



# Bus Rapid Transit (BRT) Review

## Route 42/49

Stakeholder Report Back: What we Heard

June 2018

### Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### Route 44/49

What do you like about the proposed route?

- As long as the service is both ways and not only during weekdays and until 6:00 pm I think it is an improvement. Old level of service did not have the 49 running on Sat or Sun and not after 6:30 weekdays?
- Broader access to community services : ForestLawn Library, East Health, Transcanada Mall, etc.
- Every 20 minutes off-peak in both directions is really great. Much simpler than the four existing circular routes 42/49/50/51 which have not as good frequency and can be confusing.
- Excellent frequency + directness, huge improvements
- Faster to get from Abbeydale to Forest Lawn high school
- Frequency good
- Frequency is really really good. Can get from Abbeydale to Forest Lawn much faster without having to wrap around to Marlborough Station first.
- Frequency is well received
- Great frequency when compared to the existing buses. Much easier to get from Abbeydale to parts of Forest Lawn. Currently have to take the 45 all the way to Marlborough first to get to the high school so this will make it much faster.
- high frequency at all times of day
- If I understand it correctly, I like the fact that it will run both ways 7 days a week, 23 hours a day. In the past the service only one way was terrible? Never understood how you could have that low level of service in an old established neighbourhood?



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- it comes more at the expense of all the other buses coming less/
- It will only take 1 bus to get from my house in Penbrooke to my cousin's house in Abbydale. It will be good to have busses running in both directions 7 days/week.
- Like the new routes
- Love that they connect with Pembroke Terminus, then take #1 along Transitway.
- Love the new changes!!!
- Maybe frequency on 42/49 but distances
- New routes are very frequent compared to existing ones. Better connection from Abbeydale to other neighborhoods and to schools in Forest Lawn area near 8th Ave.
- Really good rush hour frequency for a feeder bus. Easier connection from Abbeydale to Marlborough Park area or Forest Lawn (high school) without needing a transfer.
- Really high frequency.
- weekend trial - now 43 mins on Sundays. now routes will come more often on Sundays
- Will save me walking to 60th to Marlborough Park.

What would you change or think could be improved about the proposed route?

- 20 mins off peak will not be enough to service all the extra riders from re-routing 23 and cancelling 72/50/57. (MANY students!) why should i have to switch to this bus to go to the library/get groceries when i can get there directly and much faster now?
- 2-3 hours on transit is a lot of time to get 5-8 km away from home to work.
- 42 bus only 30 min on Sat but on Sunday is 1 hour wait for long time if miss the bus.
- Could late night/evening service be ONE direction with more service?
- cut out stops on Abbeydale drive?
- good connection from abbeydale to forest lawn or marlborough park without needing to take another bus
- has to walk farther to bus - only wants to walk 5 mins
- Have a bus go from south of 16 ave to north of 16 ave from abbeydale area.
- It seems worse than the current one. It will take me longer to travel to work and college. There is still no way to get from abbeydale area north past 16 ave unless we travel a half hour+ to get 1 or two more busses to get 5 km away. Ridiculous!
- It's going to take me longer to get to and from places with the proposed changes.
- Losing 45, that's a disaster. Lengthened walk by 10 mins, streets 42+49 going around madican on 8th NE too narrow. Particularly winter. More hills are added
- Might be a few minutes slower from Abbeydale to Marlborough station due to slightly less direct route.
- No airport bus from Marlborough Ctrain station directly to the airport



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- No more stops in Abbeydale between 68th and Abbotsford.
- None
- nothing (2 mentions)
- Seems like longer communte
- Should have an express bus that goes through 16th avenue to rundle and marlborough and then back to abbeydale
- The bus should be running every 15 min during non-peak hours, since with the #42 and #50 routes running opposite each other right now, if you miss one bus, the other bus comes by in 15 min, not the 20 min proposed for the updated route.
- The left turn from Abbotsford Dr to southbound 68 St might be tricky when traffic is heavy. I would have the 42 and 49 skip Abbotsford Dr and stay on Abbeydale Dr to 8th Ave. Maybe the new #67 bus can service Abbotsford and parts of 68 St instead.
- the proposed route will make it my current 15-18min commute to the C-train station even longer because of the number of stops and transfers
- Traffic on 68th can be heavy during rush hour, the left turn onto 68 from Abbotsford might be tricky sometimes. Would honestly prefer if the bus stayed on 8th Ave/Abbeydale Dr. The new #67 could go north on 68th and stop along Abbotsford.
- You are cancelling tonnes of routes to probably pay for the transitway which is only good for able bodied and won't be much faster than it is now. Not everyone can walk the extra 4 blocks to 8 ave. direct health services building access also cut off.

Is there anything else you think we should know?

- Good coverage obviouly depends where you start and your destination. We all want the short distance to go. Willing to trade more frequency and have just one direction evenings and late night.
- I think the new 67 bus should be similar to the existing 45 since the 42 and 49 will be a bit slower to get from Abbeydale to Marlborough.
- no
- why do you build routes that have to cross major roadways that do not have traffic lights which makes it almost impossible to cross anytime of the day and also making it very unsafe and even more in winter?
- Will there be a change to a smaller bus on weekends and at night?