



Pool and Basin Draining Protocols

When is reporting required?

Anyone using a pump, or a siphon with an inside diameter greater than 1.5 inches, to drain a pool greater than 3000 Litres to the Wastewater System, must notify The City of Calgary's Industrial Monitoring Group (IMG).

- If the discharge rate can be maintained under 150 L/min, IMG will process your request within five business days.
- If the proposed discharge rate exceeds 150 L/min, IMG requires a minimum of ten business days, in order to assess the reported water quality and liaise with both the Development Planning Department, and the receiving Wastewater Treatment Plant.
- If sufficient notice is not provided, the proposed discharge may have to be delayed.

Note: All discharges must comply with the Wastewater Bylaw.

What is required prior to discharging?

Prior to any discharge, the water quality must be assessed, and brought into compliance with the Wastewater Bylaw limits. Of particular concern is the chlorine level. This is generally achieved by stopping chemical dosing, and letting the chlorine naturally dissipate in the days/weeks ahead of the discharge.

How to report

Download and submit the [Pool Drain Request Form](#). If this link doesn't work for you, visit calgary.ca/IMG and search for "Pool Drain Request Form."

In case of contamination

In the event of a contamination; follow AHS protocols and email the Industrial Monitoring Group at img@calgary.ca as soon as practicable. Include the date and time, the volume released to the sanitary system, the chlorine concentration, and attach a copy of the AHS Water Contamination Response Log.

In case of emergencies

An emergency is considered any situation where there is imminent danger to life and/or the destruction of property. In case of emergencies, you may discharge a basin without following the abovementioned procedure; instead call 311 and report the release to the Industrial Monitoring Group as soon as is practicable, and submit the form once you have dealt with the emergency.

City of Calgary regulations

- Wastewater Bylaw number 14M2012
- Drainage Bylaw number 37M2005

For more information please contact 311 or the Industrial Monitoring Group at img@calgary.ca