# Calgary

### **Bus Rapid Transit (BRT) Review**

Route 148

Stakeholder Report Back: What we Heard
June 2018

#### **Verbatim Comments**

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

- 1. What do you like about the proposed route? (positive feedback)
- What would you change or think could be improved about the proposed route? (negative feedback)
- 3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### Route 148

What do you like about the proposed route?

- Extra service east of 52 street
- gets me to my work near the front door not the 1.6km walk from the bus stop before
- Good frequency and service hours
- I think its fantastic, this would not only cut time off my commute but would stop right by my work!
- I think this is good
- I won't have to WALK so far to get to work
- It goes deeper into the area and cuts down on time spent walking
- It goes east of 52nd which will serve all the people working at the warehouses here.
- It provides access to our employee who currently have to walk all way to 52nd st to catch buss.

- It would make it a lot easier for me to get to work on time!
- More direct than the old one; I will be able to get where I need to go faster.
- no
- Please create this route!
- Please put this bus route into effect! It would help our employees.
- The route is excellent. This would be a great improvement for the many employees of this industrial area that have to walk from 52nd St.
- This will be great for some of workers as the Route pass by our road 68 Street SE.
- yes would help alot

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Route 148

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What would you change or think could be improved about the proposed route?

- Bus should run to at least midnight.
- Change for change sake. If it ain't broke don't fix it. There are a lot of people who use the 409. I work on 90th ave and I see no reasonable way to get there.
   Also I start work at 6:30 am. I won't make it to work on time. Thanks again.
- Doesn't connect to the north anymore.
   Will have to take train to Chinook from the NE.
- Everything. Keep the 409 as it is.
- Hours of operation. Standard operation shifts in this warehouse district go to 11:30 which means many people would still have to walk back to 52nd late at night.
- It needs to run until after 11:30pm as the late shift gets off at 11:30pm, and they need time to get to the bus stop.
- It's crap. Keep the 409 the way it is.
- Keep old 23 route
- Make sure theres a bus leaving the area around midnight
- more routes needs in SE foothill area
- Need to include more industrial connections from the north. The 43 and 23 only stop on main roads.
- Needs to have last bus after 11.40pm so our afternoon shift staff can get value out of new route.
- No sure of the times but it would be great if the last service is at least

- 11.45pm on 68 Street SE as our last shift ends at 11.30pm.
- Nothing
- People from the north can't get to this bus without going to Chinook or take new 23 which only stops on 52nd St. Trip will take longer for people in north who used to take old 23.
- Perhaps having times that would match our shift start at 3pm. I mean service that would enable the users to get to 68 Street NE between 2.45pm and 3pm
- SHIFT TIMES many places have 2 or more shifts consider this in setting schedule outside of the peak times used for other parts of the system.
- Still looks like it will take forever to get to LRT from East Industrial area. Perhaps flip the east turnaround with 147 so the 147 provides more direct service to 39th st.
- The change you are making will add at least half an hour to my commute and I'm not the only one.
- This is not acceptable.
- Where is the service to 90th ave? You have made it worse. Can't afford a car but I guess I will have to buy one. Thanks.



## **Bus Rapid Transit (BRT) Review**

**Route 148** 

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Is there anything else you think we should know?

- From Chinook, similar to the old 23
- The east end This and other routes can they be combined to make east side crosstown NORTH and South?