# Calgary

## **Bus Rapid Transit (BRT) Review**

Route

Stakeholder Report Back: What we Heard

June 2018

## **Verbatim Comments**

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

- 1. What do you like about the proposed route? (positive feedback)
- What would you change or think could be improved about the proposed route? (negative feedback)
- 3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### Route 10

What do you like about the proposed route?

Help the c-train and more option for South to North.

What would you change or think could be improved about the proposed route? Is there anything else you think we should know?

- Connections to Southern AB eye centre there is a long walk from 53 with missing sidewalks and poor crosswalks. The closest you can get is McLoud Trail. People come out of the institute dilated.
- Improve bus 10 since the route changed it is too late every single day at rush hour
- Not regular

#### Route 11

What would you change or think could be improved about the proposed route?

update route 11 and 12 in evergreen especially on weekends



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#### Route 12

What would you change or think could be improved about the proposed route?

• update route 11 and 12 in evergreen especially on weekends

## Route 13

What would you change or think could be improved about the proposed route?

- Route 13 should be modified to not go through Mount Royal. It is used on a very limited basis.
- The route 13 needs to be tweaked or eliminated!

#### Route 14

Is there anything else you think we should know?

 The 14 through Cranston to Somerset is almost always too full from 7:05 to 7:30 AM as it is a popular school route and connection to the beginning of the c-train red line for the Southeast. Drivers have had to skip stops, leaving pedestrians stranded.