

# **Crowchild Trail Study**

## **Phase 6: Reporting and Completion**

### Phase 6 Summary

In November and December 2016, the final short-, medium-, and long-term recommended plans for the study area were presented to the public through two information sessions and an online tool. Calgarians were asked to evaluate the engagement process for the study. We asked participants to provide feedback on whether it was clear how public input was used to develop the study recommendations, and to share positive outcomes and/or concerns that were not addressed in the study.

This report contains the summary of what we heard about the engagement process and final recommendations.

For the summary of the input that was provided in-person, please see the <u>Information Session Summary of</u> <u>Input</u> section.

For the summary of the input that was provided online, please see the Online Tool Summary of Input section.



# Information Session Summary of Input

### Is it clear how public input was used in each phase of the study?

Phase 1 - Engage Process Design Responses:



Phase 2 - Confirm Project Goals Responses:



Phase 3 - Concept Identification Responses:





#### Phase 4 - Concept Evaluation Responses:



Phase 5 - Concept Selection and Recommendation Responses:



#### Positive outcomes we heard

- Longer process and multiple opportunities to participate meant more people got involved.
- Public ideas were reflected in the final plans.
- Land bridge-style pedestrian overpass will help to reconnect Shaganppi and Scarboro communities.
- Connectivity is enhanced for people who walk and bike throughout the study area.
- Good visual presentations (e.g. display boards, plans, videos); participants liked the use of idea boards and the ability to see others' feedback.
- Staff were knowledgeable and readily available to talk.

#### Concerns we heard that were not addressed

- Not all venues were in easily accessible locations.
- Difficult to find information online.
- Need to provide more notice of sessions (more time/expand reach).
- Some of the key principles were not addressed equally throughout the entire process.
- Better definition of project timeline/implementation is needed.
- Connectivity for people who walk and bike between Bow River Pathways and 17 Ave. S.W. could be enhanced further.
- Need to better show how each piece of feedback was addressed or not.
- Noise attenuation between Bow Tr. and 17 Ave. S.W. has not been adequately addressed in the final plans.



### **Online Tool Summary of Input**

Is it clear how public input was used to develop the study recommendations as they relate to each key principle? Key Principle #1 - Maintain and Enhance Bordering Communities Responses:



Key Principle #2 - Improve Travel Along the Corridor Responses:



Key Principle #3 - Improve Mobility Across the Corridor Responses:





### Positive outcomes we heard

- Multiple opportunities to provide input throughout the engagement process.
- Noise impacts are reduced by lowering Crowchild Tr. and adding noise walls.
- Connectivity for people who walk and biked is improved with additional and enhanced pathways.
- Traffic flow and access for all vehicles, including emergency services, is improved.
- The short-term plan provides immediate benefits for Calgarians.
- Property impacts are minimized throughout the study area.

#### Concerns we heard that were not addressed

- The engagement process should be shorter in the future.
- Future planning to reduce urban sprawl and better address traffic issues adequately.
- The long-term plan should be implemented sooner and clarify what the next steps and implementation timeline are.
- Implement changes such as synchronizing lights and banning left-hand turns in the short-term.
- Communicate projected costs and construction impacts.
- Include more technical discussion earlier on in the process, including the costs of earlier ideas.