

Stakeholder Report Back: What We Did June 22, 2020

Project Overview

The Lakeview Sanitary Lift Station Project consists of constructing a new sanitary lift station with public washrooms in the north end of Glenmore Park. In 2011, the station underwent an assessment from the 2011 Stantec Lift Station Assessment Report which recommended that this lift station be completely replaced between 2017–2021.

The intent of the new station is to provide a higher Level of Service (LOS) lift station that meets current operational and safety standards, outlined in The City's Wastewater Lift Station Design Guidelines, and protect against high-level alarms during storm events.

Engagement Overview

On September 3, 2019, The City of Calgary held an open house for residents in the North Glenmore Park/Lakeview area. From August 27–September 20, 2019, we hosted an online survey on our engagement portal at engage.calgary.ca and installed a sounding board at the current lift station site to solicit feedback from Calgarians. In addition to sending the community associations and key stakeholders personal invitations to connect with the project team in advance of launching public engagement, 250+ area residents and area businesses received invitations to the open house. Input from the open house, the sounding board and the online engagement was used to inform the design plan for the Lakeview Lift Station.

This consolidated **What We Did** report includes the themes that were previously reported in our <u>What We Heard report</u> and the actions and rationale that the City project team has taken as the project moves ahead.



Stakeholder Report Back: What We Did June 22, 2020

What We Heard and What We Did

What We Heard	What We Did
Preference for the Option #2 design (Complements the area, good use of materials).	City proceeded with Option 2 in final design.
Option #2 Complements the Area (Supportive of materials featured)	City proceeded with Option 2 in final design.
Option 1 and 3 (Unsupportive of materials/designs featured)	City proceeded with Option 2 in final design.
Supportive of Washrooms onsite (General support for washrooms at the site.)	The City recognizes that there was general support for the washrooms during the thorough public engagement process, however since that was completed some additional concerns were raised by a few of the area residents, the Lakeview Community Association and the Councillor's Office.
	In order to provide more time to address these concerns and allow the lift station project to continue, The City has decided to defer the full installation of washrooms as part of the lift station construction. The City will still provide the space in the building and some of the infrastructure to allow an option for the public washrooms to be completed in the future, pending the outcome of further consultation where appropriate.
Washroom security/maintenance (Concerned about lighting, security and hours/traffic)	In order to address these concerns and allow the lift station project to continue, The City has decided to defer the full installation of public washrooms as part of the lift station construction.
	City Police Department completed a <u>Crime</u> <u>Prevention Through Environmental Design</u> (<u>CPTED) Report</u> on the lift station building. This CPTED Report will be used to help evaluate and mitigate security and



Stakeholder Report Back: What We Did June 22, 2020

	maintenance concerns during further engagement on the public washrooms.
	Although the public washrooms are not being built at this time, The City will install a CCTV security camera with the new lift station. The security camera may provide further information for evaluating and mitigating security concerns during further discussions on the public washrooms.
Crosswalk/Speed Concerns (Concerns about speed in the park)	Possible options for a crosswalk to future public washrooms at the lift station and speed concerns in the Park will be included in the future discussions.
Location of and size of the lift station (Concerns about the larger size and its proximity to area residents)	The location of the existing sanitary lift station was selected because of the proximity to the Lakeview community it services and the sanitary sewer trunk it discharges into. The new lift station will be built just south of the existing lift station and it will have a silencer to reduce noise and odour control unit to reduce odours.
	The new lift station is larger than the existing lift station. The new lift station will have increased pumping capacity which means more space is needed for the equipment. Also, safety requirements have changed since 1960, and more space is now required for the safety of maintenance personnel.

- At this time, construction of the lift station will proceed without full installation of the public washrooms. We will be proceeding with some limited installation of washroom infrastructure or "rough-ins". We will still provide the space in the building and some of the infrastructure to allow an option for the washrooms to be completed in the future
- We recognize that there was general support for the washrooms during the Engage process, however since that process was completed specific additional concerns were raised by a few of the adjacent residents, the Lakeview Community Association and the Councillor's Office.



Stakeholder Report Back: What We Did June 22, 2020

Next Steps

The City is proceeding with preparing the construction documents for the lift station. The construction package will still provide the space in the building and some of the infrastructure to allow an option for the public washrooms to be completed in the future. Construction of the lift station is estimated to begin in Fall 2020 and take 12-18 months to construct.

In relation to future discussions with the community on the washrooms, the Calgary Parks team will continue to observe park usage and note how many requests The City receives for washrooms at this location. If demand warrants, they will further explore the need to have additional discussions with the community at that time.