

# **Bus Rapid Transit (BRT) Review**

Routes 136, 138, 145, 151, 152,153, 157 159, 167, 168 & 174

Stakeholder Report Back: What we Heard

June 2018

## **Verbatim Comments**

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

- 1. What do you like about the proposed route? (positive feedback)
- What would you change or think could be improved about the proposed route? (negative feedback)
- 3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### **Route 151**

What do you like about the proposed route?

• like 151 direct - great route but too early

What would you change or think could be improved about the proposed route?

• unless you get on at 6:40 last of 4 direct - you don't get a direct option.

### **Route 152**

What would you change or think could be improved about the proposed route?

only goes one way out but not back at the right time - one way is the problem



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## **Route 153**

What would you change or think could be improved about the proposed route?

- 25 min square route to connect to McKenzie so she drives 5 mins instead to McKenzie station instead of 25 min bus ride.
- Between 3:30-5 pm, route 153 (Cranston) should use accordion buses on weekdays (Monday - Friday), buses are often overcrowded and prevent people from getting home safely or on time
- Bus stops too spaced out 7-10 mins -long distance to stop
- No two way only one way needs better service wants 2 way and increased frequency
- stops on McIvor would rather it come to New Brighton
- Would like connection from Copperfield to south health campus/New Brighton etc.

Is there anything else we should know?

• Bus 153 schedule from Somerset has to be reviewed

#### **Route 157**

What would you change or think could be improved about the proposed route?

- Bus 157 worked great as I was also able to get to Country Hills Superstore. Now I need to walk more to get basic groceries that I like. NOT good.
- When teh 157 came and was changed to go to Beacon Hill, it was convenient to go grocery shopping at Superstore in Hamptons. Now, not so much as there is alot more walking to do which is hard on the way back with lots of groceries. I rely on transit.

#### Route 159

What would you change or think could be improved about the proposed route?

- Bus 159 saddletowne does not cover all the areas with new housing. The closest bus stop is 15min away from my house, so please reconsider adding more stops.
- Need counterflow route for 159.



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## Route 167

What would you change or think could be improved about the proposed route?

• 167, 168 all day service please. Frequency.

## Route 168

What would you change or think could be improved about the proposed route?

• 167, 168 all day service please. Frequency.

## **Route 174**

What would you change or think could be improved about the proposed route?

• 1/2 km to douglas Glen