# Calgary

# **Bus Rapid Transit (BRT) Review**

Routes 124, 127 & 129

Stakeholder Report Back: What we Heard
June 2018

## **Verbatim Comments**

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

- 1. What do you like about the proposed route? (positive feedback)
- 2. What would you change or think could be improved about the proposed route? (negative feedback)
- 3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

### Route 124

What would you change or think could be improved about the proposed route?

- Doesn't go through North Valley cannot access detour all the way to north pointe when catching bus
- Need stops for Carringvue Drive.

### Route 127

What do you like about the proposed route?

- Being extended further out
- Consistent service in both directions along Maryvale Dr and 4 Avenue instead of just good service in one direction.
- Consistent service in both directions through Marlborough compared to the 50/51 which favors one direction of travel.
- Simpler route. Consistent service in both directions along 4 Ave and Maryvale Drive.

What would you change or think could be improved about the proposed route?

- doesn't run on weekends
- Don't change the old bus Routes!!!!!!



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- Frequency isn't so great and only running until 9pm means people don't have as many options late at night.
- getting to ranchlands/ don't have as good a connection. Only route there has limited connections
- Increase frequency for school bell time for schools on memorial
- Leave home at 7:30 adds more travel time
- Needs to run later than 9pm. The 50 currently runs much later. This change is making it much worse now.
- No getting rid of Old bus Routes...
- No service after 9pm leaves a large gap of service between Marbank Dr. and Memorial Dr.
- Service east of Marlborough should be later than just 9pm. It's a bit of a walk to get to alternative buses especially late at night.
- Service levels
- Service levels and frequency. We need more buses at rush hour. And why span until 9pm. We need buses after 9. There's no way I'm walking home after work at 1am.
- There is no bus along on 68th NE
- West leg should run on weekends. Off peak, useless otherwise

### Route 129

What would you change or think could be improved about the proposed route?

• I use rout 129 every day. I feel the problem of this rout is that It is just twice per hour to reach the nearest LRT station. it would be better if the bus could come more times per hour or there was an alternative rout to get on and reach LRT station.