



Calgary



# 2022 Citizen Perspectives Survey Report Safety Perceptions

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# Highlights at a Glance

## CALGARY OVERALL

## COMMUNITY

**85%**  
Agree Calgary is  
a **safe city**



Compared to other large  
Canadian cities, Calgary is:

**Safer** **As safe**  
**50%** **39%**

**63%**  
Agree **The City is**  
**doing a good job** to  
address safety issues  
in Calgary



**94%** Agree Police services  
and social services  
should work together to  
address safety issues

Feel or would feel safe walking alone  
in their community:

**Daytime** **After dark**  
**97%** **77%**



**87%**  
Agree there is  
**sufficient lighting**  
in their community

**38%**  
Say **crime** in their  
community **increased**  
in last 3 years



**56%**  
Agree **property theft is a**  
**problem** in their community

## DOWNTOWN

## CALGARY TRANSIT

Do or would feel safe walking alone downtown:

**Daytime** **After dark**  
**83%** **35%**



**85%**

Agree they do or would **feel safer downtown**  
when there are **more people** around

**77%** Agree **more Police and Peace Officers**  
**downtown** would make them feel safer there



Feel or would feel safe  
riding a bus alone:

**Daytime** **After dark**  
**86%** **65%**

**76%**  
Agree **personal safety concerns**  
are or would be **a consideration**  
when deciding whether or not to  
take public transit



Feel or would feel safe  
riding a CTrain alone:

**Daytime** **After dark**  
**75%** **47%**

**16%**  
Used Calgary Transit  
**once a week or more often**  
in past six months



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# Background and Methodology

## Background

The City of Calgary surveys citizens about their opinions, preferences, and attitudes in order to help support data-driven City decision-making. The Citizen Perspectives Survey is one of the ways by which data are collected, and this survey is conducted multiple times throughout the year. The topic of this survey is perceptions of safety in Calgary, including one's community, downtown and Calgary Transit.

## Methodology

The survey was conducted by Advanis July 19 – 28, 2022 with 500 Calgarians (aged 18 years or older) via phone using random digit dialing (RDD). The survey was conducted using numbers from both landlines (20% of completed surveys) and cell phones (80%) to obtain a random and statistically representative sample of Calgarians. The survey averaged 20 minutes in duration. The margin of error (MOE) for the total sample of  $n=500$  is  $\pm 4.4$  percentage points, 19 times out of 20.

To ensure the data were gathered from a representative group of Calgarians, sample quotas were set by age, gender, and city quadrant of the general population aged 18 and older. Data were then weighted to the 2019 Civic Census for age and gender.

# Key Findings





# Key Findings

**Overall, Calgarians perceive Calgary to be a ‘safe’ city and at least as safe as, if not safer than, other large Canadian cities; however, a substantial minority of Calgarians often avoid some activities due to safety concerns.**

- The majority (85%) of Calgarians think Calgary is ‘safe,’ although more rate it as ‘somewhat’ safe (57%) than ‘very’ safe (28%).
- One-half (50%) of Calgarians think Calgary is ‘more safe’ compared to other large Canadian cities and one-fifth (39%) say it is ‘about as safe.’
- Due to safety concerns, nearly one-half (48%) of Calgarians say they often avoid walking outside or being in public places when it is dark out, more than two-fifths (43%) avoid visiting certain areas of the city outside of downtown, nearly two-fifths (37%) avoid taking the bus or CTrain and around one-third (35%) often avoid going downtown.

**Calgarians tend to feel safe walking alone in their community during the day and after dark but a sizeable minority think crime in their community has increased over the past three years.**

- Nearly all Calgarians (97%) say they feel or would feel safe walking alone in their community during the day and around three-quarters (77%) of Calgarians feel or would feel safe walking alone in their community after dark.
- While nearly one-half (47%) of Calgarians think crime in their community has ‘stayed about the same’ in the last three years, nearly two-fifths (38%) say crime has increased.

**Calgarians generally feel or would feel safe walking alone downtown during the day but tend to agree they would feel safer downtown when there are more people around and more Police and Peace Officers in the area.**

- The majority (83%) of Calgarians say they feel or would feel safe walking alone downtown during the day while only around one-third (35%) feel or would feel safe walking alone downtown after dark.
- The majority (85%) of Calgarians agree they feel or would feel safer downtown when there are more people around and around three-quarters (77%) agree that seeing more Police and Peace Officers downtown would make them feel safer being there.

## Key Findings – cont'd

**Calgarians generally perceive riding Transit buses alone after dark is safer than riding CTrains alone after dark and concern for one's personal safety is or would be a consideration by the majority of Calgarians when deciding whether or not to take public transit.**

- Two-thirds (65%) of Calgarians feel or would feel safe riding a Transit bus alone after dark while just less than one-half (47%) feel or would feel safe riding a CTrain alone after dark.
- Three-quarters (76%) of Calgarians agree concern for their personal safety is or would be a consideration when deciding whether or not to take public transit.

**Compared to males in Calgary, females are less likely to feel safe in various contexts and more likely to curtail certain activities because of safety concerns.**

- Females are less likely than males to think Calgary is safe overall (79% vs. 90%, respectively) and less likely than males to say they feel or would feel safe:
  - Walking alone in their community after dark (63% vs. 91%)
  - Walking alone downtown during the day (76% vs. 89%) and after dark (21% vs. 49%)
  - Waiting alone at a Transit bus stop during the day (75% vs. 88%) and after dark (26% vs. 62%, respectively)
  - Waiting alone at a CTrain station during the day (67% vs. 81%) and after dark (23% vs. 55%)
  - Riding a Transit bus alone after dark (54% vs. 76%, respectively)
  - Riding a CTrain alone during the day (69% vs. 82%) and after dark (32% vs. 62%)
- Females are more likely than males to often avoid activities due to safety concerns, particularly walking outside or being in public places when it is dark out (71% vs. 26%, respectively), visiting certain areas of the city outside of downtown (54% vs. 32%), going out alone (48% vs. 18%), being in areas where there are few people (51% vs. 22%) and taking the bus or CTrain (48% vs. 25%).
- Females are more likely than males to agree their personal safety is a consideration regarding using public transit (85% vs. 67%, respectively) and to agree riding a bus feels or would feel safer than riding on a CTrain because of closer proximity to the driver on a bus (78% vs. 68%).

# Detailed Findings







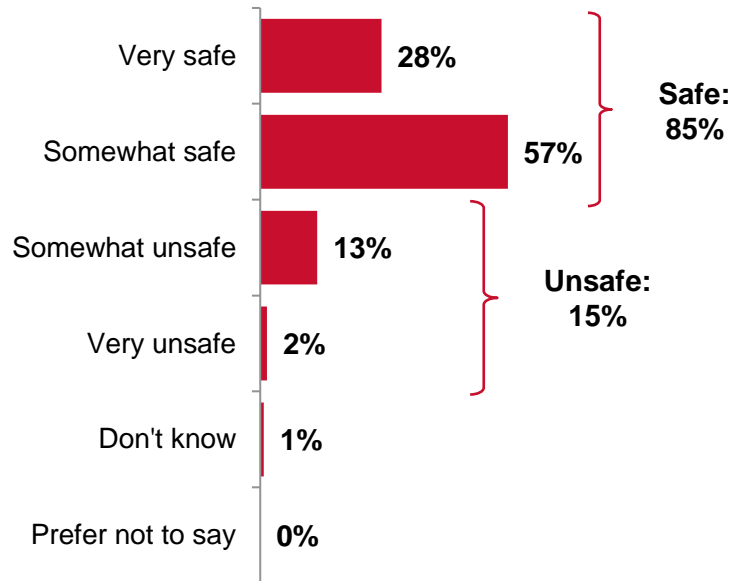
## Overall Safety Perceptions



# Safety in Calgary

The majority (85%) of Calgarians think Calgary is safe overall, with 28% saying it is ‘very’ safe and 57% saying it is ‘somewhat’ safe. Females are less likely than males to think Calgary is safe (79% vs. 90%, respectively), as are seniors compared to younger Calgarians (73% 65 or older vs. 84% 18 to 34 and 89% 35 to 64). Other subgroups that are less likely to think Calgary is safe overall are lower income Calgarians (72% \$45,000 to <\$75,000 vs. 89% \$75,000 to <\$105,000, 88% \$105,000 to <\$135,000 and 93% \$135,000 or more), Canadian-born Calgarians (82% vs. 90% born outside of Canada) and those who have been a victim of threatening behaviour or a violent crime (76% vs. 90% those who have not been a victim).

**Perception of Safety in Calgary Overall**



How safe or unsafe do you think Calgary is overall?

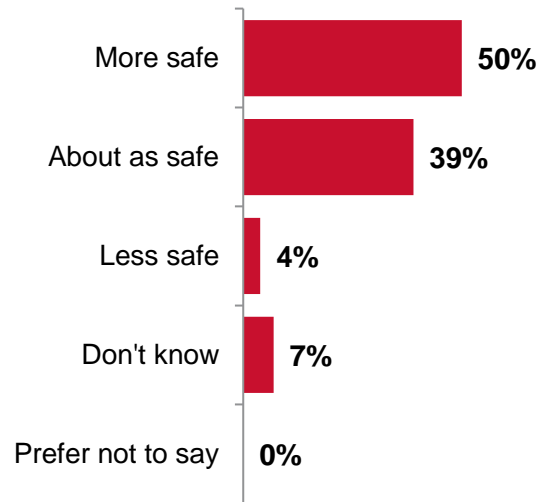
Base: All respondents (n=500)



# Safety in Calgary vs. Other Large Canadian Cities

One-half (50%) of Calgarians think Calgary is more safe than other large Canadian cities and two-fifths (39%) say it is 'about as safe.' Calgarians born outside of Canada are more likely than those born in Canada to say Calgary is more safe (61% vs. 45%, respectively). Those who have been the victim of threatening behaviour or a violent crime are less likely than those who have not been a victim to think Calgary is more safe than other large Canadian cities (42% vs. 56%, respectively) and more likely to say it is less safe (8% vs. 1%). Seniors are at least twice as likely as younger Calgarians to say they 'don't know' how safe Calgary is compared to other large Canadian cities (15% 65 or older vs. 7% 18 to 34 and 4% 35 to 64).

**Perceptions of Safety in Calgary Compared to Other Large Canadian Cities**



\*Rounding

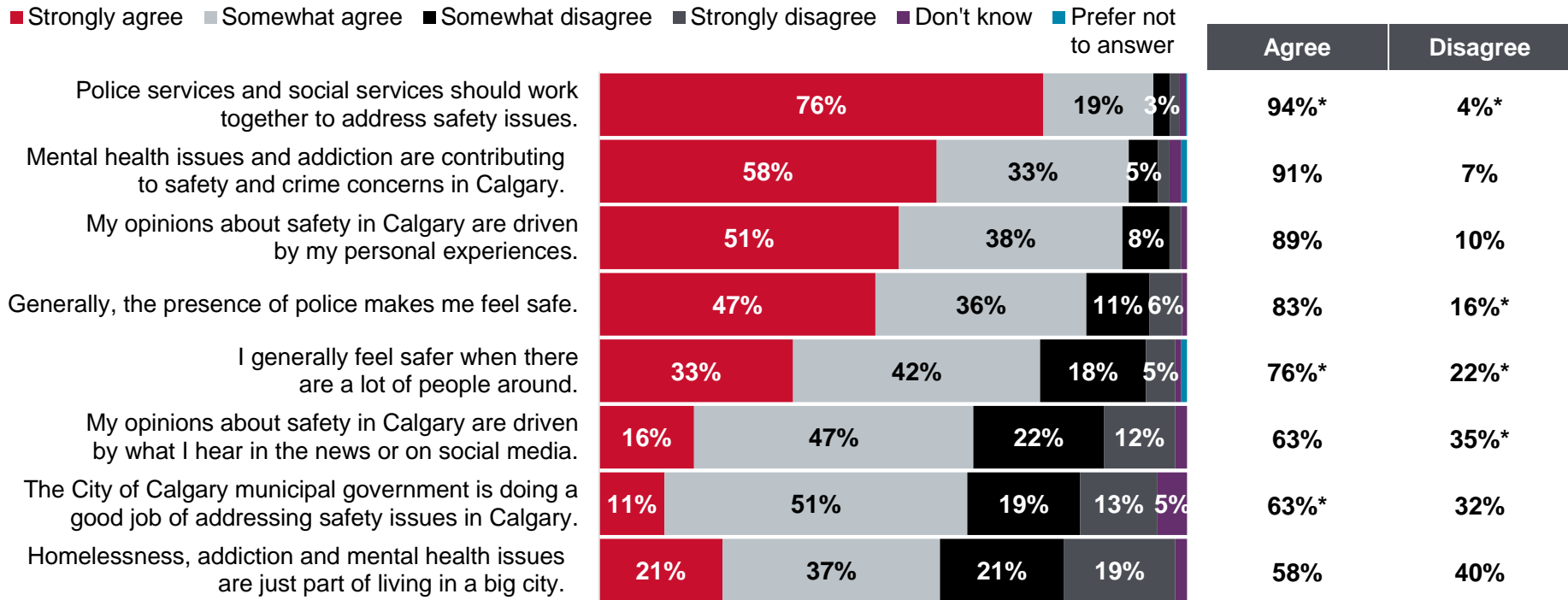
Compared to other large Canadian cities, do you think Calgary is:  
 Base: All respondents (n=500)



# Perceptions of Safety in Calgary

Most Calgarians agree police services and social services should work together to address safety issues (94%) and that mental health issues and addiction are contributing to safety and crime concerns in Calgary (91%). Fewer Calgarians (58%) agree homelessness, addiction and mental health issues are just part of living in a big city. Nearly two-thirds (63%) agree The City is doing a good job of addressing safety issues in Calgary, although only one-tenth (11%) 'strongly' agree. The majority (89%) of Calgarians agree their opinions about safety in Calgary are driven by their personal experiences, while nearly two-thirds (63%) agree their opinions about safety are driven by what they hear in the news or on social media. (continued on next slide)

## Perceptions of Safety in Calgary



Note: ≤2% not labelled

\*Rounding

For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.

Base: All respondents (n=500)



## Perceptions of Safety in Calgary – cont'd

The majority (83%) of Calgarians agree that generally, the presence of police makes them feel safe and three-quarters (76%) agree they generally feel safer when there are a lot of people around.

Calgarians who have been a victim of threatening behaviour or a violent crime are less likely than others to agree police services and social services should work together to address safety issues (91% vs. 97%, respectively).

Calgarians who have been a victim of a property crime are more likely than others to agree mental health issues and addiction are contributing to safety and crime concerns in Calgary (93% vs. 86%, respectively).

Those less likely than others to agree homelessness, addiction and mental health issues are just part of living in a big city are:

- Calgarians who have been a victim of a property crime (52% vs. 67% those who have not been a victim)
- Calgarians who have been a victim of threatening behaviour or a violent crime (49% vs. 63% those who have not been a victim)
- Calgarians born in Canada (53% vs. 67% those born outside of Canada)

Those less likely than others to agree The City is doing a good job of addressing safety issues in Calgary are:

- Females (57% vs. 68% males)
- Calgarians who have been a victim of a property crime (55% vs. 76% those who have not been a victim)
- Calgarians who have been a victim of threatening behaviour or a violent crime (54% vs. 69% those who have not been a victim)
- Calgarians born in Canada (58% vs. 72% those born outside of Canada)

Younger Calgarians are more likely than seniors to agree their opinions about safety are driven by their personal experiences (93% 18 to 34 and 89% 35 to 64 vs. 80% 65 or older).

Those more likely than others to agree their opinions about safety are driven by what they hear in the news or on social media are:

- Females (68% vs. 58% males)
- Seniors (72% 65 or older vs. 60% 18 to 34)
- Calgarians not born in Canada (71% vs. 59% born in Canada)

Calgarians who have been a victim of a property crime are less likely than others to agree their opinions about safety are driven by what they hear in the news or on social media (59% vs. 70%, respectively), as are those who have been a victim of threatening behaviour or a violent crime (54% vs. 70% those who have not been a victim).



## Perceptions of Safety in Calgary – cont'd

Those less likely than others to agree that generally, the presence of police makes them feel safe are:

- Younger Calgarians (78% 18 to 34 vs. 90% 65 or older)
- Calgarians who have been a victim of a property crime (79% vs. 89% those who have not been a victim)
- Calgarians who have been a victim of threatening behaviour or a violent crime (72% vs. 90% those who have not been a victim)
- Calgarians born in Canada (79% vs. 91% those born outside of Canada)

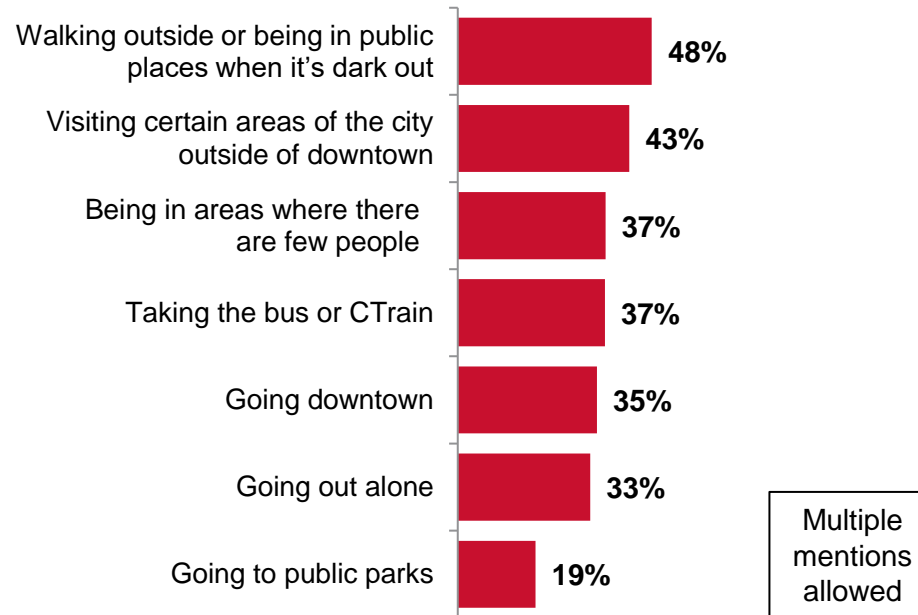
Calgarians who have been a victim of threatening behaviour or a violent crime are less likely than others to agree they generally feel safer when there are a lot of people around (69% vs. 81%, respectively).



# Avoidance Due to Safety Concerns

Around one-half (48%) of Calgarians say they avoid walking outside or being in public places when it is dark out due to safety concerns, while more than two-fifths (43%) avoid certain areas of the city outside of downtown. Fewer than two-fifths of Calgarians avoid areas where there are few people (37%), avoid taking the bus or CTrain (37%) and avoid going downtown (35%) because of safety concerns. One-third (33%) avoid going out alone and one-fifth (19%) do not go to public parks due to safety concerns. (continued on next slide)

## Activities and Places Often Avoided Due to Safety Concerns



Which of the following, if any, do you often avoid because of safety concerns?

Base: All respondents (n=500)

## Avoidance Due to Safety Concerns – cont'd

Females are more likely than males to avoid all the following activities due to safety concerns:

- Walking outside or being in public places when it is dark out (71% vs. 26%, respectively)
- Visiting certain areas of the city outside of downtown (54% vs. 32%)
- Being in areas where there are few people (51% vs. 22%)
- Taking the bus or CTrain (48% vs. 25%)
- Going downtown (40% vs. 29%)
- Going out alone (48% vs. 18%)
- Going to public parks (28% vs. 10%)

Residents of the SE are more likely than those of the SW and NW to say they avoid going downtown because of safety concerns (45% vs. 30% and 30%, respectively).

Calgarians born in Canada are more likely than those born outside of Canada to avoid taking the bus or CTrain due to safety concerns (43% vs. 25%, respectively).

Calgarians who have been a victim of threatening behaviour or a violent crime are more likely than others to avoid going downtown (41% vs. 30%), avoid taking the bus or CTrain (50% vs. 27%) and avoid going to public parks (25% vs. 15%) due to safety concerns.

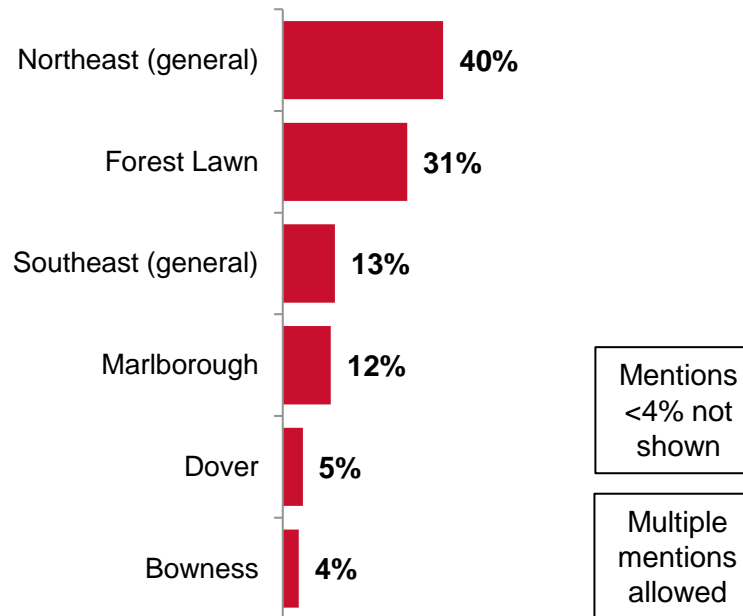




# Specific Areas Avoided Outside of Downtown

Among Calgarians who say they often avoid visiting certain areas of the city outside of downtown, two-fifths (40%) cite the Northeast quadrant in general and more than one-tenth (13%) mention the Southeast in general. Specific communities mentioned include Forest Lawn (31%), Marlborough (12%), Dover (5%) and Bowness (4%).

**Areas Avoided Outside of Downtown Calgary**



You said you often avoid visiting certain areas of the city outside of downtown because of safety concerns. Which areas are those? [OPEN END]

Base: Respondents who avoid certain areas of the city outside of downtown because of safety concerns (n=214)



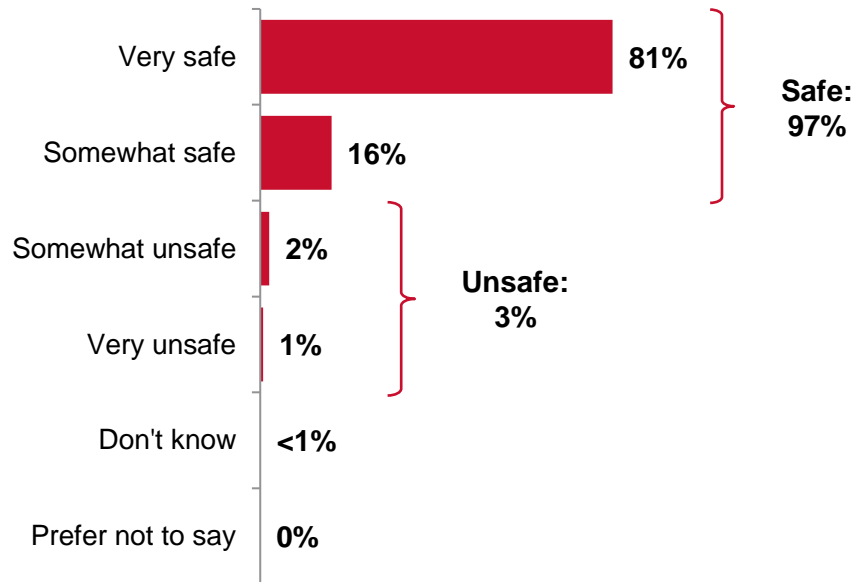
## Community Safety Perceptions



# Safety in Community

Nearly all (97%) Calgarians feel or would feel safe walking alone in their own community during the day, including 81% who feel 'very' safe. Only 3% do or would feel unsafe walking alone in their community during the day. Calgarians who have been a victim of threatening behaviour or a violent crime are less likely than those who have not been a victim to say they do or would feel safe (94% vs. 99%, respectively).

**Sense of Safety Walking Alone in One's Community During the Day**



How safe or unsafe do you feel or would you feel walking alone in your community during the day?

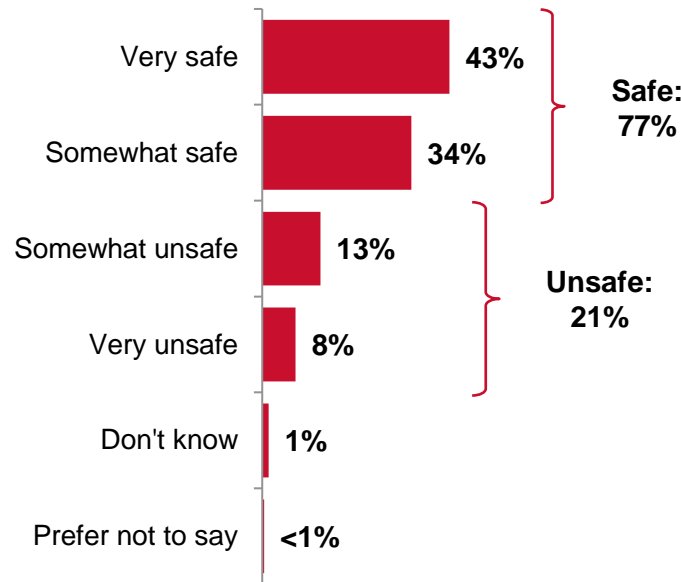
Base: All respondents (n=500)



# Safety in Community – cont'd

Around three-quarters (77%) of Calgarians feel or would feel safe walking alone in their community after dark, including 43% who feel 'very' safe. Females are less likely than males to say they feel or would feel safe walking alone after dark in their community (63% vs. 91%, respectively), as are older Calgarians (63% 65 or older vs. 79% 18 to 34 and 81% 35 to 64).

## Sense of Safety Walking Alone in One's Community After Dark



How safe or unsafe do you feel or would you feel walking alone in your community after dark?

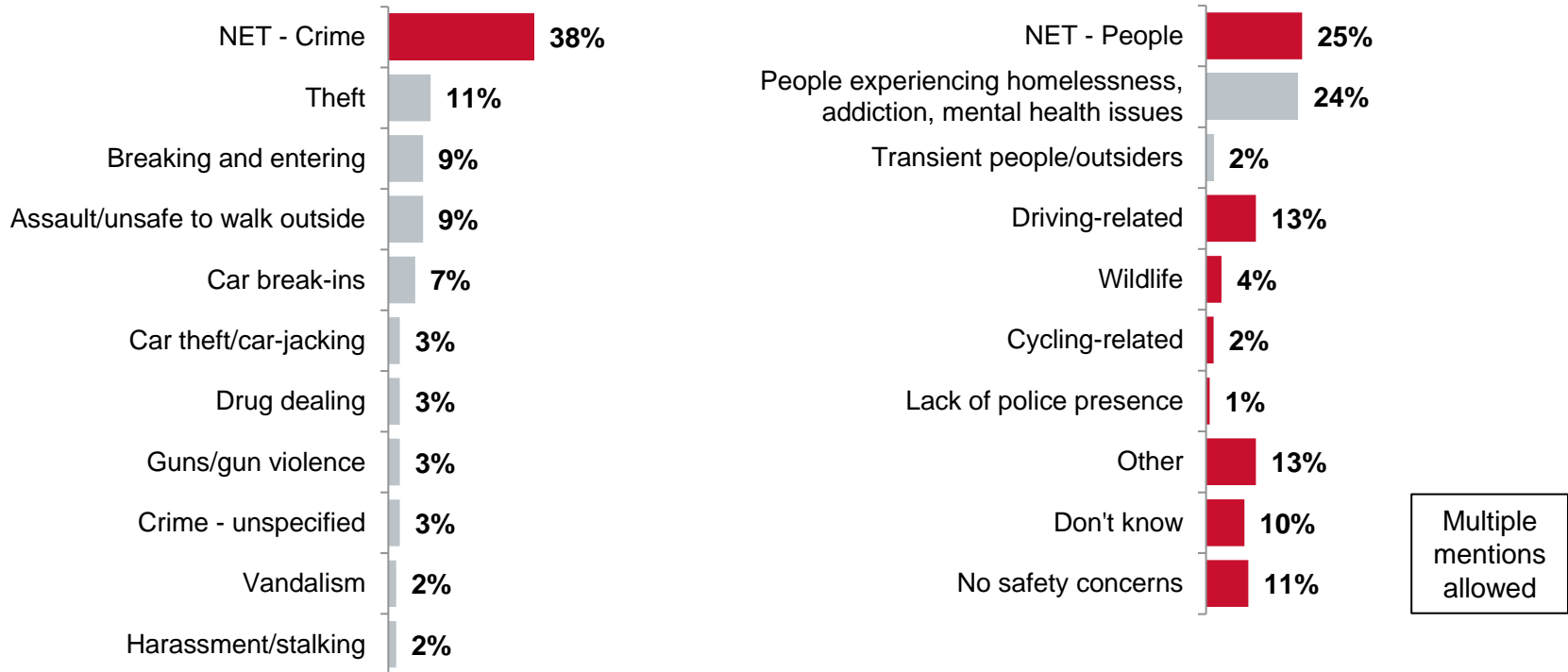
Base: All respondents (n=500)



# Main Safety Concerns about Community

Nearly two-fifths (38%) of Calgarians mention something crime-related as their main safety concern in the community. One-quarter (25%) cite concerns related to people experiencing homelessness, addiction and/or mental health issues as well as transient people/“outsiders.” Females are more likely than males to mention a crime-related concern (44% vs. 33%, respectively), as are those who have been a victim of a property crime (43% vs. 29% those who have not been a victim). Females are also more likely than males to say their main safety concern is about the types of people present in the community (29% vs. 21%, respectively). Others who are more likely to mention this concern are residents of the SW and NE (33% and 33% vs. 19% SE and 19% NW), those who have been a victim of a property crime (33% vs. 12% those who have not been a victim) and those who have been a victim of threatening behaviour or a violent crime (35% vs. 18% those who have not been a victim).

## Community Safety Concerns



Thinking about your community specifically, what are your main safety concerns? [OPEN-END]

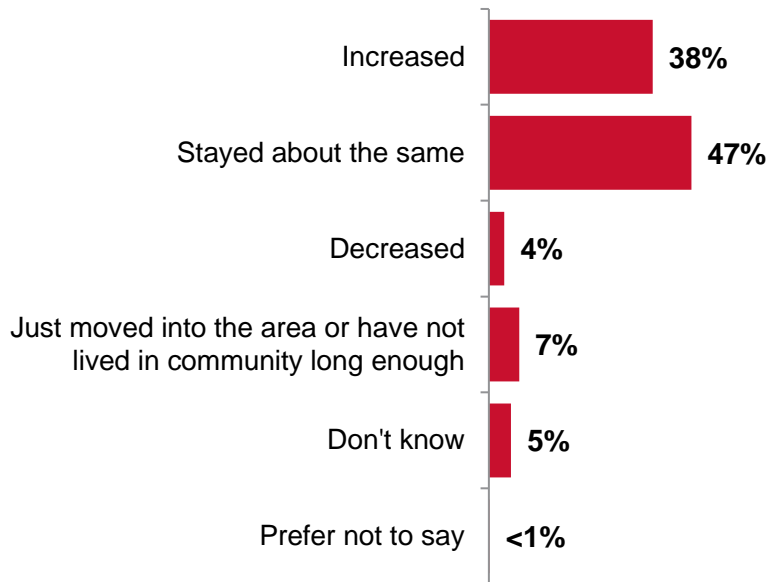
Base: All respondents (n=500)



# Perceptions of Crime in Community

Nearly two-fifths (38%) of Calgarians think crime in their community has ‘increased’ in the past three years and around one-half (47%) say it has ‘stayed about the same.’ Those who have been a victim of a property crime are more likely than those who have not been a victim to say crime has ‘increased’ in their community in the past three years (47% vs. 22% respectively).

**Perceptions of Change in Amount of Crime in One’s Community in the Past Three Years**



During the last 3 years, do you think that crime in your community has increased, decreased or remained about the same?

Base: All respondents (n=500)

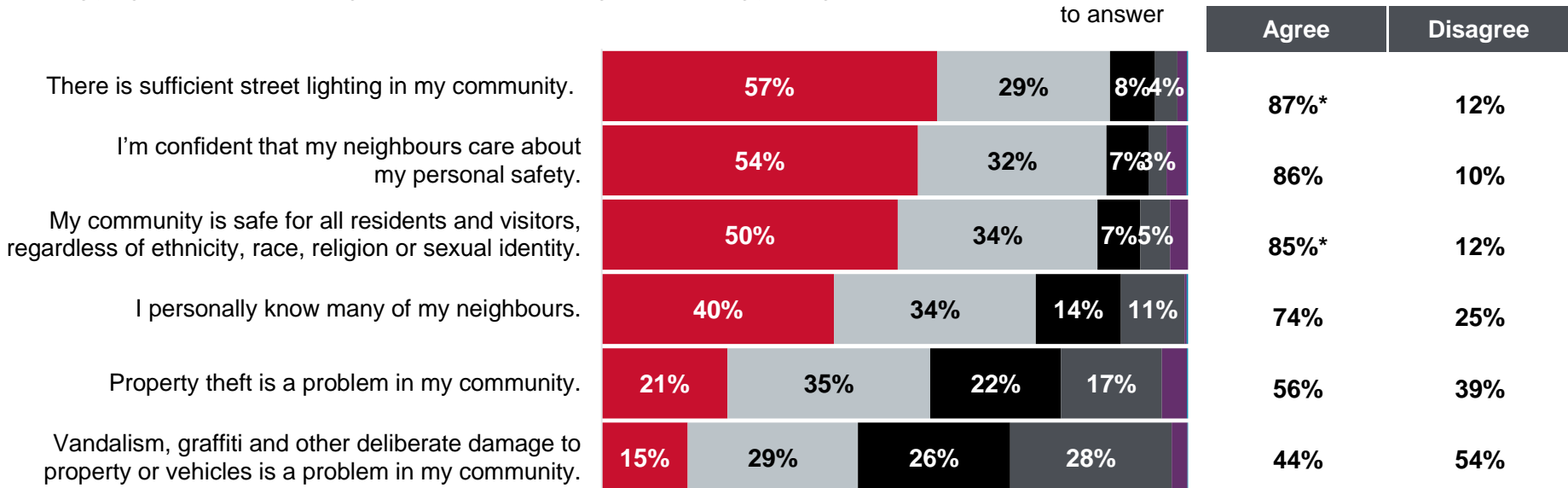


# Perceptions of Safety in Community

The majority of Calgarians agree there is sufficient street lighting in their community (87%), they are confident their neighbours care about their personal safety (86%), their community is safe for all residents and visitors, regardless of ethnicity, race, religion or sexual identity (85%) and that they personally know many of their neighbours (74%). A slight majority (56%) agree property theft is a problem in their community and less than one-half (44%) agree vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their community. (continued on next slide)

## Perceptions of Safety in Community

■ Strongly agree 
 ■ Somewhat agree 
 ■ Somewhat disagree 
 ■ Strongly disagree 
 ■ Don't know 
 ■ Prefer not to answer



Note: ≤2% not labelled

\*Rounding

For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.  
 Base: All respondents (n=500)



## Perceptions of Safety in Community – cont'd

Those more likely than others to agree they are confident their neighbours care about their personal safety are:

- Calgarians with higher household incomes (92% \$75,000 to <\$105,000, 93% \$105,000 to <\$135,000 and 87% \$135,000 or more vs. 74% <\$45,000)
- Those who have been the victim of threatening behaviour or a violent crime (82% vs. 89% those who have not been a victim)

Residents of the NE are more likely than other Calgarians to disagree they are confident their neighbours care about their personal safety (19% vs. 8% SW, 9% SE and 9% NW).

Those more likely than others to agree vandalism, graffiti and other deliberate damage to property or vehicles is a problem in their community are:

- Residents of the NE (55% vs. 37% SW and 40% NW)
- Calgarians born in Canada (49% vs. 34% born outside of Canada)
- Those who have been a victim of property crime (49% vs. 34% those who have not been a victim)

Those more likely than others to agree property theft is a problem in their community are:

- Calgarians who have been a victim of property crime (66% vs. 39% those who have not been a victim)
- Those who were born in Canada (60% vs. 48% born outside of Canada)

Those more likely than others to agree they personally know many of their neighbours are:

- Older Calgarians (82% 35 to 64 and 75% 65 or older vs. 60% 18 to 34)
- Those who have been a victim of property crime (78% vs. 68% those who have not been a victim)

Those more likely than others to agree there is sufficient street lighting in their community are:

- Older Calgarians (89% 35 to 64 and 93% 65 or older vs. 80% 18 to 34)
- Those who have not been a victim of threatening behaviour or a violent crime (90% vs. 81% those who have been a victim)

Those less likely than others to agree their community is safe for all residents and visitors, regardless of ethnicity, race, religion or sexual identity are:

- Calgarians who have been a victim of property crime (81% vs. 90% those who have not been a victim)
- Those who have been a victim of threatening behaviour or a violent crime (78% vs. 89% those who have not been a victim)





## Downtown Safety Perceptions

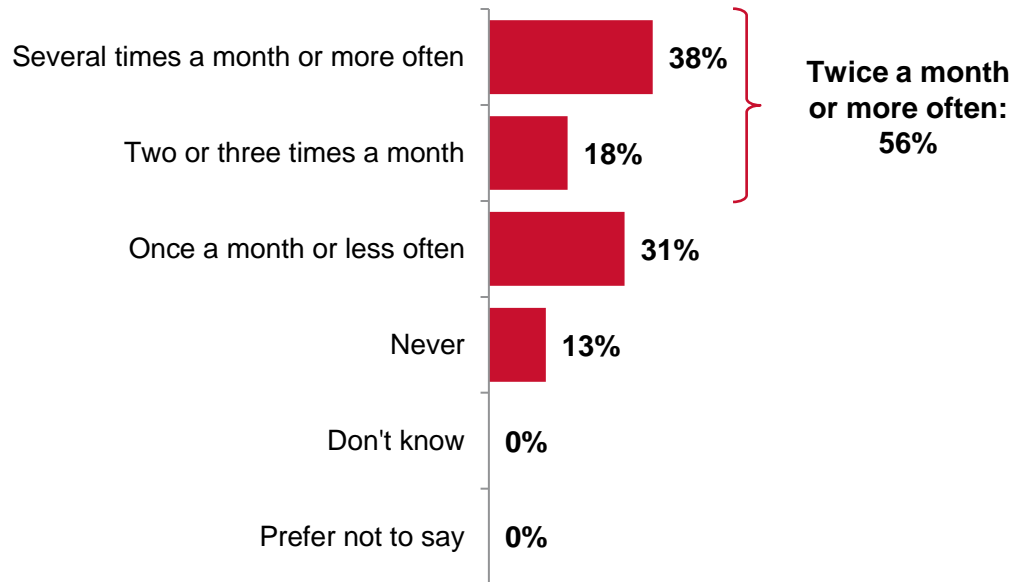


# Frequency of Visiting Downtown

A slight majority (56%) of Calgarians have visited downtown twice a month or more often in the past six months, with nearly two-fifths (38%) having visited downtown several times a month or more often. Just more than one-tenth (13%) have not been downtown in the past six months. Those more likely to visit several times a month or more often are younger Calgarians (47% 18 to 34 and 39% 35 to 64 vs. 17% 65 or older) and residents of the SW (53% vs. 35% SE, 30% NW and 33% NE).

Calgarians more likely to have never been downtown in the past six months are females (18% vs. 8% males), seniors (37% 65 or older vs. 5% 18 to 34 and 10% 35 to 64), residents of the NE (23% vs. 11% SW, 12% SE and 11% NW) and those with lower household incomes (24% <\$45,000 and 21% \$45,000 to <\$75,000 vs. 9% \$75,000 to <\$105,000, 8% \$105,000 to <\$135,000 and 4% \$135,000 or more).

**Frequency of Visiting Downtown for Any Reason in Past 6 Months**



In the past 6 months, how often have you visited downtown for any reason?

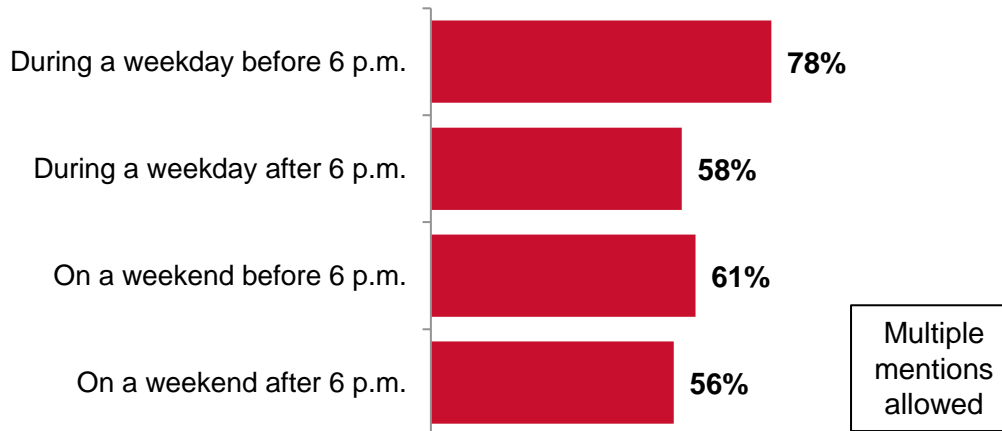
Base: Respondents who do not live downtown (n=469)



# Times Visited Downtown

In the past six months, Calgaryans visited downtown at a variety of times, with the most popular time being weekdays before 6 p.m. Around three-fifths were there on a weekday after 6 p.m. (58%) and/or an a weekend before 6 p.m. (61%). Just more than one-half (56%) were downtown on a weekend after 6 p.m. Males are more likely than females to have been downtown on a weekend after 6 p.m. (62% vs. 50%, respectively). Younger Calgaryans are more likely than their older counterparts to have been downtown during a weekday after 6 p.m. (72% 18 to 34 vs. 56% 35 to 64 vs. 26% 65 or older), on a weekend before 6 p.m. (65% 18 to 34 and 62% 35 to 64 vs. 41% 65 or older) and on a weekend after 6 p.m. (74% vs 18 to 34 vs. 51% 35 to 64 vs. 26% 65 or older). Residents of the SW and NW are more likely than those of the SE to have visited downtown on a weekend after 6 p.m. (60% and 61% vs. 43%, respectively). Calgaryans born in Canada are more likely than those born outside of Canada to have been downtown on a weekday after 6 p.m. (63% vs. 48%, respectively). Those who work downtown are more likely than those who do not to have been downtown at any of the times except for on a weekend after 6 p.m. (91% vs. 74% weekday before 6 p.m., 69% vs. 54% weekday after 6 p.m. and 70% vs. 58% weekend before 6 p.m.).

**Times Visited Downtown in Past 6 Months**



And when you've visited downtown in the past 6 months, which of the following times were you there?

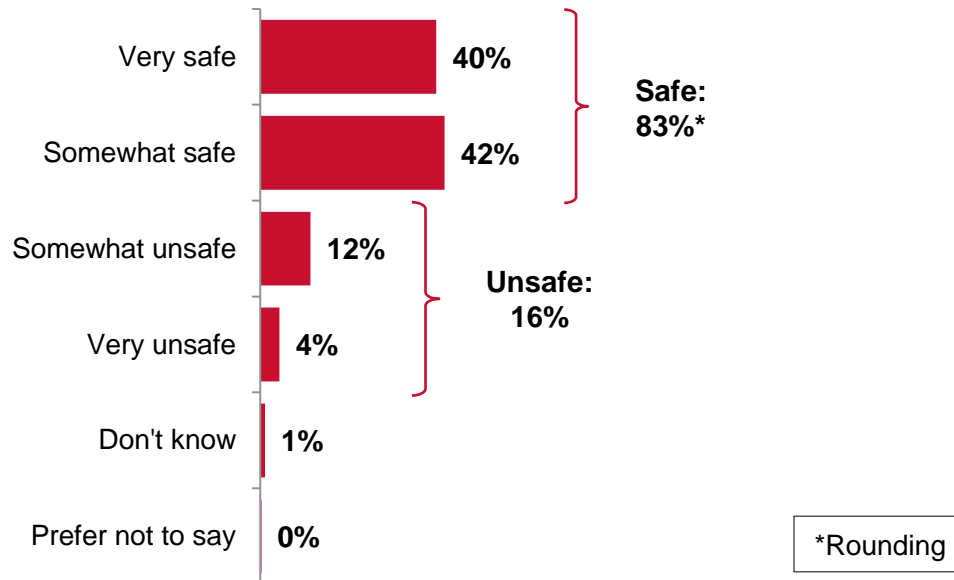
Base: Respondents who visited downtown in the past 6 months (n=399)



# Safety Downtown

More than four-fifths (83%) of Calgarians who live outside of downtown feel or would feel safe walking alone downtown during the day. Males are more likely than females to feel safe walking alone downtown during the day (89% vs. 76%, respectively), as are those 35 to 64 years of age compared to other age groups (88% vs. 77% 18 to 34 and 78% 65 or older). Calgarians who work downtown are more likely than those who do not to feel safe walking there alone during the day (91% vs. 80%, respectively). Those who have been a victim of threatening behaviour or a violent crime are less likely than others to say they do our would feel safe (76% vs. 88%, respectively).

## Sense of Safety Walking Alone Downtown During the Day Among Calgarians Who Do Not Live Downtown



How safe or unsafe do you feel or would you feel walking alone downtown during the day?

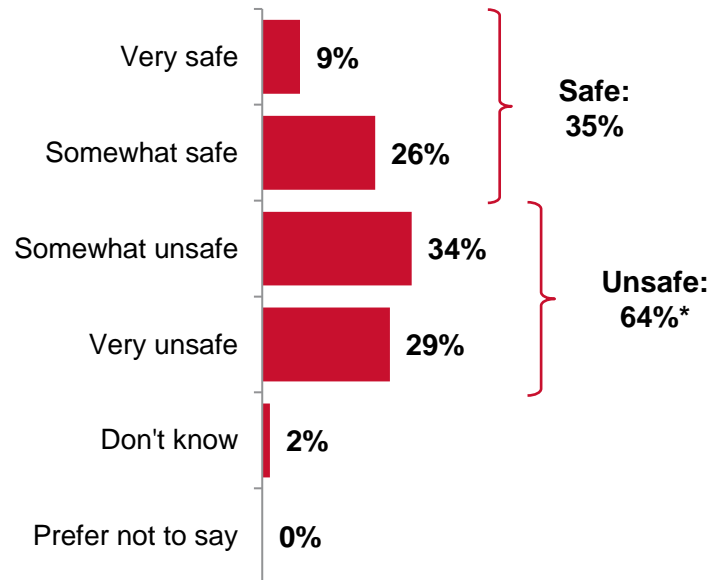
Base: Respondents who do not live downtown (n=469)



# Safety Downtown – cont'd

Around one-third (35%) of Calgarians who live outside of downtown say they do or would feel safe walking alone downtown after dark, with only one-tenth (9%) saying they do or would feel 'very' safe. As with walking downtown during the day, males are more likely than females to feel safe (49% vs. 21%, respectively), as are those 35 to 64 years of age compared to other age groups (42% vs. 29% 18 to 34 and 20% 65 or older). Calgarians who have visited downtown at least twice a month in the past six months are more likely than those who visited downtown less often or never to feel safe walking alone downtown after dark (40% vs. 28%, respectively).

## Sense of Safety Walking Alone Downtown After Dark Among Calgarians Who Do Not Live Downtown



\*Rounding

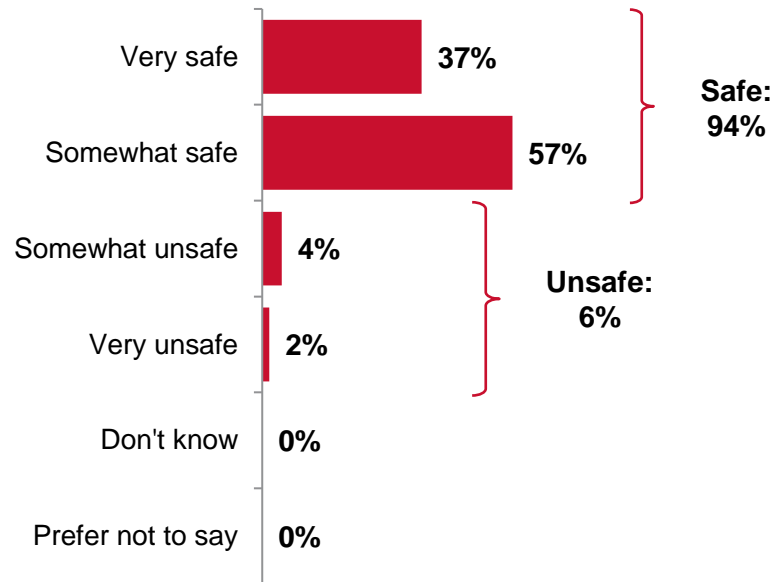
How safe or unsafe do you feel or would you feel walking alone downtown after dark?  
 Base: Respondents who do not live downtown (n=469)



# Safety Downtown – cont'd

The vast majority (94%) of downtown residents do or would feel safe walking alone downtown but outside of their community during the day.

## Sense of Safety Walking Alone Downtown During the Day Among Calgarians Who Live Downtown\*



\*Caution: Small sample size

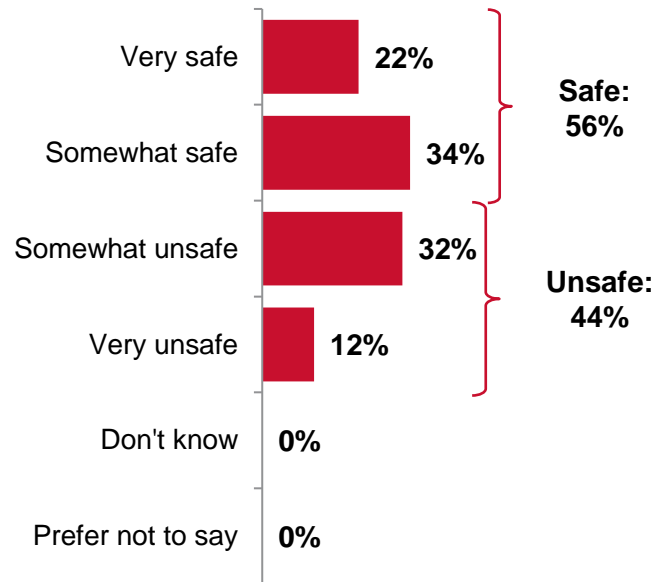
How safe or unsafe do you feel or would you feel walking alone downtown but outside of your community during the day?  
 Base: Respondents who live downtown (n=31\*)



# Safety Downtown – cont'd

Just more than one-half (56%) of downtown residents do or would feel safe walking alone downtown but outside of their community after dark.

## Sense of Safety Walking Alone Downtown After Dark Among Calgarians Who Live Downtown\*



\*Caution: Small sample size

How safe or unsafe do you feel or would you feel walking alone downtown but outside of your community after dark?

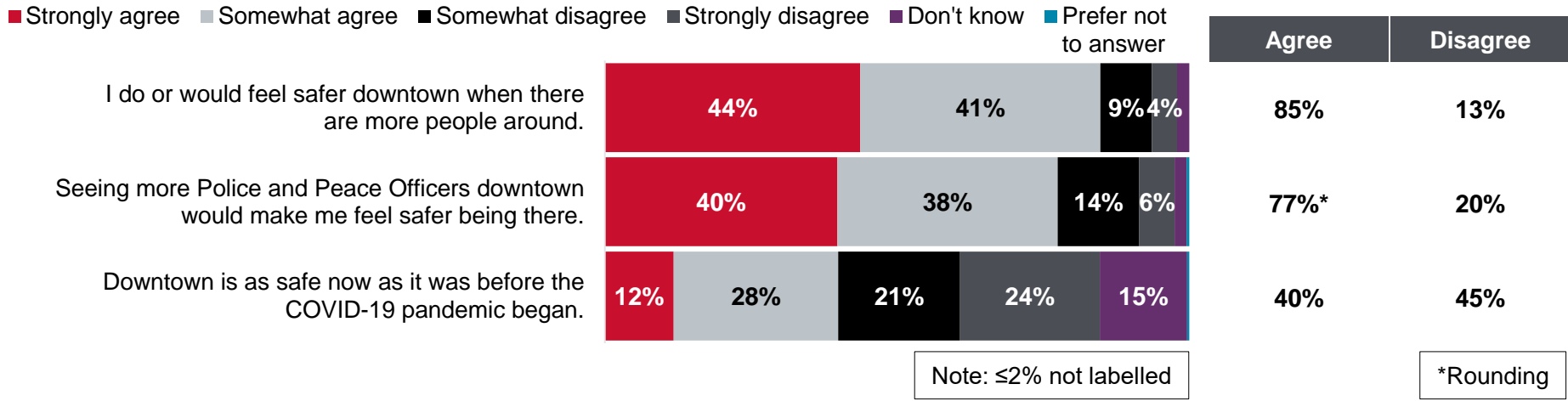
Base: Respondents who live downtown (n=31\*)



# Perceptions of Safety in Downtown Calgary

The majority of Calgarians agree they do or would feel safer downtown when there are more people around (85%) and that seeing more Police and Peace Officers downtown would make them feel safer being there (77%). Calgarians are split in terms of perception that downtown Calgary is as safe now as it was before the pandemic began, with 40% agreeing and 45% disagreeing. Males are more likely than females to think downtown is as safe now as it was pre-pandemic (49% vs. 31%, respectively). Those who have been a victim of property crime are less likely than those who have not been a victim to agree the presence of more Police and Peace Officers downtown would make them feel safer being there (75% vs. 82%, respectively) and to agree downtown is as safe now as before the pandemic (34% vs. 50%). The same is true for those who have been a victim of threatening behaviour or a violent crime compared to those who have not been a victim: 69% vs. 83% agree seeing more Police and Peace Officers downtown would make them feel safer and 34% vs. 44% agree downtown is as safe now as it was pre-pandemic.

## Perceptions of Safety in Downtown Calgary



For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.  
 Base: All respondents (n=500)





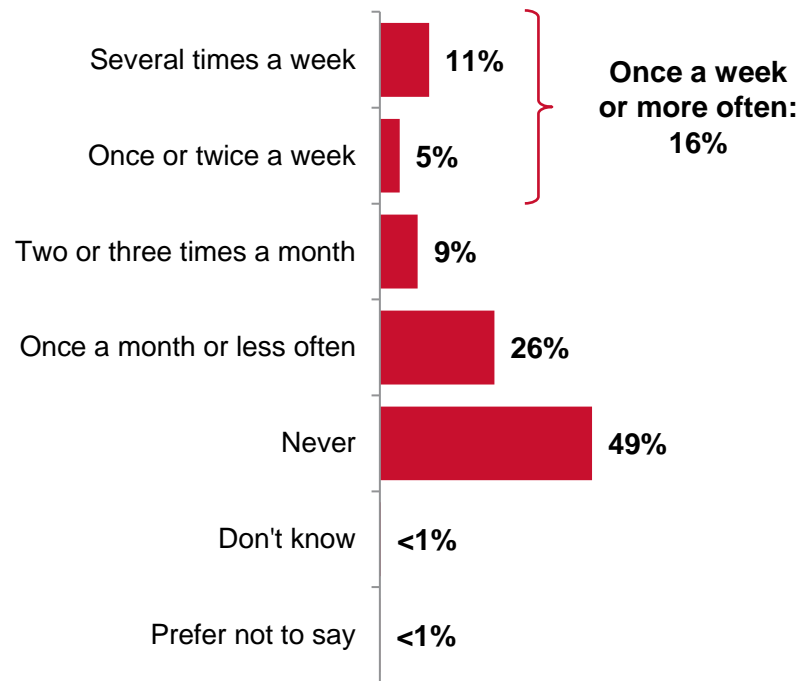
## Transit Safety Perceptions



# Frequency of Using Calgary Transit

Fewer than one-fifth (16%) of Calgarians used Calgary Transit at least once a week in the past six months while one-half (49%) have not used it at all in this timeframe. Males are more likely than females to have used Transit weekly or more often (20% vs. 12%, respectively), as are those with lower incomes (34% <\$45,000 vs. 18% \$45,000 to <\$75,000, 17% \$75,000 to <\$105,000, 16% \$105,000 to <\$135,000 and 10% \$135,000 or more). Those who work downtown are also more likely than those who do not work downtown to have used Transit in the past six months (27% vs. 12%, respectively).

**Frequency of Using Calgary Transit in Past 6 Months**



In the past 6 months, how often have you used Calgary Transit, including buses and the CTrain?

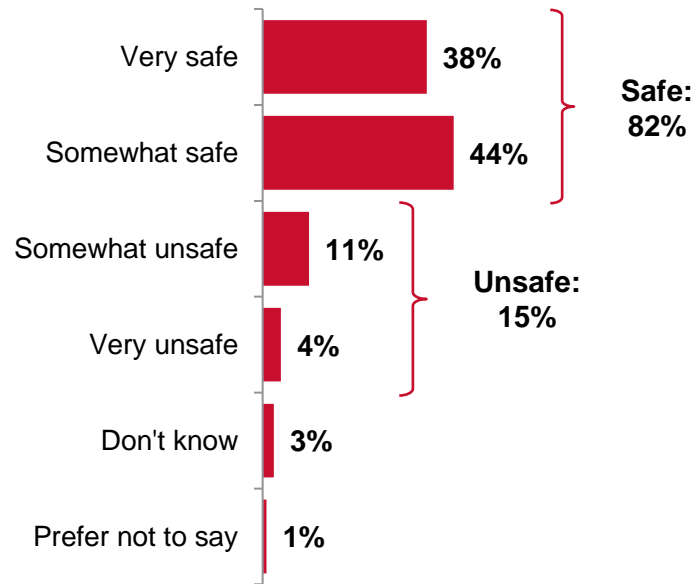
Base: All respondents (n=500)



# Perceptions of Safety: Calgary Transit Bus Stops

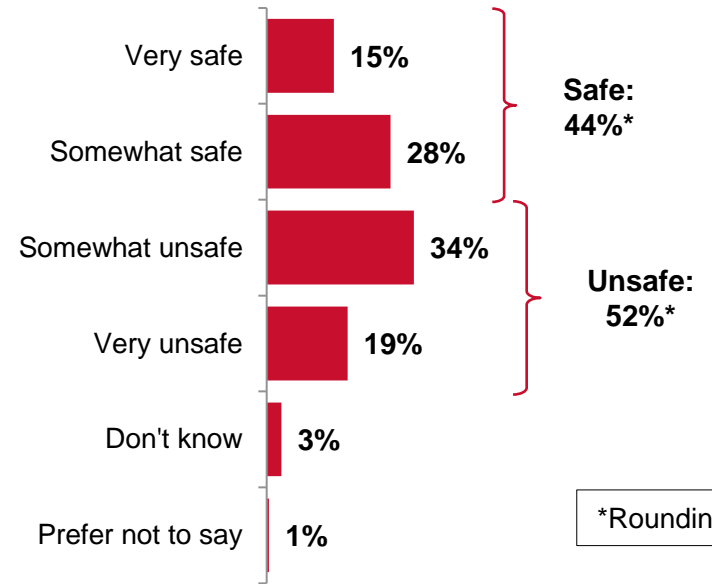
The majority (82%) of Calgarians do or would feel safe waiting alone at a Calgary Transit bus stop alone during the day. Males are more likely than females to feel safe doing this (88% vs. 75%, respectively), as are younger Calgarians (84% 18 to 34 and 84% 35 to 64 vs. 68% 65 or older) and residents of the SE and NW compared to those of the NE (85% and 85% vs. 71%, respectively). Those who have been a victim of threatening behaviour or a violent crime are less likely to say they do or would feel safe (77% vs. 85%, respectively). Fewer than one-half (44%) of Calgarians do or would feel safe waiting alone at a bus stop after dark. Again, males are more likely than females to say they do or would feel safe (62% vs. 26%, respectively), while those who have been a victim of threatening behaviour or a violent crime are less likely to say they do or would feel safe (37% vs. 49%, respectively).

**Sense of Safety Waiting Alone at a Calgary Transit Bus Stop During the Day**



How safe or unsafe do you feel or would you feel doing the following alone during the day?  
 Base: All respondents (n=500)

**Sense of Safety Waiting Alone at a Calgary Transit Bus Stop After Dark**



How safe or unsafe do you feel or would you feel doing each of these alone after dark?  
 Base: All respondents (n=500)

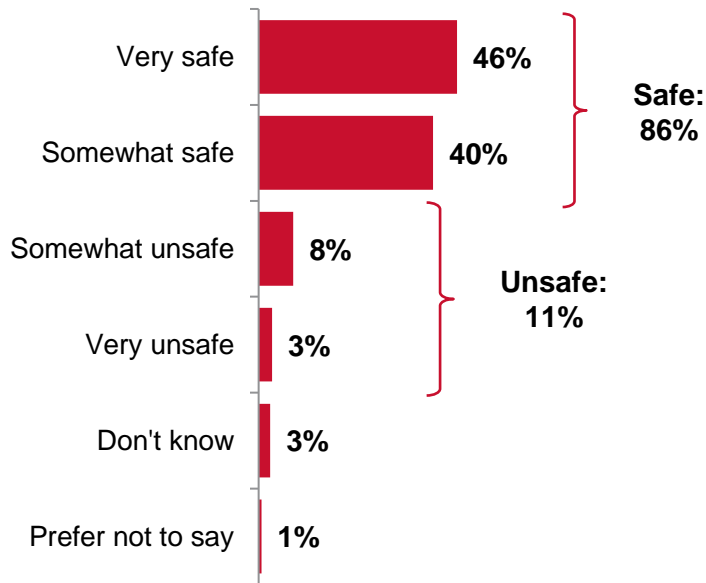
\*Rounding



# Perceptions of Safety: Calgary Transit Buses

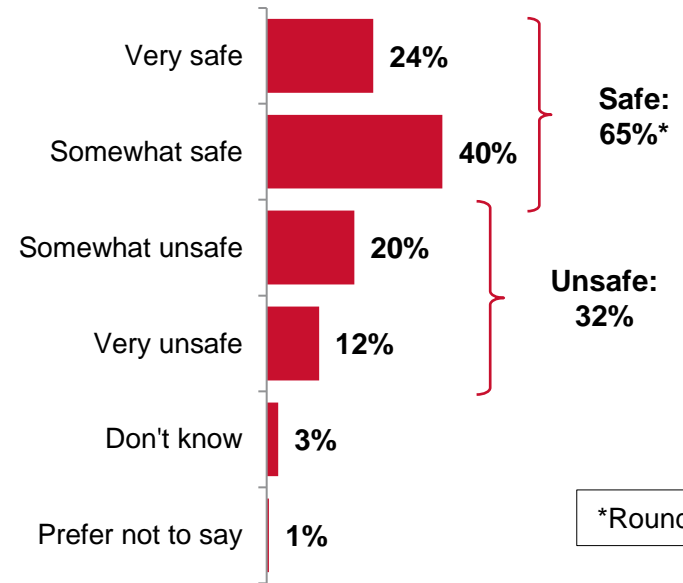
The majority (86%) of Calgarians do or would feel safe riding a Calgary Transit bus alone during the day. Younger Calgarians are more likely than seniors to feel safe doing this (86% 18 to 34 and 89% 35 to 64 vs. 74% 65 or older). Two-thirds (65%) of Calgarians say they do or would feel safe riding a bus alone after dark. Males are more likely than females to feel safe doing this (76% vs. 54%, respectively), as are younger Calgarians compared to seniors (66% 18 to 34 and 68% 35 to 64 vs. 52% 65 or older). Those who have been a victim of threatening behaviour or a violent crime are less likely than those who have not been a victim to say they do or would feel safe riding a bus alone after dark (57% vs. 71%, respectively).

**Sense of Safety Riding a Calgary Transit Bus Alone During the Day**



How safe or unsafe do you feel or would you feel doing the following alone during the day?  
 Base: All respondents (n=500)

**Sense of Safety Riding a Calgary Transit Bus Alone After Dark**



How safe or unsafe do you feel or would you feel doing each of these alone after dark?  
 Base: All respondents (n=500)

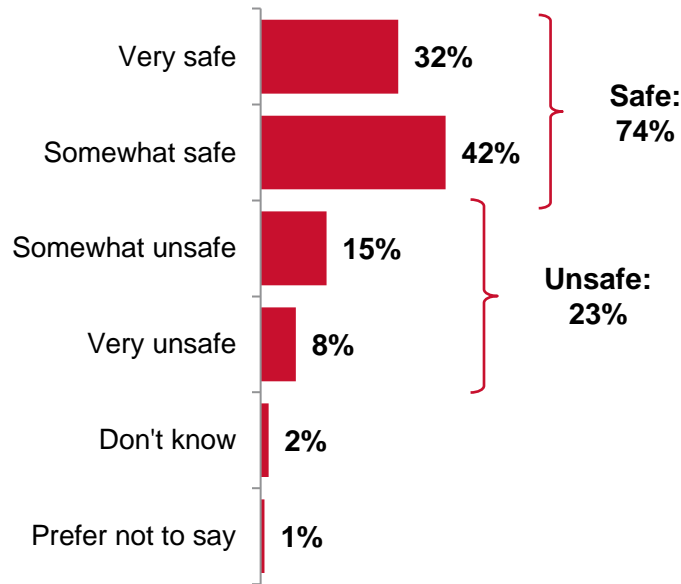
\*Rounding



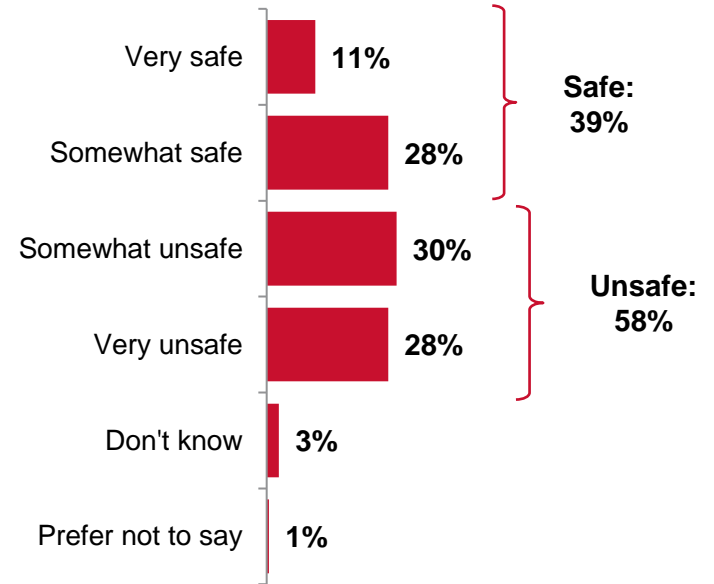
# Perceptions of Safety: Calgary CTrain Stations

Three-quarters (74%) of Calgarians do or would feel safe waiting alone at a CTrain station during the day. Males are more likely than females to feel safe doing this (81% vs. 67%), as are younger Calgarians compared to seniors (74% 18 to 34 and 78% 35 to 64 vs. 61% 65 or older). Calgarians who are less likely to say they do or would feel safe waiting alone at a CTrain station during the day are those who have been a victim of a property crime (69% vs. 82% those who have not been a victim), those who have been the victim of threatening behaviour or a violent crime (66% vs. 80% those who have not been a victim) and Canadian-born Calgarians (70% vs. 82% born outside of Canada). Two-fifths (39%) of Calgarians say they do or would feel safe waiting alone at a CTrain station after dark. Males are more likely than females to feel safe doing this (55% vs. 23%, respectively). Those less likely to feel safe doing this are residents of the SW (28% vs. 48% NW and 47% NE).

**Sense of Safety Waiting Alone at a CTrain Station During the Day**



**Sense of Safety Waiting Alone at a CTrain Station After Dark**



How safe or unsafe do you feel or would you feel doing the following alone during the day?

Base: All respondents (n=500)

How safe or unsafe do you feel or would you feel doing each of these alone after dark?

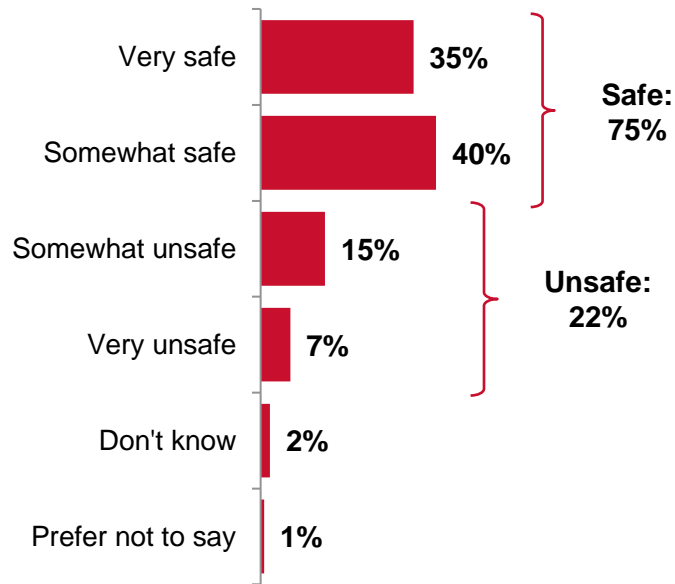
Base: All respondents (n=500)



# Perceptions of Safety: Calgary CTrains

Three-quarters (75%) of Calgarians do or would feel safe riding a CTrain alone during the day. Males are more likely than females to feel safe doing this (82% vs. 69%, respectively). Calgarians who have been a victim of a property crime are less likely than those who have not been a victim to feel safe riding a CTrain alone during the day (71% vs. 84%, respectively), as are those who have been a victim of threatening behaviour or a violent crime compared to other Calgarians (67% vs. 82%, respectively). Calgarians born in Canada are also less likely to feel safe doing this (71% vs. 84% not born in Canada). Just less than one-half (47%) of Calgarians do or would feel safe riding a CTrain alone after dark. Again, males are more likely than females to feel safe doing this (62% vs. 32%, respectively). Those 35 to 64 years of age are more likely than seniors to feel safe riding a CTrain alone after dark (52% vs. 40% 65 or older). Calgarians who have been a victim of threatening behaviour or a violent crime are less likely than those who have not been a victim to say they do or would feel safe doing this (37% vs. 54%, respectively).

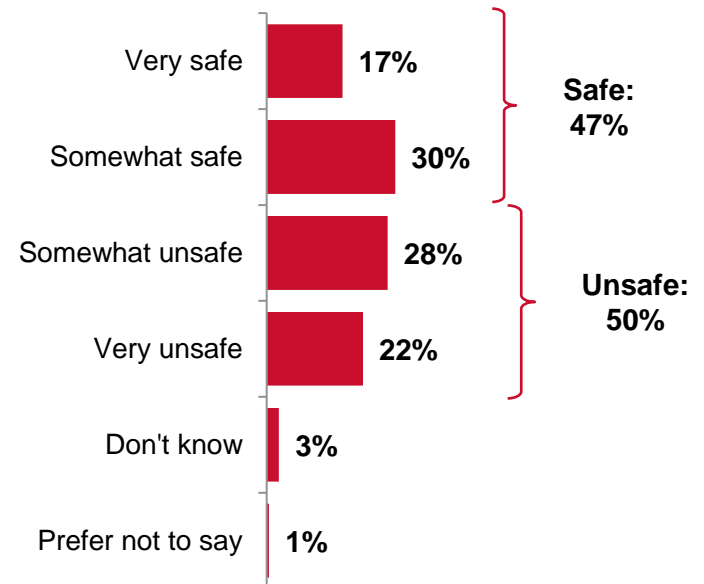
**Sense of Safety Riding a CTrain Alone  
During the Day**



How safe or unsafe do you feel or would you feel doing the following alone during the day?

Base: All respondents (n=500)

**Sense of Safety Riding a CTrain Alone  
After Dark**



How safe or unsafe do you feel or would you feel doing each of these alone after dark?

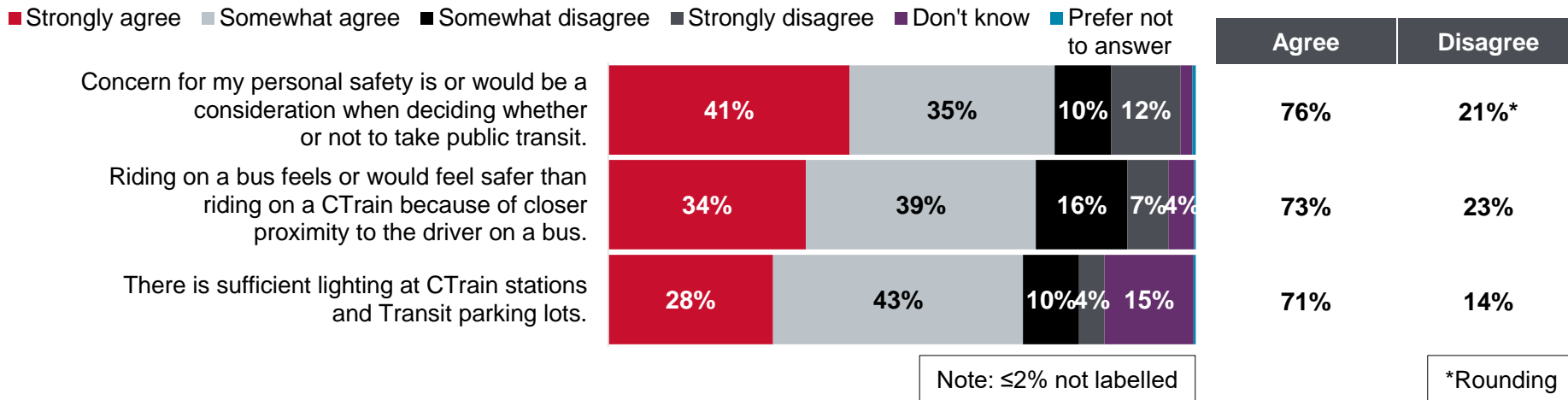
Base: All respondents (n=500)



# Perceptions of Transit Safety

Three-quarters (76%) of Calgarians agree concern for their personal safety is or would be a consideration when deciding whether or not to take public transit. Nearly as many (73%) agree riding on a bus feels or would feel safer than riding on a CTrain because of closer proximity to the driver on a bus. Seven-in-ten (71%) Calgarians think there is sufficient lighting at CTrain stations and Transit parking lots. Females are more likely than males to agree their personal safety is a consideration regarding using public transit (85% vs. 67%, respectively) and to agree riding a bus feels or would feel safer than riding on a CTrain because of closer proximity to the driver on a bus (78% vs. 68%). Females are less likely than males to agree there is sufficient lighting at CTrain stations and Transit parking lots (65% vs. 77%, respectively). Calgarians born in Canada are more likely than those not born in Canada to agree they take their personal safety into consideration when deciding whether or not to take public transit (81% vs. 67%, respectively) and less likely to agree there is sufficient lighting at CTrain stations and Transit parking lots (68% vs. 77%).

## Perceptions of Transit Safety



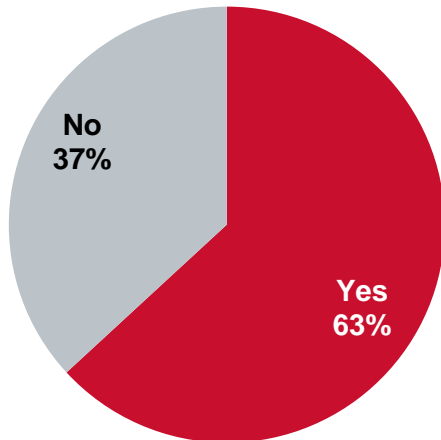
For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.  
 Base: All respondents (n=500)



# Personal Experience as a Victim of Crime

Nearly two-thirds (63%) of Calgarians say they have been a victim of a property crime and two-fifths (40%) have been a victim of threatening behaviour or a violent crime. Calgarians born in Canada are more likely than those born outside of Canada to have been a victim of property crime (73% vs. 44%, respectively) and to have been a victim of threatening behaviour or a violent crime (46% vs. 29%). Younger Calgarians are more likely than seniors to have been a victim of threatening behaviour or a violent crime (48% 18 to 34 and 41% 35 to 64 vs. 24% 65 or older).

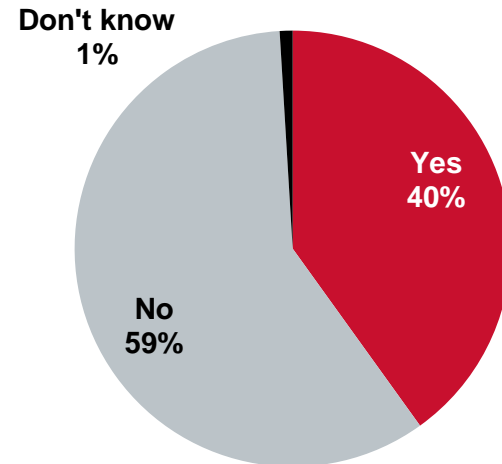
**Victim of Property Crime**



Have you ever been a victim of a property crime such as having your personal property vandalized or stolen?

Base: All respondents (n=500)

**Victim of Threatening Behaviour or Violent Crime**



And have you ever been a victim of threatening behaviour or a violent crime such as an assault?

Base: All respondents (n=500)



# Demographics

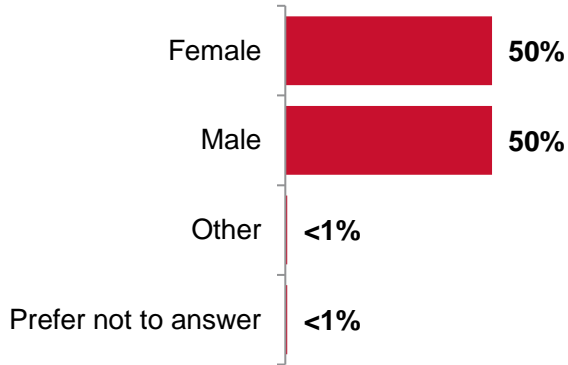




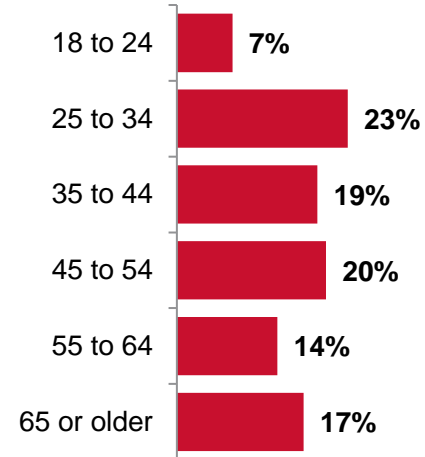
# Demographics

## Gender

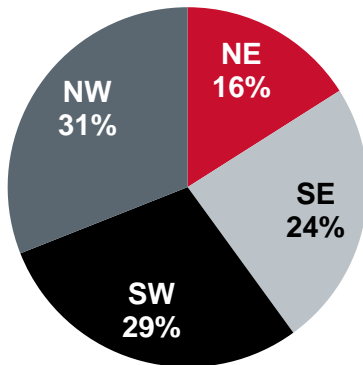
(asked, not inferred)



## Age



## Quadrant of Residence



## Live or Work Downtown



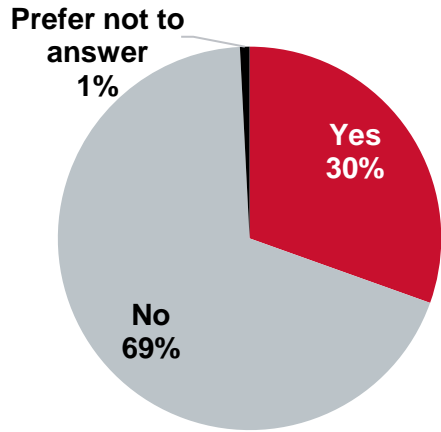
Base: All respondents (n=500)

NOTE: Totals may not add to 100% due to rounding.

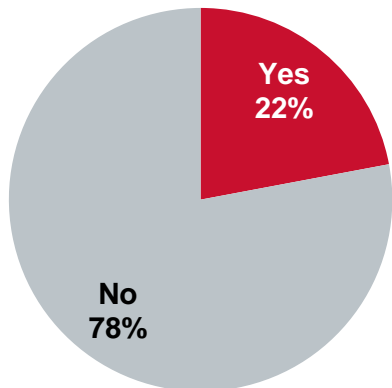


# Demographics – cont'd

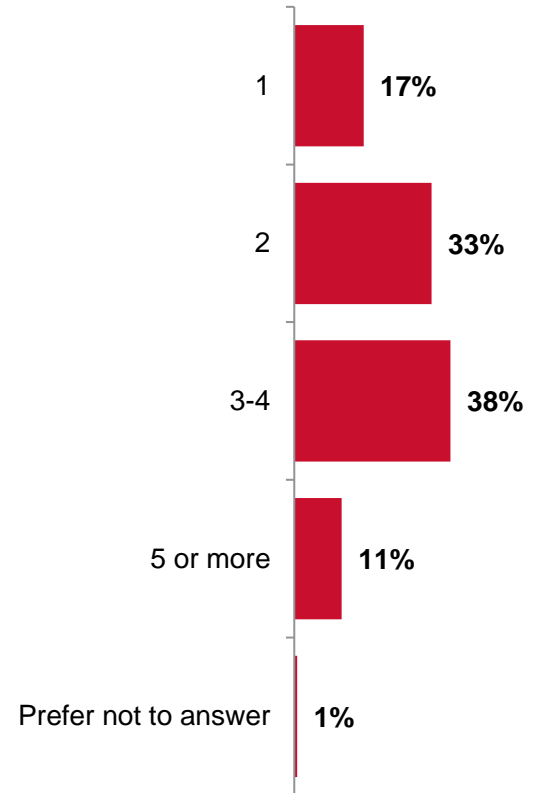
**Children Under the Age of 18 in the Household**



**Senior (aged 65+ years) in the Household**



**Household Size**



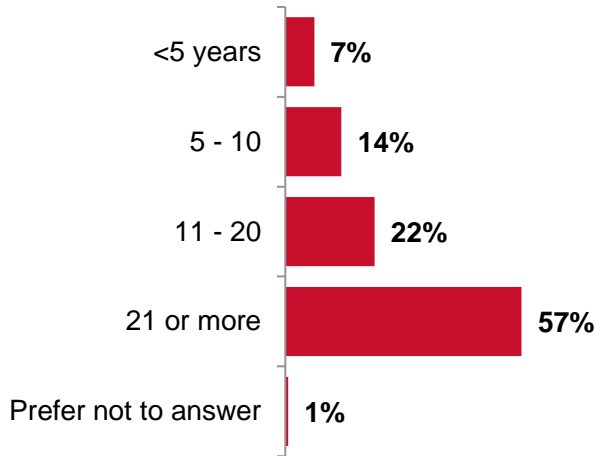
Base: All respondents (n=500)

NOTE: Totals may not add to 100% due to rounding.

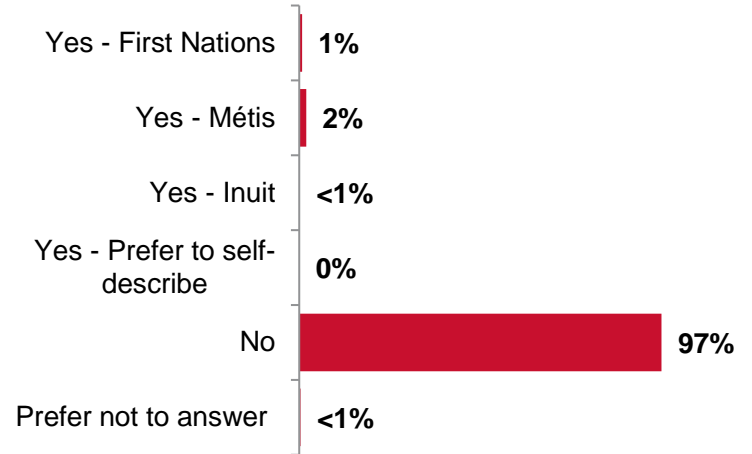


# Demographics – cont'd

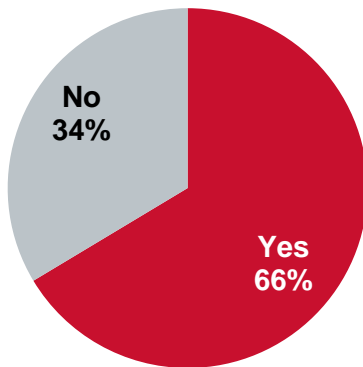
**Years Lived in Calgary**



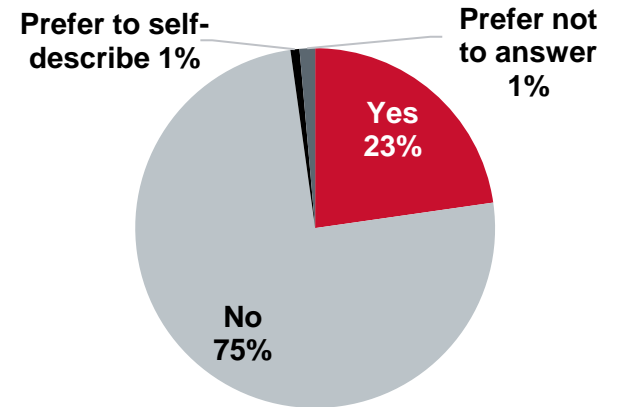
**Indigenous (self-reported)**



**Born in Canada**



**Identify as a Racialized Person**



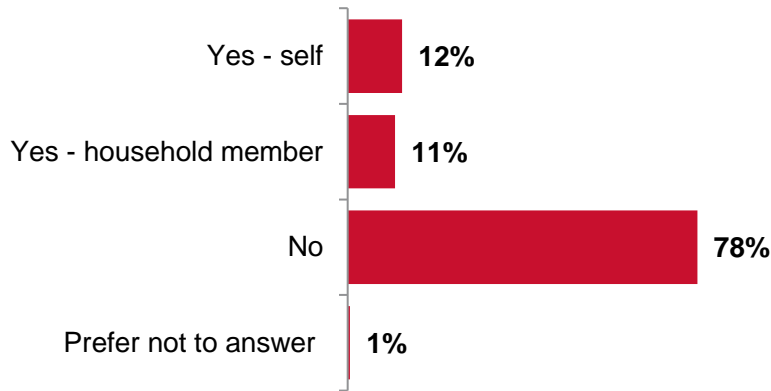
Base: All respondents (n=500)

NOTE: Totals may not add to 100% due to rounding.

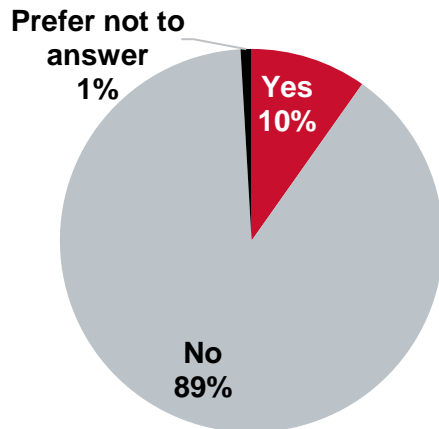


# Demographics – cont'd

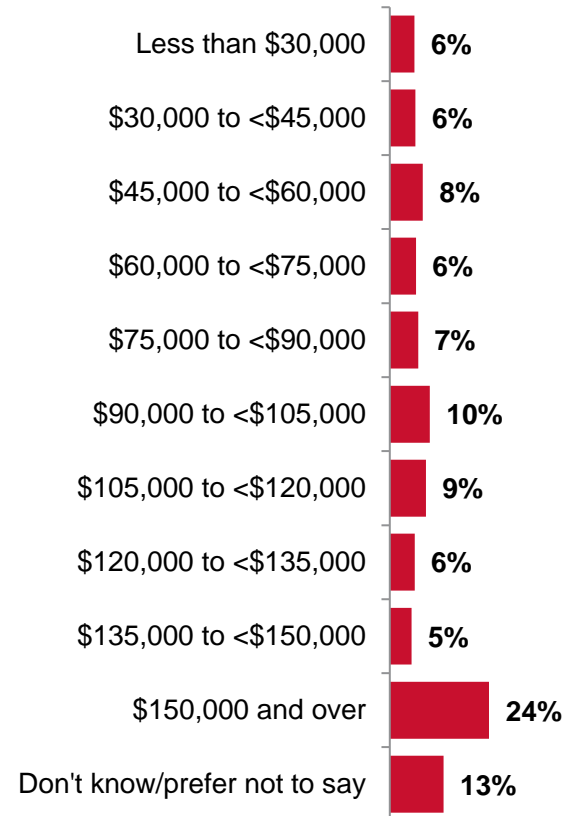
## Self and/or Household Member has a Disability



## Identify as LGBTQ2S+



## Annual Household Income



Base: All respondents (n=500)

NOTE: Totals may not add to 100% due to rounding.

# Questionnaire





The City of Calgary 2022 Citizen Perspectives – Safety Survey  
July 18, 2022

## INT01. INTRODUCTION

Hello, I'm \_\_\_\_\_ with Advanis, calling on behalf of The City of Calgary. We are conducting a study among adult Calgarians about safety in Calgary and would like to include your input, which should only take about 15 minutes. Would now be a good time?

(INTERVIEWER NOTE: IF CREDIBILITY IS AN ISSUE OR IF RESPONDENT HAS A CONCERN SAY: If you wish to talk to a City official about this survey, we encourage you to contact The City at 311 and specifically mention the "2022 Citizen Perspectives Survey." City staff would be happy to address your concerns.)

## PREQ.

Before we get started, I want to let you know that the personal information collected in this survey is done so under the authority of the Freedom of Information and Protection of Privacy Act, Section 33(c) and is used to provide guidance to The City of Calgary when it comes to making decisions regarding municipal matters. If you have questions about the collection or use of your information, please contact a City of Calgary Research Coordinator at 403-268-3617 and specifically mention the "2022 Citizen Perspectives Survey", send an email to [research@calgary.ca](mailto:research@calgary.ca) or send a letter to "Research Coordinator, The City of Calgary, Mail code 8305, P.O. Box 2100, Station M, Calgary, AB Canada T2P 2M5."

## SCREENERS

QS7. To confirm, are you 18 years of age or older and do you currently live in Calgary?

1. Yes [CONTINUE]
2. No → may I please speak with someone who is? [REPEAT INTRODUCTION – INCLUDING THE FOIP STATEMENT]
3. No → not qualified / no one available [THANK & TERMINATE]

[TRACK GENDER QUOTAS WITHIN QUADRANTS – BASED ON QS1 AND QSEX]

QSEX. Record Gender (DO NOT ASK)

Male  
Female

QS4. And which of the following age groups do you belong to? Just stop me when I get to your age group.

1. 18 to 19 yrs
2. 20 to 24 yrs
3. 25 to 34 yrs
4. 35 to 44 yrs
5. 45 to 54 yrs
6. 55 to 64 yrs
7. 65 to 74 yrs
8. 75 and older
99. Refused [DO NOT READ] [THANK AND END SURVEY]

AGESEX. [TRACK AGE QUOTAS WITHIN QUADRANTS/GENDER – BASED ON QSEX, QS1 AND QS4]

Male 18 to 34  
Male 35 to 54  
Male 55 Plus  
Female 18 to 34  
Female 35 to 54  
Female 55 Plus

QS1. Can you tell me which quadrant of the city you live in? (WAIT FOR RESPONSE – READ LIST TO CLARIFY IF NEEDED)

1. Southwest
2. Southeast
3. Northwest
4. Northeast
99. (DO NOT READ) Refused [THANK AND END SURVEY]
96. (DO NOT READ) Does not live in Calgary [THANK AND END SURVEY]

In this survey, when we say 'The City of Calgary' or 'The City', we mean the Municipal government including Council and Administration.

## GENERAL

1. How safe or unsafe do you think Calgary is overall? Do you think it is:

Very safe  
Somewhat safe  
Somewhat unsafe  
Very unsafe  
Don't know (DO NOT READ)  
Prefer not to answer (DO NOT READ)

2. Compared to other large Canadian cities, do you think Calgary is:

More safe  
About as safe  
Less safe  
Don't know (DO NOT READ)  
Prefer not to answer (DO NOT READ)

3. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. The first is

### [RANDOMIZE]

Generally, the presence of police makes me feel safe.  
Police services and social services should work together to address safety issues.  
Homelessness, addiction and mental health issues are just part of living in a big city.  
My opinions about safety in Calgary are driven by what I hear in the news or on social media.



# Questionnaire – cont’d

My opinions about safety in Calgary are driven by my personal experiences. Mental health issues and addiction are contributing to safety and crime concerns in Calgary. I generally feel safer when there are a lot of people around. The City of Calgary municipal government is doing a good job of addressing safety issues in Calgary.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]

4. Which of the following, if any, do you often avoid because of safety concerns? Do you often avoid [INSERT FIRST ITEM]? What about... [INSERT NEXT ITEM]?

**[RANDOMIZE]**

- Walking outside or being in public places when it's dark out
- Going out alone
- Going downtown
- Visiting certain areas of the city outside of downtown
- Being in areas where there are few people
- Going to public parks
- Taking the bus or CTrain

- Yes
- No
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]

**[IF YES TO "VISITING CERTAIN AREAS OUTSIDE OF DOWNTOWN" IN Q4, ASK Q5]**

5. You said you often avoid visiting certain areas of the city outside of downtown because of safety concerns. Which areas are those?

**[OPEN END]**

- Don't know
- Prefer not to answer

**NEIGHBOURHOOD**

6. As you may or may not be aware, Calgary's Greater Downtown includes the downtown core, the Beltline, East Village, Chinatown, Eau Claire and Downtown West.

**(INTERVIEWER NOTE: IF ASKED FOR SPECIFIC STREETS THAT DEFINE THE BOUNDARY OF CENTRE CITY AREA: Calgary's downtown area is bounded by the Bow River and Prince's Island Park to the north; the Elbow River, including Fort Calgary, the Saddledome and Stampede Grounds to the east; 17th Avenue to the south; and 14th Street**

to the west. IF RESPONDENT SAYS THEY LIVE IN VICTORIA PARK OR CONNAUGHT, CHOOSE 'YES' TO THIS QUESTION. IF RESPONDENT SAYS THEY LIVE IN SUNALTA, MISSION, OR BANKVIEW, CHOOSE 'NO' TO THIS QUESTION (EVEN IF THEY THINK OR MENTION THAT THEY LIVE IN DOWNTOWN.)

Based on this definition, do you live downtown?

- Yes
- No
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]

7. And based on this definition, do you work downtown at least once a week?

- Yes
- No
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]

8. In which community do you live? **[INTERVIEWER'S NOTE: IF "DOWNTOWN" ASK Would that be the downtown core, the Beltline, East Village, Chinatown, Eau Claire or Downtown West? [IF NOT ABLE TO FIND THE COMMUNITY ON THE LIST, ENTER AS "OTHER (PLEASE SPECIFY)"]**

- [DROP-DOWN LIST]**
- Other (please specify):
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]

9. How safe or unsafe do you feel or would you feel **[INSERT ITEM]**. Do you or would you feel **[READ LIST FOR FIRST ITEM AND ONLY AS NECESSARY FOR SECOND ITEM]**

**[ASK IN ORDER]**

- Walking alone in your community during the day.
- Walking alone in your community after dark.

- Very safe
- Somewhat safe
- Somewhat unsafe
- Very unsafe
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]





# Questionnaire – cont'd

10. Thinking about your community specifically, what are your main safety concerns?

[OPEN END]

Don't know  
Prefer not to answer

11. During the last 3 years, do you think that crime in your community has increased, decreased or remained about the same?

Increased  
Stayed about the same  
Decreased  
Just moved into the area or have not lived in community long enough (DO NOT READ)  
Don't know (DO NOT READ)  
Prefer not to answer (DO NOT READ)

12. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. The first is ...

[RANDOMIZE]

I'm confident that my neighbours care about my personal safety.  
Vandalism, graffiti and other deliberate damage to property or vehicles is a problem in my community.  
Property theft is a problem in my community.  
I personally know many of my neighbours.  
There is sufficient street lighting in my community.  
My community is safe for all residents and visitors, regardless of ethnicity, race, religion or sexual identity.

Strongly agree  
Somewhat agree  
Somewhat disagree  
Strongly disagree  
Don't know (DO NOT READ)  
Prefer not to answer (DO NOT READ)

## DOWNTOWN

[IF Q6=YES, SKIP TO Q16]

13. In the past 6 months, how often have you visited downtown for any reason? Would that be:

Never  
Once a month or less often  
Two or three times a month  
Several times a month or more often  
Don't know [DO NOT READ]  
Prefer not to answer [DO NOT READ]

[IF Q13=NEVER, SKIP TO Q15]

14. And when you've visited downtown in the past 6 months, which of the following times were you there? Were you there:

During a weekday before 6 p.m.  
During a weekday after 6 p.m.  
On a weekend before 6 p.m.  
On a weekend after 6 p.m.

Yes  
No  
Don't know [DO NOT READ]  
Prefer not to answer [DO NOT READ]

[IF Q6 NOT YES, ASK Q15]

15. How safe or unsafe do you feel or would you feel [INSERT ITEM]. Do you or would you feel [READ LIST FOR FIRST ITEM AND ONLY AS NECESSARY FOR SECOND ITEM]

[ASK IN ORDER]

Walking alone downtown during the day.  
Walking alone downtown after dark.

Very safe  
Somewhat safe  
Somewhat unsafe  
Very unsafe  
Don't know (DO NOT READ)  
Prefer not to answer (DO NOT READ)

[IF Q6=YES, ASK Q16]

16. How safe or unsafe do you feel or would you feel [INSERT ITEM]. Do you or would you feel [READ LIST FOR FIRST ITEM AND ONLY AS NECESSARY FOR SECOND ITEM]

[ASK IN ORDER]

Walking alone downtown but outside of your community during the day.  
Walking alone downtown but outside of your community after dark.

Very safe  
Somewhat safe  
Somewhat unsafe  
Very unsafe  
Don't know (DO NOT READ)  
Prefer not to answer (DO NOT READ)

[ASK ALL]

17. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. The first is ...



# Questionnaire – cont'd

**[RANDOMIZE]**

Seeing more Police and Peace Officers downtown would make me feel safer being there. Downtown is as safe now as it was before the COVID-19 pandemic began. I do or would feel safer downtown when there are more people around.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

Waiting at a C-Train station  
Riding a C-Train

- Very safe
- Somewhat safe
- Somewhat unsafe
- Very unsafe
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

**TRANSIT**

18. In the past 6 months, how often have you used Calgary Transit, including buses and the C-Train? Would that be:

- Never
- Once a month or less often
- Two or three times a month
- Once or twice a week
- Several times a week
- Don't know [DO NOT READ]
- Prefer not to answer [DO NOT READ]

19. How safe or unsafe do you feel or would you feel doing the following alone during the day? For each of the following, please tell me if you feel or would feel very safe, somewhat safe, somewhat unsafe, or very unsafe doing each alone during the day. The first is ...  
**[READ LIST FOR FIRST ITEM AND ONLY AS NECESSARY FOR OTHER ITEMS]**

**[RANDOMIZE BUT KEEP FIRST TWO IN ORDER AND LAST TWO IN ORDER]**

Waiting at a Calgary Transit bus stop  
Riding a Calgary Transit bus  
Waiting at a C-Train station  
Riding a C-Train

- Very safe
- Somewhat safe
- Somewhat unsafe
- Very unsafe
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

20. How safe or unsafe do you feel or would you feel doing each of these alone after dark?  
**[READ LIST FOR FIRST ITEM AND ONLY AS NECESSARY FOR OTHER ITEMS]**

**[RANDOMIZE BUT KEEP FIRST TWO IN ORDER AND LAST TWO IN ORDER]**

Waiting at a Calgary Transit bus stop  
Riding a Calgary Transit bus

21. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.

**[RANDOMIZE]**

Concern for my personal safety is or would be a consideration when deciding whether or not to take public transit.  
Riding on a bus feels or would feel safer than riding on a C-Train because of closer proximity to the driver on a bus.  
There is sufficient lighting at C-Train stations and Transit parking lots.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

22. Have you ever been a victim of a property crime such as having your personal property vandalized or stolen?

- Yes
- No
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

23. And have you ever been a victim of threatening behaviour or a violent crime such as an assault?

- Yes
- No
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

**DEMOGRAPHICS**

24. How many people, including yourself, live in your household?

**RECORD NUMBER (MIN 1; NO MAX)**



# Questionnaire – cont'd

Prefer not to answer (DO NOT READ)

**[IF Q24=2 OR GREATER, ASK Q25]**

25. Do you have children under the age of 18 living in your household?

- Yes
- No
- Prefer not to answer (DO NOT READ)

**[IF Q24=2 OR GREATER, ASK Q26]**

26. **IF UNDER 65:** Is there anyone aged 65 years or older living in your household?  
**IF 65 OR OVER:** Besides yourself, is there anyone else aged 65 years or older living in your household?

- Yes
- No
- Prefer not to answer (DO NOT READ)

27. How many years have you lived in Calgary?

**RECORD NUMBER (IF LESS THAN 1 YEAR, ENTER 0)**  
 Prefer not to answer (DO NOT READ)

28. We want to make sure our research is reflective of all Calgarians. Were you born in Canada?

- Yes
- No
- Prefer not to answer (DO NOT READ)

29. Are you Indigenous - that is, First Nations, Métis, or Inuit? **(MULTIPLE RESPONSES ACCEPTED)**

- Yes - First Nations
- Yes - Métis
- Yes - Inuit
- Yes - Prefer to self-describe (specify)
- No
- Prefer not to answer (DO NOT READ)

**[IF Q29=NO OR PREFER NOT TO ANSWER, ASK Q30]**

30. Do you consider yourself a racialized person? **[INTERVIEWER NOTE: If asked, Racialized person means someone, other than Indigenous people, who are non-Caucasian in race or non-white in colour.]**

- Yes
- No
- Prefer to self-describe (specify)
- Prefer not to answer (DO NOT READ)

31. Which of the following categories best describes the total annual income, before taxes, of all the members of your household? Please stop me when I get to your category.  
**(READ LIST – ACCEPT RESPONSE BEFORE FINISHING LIST)**

- Less than \$90,000
- \$90,000 to just under \$150,000
- \$150,000 and over
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

**[IF "Less than \$90,000" ASK Q33b. IF "\$90,000 to just under \$150,000" ASK Q33c. IF "\$150,000 and over" ASK Q33d. IF DK/REF, GO TO Q34]**

33b. Would that be... **(READ LIST – ACCEPT RESPONSES BEFORE FINISHING LIST)**

- Less than \$30,000
- \$30,000 to just under \$45,000
- \$45,000 to just under \$60,000
- \$60,000 to just under \$75,000
- \$75,000 to just under \$90,000
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

33c. Would that be... **(READ LIST – ACCEPT RESPONSES BEFORE FINISHING LIST)**

- \$90,000 to just under \$105,000
- \$105,000 to just under \$120,000
- \$120,000 to just under \$135,000
- \$135,000 to just under \$150,000
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)

33d. Would that be... **(READ LIST – ACCEPT RESPONSES BEFORE FINISHING LIST)**

- \$150,000 to just under \$175,000
- \$175,000 to just under \$200,000
- \$200,000 to just under \$225,000
- \$225,000 to just under \$250,000
- \$250,000 and over
- Don't know (DO NOT READ)
- Prefer not to answer (DO NOT READ)



## Questionnaire – cont'd

32. What is your gender?

**[IF NECESSARY - DO NOT READ EXCEPT TO CLARIFY:]** Gender refers to the gender that a person internally feels and/or the gender a person publicly expresses in their daily life, including at work, while shopping, or accessing other services, in their home or in the broader community.

**(DO NOT READ LIST EXCEPT TO CLARIFY)**

Male

Female

Other – please specify

Refused / prefer not to say

33. Do you or a member of your household have a disability?

**(DO NOT READ LIST)**

Yes – myself

Yes – someone in my household

No

Prefer not to answer **(DO NOT READ)**

34. Do you consider yourself to be a member of the LGBTQ2S+ community?

**(ONLY IF ASKED: LGBTQ2S STANDS FOR LESBIAN, GAY, BI-SEXUAL, TRANSGENDER, QUEER OR QUESTIONING, OR TWO SPIRIT)**

Yes

No

Prefer not to answer **(DO NOT READ)**

35. Would you be interested in participating in future research related to The City of Calgary?

Yes

No **(SKIP TO CLOSE)**

Don't know **(SKIP TO CLOSE)**

**[IF "YES" AT Q31, ASK Q31b, ELSE SKIP TO CLOSE]**

31b. Could I please have an email address where we can contact you?

**[RECORD EMAIL ADDRESS. ENSURE VALID EMAIL FORMAT.]**

31c. Could I please have your first name and a telephone number you can be best reached at?

**[RECORD FIRST NAME AND CONFIRM/CHANGE TELEPHONE NUMBER]**

31d. Is this phone number a cell phone or a landline?

1 Cell phone

2 Landline

99 Prefer not to answer