletter  |
| 24. Open House presentations   |
| 25. The bridge over the Bow River is terrible.   |
| 26. Daily newspapers   |
| 27. Communication to community councils/newletter  |
| 28. community newsletter   |
| 29. Phone  |
| 30. Calgary Herald newspaper   |
| 31. door to door mailings  |
| 32. Media: Newspapers, Radio, TV   |
| 33. Community open houses  |
| 34. Written Report in my Public Library  |
| 35. Media REport   |
| 36. community association publication/website  |
| 37. Media notice the report results are available ie radio   |

**[Q6] (Optional) Which one of the following categories best describes your age?**

| Response             | Chart   | Percentage             | Count      |
|----------------------|---|------------------------|------------|
| 18 to 24             |  | 3.1%                   | 16         |
| 25 to 34             |  | 16.3%                  | 85         |
| 35 to 44             |  | 22.4%                  | 117        |
| 45 to 54             |  | 24.3%                  | 127        |
| 55 to 64             |  | 21.8%                  | 114        |
| 65 or older          |  | 10.1%                  | 53         |
| Prefer not to answer |  | 2.1%                   | 11         |
|                      |   | <b>Total Responses</b> | <b>523</b> |

**[Q7] (Optional) Are you:**

| Response             | Chart   | Percentage             | Count      |
|----------------------|---|------------------------|------------|
| Female               |    | 36.4%                  | 189        |
| Male                 |   | 59.9%                  | 311        |
| Prefer not to answer |  | 3.7%                   | 19         |
|                      |   | <b>Total Responses</b> | <b>519</b> |