



Bus Rapid Transit (BRT) Review

Route 131

Stakeholder Report Back: What we Heard

June 2018

Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

Route 131

What do you like about the proposed route?

- Bus that goes east from Franklin station instead of only buses going south.
- Connects Franklin LRT to Forest Lawn
- Decent frequency. Connects Franklin LRT to the Forest Lawn area.
- Direct connection from Dover - new 17ave BRT
- I like the access down 8 Avenue where there are a lot of amenities that people might want to reach (e.g. library, recreation centre, health facility). It'll be nice for people to have that connection coming from an LRT station.
- I love that it will now go to Forest Lawn Library and Bob Bahan pool.
- Initiation point is at a lesser used C-Train Station
- It continues to service Dover in place of 26, and improves service to several schools and the library for people traveling Forest Heights, Applewood, Flawn, Fonda, etc.. Reduces the traffic of people transferring at Marlborough which is uber crowded.
- It goes all the areas that interest me. I am satisfied with the new changes.
- looks like more of a direct connection to the #1 and Franklin station which is good
- Love that it will cover Forest Lawn Library and Bob Bahan Pool.
- Not bad as far as it goes.
- West Dover was lacking in transit access, this is a good new route



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What would you change or think could be improved about the proposed route?

- 131 needs to connect to the number 1 - schedules need to be aligned.
- 20 minute peak seems like a very lengthy amount of time for people who just want access to the LRT or vice versa.
- absolutely nothing. Did anyone think of the SENIORS that live in the area ?? With no bus traveling up 36 Street with easily accessible bus stops it will be a hardship for many with disabilities. No direct route to Marlborough mall . What an insult
- Difficult for seniors to get to Marlborough area without either a long walk or having to take multiple buses.
- Find some different City Planners who care !!!!!!!
- have a stop at the bethany riverview village
- How long will it stop at the 17th Ave SE Bus station before going to Franklin Station?
- I am curious to see what happens once the Marlborough train station is no longer part of this route. It feels like #131 East will function similarly to the former #23 route. This might be too much congestion at one station now.
- I catch the 26 on 36 st to go to Franklin/pick up my mail at the post office all the time but this cuts off access for me! There is not a direct way to walk to 33rd st to catch it because of cul de sacs.
- I would like to see the 131 continue down 14th Ave past 44 ST SE; then turning from 14th Ave to 36 St SE
- I'd like to see the bus stay on 14 avenue until 36 Street. Otherwise, there's no replacement along that stretch of road for the existing 45, 50 and 51 routes.
- It needs to cover the seniors located on 26th Avenue, The new proposed bus stop is not accessible to many of them especially in winter because of limited mobility.
- More frequency?
- More it to 36th st. instead of 33rd.
- Need bus service along 26 Ave for the senior home complex. Also, instead of turning north at 44 Street, the bus should stay along 14 Avenue since there won't be any bus service along 14 Avenue between 36 and 44 Streets.
- Need to keep bus service along 26 Ave for Riverview Village residents. Walking to 36 St or even 28 St is not reasonable for seniors.
- Need to keep some bus service along 26 Ave SE in dover and 14 Avenue in forest lawn.
- Needs to cover 26 Ave for the seniors and greater Forest Lawn. Not necessary to go up 34 Avenue since easy walking access from 28 St.
- No longer travels 26 Ave. Seniors needs the service 34 Ave does not have the businesses of 26 Ave.
- No stops on 26 Ave for seniors - 2 senior buildings and Forest Lawn 55+ Club.



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- Not going down 26th
- Not much to employment places combine or least have good connect times. To the south.
- nothing
- Nothing, just go back to route 26, your changes are no good for Seniors
- Please include a stop closer to "No Frills" -- in that loop around Ernest Morrow. Right now the #26 does a good job of connecting me with that -- hate to lose the 26 for that reason
- Removing bus route between 26th ST SE and on 26th Ave. SE will leave a very large number of seniors in that area without an easily accessible bus transportation. Winter would make that even more hazardous.
- Retain the 26 route so that SENIORS have a way of moving around the area for shopping & medical appointments without having to change buses. Many passengers with disabilities have few options as LRT is a lost cause for mobility issues.
- Since the 50/51 will be deleted and the 87 shifted to 17 avenue, would prefer to see the bus go north on 36 St instead of 44 St to fill in the gap in service on 14 Avenue between 36th and 44th.
- Stay on 14th avenue and turn onto 36th St since there won't be any buses on 14 avenue anymore. 44 St will have the 58 bus.
- The re-routing/cancelling of all these routes is an accessibility nightmare. I think most transit riders don't know what the plans are because your bus ads are vague and the website is hard to navigate! You held the Dover meeting far away from bus stops.
- The route 26 goes right beside 3 and soon to be 4 seniors apartment complexes. The new route 131 the seniors have to walk a block or 3 in the snow and ice when the old bus is right outside the complex. They still want a bus on
- This affects all in our neighborhood for shopping, medical, pharmacy, banking. Taxi rides are an unacceptable alternative for a simple route change, or you will lose your patrons!
- Three hundred seniors with mobility issues at Riverview Village need access to a stop
- Very unhappy with the removal of route 26 as many of my neighbors are. We are all seniors living in the Bethany complex with walkers that rely on this route. Many can not walk any great distance due to health reasons.
- Without frequency reduction, limited hours, no Sunday or holiday service, shuttle bus, or any additional cost (even time) consider these seniors ability (including Winter) to use a nearby safe and convenient possible "extra" stop in front of our building.
- Would be easiest behind the coop (the way it is now)
- Would prefer you leave bus 26 as it is because there are many seniors who depend on this route for shopping medical appointments and more



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Is there anything else you think we should know?

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