

Stakeholder Report Back: What We Heard November 2016

PLANNING CHINATOWN WHAT WE HEARD REPORT



Stakeholder Report Back: What We Heard November 2016

Contents

2.	Executive Summary Engagement Reach and Participation Engagement Approach	3 4 5
4.	Phase 1 Engagement Outcomes Questions and Input Received	5
	 Why is Chinatown Special to you? What are the most important issues facing Chinatown Today? How do you 	6
	 think we can address those issues? Think about the future of Chinatown. What are you most 	7
	worried about?As Calgary evolves, how can we plan for changes in Chinatown while	8
	 preserving the character of the community? Imagine your ideal Chinatown 20 years in the future. What does it look like? 	9 ?
	How does it feel? Draft Principles	10 12
5.	Phase 2 Engagement Outcomes Questions and Input Received	13
	Is there anything missing from the principles?Is there anything you disagree with from the Principles?	14 16
	 Application CPC 2015-183 How does the application align with the draft Principles? What changes to this application help it align with the draft Principles? Refined Principles What five images best describe what you would like to see in Chinatown? Additional Questions: Seniors Workshop Next Steps 	16 20 21 23 25 30 31
6	Appendices	32

6. Appendices

32



Stakeholder Report Back: What We Heard November 2016

Executive summary:

In 2015 November, land use application CPC 2015-183 came before Council for a parcel of land in Chinatown located at 3 Avenue and 1 Street SW. The parcel is currently a parking lot. The land use amendment proposes development potential that exceeds what the current Area Redevelopment Plan allows. The community expressed concern over the application. Council tabled the application in November, and it was further tabled in 2016 February.

On April 11, 2016, Calgary City Council responded to these concerns and passed a referral motion, directing City staff to:

- develop a community-wide, City-led engagement process that identifies, through a scoping report, key work to be addressed in a new Chinatown Area Redevelopment Plan and identifies preliminary topics, issues and aspirations conveyed by a range of stakeholders;
- provide a supplementary planning report to Council on the subject application CPC2015-183, with recommendations, as appropriate; and,
- coordinate with the ongoing current engagement projects in Chinatown including the Chinatown Retail Strategy, Green Line Project and Centre City Guidebook.

The "Planning Chinatown" project was undertaken to work with Calgary's Chinese community and public at large to understand the issues, opportunities and outcomes that are important for preserving Chinatown.

In phase one, The City heard the about the unique characteristics and important issues from the Chinatown community and developed eight draft guiding principles.

In phase two, The City refined the eight planning principles and gathered input on the Land Use Development Application CPC2015-183.

The following is a report back of the engagement process that resulted from Council's referral motion. This report also shares what was heard through all the engagement activities between July 9 and October 12, 2016. Across two distinct project phases the City engaged with over 3,600 online and nearly 1,100 in-person participants, collecting nearly 7000 ideas.

The input collected is being used to develop recommendations for the application CPC2015-183 to report back to Council on Monday, December 5, 2016.

Overall, a common thread heard in both phases of engagement was that stakeholders want to preserve the culture, language and heritage of Chinatown. Also heard was that Chinatown has unique cultural identity and history and that any new development efforts or revitalization of the area needs to support a Chinatown that is sustainable, thriving and culturally vibrant for all people living and visiting Chinatown.

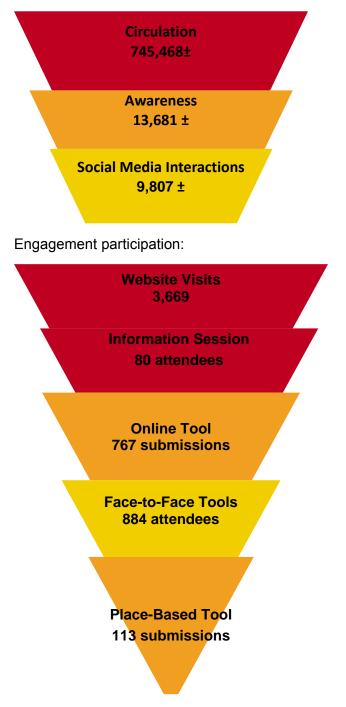


Stakeholder Report Back: What We Heard November 2016

Engagement Reach and Participation:

The below diagram outlines the broad reach of the communication tactics and stakeholder engagement participation for Planning Chinatown.

Reach and Marketing:



Circulation: Total number of times Planning Chinatown Project was exposed to public.

Awareness: Based on circulation, the likely number of times that the message is noticed.

Social Media Interactions: The number of click-through on promoted ads, and re-sending of content.

Website Visits: Unique visits to the project website across both phases of online engagement.

Information Session: The number of participants that attended project information sessions.

Online Tool: The number of unique submissions received from visitors to the website.

Face-to-Face Tools:

Interviewee and participants to the 16 in-person events held at various locations in both phases of the project.

Place-Based Tool: numbers of responses collected at the sounding board in phase one.



Stakeholder Report Back: What We Heard November 2016

Engagement Approach

The engagement process was designed to be a phased dialogue that progressively moved from broader issues and ideas to more specific conversations. This allowed for a broader diversity of ideas to inform the process to meet the direction of Council. The engagement for Chinatown occurred in three phases:

- 1. **Pre-engagement:** This phase was focused on the design and organization of the process. (see appendices)
- 2. **Phase 1:** This phase was focused on understanding stakeholders' range of views on Chinatown today and for the future.
- 3. **Phase 2:** This phase was focused on obtaining feedback on a draft set of principles for Chinatown and on land use application CPC 2015-183.

PHASE 1 Engagement Outcomes

Engagement Questions

The engagement questions asked were framed around the Chinatown of today and the Chinatown of the future.

The questions asked were designed to elicit responses that connected with the diverse, personal and significant perspectives that people have of Chinatown. The broad nature of the questions allowed a range of people to participate. This aligns with Council's direction for a process that: "identifies preliminary topics, issues, and aspirations conveyed by a range of stakeholders." The planned outcome for phase one of engagement was to develop a draft set of principles that would guide future discussion on development in Chinatown.

The questions asked were as follows:

Chinatown Today

- 1. Why is Chinatown special to you?
- 2. What are the most important issues facing Chinatown today? How do you think we can address these issues?

Chinatown Tomorrow

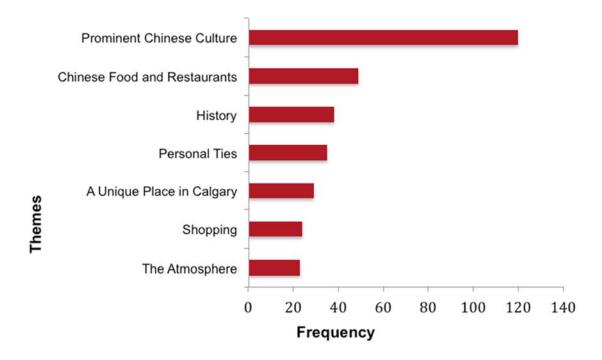
- 3. Think about the future of Chinatown. What are you most worried about?
- 4. As Calgary evolves, how can we plan for changes in Chinatown while preserving the character of the community?
- 5. Imagine your ideal Chinatown 20 years in the future. What does it look like? How does it feel?



Stakeholder Report Back: What We Heard November 2016

The following charts highlight the feedback that was collected from the community during phase 1 of engagement. These reflect the most prominent themes to emerge in response to each question asked and are not reflection of all input received.





The most frequent response to this question was that Chinatown has a look and feel that reflects the culture of the Chinese-Canadian community. This prominent identity creates connection and ties to the space for people in many ways. For some, it's a place that resembles a home from their past, for others a hidden attraction in their city, reflective of their culture, language and heritage.

The next most popular themes to emerge in response to this question were Chinese food and restaurant options as well as having personal ties to the community. Known by many as the go-to place for Chinese food, the reputation of these and other Asian inspired specialty dishes were top of mind for people who offered input. Personal ties referred to the connections people have with Chinatown on an emotional level, usually associated to family ties, memories and tradition. Chinatown is special for some because this is or was their home or their regular place to meet with family and friends. For others, it is seen as a symbol of the Chinese experience in Calgary.

Examples of comments received on this question include:



Stakeholder Report Back: What We Heard November 2016

"While a site of past discrimination and an important reminder of the past, I think it also has potential for the future to be a bridge between cultures."

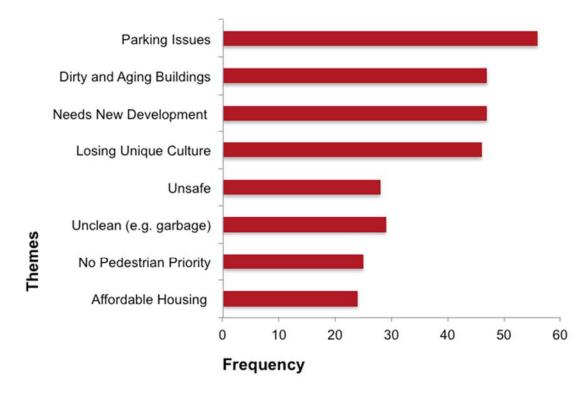
"It's a nice break from the westernization of Calgary's downtown core, architecturally and historically."

"It is a home or a place that resembles home for a lot of Chinese descendants"

"Chinatown provides a different aspect to the city, it gives Calgary a more cultural feel."

"It has a unique set of stores that are not found anywhere else in the city"

What are the most important issues facing Chinatown today? How do you think we can address these issues?



Parking emerged as the area of highest concern in Chinatown today. This issue stemmed from two main concerns – lack of parking spaces and the high cost of parking. The parking discussion highlighted activities, such as illegal parking and over parking, which limits the access and availability of parking spaces.

The next most popular themes heard were that Chinatown is losing unique culture and has dirty and aging buildings. More cultural character through architecture was strongly recommended. Many respondents perceived buildings in Chinatown to be dirty, old and even



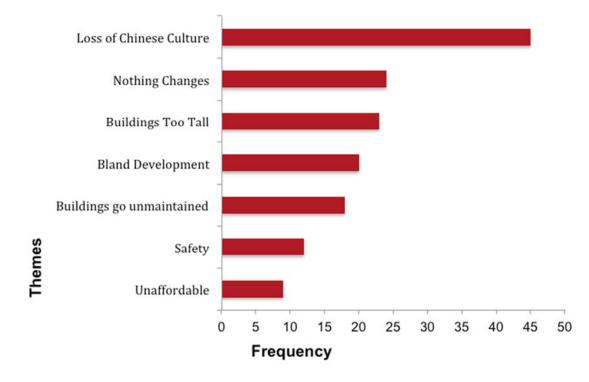
Stakeholder Report Back: What We Heard November 2016

derelict. Most people want to see these cleaned up inside and out. Safety also emerged as an issue that people believe exists today.

Examples of comments received on this question include:

"I think Chinatown needs a major clean up! The stores and malls are run down, streets are always dirty, it definitely doesnt feel like a clean part of downtown. Its unfortunate because location is great, and i love the chinese culture."

"We need to build more low-rent housing, smaller suites, with necessary everyday facilities but not too many sports facilities that the elderly won't use"



Think about the future of Chinatown. What are you most worried about?

Similar to the responses heard about issues today, the worry for the future is the potential loss of elements that reflect Chinese culture. Many participants also expressed concern for Chinatown being in stagnation or decline due to a lack of growth in population and development of buildings and businesses. There is some worry that without replenishing Chinatown for the next generation there will be no desire for people to move there in the future.

Examples of comments received on this question include:

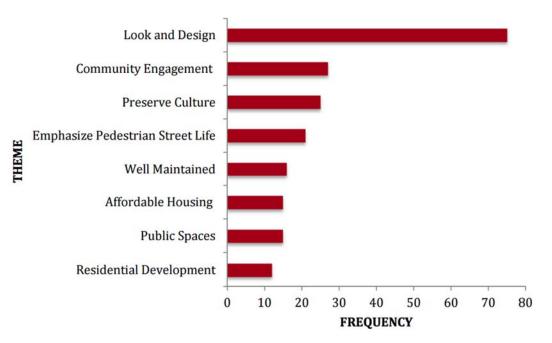
"Stagnation. Little has changed here the last decade or so. Needs to evolve."



Stakeholder Report Back: What We Heard November 2016

"Any changes should follow the ARP (height, density, character)." "Public safety. More secure. Theft. worry about getting beat up." "Need more residential presence. Critical mass to support commercial." "Cheap bland buildings that have no architectural controls and are not well kept."

As Calgary evolves, how can we plan for changes in Chinatown while preserving the character of the community?



The look and design of Chinatown was the most prominent theme heard for this question. There were many subcategories to this theme, with "being unique and representing culture" and "proper building design" as the most prominent. Other subcategories included "improve streetscape", "build what is allowed under today's policies", "repair and restore buildings", and "provide a mix of uses".

Keeping community members involved and offering platforms for their voice in planning now and in any future planning for the community was also seen as an important way to ensure the character of the Chinatown is preserved.

Examples of comments received on this question include:

"Involve the local community and businesses. Community engagement initiatives like this one."

"Work with the residents of Chinatown to maintain their culture and still allow for expansion."



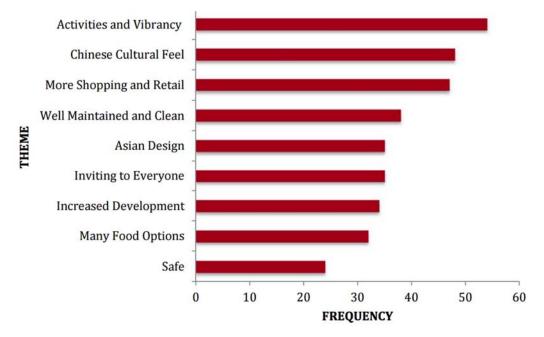
Stakeholder Report Back: What We Heard November 2016

"Work to accommodate code changes without bankrupting places, recognize historical and cultural importance of the area."

"Holding of Chinese culture, signs with Chinese characters"

"Need outdoor spaces for public meeting / cultural festivals & celebrations *important cultural aspect*"

Imagine your ideal Chinatown 20 years in the future. What does it look like? How does it feel?



The future aspiration for Chinatown is that it is a place that has many community activities, both formal and informal. Participants want Chinatown to be a place that people want to be, but also a place people stay for a range of reasons.

In addition to this, having a Chinese cultural feel was frequently heard in response to participants' opinion of the future. Maintaining Chinatown as a place that is distinctly Chinese, or in the opinion of some, distinctly Asian, can be done via the built form, preservation of historically valuable space and offering multiple uses and activities. Another frequent response was shopping and retail, mainly in correlation to having more options available — particularly Asian foods and goods.



Stakeholder Report Back: What We Heard November 2016

Examples of comments received on this question include:

"Safe, vibrant, bright"

"Cleaner. Some buildings need to be spruced up - prettier."

"It needs new development to attract business otherwise it will be a dying Chinese seniors' enclave."

"Diverse mix of commercial and apartments"

"Maintain small merchant shops, but build new development that matches downtown w/ Asian architectural integrity"

"Chinese lanterns hanging, pretty Chinese art."

"Chinatown would be an upbeat, welcoming attraction that emits a luring vibe for any resident or tourist who pass by."

"Plants! And make it a place everyone feels welcome"

"Tons of good eateries and food courts that provide a variety of Asian food! A place to celebrate not just Chinese, but Asian culture!"

"A safe, clean area free of crime, traffic, bad food, cluttered retail stores...."

End of Phase 1

This reflected the entirety of feedback received for all responses during phase 1. This feedback was shared with the stakeholders and released in mid-September 2016, in Mandarin, Cantonese and English prior to the launch of the second phase of engagement.

Based on the community feedback following Phase 1 Community Planning developed draft principles which were taken to Phase 2 for further input and refinement.



DRAFT PRINCIPLES (resulting from Phase one)

These draft principles reflected what was heard from the community and was intended to be a focal point for the second phase of engagement.

1. Preserve and Promote Culture and Heritage

Chinatown is a distinct cultural and historical community. Chinatown is Calgary's only remaining cultural neighbourhood and has strong ties to the past. It is separate and distinct from the downtown, Eau Claire and the East Village.

2. Create a Human-Scaled Environment

Chinatown is a human scaled environment, with a fine-grained retail environment at grade, with great public spaces and public art.

3. Create Energy and Life

Chinatown is a community full of energy and life, where housing accommodate a range of ages and lifestyles.

4. Balance Mobility

Chinatown is one of Calgary's most walkable communities, and will continue to be a destination for all with great access by all transportation modes.

5. Create a place to Gather and Celebrate

Chinatown is a community that enables family and friends to gather and celebrate at festivals and events.

6. Create a Mixed-Use Community

Chinatown is a mixed-use residential community where residents are able to meet most of their daily needs at local businesses.

7. Create a Safe and Clean Community

Chinatown is a safe and clean environment whether you are spending time shopping, dining out, visiting family and friends, or crossing the street.

8. Create an Age-Friendly Community

Chinatown is a community for all, and provides housing for residents of all ages.



Stakeholder Report Back: What We Heard November 2016

PHASE 2 Engagement Outcomes

Phase 2 Questions

The second phase of engagement was a progression from the conversation in Phase 1, moving from reflection of key issues facing Chinatown into a more focused discussion on the draft principles, visual preferences and feedback on the land use application. The following questions structured the engagement activities during Phase 2:

Feedback on the draft principles:

- Is there anything missing from the Principles?
- Is there anything you disagree with from the Principles?

Feedback on land use application CPC 2015-183:

- How does the application align with the draft Principles?
- What changes to this application help it align with the draft Principles?

Understanding the physical articulation of "unique character" of Chinatown and Chinese culture:

• What five images best describe what you would like to see in Chinatown?

This section summarizes the feedback that was collected from the community based on the questions above. These highlight the top themes to emerge with reference to other common responses and insights heard.

PRINCIPLES DISCUSSION, Phase two

The draft principles were presented to participants, who were then asked the following questions:

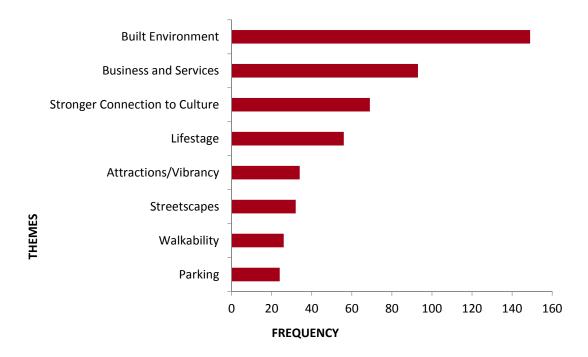
- Is there anything missing from the Principles?
- Is there anything you disagree with from the Principles?

Overall, there were a range of responses received - from emphasizing the importance of Chinatown as a residential community to support for economic vitality. The majority of questions emerging from this conversation focused on how these principles would be realized and what the specific implications of these are. These principles were used to discuss the application CPC-2015-183.



Stakeholder Report Back: What We Heard November 2016

Is there anything missing from the Principles?



Built Environment. The range of responses regarding what is missing related to the built environment includes:

- Chinatown is a residential community need to specify this
- Redevelopment need and specific ideas/suggestions
- Mix of uses
- Create landmarks –particularly a formal entrance/gateway
- Affordable housing incentives no provisions outlined
- General comments on architecture and design elements

Business and Services. Comments regarding the need for community business and service provision included:

- Providing community amenities including but not limited to neighbourhood shops, space for not-for-profits, schools
- Support for small/ local businesses
- Incentivizing business development e.g. tax deductions

Stronger Connection to Culture. Despite the first principle being "preserve and promote culture and heritage," there is an opinion that the promotion and other elements of culture are not as described or emphasized as some would like to see. Responses correlating to stronger connection to culture included:



Stakeholder Report Back: What We Heard November 2016

- Promote culture
- Framing of Chinese-Canadian/ and Chinese-Calgarian relationship –from both a historical and present day lens
- Fostering of relationships and social life
- Preserving culture while also rebuilding/redeveloping structures

Lifestage. More language needed describing the various age demographics of people this community is supporting. This includes:

- Seniors
- Young people / next generations including future generations
- Newcomers

Streetscape. Streetscape covered a wide assortment of responses, the most popular of which were:

- More public and gathering spaces
- Activate the alleys
- Bicycle parking provision
- Update community signage

Walkability. The comments around walkability were mostly framed around language of pedestrian friendliness. This was reflected in two main sub-themes:

- Safety concerns mostly related to traffic
- Dedicated pedestrian road similar to Stephen Ave.

Parking. There were comments regarding parking and it not being directly addressed by the principle on balanced mobility.

- Affordable parking currently too expensive, should be free
- More parking public and private

Specific comments in regard to what is missing include:

"Principle #6: A residential mixed-use community that is DISTINCT from downtown Calgary"

"No principle addressing commercial elements and BRZ-Retail strategy"

"Principle # 3: Feel that the city is trying to erase the past, address these worries"

"Retain own characteristic yet be inclusive to all cultures"

"Would like to have more amenities, festivals, and cultural to build stronger community"



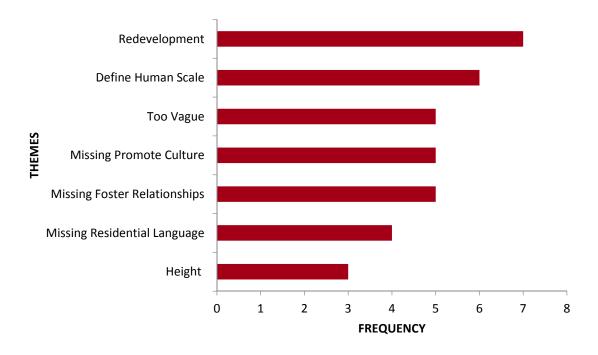
Stakeholder Report Back: What We Heard November 2016

"Emphasize the multi-generational social fabric. The 'elders' walk' that young folks put on to support their seniors is an excellent example"

"Need to maintain an age friendly community, especially for the old"

"Wider variety of living options for a wider demographic range for young adults and seniors"

Is there anything you disagree with from the Principles?



There were very few comments regarding disagreement with the principles. For those who did find disagreement, they were very straightforward. In some instances participants disagree with any redevelopment in Chinatown altogether, where others feel there is room for more clarity in what is meant by certain terms in the principle, such as "human-scaled" and "promote culture" for example. Similar to what participants believe is missing there was continued concern over the lack of language around Chinatown being a residential community, which links to the themes like height and fostering of relationships.

APPLICATION

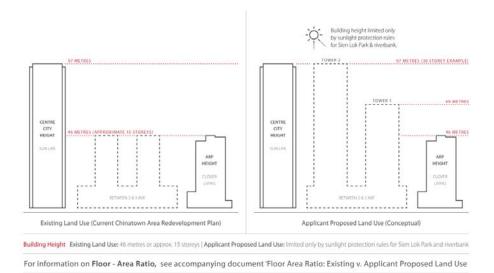
Regarding Application CPC 2015-183, participants were given information related to what is being proposed and what is currently allowed in the existing land use. The complexity of land use, density and height was considered and information was designed to provide participants with enough information to participate in the conversation, without overwhelming them with



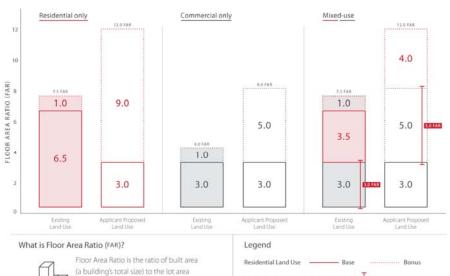
Stakeholder Report Back: What We Heard November 2016

details. Two graphic examples of the materials shared are shown below. These materials were translated into both Simplified and Traditional Chinese.

Building Height Existing v. Applicant Proposed Land Use



Floor Area Ratio Existing v. Applicant Proposed Land Use





is built). It is a measure used by planners, regulators, and developers to discern the intensity of development. DENSITY ATLAS, 2011

(the property upon which the building





Stakeholder Report Back: What We Heard November 2016

Participants were asked the following questions:

- How does the application align with the draft Principles?
- What changes to this application help it align with the draft Principles?

As the principles are intended to guide future planning work, as well as decision-making on new applications, the framing of the questions were linked to the principles. This way, the conversation had a consistent frame amongst a diversity of stakeholders.

The responses pertaining to the application alignment with the principles variety of opinions. Where some participants felt the application aligns well with what is set out by the Principles, others believe they are far from aligning. The graphics below uses indicative quotes to highlight the diversity of opinion across various themes.

Building Height and Form



The spectrum of feedback on building height and form



Stakeholder Report Back: What We Heard November 2016

Cultural Preservation

The spectrum of feedback on cultural preservation



The spectrum of feedback on a mixed-use community

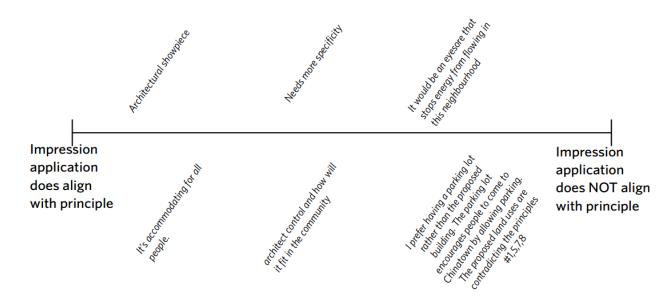




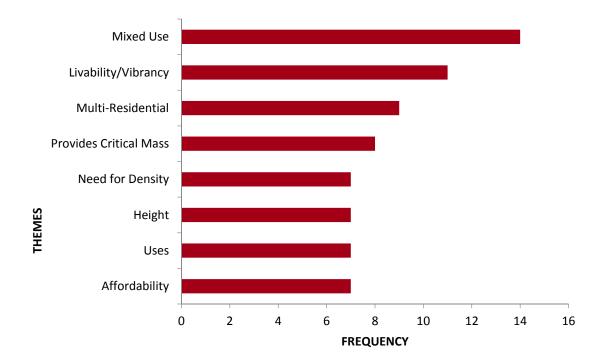
Stakeholder Report Back: What We Heard November 2016

General Tensions

The spectrum of feedback of general tensions



How does the application align with the draft Principles?





Stakeholder Report Back: What We Heard November 2016

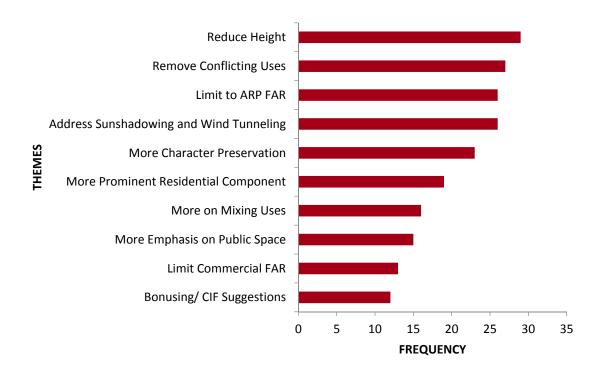
Despite the framing of the question many participants took the opportunity to talk about changes and ways the application does not align with the Principles. The above themes were the "aligned" responses pulled out from the overall responses to this question. Comments and insights about how the application is unaligned are holistically captured under the next question – what changes to this application help it align with the draft Principles.

This question was also where people shared thoughts about City of Calgary's planning and engagement processes. Examples include:

"That is the wrong question to ask. This application should be evaluated against the Chinatown ARP and Centre City Policy, not draft guiding principles emerged by anonymous city employees from a broken consultation process with no legal authority."

"Principles are very general and leave space for false or differing interpretations, while the application is very specific – we cannot compare the functioning of the two together the way it is being done"

"How to ensure the City will enforce the 'development requirements' to deter 'flipping?"



What changes to this application help it align with the draft Principles?

Many responses to this question were straightforward. However, some require additional explanation and expansion. Those themes and the additional information is below:



Stakeholder Report Back: What We Heard November 2016

Remove Conflicting Uses. The uses participants were particularly against include:

- · Liquor stores
- · Pawn Shops
- Payday Loans
- Medical Marijuana Counseling
- · Hotels
- · Bottle Depots
- · General Industrial

More Character Preservation. This referenced two key sub-themes:

1. creating and maintaining a distinct Calgary Chinatown identity and;

2. that the proposed development does not fit with the architectural (building and streetscape) character of what exists in the neighborhood today.

Bonusing/ Chinatown Investment Fund Suggestions. The initial reaction from most participants was that they had no idea a Chinatown Investment Fund had ever been established. The conversations around this and the potential for bonusing led people to discuss both their suggestions for the type of benefits Chinatown would like to see, but also how the Community Investment Fund is managed.

Other. Other responses heard with some frequency included:

- There is a lack of information about the Application at hand
- Providing sufficient parking needs to be addressed
- Do more to address human scaled environments
- Streetscapes and the relationship to pedestrian friendliness
- Safety and cleanliness mostly referred to in conjunction with each other



Stakeholder Report Back: What We Heard November 2016

Refined Principles (post Phase 2 engagement)

Based on the feedback from the second phase of engagement, the following 8 principles are being recommended to Council. These were refined from their initial form in Phase 1, based on feedback heard during Phase 2. A general revision has been made to make the wording of the principles more direct, which builds on the feedback of providing additional clarity for the intent of these principles.

The overall vision coming from the principles is that participants in the engagement view Chinatown as being predominantly a residential community, with retail, restaurants, services, and limited office. The biggest fear is becoming just another part of the downtown.

As described, many participants did not feel that the principles tied back strongly enough to culture. Planning policy in its strictest form deals with cultural elements as expressed through built form. However, culture and heritage ultimately underpins all of the guiding principles in this community. Given Chinatown's uniqueness, the community's cultural and heritage aspects will need to be carefully considered in any future policy work.

An additional principle was added as a result of the engagement: Commercial activity in Chinatown supports the residential and cultural community. In addition to community feedback, there are sound reasons to include this principle:

- Strong local economy; local shops and businesses are identified as important to the overall character and feel of Chinatown
- BRZ's emerging strategy to improve on the existing retail environment
- Not included in this, but still important in the overall discussion moving forward is the need for an environment that encourages redevelopment. All communities need a steady influx of growth and new development to remain vibrant and relevant. If new development cannot happen in a manner that is economically feasible, development will go elsewhere and the community will not grow.

The 8 principles are developed to help with the review of the proposed land amendment, as well as to assist Community Planning in evaluation of future Planning applications in Chinatown, prior to a new ARP.

The principles are as follows:

1. All new developments reinforce the distinct cultural and historical character of Chinatown.

Engagement feedback: Chinatown is special to people because of the prominent Chinese culture, restaurants, history, and personal ties people have in the community.

2. Chinatown is a residential, mixed-use community.



Stakeholder Report Back: What We Heard November 2016

Engagement feedback: Chinatown has always been a residential community with supporting commercial activities, however a residential focus is more supported in Chinatown to help maintain activity and vibrancy in the community.

3. All developments enhance the pedestrian experience.

Engagement feedback: There are concerns that tall buildings do not fit with the unique character of Chinatown. In addition, there is a strong consensus that Chinatown is an excellent walking community. Creating a human-scaled environment, with a great ground level environment is essential to help prevent a loss of Chinese culture.

4. Chinatown is a community for all, and provides housing for residents of all ages and incomes.

Engagement feedback: A number of issues relating to age-friendly communities arose during engagement. Safety and accessibility are one side of becoming more age friendly, while having activities and opportunities for young people are also important for Chinatown to be age-friendly.

5. There are a variety of options for getting to Chinatown.

Engagement feedback: The primary issue identified during engagement was parking cost and availability. There is a high volume of transit available to Chinatown, which will improve with the future Green Line LRT.

6. Chinatown has a variety of public and private gathering spaces.

Engagement feedback: A strong statement from what people want to see in the future is an active and vibrant community. This could be achieved through redevelopment, or by facilitating street closures for events such as a night market.

7. Chinatown is safe, clean and vibrant, day or night.

Engagement feedback: Chinatown is an active place on the streets, and in the shops and restaurants, which creates a level of vibrancy. Conversely, a common concern is that there is an ongoing stigma that Chinatown is unsafe and very dirty. The future vision is that Chinatown is well maintained, safe, clean, and inviting to all.

8. Commercial activity in Chinatown supports the residential and cultural community.

Engagement feedback: There was a strong desire to see more opportunities for small business. A strong economic foundation requires that people frequently visit, or live in the community and use the shops and services. There are many small family owned businesses in Chinatown, and there is a fear of losing those to big box stores. There is also a fear that various commercial uses would not be appropriate for a residential community and should be avoided in order to maintain the residential foundation of Chinatown.



Stakeholder Report Back: What We Heard November 2016

Phase 2 Questions (continuation)

What five images best describe what you would like to see in Chinatown? Why?

One of the key themes that was heard during Phase 1 was the importance of buildings and streets reflecting Chinese culture. This can be somewhat difficult to define and will vary from stakeholder to stakeholder. In order to understand this issue better, this area of feedback gave participants an opportunity to select what they felt was most appropriate from 22 different images provided. Participants were asked to explain why they felt a particular image was appropriate.

The following highlights the top seven responses, as evaluated by having over 50 votes from the online and in person responses combined.



#1: 115 votes

- Asian design
- Cultural integration
- Public space
- Landmark
- Mix of modern and traditional
- Lighting





#2: 111 votes



- Walkable
- Lanterns and signage
- Chinese character
- Street level retail
- Vibrant
- Public art
- Buildings are good height
- Colour



Stakeholder Report Back: What We Heard November 2016

#3: 87 votes



Top responses explaining "why?"

- Like the Gate (Human Scale Principle)
- Historical architecture
- Historical significance
- Gathering Spaces
- Mix uses

#4: 86 votes



- Indoor Feel
- Galleria Approach



Stakeholder Report Back: What We Heard November 2016

• Covered pedestrian way -- attractive for all types of weather

#5: 71 votes



Top responses explaining "why?"

- Modern meets traditional
- Inviting for young people
- Buildings are clean and attractive
- Green space
- Open space for people to enjoy
- Transition of building heights
- Cultural space
- Asian plantings

#6: 61 votes



- Pedestrian-oriented
- Human scaled
- Sunlight
- Vibrant



Stakeholder Report Back: What We Heard November 2016

- Chinese signs/streetscape
- Public space
- Small commercial shops/frontage

#7: 52 votes



- Walkable/ Pedestrian Friendly
- Openness
- Life on street
- Business oriented



Stakeholder Report Back: What We Heard November 2016

Additional Questions: Seniors Workshop (Phase 2)

In the space of the senior's workshop, the team explored two additional questions with participants. These questions and subsequent responses were:

1. Do you think buildings this tall (97 meters tall or 30 floors) are bad for Chinatown? Why?

Most agreed that this statement was true, giving reason very similar to that which we heard in response to previous questions. The most common response was that the height would not fit with the existing character and context of existing buildings in Chinatown. Other prevalent responses included parking and traffic, concern over safety, and the potential impact of sun shadowing.

- 2. Do you think buildings this tall are good for Chinatown? Why? No Response Received
- 3. Please tell us what activities are good for Chinatown by voting with your green dots. Please tell us what activities are bad for Chinatown by voting with your red dots. Please share your reasons why with your facilitator.

The top activities preferred with 'yes' votes include:

- Multi-residential Development (35)
- Assisted Living (32)
- Park (29)
- Medical Clinic (24)
- Protective and Emergency Services (23)
- Fitness Centre; Community Recreation Facility; Indoor Recreation Facility (22)
- Dwelling units (21)
- Financial Institution (18)
- Parking Lot Grade (Temporary); or Structure (18)
- Library; Place of Worship Small & Medium (18)

The top activities --- with 'no' votes include:

- Addiction Treatment; Custodial or Residential Care (39)
- Medical Marihuana Counselling (31)
- Pawn Shop (30)
- Liquor Store (29)
- Dinner Theatre; Night Club; Cinema (29)
- Accessory Liquor Service (25)
- General Industrial Light (23)
- Payday Loan (23)
- Hotel (23)
- Drinking Establishment Small, Medium (22)
- Billiard Parlour (20)



Stakeholder Report Back: What We Heard November 2016

NEXT STEPS

The eight principles (see pg.23) were developed to help with the review of the proposed land amendment, as well as to assist Community Planning in evaluation of future development applications in Chinatown, prior to a new ARP. Planning will use the eight principles to suggest amendments to application CPC 2015-183 in a Supplementary report.



Stakeholder Report Back: What We Heard November 2016

Appendices:				
Content:				
The Engagement Process	33			
Pre-engagement phase	33			
Project Adjustments	34			
Phase 1: Engagement Activities in Detail	36			
Phase 1 Engagement Events	43			
Events Map (Phase One)	44			
Phase 1 Language Supports for engagement activities	44			
Spreading the word about the project in Phase 1	45			
Phase 1 Reporting	46			
Draft Principles for Chinatown, output from phase one engagement	47			
Phase 2: Engagement Activities in Detail	51			
Phase 2 Language Supports for engagement activities	55			
Spreading the word about the project in Phase 2	56			
Verbatim	58-225			



Stakeholder Report Back: What We Heard November 2016

The Engagement Process

At The City of Calgary engagement means, purposeful dialogue between The City and stakeholders to gather information to influence decision making. Unlike research where a representative sample of people are asked closed ended question in an objective and unbiased way to provide a collective view that can be said to be true for the entire population, engagement is:

- Citizen-centric focusing on hearing the needs and voices of both directly impacted and indirectly impacted citizens;
- Accountable- upholding the commitments that The City makes to its citizens and stakeholders by demonstrating that the results and outcomes of the engagement processes are consistent with the approved plans for engagement;
- Inclusive- making best efforts to reach, involve and hear from those who are impacted directly or indirectly;
- Committed- allocating sufficient time and resources for effective engagement of citizens and stakeholders;
- Responsive- acknowledging citizen and stakeholder concerns;
- Transparent- providing clear and complete information around decision processes, procedures and constraints.

The City's commitment to transparent and inclusive engagement processes is outlined in the engage! Policy (CS009).

Pre-Engagement Phase

March - April 2016

Prior to the April 11, 2016 Notice of Motion, The Engage Resource Unit (ERU) participated in developer-led engagement activities and meetings in March 2016. ERU team members were able to hear concerns within the community about the development application and the developer-led engagement.

One key observation was that engagement events need to be meaningful and open to all people. As well, if the intent is to be inclusive and engage with all stakeholders in Chinatown, people must be informed through communication radio and newspaper advertising.

In order for an engagement process to be inclusive, all stakeholders need to be given the opportunity to participate, and must be informed of those opportunities.

ERU was able to incorporate these learnings when developing the City-led engagement around Planning Chinatown. The Planning Chinatown engagement plan utilized a number of tactics, including those recommended by the community.



Stakeholder Report Back: What We Heard November 2016

The pre-engagement phase focused on designing the engagement to respond to community's concerns in regards to lack of communication, lack of meaningful opportunities and providing opportunities for all citizens during the developer-led engagement.

To this end, the project team met with the Calgary Chinese Stakeholders Committee on May 5, 2016, to identify issues from past engagement and brainstorm possible next steps and opportunities for engagement. It was clear from this meeting the team needed to consider a number of factors when developing the engagement plan, including the online (engagement) component, language translation support, and the importance of inviting associations and other stakeholders through elected officials was highlighted.

The project team also held an information session on May 26th, 2016 at the Chinese Cultural Centre to provide initial timelines of the project to community, and to introduce the project members to broader community in Chinatown. A total of 80 participants joined this session.

May 2016

- Meeting with Chinatown Community Stakeholders Committee to ask their advice on the best way to engage with Chinatown. Their response: language translation support, online component, official invitations and workshops.
 - Our response: the engagement plan included these elements, in addition to other engagement tactics.
- Were told at during the initial open house that Thursday nights were not good and Sundays were the best day for Chinatown.
 - Our response: plan events over many days and times to allow different people to participate, including some Sundays, which we the City does not do as a general practice.

Project Adjustments based on community feedback:

Throughout all phases, the project team made adjustments to elements of engagement based on feedback from the community. These included:

July 2016 (phase one)

- After the initial engagement activity during the Stampede breakfast, it was identified that there should be boards in Traditional Chinese, in addition to English and simplified Chinese.
 - Our response: create a new set of boards in Traditional Chinese. Traditional Chinese was used in all engagement activities moving forward.
- It was identified that the translation in the ads for the project is problematic.
 - Our response: Worked to correct the ads, and seek the assistance of a professional translator.



Stakeholder Report Back: What We Heard November 2016

- It was identified that there should be a board that outlines the process more simply in order to provide clarity for participants.
 - Our response: Revise a board to articulate the overall process more simply and visually.
- It was communicated that it was important to include Family Associations as part of the engagement. It was also communicated that it was risky to single out a few organizations and that it was important to include all organizations.
 - Our response: Send direct invitations to all known stakeholder groups including the Family Associations to encourage their participation in person, online, or through a paper survey included in the letter. It was also indicated to stay tuned for Workshops in the fall. The letter went out early August and came from the Ward 7 office. This letter was sent in English. No complaints were received regarding language.

September 2016 (phase two)

- Invitation letters for Workshops went out to all groups noted above and known stakeholders. Letters were in English, based on experience with the previous letter. There was a complaint from the community that the letters should have been in English and Chinese, and that the process to register and participate would be unclear to a Chinese speaker (non English).
 - Our response: A second round of letters were sent in three languages, also clarifying how language would be dealt with at the workshops. We also changed the registration process to make it possible to register in English, Cantonese and Mandarin.
- Received a concern from the community that one of the City-hired translators for the workshops was previously used by the applicant in their engagement process and was therefore perceived as not neutral.
 - Our response: A new interpreter for the workshop activities was requested and provided for the remaining workshops.
- At the end of Workshop #1, some participants thought there should be more material / discussion on the heights in the proposed land use.
 - Our response: Build a graphic that included the proposed height in relation to existing context (in Chinatown and downtown). The slide was also included in the participant package as part of the conversations in small groups. The team also responded by building LEGO models to show different heights and FARs on a site map so people could have a visual reference.



Stakeholder Report Back: What We Heard November 2016

Phase 1: Engagement Activities in Detail

In order to engage with the range of stakeholders requested by Council, the project team developed a process that used a variety of engagement methods. By taking this approach, project team time and resources were focused on authentic conversations with a diversity of stakeholders throughout Chinatown, allowing for a better understanding of the issues than focusing on a single stakeholder group.

Engagement during Phase 1 resulted in:

- 32 hours of face-to-face engagement activities
- 4 days and 7 hours of online engagement
- 1305 respondents (this represents those who provided feedback or engaged in conversation via ALL tools), see engagement activity tables below.
- Website visits: 2080 unique participants
- Over 3600 ideas

The engagement activities were as follows:

Information Session	mation Session		
Description	Information session to introduce Planning Chinatown and project team members to the public and stakeholders.		
Rationale	To provide initial timelines of the project to community, and to introduce the project members to broader community in Chinatown.		
Number of respondents:	80		





Stakeholder Report Back: What We Heard November 2016

Online survey		
Description	A survey embedded in the City of Calgary project page (calgary.ca/planningchinatown).	
Rationale	This provides a wide variety of stakeholders to share their views 24/7 and allows for participation from anywhere - an important consideration given that engagement is occurring during the summer months, when interested stakeholders may be outside Calgary on holidays and to provide the opportunity for those who otherwise are unable to attend any in- person events.	
Number of respondents:	525	



Sounding board		
Description	A board installed on 3 Ave SW, which provided information on the project and an opportunity for individuals walking by the board to answer the questions.	
Rationale	This provide 24/7 access to sharing ideas on Chinatown, removing barriers of time to access the	



Stakeholder Report Back: What We Heard November 2016

	project.
Number of respondents:	113



On-street engagement in Chinatown	
Description	The project team set up at multiple locations around Chinatown during Phase 1 to engage people that were within Chinatown, including residents, business people and visitors alike. Background information on the project and the engagement questions were provided.
Rationale	Connect with people about Chinatown while they are in the area, providing a more tangible opportunity to think about the place. With the engagement occurring during the summer months, it was also determined that engaging throughout Chinatown would help engage people while they were out and about in the community. This was also designed to engage in different places to reach different stakeholders within the physical space of Chinatown.
Number of respondents:	416

Stakeholder Report Back: What We Heard November 2016



1

Calgary









Stakeholder Report Back: What We Heard November 2016

Indoor drop-in events		
Description	These drop-in sessions followed the more conventional approach to obtaining feedback from the community. Background information on the project and the engagement questions were provided.	
Rationale	Connect with people about Chinatown in a drop-in fashion, where community members can share their views and speak with project team members.	
Number of respondents:	66	



Face-to-face session at T&T supermarket northeast		
Description	Similar to the on-street engagement approach, the project team set up outside the T&T Supermarket entrance of the Pacific Place Mall to engage citizens on the questions.	
Rationale	This approach was designed to engage citizens with a connection to Chinatown, but who were not physically in the community.	
Number of respondents:	69	



Stakeholder Report Back: What We Heard November 2016



Stakeholder interviews		
Description	Focused conversations with a diversity of stakeholders, who were identified as key members of the community, those who represent organizations and those potentially impacted by development. The conversation focused on the key questions being asked during phase 1.	
Rationale	This approach provided an opportunity to dig deep into some of the issues of Chinatown with a wide variety of stakeholders, providing additional context to the information being gathered through other engagement approaches.	
Number of respondents:	19	

Walking tour	
Description	A walking tour was organized to explore Chinatown. This provided interested participants with some stories and history of cultural, historical, economic, recreational and residential elements of the community.
Rationale	Members of the community were able to share their stories, allowing participants to reflect on Chinatown in the spaces that were discussed. This helps to make the engagement more tangible for participants.



Stakeholder Report Back: What We Heard November 2016

Number of respondents:	17



PHASE 1 Engagement Events

The engagement activities were spread across a variety of days of the week and times of day in order to accommodate a diversity of stakeholders. The full list of engagement activities was as follows:

- Information Session, May 26th, 2016
- Online engagement at engage.calgary.ca/planningchinatown: July 9 to August 22
- Stakeholder interviews: Mid July to the end of August
- Calgary Chinese Merchants Association Stampede Breakfast via City Events Vehicle: Saturday July 9, 8 am to 11 am Third Ave S.E.
- Chinese Cultural Centre: Thursday July 14, 3:30 pm to 6:30 pm 203 First St. S.W.
- Calgary Chinese Citizens Elderly Association: Sunday, July 17, 1:00pm to 3:330pm
- On-Street engagement via City Events Vehicle: Monday July 18, 11 am to 2 pm Third Ave S.E. and Centre Street
- On-Street engagement via City Events Vehicle: Wednesday July 20, 11 am to 2 pm Third Ave S.E. and Centre Street
- T&T Supermarket at pacific Place Mall via City Events Vehicle: Saturday July 23, 11 am to 2 pm 999 36th St N.E.
- On-Street engagement via City Events Vehicle: Tuesday July 26, 11 am to 2 pm at Second Ave S.W. and First St S.W.
- On-Street engagement via City Events Vehicle: Thursday July 28, 11 am to 2 pm at Third Ave S.W. and First St S.W.
- Sien Look Park via City Events Vehicle: Saturday August 6, 11 am to 2 pm First St S.W. and Riverfront Ave S.W.
- Along Bow River Pathway via City Events Vehicle: August 10, 11 am to 2 pm First St. S.E. and Riverfront Ave S.E.
- Chinatown Walking Tour: Sunday August 21, 1 pm to 3:30 pm (meet up at Sien Lok Park)
- Project Sounding board: July 9 to August 22 Third Ave S.E. and First St. S.E.
 - A rotating set of questions with post-it sheets to provide answers:
 - July 9 -19: Why is Chinatown Special to you?



Stakeholder Report Back: What We Heard November 2016

- July 19 July 26: What are most important issue facing Chinatown today? How do you think we can address these issues?
- July 26-Aug 3: Imagine your ideal Chinatown 20 years in the future. What does it look like? How does it feel?
- Aug 3-11: Think about the future of Chinatown. What are you most worried about?
- Aug 11-21: As Calgary evolves, how can we plan for changes in Chinatown while preserving the character of the community?



EVENTS MAP*

*Note, not indicated in the map above:

- T&T Supermarket at pacific Place Mall via City Events Vehicle: Saturday July 23, 11 am to 2 pm 999 36th St N.E.
- Project Sounding board: July 9 to August 22 Third Ave S.E. and First St. S.E.



Phase 1 Language Support for Engagement Activities

Given the context of Chinatown, the project team worked to include a variety of written and spoken language support for participants in order to reduce barriers to participation. The table below highlights where this support was directed during Phase 1.

	Written: Simplified	Written: Traditional	Spoken: Cantonese	Spoken: Mandarin
Online survey	•			
Sounding board			•	•
On-street engagement	•	•	•	•
Indoor drop-in events	•	•	•	•
Face-to-face session at T&T	•	•	•	•
Stakeholder interviews				
Walking tour	•	•	•	•

Phase 1 Language Support for Engagement Activities



Stakeholder Report Back: What We Heard November 2016

Spreading the word about the project in phase 1

During the initial phase of engagement, there were a number of efforts made to communicate with the community about the project and the opportunity to provide input. These included:

- Radio
 - Fairchild Radio
- Newspapers
 - Canadian Chinese Times
 - Sing Tao Chinese Weekly
 - Canada 88 News
 - Trend Weekly
 - Oriental Weekly
- Social media
 - Facebook (reach of 140,197 users)
 - Twitter (206,196 impressions)
- Direct communication
 - Letters to 111 stakeholders from WARD 7

Communication tactic	Known reach	Language
Fairchild Radio	n/a	Cantonese and Mandarin
Canadian Chinese Times	18,000	Traditional
Sing Tao - Chinese weekly	30,000	Traditional
Canada 88 News	8,000	Traditional
Trend Weekly	15,000	Traditional
Oriental Weekly	12,000	Traditional
Facebook	140,197	English
Twitter	206,196 impressions	English
Project Postcards/Handouts	1000 prints	English and Simplified



Stakeholder Report Back: What We Heard November 2016

Chinatown District BRZ Website	n/a	English
Direct communication	n/a	

Stakeholder letters, Phase one:

- July 29, 2016 – 111 Letters from WARD 7 office – Overview of Planning Chinatown project, high-level details about upcoming engagement opportunities, both in-person and online

Email communication to the Planning Chinatown email subscribers, Phase one:

- July 7 – Engagement opportunities (on-street, indoors, walking tour)

47 email Subscribers 72.7% Opens

- August 16 – Walking tour details

75 email Subscribers 66.7% Opens

Phase 1 Reporting

The reporting process in the first phase of engagement took two forms: "snapshot" what we heard reports and a final what we heard report.

Snapshot reports were developed to give the community an understanding of emerging issues, while the engagement process was still underway. These were intended to provide interested stakeholders with up-to-date information as the engagement conversations progressed, creating a more transparent and proactive process overall. The two snapshot reports were published August 8th and August 16th via the project webpage. These snapshots were released in English, Simplified Chinese and Traditional Chinese languages to accommodate a variety of language needs.



Stakeholder Report Back: What We Heard November 2016

Draft principles for Chinatown, output form phase one engagement

The key output from the initial phase (phase one) of engagement was a set of draft principles for Chinatown. These principles reflected what was heard from the community and was intended to be a focal point for the second phase of engagement. The principles, and the relationship to what was heard and planning best practice is as follows:

1. Preserve and Promote Culture and Heritage

Chinatown is a distinct cultural and historical community. Chinatown is Calgary's only remaining cultural neighbourhood and has strong ties to the past. It is separate and distinct from the downtown, Eau Claire and the East Village.

What We Heard:

- Chinese Culture is prominent
- History needs to be told
- Personal ties exist for generations
- Chinatown is a unique place in Calgary
- Look and Design is distinct
- The atmosphere is welcoming
- Loss of Unique Culture / Loss of Chinese culture (Concern)
- We need to preserve the culture
- Bland Development (Concern)
- Public Spaces are very important
- Asian Design

Best Practices:

- Distinct Architecture and landmarks to reflect the distinct Character
- Distinct streetscape elements such as Lighting and Street Furniture
- Preservation of Historic Buildings and Spaces

2. Create a Human-Scaled Environment

Chinatown is a human scaled environment, with a fine-grained retail environment at grade, with great public spaces and public art.

What We Heard:

- Buildings too Tall (concern)
- Bland Development (Concern)
- The atmosphere is pedestrian oriented

Best Practices:



Stakeholder Report Back: What We Heard November 2016

- Buildings don't overwhelm the pedestrian at street level
- Active Building Frontages
- Street Walls that are human scaled

3. Create Energy and Life

Chinatown is a community full of energy and life, where housing accommodate a range of ages and lifestyles.

What We Heard:

- Losing Unique Culture / Loss of Chinese culture (Concern)
- Dirty, Aging Buildings(concern)
- Nothing Changes (concern)
- Buildings go Unmaintained (concern)
- Buildings too Tall (concern)
- Bland Development (Concern)
- Activities and Vibrancy
- Increased Development

Best Practices:

- Residential units at various price points and forms to accommodate a range of ages and lifestyles
- Residential supports the shops and services in Chinatown
- Encourage uses that active the street evenings and weekends ex) public and cultural facilities, restaurants, theatres, etc.
- Limit concentrations of office uses

4. Balance Mobility

Chinatown is one of Calgary's most walkable communities, and will continue to be a destination for all with great access by all transportation modes.

What We Heard:

- Parking Issues (concern)
- No Pedestrian Priority (concern)
- Emphasize pedestrian street life
- Parking

Best Practices:

• Ensure all modes of transportation are accommodated



Stakeholder Report Back: What We Heard November 2016

- Encourage and strengthen connections:
- N/S to the river and Downtown
- E/W to connect the community across Centre Street, between the cultural centre and the commercial hub on the east
- When opportunity arises, sidewalks should be widened where they are narrow
- Roadway crossings are safe
- Walking is safe in all seasons
- Explore solutions to ongoing parking issues

5. Create a place to Gather and Celebrate

Chinatown is a community that enables family and friends to gather and celebrate at festivals and events.

What We Heard:

- Public Spaces
- The Atmosphere
- Activities and Vibrancy
- Inviting to Everyone

Best Practices:

- Encourage connections between community gathering places
- Encourage formal and informal gathering places, both inside and outdoors ex) formal –cultural centre. Informal – Daiqing Plaza
- New development should provide publically accessible open space, cultural amenities / spaces, and similar uses
- Seek opportunities to improve existing spaces through elements like art, greening, etc.

6. Create a Mixed-Use Community

Chinatown is a mixed-use residential community where residents are able to meet most of their daily needs at local businesses.

What We Heard:

- Chinese Food and Restaurants
- Shopping is unique
- Affordable Housing
- Affordable (overall)
- Residential Development
- More Shopping and Retail



Stakeholder Report Back: What We Heard November 2016

- Inviting to Everyone
- Many Food options

Best Practices:

- Residential units at various price points and forms to accommodate a range of ages and lifestyles
- Encourage uses that active the street evenings and weekends ex) public and cultural facilities, restaurants, theatres, etc.
- Limit concentrations of office uses

7. Create a Safe and Clean Community

Chinatown is a safe and clean environment whether you are spending time shopping, dining out, visiting family and friends, or crossing the street.

What We Heard:

- Unsafe (concern)
- Unclean (concern)
- Safety (crime)
- Safety (Traffic)
- Well maintained and clean
- Buildings go Unmaintained (concern)
- Dirty, Aging Buildings (concern)
- Safe

Best Practices:

- Safety from crime requires more eyes on the street:
- Residential units at various price points and forms to accommodate a range of ages and lifestyles
- Encourage uses that active the street evenings and weekends ex) public and cultural facilities, restaurants, theatres, etc.
- Limit concentrations of office uses
- Ensure streets are well-lit at night
- Use urban design techniques in new development to reduce instances and opportunities for crime (CPTED)
- Traffic Safety
- Improve connections across Centre Street

8. Create an Age-Friendly Community

Chinatown is a community for all, and provides housing for residents of all ages.



Stakeholder Report Back: What We Heard November 2016

What We Heard:

- Although not specifically a "theme" in the engagement, the presence of seniors is an important aspect of Chinatown. As a significant number of seniors do not speak English, living in and visiting Chinatown is way to maintain an active and independent lifestyle
- 1 in 4 residents is 75 or older. The 75+ age cohort is the largest, and has been until recently
- Calgary's Chinatown has the only senior's centre specifically for Chinese seniors in Canada. Through the seniors centre, they can access many services and supports.
- A significant portion of residences are for seniors.

Best Practices:

- Encourage the provision of affordable housing for seniors
- Clear sidewalks
- Curb cuts
- Safe crossings, particularly across centre street
- Lighting

Phase 2: Engagement Activities in Detail

The second phase of engagement was designed for a more structured conversation with the community. Given this progression, the engagement activities shifted to fewer, in-depth conversations, which brought community members together to explore ideas and hear from one another. This also allowed for continued relationship-building in the community that led honest conversations in the space of the workshops during this phase.

As each of the questions were predicated on information that was presented, considerably more information was presented to participants in the process than in phase 1. Throughout the this process, the project team was mindful of balancing the amount of information necessary to participate, while not overwhelming participants with too much information.

Engagement during phase 2 resulted in:

- 15 hours of face-to-face engagement activities
- 2 days and 7 hours of on-line engagement
- 539 respondents (this represents those who provided feedback or engaged in conversation via ALL tools), see engagement activity tables below.
- Website visits: 1589 unique participants
- Over 3380 ideas

The engagement activities were as follows:

Online survey



Stakeholder Report Back: What We Heard November 2016

Description	A survey embedded in the City of Calgary project page (calgary.ca/planningchinatown).
Rationale	This provides a wide variety of stakeholders to share their views 24/7 and allows for participation from anywhere.
Number of respondents:	242



提供您的意见

Thank you to everyone who provided input! Feedback is now closed.

Feedback collected in this phase two will be used to:

- help finalize the planning principles for Chinatown
- inform recommendations to Council on application CPC2015-183

A What We Heard Report will be available in November, 2016.



Stakeholder Workshops		
Description	Three separate workshops were held in three different community spaces in Chinatown. An RSVP system was established in order for the project team to resource each workshop properly and ensure adequate language support.	
	The workshop venues included:	
	Calgary Chinese Cultural CentreCivic on 3rd	



Stakeholder Report Back: What We Heard November 2016

	Calgary Chinese Elderly Citizens' Association	
Rationale	This provided an opportunity for a diversity of stakeholders to work through the engagement questions together, allowing for more depth of conversation amongst participants. This depth of feedback then provided the project team with a refined sense of the issues and opportunities for Chinatown.	
	Participants in the workshops provided the following feedback: "The workshop was interesting": 96.7% agreed	
	"I was able to share my ideas for Chinatown": 92.1% agreed	
	"I would recommend this workshop to others": 90.2% agreed	
Number of respondents:	123	



Seniors Workshop	
Description	A fourth workshop, tailored specifically to seniors was held at the Calgary Chinese Elderly Citizens' Association.
Rationale	This provided an opportunity seniors to discuss the issues in depth amongst one another and the project



Stakeholder Report Back: What We Heard November 2016

	team, further informing the project team.
Number of respondents:	113



Community Open House	
Description	This provided the community with background information on the project and an opportunity to respond to the engagement questions.
Rationale	Connect with people about Chinatown in a drop-in fashion, where community members can share their views and speak with project team members.
Number of respondents:	61



Stakeholder Report Back: What We Heard November 2016



The engagement activities were spread across a variety of days of the week and times of day in order to accommodate a diversity of stakeholders and schedules. In particular, members of the community expressed that Sunday was the best day to engage people in Chinatown, which led to two of the three workshops being held on Sundays. The full list of engagement activities was as follows:

- Online engagement at engage.calgary.ca/planningchinatown: September 24 to October 12
- Workshop: Sunday September 18 from 1 4 p.m. at the Calgary Chinese Cultural Centre (197 1 Street S.W.)
- Workshop: Wednesday September 21 from 6 9 p.m. at Civic on Third (130 3 Avenue S.E.)
- Workshop: Sunday September 25 from 1 4 p.m. at the Calgary Chinese Elderly Citizens' Association (111 Riverfront Avenue S.W.)
- Open house: Monday September 26 from 5-8pm at the Calgary Chinese Cultural Centre (197 1 Street S.W.)
- Seniors Workshop: Wednesday September 28 from 10 a.m. 1 p.m. at the Calgary Chinese Elderly Citizens' Association (111 Riverfront Avenue S.W.)

Phase 2 Language Support for Engagement Activities

Given the context of Chinatown, the project team worked to include a variety of written and spoken language support for participants in order to reduce barriers to participation. The table below highlights where this support was directed during Phase 2.

	Written:	Written:	Spoken:	Spoken:
	Simplified	Traditional	Cantonese	Mandarin
Online survey	•		N/A	N/A

Phase 2 Language Support for Engagement Activities



Stakeholder Report Back: What We Heard November 2016

Stakeholders workshops	•	•	•	•
Seniors workshop	•	•	•	•
Community open house	•	•	•	•

Spreading the word about the project in phase 2

During the second phase of engagement, there continued to be a number of efforts made to communicate with the community about the project and the opportunity to provide input. These included:

Communication tactic	Known reach	Language
Fairchild Radio	n/a	Cantonese and Mandarin
Canadian Chinese Times	18,000	Traditional
Sing Tao - Chinese weekly	30,000	Traditional
City NewsBlog	2790 (total reached)	English
Facebook	164,371 users	English
Twitter	68,471 impressions	English
Community posters, to residential bldgs.	12	English, Traditional and Simplified
Chinatown District BRZ Website	n/a	English
Direct communication (calls, emails)	43	English



Stakeholder Report Back: What We Heard November 2016

Stakeholder letters, Phase two:

- August 30, 2016 – 111 Letters from Planning Chinatown – ENGLISH ONLY – Stakeholder workshop details

- September 8, 2016 – 111 Letters from Planning Chinatown – English, Simplified and Traditional - Stakeholder workshop details

Email communication to the Planning Chinatown email subscribers, Phase two:

- September 9 – Phase two, Workshop details

82 email Subscribers 68.3% Opens



Stakeholder Report Back: What We Heard November 2016

VERBATIM

Verbatim Comments

The following is a conclusive list of all comments received in the two phases of public engagement conducted by the City of Calgary during the Planning Chinatown process.

Phase 1

The following comments were collected through all engagement techniques conducted between July 9- August 21, 2016.

1. Why is Chinatown special to you?

45+ years of participation in cultural events in Chinatown.

Chinatown is part of what defines Calgary's downtown.

Chinatown gives the downtown a human quality.

Chinatown is a space in Calgary that demonstrate in a positive way. Intercultural interaction.

Learn Asia culture.

Why we don't have a police station in Chinatown?

The bike path speed limit is 5 to 10 km. Most of the bikes are over the limit.

How to attract people to Chinatown? Need to make Chinatown safer. People are afraid to walk after 8 pm at night.

Parking. Should reduce/or no parking fee on Sat. So we can attract more visitors to enjoy the Park/Chinatown.

I want to see Chinatown to be developed in an orderly manner.

I want to see Chinatown developing when the whole world is developing. I look forward to see the new project in near future.

People come to Chinatown to eat & that is about it.

Socialization for Chinese people (friends, relatives, etc). Cultural Chinese functions. Identity for Chinese community in the city.

I like to see Chinatown be one of the tourist spot and I am Chinese as well.

Because China Town is the only communication centre for people that are Chinese Cultural based.



Stakeholder Report Back: What We Heard November 2016

I am strongly supporting this project as it will make a better China Town in the future.

I truly want this project move forward. We want to see the future of tomorrow's China Town be integrated as part of this project.

This demonstrates the Chinese culture. China is a big country in the world, and there must be elements in this regard.

The United States have Chinatowns, so Chinatown here should also be retained. It is extremely important to me.

On behalf of a group of seniors. We like developments. shall keep the characters Chinese culture and be suitable for seniors activities secure and clean.

too many accidents.

I come to Chinatown every day. I go for dim sum, and then go to associations/clubs for casual taking and connection to other people. Chinatown shall keep Chinese culture and characters/features.

Chinatown is an important part of people's life. I want Chinatown to be safe and clean, not many traffic accidents.

Just keep as it is. Don't want too much change.

I like Chinese culture and club.

Chinatown is part of Chinese Culture in Calgary for years. I work downtown and I walk to Chinatown every 2 days for lunch. I love to see Asian in Chinatown. Remind me who I am. Love this Chinatown.

in culture area, feel familiar and kind

I feel intimate in Chinatown

I feel at home, a very warm feeling

Many Chinese people, restaurants, Chinatown style. very familiar

make the elderly life richer

I love Chinatown. If there are activities in Chinatown, I also come to attend it.

preserve Chinese culture, language

Because of language barriers, Chinatown provides a Chinese language environment

It is the gathering place for Chinese people. It is also a tourism destination for Chinese from other places.

Because it is special and has many businesses. Increase important tax income, especially for Calgary and provincial governments. Retain the Chinese culture and food gathering place. Area of Chinatown is just so-so; it would be more desirable if it is expanded.



Stakeholder Report Back: What We Heard November 2016

Maintain shops & services in Chinese

Restaurants in Chinese

I can buy the chinese food and eat the Chinese food in China Town.

It's my culture – gathers Chinese people – clean compared to Van CT – always have lunch here

Because I'm Chinese And it has Chinese restaurant.) – Yes, I agree.

Chinese people can speak Chinese and meet. You can buy some special Chinese sauce

I am a senior living in Wahying building. I very much hope that we will pay attention to health and pay attention to safety. I also want to improve health, especially No. 3 bus stop in front of Dragon City mall.

Because I am a senior, for me Chinatown is very convenient. I do not speak English; the Chinatown is very convenient for old Chinese, so I love Chinatown

Very clean, I hope to keep the Chinatown because this is the cleanest Chinatown I can see in the world

When I walk in Chinatown it's fun and interesting, the is many resources and services available. Development needs to plan carefully and keep the unique Chinatown style

If planning for Chinatown can plan for tourist attraction that will help the city or local government's income.

This is the only place where you can stop for Chinese style food.

Need more police that can speak Chinese. Reduce crime at night. Lots of drug deals FYI.

Unique community for different ethnic groups - lose, Chinatown to high rises lose part of city

The buildings like cultural center.

Atmosphere, distinct part of DT.

Culture and food ambiance

Good place to visit to experience Chinese culture. Need to have something to show.

Parking needs to be free (during Sat, Sun)

Benches/furnitures should be designed & the concepts should be in the ARP

Why are the development not happening in Chinatown. Too many surface parking lot.

How do we attract people back into Chinatown? Street improvement lighting, signs

Bylaw relaxation for Signs - making chinatown unique

Night market -> welcoming / street food / street side pop-up i.e. lilac festival



Stakeholder Report Back: What We Heard November 2016

Broken side walks are not acceptable.

The sidewalks need to be cleaned daily.

Buy fresh meat and veggie, biking, take a walk.

Sense of belonging.

I love China :-)

I love China from Angelica & Sefir

I love Chinatown

Very special and unique area. Draws tourists, culture * families come here to eat good, real Chinese food.

Chinatowns history as long as the city of Calgary – (University)

Foods here are great – (Vandergrift, NW)

The Chinese Railroad workers who helped unit Canada from East to West lived at the fringe of Downtown 100 years ago. To preserve Chinatown is to respect & appreciate their contribution to Canada. (Killarney)

I am half Asian and appreciate the culture that lives, breathes and works in this neighbourhood (Sandstone)

Very Important. Look up New World order, Agenda 21 agenda 2030. White Ladies in Planning Departments are not your friends. Wake Up. (China Town)

The culture is special and is valuable (Brentwood)

PA Takeover @ 203 E - Forest Lawn

Proud to be Chinese Love Wins - NW

Sheaker outlet

RIP Harambe

I like how some Chinese restaurants look, but some have no Chinese feeling – Panorama/Paramount

MMM Silver Dragon been coming since I was a kid and am 43 now - Calgary

Try Again Bubble Tea!

Part of the Chinese - Canadian identity! - SF Bay Area

Lots of Pokeman GC Parties!!! Lures Galore

People's Ambitions meet July 15th at 1:00pm at Peoples Ambitions



Stakeholder Report Back: What We Heard November 2016

Yummy food/buns & candies 😊

I live in Chinatown it is dirty and everywhere is full of cigarette butts and no public toilets

There's a certain charm, authenticity to the way everything is on top of each other. To live here is convenient.

Catching Pokeman Go.... – Elements

Have more good stuff for foodies

More festivals

Bigger Chinatown

More shops to attract people Welcomes new Development but keep ground floor units to be pedestrian oriented with unique Chinese heritage

More parking for future redevelopment

We go for restaurants

I grew up in Chinatown. A lot of my childhood memories are there! Vc

The streets are nice to walk along

People are friendly & helpful and polite

I play badminton & table tennis at cultural ctr.

Residential absolutely essential. History of Chinatown, character needs to be preserved.

Sensible housing.

Old ladies selling things on the corner street.

Bus stops could include Chinese characters.

It has a Chinese feel & look.

I get the food I like.

I have no particular feelings about Chinatown, but it's been part of the downtown for a long time.

Culture diversity

Restaurants and shops.

Lack of parking (too expensive)

It is a home or a place that resembles home for a lot of Chinese descendants

Chinese Canadian History



Stakeholder Report Back: What We Heard November 2016

A place with language support for good dining, shopping and visits –A place to love for many seniors who need that

To showcase culture diversity and fun

First generation Chinese Canadian love the area, but needs more development, even 30 story buildings and parking

people can get to know about chinese culture

I like this 'hood more than anyone, I went to public school here, feel a connecting but no reason to come

Used to come for language lessons & shopping w/ mom/dad (back in the day). Need

People are friendly & helpful and polite

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Sensible housing.

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I get the food I like.

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Culture diversity

Restaurants and shops.

Hopefully we'll build a new Chinatown featuring both Chinese and western cultures and with Chinese characteristics. Increase medical facilities and clinics.

Sense of comfort Convenience World's cleanest Chinatown

Because we are all Chinese

Unique cultural zone in ideal location with fantastic potential and great existing retail.

I love that I see elderly Chinese people, young people, business people all in Chinatown because the area can appeal to such a cross-section of the population for different reasons, but all the reasons revolve around the Chinese culture. I also love that there are little shops and grocery stores where I can pick up items for dinner on my way home from work without having to go home and drive to Safeway.

Good food. Historical alley.



Stakeholder Report Back: What We Heard November 2016

The Chinese restaurants, bubble tea shops, grocery stores and other shops. I like the culture and the buildings.

Just go down to see events down at the Cultural centre or have dim sum/dinners at the restaurant.

I enjoy the condensed cultural aspect of Chinatown and the business located there.

I grew up going there with my mom and visited my grandma there. We used to go on a weekly basis for food after church on sat nights. We also love the Chinese food there and unique clothes.

It is a place with unique culture. It is somewhere I can find favorable food and somewhere I feel connected to.

Good food, events every so often. Cheaper rents in the area allow good restaurants to serve food for similar prices as the suburbs.

As a Calgarian-born of Chinese descent, Chinatown is a place that family gathered during special occasions. It is a small part of Calgary that represents a part of my own culture.

heritage, a place that I can identify with, a place where I can get food that is familiar to me.

While I appreciate and respect its importance to the Chinese community, it does not hold special importance to me personally.

Cultural significance for my family. My spouse and in-laws are Chinese. I go to Chinatown for Hong Kong-style/Cantonese food, to the Chinese Cultural Society for Cantonese language classes and to celebrate Chinese/Lunar New Year.

It has a lot of historical culture and cute shops

It's the main gateway into downtown Calgary via the center street bridge and the amount of people who use this area and travel through it each day means it's an important part of the city. That coupled with the fact it's prime riverfront property with a large impact on our skyline it's very important to me.

It has a unique architecture and is a historical/cultural reminder of our past and our heritage. It provides an element of cultural diversity.

"Calgary heritage Place to celebrate family events Place to gather with friends to share a Chinese meal Provides cultural diversity in the city center Convenient place to shop for Chinese products Site of interest to attract/increase tourism to the city Great place to stop for drinks/food for people who walk/run/ride bikes along Calgary's pathway/riverfront"

I am Canadian (Calgary) born Chinese. Chinatown holds many memories for me of the only connection to my culture outside of my home. I grew up in an upper middle class neighborhood with no friends of Asian descent. Our weekly visits to Chinatown gave my parents and their friends to teach their children old values and traditions.



Stakeholder Report Back: What We Heard November 2016

China town is a very important area in Calgary history. Government should help that area to keep this culture. This is part of the root in historic Calgary.

Chinatown is special because it's such a unique and historical part of Calgary that still isn't well known among non-Chinese people. I love seeing the historical character of the streets and visiting the small shops selling unique goods and most of all, eating delicious food at all the restaurants.

It is a limited area which symbolizes the heritage of only one of Calgary's many ethnic cultures. Not of significance to me personally.

It is so vibrant! A rich crural identity, architecture and different restaurants and spaces. So many fond memories of Chinatown over the years

Great food, unique shopping options, cool and distinct urban character.

Last remaining actual Chinatown. Iconic. Destination point regular and for bringing visitors. Community.

Chinatown is a piece of my heritage. I bring my children down there regularly to support the businesses that I grew up with and to help my children understand their roots.

Been there since i was a kid, love the food, feels like an authentic cultural hub in calgary

It's a unique area in the city rich with history and heritage.

Great food.

Dim sum!

It is where i grew up

For four generations of my family Chinatown has been a focal point of traditional Canadian-Chinese culture, services, resources, and commerce.

I grew up in the suburbs but my family owned a store in Chinatown and every weekend I was in and around the area. My Grandmother still lives there.

It is a symbol representing the heritage of Chinese Canadian, and promoting cultural diversity. It's also part of the history of Calgary.

Because of the food, the riverfront downtown location.

It is not really and actually it stands out to me as a dirty place with empty stores. Chinese culture is kinda cool, but I'm not sure the mentality of Chinese people is aligned with Canadian health and environmental values.

It is part of the community - part of any city's landscape. Almost every country has it. I admire their culture, arts and traditions. I am part Chinese. Love their food!

I am Chinese. It is huge part of my cultural heritage.



Stakeholder Report Back: What We Heard November 2016

Variety of food and services. Small business that cater to the community by continuously providing goods we need.

Chinatown is special to me because my social activities are 90% there.

Chinatown is a part of my heritage, childhood and ongoing connection to my culture. As a second generation Chinese Vietnamese refuge, my parents came to Calgary with nothing and was able to find comfort in Chinatown. It was here that they were able to begin to build thier lives, with the support of thier peers and culture as they embarked on a whole new journey. Chinatown was thier sanctuary and it continues to be for many many of our Chinese elders. As the Chinese generations becomes more diversified, I am finding myself, only a second generation, losing touch with my language and culture. often I find myself flocking to Chinatown for the foods of my childhood, to celebrate Chinese New Years and will be hosting my own wedding in Chinatown in respect and honor to my parents.

I use to learn martial arts and Chinese when I was a kid. Lots of childhood memories there, such as learning how to paint plastic models, bubble tea and buying chinese comic books and dvd

We've been visiting Chinatown since I was a child. Even though we didnt live there, it was an important hub to our heritage and "cultural" services. I attended Chinese school there, and we did alot shopping and community activities there. Chinatown is a portal to my heritage and roots, is a tourist spot and has the potential to be an even more lively place.

It is nice to step into their culture , like the museum at the Chinese Cultural centre and being able to celebrate cHinese New year .

History and family ties

Unique cultural aspects. It is one of the few truly "ethnic" neighborhoods in Calgary. Unique shopping and restaurants are available in Chinatown. No big chain retail outlets reside in Chinatown making it unique.

I remember china town being a vibrant community back in the 60s and 70s. Filled with families and quirky stores bursting with exotic smells. My sister and I used to spend a morning eating dim sum and wandering through the shops buying lovely ceramic bowls and teas. It has lost the feeling of community.

"- history - culture - traditional Chinese architecture - incredible food"

Great food! Beautiful buildings (e.g., the Chinese Cultural Centre)

My heritage

Good food, restaurant that fits my taste

I am a Chinese, been living in Canada for 41 years. A feeling of at home.

Historical significance, memories from school trips



Stakeholder Report Back: What We Heard November 2016

it shows Calgary's diversity and multiculturalism

It is unique to Calgary, a historical part of Calgary and a great place to visit or eat. The LIONS GATE BRIDGE is also a great historical bridge

It offers a real chinese experience.

not

It has been a favourite place to visit since childhood. We love to visit the shops and take in the sights & smells so unique to Chinatown. It's like being transported to a mini Hong Kong while still being in Calgary.

"Chinatown is a living monument to the accomplishments that helped Calgary and Alberta realize our current national success. It is also a crucial social, cultural, and economic foothold for Calgary's international future. As a community developed on (now) prime CBD real estate along major transportation routes, Chinatown and Calgary have a commingled opportunity to thrive into the future, if development proceeds correctly."

I went to Chinese school in Chinatown; when I was growing up, my family would often bring me down to have lunch; it was the hang-out place during my junior high and high school years with many fond memories.

Chinatown provides a different aspect to the city, it gives Calgary a more cultural feel.

It's major history for Calgary.

The restaurants used to be fantastic but now they are fair at best. I would enjoy the restaurants and culture more if things were not so run down

The culture and the many major Asian culture there.

I do like that the Chinese community still has a cultural hub, we enjoy spending time there and eating at some of our favourite restaurants.

I can feel traditional Chinese culture, extraordinary building with decoration, which I cannot find anywhere else in Calgary.

"Because it represents the Chinese Culture which is very important to the Chinese and I support them wholeheartedly. I am Canadian but I was born in North Ireland and I understand what your Culture means to you. By letting the Chinese people"

"I live across the river from Chinatown and that makes this area so accessible for me. I love to look and shop for different items and enjoy wondering around the area. AND the FOOD - love the interesting textures and flavours, sometimes unusual, - what more can one say about the food - great experience everyt time. Chinatown is an important destination and meeting place for many people from the downtown offices also. Thanks for asking."

It's a beautiful part of the city with a deep cultural significance.

This is the root of the Chinese population



Stakeholder Report Back: What We Heard November 2016

I grew up in Calgary and my parents would always take us there for the events there. There's a lot of memories of my late grandparents. It's a special place for my family.

Not at all, it should be demolished and rebuilt for something else. As a Chinese Canadian, it is a shame what how we perceived that what Chinatown looks like now. It represents something not really what china was, is, and will be.

Important part of every city

The Calgary Chinatown is not the largest or most complex, besides that, it consists of the history and heritage of Chinese Canadians in western Canada. The Calgary Chinatown functions as a centre of holding social activities. Besides that, why the Chinese language is being translated into the simplified Chinese? It should be in traditional Chinese.

The Calgary Chinese community members have been great stewards of our YYC Chinatown. I love the authenticity of the streets, stores and businesses and the warm welcome we always experience from everyone. I also appreciate that the buildings have been lowrise making the connection with the Bow very pleasant.

Everything

The architecture, the senior residence buildings, the church, the chinese restaurants and shops. It is a well recognized and historical landmark.

My family lived in Chinatown when we first moved to Calgary 37 years ago. Growing up and living in Calgary for the majority of my life, I have seen Chinatown change however the layout and many of the buildings remain the same and are imprinted into my memories of my childhood. Now as an adult, I happen to work in Livingston Place which is a part of Chinatown. Funny how life circles back to where it all began.

A great cultural area

"Dining Specialty food Chinese groceries Chinese bakery"

it preserve our culture in one place, we can eat and shop Chinese produce in China town. a place that represent Chinese history in Calgary.

As an Asian-Canadian, I was born and raised in Calgary and have spent a good percentage of my childhood in Chinatown whether it's dining, shopping or dropping in for a haircut.

It's Ina beautiful location in Calgary and an important part of Calgary' history and cultural identity.

An opportunity to experience the Chinese culture

River Access, Dense and vibrant neighbourhood, Restaurant and bakery

Unique

great food



Stakeholder Report Back: What We Heard November 2016

It is one of the areas of town that has managed to retain its distinct, authentic cultural flavour and lifestyle.

Unique in terms of culture, design, and social construct within an easily accessible area. Like many cities, it represents an area that is set aside from the typical over-zealous capitalist ideal and brings you back to human-scaled reality.

Love the old buildings and cultural diversity.

A historical place with pockets of beauty and unique culture.

It's a cultural district. These are important areas to nurture as the city continues to grow. They are what gives Calgary character.

Area closest to me that has good dim sum and shops. And the best Chinese bakery Diamond bakery

It is the entrance to the downtown core. It's an important foot traffic corridor, and a driving corridor.

"- Chinese heritage - celebration of Chinese culture - uniqueness"

It's cute and they have the best stores and restaurants!

There are some good foods.

My extended family is Chinese so it's an important area for them.

Dim sum, cultural exposure, place to purchase Asian products.

Connection to heritage, buy ethnic goods, eat at restaurants

"- Best place to get good bubble tea - The restaurants are open later - Has unique feel/Architecture - Near river"

I love the intersection of culture, heritage buildings, street art, proximity to the river, restaurants, and special events. It is unique setting in Calgary

It is historical and has real character from that history.

Its has interesting things to see

It has all the Chinese shops conveniently located in one area. Although the area is getting older, it is also an important part of the makeup of downtown Calgary. Minor adjustment can be made but removal of Chinatown would feel as if we are removing Olympic Plaza or the Calgary Tower.

It has a special cultural character that should be maintained since Calgary as a city is seriously deficient in culture. It is also of historical significance in a city that does not have much in the way of historical monuments.

Unique part of the city.



Stakeholder Report Back: What We Heard November 2016

Almost every city in the world has a Chinatown, it is part of history, it is of a darker past but nowadays it adds a vibrate energy to any city if it is done correctly. Many of these eatery and shops cannot be found elsewhere as well as many Chinese organizations that calls it home. Sometimes even though small it reminds people of home, the hustle and bustle, small shops and familiar faces, always important to be reminded of history and where some people have come from.

It's Chinatown, and it's a place where you can be comfortable buying chinese ingredients for groceries and not be an outsider if you're chinese.

Chinatown is speacial to me because it's part of who I am, it is my background as part chinese.

It's a pocket of "different" when you're stuck in concrete hell.

It's a place of cultural diversity where Chinese celebrations are held (ie. CNY). For seniors, it's a great place for them to gather and bond and feel inclusive of the society. It's a great little gem in downtown Calgary that is clean (compared to other Canadian Chinatowns).

It's nice to have a diverse, mixed-use neighbourhood right in downtown. Also I grew up on eggcustard tarts and steamed buns, and I learned to enjoy trying new foods in the groceries and herb stores in Chinatown.

It is a unique cultural space in Calgary

Cultural experience.

Beautiful culture

It's a nice break from the westernizatiion of Calgary's dowtowncore, architecturally and historically.

It isn't. But it is nice I guess.

Chinatown is a unique blend of old school Chinese and a plethora of new immigrants trying to revive the area for the younger crowd. As a Chinese Born Canadian (CBC), Chinatown has always been a unique place to congregate and spend time with other Chinese people. It brings us closer to our parents and grandparents heritage, that we CBC's identify with yet never have experienced. It is a little spot in Calgary that has the taste, feel and look of old Hong Kong, China and strong memories for many of the first generation Chinese.

A place for any Calgarian to experience Chinese culture, also great food at great prices!

It reminds me of being in Asia. It is different than the rest of the city and the rest of downtown.

Its in the middle of downtown.

I am Chinese, it's party of my heritage.

It is where I live and I want it to remain an accessible, pedestrian based family friendly neighbourhood.



Stakeholder Report Back: What We Heard November 2016

Unique part of Calgary that provides a special flavour and diversity in a downtown core that is relatively homogeneous (office towers, expensive condos) and quiet on weekends. Chinatown has a different rhythm compared to nearby streets, with street-level activity, small businesses, a mix of older and younger residents and shoppers.

It has its own character and environment. It is a distinct neighborhood, not just buildings or shops, its Chinese culture is the unifying theme.

The cultural aspect and identity of Chinese and Asian culture. We don't have a lot of cultural areas in Calgary like other large cities have. This needs to be maintained.

Cultural heart of Chinese community in Calgary & surrounding area - a touch point. Place of memories, a social place, historical, it's gritty but familiar, comforting and different As a kid it was something fun, unique An ambassador for different cultures in Calgary

Fun because you know you're somewhere different

We used to do all of our grocery shopping here, it felt really cool

Used to go as a kid with friend

Welcoming

For seniors, they can find their groups in Chinatown. Children of the seniors live outside of Chinatown and the seniors have language barriers; therefore, the seniors can attend activities in Chinatown and go shopping there.

I work here

A meeting place for all Calgarian Chinese as it is at the centre of the city

Reflects Canada's value of multiculturalism

Display of uniqueness and pride of Chinese culture

Home for many immigrants and seniors

Chinatown is a walkable community. Walking scores are very high. It has distinct characters. It is the first establish place for newcomers. I attend cultural activities. I would be interested in a project that helps to preserve the heritage buildings in Chinatown working with the land owners. These heritage buildings represent early Chinese history in Calgary and Canada.



I grew up in Chinatown and my family's business is here.

It is walkable. I don't need a car and it is easy to access the rest of Downtown.

Our community was self sufficient. We used to have to go to Vancouver for lots of things, but our Chinatown evolved and grew over time.

Why does it feel so nice to walk in Chinatown? I feel the sunshine on my face, I see people. This environment makes me want to go to my work in Chinatown. It is human scale. It has a special feeling, an ambiance. We are next to the river. How do you feel when you are next to the river?

My favourite work day is Sunday. That is when all the babies and children come to Chinatown. They learn to use chopsticks, and they ask questions – why is the Dragon gold and not silver? I see young families, and I see three generations coming together on Sundays.

Chinatown is symbolic of our history and our sense of belonging. It is a place to find where we belong. Chinatown is not downtown, Eau Claire or the financial district. We are a distinct cultural neighbourhood. We have our own scale. We must be mindful of this scale and its impacts.

Chinatown density in Calgary is one of the highest in Canada

Personal -overcame issues of safety & order

Has lower cost housing

Lots of positive energy and ideas from community

Cultural centre-35 years ago

Rezoning to downtown scale at the time

Downtown core is outside of Chinatown

City & Planning department thought Chinatown was special place, then ARP was created

Unique to district area in Calgary

Design for safe and orderly (was prostitution)

arrived in town when Chinatown was down (2013 flood) Chinatown is one of the neighborhoods that stand out in Calgary like Inglewood/Kensington. Chinatown is not like Downtown, which is full of workers, or Eau Claire, full of high rise residential Chinatown caters to everyday Calgarians – mom& pop shops, more of a throwback compared to other Calgary neighbourhoods Long-time residents



Stakeholder Report Back: What We Heard November 2016

Opportunity to places that are senior friendly Very walk able

I've been in Chinatown for 20 years. It's a place of choice for work. There is a beautiful river, walk able open space, most gorgeous river pathway, most walkable community in Calgary. It's a great place for seniors to walk, do tai chai etc

It's the most beautiful Chinatown because its next to the river. Everyone can come and enjoy it, we are well situated

We are the only Chinese senior centre in Chinatown, we are proud that it's for everyone to enjoy. Our center is used heavily for tongs, weddings, functions, events, competitions. It's a contribution to Chinatown and to Calgary

Lots of multicultural events happen at our centre, it's a special venue to bring out the uniqueness of different cultures, celebrate culture and learn from each other

My colleagues bring their children bring their children of different ages to Chinatown to learn about culture

Kids show off talents- learn dragon and lion dance, Chinese instruments

Chinatown cannot compare to a mall. It has roots and it is a landmark.Chinatown is a place for people to learn about culture; people don't go to TnT to learn about culture they come to Chinatown

Very important to have safe, clean Chinatown with affordable housing-This is a residential area

Our Seniors centre and has lots to offer- over 40 services (benefits interpretation, day support program, general support). It's a social and cultural hub that seniors feel comfortable and safe at. It's a place to seek help and essential services-after the flood, people lined up her for help at the seniors centre.

Our social organizations are very connected and help each other for success. We can easily refer people to other organizations for help. This is very unique to the Chinese community and I don't know if there is another place this connected

All the buses come down so it's convenient for seniors to come to here. Seniors also go to eat and grocery shop. Chinatown has so much to offer to seniors, it keeps them active and healthy.

Chinatown is a vibrant, culturally active community with lots to offer all age groups-speech competitions, Chinese rappers and music etc

Chinatown is proud to have many active members of the community to make it vibrant

Food - real Chinese food at Silver Dragon- Dragon City Mall has unique shops with unique things



Stakeholder Report Back: What We Heard November 2016

There are lots of classes and things you could learn and do in Chinatown - cultural skills, workshops, Chinese instruments, lectures

There is a lot of talent in Chinatown willing to share their knowledge and expertise- when a 10 year old an 80 year old can get together in a room, it is a beautiful thing

There are some future leaders emerging and taking the torch from the older generation

Represents nexus of cultures, history, future economic development (jobs), leisure/entertainment

Nexus of multiculturalism, tourism: extrinsically seen as safety & security , secure of belonging for seniors & new comers

A rich Chinatown is often viewed as a key driver for foreign direct investment, tourism attraction and employee attraction

People have to want to live where they work

A city without culture is not that place

Chinatown can play an increasing role in achieving cultural & economic development goals given the importance of trade with china

How much investment from china will happen without support for Chinese culture and population

For many years, I taught a University of Calgary field course out of the Calgary Chinese Cultural Centre. One option in the course was to do volunteer work within the Calgary Chinese community, such as at Wing Kei Care Centre. About one third of the students, 10-15, would take this option each year. From the reports on their volunteer work I realized the value they were gaining and, indirectly, the value that I was gaining as their instructor. Students were able to experience the cooperation and concern for the less advantaged within the community.

Based on their experiences I came to believe that students would be aware of and able to practise an alternative set of values that very likely would benefit them and broader society. Accompanying this realization, I recognized that these values would not exist except for the critical mass of Chinese culture that existed within Chinatown; therefore, Chinatown became special for me and has remained so since.

There is a Chinatown everywhere: historic importance as home of labourers with lack of language skills; a way of bonding with like individuals No longer the case: new immigrants speak English, professional, rich "An ethnic attraction" Emotional connection e.g. every Saturday for Chinese school more memories than anything



Stakeholder Report Back: What We Heard November 2016

Ability to cater to Chinese population Business connections

This is where I spend my retirement days & socialize with my friends in my tong. For over 50 years, my family watched Chinese movies, had many family dinners. Dim Sum lunches, birthday, wedding, and special occasion, celebrations in Chinatown. This is where I buy authentic Chinese groceries, barbeque meat and bakery pastries.

My tong where I volunteered for most of my life is part of my life. Hence Chinatown is part of my life.

In my job I am responsible for 100 seniors aged 70-90 +make sure they feel safe. Chinatown is familiar to them, they love it. They access facilities in Chinatown, it's walkable and they know where to go. There is no language barrier, totally at ease, not intimidating. Provides a social life and basic needs. Safety is concern especially traffic speed

Sidewalks- seniors love their walks, clean sidewalks in winter are very important, sidewalks that aren't cleared limit mobility

The parks are wonderful, the seniors love the park to walk they feel safe and comfortable

Seniors appreciate when their families visit them, would like City to look at the parking issue now. It's expensive downtown core rate, rates prohibit visitors

Is there a way we can share parking spaces between uses and organizations?

Parking hurts businesses for family- Chinese family dinner usually involved 3-4 families. Where to park that's affordable. Need (loading zone) a place to drop off seniors and young children safely, especially in the winter. It is hard to have a family dinner in Chinatown due to parking issue so we choose restaurants out of Chinatown.

Personally- Chinatown is a place that makes me feel like I'm at home, familiar, a sense of home again. I remember the days when I was a student in UK and Chinatown was the place that gave me that familiarity of my homeland and my roots.

Community - We need a place in the City where new immigrants can have a place to find home again, celebrate and embrace culture. It is a place for Associations/societies to gather- people can enjoy making connections, eating special food together, understand roots and celebrate.

Family- Chinese school for kids is a great thing for Chinatown. It brings families to hang out in Chinatown to dine and to shop – but because of the chronic parking issue and lack of loading zone, it was too hard for parents or for the school to run well in Chinatown, so they left downtown. When the school left, it took out a lot of the business opportunities for Chinatown.

Family loved to come for food and shopping (bakery), BBQ pork, duck, bubble tea, dumplings.

Meat shops are family owned and will tailor cuts to what you'd like, will do personalized service. Those who don't speak English they can ask for what they want.



Stakeholder Report Back: What We Heard November 2016

With a Chinatown, Calgary can attract new immigrants and celebrate culture and be proud, celebrate diversity.

A. It is important to me at many levels: Job, Personal, Family, Community, and Cultural Recognition.

<u>Job</u>:

I see Chinatown's

importance through the eyes of the many seniors who chose to live in Chinatown. Chinatown being one of the most senior friendly and most walkable community definitely makes it a community of choice for our seniors as well. Chinatown is the place where the seniors can walk around independently, confidently and conveniently to access different community and professional services (medical clinic, pharmacy, optician, dental clinic, banks, community services agencies - CCECA in particular, churches, etc), shops, restaurants, gathering places (Associations and Societies), parks and bow river pathways. The seniors are familiar with the Chinese writing on the streets and stores, they can converse with anyone in Chinatown in their languages. The Tong Associations are also attractive to them as they can even converse in their dialects and enjoy the food and activities that they are most familiar with.

The Sien Lok Park and the bow river's pathway to Prince's Island provide a beautiful green space walking and gathering place for the seniors and families to enjoy.

While we do not have big supermarkets, the mom and pop running stores make exceptional, flexible, customized services to the residents and visitors. The store owners and workers usually would remember their regular customers' liking and make more customized services to meet their needs. Our seniors enjoy shopping in Chinatown's meat shops, bakery shops, herbal medicine shops, grocery shops and restaurants etc to specific what they want in their language and be understood. The selection of Chinese products and produce available in Chinatown is also more comprehensive and authentic than the Superstore, Walmart and Costco etc. It is also worth noted that there are street hawkers that sell fresh home-grown vegetables that are also popular with the seniors and shoppers.

Chinatown is a place that resembles home and remind us of our roots for many who have immigrated from China, Taiwan or Hong Kong and for many Asian Canadians. The Calgary Chinatown is compact but has almost everything you need to meet the senior or any resident's basic needs – accommodation, food, shopping, services and accessibility (to Centre Street). It is a great landing place for any immigrant to learn the ropes to adapt into the Canadian life.

Personal & Family

I left Hong Kong at the age of 15 and studied in the UK. I never forget that how special Chinatown was to me personally. Leaving home to a foreign country, t I was desperately homesick. Chinatown gave me that sense of familiarity and home feel. I was comforted by the familiar fine dining, and the wonderful food and supplies shopping in Chinatown. Even in later years when I was totally integrated in the UK main stream society, I still loved to visit Chinatown



Stakeholder Report Back: What We Heard November 2016

and bringing my friends of different nationalities along to experience its unique culture, dining and shopping experiences.

I moved to Canada 19 years ago. Again, Calgary Chinatown has served as a reminder of my roots and maternal home, a place to enjoy the food, shopping and services that I enjoy, as well as a place for me to introduce or celebrate the Chinese culture with my friends and family.

Now a mother of three, I have put my children in Chinese school on Saturdays and have they learn how to read and write Chinese. The Chinese school has helped them to learn another language but also their roots and the Chinese culture. It has helped them to appreciate and communicate with their grandparents, parents, and Chinese speaking friends and families. They also decided to volunteer at Chinese speaking community services organizations such as Wing Kei Care Centre, Clover Living and Calgary Chinese Community Services Association. They even volunteered in flood recovery work in Chinatown by helping Chinese speaking residents to clean up their apartments and garbage, and serving food. Their roots and their ability to read/write Chinese become an assets to help out in the community. I contribute this to the existence of Chinatown and Chinese schools.

Community

Chinatown has been serving as a community services hub for many new immigrants and Chinese seniors. There is about 100,000 Chinese in Calgary right now, representing 1/10 of the city population. As announced in the recent news, Prime Minister Justin Trudeau and his Foreign Minister are planning to accept 300,000 Chinese immigrants to Canada and distribute them out to different cities in Canada in 2016 or so.

Here is the link <u>http://www.theglobeandmail.com/news/politics/ottawa-seeks-to-bring-more-than-300000-newcomers-this-year/article29069851/</u>

This further % of Chinese population in Calgary would further elevate the importance of Chinatown. There is a great need for the language-specific support to help the new immigrants to get settled in Canada and get integrated into the Canada way of life.

Cultural Recognition

Canada prides itself to promote cultural diversity and integration. Having such a significant Chinese population in Calgary, it is reasonable and sensible to recognize the importance and contributions of the Chinese Culture.

Chinatown has been a unique and culturally distinctive neighbourhood. It is the cultural enclave where many Chinese and community gatherings and celebrations are held. Calgary should really preserve and further enhance this special China 'town'.

Losing Chinatown's identity through insensitive redevelopment

Increased competition from big box retailers

No strategy to deal with parking

Outside image of safety and cleanliness issues



Stakeholder Report Back: What We Heard November 2016

Building height restrictions: Terraced from less than 10 storey along Bow River and Centre Street, increase block by block towards the Core, encourage Oriental architecture features

People-friendly green spaces for transit (and taxi) waiting, people meeting, one huge area and several smaller ones spread around.

Free to low-cost space and equipment for small scale mild sports for the many thousands of residents, workers, students and visitors of Chinatown and areas towards City Hall and the Core, who may find formal fitness centres too high profile

Small to medium size public art spread around to recognize migration history and contribution

Protect and preserve long-time small family-run retail businesses, no large chain stores/restaurants.

24/7 no street display, performance, broadcast, panhandling and any kind of selling or soliciting in public space

Noise control and late hour activity restrictions

2. What are the most important issues facing Chinatown today? How do you think we can address these issues?

More businesses, more vibrant

Safety is again a major concern. Surveillance cameras need to be installed.

Culture - many different cultural groups. Visual, dragon dance, performing arts, buildings.

What is the culture that we want Chinatown to create?

Heritage – what kind of heritage do we want to preserve in Chinatown?

Affordable Housing would be ideal for the "parking lot" site.

Would be good to link Eau Claire to Chinatown to make the two site better connect each other.

LRT @ centre street seems to more cost effective.

Maintaining a vibrant & ethnic community in the heart of downtown Calgary.

Updating Chinatown infrastructure and while maintaining the cultural space.

(Chinese characters; beautify Chinatown; there could be some high-rise buildings; shops need to be kept ∕[¬]

Would prefer slower traffic, 30 km/hr like school zone along major intersections.



Stakeholder Report Back: What We Heard November 2016

Bring more business opportunities.

Make Chinatown part of downtown not isolate area.

I visit Chinatown 4 times a week (volunteer) – safety (6 month 1 death) – healthy – parking is too expensive weekdays > \$10/day.

Crosswalk across the bridge needs to be extended.

Rent is too expensive.

Safety is a big concern in the residential area.

Chinatown should appeal to a wider demographic like the younger generation. It should be a place to visit for more than just the food.

Stop sign at cultural centre is not respected.

Keep Chinese culture.

Beautiful China Town to attract more people from other areas (provincial & country to attract tourism).

We dearly with the Chinatown and this project becomes part of City development as part of modern Chinatown in the future.

Chinatown is stagnant. It's critical to move forward.

We need more highrise buildings in Chinatown such as office tower, apartment tower, and hotel to draw more residents and people working Chinatown.

Chinatown needs to move forward with better / more attraction for everyone.

We need large enough size mall attract people to come down. Otherwise Chinatown will be rundown.

Chinatown is the North Hill mall of Calgary. Guess how exciting that is?

We have lots of empty parking lots – is there a way price these better so they are not sitting empty.

Centre Street divides CT. It's esp. hard for seniors to cross.

How do we make people feel safe crossing CTR street? Can we reduce speed?

Chinatown must need developments in the future. It is impossible to maintain the current dead. Hope to build more high-rise buildings in Chinatown, and more businesses come into Chinatown.

Chinatown today should be the Chinatown of the many residents and merchants, not the Chinatown that a few people used to against others to build buildings.



Stakeholder Report Back: What We Heard November 2016

Build large supermarkets. Have competitive ability in shopping.

build branding and variety of stores

Build another Chinatown somewhere else.

A bit too old already.

None of the buildings are worth keeping.

Groceries / restaurants are important but can be built anywhere.

Drug trades?? Parking, crime.

Mouse / cockroach issues.

Clean up older building (revamp). Traffic is ok. More parking needed.

Add a bazaar area. Update buildings (govt money). Rules about garbage and storage. More inspections on businesses for illegal practices.

Modernize street level. Clean up sidewalks. Get owners to clean up buildings. Trucks (garbage pickup) only early in the morning. Beautification to attract people.

Elimination of traffic. More rail usages. Electric trolleys. Track system. Electric "Car2Gos".

Parking cost too high

Not pedestrian friendly - Road rage

Environment is not good, money is a problem. Government and the wealthy should invest more

Chinatown should be redeveloped. Use the new buildings to replace the old ones. The same area of the old house to be exchanged for new house for the existing owners. Utilize the method of mainland China

It should be developed, but ordinary people had a hard time if it is growing so fast. If many high-rise buildings are developed, the rent may be too high.

some places are a little old. Should be renovated somehow

Many empty shops need to be filled, but keep Chinese merchants.

Lack of parking

Please think about the traffic & seniors' safety. Thanks.

Doesn't always feel safe at night.

Everything is good but needs to be cleaner.



Stakeholder Report Back: What We Heard November 2016

Don't give extra density for free. Make them buy it from older lower properties so that those properties can maintain themselves b/c they don't have lots of money.

Keep cars out

Parking - very difficult - maybe another parking lot - cheaper parking

Buildings are older and seem to need more improvements.

Not enough parking lot!

Trucks unloading on the street (3rd Ave)

Parking is not enough, and expensive

Chinatown special landmarks

Chinatown needs to keep or extend the Chinese unique cultural style, no to be cut into pieces or isolated

We agree with development but keep Chinese (unclear??)

Should be people friendly, comfortable.

NO highrise. No commercial. No unlucky colours. No glass buildings. No unlucky signs/numbers.

Need more/clear loading zones. Sufficient parking spaces that accommodate short term parking.

All signs need to be written in Chinese.

Pedestrian lights not long enough, more time needed to cross the road safely, e specially if you are elderly.

Safety in the evening. There are inappropriate activities.

Left over garbage.

Old buildings are not universally accessible (seniors, wheelchairs, the blind need to have easy access).

There are no places to sit.

Buildings need to be repaired. The paint needs to be refreshed.

Safety is a big concern.

Cost of parking too high. More low cost parking.

Losing identity ie. buildings, culture.



Stakeholder Report Back: What We Heard November 2016

The flags near the light post need to be cleaned and ironed. This has been told to Druh but 0 action.

Younger & older population will need to work together.

Not enough parking in chinatown.

Not enough malls. There is only one shopping mall - Dragon City but there's nothing to see.

Traffic! Cars making right turns in fast speed/neglecting seniors. Safety is a concern.

Include other culture in chinatown. Why not include other culture?

Parking is bad.

Economy is poor and there's more crime.

Restaurants are closing down. Not enough parking.

The tall buildings are changing the community.

No parking. Parking is too expensive.

Address crime and safety.

Dragon city mall. #3 bus stop has a lot of garbage lot's of drunk.

More opportunity for business.

Too little parking and too expensive.

Harry Hays parking is not available on Sat/Sun. Why? The bldg is not open on weekends.

Parking is too expensive. People rather shop at the suburban malls with free parking.

Fear the crime Especially the Car park

Driving is an issue, people running stop signs

Kickup a notch on cultural characteristic

More festivals that are fun and inclusive to everyone

Careful landuse and redevelopment plan

-> Need a Master Plan for chinatown to thrive for Calgary

Lack of parking but also no real draw to the area

More parking and a police station in china town

Safety (crimes)

Cleanliness



Stakeholder Report Back: What We Heard November 2016

Graffiti More interesting mom/pop shops More and more residents Parking Fun things to do Reduce graffiti & crime Parking for non0residents need to be included in new developments

Any new development should take on a Chinese (hong Kong) architectural theme.

It's stagnant but not much room to grow

Parking --not enough & too expensive

Value the existing buildings

+15 over 3rd Ave & centre st. - safety issue

If area to be redeveloped keeping the façade is a must.

Parking. Everyone drives in from elsewhere so spots are limited. It's also very expensive to park.

LOOKS DEPRESSING! NEED A TOTAL OVERHAUL.

Parking is horrible. Illegal parking + difficult to get a spot

Winter city covered places

Need -mixed Asian. Phillipian people -good food -convenient parking -Entertainment

-LRT Station -Local residents & visitor's needs -Environment like T&T Mraket with various businesses -winter city needs inside mall

immigration settlement social programing

Downtown Area at Chinatown

Food Market -> Chinatown destination.



Stakeholder Report Back: What We Heard November 2016

It is dirty all the time Security there are junkies + safety all the time.

Control the traffic, bikes & cars. Follow the rules!!

Derelict buildings (Indo-Sino building)

Parking is hard

Bus #300 just have one stop in Chinatown. No stop for the other direction.

Not enough creedance given to Chinese history in Calgary's Chinatown.

A lot of developments around Chinatown. Some historical buildings have been changed. Old buildings can be replaced. Rental might be go up with new bldgs.

Clear out building at corner of 1st St / 2nd Ave. Vacant building not beneficial to community.

Application parking lot does not drain well / water stands on site.

There should be more resources for people that live in/on the street.

Crowded.

The new development should include Chinese characters & have Chinese stores at the ground floor. Should have more wholistic planning for Chinatown.

Need more residential presence. Critical mass to support commercial.

3rd Ave is transition zone. An office tower development is not right. Mixed use like Telus sky, key!

Should have diversity such as mix use, larger residential units

Bike & pedestrian control. No consequences to texting & biking

Homeless & drug dealers

- recording story - where? - gallery of Chinatown - museum of Chinese & Canadian

Problem with homeless not using public washrooms

Clean up! Clean up!

Limited parking, Chinese shops outside Chinatown, Chinese restaurants outside Chinatown

Keeping the culture and food traditional - and not westernizing it or watering it down

- Underutilized / underdeveloped space between East Village & Chinatown – should consider how to better connect w/surrounds

No parking

- Limited parking – maintenance of data & coming identity – space to cont to develop



Stakeholder Report Back: What We Heard November 2016

-more activities

-Clean up! Clean up! Particularly centre street.

-bigger building. Develop community centre

With both Chinese and Western cultures

Create a street with stores specialized in Chinese goods →Bring together Chinese medicine practitioners in Chinatown

- Lack of organization in various event planning – promotion of senior participation – activities with Chinese flavour such as Chinese chess or Mahjong

Immigration Settlement Social Program

→Provide job opportunities Reduce language requirements →Immigration Settlement Social Program

How to maintain the unique characteristics of Chinese culture? So that this region is different from others in the downtown area?

Property management of apartment buildings needs to be improved

We need to build more low-rent housing, smaller suites, with necessary everyday facilities but not too many sports facilities that the elderly won't use

Vehicular and pedestrian traffic clash with each other. Hopefully the traffic would be better organized.

Many Chinese seniors live in Chinatown, so it's very important to provide more convenient facilities to the elderly!

Seniors' clinics and medical facilities need to be taken into consideration in the new plan!

Childcare facilities need to be improved, taking into account of natural lighting, ventilation and intergenerational enjoyment.

Hopefully not too many high-rises in Chinatown

We need more multilingual signs, road signs for direction! Especially signs for bus stops, Chinese!

How to attract more young people to use this area?

How to handle the relationship between this region and Bow River? Flood drainage measures?

How to deal with vacant shops and revive the business atmosphere?

Hopefully there is a street for Chinese specialty foods, including a variety of foods from Northern and Southern China

- can



Stakeholder Report Back: What We Heard November 2016

The existing cultural life is too monotonous. Addition of a variety of entertainments with cultural characteristics is needed, such as: Go.

The government needs to oversee and manage the usage of senior welfare programs and improve their effectiveness.

- Unique building facade with character participate in the autumn workshop

Fully take into consideration the impact of the overall architecture on surrounding area – 30-storey is too high – similar appearance to the apartment buildings on the same block (15 layers)
 When viewed from the river, the new buildings cannot be higher than existing buildings

We need more Chinese atmosphere

1 We need some more shops selling Chinese goods 2 We need more awareness on scams targeting the elderly 3 More care facilities for the elderly.

Chinatown needs development \cdot modernization \cdot catching up with the rest of the world \rightarrow showcase Canadian Multiculturalism

Chinatown needs Chinese characteristics and should be clean (streets + inside the buildings)

business Parking problem. Because no parking, so not coming. 多些restaurant

Not very busy. Needs more businesses. Parking problem. Because no parking, so not coming. More restaurants.

The street-level corridors should be interlinked. Each block is separated and not connected. It is inconvenient for seniors and tourists alike. Not integrated enough.

The street-level corridors should be interlinked. Each block is separated and not connected together. It is inconvenient for seniors and tourists alike. Not integrated enough.

I am not yet well enough informed to answer this question, although, according to the most recent census data I have read, it is a very low income area (like east village prior to cmlc).

"- Old buildings - Safety of seniors - Conservation of Chinese culture"

Hostile attitude toward cyclists. Shops that would benefit from pedestrian thoroughfares but instead have small, cramped roadway spaces between them.

"Some of the buildings are empty and/or need a face lift. Perhaps the rent is high in this area so not as many businesses can afford to be in Chinatown. I feel like Chinatown could be bigger with all buildings no longer empty. There are definitely some parking challenges as well. In addition, some people feel they have the right to park on the sidewalk which is odd."

Lack of parking. Business don't get enough customers.



Stakeholder Report Back: What We Heard November 2016

The efforts by big business to change the face of Chinatown. Don't allow the construction of LARGE residential or office towers and require all new buildings constructed to have a Chinese nature to them.

"Businesses are closing so not a lot of places to shop. Having more stores would be nice. More events could attract more people. I know that in the Vancouver Chinatown, the homeless population is very aggressive so no one wants to visit there. It is not the case for Calgary but if there are preventative measures somehow to ensure that it does not happen in Calgary, that would be great."

"We need more young people in Chinatown, it is necessary for young people to feel they are proud of this space. If people don't feel connected to the community, they would not care for the community. Adding modern and interesting elements into Chinatown while respecting the culture can make the place very unique. For example, if there are places where youth can participate in creative art, performing art or have a gathering place, it may be an attraction to them. Chinatown should also have some infrastructure to give it a unique outlook, just talking out loud, the windows of the Canton Block can all be repainted red with lanterns hanging down, it will be very nice and can become a place unique. Tourist may want to come to photo shoot. There are murals all around Chinatown, I can see people going there to take pre-wedding pictures and some of those pictures are found on magazines, if we have more of these streetscape, it can be another attraction. Of course, the kind of businesses can be more diversified. If we want to make it a tourist attraction, there must be something tourists want to see and buy. However, one of the challenges for Chinatown is parking. I don't prefer to go to Chinatown on weekdays when parking is expensive, so making parking more affordable can attract more people to stop by."

Rising rents. Please don't concede to those who wish to keep things stagnant. All that can do is the opposite effect, of reducing commercial space availability and causing increased rents in what does exist. Ensure that development isn't too "high-end" so as to price out local vendors (food, etc).

"Many of the buildings are old, and run down. Also many commercial spaces are vacant. I feel like Chinatown as a whole is on the decline because it doesn't look like a nice place to run a business. I think a lot of the old buildings need to be torn down to make room for newer ones. I look at Vancouver's Chinatown as a primary example of what happens when the development of a Chinatown stagnates; less people visit, which means crime increases and shops move out to Richmond because it is cleaner and safer. Vancouver Chinatown is in an awful state, and I would not like to see that happen to Calgary Chinatown."

lack of shops/commercial. empty malls

"1. Trash: I've observed a lot of trash lying on the roadsides during my walks though it. I think this can be addressed by giving more attention to the cleanliness of the area. 2. Lack of a proper supermarket in the area 3. I wouldn't take friends from out of town to see it or eat there (tried a few restaurants and they weren't good)"



Stakeholder Report Back: What We Heard November 2016

Age of buildings (beginning to look run down), availability of parking, cultural preservation (I.e. language classes, classes & activities for family & children)

Parking spaces, or cheaper parking, maybe a parking lot just for car to gos so they don't take up as much street parking, or free parking in the lots after 7

There is too many old, dirty and unkept places in and around China town. The area needs to be rejuvenated and cleaned up with new store fronts and mix-use developments where people can actually work eat and shop in the area. I believe adding additional mix-use buildings in the area would be beneficial to the entire area as more people would be working, eating and shopping. The base of these buildings could have more then one floor of retail. Also an emphasis on more affordable residential homes in the area would get more youth and vitality in the area which is needed.

Some parts are a bit run down. Modernize but preserve the cultural flavour.

"Buildings are runned down and there is no incentives for property owners to enhance there properties with low to negative economy return on new investments. The city authorities should relax building restrictions and provide grants and/or incentives for property redevelopment. Basic criteria for redevelopment or building enhancement should be drawn up to provide equal opportunities to all stakeholders instead of review/approval/public opinion on individual projects. Criteria for redevelopment should include sufficient public facilities such as parking, green space, gardens and residential/commercial ratio. Residential and commercial facilities should be for market value with the view to beautify and modernize the City of Calgary as a whole. Development of low cost residential and commercial properties should be deterrd for this prime downtown location."

I think my greatest fear is that Chinatown will become obsolete because of the expanding nature of Calgary and its suburbs. Yes, we can find everything outside of Chinatown, but there is something special about the community down there. I find it sad that bubble tea shops can afford the rent, but favourite noodle joints and fruit markets can barely keep up. I would like to see a revitalization of the neighborhood with continued affordable housing and programs for seniors, programs for youth and a community centre like in other areas of the city.

Government should help and keep all old buildings and landmarks

The most important issues facing Chinatown are becoming more well-known outside of the Chinese community. I'm still discovering new restaurants now and I'm there all the time. They need more publicity to help non-Chinese people discover Chinatown. Also I wish the shops had more items that people want to buy, I'm always worried about the health of the small businesses there and worry they don't get enough traffic. I think to address these issues, they should invest in publicizing the unique restaurants and shops in Chinatown through social media and traditional media outlets or a self-guided tour of Chinatown with clearly stated hours. Places like Auntie's Chinese Burgers or Kim Chi House are such unique gems, I would love them to get more attention from everyone.



Stakeholder Report Back: What We Heard November 2016

Justifying its existence and merging with the surrounding community. Major developments/buildings could attempt to design their frontage facing Chinatown to merge with the area while other sides of the building are more conservative.

I would hate to see it razed for more soulless office space etc. I think preserving the history culture and personality of chinatown is vital.

The area could use a bit more bustle, and could stand to grow a bit. Some unnecessary stretches of surface parking lots that could be put to better use.

Keeping it together

People really want to enjoy Chinatown, you can really see this when they put on their annual Chinatown festival in August. I think that the costs of running a business and parking are preventing the businesses from thriving.

Some areas need to be revitalized to match the newer surroundings.

an important issue that china town is facing is price in parking also it is run down not enough investors. not sure how to address this issue ... move chinatown?

"small buildings is a mistake, just gonna keep pricing everyone out. the only way to keep it going is to attract WAY more business, retail, restaurant, housing, schools/daycares, etc. for that, there needs to be WAY more vertical spaces. could use a supermarket, daiso, 24hr eatery, increased seniors housing, candy shop, daycares/after-school programs, more serious kung fu studios/gyms, radio stations, medical centre, family planning, modern book stores, gardening/landscaping centre, etc. the ones that we have now are stagnant and underinvested because not enough traffic to stay fresh. Chinatown should be less about maintaining a museum of architecture and more about being a focal point of traditional Canadian-Chinese culture, services, resources, and commerce. get rid of simplified text - Chinatown should not perpetuate axioms of the communist cultural revolution."

"The general population of Chinatown is made up of mostly seniors and low income families. Low income housing would help new immigrants and help the seniors find a place to live."

stores lack of diversity. hard to park. providing more well planned/designed parking could help to draw more customers. providing more affordable residential units may help to bring more customers to the stores and vitalize Chinatown. also add more public space for activities, improve public space design, add more public arts related to Chinese culture. Diversify the uses in this area, e.g. galleries, souvenir shops, community meeting space that could be rent out to downtown businesses, etc. I really think parking and traffic is a big issue that affects the use of the area.

The streets, the business and the environment are outdated. There are less and less reasons to go there. Need to attract more people to go there, either through unique shopping, or authentic food, day and night activities, gathering places. I like the food market in Taiwan, and the alleys in Melbourne.



Stakeholder Report Back: What We Heard November 2016

Its dirty and empty and is not welcoming to people who speak English. We need more of a hybrid Chinatown that everyone can enjoy.

I do not think it has really grown since we immigrated 6 years ago. I would like to see more Chinese shops and restaurants. Incentives must be given (if not) to retain and attract more authentic Chinese businesses. Aside from the cultural center and the temple, there must be more attractions to see to futher understand their culture. I would like to see more authentic Chinese shows, plays, music in a Chinese Theater where performances are available throughout the year. Have these advertised regularly not just through Chinese publications but also through regular publications and via OMNI channel. Fire more Calgarians to be more aware of these, contribute more and be involved more, offer more access to study their language and martial arts. Offer these not only in downtown or in NE recreation centres but in all quadrants!

Expensive parking makes it undesirable for some to go to Chinatown more often to support the local businesses. Many businesses have closed due to not enough business.

"Traffic and parking are problem. It certainly appears that Calgary Parking Authority is owned by Car2Go nowadays. City transit bus route #419 running between Foothills and Parkhills was conveniently designed to by passed Chinatown. We wonder what is the intent? For two more blocks, between First Street SW to First Street SE, along 2nd Ave South and 3rd Ave South, route 419 would have a lot of appreciative rider. We also ask City of Calgary's By-Law enforcement to do not only issuing parking tickets in Chinatown but also issuing tickets for littering of cigarette buds offenders. We would appreciate to see any action."

It looks very run down and dirty. Needs some renovation.

The gentrification of Chinatown across the world is the issue. I'm terrified to think what our Chinatown will look like in 10 years. I love that the city is doing what they can however I'm afraid that the people that matter the most, those who live in Chinatown cannot speak for themselves because of language barriers. Consulting with the residents here in thier language is key to preserving Chinatown. We need to treat Chinatown as a historic site and preserve or amend our buildings instead of building up and around it. We need to build up our Chinatown not around it. perhaps it's a simple as appointing an ambassador or looking at restoring the aging buildings. Whatever it is, we need meaningful acknowledgement from the city that this is important and worth saving.

there are less and less people going there. most people go to harvest hills or pacific mall in the ne. I think because there are not enough attractions to keep people's interest in Chinatown. I would think if we can promote the Chinese culture in Chinatown, we can attract more people.

Calgary Chinatown is facing a shrinking presence like most other North American Chinatowns. I think the City can address this issue by revisiting the ARP with community input from both inside and outside of Chinatown. I think there needs to be careful thought around how things are being approved/developed, otherwise we could risk losing a cultural historic hub. I personally did not know that Livingston Place is considered being part of Chinatown. I work in that building and would have never associated "Chinatown" with that.



Stakeholder Report Back: What We Heard November 2016

The encroaching development/office tower streetscape. I believe historical preservation of buildings is paramount and has been long ignored in Calgary's past. More incentives to develop local mom and pop shops to preserve/create a unique dining and shopping experience. Walking around Chinatown there isnt too many places to comfortably sit and hang out on the street.. focus on landscaping, streets, more lighting at night will create a more vibrant pedestrian environment.

"I think there is a lack of parking and people do not feel safe at night due to previous shooting in Chinatown. I don't find the stores attractive to me, the owners are not friendly when you ask for information on their products ."

Encroaching development in an already high density planning district. Should it have its own special planning designation (hybrid with heritage aspects?)

Development in Chinatown has "stalled' over the past number of years, while development in the downtown core and other locations in the City has flourished. It is my understanding that residents and individuals of prominence (" the Chinatown Community") have made it difficult for developers to construct developments that are economically feasible and work with in the confines of the existing ARP. Often the Chinatown Community want 15 story "squat" large floor buildings that are visually unappealing. Developers, the City Planning Department and the Chinatown Community have to work together cooperatively on proposed development for various sites that include a good mix of multi residential, commercial and retail spaces. Look at height restrictions' of 22 stories that make it more feasible for developers to construct, however do not shade the Bow River. Make the buildings visually appealing, not have large "squat" floor plates, and incorporate an Asian motif around the main floors of the developments. Ensure that the developments contain adequate parking for occupants and visitors, as well as adequate loading facilities for occupants.

Victoria has a fun Chinatown with secret back alley shops that feel clean and safe. Chinatown needs a vision for development that includes keeping some of the historical buildings. I like the music centre that kept the old hotel as part of the plan. Maybe close off some streets to traffic and create places for events and people to gather.

It is a dying district. It needs revitalization. There needs to be more foot traffic. There are all sorts of dead zones, abandoned sites, and massive parking lots. There is no cohesive policy around gateways to the district. Also, it appears that the area is unwilling to modernize. The fact that there is a massive seniors' population, most of which does not speak English well, is a huge challenge going forward. There needs to be an effective balance of traditional culture on the the one hand and commerce on the other.

Not enough free parking. Need more green space. Need better side walks (not chipped ones, please).

"I find the lack of parking space as a challenge and hazard (there are spaces where people are blocked in). I've not studies urban planning, so do not have an idea of how to increase parking in the already crowded area. The brick front to the stores could be cleaned up."



Stakeholder Report Back: What We Heard November 2016

The old buildings make China Town look sketchy. Especially with all the new buildings around China Town, going to Chinatown seems a bit clustered, old. The streets also feel crammed.

Parking is an issues. More parking, not more building.

Parking

Proximity to river and consequences of 2013 floods, gentrification and high-income development

its unkempt appearance, it goes from very modern i.e. the new Chinese multicultural centre to very unkempt i.e. along centre street

"China town's most important issue is like the rest of areas built in the flood plain. How to lessen the effects of flooding and to update and protect buildings that were damaged in the flood. The people that live in China town should have the FINAL SAY in the development of China town. CITY HALL can address the issues in China Town BY ACTUALLY LISTENING TO THE PEOPLE THAT LIVE THERE. (unlike every other project). The people of China Town have always known best how to integrate families. business and tourism in a relatively small area I think they can do a great job of designing an area that works for everyone, CITY HALL AND DEVELOPERS SHOULD LISTEN TO THEM!!!!!!!!

It is too crowded and should be expanded. Have more development. (bigger buildings)

let chinese deal with any expansion not us taxpayers

Maintaining it's unique nature. Being located in the downtown core, it is always facing pressure from those wanting to encroach on its area. Rather than considering projects that will reduce the size of Chinatown, we should be looking at those that embrace its unique cultural strengths and make more of a focal point.

"The most important issue is systematic exclusion of Chinatown residents from substantive and meaningful consultation in city-lead or city-approved development affecting Chinatown residents and stakeholders, in violation of city policies including the Chinatown ARP best practices in consultation. The city can address these issues by committing to proactively fulfilling its obligation to consult, rather than only in response to protracted and public community protest. The second most important issue is the city's lack of policy vision for sustaining 21st century communities and economies. The value of deals and relationships that flow through Chinatown is on the scale of those that are facilitated by the city's Plus-15 network. The city could make more meaningful policy decisions about this area if its administration and elected officials treated Chinatown as (at least) one of Calgary's many regular communities by providing adequate services and attention, instead of doing Chinatown engagements as special events occurring on average once per decade. Ideally, the city builds the cultural and business competence to recognize the many ways in which Chinatown's contributions to the city's social and economic vibrancy (say, in tourism, KIBS, active living and wellness) could be actively promoted and expanded, rather than being actively stifled by city policies that continue to embed decades of institutionalized discrimination."



Stakeholder Report Back: What We Heard November 2016

Aging Infrastructure and lack of new Infrastructure to attract people to go (not residential buildings) lack of businesses as old ones are closing down, expensive parking

The mot important issues today is preserving Chinatown from development and elimination. You as the city can help develop it more, preserve the buildings (Chinese cultural centre and the temple) as heritage buildings.

"-parking - should be a historical site, bike lane should not be allowed -government should spend some money to renovate it"

Jaywalking is a major concern. Also illegal parking. Need more enforcement to keep up.

Everything has been left to run down. Restaurants are mediocre the dragon city mall is almost empty of anything worthwhile. More vibrant shops and restaurants would be a good starting point along with removing the sidewalk food vendors which appear to be lacking cleanliness

I would like to see Chinatown bigger than it is and more festivals in the area to bring in business. Would be nice to see more different festivals from different Asian cultures represented in the Chinatown area.

It's very dated and not aging well. I do like some of the historic buildings, but the majority is becoming quite worn and unappealing much like many other Chinatowns in Canada.

Too many tall buildings. It makes people hard to breathe. Please do not destroy Chinese culture in China.

By letting the Chinese people who live there have a say in what should be done in that area. I believe that the City of Calgary should think twice before scheduling a contractor to build high-rise condos, give the land to the Chinese that's what I say.

"Developers who do NOT listen to the concerns of the people who live in Chinatown. It is not fair to ram something 'down their throats' without thinking about how it will affect this community. Let the people decide. This is a special area and certainly does NOT need large developments the community does not want. Let's hope the City of Calgary will work with this community and NOT FOLD to a developer. (the City of Calgary has certainly allowed developers to ruin other areas of Calgary - in my opinion.) Thank you asking."

Safety. More dense neighborhoods/more people living/working in the neighborhood and better lighting will help me feel more safe. I think Chinatown needs more residential buildings (large apartments) with businesses operating at the base.

The recent land use redevelopment will change Chinatown traditional culture - small buildings with Chinese arts and culture. We do not need downtown in Chinatown. We do not need tall buildings in Chinatown that will have negative impact on pedestrian safety and lost the advantage to be the must tourist attraction.

A lot of other businesses are opening up in china town and it's starting to not feel like it used to 30 years ago. We need to eliminate businesses that are not related to the Asian culture from



Stakeholder Report Back: What We Heard November 2016

that area. Th city is growing so fast and they should be looking for space outside of this small area to build.

It is an eye sore, get rid of it as soon as possible.

Cleanliness. Bylaws

"The Calgary Chinatown is now facing marginalization and displacement. Some might think that the issue could be resolved by simply and imperiously placing new mix-use sectors in the community; however, that cannot help reserve the uniqueness of Calgary Chinatown. There's not enough consultation for the public. Besides that, why the Chinese language is being translated into the simplified Chinese? It should be translated into the traditional Chinese. The simplified Chinese has no ground on preserving the tradition and heritage of Chinese culture."

I am concerned that the city will allow developers, willing to pay \$\$\$\$ to build high rise monoliths, to tkke over the area or squeeze the Chinese community out completely. I would not support that direction...not everything in Calgary revolves around East Village!

No large developments...keep it small, keep it quaint. A harmony park and small development, but no large towers !!!

we need to preserve its character. If we just let tall buildings to be built in or around it then it will be just like other parts of downtown.

Lack of pedestrian traffic/streetlife which is likely due to fewer retail/market attractions. Urban sprawl has caused many Chinese-based shops to open in the suburbs which competes with Chinatown and downtown as a whole. If there is some way to bring in a weekly market (groceries, artisans, etc.) to draw people down (discounts for seniors!)...something like Stephen Avenue Mall but on 3rd Ave instead. A good example is Toronto's Chinatown which has an abundance of restaurants, groceries, bakeries, retail vendors, etc. Occasionally there is a community collective market in the Cultural Centre however the location is isolated from the rest of Chinatown. Parking is a huge issue as it is not in the Calgary-culture to ride transit outside of rush hour. Calgarians won't give up their cars and must drive, but also don't want to pay for parking. Maybe there could be a free-parking day once or twice a month on Saturdays. Winters are tough...not sure how to address; maybe promote some Christmas shopping in the area. There has to be a way to draw vendors downtown which will hopefully bring the public as well. If condos are to be built, there should be a policy implemented that states the condo building must have retail space on the main level and second level at a discounted rental rate.

Pedestrian thoroughfares are limited, buildings are very run down with excessive amounts of loose wood materials on roof surfaces, possibly posing a safety hazard in a high wind event.

"busy traffic and people tends to drive fast in the area but lots of senior live in china town and it created some accidents in the area. since China town is located in downtown area and close to river front ,many developer tried to build high-rise building in the area and get profit from it. they try to eliminate or push away the Chinese culture away from downtown."



Stakeholder Report Back: What We Heard November 2016

I truly believe that without the proper vendors who are willing to take a risk in opening (or maintaining) shop in Chinatown, it will never grow or flourish to its full potential. Over the last few decades, I've seen excellent restaurants shut down, boutique shops run down, and general feeling of inactivity and dullness. To rejuvenate Chinatown once again, popular vendors (including restaurantuers) will need to establish itself in the following: Chinese Cultural Centre, Hong Kong Bank Building and Dragon City Mall. Parking in and around Chinatown should also be lowered to become attractive to both locals and tourists. Another popular attraction would be to shut down a portion of Chinatown during the spring/summer and hold an outdoor food festival or night market, similar to what Vancouver does.

Lack of vibrancy, lack of things to see and do.

Derelict buildings, filth, traffic, safety, parking, food inspection lacking, English language signage lacking, lack of quality living space

suburban draw of asian business and living is diluting the vibrancy of chinatown

being over run! Maintain what's there now and establish a buffer for growth of Chinatown only.

I find it very DIRTY, DIRTY DIRTY not safe at all at night I won't go down at night!! It needs a face lift badly.

"Traffic (including parking). During the weekends, this is not as serious an issue but for those of us who go to Chinatown during working hours, it can be quite challenging. Better traffic flow and more parking should be part of the infrastructure changes with the new plan. Also, some of the older stores are in serious need of repair. The City should help these business owners with ways to revamp their facilities."

Crime, run down infrastructure, and general "sketchy-ness"

needs to be more walk-able and have more areas to gather. perhaps easier to provide street events and fairs.

"Transportation (not currently pedestrian or bike-friendly). This can be changed by reenvisioning the whole transportation network in Chinatown to allow for all users. Also, traffic needs to be slowed. Too many people are hurt. Ethnic enclave - while the ethnic history is important (ie: ""Chinatown""), it is at risk of being exclusionary to all Calgarians. Residential should be open to all people and businesses should be ethnically diverse too. Yes, this makes it less Chinese, but it also makes it more welcoming to all."

Crime, inclusiveness, pedestrian friendliness, connectivity, public spaces. It would be nice to have some district identification signage as well.

"Aging population. Approve buildings that allow different demographics to live in Chinatown. Monoculture. Residential should accommodate different demographics and ethnic groups. Parking lots that are prized over development."

China town feels dead. The shops are not inviting. The mall is wasted space. There never seems to be people shopping in the mall. When transitioning form the bridge to China Town to



Stakeholder Report Back: What We Heard November 2016

the core, it is not welcoming or inviting. It feels dirty. It's not as walkable as it could be. The sidewalks are narrow and they have awkward steps and uneven pavement. I think more of a promenade feel would benefit China Town and invite non Asians to visit more often. I get that it is trying to mimic China, obviously, however it's in Calgary and there has to be a balance. It feels like a place that is reserved for Chinese Canadians and not a place for all Calgarians to participate in Chinese Canadian culture. I simply do not feel comfortable in China Town, and there is something wrong when a Calgarian does not feel comfortable in their own city.

"- struggle to stay relevant - upkeep, starting to become rundown - issue with attracting tenants - attempt to create own identity"

"Old and messy, a bit dirty Make it more organized and clean"

Keeping Chinatown modern.

Affordable parking, face lift

Decline in the number of businesses (shops and restaurants) in Chinatown. Increase more diverse condo developments which target all income groups and lifestyles (young professionals to low income seniors) to enhance the areas liveliness and viability for businesses at all times of the day for every day of the week.

Chinatown has no defined visible area. It seems to end and begin out of no where. Theres few places where you can turn 360 and say this is Chinatown.

I think maybe some of the buildings can look run down. Maybe there are not a diverse amount of things to keep people in chinatown beyond the restaurants, so some more diversity or awareness of other businesses and activities might be needed, as well as more awareness of the cultural centre and what it offers. Could more special events or regular events be help? Artwalks? Culture tours? heritage tours?

Preserving the buildings and eclectic businesses.

Buildings looks its fall in apart when entering from center street

The most important issue is the condition of the infrastructure in Chinatown. It feels like many buildings are in need of an update and space could be used better, especially the block right before Centre St. Bridge. it Would be nice to see more Chinese artworks on display to showcase the vibrant culture and diversity in Calgary.

It is outdated. Not as attractive as it used to be. I attend the Chinese New Year celebrations there every year. I enjoy it but always felt that more could be done for Chinatown to enhance public participation in those events

Over commercial development of high rises that conflict with the nature of the community.

Old buildings, non-functional buildings, it should be modernized as it is taking prime real estate in the core but it MUST remain Chinatown no matter what is being built.

Parking, \$\$ for parking.



Stakeholder Report Back: What We Heard November 2016

The most important issues facing Chinatown today is that that part of the city is neglected because the feeling of being welcome there is not present. I think Chinatown should be renovated and more attractions and effort be put onto it so calgarians can appreciate it more just like Stampede. Stampede is one of our biggest seasonal attractions for locals and outsiders but Chinatown is there all year long. Chinatown is also part of our Chinese community here in Calgary but also the majority of the Asian culture because we share some similarities.

It's getting run down and dated. The sidewalks are too crowded and yet somehow it's not really evocative of a real Chinese town.

Seniors - a lot of these seniors live in Chinatown to stay connected to their heritage and to move them out is a shame. It's a place where people can gather. Some of the stores aren't "Chinese" which is odd considering Chinatown should be a place where it's ethnic. Would be great to have more incentives for people to go visit Chinatown but parking is horrible. Would be awesome to have events in Chinatown (ie. "Taste of Asia")

Aging population. High housing prices, and a loss of housing.

Accessibility and deterioration. Focus on making the streets more bike and pedestrian friendly, increased parking, adding ramps, elevators and automatic doors to buildings to make them accessible.

"Parking. Traffic speeds are high on major streets around Chinatown. Drop off zones would be helpful so elder people can be dropped off while drivers go find parking. Or a free shuttle that travels Chinatown during busy days. Some speed displays on Riverfront Avenue to slow cars down."

Gangs, crime, less residential development in Chinatown

Chinatown needs some more attention. It needs regular maintenance, programming, and in some wats, expansion. To me, Chinatown actually extends all the way up centre street to 16th Ave. If you look at the shops along this street, you see that these businesses are chinese centric. It should be developed al the way up to 16th. It would be great for its residences, Calgarians and tourism. Knowing that there are also a lot of seniors who walk in this area, ample and safe pedestrian access should be priority.

"Language issues when it comes to English speaking people. It's fine and great if you're Chinese and/or speak/read Chinese but not the greatest for anyone else."

"Many issues we see range from the simple to the complex; there are many illegal pedestian crossings that causes traffic accidents. Another concern is housing for senior citizens, as many of the people residing there that are elderly people from China that have no income. The culture in china town is starting to wither away as the younger generations that are drawn to the Chinese communities will move to places like Richmond, Vancouver or Markham, Ontario. We would love to see a revival to incorporate the young and the new. Much like many other cultures, food is one of those common pieces that bring people out to gather and to have fellowship, however the restaurant scene in chinatown is slowly dying. Many of the staples are being renovated to become office space and or mexican restaurants."



Stakeholder Report Back: What We Heard November 2016

"Balancing the updating and modernization of Chinatown with keeping history and culture of historic Chinatown. Make more parking available so that Calgarians can easily access Chinatown and all it's stores. Right now, difficulty in finding parking is almost like a barrier to entry."

Chinatown is in decline! There aren't too many residents and most of them are quite old. Businesses are dying and there is not much development to bring new life to the community.

City of Calgary employees spending large amounts of the tax payers money trying to "fix China town" is the most serious issue facing it. Please stop spending my tax dollars. Please try to save money on projects like this.

More commercial development.

Maintaining the viability of the small shops and restaurants that make China Town what it is.

"Issues: deterioration of the character of the community; health of businesses; demographic trends; how to draw visitors and new residents to the community Solutions: stronger ties to sister cities in China & Taiwan; more cultural events that would appeal to a wider audience (Chinatown film festival, for example)"

Renewal, development, and retention of character.

Change management- how do we preserve what's special & unique, and what do you change so it can evolve for the next generation?

How do you build community support for constructive change? How do you communicate it?

Not a cohesive community voice. How do you hear from the quiet voices? Aging population, cultural dynamic is changing

What is Chinatown's role in the future

An unusual number of derelict buildings & parking lots that are now seen as "normal" but are draining the life out of Chinatown

Development industry shying away from Chinatown in favor of other communities because it is easier to develop elsewhere

ARP is 30 years old. Development in Chinatown is much less that the rest of downtown.

It restricts what is economically viable for development. This needs to be reviewed and revisited.

Parking. We hear about it all the time, but there is a decent amount of parking here. Look at other places in the city and elsewhere that are vibrant, such as 17 Ave, Kensington, etc. How do they deal with parking. They build a parkade in Chinatown in Vancouver yet people still complain about parking. It might be something that people always complain about.

Security and safety. We had a recent issue with an elderly man being attacked. Increased policy presence would be a big help. Perhaps the police that are patrolling the pathways on bikes could come into Chinatown to increase presence and relationships with police. People are



Stakeholder Report Back: What We Heard November 2016

coming from areas where there is perhaps mistrust of police and authority. Making efforts like this could have a real benefit.

Functional integration with Eau Claire and East Village, so that CT is not isolated.

Chinatown is supposed to be a mixed district with residential and commercial uses; however, both uses are not successful in Chinatown. For the commercial uses, a lot of stores were closed after the flood because there are not enough customers. For the residential uses, most of them are senior housing. Parking should be relaxed for proposed developments on small lots because it is hard to build efficient underground parked.

I agree with the new land use application because it can improve the street safety nearby. There are drug dealers on the streets near Wai Kwan Manor. The only concern for the new development would be there could be some absent landowners (who are from oversea).

Very high parking fees that drive people away from visiting Chinatown

Buildings are old and not attractive

More non-Chinese move in due to lower rental fee

The application (the supplemental report) and scoping report have a competitive timeline. New development should follow the existing ARP – these are guidelines that were satisfied by all stakeholders. Allowing exceptional projects results in a developer-driven process with no plan. The application lot goes without follow the existing ARP.

Parking is expensive. There is no designated parking structure so that people know exactly where to park when they come to Chinatown. People perceive there is no parking, but there is – it is just very expensive and I get complaints from my customers. The high fees drive away visitors, users, investors, business operators, cultural activities and functions.

Major Land Use Change and the ARP amendment – this one development will shape all other future developments. In Chinese there is a saying "Follow the nose". This development will drag us to follow it. We want the development to follow US.

Lack of Unity in Community Leaders – this makes an issue and even bigger issue. If the City planners had come to the community before, we would not be in this situation. I hope that it is not too late. The City must look at the situation carefully or the community will be destroyed.

I wish to spend time on my business, but this has been frustrating. It has consumed my brain, my heart and my time. Why does The City not see this they way we see this? If the City can put



Stakeholder Report Back: What We Heard November 2016

the application aside, we will be happier to work with The City. We are more focussed when we don't have a problem consuming our minds.

Concerns- why are we asking?

No hotel, no nightclubs, Chinatown improved great spaces

ARP was adopted

Sense of community in danger

Investment fund not established

No City investment in local infrastructure

Character of Chinatown is at risk of being lost through new development

Seems rundown- why? Centre Street is not pedestrian friendly (barriers, sidewalks); alley behind Canton Block- dead animals, lack of drainage, graffiti, lack of lighting;

Pedestrian's safety - traffic calming measures are necessary

Empty parking lots- is this the best of utilization of space?

Changing demographic- a primarily "senior" population is not sustainable- where can a family integrate into Chinatown? This would help towards ensuing long-term viability

It's still Chinatown cultural, vibrant lots of going on when you walk in, you know it's Chinatown.

Lions, distinct architecture , affordable parking

Old and young people treasure Chinatown and are proud of it

It is a "Must go" destination for tourists, proud, safe, affordable housing, human scale-walk able community in Calgary , clean

Unique How to spur smart progressive investment in infrastructure, real estate & businesses while still promoting Chinese culture in Canada

Culture arises out of human activity in spaces

How do we effect strong physical development while bolstering psychographic aspects of the population

Vehicular access of mass transit are important

Need to increase amount of parking available - can't assume all new residents won't drive, don't forget the car in new developments

Making Chinatown centre piece of connection between East Village & Eau Claire

Retail strategy cohesive with other downtown nodes



Stakeholder Report Back: What We Heard November 2016

Need feet with wallets

Chinatown needs to be part of vibrant City

culture that community can live and enjoy, unique and distinct,

mom and pop shops

We work closely with the City to improve and be included in projects; We want to have good communication with City staff

It feels like home for Chinese people

There is one long-term and two short-term issues that are important and facing Chinatown today. Addressing these issues should be done in unison, but the long-term issue is more important and should given more weight. The long-term issue is the potential to attract mainstream and young Asian, particularly Chinese, Canadians to participate in Chinatown activities. As China takes a more significant role in world affairs it is going to be important for mainstream Canadians to be able not only to understand China, but also to interact with it. This will be most effectively done within Chinatown. Within Chinatown one will be able to experience the culture that informs China and make contacts that will lead to deeper interaction with China. For younger Asian, particularly Chinese Canadians, they too will recognize the value of understanding and interacting with China and realize that their cultural values allow them to do so easily. They also realize that their heritage allows them easy access to valued experience and learning; another way of describing this is to say that they want to develop the values that they already have rudimentary access to, such as an appreciation of ability to combine mutual support with independence. The importance of this potential will grow as the role of China in the world increases and as mainstream Canadians search for alternative values to deal with present day challenges.

The two short term issues facing Chinatown are attracting the participation of young adult Calgarians, particularly young adult Chinese Calgarians, to its activities and maintaining a vibrant commercial sector. Calgary's Chinatown is largely populated by seniors with corresponding services occupying its area. While there are martial arts, language learning, and cultural classes for children and physical recreation and volunteer activities for young adults, outside food culture, albeit an important one for young people, there is little in the way of entertainment for them. In general, this deficiency, speaks to Chinatown's lack of significance for young Calgarians.

Chinatown's commercial sector has always been unique. It has typically been small, locally owned, and catering mainly to Chinese Calgarians. The sector has survived many challenges and today the restaurants are thriving; however, many other types of businesses are leaving Chinatown. They find the greater availability of parking and being situated closer to a larger customer base more attractive than being situated in Chinatown. To a certain extent the movement of new businesses into Chinatown has been slower than the movement of older ones out of Chinatown, resulting in some empty storefronts and the appearance of abandonment.



Stakeholder Report Back: What We Heard November 2016

These two problems, the lack of entertaining activities and the appearance of the hollowing out of Chinatown, are hardly insurmountable and there are already efforts underway to address them. The I Love Chinatown YYC is mainly a youth group devoted to attracting youth Calgarians to Chinatown and the Chinatown Business Revitalization Zone group is looking to revitalize the business sector. If I were to suggest ways to address these issues, I would say that activities centering on food and meeting new people would attract youth to Chinatown. Edmonton holds Chinatown restaurant crawls that could be modified to attract young people. Apart from this, the meaningful and practical aspects of volunteering within the community could be promoted more among young people. There is already a strong volunteer movement within the Calgary Chinese community that creates meaning for its participants. The activities are designed to allow volunteers to make meaningful contributions, make friends with fellow volunteers, and to be recognized for their efforts. At the same time the record of volunteer effort can serve as proof of work experience and willingness to serve the community.

Promoting the continued commercial evolution and revitalization of Calgary Chinatown is actually an exciting exercise. Chinatown has certain advantages like being located next to downtown Calgary and having an exotic image. At the same time a café culture is developing in China that could be transmitted to Chinatown; as well the small locally owned and run business model is flexible and allows for adaption to changing conditions. If I were to promote Chinese business, I would amplify the pedestrian flow (perhaps through vehicular restrictions) occurring from its proximity to the river walkway, residential growth in East Village, and from any future rapid transit station (residential surrounding and movement to and from the station), then encourage small businesses that would meet the needs of these pedestrians. Not formal dining, night clubs, and bars, such as along Stephen's Ave, but semi-formal restaurants (already present), grocery shops, convenience stores, beauty parlours, and barber shops. I would also discourage allowing property to remain undeveloped. The present Area Redevelopment Plan gives property owners attractive allowances for building and their potential tax revenue should be realized even if owners choose not to develop.

Not vibrant enough e.g. Richmond BC- has other non Chinese businesses Lack of appropriate retailers to bring people into Chinatown Becoming an eyesore Lack of retail in general- no reason to come to Chinatown Has opportunity near river; on Centre Street Not top-of-mind as a place to live- residential supply limited Old population While public transportation is not convenient enough, discouraging many from wanting to shop or dine in Chinatown

The notion that progress means tall concrete /glass towers and upscale type stores

This notion is opposite to the distinctive character of Chinatown , a threat to Chinatown's authenticity

The notion that development has to be super tall to be economical, recent developments stayed within ARP limit and are viable



Stakeholder Report Back: What We Heard November 2016

The notion that Chinatown's value is how much tax that the City can get out of it

Chinatown's value is in serving as an escape from much bigger downtown core, it provides downtown core with diversity

New Chinese immigrants used to be the backbone of Chinatown. Recent Chinese immigrants are much more well to do than traditional ones. They bypassed Chinatown

Chinatown must rejuvenate with homegrown younger generation.

recognition that Chinatown could be a great opportunity as a local and tourist destination in addition to being a distinctive cultural residential community within Calgary

It's a residential community, needs to be recognized as a local, district, residential and tourist destination

If you know and recognize Chinatown is a special district, you treat it like it's special

Up zoning application is an alarm to the community- the developer could remove all the residential component, would take away a lot of the community. The application could be totally commercial. It's so big that it can't be filled up with mom and pop- therefore commercial office and not residential would go into the towers. 24/7 vibrancy can't happen if it's all offices, it creates a different feel to the community

Timing- it's important to relook at what Chinatown is to us as a City, and the Chinese community and what will it be in the future. The application is a catalyst to take stock of where we are. We can't carry on as we are, we need to stop and think about the future. We need a framework to build for tomorrow, we need to take stock of what we need to do continuously to make it buildable for future success.

There are five groups in Chinatown –residents, users-tourists, visitors, business, property owners, cultural groups-associations. What is the future of Chinatown as we focus on these five groups? How would they use Chinatown? What do they value? What are the guiding principles for Chinatown to meet up to what they value? From that, we can draw a vision of Chinatown that will meet the expectations and usages from these groups.

. Before we talk about issues, we need to state key principles in planning for Chinatown. I believe the fundamental principles are to define what Chinatown is first:

Chinatown is a Chinese cultural enclave with historical and heritage significance.

Chinatown is a walkable residential community.

Chinatown has retail and commercial businesses to support all the residents and visitors.

Chinatown is a community services, recreation and social gathering hub especially for Chinese and Asian Canadians.

Once these basic principles are established and recognized, we should then look into the following important issues facing Chinatown:



Stakeholder Report Back: What We Heard November 2016

Chinatown's identity and significance to The City, Chinatown stakeholders and all Calgarians as a Chinese cultural enclave that its history and heritage should be preserved.

Chinatown's unique community characteristics in relation to other neighbouring communities like Eau Claire and East Village. Each of these communities should have their unique physically streetscape that are distinctive from downtown and one another, yet form an interesting continuum of walkability and appeal.

Enabling ARP, policies, infrastructure and advocacy for Chinatown to be effective for a) and b), walkable residential community with retail and commercial businesses supporting the residents and visitors.

Enabling growth and development of Chinatown while retaining or developing its desirable attributes.

Land speculators

For c), the Chinatown ARP is a statutory plan that directs the redevelopment, preservations or rehabilitation of existing lands and buildings in Chinatown. It states the long term vision and principles for Chinatown's growth and development, and therefore should not be easily amended by land speculators and property owners that just want to inflate their lands without any actual need for the extra density, height and land-uses, or a real intention to develop. Many of the parking owners are earning ludicrous amount of profit that is comparable to commercial rental and really discourage the owner to develop their land.

For d), Chinatown supports growth and development that strengthen Chinatown's unique characteristics and principles. The current controversial unzoning land application is catalyst for the community and the City to consider what is Chinatown and where its future may be. I believe the basic principles of 'what Chinatown is' will remain the same into the future. Chinatown is the smallest neighbourhood communities next to downtown core - it only takes up 4 blocks visually and 9 blocks in ARP (including Harry Hayes building, Waterfront condo, Livingston). There is no point try to squeeze too many amenities into this small area. It is best to keep it simple - just stick to the four fundamental principles for its identity and roles.

3. Imagine your ideal Chinatown 20 years in the future. What does it look like? How does it feel?

Tourism destination

Safe, vibrant, bright

More curb appeal ie. street decorations, giant street canopy, gate

(Chinatown needs something new.)



Stakeholder Report Back: What We Heard November 2016

Ideal Chinatown will be the one every Chinese is proud of, is a want-to-go-to place as much as possible.

Affordable housing for the Chinese community. More community service / social organization for the community.

City should focus on environmental improvement – too congested – too dirty. Sien Lok park, public amenity improved.

Like a miniature Hong Kong – livelier, a mix of modern and old culture. A place with variety where there's something attractive for all ages.

We need bike lanes.

I wish that our Chinatown in the future 20 years would involve more local people, and special local culture, events, so that we don't get homesick so often.

A safe, vibrant with distinct Chinese Culture. Keep the uniqueness of China "town", not extension of downtown.

Chinatown needs to be part of whole city planning. Build Chinatown as part plus 15 which promote traffic to Chinatown all year round.

More development, more care about seniors living in Chinatown. More live.

We want to see a modern Chinatown be fully developed and integrated in a new downtown Calgary.

We need to build Chinatown for the younger generation.

It should be part of downtown. Vibrant, immerse in culture & attractive to people of all ages, background.

Highrise, gardens, attractive pathways, more Chinese (traditional Chinese Restaurants).

Well developed, with prosperity, rigorousness, great facilities for all Chinese including all both inside & outside Chinatown.

Connect rest of DT (downtown) to CT (Chinatown).

THIRD SPACE for things (events) to happen.

CT is tiny but we want it to continue & be bright.

I am in favor of the development of Chinatown, to get improvements through redevelopment. The Chinese also feel honored for the building and development of Chinatown. Agree and support. Live in Wai Kwan Building.

secure, clean and suitable for Chinese to live and gathering place



Stakeholder Report Back: What We Heard November 2016

suitable for Chinese activities. No tall buildings, and need Chinese characters)

the parking fee can't be too high. The family could not afford to go to Chinatown together.

Keep this Chinatown & if possible build another extra new one nearby downtown.

Building in Chinatown should not be taller than 15 stories.

Everything is good so far. Don't want any drug dealers here. No violence.

Tourist friendly & local people would come.

Still be the place where people go for lunch (weekdays).

Small chinese stores.

The 20 years from right now. WE need to have more safety because we are also Chinese characters

Preserve Chinese culture

make Calgary to be Canada's cultural city. So that commercial and cultural are both prospective.

Increase the seniors' apartments and housing area. Increase the height of the buildings; we hope the government to invest in apartments for the seniors.

To be renovated, keeping the flavor of Chinatown

Safe, well-maintained, thriving & lots of shops!

Landmarks e.g. Chinatown structures

Make 3rd Avenue SE like Stephen Ave more pedestrian friendly and closed to traffic.

Buildings being protected.

A mixture of other Asian cultures.

Buildings need to be maintained.

I hope parking is more convenient

Chinatown is special. Preserve and expand the existing characters

Cleaner. Some buildings need to be spruced up - prettier.

No change please!

Asian, not just Chinese - weekly celebration of different Asia people / cultures "Filipino Day" for ex.



Stakeholder Report Back: What We Heard November 2016

Entrance Gate so you know you're in Chinatown.

Distinct architecture. Great food, pedestrian friendly.

Block of 3rd Ave between 1st Street SE & 1st Street SW. No vehicles on Sat & Sun kind of like Steven Ave.

A traditional Chinses Garden in its (?)

Street food street merchants

See: San Francisco's chinatown as an example.

Having a square where we can do TAI CHI.

Expand the boundary of chinatown.

Wants development that fits the character of chinatown. Heights/aesthetic should be respected.

Bldgs should adapt to the people.

Protect each other & embrace all culture.

City's involvement with Chinatown is important. Chinatown needs higher density.

Modern development newer bldg's. Older bldgs modernized all to keep chinatown atmosphere/architecural style.

Bldgs should be more chinese character, brick, low, dragon.

Human factor. Policy should be added to ARP to respect human scale, pedestrian scale.

Buildings in Chinatown are too old. Revitalize bldgs but keeping the historic chinese character.

Need more population to support new residence. Want to see more housing/mixed use bldg..

4. Think about the future of Chinatown. What are you most worried about?

Safety, extinction (cultural)

Young people need to learn Chinese history. Afraid of young people do not know Chinese history.

Lots of Chinese seniors only limited in English communication, need a lot of care so, should encourage lots of Chinese people (young and old to habitate – here to raise up the atmosphere of China Town.



Stakeholder Report Back: What We Heard November 2016

Nowadays Chinatown is no longer booming. We worry about that if we don't do more and higher development in Chinatown, which we'll be smaller and smaller and even disappears.

There will be no culture, no Chinese tradition, only offices that is against the basic multiculture policies.

Worry the China will not development any more.

Any changes should follow the ARP (height, density, character).

Chinatown is a residential with minor ancillary commercial but office highrise. Worry about high rise taking over.

Its disappearance and being swallowed up by the rest of the city or becoming a ghost town.

Old people with the mentaility of "not on my lawn" everytime something starts they bring it down.

Not to have plan for future. It must have cultural element to have ability to connect with next generation.

Here's my rant. Based on the latest census and demographic information, the median age of Chinatown is 60 versus the Calgary average of 32. I understand the need to accommodate an older demographic but the community needs to do some forward thinking and look to the future. Vibrant spaces are shared between all age groups and if we don't bump that median age down. the redevelopment of Chinatown looks bleak at best. I don't understand how the waterfront towers are ok with the community but the new 30 storey tower is somehow going to change Chinatown for the worse. Don't get me wrong, I don't believe in having only high rises as that is poor urban planning and not a good mixed-use development strategy, but the community will not attract new businesses and residents without working with potential developers. I actually feel that just because there may be some lack of consultation or public engagement with this new potential development, the Chinatown community (in the news) is seen as resistant to change and not flexible at all. This was the same situations with the bike lanes. Admittedly, I am on the minority side of being for bike lanes, but I have seen the bike lanes succeed in my community in the Beltline and I've used it everyday. I truly believe that if the Chinese community can somehow embrace new development with adequate consultation, engagement, and compromise, it can succeed in a) attracting more people to live, work, and play b) more investment and c) more than a place to eat dinner at night. The community as it stands presents an image that's consistent with always resisting to change. As much as I love Chinatown, the public perception of this kind of resistance will deter other developers from developing in this community. NIMBYISM is a very prevalent issue in Calgary and Chinatown is trending along this path. Going to be honest in that as much as I will respect the engagement & public consultation process, the more delays that this community, businesses, and stakeholders put up in obstacles for redevelopment, the faster the deterioration of both the community and of the Chinese culture will happen. A funny comparison was recently brought up about how Heritage Park doesn't have 30 storey towers. Guess what? Heritage Park doesn't have people living in it and is a relic of the



Stakeholder Report Back: What We Heard November 2016

past. Chinatown is going to have a similar fate if we want to have the same mindset of having nothing exciting and vibrant in it. Nobody of any age group is going to be living in this community if there is such resistance to the types of redevelopment being proposed. Age group = 25 - 34. I also find it hilarious that the community would rather prefer an asphalt jungle of parked cards and parking meters rather than some kind of development. Last time I saw any type of development, real proposed changes, or even a street party on the proposed parcel of land being redeveloped was never. Here are my final thoughts in this wonderful, 10+ post-it essay: Stop presenting an image that's resistant to change because it's on the losing side of vibrancy, money, community degradation, lack of youth, lack of anything – it's time to move on beyond whether something is Chinese enough or not. Your culture and heritage lies with the future generation carrying it on, not a how "Chinese" a development looks. Try new things because the future generation is moving on with or without you. I understand the community's frustration with lack of participation and consultation, but it's also time to maybe listen to the other side and not be so reactive to every single issue that comes up. Sorry for the rant – 28 year old male Asian with too much time on his hands.

We must have a forward thinking and a new looking of Chinatown in next 20 years.

I worry that China Town will shrink in terms of economy, population, etc. Because that means a part of Calgary City is shrinking, and sliding to a bad end.

Worry about: it stops developing. Look forward to a new prosperous Chinatown, aligning with the developing pace of Calgary.

Chinatown needs a <u>GATE</u>. City denied one after community brought forward funding. Gates helps strengthen C/T.

Being eaten by commercial development, no more Chinatown.

Some people told that Chinatown is going to build Kasino & holl houses, try to disturbe people's mind.

Few people misleaded the seniors that Chinatown is going to build casinos and sporting house. Try to disturb people's mind.

The Chinatown disappears, just big glass buildings without culture

Chinatown is not very prosperous now, and we are worried that Chinatown will shrink even more and die eventually if no higher buildings are built in Chinatown.

We are worried that the Chinatown would be monopolized by a few consortium in the future. They control Chinatown residents and businesses to do what they want to do.

Don't take down the old buildings.

Don't want to see bars (on windows) in Chinatown.



Keep it as it is if possible

Too many high rises around it. Not enough parking spaces and parking cost too high.

Not enough parking. Stores and restaurants will move away.

Messy, improve hygiene

become smaller, does not have characters. Too commercialized

slowly disappear if it is not developed

Chinatown cannot be reduced anymore. Residential area is too less. Plan the existing Low-rise buildings to be high-rise buildings to increase residential buildings.

Folks are too stubborn to change. Tradition won't allow for building redevelopment.

Traffic needs to slow down, pedestrian safety – more time on walk signal for seniors/mobility issues.

Parking, traffic safety for senior resident

Safety from traffic – a bus killed a lady @ 3 Ave & Centre – very busy area – left/right signals – better pedestrian crossing

Parking – more affordable – control on time limits (lots of over-parking)

Don't want to see Chinatown get smaller.

(Only low-income elderly people living in Chinatown, a bad environment. Only a few high-end residential buildings and young people rarely live here)

No Chinatown taste

No Chinatown features

Please keep Chinese culture

Chinatown keeps the Chinese culture, hopefully can keep it forever, for next Chinese generation, to memorize how the Chinese came to Canada, to keep relationship (friendship) between China and Canada.

To keep the natural (environment) & Chinese culture and Western Culture

No elevated train!!

Carefully think about what is historical? Need to listen to all opinions, not just from developer's perspective.

Parking affordability



Stakeholder Report Back: What We Heard November 2016

There's not sufficient super market

Gangs, trash, segregation

Not enough businesses.

Nothing unique about it

Losing its identity. Failing businesses.

Commercial development instead of maintaining Chinatown history.

Does improvement necessary mean more development (high rises).

Maintain present ARP until another one is in place in order to keep in palce the critical mass that support Chinese cultural values.

Should have more cantonese landowner community service for residents to reflect their concerns.

the parking lot' should be developed

Density with micro retail & improve the street environment.

Tear down original buildings for skyscraper offices.

(more police surveillance)

We hope for improved public safety and also enhanced facilities, such as a C-train station, facilities for crossing the street, and speed limits

Before: 15-storey, now: 30-storey. Why? What function does it serve – this affects lighting for existing buildings - preferably all residential, with 1- to 2- storey commercial - building density (density ratio) increases, densifies, zoning changes

Additional traffic lights to help the elderly cross the road

We hope there will be more public health care facilities so it's easier for the elderly to use the public health care services

We want to keep the status quo and maintain the prosperity of Chinatown

Public safety More secure Theft worry about getting beat up

Demolished Disappear Does not retain the characteristics of Chinatown

Still want Chinatown to be a tourist destination what we can bring people to experience (visitors)

Inconvenient to walk from one store to another

Hours of operation of the shops in Chinatown

More options in others regional shopping center i.e. TNT (family -> kids + adult accommodated)



Stakeholder Report Back: What We Heard November 2016

Parking is expensive

Too crowded

Would like Bigger Chinatown

Nicer Building

There's a ghetto-ization here (no draw for Chinese families to come from elsewhere)

- we need develop to liven the place up

- low - > high rise / med. Density, even 30 story

-Bring more ppl here

Replace roadway

need way out
too much congestion
control speeds up centre/Ed Trail
need better system heading north

Too many highrises Lack of sunshine along 2nd ave

Losing the opportunity to be one of the best Chinatowns in N.America

Losing one of the very few culturally distinctive neighbourhood

Losing the opportunity to create a destination for calgary's benefits

Seniors won't have the best place to spend their leisure time.

Losing its character

Losing its character

(chinese characters) C-Train Station (chinese characters)

It will be squeezed out by towers.

Loss of cultural/presence. Too much office/sterile development. Not enough residential space.

If you are adding density think about conditioning (re-conditioning) the walker/street user.

Some shops might move out because the rent is too high.

Application site – don't want offices – I don't want to see office windows from my balcony.

Keep the shadow bylaw, we don't want the river walk shadowed.

Having culture and food watered down

Ensure unique neighbourhood not pushed out by forces of gentrification, development pressure as Calgary grows.



Stakeholder Report Back: What We Heard November 2016

I am most worried about the survival of the Chinese Artifacts Museum. I think it needs to be refreshed and given more TLC.

Think of how awesome east village is turning out. Think of the exact opposite of that. Prevent said opposite of awesomeness.

Buildings becoming even more run-down, future of restaurants/businesses, lack of parking, not well utilised or maintained parks/green spaces, loss of culture.

I'm most worried that the area by the river will look increasingly like the area north of the river – a blandly functional area with Chinese businesses but absolutely no character.

I'm worried that it will become exclusionary. That it will become Calgary's least diverse community. That it will continue to be an unsafe place for pedestrians and people who bike. I worry that Chinatown will turn into a retirement community for people of a single ethnic background and that will hurt the vibrancy of the community.

That it becomes deserted or that more businesses leave. That bad parking/driving habits affect those of us who walk through Chinatown.

Stagnation until Chinatown dies a slow death. Rotting buildings that are preserved for the sake of "history" that no one wants to work in. Becoming what East Village used to be, a place to buy drugs and prostitutes working the street. Use Vancouver Chinatown as an example.

Stagnation and creation of a form of urban ghetto if the area isn't kept maintained and developed further.

Taking the Chinese culture out of Chana town.

I worried that the area will become a "dilapidated ghost town" giving a negative image of the Chinese community.

too many non chinese relevant shops coming in. this is where I can buy basic essentials that I can't get anywhere else like herbs, vegetables etc! a good mix is needed.

Losing the cultural centre and dragon city, as i did a few lessons there, and parking, everyone will go down town more if it's easier to access parking, or less expensive , i asked a lot of people and that is the biggest issue

It will just get absorbed into the same featureless architecture of the rest of the downtown.

Some landlord will sell their property and old historic building will disappear.

That Chinatown small businesses can't compete in the modern economy. That parts of Chinatown will become ghost towns after 6pm, a problem that plagues Downtown constantly. That foot traffic will not pass through Chinatown and it will become a forgotten gem of the city.

That protecting the ethnicity of the community will provide barriers to the efficient development of surrounding communities.

Not preserving historical spaces and places



Stakeholder Report Back: What We Heard November 2016

It getting run down like it currently is.

"Sky high rents for retailers: I'm guessing there's a reason why there are so few shops. In winter, it may be difficult for visitors (especially elderly or those with limited mobility) to access as you have to park and walk. Beyond favourite restaurants, what will bring locals and tourists to the district? Would love to see a healthy mix of residential, retail/restaurant, and cultural attractions.

I'm worried that Chinatown is operating as an island: for 20 years, MRU Conservatory has hosted an international summer music school, Morningside Music Bridge, that brought dozens of young musicians to Calgary> many from China. Would have been great to have the Chinatown community better connected with the event and anything else in Calgary."

stores and restaurants can't get enough customer support and move out. Chinatown is not vivid. Chinatown is replaced by other uses gradually and we would lose it eventually.

That it becomes lifeless office buildings.

There are many private landowners and businesses that do not maintain, upgrade, or lack interest in keeping their premises and common areas to a level that typical visitors or residents of Chinatown expect. If this continues, visitors to Chinatown will reduce, and interest in investing in Chinatown by developers and business owners will continue to decline.

Seniors.

I'm worried about a integral part of my childhood being sold for profit. I'm worried about people saying these run-down buildings should be replaced.

The future is exactly what the name said. CHINATOWN

Flooding, gentrification, cultural erasure, losing ground to trendy development

the owners and shop keepers not keeping the mom and pop feel and giving up and letting in larger businesses run by corporations

The lack of evolution. Old world thinking. Lack of connection to new China. Urban decay. Organized crime and illegal gambling rackets. Street crime.

The tall buildings and very commercial in nature - lose the uniqueness of Chinatown. If the liquor stores, rehabilitation Centres are allowed in Chinatown, it will ruin the quiet life of residents.

The new development will dwarf the existing buildings and that it becomes more and more like other parts of downtown.

I'm afraid Chinatown will be overshadowed by giant oil and gas buildings. Chinatown is already a small space. I'm also afraid of Chinatown becoming a diaspora, displaying only what is stereotypical of Chinese, instead of supporting a natural evolution of Chinese-Canadians.



Stakeholder Report Back: What We Heard November 2016

When & if the Irt goes down thru c/town .Trying to save these old delapitated blds,would surely drive up const. costs.By wasting valuable manpoer,attempting to save bldgs ,that have run there course.

That it's going to remain - and that it will just be a cesspool full of filth and disarray (just as it is today). It's not a pretty place.

That it becomes a run-down 'ghost town' like Vancouver's Chinatown. Most worried that it would draw crime and drugs, making the area unsafe.

Asian gang crime escalating. There is a great deal of extortion happening now and nobody addresses it.

"The housing,

I've been in some of these apartments spaces in this area of town and to be honest the yes be better off in a detention centre. At least they'd have more room.

The spaces are extremly small (less than 300 sq. ft. or more on some cases."

gangs, not enough lights

That it continues to become more disheveled and that it continues to feel more like an underground, rather than a modern city attraction.

That it'll be gone in 20 years. T&T in the NW and NE means many don't need to shop and eat in Chinatown.

Continued deterioration of buildings and an aesthetic look of a dingy, gloomy area of downtown that is a destination for downtown workers to have lunch and late night bar goers to get a 2am meal.

- "- losing it's uniqueness
- loss of Chinese culture"

that older building being demolished to build skyscrapers

Losing the historical buildings and look. Everything repainted/gentrified/replaced with the same boring contemporary architecture that has no history that already litters the downtown.

I am worried that the area being considered as "Chinatown" is getting smaller. As buildings start to age and deteriorate, my fear is that they will be rebuilt into Condos instead of remaining as part of Chinatown. My other worry is that this area will be forgotten by the City and will become an unsafe area like many other Chinatowns in the States.

Expensive parking. This is one of the reasons as to why Eau Claire is not doing well. I also do not want to see the parks taken over by junkies.

losing that look of Chinatown, spaces are not utilized well



Stakeholder Report Back: What We Heard November 2016

As a caucasian, I am worried about the elimination of Chinese culture. It appears that non-Chinese establishments have begun to push out Chinese business (e.g. Thai restaurants, ect.). We need to make this a showcase of our city, just as New York, San Francisco and Vancouver have done so.

"Criminals and vagrants, as well as vandals.

Also, low quality shops."

Lost identity and culture - no more dim sum or eateries that are ethnic to the Chinese culture. Lack of diversity and inclusion of Chinese people (becoming too "Westernized" in the offerings of Chinatown and not enough incentives for businesses to start a business there.

Lack of housing. Aging population. Lack of support for businesses.

Deterioration. That it will become more run down as the residents grow older. That it won't be accessible to a significant percentage of the population.

Cheap bland buildings that have no architectural controls and are not well kept. Tall buildings blocking out sun and views to the river and creating eye sores along river.

That it becomes assimilated and is swallowed up by the core.

My greatest fear is it will disappear to developers and become something else. As it is now, less Chinese frequent the area, or even live there. The young folk don't seem as interested in maintaining their culture.

Chinatown is dying. The old spaces will soon be taken up by marginal businesses that aren't Chinese or Asian, and any new development is big, corporate, and only has corporate tenants. Aside from a few restaurants, there will be nothing very Asian about it.

Lack of development leading to less traffic, hence deterioration as a whole for the area.

Building too large that don't integrate

New development will not reflect the community that it is developing in and will not reflect the culture. Or there is no new development, and Chinatown will languish If the green line goes over Chinatown (elevated) it would kill the street life in Chinatown Balance of new development and the requirements of CT. Developers need to do projects that are economically viable, yet need to ensure that they are sensitively integrated into the community.

The current ARP results in short, squat buildings that eat up entire blocks, due to the restrictions. There may be an opportunity for more light and amenities if the height issue is revisited in the ARP.

If height still needs to be restricted, the City should consider creative approaches for development, such as air rights.

There is too much "no" and not enough solutions being offered when we talk about Chinatown.



Stakeholder Report Back: What We Heard November 2016

Parking is a concern. New developments with small lost should relax parking.

A place of low income housing and senior housing

I am worried about development piece by piece without development guidelines.

We must consider the context of Chinatown. If we don't get this application right (correct) now, it will take a lifetime to fix. It can't be fixed. It is long term. Be very, very careful. The image of a community is fundamentally important to its city. A community that cannot differentiate itself will not have a competitive advantage.

The high density zoning change. Need to look at the neighbourhood context specifically.

We are losing people. There is not much to keep people in Chinatown. But it is accessible and there is a lot to see.

Chinatown is shrinking and losing character. If you take away Harry Hays building, and the land from the cultural centre west (Waterfront, Livingstone), what you have left is a very small area, and that is all that is really left of Chinatown. There is no place for us to expand to. We are giving our boundaries to the downtown and Chinatown is being squeezed into a corner. The community is already very small and cannot expand. The core of Chinatown should not be high rises. The ARP from 1986 was already very generous. We have lost our edges to high rises. This is all we have left.

I was asked, why is there no development in Chinatown? There has been lots – Waterfront will add 1100 new residents, and more in the Element building. Property owners here are not developers. They see, touch, and feel their investment. Some parking lots earn big fees, so they don't develop. There is no demand for large scale office space in Chinatown. Dragon City used to be an office building, but was converted into a mall.

Residents – families prefer not to live in Chinatown because there are no schools, so residents tend to be singles and seniors. The seniors can walk about the community and do their day to day activities. Now, it is changing. Things like doctor's offices and the Elderly Association are helpful to people with language barriers. For seniors, this is their way of life and they cannot get this way of life anywhere else.

How do we retain people in Chinatown? How do we move the flow of people from Dragon City northwards, instead of just to the downtown?

Hotel is not a compatible use

Land use should not allow hotel or casino

Developer is only interested in flipping the site



Stakeholder Report Back: What We Heard November 2016

Land stagnation, property of friendship centre can be developed in partnership with the City

Ensure continued existence of affordable housing

Engagement between City and the community/residents needs to be legitimate

Lack of public investment by City for streets/sidewalks

Inconsistency with ARP- ARP is important because it is seen as a protector of Chinatown & maintaining its integrity

The displacement of Chinatown, or we've lost Chinatown and it has turned into downtown

We've lost our roots, older people seeking roots & connection with their own culture

I'm worried that land values will force people out. Would it still be possible for mom and pop shops to be here? How will this impact the seniors?

Decay/stagnation

Loss of green space- green space is critical to the vision

More contiguous green space may be required- reroute Riverfront Av SE

Ad hoc development

My main concern is that the future of Chinatown will be determined by those who do not understand it. Their motives may be good but they will lack the knowledge to make the best decisions. The City of Calgary should be especially careful in taking action on Chinatown because it has made bad decisions, even biased ones, in the past. For example the City abandoned its policing responsibilities during the attacks on Chinatown in 1892 (smallpox riots). In 1910 Alderman James Short tried to stop Chinese Canadians from building the Canton Block. The police raids on gambling and opium use (legal prior to 1908) in the 1910s in Chinatown were considered zealous and some of their charges discredited by the courts. The City chose to enforce strict sanitation regulations



Stakeholder Report Back: What We Heard November 2016

in the housing of Chinese Canadians coming to Calgary for refuge during the Depression in spite of the fact that they were being denied equal relief. The plans for urban renewal during the 1960s (a freeway along the Bow River and new approaches to the Centre St. Bridge) would have destroyed Chinatown. The City did not clean the streets in Chinatown prior to the 1980s. Cavalier (lack of consultation with the community, breaching of the present ARP, councillor's statement that inappropriate development is preferable to stagnation) treatment of an application to build three buildings higher than what is presently allowed under the Chinatown ARP should also be classed as a bad decision. Who is taking control of the vision of Chinatown? stuck as it is now

Loss of character due to neglect Not changing is falling behind Afraid of area being stigmatized Development that would destroy Chinatown's unique cultural character

No younger generation to take over the unique businesses, the tong,/associations and cultural societies

High taxes, high parking fees and lack of convenient public transportation alternatives, these threaten the viability of Chinatown business

I worry that The City will think too hastily to make decisions in the hope of building vibrancy and economics and lose the longer term vision and potential for the community. Hasty decisions can ruin a community

We have not been able to channel our voices well together. Please give us a chance to think about how we can bring long term vibrancy to this community

Chinatown is like a jade or diamond- you need to look at it carefully and plan on how to cut it so you end up with the most beautifully cut stonel worry that The City will think too hastily to make decisions in the hopes of building vibrancy and economics, but lose the long term vision and sacrifice the full potential for this unique community. Hasty decisions on land-use and developments that will rack this small Chinatown into non-existence. There is not much left of Chinatown that is visually recognizable.



Stakeholder Report Back: What We Heard November 2016

I am worried that policy makers take short cuts and not to provide a proper change for all Calgarians to think it through how we can have long term and sustainable vibrancy and life in this community.

Chinatown is a jade or diamond - you need to look at it carefully and plan on how to cut it so you end up with the most beautifully cut stone. You can never take short cut in baking a cake, it just would not cook right.

The current City-led engagement process so far seems like putting everything in a pressure cooker. People have not sunk in to understand the context enough to identify the issues, concerns, opportunities and aspirations fully. It requires a proper ARP review and a Chinatown master planning process to do so.

Chinatown is not downtown, it can't be developed as a high-rise office environment or else it will lose its unique character and history

Losing businesses due to increased competition from big box retailers

Losing cohesiveness through new redevelopment.

Imagine your ideal Chinatown 20 years in the future. What does it look like? How does it feel?

Brighter at night.

A more "welcoming" atmosphere

Architectural styling appropriate to Chinatown (life Riverfront + 1st St)

Keep those street vendors they give a good cultural feel. Like you're somewhere else

More things to do (e.g. events, historic walk/players) to pull ppl into CT for something other than food.

Places to eat and shop

More density / expand Chinatown

It needs to get with the time, it can't always be small, short etc.

Add an arch to the Chinatown, it need a formal entrance.

More help for the elderly > people or service to bring them food fr Chinatown restaurants.

Indo site – build something, maybe a convenience store or something for kids to gather at, like basketball court. No one uses the site now. It's empty.

Reflect more Chinese culture in feel, architecture etc.

I like it to be the same. Renovations & replacement of old buildings. No more 12 stories.



Stakeholder Report Back: What We Heard November 2016

Bring in food from Asia for people to eat (a store in Chinatown). Oriental food grocery store!

A safe, vibrant space catering to residents & visitors and enhancing the commercial & cultural aspects.

More modernized, if more people come.

Lots more vibrant than it is now.

Happy the way it is.

Mixed use would be good to attract more people, such as restaurants & condos. Improve the street scape.

Maintain small merchant shops, but build new development that matches downtown w/ Asian architectural integrity

Clean, organize.

I hope it grows rather than shrinks.

Better connectivity with surrounding neighbourhoods

More shows and cultural activities

Some sort of development - Chinatown theme - commercial / or residential

Colorful, funky but clean Noisy busy friendly

-Walkable, bustling, livable residential community

-Culturally distinctive

-Many interesting small dining places and shops

-Beautiful, lightup at night

- -Lots of visitors and tourists
- -local & tourist destination

More density.

To justify buildings they'll have to be commercial or luxury residential -costly to build

- 1. Transpotation are convinance
- 2. A lot of shop

Any development would be accommodate to seniors (accessible)



Stakeholder Report Back: What We Heard November 2016

We have become Canadians, so it is not necessary to set up a Chinatown. If there needs to be an activity hub, the construction is already approved but all of the Chinese shopping centers in downtown are dirty, which embarrasses me. Right now it is not the question of eliminating Chinatown but of building high-rises. If the building is too high and blocks the sun for other residents, we can discuss the height of building so that others can also enjoy the sun. This is negotiable. If you have to create a Chinese zone to distinguish between Chinese and Canadians, then go back to China - we are all Canadians!

Chinese library in Chinatown (hopefully)

Getting busier and busier. More businesses. More tasty food. Cheap stuff brings more walking traffic.

Clean

Tidiness

Take the planning policies of East village, add east Asian architecture, signage, and cultural atmosphere, plop in a few glass skyscrapers (think: Shanghai world financial centre). Also, redevelop dragon city in a similar way that Eau Claire is being developed, but make it feel like you are actually in the heart of Saigon, canton, or Edo (on that note, make it more of a "Little orient", with Korean, Vietnamese, and Japanese influences). Move all vehicular traffic and parking underground (do this for entire city, really), and increase bike and pedestrian friendliness. Throw in a T&T market twice the size of the one at Pacific place, plant about 10,000 genetically engineered Cherry trees (I doubt natural ones would survive long in calgary, although, I really have no idea) along the river and in Sien Lok park. These trees would be in bloom 24/7, 365, their flowers would glow in the dark, and they could handle -60 weather. I'm serious about these trees by the way, they would be the coolest trees in the world and probably not too difficult to create with a few million dollars in funding. Also, a pagoda (properly constructed with traditional architecture, but modern materials and technology) in Sien Lok park.

Vibrant, pedestrian-friendly with lots of parks, green spaces, restaurants, shops and gathering places. Primarily smaller stores and independent restaurants that highlight Chinese culture. Chinese/Asian market-style set-up to draw tourists and visitors. Lots of mixed-use buildings (residential & commercial) that are both new & modern and gentrified, restored heritage buildings.



Stakeholder Report Back: What We Heard November 2016

"There is a clear demarcation: an archway or other markers that tell you you've entered a historical neighbourhood. It's primarily a pedestrian area, with many small shops. There is a more deliberate emphasis on sharing culture and local history."

A place were all citizens feel welcome. A place that celebrates its history but is not exclusionary. A place that has a unique architectural flavour that "feels different" and encourages exploration.

"I like our current Chinatown. If it were expanded that would be great. If we could have more cultural related buildings like the Chinese cultural centre that would be wonderful. Like the Chinatown gate in Vancouver is so beautiful, that would be nice to have. I would like to see all the businesses open again with more variety. More restaurants. Please do not change all of the signs to simplified Chinese though. I am already disappointed that it seems the Chinese on this website is simplified. I assumed the majority of Chinese in Calgary could read traditional so perhaps you need to hire someone who can write this as well. Other important things: pedestrian friendly, more activity, more reasons to go to Chinatown (festivals, shops/restaurants), safe and clean"

Vibrant, new, non-vacant buildings. Lots of pedestrian traffic. Clean street vendors selling wares/food. An 80/20 mix of Asian to Western businesses.

"The empty parking lots filled in with condo towers, with the first several floors composed of vendors, similar to Toronto's (technically Markham's) Shops on Yonge. It has a mixed-use office and hotel tower, several apartment towers and a 4 story mall, purely composed of small vendors. It's not exactly a shining example of how to do things, but imagine something like that, but busy like Toronto's Pacific Mall. Chinatown will have abundant restaurants."

It feels like you are walking into another world. Cultural diversity is respect and it is not just another part of the city over run by high rises.

A beautiful pedestrian friendly area with shops and restaurants and entertainment for all calgarians. Some structure and landmark and information to remind the public that the area is the original site of a historic Chinese community.

larger! more shops!

Im hoping more cultural unique looking buildings with more things to do, with an upbeat vibe, something to draw younger crowds in too

A modern area of the city with the Chinese cultural elements preserved.

Funding Chinese community to rebuild the New features of China town.

It looks more developed, with denser modern buildings alongside the old heritage architecture. It will feel like a fusion of old Calgary history and new modern society. I want Chinatown to be like Inglewood, historical, artistic, cultural, and popular destination.

Cleaner and modernized. Same size as today and primarily serving the Chinese community

An interface of history and tradition with modernity. Green technologies. A friend and welcoming space.



Stakeholder Report Back: What We Heard November 2016

Open, inviting, embracing Canadian culture with Chinese culture.

"Vibrant dining, shopping and cultural goings-on. Great walkable spaces: would be happy to park elsewhere and walk in and have the option to be able to drive and drop off less mobile people close to the action before going off to park. Would love to see international and local film festivals, theatre, summertime night markets like Palm Springs' Thursday night market, art exhibits, pottery making, space for emerging artists to create, musical events - anything cultural, engaging and welcoming to visitors. My favourite experiences visiting Chinatown in my 46 years in Calgary include dining, shopping for exotic groceries, tea, butcher and bakery items, shopping for beautiful pottery and kitchen ware, and exploring the quaint streets. A more vibrant Chinese Cultural Centre would be great: when I've been a visitor, retail space was largely empty or shops were closed and not much was going on."

There're a variety of small unique stores that show Chinese culture. there're a variety of restaurants. the whole block is vivid and safe day and night. it attracts people to go there to experience Chinese culture, either through Chinese food, or souvenirs, or activities. it's easy to find parking.

Chinese lanterns hanging, pretty Chinese art.

"Chinatown looks bright, clean, vibrant, colorful, historic and cultural. Lots of sunshine, not overshadowed by blandness."

Chinatown would have more multi residential buildings providing a higher density of people in the area, assisting retail businesses to thrive. There would be a large Asian grocery store offering unique offerings and would be very busy. The community would include a theater to provide live theatrical performances, as well as being able to show Asian films. There would be restaurants or pubs that would have exterior patios allowing visitors to dine and enjoy its ambiance. Access to Chinatown would be enhanced by the addition of the LRT Greenline (however it can not come down Centre Street as this would definitely affect the ambience). There would be numerous night festival's with one of the avenues in Chinatown closed to vehicular traffic during the evening of the events. There would be a museum that visitors could enjoy and would display 100 years of Asian culture from the history of Chinatown. A unique boutique hotel where visitors can stay and enjoy Chinatown.

It is a good mix of traditional culture and commerce. It has effective gateway arches to welcome people to the district, and has a good mix of older architecture and also a few midrise towers. It has a few notable plazas around the district to bring people together.

It should still look and feel like Chinatown. Tall skyscrapers and suits don't look like Chinatown. Buildings themselves can be improved upon, such as renovations or increased accessibility, but the style, history, and culture of people there would be stay.

The future it should look and feel like... an area for the Chinese people gathering, for shopping, eating and activities.

Bigger with more shops



Stakeholder Report Back: What We Heard November 2016

Similar, and the same size. Not smaller, but it would be ok if it were larger. It should feel like a city; it's an island of culture in the middle of Calgary, while still feeling Calgarian.

it keeps the unique look of China town, and has a nice selection of new and older shops and restaurants

Chinatown in 20 years to me should look like Pudong in Shanghai. This is the new World class China that everybody should be proud of. The old China is old run down and embarrassing to both the new generation Chinese and the city of Calgary. Beautiful tall futuristic skyscrapers like in Pudong would bring glory to all.

It is based on human scale and tailor to the needs of senior citizens and low income families. It should be a senior friendly neighborhood which is walkable, inexpensive residential parking rate, subsidized housing, accessible social services, many mom and pop shops and restaurants and many cultural activities that suitable for youth and old.

green space and gardens around the blocks, new buildings that fit in with the existing environment, not so tall as to dwarf the existing buildings. More art/sculptures that are asian/oriental in feel. Walkways/bike lanes that connect to the river/Princes island park.

I imagine a Chinatown with more green space - gardens and outdoor activity areas with Chinese inspired art in whatever form they may take.

With the flood of 2013. How structurly sound are those old blds. Especially the ones facing along center st. Being a native Calgarian ,change is necessary. The facsuts are old mortar & brick NOT sandstone...

The ideal Chinatown in 20 years from now? Easy - it's gone. The current Chinatown is filthy and filled with disgusting looking foods, run down buildings, and signs not in English. Get rid of Chinatown - or else build a "Little Scotland", a "Little England", a "Little Ireland", a "Little Italy", a "Little Ukraine" and other ethnic communities which are much, much more representative of the cultures which built Canada.

It would be vibrant, with restaurants and shops that draw people from all over the city, as well as a tourist destination. It would not be deserted at night. There would be ample parking, with easy access by car as well as by bike and on foot. It would be a place to stop while cycling along the river path. There would be street events weekend markets.

Clean, Safe, Photogenic, lots of underground parking under the new high-rise condos that incorporate retail on bottom 2 levels as minimum, a real Chinese mall with 10 floors of shopping in the heart of the area complete with nice, clean, planned, well organized retail stores displaying a variety of goods and not the hodge podge of current retailers selling anything they want from food to medicine to clothes in the same store all piled up like crap.

"It should be in my opinion something that still screams China Town but a good mix of Old vs. New. Architecture should stay true to to the culture yet buildings should be ups ales to skyscrapers in order to better utilize to realist sate it currently sits on. Affordable housing, social centres, stores and shops and not to mention traditional restaurants"



Stakeholder Report Back: What We Heard November 2016

A lot more lights cleaner safer and more places to just sit down and eat.

It's walkable. It's a place where you can go down on a Saturday and enjoy a nice ethnic lunch, look in shop windows and are enticed to walk in, interesting items you can't get anywhere else in Calgary, etc. When you drive from the bridge into the downtown core, it's feels like you are entering a vibrant city centre - ethnically diverse and prosperous. But most of all, it's inviting, which it is not now. It should be a destination, not someplace you travel through to get to someplace else.

It's still there. It's not a tourist trap. There are bike lanes on 1 ST SE. It feels welcoming. Better pedestrian infrastructure.

Vibrant, historical look and feel to building facades with a modern, clean look to buildings structure in the backdrop. A destination to go to with my family during weekend outdoor activities. A modern mix of interesting Shanghai-type buildings mixed with the traditional markets of old Hong Kong.

"- more modern feel while retaining traditional feel - a place where people can celebrate Chinese culture/heritage (landmarks) - a gathering place for people to engage in Chinese cultural activities (shopping, dining, celebrations) - perhaps modelled after successful practices in Vancouver/Richmond (ie. Aberdeen Centre)"

Some of the older building having the exterior re-done but still have that vintage look to them, as well as some sort of sign that's similar to the one that is in New York

The same. It feels historical, with the charm and character of its history preserved.

In 20 years I would like to see a larger space that is considered to be "Chinatown". I would like to see a space that is more dedicated to showcasing the Chinese culture and a Chinese community. I would like to see more public engagement, holding more public events so when I have kids they will be able to enjoy the benefits of having a Chinatown in our city. Business-wise I would like to see more Asian exclusive stores like they have in Richmond area in BC. Also on a personal note I'd like to see more short term free parking for when I am picking up items quickly in the area.

Cleaner, safer, less congested with parks to be enjoyed by all.

Modernized but keeping the Asia flare. Outside Asian flare, inside modern and spaces are used well

"Vibrant, colourful, proud, bold. Learn from the exciting Chinatown themes in New York, San Francisco, and Vancouver. Bold, massive, colourful gates leading into Chinatown. A Chinese shopping and culinary adventure. A world class Chinese garden. Somewhere that is on the bucket list of tourists visiting Calgary."

"Lots of colors, music and street vendors. It should feel like home to Chinese urbanites and be more of an attraction for the rest of the city and its tourists. It should feel safe and alive, ""lucky""."



Stakeholder Report Back: What We Heard November 2016

A place of cultural diversity but inclusive of the young and the old. Seeing a place for seniors to gather where the heritage can be maintained and past down to the younger generations (ie. playing Chinese chess/checker games or card games). Arts and music are an integral part of the Chinese culture and would be great to incorporate it (not just the instruments of yesteryear but new age music too). It should have more green space and more inviting with better lighting (alleys are ridiculously dark and no green space to sit) and parking. Should have programming for all ages (learn Cantonese, Mandarin, Vietnamese, Japanese, Thai, etc.) and have more festivals (Taste of Asia).

Very walkable. Outdoor markets. Lots of residences and restaurants.

Vibrant and well kept space. A place where locals can live happily and share their culture, and the rest of Calgary can enjoy and celebrate.

Family oriented. Small businesses. Street scale that is pedestrian friendly.

It needs to be welcoming, feel clean and diverse, modern with traditional touches. Blending old and new. And it needs to serve the Chinese community

"Includes a park of Asian design that is an oasis within Chinatown A T&T type market to draw more people Encourage more Asian shops to ensure there are the herbalists, bakeries, tea, clothing....that exist today. Restaurants, cafes, places to go to hear/see Chinese entertainment....some of this exists now Additional easy parking or easy access. Living quarters for young and old of quality Asian design Chinese medicine facilities A community that encourages Chinese people to keep their culture alive Sites to practice Asian religions Architecture and street design that is Chinese Art galleries Bilingual street signs..English/Chinese, and if you want to get picky...also French. Walking the streets we will feel like we have travelled to China without that long flight."

Chinatown is a mix of old buildings and new development. Its shops and residents keep people on the streets at all hours of the day. The character of the area is distinctively Asian (lamp posts, lanterns, banners, red colour, etc.)

Urban village with concentrated population of Chinese commercial/retail and multi-residential.

Combination of business, shops integrated with residential

Nearby LRT brings people in to shop and dine More transportation choices to get to Chinatown (cycle tracks) Safety for pedestrians The surface parking lots have been replaced with vibrant, high quality development that has the right look and feel for Chinatown Preserved Chinatown's heritage buildings Reintroduced colorful signage associated with Chinatown-we've lost most of it Transformed the laneways into Calgary's most treasured public spaces More people living in Chinatown – diverse age groups New development tells a story of what came before it and recognizes it's in a special

place demonstrated through urban design and architecture in a contemporary way



Stakeholder Report Back: What We Heard November 2016

The streets are humming with activity and businesses are thriving Still the cultural heart of the Asian community embraces the other cultures coming into Chinatown.

Transportation options for people who want to walk, bike, take transit, or drive More residents in the area so businesses can thrive

Upgraded buildings with lots of new retailers

Active in the evenings. Perhaps a Chinese Theatre?

Culture Centre is more opened up to the community.

Better marketing to the Asian market, including students. This can be a home base for folks visiting, for business, studying from Asia.

People are still passionate about CT.

Walkability of the area is greatly improved.

I hope Chinatown will be prospective in the future. If Chinatown does not improve and develop, it will step back and fall behind. There are already a lot of competitions outside Chinatown. New developments should attract more population to Chinatown. Commercial and residential uses are good for Chinatown. Office use is not. For commercial uses, it should have a combination of small stores and big stores.

Beautiful high rise apartments

Big shopping mall (Asian)

Cultural centre

Many restaurants

Chinese museum

Free or cheap parking (if not, none of the above will happen)

A place where Asian young families will choose to live

Hope to have more low cost housing for seniors and cultural and historical facilities for Calgarians. Keep the small businesses and stores. It should be cleaner.



Stakeholder Report Back: What We Heard November 2016

I want to be able to bring my grandchildren here to learn about Chinese culture and have this experience. I want them to see a Lion Dance in Chinatown.

Chinatown is not just for the Chinese population. It is for all of Calgarians

People ask, why can't we have tall buildings, like Shanghai? It is because Shanghai is a big, global city, but their own cultural elements remain in other places in the city. They have retained their temples and palaces for their culture. Chinatown wants to stand out, but not by way of tall buildings. We want our genuine, organic little neighbourhood. Let's think – what do we want Chinatown to be? We want it to be a nice, unique cultural neighbourhood. People don't come to Calgary to see glass towers.

Follow the current ARP and we'll look at it. We like the current ARP's principles, objectives and densities.

Vibrant residential community, walk able neighborhood

Local people are happy, and people want to come here

Not an office location

Self sustaining community

Rely on great quality of life, not the car

Tong associations continue to help support families

Should be a residential community with families being raised - not a place to work during the day & leave at night

Small businesses maintained- street level presence (not malls)

Still a hub for social services through the mix could change toward younger demographics

Grocery store

Public interactive space

Centre St looking nicer

Green line direct connection to Chinatown

Bike lane are good

Distinctive character maintained

What makes Chinatown good is people living there!



Stakeholder Report Back: What We Heard November 2016

It's still Chinatown cultural, vibrant lots of going on when you walk in, you know it's Chinatown. Lions, distinct architecture , affordable parking

Old and young people treasure Chinatown and are proud of it

It is a "Must go" destination for tourists, proud, safe, affordable housing, human scale-walk able community in Calgary , clean

Unique culture that community can live and enjoy, unique and distinct,

mom and pop shops

We work closely with the City to improve and be included in projects; We want to have good communication with City staff

It feels like home for Chinese people

Centre piece of corridor from West Village to East village where the entire district is Calgary's cultural hub

100,000 pedestrians on river walk every weekend

Facilities to accommodate those people- theatres', restaurants, tourist options

Residences and commercial and richly multicultural

Mix of income levels of integrated mixed use environments

No blocks of subsidized housing

Innovative method of shuffling people from West Village & East Village- tram? some other method?

Our Chinatown must have public space, infrastructure and buildings that

reflect Chinese culture, particularly its aesthetics with Chinese

ornamentation and lettering that are visible at street level. Its street

scape should conform to human scale to allow for sunlight and

comfortable use by pedestrians and preservation of street views of the

Calgary Chinese Cultural Centre. Infrastructure must provide a sense of

safety and security, while promoting vibrancy. Long term, twenty-four



Stakeholder Report Back: What We Heard November 2016

hour presence must be encouraged to balance the transient nature of the users of the office and commercial buildings and hotels in surrounding areas. Street closures and traffic curfews should be utilized to encourage pedestrians.

Our Chinatown must feel as if it has a connection to its history, such as with the historical buildings and the monuments to early settlers in Sien Lok Park. It should also feel like a manifestation of Chinese culture, with the speaking of Chinese and Chinese cultural activities, even on a mundane level like having street vegetable sellers. One must also see the residential and commercial activities that are typical of a Chinese Canadian neighbourhood. Chinatown must also seem different from the surrounding office towers and mainstream cultural expression. It must feel as if Chinatown has its own unique identity reflecting its history and connection to a long standing civilization.

More restaurants Vibrant streetscape- active street fronts More uses More people-24hr flow of people Live/work/play in same area Less of a tourist trap- no souvenir shops less of a Chinatown "caricature," but still definitively "Chinatown" Mix of Chinese/non-Chinese businesses Use of East Village Distinct community different from downtown core

A hub of Chinese activities

Convenient transportation to come

Affordable housing for old and young

Thriving small authentic retail and dining businesses

Walking streetscape, hip and young people, safe& vibrant into late night



Stakeholder Report Back: What We Heard November 2016

Architecture with Chinese characters to complement beautiful Bow River, Centre street bridge and Chinese cultural center

Year round festivities

Street level/human scale

Cultural significant and cultural elements

We need formal and informal cultural social gathering spaces

Users will be more or less the same (residents, businesses, property owners, cultural associations, visitors)

Age-more seniors older population would love to make sure its senior friendly

There are a good amount of immigrants from china - we still need to accommodate them and support them

Will need housing especially for more seniors

There is a mix of age groups- seniors, families, teens & young adults

It's top of mind "where we should go?"-"Chinatown"! There's lots' going on!"- interesting events and good places to go gather. Chinatown is good option for place to go. It's still pedestrian friendly, cohesive walking experience, not building to building

There is a flow to your walk - buildings are complementary to each other. Every store is interesting, like walking in Banff and Asia (small shops). Pedestrians and vistors are enticed to walk from one store to another.

Store front display shows the people at work that is interesting to pedestrians. Eg. Wonton Noodles shop – seeing how people make the noodles and wonton, BBQ place - you see all the wonderful bbq hang up there and the chef working on the customer orders. Very much like in Banff you see people making caramel apples.

Wider sidewalks allow street vendors and on street portion of restaurants like you see in Asia

Blocked off traffic in zone areas a smarter way to direct traffic

Some areas may be more walkable than others

3rd Avenue very congested, provide loading zone, is there a better way to make things flow?

Better streetscape, it's not elaborate enough right now it needs a happy tone and asian realms to show a continuity that links the area together.



Stakeholder Report Back: What We Heard November 2016

It creates the mood for fun and celebration, decorative makes you feel like you want to spend more time here

Great lightings – always feel safe walking down the streets at anytime in Chinatown.

Chinatown has busineses along the 2nd and 3rd avenues late into evenings.

Street markets are run regularly

My ideal Chinatown is the one that ALL Calgarians and The City would be proud of. It should be the one that captivates people's desire to hang out here, to dine here, to celebrate here, to live here, and to showcase the culture and heritage here.

My ideal Chinatown is the one that anyone can recognize from a distance away because of its landscape and streetscape. Buildings, lights, public arts, murals are decorated with happy, beautiful, timeless and rich Asian realms. There is a continuation of human scale connection and appeal from one building to another, one store front to another. The store front shows interesting activities eg the making of wonton, the display of BBQ, the cooking of noodles etc. Shops may be display outside of the store front that entice shoppers. It has wide sidewalk and pedestrian-friendly – sunlight on pavements to keep the winter ice from building up.

There are bright and beautiful lightings that draw people's eyes on Chinatown. The place feels safe, clean and bright. Pedestrians feel welcome and safe to take their time to stroll along the streets. Many street activities and celebrations will be held. People find it easy to get to Chinatown by LRT, transits or personal vehicles. Chinatown becomes a 'top of the mind' local and tourist destination because of its culture rich environment as well as its public events and celebrations, cultural centre and tourist walk, dining, shops and recreation.

My ideal Chinatown is that it remains a residential community with a mix of senior housing, affordable housing, condos and apartment buildings for the young professionals and empty nesters. We will see people love to live in Chinatown because of the lifestyle it offers – the convenience of a lively and accessible neighbourhood, and the beautiful walks along the park and bow river.

My ideal Chinatown will entice many Calgarians to enjoy the Chinese culture, dining, shopping and celebrations. They will gather and celebrate the Chinese festivals and events as they are interesting, fun and colourful. Calgarians would love to bring their young families here regularly and enjoy what this community has to offer.

It feels like a village with great public spaces and human scale development.

Development tells the story of Chinatown

Safe walking environment, with residential supporting the retail and commercial development



Stakeholder Report Back: What We Heard November 2016

Successful mom and pop businesses

5. As Calgary evolves, how can we plan for changes in Chinatown while preserving the character of the community?

Need outdoor spaces for public meeting / cultural festivals & celebrations *important cultural aspect*

Slow traffic, life on the streets

More festivals that are in accordance with Chinese culture

Chinatown needs renovation and redevelopment, but also needs to preserve historic buildings.

With Chinese Cultural characterizes and environmentally friendly merged with surrounding communities.

Chinatown is a community not a business district. Redevelopment should give back to the community via public improvements.

<u>Affordable housing</u> – incentives – there's no issue with lack of land – main floor retail, community centre mid level, affordable housing above – Chinatown improvement fund is already available – leverage on incentive for affordable housing – density borrowing via policy – MGA changes ???

We'll invite more cultural events into China Town, enhance the characters of China Town. I hope that we rely more on our Culture, not our oil.

New Chinatown development must include China Culture element.

Devs need to get deeper into understanding of Chinese Culture to better translate this into the building.

Need to keep CT as a distinct district, different then rest of the downtown.

Expect the new project incorporating Chinese cultural elements, providing the atmosphere all Chinese feel at home.

Mixed age, income people create more business and traffic.



Stakeholder Report Back: What We Heard November 2016

Better visions, better planning. Get opinions from the right people, not from those commercial developers.

Provision of cultural space is important

If the rise-buildings have Chinese characters, we as the residents of Chinatown can welcome them. The future development in Chinatown should build more high-rise buildings.

This is a design concept, must have Chinese characteristics to expand the design, and must have Chinese cultural foundation.

We welcome to build buildings, high-rise buildings and commercial networks with Chinese characters.

build one-bedroom condos for sale

Low rate for short term parking after 9:00 am

To keep parking space increaser parking by underground parking

Keep Chinese character, more lighting, more benches. Loading zone is fine.

Keep it clean & crime free. No more high rise on new sites. 10/F is Itd

In 20 years more high rises.

We do not need too many high-rise buildings. We need more distinctive and attractive buildings. They can become the special views of Calgary. They can promote culture and also create economic growth opportunities.

Maintain the characters of Chinese culture and customs.

culture characters

Holding of Chinese culture, signs with Chinese characters

Underground parking to be renovated

have a sign to renovate the heritage sites, have a sign, museum

Should keep the experience of China Town but should take down all the old buildings (ie along Centre Street) and rebuild new buildings with the same experience.

Keep aspects tradition but make it safe & clean

Improve street lighting

Cleaning - better maintenance - alleys especially dirty

Change is good!



Stakeholder Report Back: What We Heard November 2016

Pedestrian safety & pedestrian orientation this is one of the only places in the City that's like that

No need for tall building, LA Chinatown don't

Preserve Chinese culture

more shops, more Chinese cultural characters

Exhibition in Calgary Chinese Cultural Center does not catchy enough. I hope more attractive exhibitions and cultural events

more Chinatown characters to attract more tourists

Preserve the culture in Chinatown

hope more Chinese shops and preserve Chinatown characters

Stop designate keep Chinatown as an area where new buildings cannot be built.

Aging grp walk slow. Pls plan to allow safety.

Sidewalks/buildings must adhere to distinct Chinatown.

Lots, lots of festivals. Tai Chi in the Park.

How do we attract the types of developers like the one on the 7 st (Element).

Element on 7 St is a good example.

1st & 2nd floor should be brick (bldg's)

Not too high new devt - new bldg 2 Ave/Riverfront is perfect.

More chinese restaurants, groceries places. Increase parking.

Not hotels - or bars

Building should adapt to people, adapt to elderly.

Need more young people.

Distinct Chinese character so it is clear & obvious you are in Chinatown. Red brick, street scape items (red lights).

Don't put a Western spin on it -it shouldn't feel like suburban retail

Better organization should be easier to navigate

Brighten up buildings -fresh paint - Clean/maintained outside should look nice to attract ppl



Stakeholder Report Back: What We Heard November 2016

More inclusive

Small front shop stores are important

Design guidelines / architectural controls to ensure new developments embrace character of neighbourhood.

East of Centre St buildings need new / upgraded interior w/ existing facades kept

Why not a building on the lot that's apt. w/ 2nd floor Asian garden e.g. Van Suey Lok gardens

Need to keep Chinatown intact. Multi-culturalism is key to Calgary.

Get the people who built the cultural ctr to build a public cultural garden & religious site on the application parking lot.

The existing Chinese characters

Do not sacrifice traditional look and do not give in on required residential development.

Balance of characters & developments. New development might Chinese characters through design.

As authentic as possible a Chinese, Hong Kong style casino development.

Roads \rightarrow smoother \rightarrow cleaner Safety \rightarrow more police \rightarrow who understand Cantonese, Mandarin

Retain Chinese Canadian history in Chinatown so that future generations can also continue to pass on this history.

C-Train → Chinatown

We hope to have C-Train→can be in Chinatown

Retain existing buildings Streets are too narrow

(Height is not such a big problem and has little impact since [Chinatown is] close to the central business district and is adjacent to those buildings

We need more unified planning

Buildings in Chinatown should not be too tall

1 Maintain Chinatown's unique character 2 Buildings should not be too tall 3 Improve traffic→limit traffic flow

Chinatown's business district needs to be improved Too shabby and messy Should match the surrounding development

Maintain the status quo Buildings should not be too tall \rightarrow buildings should have more Chinese Characteristics



Stakeholder Report Back: What We Heard November 2016

Cleaner

More secure

Maintain the status quo

Maintain the status quo Safer Maintain Chinatown's unique character

Maintain the status quo while paying attention to street sanitation

Display signs with Chinese language Chinese and English bilingual public signage Present elements of Chinese culture

Incorporate more elements of Chinese culture into streetscapes and buildings to reflect the Chinese culture and introduce good Chinese moral values and philosophies of life.

Maintain a clean feeling, retain land-use for grocery shopping, and add some contemporary features to change the impression of out-datedness.

Car Park, Restaurant, Symbol, Night market Festival, Plus 15

More parking. More restaurants. More cultural symbols such as arches, lions, murals, night market festival. Too few Chinese shows. More Plus 15 skywalks for convenience in the winter

I want Canadianized version of China. not China in Canada

Respect culte not to the exclusion of Canadianizin

Would like to hear Chinese music throughout the streets @ traffic high times

Livable and walkable residential community

Great retail strategy to encourage/support interesting mom & pop diners

Add lights and Asian streetscape

Safe & clean

Accessible – sort out parking issues to make it convenient to shop, dine & visit

Keep its cultural characteristics

Subway for Green Line

(Chinese characters) C-Train -> (Chinese characters) Chinatown

I have a possibly controversial political suggestion for this guestion and will be getting in touch with city staff, in person, later today, to discuss.



Stakeholder Report Back: What We Heard November 2016

Restore/modernise buildings, provide more areas for parking nearby, consider adding more pedestrian space or partially pedestrianising part of Chinatown (I.e. no vehicles from noon to 9 pm on weekdays and from 11 am - 10 pm on weekends). Add more mixed use buildings (commercial, residential). Better advertise/capitalise on cultural/language courses and events offered at the Chinese Cultural Centre.

Involve community leaders, historians and other cultural experts in developing dense, progressive, pedestrian-friendly infrastructure that preserves and highlights the area's character as a complement to Calgary's modernity.

Allow for more housing of all manners of affordability. Create a set of architectural standards. Encourage cultural expression and sharing that is routed in heritage and modern multi-culture.

I think you're doing the right thing. Asking the community and also thinking about the future of Chinatown. I have lived in Calgary for over 30 years and I think our Chinatown is pretty good as it is. Just a bit of a face lift for some of the buildings and attracting more business/restaurants would be great. I like that it's near the river.

Character is created by the people, not the buildings. Buildings need to be demolished and new ones must be built to take their place. Less restrictions on what can and cannot be done must be relaxed.

Mandate any future high-rise developments have at least the first two floors available for food and shops. Limit the amount of food courts.

Work with the residents of Chinatown to maintain their culture and still allow for expansion.

Relax the building restrictions enabling all stakeholders equal opportunities to redevlope the area. The City of Calgary should lead/cofund structures to commemorate the areas Chinese heritage but should deterred all low cost residential or commercial developments as its not coherent with the nature of this core prime downtown location.

keeping elements like lights, garbage cans, street furniture in line with the theme. working with the chinese museum to document chinatown's history and projecting the history onto local public art. Finding other green spaces where chinese past times can be played i.e. tai chi, chinese checkers, chinese chess etc.

Having more unique looking exteriors, that keep the character, on the older looking buildings that need to be upgraded,

Hire a architech to build more Chinese cultural desig

Preserve the Chinese-Canadian heritage of the neighbourhood. Redevelop the street architecture to include more trees (such as cherry blossoms) and benches and street signage that feel like a Chinatown.

Define Chinatown and plan for a phased visual transition over a block or so as one leaves Chinatown.



Stakeholder Report Back: What We Heard November 2016

I think planning into incorporating user friendly spaces that allow people to hang out and interface with the community

Keep art pieces that are currently displayed in intergrate them into the new buildings.

Engage the Chinatown community as you are likely already doing.

work with local businesses to develop strategies to maintain and improve their viability. add more residential use and increase residential density. improve urban design, at lease using some design features to represent Chinese heritage somehow.

"Stay true to place making principles of urban design with a strong Asian Cultural Flare!

Pedestrian focus, local cultural business focus and investment."

Developers, Business Owners, Chinatown Community, and City Planners have to work together on a revised Area Redevelopment Plan that will make it feasible for developers to construct buildings in excess of the existing 15 story height restriction. The building heights will have to take in to account the shading of the Bow River, and the floor plate sizes can not be too large to allow sunlight to be able to permeate throughout Chinatown. As well the developments should be visibly appealing and contain Asian Motifs at the main floor level. Include plazas where people can congregate and visit.

Dialogue.

Involve actual Chinese Canadian locals in the continuous acts of decision-making. Talk to the young people who will be the ones to live in the future of Chinatown.

Chinatown should remain it's own character that are for the Chinese to enjoy, we don't need changes.

Keep heritage style buildings and upgrade them

Look to community leaders within chinatown, maintain buildings rather than knock them down, prioritize cultural significance over new development.

very difficult to do ..

Public information campaigns about old China being obsolete. Rezoning run down decayed section of downtown for towering futuristic skyscrapers. Condemning old buildings. Shutting down illegal casinos. Market newly zoned properties to high end Chinese developers similar to Vancouver.

The original ARP gives a good plan for the future of Chinatown.

Preserve the old buildings in Chinatown, when new buildings are built it cannot dwarf the existing ones or block its sight lines. Preserve green space or build more community gardens with more oriental touches. Encourage more asian/chinese restaurants and shops in the area.



Stakeholder Report Back: What We Heard November 2016

For me, preserving a pleasant skyline is import for Chinatown. If the space feels confining and shadowed, it won't be welcoming.

Run the Greenline right through the middle of it - it'll help to break it up, and get rid of it.

Consider changing the zoning to increase density for residential, retail and office space, but requiquirng developers promote the cultural feel of Chinatown in their designs.

If you are calling derelict buildings and general filth character then forget it. Raise property taxes on old/derelict buildings still standing to encourage wrecking ball demo and rebuild like Kensington/Inglewood etc. The place needs more living space like East Village

"Everything that's our city has come to enjoy and to up hold the traditional spaces should be done.

Yet again we should bring the area into this era and utilize the realistate and build up new tower/ skyscrapers that have affordable housing, shops, restaurants social centres etc.

Old with the new.

Updating the area in a big way but giving it the authentic traditional architecture"

fix up the builds like you did on 8th ave

The right architecture is key, of course. You need to expand the sidewalks and make it more inviting. You have to attract businesses that appeal to both Asian Canadians and non-Asian Canadians. It should be a place for everyone. Right now when you go down there, the shops and streets feel dirty. Design commercial space so store owners/managers present a more inviting first impression.

Consultation. But also "Chinatown" whatever that means, needs to realize it has to evolve too. And that parking isn't the solution to their problems.

Traditional looking facades, interior/exterior markets with the traditional Chinese look and feel while at the same time keeping pace with modern, exciting changes to other areas of downtown, ie East Village.

The way it is now doesn't work, if it takes new development to reimagine Chinatown then let's take a look at it. Perhaps new development needs to include incorporating element of Chinese culture or proving space for Chinese retailers/community spaces.

Build around it without changing what's already in it. Leave Calgary some kind of history.

I do not have a degree in urban planning nor do I work for the city, so i am not sure if these are possible. But ideally I would like the see expansion and beautification of the area and making it



Stakeholder Report Back: What We Heard November 2016

more visitor friendly in order to generate more income in the area, that way we are able to financially maintain a larger space. Also the city needs to help out of the cleanliness of the area.

Upgrade infrastructure and enlarge the roads while maintaining the heritage eg Chinese characters, architecture, decorations, replicas of dragons or the Great Wall ...

"Any changes to infrastructure or buildings should simply be made to look as though they belong there.

Barring that, the needs of the many supercede the needs of the few."

Create green spaces and more activities which will have people coming into the area. Get corporate sponsorships from the downtown area to help with the revitalization of Chinatown and make the Cultural Centre more inviting with meeting rooms, catering, etc.

Encourage a mixture of housing values and support small businesses, with a focus on East Asian immigrants.

Work with the current residants. Listen to what is important to the upcoming generation, both of Chinese and non-Chinese descent.

Can it take over the Eau Claire area?

Can't allow new commercial buildings to be built. Invest in new community buildings to serve those living and using the space. Create an atmosphere where calgsrians want to go visit this place after 5pm. And make it attractive to the youth so they want to go to Chinatown. And make it feel safe for all citizens

Include transit lines now.

We need to think carefully about the things that make Chinatown special and find ways to incorporate this into new development.

Relax zoning restrictions to encourage development. Provide incentives (cash, zoning, or otherwise) for Chinese investment or Chinese cultural specific uses of the land/space.

Integrated planning, don't add a project that can be placed in other locations

With an ARP that recognizes realities of the real estate market and what drives redevelopment Protecting the public spaces from shadows (Sien Lok, the River) Diversity of housing types (size of units) Reinvestment in the public realm (ex) Sien Lok Park Building a Chinatown for all ages Require a contemporary interpretation of a Chinatown motif It needs to be a distinctive look so you know it's Chinatown



Stakeholder Report Back: What We Heard November 2016

ARP review/revision

Developments need to have an Asian motif.

Look at other Chinatowns to see what their retail mix is.

More variety of stores and food.

A good-sized grocery store (like T&T). This would be good for residents and those who work downtown.

Increased night life that animates the street and aligns with Asian culture and values.

Build a Chinese Gate, but there is no agreement for it in Chinatown so far.

Learn the story of Chinatown.

Waking tour map

Attract more tourism

Written plan. Have ARP to guide the development.

Please make it more family oriented

My vision is for a walkable residential neighbourhood, with good transportation accessibility.

Diversified, ethnic small businesses

Chinatown has cultural social capital with a human scale environment

Consider the context of Chinatown

It is an important tourist attraction

I wish to emphasize scale and character. Buildings should be low to midrise only.

It is like running a business –you need ambiance, service, quality product. This applies to communities as well. If we are the same as downtown and Eau Claire, what is so special about Chinatown? Chinese motifs are not enough – the building envelop must make you feel good as well.

Kensington, Inglewood, Marda Loop, 17 Ave make me think about Chinatown. They are low rise and you see people walking-> they are vibrant places. They have kept their scale.

Chinatown is not just a place, it is a feeling. I don't agree that the podium and tower model is right for this community. It destroys the scale of the community, and the overall feeling and ambiance.



Stakeholder Report Back: What We Heard November 2016

Chinatown needs a distinct character from the downtown. The downtown should be distinct and supported by its surrounding neighbourhoods, which are all distinct and different from the downtown.

The cultural centre is the focal point of the community, while the street life is on the east side of centre street. Now, there is nothing in the middle. We need to connect these two pieces. If we build something that does not fit in the middle of this potential connection it will disconnect Chinatown, and leave us with no way to expand and connect our community. What is left is all we have.

Always room for improvement

Keep primarily residential

Wide sidewalks

Partnerships with community

Slow traffic

Building materials allow for creativity

Allow businesses on patios and streets

Create a square for people to use

Starts with a establishing a vision

Change is inevitable- have Chinatown establish what is important now to establish path to future

Better communication between City and residents

How can you evaluate the application without knowing what future ARP is

Planning for Chinatown doesn't have to be different than planning for other communities

Establishment of community association

ARP principles have to be held to

Reinforcing Chinatown as a historical place worthy of reinvestment

Vacant land, need incentive for people to build versus leaving it as a parking lot

We want different development according to ARP



Stakeholder Report Back: What We Heard November 2016

Continue to work with Chinatown stakeholders to see what can be done

Social infrastructure is as important as physical infrastructure

How can we have more programs and make Chinatown more welcoming?

Invite other cultures for cultural fusion ex: Filipinos, Indians, SE Asians - they can show off their new culture and talents

Chinatown is a welcoming place for newcomers. Affordable housing would be good for them. Many chose to live here because they work downtown

It's safe

We work with other neighbourhoods ex: Eau Claire, Crescent Heights to make us all successful

New BRZ and a new Community Association on the horizon equal opportunity. Some official contacts will help us all

Green line may solve transportation problems

Hopefully that we can make it Chinatown good and maintain its unique character

Direct flights from China equals opportunity to attract tourists

Everything is blooming; we're mature, ready and forward looking

Need to preserve culture, make it safe and good for everyone

What's the best interest for the people of Chinatown?

If developer builds higher, there must be a benefit for the people

We want to stay here for a long-time we don't want a ghost town

It's a perfect, pretty place by the river that we don't want people to miss

Retail opportunities along river in the summer

Night market

Positive , sensitive economic development



Stakeholder Report Back: What We Heard November 2016

Need retail, but also leisure/ entertainment & office managed with West Village and East Village holistically

Live/work units could fill a gap

Order of importance: 1a: retail, 1B: residential, 2.other commercial

The ideal balance between preservation and change implied in this

question can best be attained by establishing and following guidelines,

such as those in an area redevelopment plan, while periodically

consulting with the community as to how those guidelines should be

modified. While this claim may seem simplistic, Calgary has examples of

thoroughly developed area redevelopment plans, such as that for the

Beltline, that reflect a potential for grass roots involvement and crowd

sourcing that can be utilized to maintain a dynamic balance.

Furthermore, new media allow for quicker communication and discussion on

possible new developments that should encourage applicants.

What is the character of Chinatown? What do we want to keep? Retail is worth keeping Can't bulldoze everything "Critical mass" needs to be achieved- is it there now? Without it, Chinatown will not survive in any form Who is LRT serving when it comes through? Bringing in suburban empty-nesters Consensus is not achievable Priority on street level activities

Mandatory street level retail for all new buildings

Priority on walk ability, promote more authentic cultural festivals and activities

Affordable parking and convenient public transportation.

Promote night business including establishment of night market

Mandatory Chinese language in signage and Chinese characteristics in design

Affordable housing for young starters and seniors(they have one thing in common not living with family)



Stakeholder Report Back: What We Heard November 2016

Never forget the 1 thing Chinatown is: distinctive, cultural community, lots of residents, authentic mom and pop small businesses, lots of community gatherings, appealing enough for tourists residents. What infrastructure is needed to support this? We can plan for changes

How do we make traditions new or cool? Culture evolves, but "authentic" is never outdated. How do you keep authentic experiences as current? Technology can be implemented, but our desire for authenticity does not change

Need to be sensitive to all of our users especially seniors, teens, young adults. Tourists are nice, but these users are the bread and butter

Work closer with tourist industry- we have not used this well enough. Can we plan a Chinatown tourist "must do"? Tie in planning and cultural: at different locations we have a story to tell. Stories are interesting, buildings are boring without stories. Maybe evolution of Chinese Canadian history tied to a tourist walk – add interesting stories that add colours and flavours to the Chinese history. This would add value to Calgary - add another ½ day of tourist activity in Calgary. The Calgary Chinese Culture Centre's museum has a great exhibit – should utilize that to its fullest. The architecture of the centre is also very interesting as we have the same builders that built the Beijing's Temple of Heaven came over to Calgary to replicate the same rooftop here.

What about a CBE program- field trips, curriculum, cultural centre for food aspect, dress up in traditional clothes, calligraphy, walking tour on history? Package it in a way that is beneficial to CBE's teaching and learning, good for businesses and good for promoting Chinese culture to young Calgarians.

Chinatown's identity and significance to The City, Chinatown stakeholders and all Calgarians

Chinatown's unique community characteristics in relation to all the other Centre City communities and downtown – to make Centre City Plan and Chinatown successful

Enabling policies and advocacy for Chinatown to be effective for a) and b).

The City and the community should establish a respectful and trusting relationship that we know we are working together to build a Chinatown with a clear vision and action plan.

Involve the community in planning applications in a meaningful way.

Ensure public space and human scale public realm is part of future redevelopment.

Parking lots are preferable to poor development

PHASE 2

The following comments were collected through all engagement techniques conducted between September 18- October 12, 2016.



Stakeholder Report Back: What We Heard November 2016

WORKSHOPS

Sunday September 18, 2016

Group 1

Poster 1 – Chinatown Principles Review

Is there anything Missing?

- More focus on cultural preservation; there is a disconnect on the "what we head" section vs. the "Best practices" section
- Walkability, mixed use community with Cantonese and Mandarin culture (is important to the community)
- Need to revitalize and rebuild, while preserving culture
- The city should focus on a plan which considers not just each building, but how to incorporate new development with older properties
- Chinatown should have all of the land-use's that any independent community needs; medical clinics, cultural centre's, human service's ect.
- See Chinatown as a way for senior's independence
- Parallel Chinese Calgary history
- Chinatown for future generations
- Draw a greater audience to Chinatown
- Integrative approach to Chinatown within Calgary
- It is not just what is "Chinatown culture" but also what isn't
- Mixed-use, walkability is important
- Should draw more people to Chinatown
- Calgary's Chinatown should be more like Chicago
- Chinatown is not just an island, but should be part of Calgary
- It is an important place for seniors
- Need to bring newcomers to Chinatown
- It is a place for seniors

Is there anything you disagree with?

-blank

Poster 2 – Chinatown Visual Preference

What Five Images best describe what you would like to see in Chinatown? Why?

The five images chosen are:



Stakeholder Report Back: What We Heard November 2016

1-7:

- indoor, galleria approach
- if possible archway's, canopy's
- 1-2:
 - artsy and colourful space
- 2-2
 - reflecting Chinese design vernacular
 - street level structure that maintain culture
 - modern as well as integrate culture

1-9:

- contemporary architecture
- contemporary construction and older Chinese facades

2-2:

- street level public space for cultural programs

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain

- high density is good for bringing people
- parking is a concern already, will this development bring more parking or reduce availability
- Multi-residential could help bring young people, old people as well as some revitalization to the community, but loss of culture is a concern
- Gentrification is a concern; will Chinatown lose affordability?
- More parking should be built
- Parking egress needs to be considered
- Want to make sure Chinatown culture is maintained; new uses COULD not be representative of Chinatown
- Brewery, and other zoning uses, could be problematic; general industrial. Hotel, bottle depot's, medical marijuana could all bring a crowd that doesn't fit Chinatown values
- Hotel is a contentious use for Chinatown community
- Height concerns re; shadowing and winter comfort
- Land use need to reflect cultural values of Chinatown residents
- There are some unsavoury uses of land with the new uses
- Design guidelines need to reflect access
- Striking a balance between economic vitality as well as affordability
- Recognize the residential character of CT



Stakeholder Report Back: What We Heard November 2016

What changes to this application would help it align with the draft principles? Please Explain.

- Parking; and how to include influx of visitors, potential residents (underground water table)
- Could make the proposal have separate structures in order to maintain sunlight and open spice in the community without a podium would be better.
- 6 different development site/design considerations below:

Sunday September 18, 2016

Group 2

Poster 1 – Chinatown Principles Review

Is there anything Missing?

- Like the principles, they are in line with our groups principles
- principles are not clearly spelled out on how to help small business thrive
- How does it tie into transit strategy (Green Line)?
- Principle #6 Elaborate on what mixed-use is for Chinatown
- Principle #3 Create Energy and Life is there anything specific in mind? The principle is obviously linked to housing, it is more than just housing
- Jay walking is common in Asia, it is a hard behaviour to change; easier to cross in middle of the road with cane/walker than to walk to the corner; should consider a Stephen Ave type road and be more pedestrian friendly
- Need a safer way to direct traffic (one ways, pedestrian crossings)
- Pedestrian safety is a concern- specifically by silver dragon/3rd and centre
- Need more elaboration on the principles. Should split principle 6 into 2 principles: we need people in Chinatown; emphasis on residences
- Needs to focus on supporting small businesses 1) residential community (need many residential developments and 2) authentic small businesses
- How do we define human scale? nice to see green space/open sky
- Flood zone? Adjust in consequence
- Integrating parkade; a lot of people shop here
- Pedestrian crossing; inspired by Stephen Ave
- Exclusive to pedestrians between certain times
- Prominent landscapes and you can see uniqueness from far
- More garbage cans

Is there anything you disagree with? Why?

- Economic sustainability
- Parking isn't clearly spelled out; need to be there for retail
- Sustainability
- Long-Term Plan; heritage maintenance



Stakeholder Report Back: What We Heard November 2016

- Human scale buildings; setbacks & height limits; maintain sky visibility
- Historical significance has been lost canton block
- Should be drawing people in from river walk
- Grants to help restore building; Asian architecture is harder to maintain

Poster 2 – Chinatown Visual Preference

What five images best describe what would like to see in Chinatown?

1-1:

- Street Traffic (Pedestrian)
- Retail More visible, enticing people to come in.
- Street experience
- Banff kind of feel
- Window shopping
- Wide side walk
- No vehicles
- Cantilever (protect from rain)
- Energy + life, principle 3
- Sunshine on sidewalk
- Aligns to principle #4 balance and mobility

1-3:

- Lighting
- Retail scale
- Lanterns
- Night market
- Window shopping
- Historical architecture
- Tasteful
- Signage
- Clearly know it is Chinatown
- Tastefully designed
- Looks like other city Chinatowns (San Fran)
- Architecture
- Symbolizes Chinatown

2-2:

- Like the lanterns
- Like the lighting
- Nightlife
- Safety



Stakeholder Report Back: What We Heard November 2016

- Public space
- Promotes safety
- Outdoor square/gathering space

1-2:

- Garland LED Lights (like Stephen Ave)
- Lanterns, one-way road
- Colour
- Pleasant streetscape
- Suspended items
- LED lighting
- Garlands
- Lanterns
- Colour
- Aligns to #5 Gather and Celebrate
- Connectivity with river walk
- Drawing people into Chinatown
- Distinct but permeable

2-0:

- Like the Gaye (Human Scale Principle)
- Historical architecture
- Historical significance
- Cultural
- Heritage
- Gathering Spaces
- Mix uses
- Aligns to Principle # 1Culture and Heritage

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please Explain.

- Not clear what it will look like? culture/heritage energy/life
- If it is pure commercial, this doesn't align with the principles
- Tall buildings out of character, 15 stories is already high
- Mixed use doesn't preserve culture/heritage
- Too tall
- No consistent theme (in the middle)
- It doesn't align to any principles
- Not a human scale environment
- Lack of info with the application and why do they need such a big development?
- How will this large development effect mobility, safety, pedestrians
- Too vague, no promises



Stakeholder Report Back: What We Heard November 2016

- Hard to evaluate against principles as there is not enough info
- ARP needs language to define characteristics and address set-backs
- What will be the shadow affect to other parts of China Town (icy sidewalks)
- Not human scale
- What re the benefits of this to the community
- Will there be public parking?

What changes to this application would help it align with the draft principles? Please explain.

- Development is an opportunity to improve Chinatown if they do it right ie. Green space, streetscape, Asian architecture
- No promise to do residential is very alarming
- No contribution to C.I Fund with 9.0FAR
- What is the definition of public art?
- Wind Tunnel with high building and narrow streets
- Development needs Asian rims
- It is in the heart of Chinatown, doesn't fit because it is too big and stands out
- no height limits
- hotel: bad history, only 4 blocks do we want temporary residences?
- Questionable land uses: pawn shops, marijuana addiction, liquor store, pay day loans, would be cultural unsuitable with residential
- Needs to contribute to: culture/heritage
- More gathering space
- Would like to see affordable housing
- Why is such a large building envelope necessary
- Wind tunnels go against human scale environment/walkable
- Hotel land use does not fit with principles
- More parking, guaranteed aesthetic and height
- Guaranteed public space
- Need to honour that 60% of current pop is seniors with special needs
- Community welcomes development, but must be the right development
- A lot of unknown
- Public parking provision
- Gathering space by allowed principles
- Consider setback
- Podiums for less street overshadowing
- Lower building heights, less than 15 stories
- Shouldn't be more than 15 stories
- Too many bad memories and experience with a hotel in Chinatown in the past

Sunday September 18, 2016

Group 3



Stakeholder Report Back: What We Heard November 2016

Poster 1 – Chinatown Principles Review

Is there anything Missing?

Agree with the amended plan.

To fit with the plan, more parking spaces are required because not only the great variety of people would visit/go to Chinatown, but also family members or next of kin of Chinatown residents would go to Chinatown, therefore, parking is the most tip-top issue.

Advantage: Good for residents in Wai Kwan building, since we understand the new high rise building proposed will be developed next to Wai Kwan. Will be connected to Wai Kwan. There will be two levels as shopping mall inside which contains Chinese restaurant, eatery place and shops, will be convenient for Wai Kwan residents.

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

1-3:

- Chinese style building roof having Chinese characters and red lanterns
- Symbolizing/landmarking Chinatown
- The three story building allows more options and seeing more sunshine

2-2:

- traditional Chinese architectural design is coving with and integrating with modern design
- preserving Chinese culture within a district of high rise and buildings

2-1

- The building structure (PAGODA)
- Symbolised/landmarked Chinatown
- The height of the building nearby is not too high. Reserving feeling of spaciousness and openness

1-2:

- The buildings are not of great height
- Shops are on ground floor
- Restraint are on I/F
- Customers have good parking view of the street
- Has a feeling of vibrant, active, dynamics



Stakeholder Report Back: What We Heard November 2016

- 3:
- promote pedestrian usage without high building beside, allowing more sunlight

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- should only allow: 3 store commercial, the rest should be residential
- too much office space may not be viable
- the existing 7.5 FAR is sufficient (15 story)
- The proposed 12 FAR is sufficiant/will actually help the local residents
- The shadow impact to Sien Lok park and riverbank; must be protected
- No concern about height from source of the participant
- The higher density actually benefits residents; more housing opportunity

What changes to this application would help it align with the draft principles? Please Explain.

- Principle#2; human scale concern that the height/FAR increase may not support principle 2
- Allow developments and the 8 principles will help align and give direction to the development
- Concern about potential subdivision of the lot for additional profit
- Should allow more residential, more FAR
- How to ensure the developer will follow through with these 8 principles
- The FAR/height of the proposal should follow the relevant city principles/policy/bylaw

Sunday, September 18

Group 4

Poster 1 - Chinatown Principles Review

Is there anything missing?

- Incentive for affordable housing through land use bylaw (not missing, needed as next step)
- Details on demographic information (Are these draft principles?)
- Weighting? Analysis of data (input from stakeholders)
- What is being done to ensure longevity of existing housing for seniors? (Affordable)



Stakeholder Report Back: What We Heard November 2016

Is there anything you disagree with? Why?

- How is this list of principles different from existing ARP principles?
- More details are needed.
- How will principles be applied?
- Principles are quite vague and open to different interpretations. (Lack of specificity)
- No word on senior citizens, will they be displaced?
- No principles on the topic of housing

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

- 2-1: Architectural motifs, mix of modern and traditional, walkable
- 2-0: Walkability, safety, archway to welcome people into Chinatown
- 1-1: Vibrant, welcoming storefronts, street life, accessible shopping, Asian design on building
- 4: Traditional Chinese heritage, remodeled to add architectural features/Asian design

1-0: Accessibility, maybe add awnings to storefronts, covered walkways benefit to seniors, walkable, safe, protected in wind/snow

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- More density means more people in the neighbourhood, we don't want an empty downtown at 5pm.
- Mixed uses are a right fit for this dense and walkable neighbourhood. We need more people to support existing businesses.



Stakeholder Report Back: What We Heard November 2016

What changes to this application would help it align with the draft principles? Please explain.

- Why would you put things like money marts and liquor stores in an area populated with vulnerable people & seniors?
- Questionable type of people that go to such businesses.
- Application and principles do not align: no word on affordable housing, safety and cleanliness, shadow and crime.
- Liquor store and pawn shops not aligned with safe & clean community principles.
- Should create a set of land uses specific to Chinatown
- Height would need to be limited to 15 storeys to prevent shadowing on Sien Lok Park.
- Concern for human scale: create set back regulations to allow sun to shine through.
- Accessible spaces for seniors and people with limited mobility.
- Ability for publics to access privately owned spaces available for public use.
- Need for understanding intent, not just what is allowable to better align with the principles.

Sunday, September 18, 2016

Group 5

Poster 1 - Chinatown Principles Review

Is there anything missing?

- Promote culture, learning centre (education), events, inclusion of low income housing (affordable), community centre to better fit principle #1
- Choices amenities
- Diversity of housing all ages, family housing
- Funding for non-profit associations as resources for the community & beyond
- Parking: new principle (solutions, creativity, e.g. passes, free parking zones)
- Live/work/shop within Chinatown
- Build partnerships: city & private developers
- Housing: affordable mix
- Building material & use more important than overall design

Is there anything you disagree with? Why?

- Lacks sense of place at present



Stakeholder Report Back: What We Heard November 2016

- Build community Bonus on users
- Loss of xyz (affordability, conversion to office, condominiumization, developer speculation

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

(Grouped by themes)

5 & 2-1: Landmark signifying "this is Chinatown", character/design mix old/new, public art – interactive, gathering – events, indoor gardens, multiple uses, winter city design, plus 15, connectivity between buildings

1-1 & 1-8: Mixed use buildings, commercial/retail with residential on top, wide sidewalk, activated public spaces, lively spaces, street life

1-4 & 1-6: Public art/murals, points of interest, creativity, draws people

2-2: Courtyard style, spaces promoting activity, patio space, gathering space

1-0 & 1-7: Indoor spaces, consistent, connected spaces/buildings, gathering space, yearlong use/function

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- Adds residential
- Currently under-utilized (parking lot)
- Want vibrant spaces such as outdoor cafes, restaurants



Stakeholder Report Back: What We Heard November 2016

- Multi-residential very desired use
- Want less pedestrian activity on 2/3 floors (offices, etc.)
- Reduce FAR of commercial from 5.0 to 2.0 FAR (differing opinions)
- How will this development promote integration of new immigrants into the Canadian landscape?

What changes to this application would help it align with the draft principles? Please explain.

- Hotel is not residential: restrict office
- Uses not appropriate (Bottle depot, payday loan, general industrial, marijuana counselling, liquor store, brewery, winery, distillery
- Billiard parlour: prefer neighbourhood/family restaurant
- Night club: undesirable use restrict: karaoke is acceptable.
- Financial institution: on second floor?
- Office: small-scale, limited to upper floors
- Parking lot on surface does it add to community? Free parking as of 5pm and weekends
- Community events: disincentive for land speculation
- School private: no large school institutions
- Addiction treatment: limited size
- Utility & utility buildings: limited space
- Hotel: traffic draw, does not add to Chinatown as residential, historically rented by the hour, negative use. Pro: can bring visitors and vibrancy. Con: turning affordable housing into hotel use as seen at 5 Harvest building historically.

Sunday, September 18, 2016

Group 6

Poster 1 - Chinatown Principles Review

Is there anything missing?

- Asian theme, creates a marker
- More attached, less crime, art in the alleyways
- Promote Chinatown as a central place in downtown Calgary
- Principle 5: include a place, create a debate place, giving back
- Landmark entryway
- Number of features
- Architectural elements: create markers for Chinatown distinctively



Stakeholder Report Back: What We Heard November 2016

- Preservation vs what is new
- Exclude big-box retailers and stores
- No principle addressing commercial elements and BRZ-Retail strategy
- Things that will make Chinatown feel safer and more vibrant
- Lower-rise buildings, inspired by 17 Ave SW
- ARP captures the general flavour of what is acceptable in Chinatown, but missing the detailed design principles that other, newer ARPs have

Is there anything you disagree with? Why?

- Human scale needs to be defined: tall buildings are not human scale
- Clarification on funds / CIF money

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

2-1: A gate, demarcation of entry point, demonstrates scale, Chinese design element, open, not dense, walkability, appropriate/intimate scale

1-2: Lighting across, Chinese motifs, light fixtures, prominent signs, night life, big & small lights, visually distinct is good, "loud signage", busy nightlife

3: Street blocked off, housing not high, pedestrian friendly, Chinese signage, street furniture with Asian influence, colour adds vibrancy

2-0: Gate, shops, modest, pedestrian friendly, built against buildings, shops at ground-level, lots of trees, intimate street

1-1: Street life, shops coming out onto the street, add food vendors, allow retail to spill onto the street, night market, concern about building heights

Poster 3 - Chinatown Thoughts on Application



Stakeholder Report Back: What We Heard November 2016

How does the application align with the draft principles? Please explain.

- Height is still biggest concern, FAR a close second.
- Parking should not get an "out" parking problems in Chinatown already
- Try to encourage more residential, less commercial
- Try to create development that fosters a liveable neighbourhood
- Not human scale, not fine grain retail, won't meet principles # 2,3,5
- Concern about affordability of retail local businesses
- Primary concern heights, density
- Allocate density accordingly
- Site-specific changes might set a precedent for all of Chinatown
- Bonusing is worrisome
- Don't want to grant additional FAR to commercial
- Is it possible to have a low-income housing component?
- Public art needs to be catered to Chinese culture

What changes to this application would help it align with the draft principles? Please explain.

- % of low income housing
- podium for tall buildings
- 8 FAR does not create energy + life
- clear expression of Chinese culture (principle 1)
- how can it promote culture and heritage
- does not provide place for rental housing (principle 8)

Wednesday September 21, 2016

Group 1

Poster 1 – Chinatown Principles Review

Is there anything missing?

- More emphasis on attracting youth
- - Add to age friendly
- Have young people want to be involved not just move there
- Good principles that apply to Chinatown community and could apply to ay community; the principles are missing a feature that should bring young people to the community
- Missing something to attract tourists and business to the community
- Cheap and affordable parking; nothing like this available today



Stakeholder Report Back: What We Heard November 2016

- Create vibrancy through alley invigoration for example pop up cafes
- Build these uses into bylaw
- No distinguishing element which will bring youth
- With taxes increasing, how do we keep Chinatown attractive for commerce
- Missing any reference to use of space in back alleys and organization of common space
- How do we deal with planning and use of back alleys

Is there anything you disagree with? Why?

- Good principles, but how will we bring young people to Chinatown with these
- By setting "safe" as a goal implies it is unsafe today, which isn't true from a CPS
- Despite fine-grained retail taxes still put pressure on merchants
- Business incentives
- Maintain Chinese merchants
- Missing any references to HOW commerce will be increased and encouraged

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

2-2:

- mix of modern with traditional character
- modern building with Chinese component
- shopping component
- modern architecture with Chinese traditional elements
- timeless
- won't attract young people with an old look

1-4:

- street art, and murals could attract more people
- encourage local/Chinese artists
- attraction beyond food
- new and interesting forms of art
- the rotating projector of art could work
- public art

1-7:

- covered pedestrian way
- partly covered could make it more attractive for all types of weather
- also use the back alleys



Stakeholder Report Back: What We Heard November 2016

1-5:

- could utilize space in back alleys better
- use of lines and colour is very Chinese

3:

- open/public space for gathering
- wide sidewalks
- space for popup events and shops
- gathering space
- attraction for young people
- performance space
- organically draws audience
- space for exercise
- markets on weekends and nights

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please Explain.

- certain additional land uses may not align with the principles outlined
- the principle of safety may be impeded with land uses such as: bottle depot, loan centre, pawn shop
- the increased density and shadow cast could impede the principle "human scaled environment"; higher shadows will reduce people using public spaces
- large buildings do not represent Chinatown
- it is difficult to comment on the amendments to land-use and FAR without a Chinatown Investment Fund currently set up; how will funds be allocated, who will be in charge?
- 27 stories could be too high for the outlook of Chinatown (Does not promote culture/heritage
- Bonusing of FAR can help fund the elements that bring principles to fruition

What changes to this application would help it align with the draft principles? Please explain.

- liquor store, payday load, pawnshop, bottle depot all associated with unsafe activity
- bottle depot can be smelly and unclean
- height on south side allows for less impact on street side on the north
- building height; what about sun shadow on other parts of community
- not aligned with human scaled environment/creating energy and life
- height doesn't align with and preserve and promote culture and heritage



Stakeholder Report Back: What We Heard November 2016

Wednesday September 21, 2016

<u>Group 2</u>

Poster 1 – Chinatown Principles Review

Is there anything missing?

- traffic/pedestrian/bike flow in Chinatown DT core
- Create public places (restaurants/food meeting places and green spaces that are accessible by the public)
- Create/encourage a business friendly environment
- Explore opportunities for market style (farmer's/night shops)
- Unscripted street scene
- Iconic architecture
- Wider variety of living options for a wider demographic range for young adults and seniors
- Create vibrancy (new buildings/living features
- Need variety of sizes appropriate for mixed retail use
- Can the city push the developer to create mixed use
- How much does the city care about the principles?
- Current regulation is too lax in terms of what is allowed

Is there anything you disagree with? Why?

- cut off riverside Dr and connect Sein Lok Park together
- more professional services, residential spaces (affordable), mixed use (residential and retail), amenities and activity spaces that are vibrant after work hours
- Chinatown could use improvement with the cleanliness of the area
- Chinatown in Calgary is safer than some other Chinatowns (eg Vancouver)
- Other Chinatowns have iconic features to announce the entry into the area as something special
- Need a larger visual element on the streetscape to change feel and enhance presence of Chinatown
- Affordable units need to be diffused through the communit, not concentrated in one place
- Create more supply within the community to reach various groups
- Small suits (<600ft²) may be an affordable option
- Waterfront is in Chinatown, but when your are in the building you are not in Chinatown

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?



Stakeholder Report Back: What We Heard November 2016

- People
- Liveliness
- Vibrant
- Energetic
- Light posts
- Lanterns
- Lots of restaurants and retail signs
- Feel safe with lots of people
- Feels warm

2-2:

- roof has Chinese architecture
- well lit
- inviting
- feels warm
- life at night
- restraint/retail space people live nearby and can walk

5:

- looks organized but traditional with modern materials
- looks clean

4:

- old meets new/future
- preserves culture but inviting for young people
- buildings are clean, attractive
- young people would have friends living in the community
- parkspace
- open space for people to enjoy

1-6:

- art work represents Chinese culture
- art/murals freshen an older building up
- preserve older buildings where appropriate

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please Explain.

- depending on building design can align with principle#2 – at grade streetscape



Stakeholder Report Back: What We Heard November 2016

- some proposed uses align (hotel, active rental) with principle #3, 4, and 6
- mobility within site
- indoor space for gatherings and public events (Principle 5)
- Specialty Food Stores

What changes to this application would help it align with the draft principles? Please explain.

- more details of proposed development to fit better with principles
- mixed use with residential development to align with principle3, 4, 6
- some proposed uses (medical pot) general industrial/pawnshop are not in alignment
- needs to be sustainable (LEED)
- Can the city "encourage" the developer to create mixed use regardless of the height
- Clearly defined open/greenspace to align with principle #5
- Include appropriate medical services (principle 8, 4, 6)
- Include performing arts (principle 3, 5, 7)
- Allowing expression of Chinese style in modern architecture, rather than "Disney" Chinese style, not pretend and old
- Bring more diverse groups into the community #3, 5
- Setbacks for higher floors (principle 2)
- Allow creativity for setbacks and view case by case

Wednesday September 21 2016

Group 3

Poster 1 – Chinatown Principles Review

Is there anything Missing?

- New principle: residential community with support business; support business include; grocery, restaurant, fitness, recreation, pharmacy, bank
- Add to principle 6: encourage street level business
- Midrise is not clarified in principle 2, neither is height
- Need ground level services
- Add that development of Chinatown should tie with the city/downtown future plans, Vancouver is an example of this

Is there anything you disagree with? Why?

- add to principle 1 that physical character should be different
- physical character: scale of architecture and height (mid-rise)
- differentiate in style and architecture- add to principle 2



Stakeholder Report Back: What We Heard November 2016

- new development recognize that it can't displace population nor the service that characterize Chinatown at present
- Broadening service available, providing new interior space to gather + use
- Small grain floor plates to entice more affordable business, thus passing on saving

Poster 2 – Chinatown Visual Preference

What Five Images best describe what you would like to see in Chinatown? Why?

1-2:

- lantern street overhang
- public art

2-2

- public space and Chinese architectural style

5:

- blend of modern and classical Chinese architecture
- public space reflecting cultural element
- public art

7:

- live in harmony
- respect existing context
- mid-use development
- encourage street level shops on main level
- human-scale
- residential building with commercial ground floor potential
- commercial services
- affordable (small place floor plan)

3:

- pedestrian friendly
- small-grain frontage



Stakeholder Report Back: What We Heard November 2016

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please Explain?

- Does not apply to any of the principles
- Creates new energy and life mixed use #3
- Principle 6 mixed use community
- Principle 8 create sufficient space for people to stay and have activities
- Development must respect residential character, not exclusively commercial development
- Application applies to P6 create a mixed use community

What changes to this application would help align with the draft principles? Please Explain.

- 12 to 15 stories (P6) retain walkability, stores and mixed use
- human scaled development
- work with downtown, do not try to be part of downtown
- maintain Chinese elements principle 1
- principle 6, mixed use, more residential, first level only for shops
- more medical facility and service facility
- principle 1 must be walkable
- principle 1 concern about Chinatown losing its character through new development (becoming like summerside)
- height cap to mid-rise
- is there a rule that limits pawnshop activity based on proximity to other pawnshops
- CCX use does not align in general
- Tower buildings with proposed heights, no
- Chinatown is primarily residential community, business for residents
- Need height restriction (metres)
- Shadowing (2)
- Vehicle traffic (2)
- Investment fund (P4, 5, 7, 8)
- Social housing

Wednesday September 21 2016

Group 4

Poster 1- Chinatown Principles Review



Stakeholder Report Back: What We Heard November 2016

- Small, micro-business (mom + pop shops)
- "Micro" stores, how do you support local businesses
- How to provide incentives for local businesses
- Intergenerational community, bring in the youth to provide life and energy
- Other places draw people out of chinatown
- Chinatown not visually aesthetic, need more to see
- Business sustainability plan
- A place to celebrate, not just to pass by
- Not a large-scale shopping experience, more personalized service: 1-on-1, retailer knows his customers
- Make it a destination for people to visit
- Not just an isolated community or speaking a certain language
- Give people a reason to stay longer
- Connect to riverfront
- No gathering area
- Street festivals, block access to cars
- Chinatown as a destination
- Build something iconic (like the peace bridge) first was opposed, but now is an icon. A centrepiece is needed.

Is there anything you disagree with? Why?

- Draw more younger people to the area
- Entertainment, theatre, food
- Chinatown as attractive for working professionals and empty-nesters
- Traffic along riverfront is too fast, creates a barrier between the river and Chinatown
- Will parking be replaced if it is redeveloped?
- Parking isn't the main issue
- Eau Claire: lessons learned from there are transferrable to Chinatown

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

- 1-0: Good for winter, indoor, shelter, open but covered for people to hang out in bad weather



Stakeholder Report Back: What We Heard

November 2016

- 1-3: Aesthetically pleasing, "brick" wall, use the façade to showcase Chinese culture, more iconic, can be seen from a distance, first three storeys with iconic culture, need setback for 4th floor and up (podium), don't need to build to maximum footprint
- 2: creating a stand-alone feature or gate, makes you curious and draws you in, the gate is an icon, a place where you take a picture, transition into Chinatown, iconic is key, not necessarily a gate, create an atmosphere like Stephen ave, light standards
- 3: Put canopies and more details in the façade like in picture 1-3, pedestrian friendly, good balance and mobility, connections as important principles
- 2-1: the gate! Might be a better fit with what currently exists, good combination of modern/traditional

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- Don't get mislead that by approving for residential and expecting all the units will be occupied, you might have many empty units.
- What direction would the building be accessed? Official address (cause more congestion)
- We can still achieve all the principles with the current land use (15 storeys)
- Supermarket is in current land use, must not be disallowed.
- Proposed uses (payday loan, marijuana counseling, pawn shop, hotel) are not positive/appropriate uses for Chinatown
- Shadow/wind tunnel on 2nd ave
- Cost/benefit
- Which principles take more priority? Sunlight vs vibrancy and people
- Sien Lok Park is too far north to be affected by shading

What changes to this application would help it align with the draft principles? Please explain.

- Chinatown investment fund should be managed by the city with the investment of the Chinese community. The use of the fund should be fair, open and transparent.
- This development should contribute to Chinatown fund and be evaluated/administered by community members
- Can we make the principle or visual elements part of the rules for developers
- Doesn't want land uses that attract the wrong crowd or unwanted activities
- No perfect solution: height & shadowing, vibrancy is more important overall.
- Could all the principles be achieved in the current land use bylaw?
- Might the density bonus also help the 'greater' Chinatown?
- Tall building: what's the draw?? Needs to be iconic.





Stakeholder Report Back: What We Heard November 2016

Wednesday, September 21, 2016

Group 5

Poster 1 - Chinatown Principles Review

Is there anything missing?

- Cater residential units for the Chinese community a place for newcomers
- Make Chinatown a place where people want to LIVE, not only spend money
- Make it a centerpiece of downtown (Eau Claire East Village corridor)
- Make it a destination/entertainment district
- Make the principles more specific in scope, use the language and behaviour desired by the community
- Make it desirable
- 2100 people live in Chinatown. Increase it by factor of 10.
- Increase attractiveness to shoppers who will spend money there.
- Age diversity, inter-generational community
- Clarify areas of interest
- Historic preservation: laws & regulations, preserve cultural heritage
- Need for Chinese facades on new constructions
- Chinatown is a place where tens of thousands of people want to live
- Emphasis on economic development
- Interest Calgary residents in Chinatown, increase residential volume
- Affordability of housing: larger size units for families
- Make it an interesting opportunity for new migrants from china
- Make principles more goal oriented, translate into achievable goals
- Measurable benefits, outcome oriented, number the objectives
- Create a mixed use community where people want to LIVE
- Chinese cultural centre should act as a driver for culture perpetuation

Is there anything you disagree with? Why?

N/A

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?



Stakeholder Report Back: What We Heard November 2016

4: green space, cultural space, could act as a venue for events, don't like the execution but love the green space

3 & 1-2: Integration of the existing, culturally sensitive, cultural features, pedestrian friendly, bright, vibrant lighting, neutral on building heights, retail environment

2-0: this is Chinatown, human scale, grade-level features, caters to pedestrians, inviting, draws people in

2-2: inviting, intriguing, curiosity, good lighting, modern element, cultural character, grade-level, flow, transparency, energy flow, openness

1-1: Pedestrian density, walking traffic, human scale, sociability of the street, people attract other people

1-7: Natural lighting, preservation of buildings, enclosure for winter, works with climate, arcade, must be connected to +15 walkway system

Poster 3- Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- At least SOME support for all 8 principles. Partly satisfies all of the principles
- Needs more specificity
- Aligns with identified desirable outcomes in pictures (exercise 2)
- Density allows for more people to live there

What changes to this application would help it align with the draft principles? Please explain.

- Not aligned land uses: marijuana counselling, pawn shop, liquor store, payday loan, etc.
- Gradation is key: could be achieved through podiums
- Mixed/shared use building: mixed rental housing, condominiums and hotel
- Mixed use with heavy focus on residential



Stakeholder Report Back: What We Heard November 2016

- Hotel should not be stand alone
- Art specificity to Chinese culture
- Parking inclusion
- Integrate it as a centerpiece of the Eau-Claire East Village corridor
- Integrate to the Riverwalk
- So long as the bylaw directly supports vision of a vibrant Chinatown, promotes cultural migration, does now separate Chinatown from the city of Calgary, THE DEVELOPMENT IS SUPPORTED.

Wednesday, September 21, 2016

Group 6

Poster 1 - Chinatown Principles Review

Is there anything missing?

Is there anything you disagree with? Why?

** Notes were taken in Chinese, please consult poster **

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

2-1: Chinatown Gateway

- 1-9: New development with mixed uses
- 2: Improvement to existing buildings
- 1-3: Chinese elements



Stakeholder Report Back: What We Heard November 2016

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- Forward thinking
- Like different height tools
- Supports idea of an entrance
- Affordable housing
- Housing for seniors
- Discussion of definition: affordable housing
- Scale examples
- Element of Chinese culture
- Question about sensitive uses in the area regarding floods
- Architectural showpiece

What changes to this application would help it align with the draft principles? Please explain.

- *Some notes taken in Chinese, please consult poster
- It will violate the 15 storeys original plan, this breaks the original rules as well as Chinatown being eroded like the downtown commercial
- Must take into consideration the traffic issues, should reduce motor vehicle accident
- Suggest to build Chinese garden facing the Harry Hays building behind the oriental shopping mall
- Must respect the original plan, 15 storeys
- Design of Chinatown must maintain the traditional Chinese features, especially in Calgary if building is over 30.

Wednesday, September 21, 2016

Group 7

Poster 1 - Chinatown Principles Review

Is there anything missing?

- Discussion of trend of combining seniors homes and daycares
- Builds great culture and relationships



Stakeholder Report Back: What We Heard November 2016

- Example of physical land use bringing out culture (mixed use)
- Need to overcome stigma of "stagnant" architecture, can we build infrastructure that attracts all demographics?
- Need more activities for younger generations
- More concentration of population in Chinatown
- Preservation of energy, greener city
- How to integrate other Asian cultures as well
- Retain own characteristic yet be inclusive to all cultures
- Inclusion of culture of many ethnicities is both dependent on physical and non-physical
- Physical + Ideological examples of demonstrating culture
- Need to have development that attracts all demographics while preserving heritage
- Providing parking is a huge expense
- Need to have mobile friendly community
- Desire for a principle to reach out to other cultures and heritages (not just preserve)
- How to reach out to other ethnic and cultural groups
- Example of how various cultures interact with their elders
- Currently not developing a lot, prevents young generation from wanting to live there. Need to attract younger generations
- Higher density = less parking issues: "live, work, play" all within Chinatown

Is there anything you disagree with? Why?

- Balanced mobility
- Accessibility needs to be high priority
- Not just focused on mobility
- Need safe pedestrian amenities (accessibility/mobility)
- Walkable now but surfaces not smooth
- Signage could be improved

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

1-3: Preserves culture, fun, happy, great detail, interactive

2-2: elegant, simple, human scale, great gathering space, weather sheltered, good lighting (safety), welcoming, good spot for events (Chinese new year), beautiful architecture, grace/elegance



Stakeholder Report Back: What We Heard November 2016

2-1: culture, different scales, good combination, gate as art, looks like you've arrived.

5: Human scale, modern expression of culture, forward thinking, interactive (art bringing people together) kids can play

3: Pedestrians first, scale, nice shopping area, walkable, mixed use (retail & housing) human scale

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- 9 FAR for residential is a lot
- does this counter/oppose the centre city plan? There is a need for residential
- want "mainstreets" feeling
- don't underestimate it, young people want to move here too
- green (less commuting) desirable
- want a cultural hub that is a destination
- in principle no issue with wanting residential
- this gets to a point where you lose human scale
- if increased high rise, more desire to leave in vehicles, needing more parking
- why not 6.5 the starting point?
- Focus on the transition (more moderate vs extreme height)
- Favour mixed use

What changes to this application would help it align with the draft principles? Please explain.

- Height: don't want to lose the "big sky" view
- Don't want "concrete jungle"
- Look at other major cities
- Lower max height and better liveability
- Must be less than what the commercial core looks like
- Need transition into community from the commercial core
- Need justification for height increases
- Need a balance of commercial residential
- Common spaces extremely important in all architectural forms, more important than height



Stakeholder Report Back: What We Heard November 2016

- Street scale important
- Higher FAR = less choice on building height
- 1.0 should be max on new proposal for residential, must have a good revision

Sunday September 25, 2016

<u>Group 1</u>

Poster 1 – Chinatown Principles Review

Is there anything missing?

- Principle 3, try to promote activities and recreation. Have reason for people to stay after work.
- Needs to be some consideration given to title seniors population (Principle 3)
- Principle 1, need to think of impacts of raised property tax on seniors. Don't cause them to move because of cost.
- Principle 1, need new development in Chinatown. Do not push away the elderly. Need more development, but not big buildings and stores
- The parking lot is not safe for seniors. Many seniors buildings in the neighbourhood.
- Chinatown needs to be self-sustaining community
- For you people; there is not the shopping/dining options
- Principle 2, would be good if there were more bike lock up. Not necessarily more bike lanes
- Need grocery store for reduced mobility seniors.
- Seniors want to build a new building. More groceries, pharmacy, improve economy
- Need a space in parking lot to improve mobility (safe) for seniors)

Is thee anything you disagree with? Why?

- Felt like parking lot application was a sure thing
- Chinatown is one of many communities in the inner city (Inglewood/Kensington/etc.) but others have lower height restrictions (10-11 stories)
- Community 88 news, Toe Chen-Oriental weekly
- More modern buildings, shops and services main floor, seniors housing upstairs
- Principles should look to reflect the needs of seven generations away not just 30 years
- Plus is more important for seniors. Should connect Chinatown.
- Preserve, promote culture and heritage
- Create a human scaled-environment

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

3:

- shops on main floor, living space above. Building is too low



Stakeholder Report Back: What We Heard November 2016

2-2:

- like the open space, can be used for local events

2-1:

- distinctive gateway to space. Welcome entrance. See from far away
- good mix of traditional and modern buildings/design
- learn from other cities for how shops and other elements (gate) work together

1-1:

- like how wide the sidewalk is. Very walkable

4:

- too low for Chinatown
- like the diversity of heights of buildings
- traditional Chinese scale
- modern building, higher/mixed scale

Poster 3 – Chinatown thoughts on Application

How does the application align with the draft principles? Please Explain.

- Note these uses: pawn shop, payday loans, liquor store, medical marijuana
- Counselling, dispensary, night club...> against principles
- Don't have issues currently with shadows in seniors facility
- Create energy and life, new land uses can lead to economic development opportunity
- Create a safe clean community
- More eyes on the street
- Residential/Commercial; 2/3 storey commercial allowing for age friendly community (mixed-use)

What changes to this application would help it align with the draft principles? Please explain.

- worried that the planning department is talking about the application in peacemaking way and not giving information on all the changes that will come from the land use amendment
- high building has lots of people coming. Because of the more people, ess crime because it is not as easy to be seen.
- We need to build higher buildings. Times Change, we want a new looking Chinatown
- Need to build a taller building



Stakeholder Report Back: What We Heard November 2016

- First immigrant house is often apartment, need housing
- Need lots more parking
- Would like to see chance, remove 3-5 story buildings, replace with 15 story. More residential, but preserve culture
- Why is the city spending money on consultation that should be developers responsibility!?
- Seniors rely on children now for their needs because they cannot access needs
- Some seniors want a casino to build community economy. Some are worried of building of casino
- Make sure residential is for everyone, not just for seniors. Need options for all
- Height of the building impacts seniors. Some ar interested in this to connect to the city
- Need to build building to maximum height in order to maximize residential
- Hesitant on putting commercial building need mix of use for vitality

Sunday September 25, 2016

Group 2

Poster 1 – Chinatown Principles Review

Is there anything Missing?

- will principles succumb to market pressure
- arp is not something to comply with, its something to be amended
- if you build it, they will come
- more gathering spaces
- presence of the unique business is key to maintain distinct character
- need to focus on the distinct cultural + historical character through more businesses
- defining mixed use office, hotel, residential
- gather to celebrate actions to make it happen
- encourage more spaces to attract people to come to Chinatown
- as population ages more and more want to move back to Chinatown
- support for mixed use but question how that's quantified
- separate and distinct from downtown, eau Claire ect.
- How do you maintain the distinct character with encroachment from surrounding office towers
- Like principles but question how will be applied
- Comm. For all ages; are we just targeting seniors
- Hard to attract middle aged families
- Clarification around residential objectives
- Principle to protect it as a residential community
- #6 mixed use any notion of how large a population; is there a population target?
- #6 mixed-use can be open to interpretation
- are there enough services to support residential?
- Residential; aging in place, close to services, important for seniors to be self sufficient, sustainable



Stakeholder Report Back: What We Heard November 2016

Is there anything you disagree with? Why?

- Question if these are going to guide all developments.
- How will they be enforced?

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

1-1:

- Openness
- Life on street
- Focus on business
- Sidewalks; pedestrian friendly

2-1:

- Gate
- Landmark
- Physical element
- distinct

2-2:

- Chinese architecture
- Gathering place
- Light
- Stands out
- Beautiful

1-7:

- pedestrian friendly
- covered



Stakeholder Report Back: What We Heard November 2016

- distinct character
- cultural elements
- modern element
- mixed-use

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles?

Please Explain.

- Residential – consistent with number 3

What changes to this application would help it align with the draft principles? Please Explain.

- monstrous building
- unlimited in terms of height
- shadow surrounding on street
- not aligned with other buildings
- too high
- shadowing; affect safety and dark
- wont be distinct
- office/commercial only compromises principle, 1, 6, 8
- guarantee an element of residential
- concern regarding changes to property values (inherent to all new developments)
- unaffordable for seniors
- specify that it is mixed use
- office only: hard to align with principles (not distinct, human-scaled) residential is better, supports the community
- office moves downtown core into CT, doesn't fit
- guidelines to include affordable housing (to keep seniors) age friendly
- doesn't become a block like development wth barriers/more open space. No large podium – human scaled
- change to "no limit" for height
- if the development sticks to ALL of the principles, it could be a win for Chinatown
- only offices is the least affordable
- worry that these changes will set precedent for other parts of Chinatown
- even if allowed for this site, will effect other sites in future
- not distinct
- residential
- not protecting CT



Stakeholder Report Back: What We Heard November 2016

- Concerns regarding wind tunnel effect with tall buildings, not pedestrian friendly
- Structure needs to enforce principles
- Sun light penetrates to street scaled retail on street
- Would like to see development but not this big. Keep within the bounds of current ARP

Sunday September 25, 2016

Group 3

Poster 1 – Chinatown Principles Review

Is there anything missing?

- need to be open to different types of infrastructure
- need to promote Chinese culture
- should promote authentic 'mom and pop' shops in Chinatown
- need to ensure the principles are being followed effectively
- human-scales is very important and should be clearly defined
- should also mention a strategy to promote local small business
- need to make sure the principles are followed
- need to maintain an age friendly community, especially for the old
- preserve culture which should be fluid and not strict
- provide authentic 'mom and pop' shop and dining experiences (is missing from principles)
- distinctive architecture
- cultural
- what is traditional vs modern Chinese?
- Artefacts >> building

Is there anything you disagree with? Why?

- we should clarify human-scaled environment
- more than 15 stories may not be a human-scaled environment; lack of sunlight may not be 'human-scaled'
- what is human scale

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

3:

- human-scaled



Stakeholder Report Back: What We Heard November 2016

- no wind tunnels
- parking is important
- increased shopping
- street level retail, mixed use
- the colour red

1-9:

- must maintain a bit more Chinese character and human scale
- internal experience
- create an environment which brings young people
- need residential
- target with old and new, balance
- fuse western and eastern culture in order to attract young people
- doesn't need a "culture"/"Character" to Chinatown?

9:

- size, Chinese sign, spacious, human-scaled, dome o top
- street level retail would be ideal
- draw the people in the CT area to come and shop and visit Chinatown
- incorporating old and new culture, must be incorporated
- walkability
- environmentally friendly
- culturally distinct
- mix of modern/western culture with Chinese Culture, the "features" open space, landscaping, walkability that creates the space and creates the blend

1-2:

- principle 3 and 5
- energy and space
- life and energy
- Chinese character especially at the pedestrian street level
- Chinese identity
- street level retail and culture throughout
- overall theme/combination that create the experience
- vibrant and sustainable
- creates the "feel" of China
- encouraging shopping and retail

1-6:

- art and culture
- human scaled
- heritage building



Stakeholder Report Back: What We Heard November 2016

heritage buildings must be preserved

Poster 3 – Chinatown Thoughts on Application

How does the application align with the draft principles? Please Explain.

- high density is important, but should not be done to this extreme
- mixed use is important
- should have utility to the Chinese community
- must maintain sunlight
- additional sunlight protection to not just the park, but other buildings too
- this is a residential community; hotel, office, liquor store falls outside what some people may want in their residential community (also large buildings)
- should do a social impact study
- negotiation of the bonusing
- but not to the big extreme height/FAR
- providing more housing unit for "oriental" Chinese community
- 15 + stories may be out of the CT principles
- must have progress and development
- "mixed use"; what kind of uses
- "go high" high density
- impact study to see how Chinatown is going to be impacted
- why does residential bonusing FAR not require Investment into the CT Investment Fund

What changes to this application would help it align with the draft principles? Please explain.

- concern that this will be a precedent for each piece of land
- no liquor stores
- no restriction on height is a concern
- preserve culture of Chinatown
- don't want impacting uses such as Hotels ect.
- Office use does not follow CT principles
- Bring the entire ARP up to date before reviewing application
- Look to see opportunity to support local businesses
- Uncertainty of the proposal; might be a good opportunity to see the actual application with the land use
- Define the principle; to be clear for the City, staff/public to review against the application
- Must provide benefit to CT community
- How do we make sure the city takes our concerns into consideration, considering it almost passed this application with no community consultation in October
- If these amendments are taken to the extreme, there could be a development that in fact takes away from CT culture
- Need to make more parking
- Culture can be preserved by sticking to current land use plan and FAR



Stakeholder Report Back: What We Heard November 2016

Sunday September 25, 2016

Group 4

Poster 1 - Chinatown Principles Review

Is there anything missing?

- #6 discourages large big box retail
- limit square footage on retail to 5,000 square foot
- small busses for elderly, take care of minorities, Principle 8
- cultural space
- creating spaces, principle 6
- create a strategy for site specific space
- new principle, #9 entrepreneurship strategy, business strategy
- create jobs ects. Add to principle 3
- cultural strategy, 1
- giving back to community, performed space
- encourage cultural adults, #3
- rentalizing initiative for Chinatown #3 principle
- community design to reflect culture #1
- concern about affordable housing, #8 create diverse neighbourhood
- not convenient, no 7/11, principle 6
- street design
- principle 2
- encourage giving back o community (place, space)
- streetscape design ect
- expand 3) business hub
- discourage big box, principle 6

Is there anything you disagree with? Why?

- new name for principle 3; rentalizing Chinatown
- cultural development strategy

Poster 2 – Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

1-3

- a mixed use building (not too tall) is preferred
- ensure its functional and promote sustainability!



Stakeholder Report Back: What We Heard November 2016

- Chinese letters and heritage
- Chinese writings
- Elements of old and new brick buildings; 3 storys
- Heritage buildings
- Oriental look

4:

- the back buildings are too tall
- cultural space
- green space
- spring blossoms (Asian plantings)
- no buildings
- no sunshine creates shade

1:

- walkability street scape design
- cultural aspect
- red brick
- large posts

3:

- plan for gatherings
- dynamic and vibrant
- mixture of transportation modes (more variety for accessibility)
- pedestrians
- clean look
- design and street scape
- lower building density
- like the detail
- easier to clean street

1-2:

- narrow street
- lanterns
- promote walkability
- dynamic
- durable bilingual signage
- promote walkability
- more dynamic
- neon signage (H.K.)
- neon lights
- street with parking



Stakeholder Report Back: What We Heard November 2016

idea: night market at Harry Hay's building

Poster 3 – Chinatown Thought on application

How does the application align with the draft principles? Please Explain.

- don't set a dangerous precedent
- save the CT ARP
- challenge the architect to think outside the box
- don't count #6, create a mix-use
- 15 stories is reasonable; keep in line with neighbourhood
- no problem with 24 storiees
- 14 stories does not shadow
- no principles
- no ARP
- no corridor to community
- old style building
- advantage of cost +landfill
- will create business opportunities and promote #6
- more density
- more space
- cannot live as we used to

What changes to this application would help it align with the draft principles?

Please explain.

- #5, n space for fathering and celebration
- public amenities and price space
- street scape design
- a plaza
- follow the current ARP
- don't rush through the development
- fair exchange eg Cardell theatre
- human scale community principle 2
- building mixed use space
- community theatre or reduced rents for community groups
- don't build it to be downtown
- 1972 proposal build 88 unity, beware
- 1 Balance- not downtown, use and height, must be cohesive with buildings around. 2. Not blocking sunlight, not creating wind. 3. Use, mixed use buildings, hotel + residential, indoor shopping. 4. Accessible vibrant
- community space
- mixed-use, 3 building plaza
- podium with three towers to have open space, have all towers at 15 floors
- architect control and how will it fit in the community
- what has the architect been proposing now; let's see.



Stakeholder Report Back: What We Heard November 2016

- No list for uses: liquor store, bottle depot, light manufacturing, pawn shop, payday loans, marijuana
- What will the mixed se be?
- Resting clause; put a clause on the land; they would have to do something in 3 years
- How do you define human-scaled environment: walkable, not too tall, does not feel confined, activity at grade
- Would prefer to see mixed use has been successful
- If you want the environment to be successful, you need mixed use
- Need people to drive the community
- Vibrancy is good
- Need jobs to create community and vice versa
- Building have access on both sides is important
- Wait until we get DP before approving the application
- We should redo the ARP
- Its not fair to strike the developer
- Need opportunity in Chinatown
- Developer is responsible for appealing to the community and engage with community

Sunday, September 25, 2016

Group 5

Poster 1 - Chinatown Principles Review

Is there anything missing?

- Revisit promises made by the city 30 years ago
- Add to the principles
- Acknowledge past promises and develop principles from that
- Principle # 3: Feel that the city is trying to erase the past, address these worries
- Create and promote a human scale residential area, and the rest will fall in line
- Add "identity" to principle #1
- Principle #8: affordable for all budgets
- Affordable for both residential and commercial
- If we try to compare the future development of Chinatowns in North America, we have to be careful about differences between Canada's and the US'
- Human scale is important
- A human scale residential environment
- Provide affordable parking
- Many people not using the surface lots
- Relationship between parking and land use
- People don't know about 5pm parking rates, costs are not well advertised
- Parking affordable on evenings and weekends, want to draw young people to Chinatown



Stakeholder Report Back: What We Heard November 2016

- Principle #5: "Celebrate" is too vague. What are we celebrating? Chinese cultural events or irrelevant festivals?
- Create/promote an ideal residential community as a new principle

Is there anything you disagree with? Why?

- What does balance mobility mean?
- There is no mention of residential in the principles (i.e. what is an ideal residential community?)
- Lighting at James Short Parkade is poor
- Principle #7 should be split. These are large and should be their own principles.
- All the revise of the ARP should be minimal every time in order to not disrupt the community

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

- 2-2: Congruent design, consistency in architecture, like lighting, a playground would make this better, emphasizes the architecture, openness, walkability, if the front had green space instead of cement
- 1-3: Bazaar, affordable business setup, strong identity
- 3 & 9: Cleanliness, walkability, mixed use of commercial and residential, pedestrian friendly, promotes walking, how will this type of housing attract families?
- 2: Greenery, Chinese traditional architecture, needs more green space, courtyard style
- 2-1: Seemingly has more residential, like the building height, open air space, recessed buildings

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- Density (slight) in support of principles #3,5,7
- Bonus provisions, supports #2 & 5, would prefer it as an 'AND' instead of an 'OR'
- No relationship between new proposed land uses and principles
- I don't see anything in the new proposal that contributes to principle #1 with regards to promoting culture & heritage
- Work within the framework of the current ARP



Stakeholder Report Back: What We Heard November 2016

What changes to this application would help it align with the draft principles? Please explain.

- Concern that this information will misrepresent concerns because residential community is unsaid in the principles
- Total FAR shouldn't be more than 7 including bonuses
- There is no guarantee that the developer will necessarily build even if he gets his application approved instead of flipping it and drive up the price and therefore the rent for the rest of Chinatown
- I prefer having a parking lot rather than the proposed building. The parking lot encourages people to come to Chinatown by allowing parking. The proposed land uses are contradicting the principles #1,5,7,8
- No longer human scaled (height should be under 15 storeys)
- Sunshine affected if building casts shadow over other buildings
- +9 or +5 is too much
- Shadowing over Sien Lok Park or the riverfront is not strong enough definition for height
- Would be impacted by increased height.
- All developments should comply with the existing ARP (that's what an ARP is for, right?)
- If the current ARP does not satisfy the present time, then change the ARP and have developers comply with the new ARP.
- Does not address the historical aspects of Chinatown
- Higher density brings people but not to the extent that is being proposed on the higher end
- The FAR is not aligned with "creating energy and life", it is not allowing residential development
- Higher density impacts traffic, Chinatown already has high density and traffic, why are we asking for more?
- The proposed land uses such as Marijuana Counselling, Bottle Depot, Liquor stores are not appropriate and do not align with a "safe and clean environment"
- Wind tunnelling if the building is too tall (relates to livability)
- Be mindful that Chinatown is a residential community
- Tall buildings discourage families to move into the city
- Existing principles are not built on the knowledge that Chinatown is meant to be residential
- Bonus requirements should include public art and publicly accessible open space as well as contributions to the CIF and an affordable housing fund

Sunday, September 25, 2016

Group 6

Poster 1 - Chinatown Principles Review



Stakeholder Report Back: What We Heard November 2016

Is there anything missing?

- Disregard for religious and spiritual communities, non-profits and associations: the ARP and the principles focus on "for profit" and the economy.
- No consideration for temples or sacred spaces, places of worship, spiritual gatherings
- Land uses are uniquely residential and commercial, absence of institutional.
- Housing: should be provided for all ages and all incomes
- A certain waterfront project is kicking out low income residents
- Chinatown is FIRST AND FOREMOST a RESIDENTIAL COMMUNITY
- Religious groups are completely absent from the conversation
- Chinatown must meet everyone's needs.
- Mixed use is ambiguous
- Chinatown should also be looking at contributing to Calgary's economy while boasting a strong localized economy
- Holistic approach to mixed use, not only residential and commercial: should include light manufacturing such as traditional Chinese art workshops and light industry
- Affordable services, low cost housing, better definition of residential (are we talking hotels?)
- Principle #6: A residential mixed-use community that is DISTINCT from downtown Calgary
- Calgary's activities end at 5pm when office jobs end, Chinatown distinguishes itself from downtown by being active and vibrant regardless of working class hours.

Is there anything you disagree with? Why?

- Principle 1: what do you mean by promoting culture?
- Define culture.
- "places to gather and celebrate" be more specific, what kind of celebrations are we allowing?
- Discussion is too focused on architecture and aesthetics, should be centred on Chinese culture and identity and the activities that take place HERE.
- Architecture & appearance: shallow approach on the essence of Chinatown
- Focus on what makes any Chinatown in North America special/distinct
- Respect historic significance and heritage
- Focus on means and mediums of educating visitors and residents about the past and how this Chinatown came about in Calgary, who were the important actors.
- Perpetuate the past generations that have contributed in making Calgary's Chinatown what it is today
- Making the community valuable as a part of Calgary but while remaining distinct
- Give the opportunity for people who work here to also live here



Stakeholder Report Back: What We Heard November 2016

Poster 2 - Chinatown Visual Preference

What five images best describe what you would like to see in Chinatown?

- 7: Human scale, mid-density, medium height, more open space, nice example of blending modern & traditional (architectural integration of feng shui designs and Chinese elements), historical & identical nature of architecture, meant to educate people on the origins of artistic influences
- 4: Eastern Chinese garden allows the public to celebrate and gather, ties back to history, open, inviting, acts as a venue or gathering space, community space with a cultural significance/value
- 1-2: Nice and clean interface of the commercial street, neon lights, street front retail, lanterns suspending, realizing the increase and popularity of street festivals, visibility, emphasis on the senses: Chinatown as a place you can see, hear, smell, etc. The décor is not generic, it does not eliminate cultural references, presence of textures
- 2-1: Need for a monumental piece that signifies entrance and limits to Chinatown, does not necessarily have to be a gate: could be a +15 walkway across Centre street with stores inside and ornaments/Chinese references (must be visible from the bridge, vantage point), Should be an iconic structure that meets the eye
- 1-3: Very traditional and not generic, preserves architectural character and cultural elements

Poster 3 - Chinatown Thoughts on Application

How does the application align with the draft principles? Please explain.

- Application not aligned with principle #1 whatsoever
- Principles are very general and leave space for false or differing interpretations, while the application is very specific we cannot compare the functioning of the two together the way it is being done
- Many voices to speak at these engagements but not much leverage on the application
- The process is not the most effective
- The application does not fit principle #2: define human scale, it should promote face-toface interaction, not people locking themselves in towers
- Tall building: no interaction between inside and outside like it is the case in storefronts that spill into the streets
- If you could identify a similar application that had tangible benefits on a distinct community that we could relate to, our decision would be more informed
- It is an issue of the meaning of place VS making profit



Stakeholder Report Back: What We Heard November 2016

- Density does not need to be achieved by height height does not necessarily contribute to vibrancy if we look at the rest of downtown. More vibrant places are lower-rise areas such as 17 Ave and Stephen Ave
- How to ensure the city will enforce the "development requirement" to deter "flipping"
- Relationship between people and space: identify boundaries and spot the community from a distance
- What is the point of having an ARP if we are not going to follow it and keep granting exemptions?
- -

What changes to this application would help it align with the draft principles? Please explain.

- ANYTHING can fit these principles because they are GENERAL
- Who DOESN'T want these things? They are too vague
- Conflict of interest: the architect for the applicant is present at the workshops, sitting at table 4 and is selling his project to the table
- How are we assessing whether the application is achieving human scale?
- Chinatown is for all Calgarians: embrace it as part of BOTH Calgary, AB and as part of the Chinese culture and identity
- Make Chinatown feel like a completely different experience, give it a feeling of "leaving Calgary" and "entering Chinatown, an area distinct by its culture"
- Height and shadowing are a package deal, if we have height, we have a shadow. We cannot have one without the other.
- The ARP should be reviewed before any further steps are made for the passing of this application
- Introduction of a large building on this lot will increase land value, thus decreasing affordability in Chinatown
- Tower development will break continuity in Chinatown, this lot will divide Chinatown into two parts if it becomes a tower
- Chinatown should act as a centrepiece of the Calgary waterfront, playing the role of a distinct community between the Eau Claire and East Village districts
- Mid-density is ideal for promoting the kind of neighbourhood we want: a distinct residential neighbourhood with a specific identity and culture
- More detailed principles will help the discussion
- No green light on unlimited height, greater focus on residential
- The application should conform to the existing ARP
- We don't need to replicate other parts of the world or other Chinatowns, we can do our own thing and make it unique

TRANSLATED RESPONSES

What is missing?

-Green" is part of humanity.



Stakeholder Report Back: What We Heard November 2016

- Need +15 to connect Chinatown to other downtown buildings. It's beneficial for the elderly ones, especially in winter times.

- Need a Chinatown gate (between 2nd avenue & the back of Hong Kong Market or between center street & south of the lion's gate)

- Need to expand the Chinese culture (ie: fashion, fitness, things in step with the current China trend).

- Pedestrian walkways need to be improved.
- Need to include public facilities.
- Increase traffic would also increase the air pollution.

- Calgary Chinatown is the 2nd largest Chinatown in Western Canada. Chinese cultural needs to be maintained. Building cannot be too high; not higher than 15 stories.

- Need to improve on tourism encouraging ones coming from mainland China. Tourists spending would improve economy.

- New development would need to be consistent with the current surrounding buildings.

- Every floor would have garden balconies and connections to other buildings allowing for easy strolling.

- Need to have modern elements for the young ones.
- A library would help with deeper cultural understanding.
- Need more parking space.

- Internal design for shopping and entertainment. External design with gardens, benches, and balconies on every floor.

- Requirement necessary for the development of private companies: what's beneficial for the public.

- Banners with design.

- A Randy's comment: The current building plan is too high affecting sunlight of the surrounding. Parking is a serious problem. If the building is too high, it would certainly affect the current elderly ones living in Chinatown. It would also affect the air quality.

Is there anything you disagree with? Why?

Remove the ugly; beautify the place.

- Limit office usage. Disagree with changes to land use (doctors' office, lawyers' office, travel agencies).



Stakeholder Report Back: What We Heard November 2016

- Appropriate for all ages; not just for the elderly ones.

- A Mr. Xie's comments: Need to build more residential areas for the elderly ones. Government assisted living. Do not agree with building higher than 15 floors.

How does the application align with the draft principles? Please explain.

- Principles on the height and FAR are no issue. Fitting principle.
- -15 floors to 30 floors, the effects on height are similar to its surroundings.
- Fitting principle 3, 5 and 6.
- Adequately using resources.
- It's accommodating for all people.
- Positive though mixed usage would benefit Chinatown activities.
- If the new development does not shadow over the park, the height is not an issue.

What changes to the application would help it better align with the principles?

- We need to resolve current residents' concerns first.
- Density bones: invest in the surroundings of existing buildings.
- Chinatowns in the North are slowing dying. Need to add new developments.
- At the same time, Chinese culture still need to be maintained.
- Height is too much; some want to maintain existing height.
- Parking issues must be resolved. Otherwise, do not agree with this application.
- FAR would increase parking issues.
- Negative impact on fire fighting and prevention. Sunlight would be affected as well.
- Chinatown should be considered for the usage of the hotel.
- Density bones: increase cleanliness and safety (ie: more cameras and garbage cans).

- It will violate the original 15 stories plan. Chinatown will then eroded like the downtown commercial buildings.

-Traffic issues must take into consideration. Want to reduce vehicle accidents.

- Suggestion to build an iconic statue/gate (ie: between Hong Kong Garden and the back of the Oriental Shopping Mall facing the Harry Hays Building).



Stakeholder Report Back: What We Heard November 2016

- Safety issues on center street between 2nd and 4th avenue. Traffic signal times need to be longer. It's 30 miles per hour.

- A Mr. Hong has a different opinion. He wants the original plan of 15 story building plan to be respected. Design of the Chinatown must maintain the traditional Chinese features, especially if it's in Calgary and 30 levels high.

- Part of the new development need to be available to private parties allowing stores like a movie theater, TNT supermarket, or some specialty restaurants.

- Density bonus: public facilities (ie: parks, gardens, sidewalks, +15, benches, pavilions)
- New development represents the current China opening a new window.

- Density bonus: bigger area would allow more mixed space usage catering to tourists. Also allowing a Chinese cultural statue.

- Consider the next generations (140 years).
- More height would allow for more mixed usage of space. Facing forward. Modern features.
- It's in step with the current China culture, benefiting Calgary tourism.
- Density bonus: able to use it to build a performing art theater, making it a cultural place.
- New development need to take into consideration of the sunlight issue.

Wednesday, September 28, 2016

Seniors Workshop

What is missing?

-Elevator

- -Update the look of the building
- -Dragon City too commercial, need more space for gathering
- -Parking is too expensive
- -Building/architecture that reflects Asian culture
- -Need a place for social gathering at bus/train stops (internal space)
- -Iconic architect entrance feature that represents Chinatown



Stakeholder Report Back: What We Heard November 2016

-Route #3 should have a stop that is in Chinatown, should be near TD bank in Chinatown

- -Pedestrian friendly and don't want cars parked on the side
- -16 story building or lower
- -No commercial activities/no hotel or casino
- -Want the developer to create development that will benefit Chinatown
- -Entrance feature sign into the Chinatown communities
- -Encourage traffic safety and clean street priority
- -Crosswalk light for pedestrian, longer light signal, time showing red signal to come
- -Encourage preservation of culture and tradition
- -Chinatown is really convenient and clean compared to other cities (ie: Vancouver)
- -Attract younger people (ie: specialty Chinese good/cultural performance/tourist)
- -More shopping opportunities in Chinatown
- -Recognize the need for the developer to create profit (ie: commercial activities)
- -Parking is a concern, shortage of parking
- -Public pedestrian safety for senior is very important
- -Underground tunnel and pedestrian bridge is important
- -Supermarket with commonly used Chinese goods
- -A public statue displaying the contribution the first Chinese immigrates made

-Must build a symbol for Chinatown (ie: Chinatown gate)

-Must build +15 between Wai Kwan center and new development buildings

-New development building must have shopping center with residential premises on the of shopping center

-Must not build office building because residential building will be able to provide substantiality of economy

-No establishment for vice practices (ie: massage parlor, karaoke, casino, prawn shop, pot shop)

-Not enough Chinese style architect

-Need an entrance gate into Chinatown

-Not enough residential living space for the elderly and the low income



Stakeholder Report Back: What We Heard November 2016

-Lots of people/traffic, sidewalk is not broad enough

-Unsafe traffic, vehicles disobey traffic regulations, speeding issues, drivers disregard the safety of the elderlies crossing the road

-Not enough green. Need to plant more trees.

-Need to have a park with sitting spaces for resting. Park will beautify the place as well.

-Too much vehicle traffic, too many people

-Do not agree on building a casino

-Do not agree on changing/amending the by-law

-Keep the current by-law, the usage of the land

-Do not want too many buildings crowding the space

-Do not agree on the building of high rises (no higher than 16 floors)

-Keep the current building regulations and height

-Do not agree on having any liquor store

-Do not agree on having any 24-hour business. No business pass 12:00 midnight to ensure a safe environment.

-Recommend building a bridge or +15 for the safety of the elderly crossing the road

-Recommend building more residential area for the elderlies and the low income families. The Chinese elderlies love living in Chinatown.

-Recommend having more Chinese festival celebrations in Chinatown.

-Need a supermarket for vegetable and fish

-Need to build a laboratory

-Need a McDonald restaurant

-Need a night market

-Need more elderly friendly gathering societies

-Need to beautify Chinatown appearance, architectural, visual appearance

-Safety concern: huge hazard at intersection between center street and 3 Ave. One senior was injured and many near misses. Cars don't yield. Need to increase security cameras.



Stakeholder Report Back: What We Heard November 2016

-Need to beauty the outside appearance from the lion's bridge to 3rd Ave.

Outside the U&M restaurant needs special attention. Garbage collection area is too dirty.

-No development is better than wrong development

-"Mom and Pop" retail shops are important

-Maintain existing affordable housing

- -More affordable parking
- -More affordable housing for seniors
- -30 stories is too high
- -High density will cause traffic jam
- -Do not agree with waive height limit
- -High density will drive existing residents away
- -High rise building will cause wind tunnel effect
- -High rise building will cause shadow on lower building
- -Applicant's change of land use will drive seniors away
- -Chinatown should maintain as residential area
- -Chinatown should not be part of downtown code
- -Chinatown is our home; an attraction to all Chinese Calgarians.
- -Agree with all 8 principals
- -One gentleman worries that too many buildings would cause too much traffic on roads
 - -Roads are narrow. Worry about safety if too many vehicles are on the road.
 - -Worry about the safety concerns for pedestrians if traffic is increased. The chances of seniors falling on the road will be increased. Increase health care expenses would result.
 - -Like to see more space for seniors to walk and exercise
 - -The group does not like many of the proposed land uses. Not what the seniors want.
 - -100% agreement on no more than 150 ft. Stay the same for the future.
- -Maintain the same height. Better air, better sun. No impact on the scenery or characteristic of Chinatown.



Stakeholder Report Back: What We Heard November 2016

-This is not a fair request for those land owners who have honored the height and land use in the past. (ie: the building next to the Far East shopping mall.)

-Land use likes: residential, restaurant/retail, parking lots, community centers, parks

-Land use dis-likes: tall buildings, entertainment centers (ie: casino, night club), drug addict center, liquor store, drinking places

-Would like to address parking issues when developing more buildings.

-Would like to see more buildings showing the Chinese culture. For example, the Chinese culture building.

-Should utilize existing park space for resting and relaxing. Encourage more activities.

-Agree. Need to protect Chinatown integrity, culture, architecture and history.

-Agree. Need to keep diverse mix of shops, uses and activities.

-Agree. Need to keep a mixture of residents and unit sizes.

-Want to keep buildings lower in scale. 15 to 16 stories high at most.

-Do not want to encourage too many new developments. More people would cause more problems.

-Agree. Want wore walkability, traffic control measures for vehicles, bicycle lanes.

-Agree. Want more pedestrian friendly amenities (parks, paths, benches, lights).

-Would like to have more amenities, festivals, and cultural to build stronger community.

-Agree. Need more focus on cleaning garages and graffiti. Want more of a safe and clean environment.

-Need more public space like parks, pavilions, gardens, walkways.

-All the streets need to be updated like the appearance, the advertisement, and signs.

-Corporate with private owners to agree upon a similar theme for outdoor décor.

-Want a supermarket in Chinatown.

-Want a Chinatown entrance sign.

-Want lower parking fee.

-Want more artistic performances.

-Need to solve parking issues.



Stakeholder Report Back: What We Heard November 2016

-Principle 3 and 8 should be combined.

-Principle 4 and 5 should be combined.

-Area cannot exceed 10 FAR

-Need to preserve Chinese culture. Need architect to show it.

-A big building will block sunlight.

-A big building will increase cost. Cost of everything will increase with it.

-Chinatown is the home for the Chinese people.

-Want to encourage family friendly environment with the elderlies and the children.

-Want a service area of the present people.

-Want a "green" building.

-The safety and the elderlies are the most important in this matter.

-Concern about with width of the road. Need a bike lane separating from the vehicle lane. Flowers or trees may be planted on the divider between these 2 paths.

-The current Chinatown is already too crowded. No need for any more buildings. Need to preserve the Chinese culture.

-The perfect Chinatown would be pedestrian only. Vehicles are not allow.

-Most residents living in Chinatown are the elderly ones. If we convert Chinatown into a commercial place with lots of drinking and entertainment, it would also raise safety concerns like stealing, drunkenness, prostitution. These safety concerns are not good for the elderly ones.

-Object to any development that would damage Chinatown's culture (ie: buildings that are too tall).

-Need to protect the Chinatown environment. No nightclubs, no prostitution. Need to protect the safely of the elderly ones.

-Need a place to educate the young ones in Chinatown. In recent years, crime rate has increased a lot amongst the young. They need to be taught morals.

-There is a Falun organization displaying posters and literatures in Chinatown. These ones need to be controlled. They are very damaging. An example in China: a man killed a few of his family members and confessed that it was the Falun leader that told him to commit the murder.



Stakeholder Report Back: What We Heard November 2016

Is there anything you disagree with? Why?

Need to improve on space for celebrations and events. Need help with transportation when holding events.

-Would like to retain the current mix of residential living and commercial stores. Do not like high rises.

-Do not like commercial malls. Would like to see small stores to retain culture.

-Like to remain clean and tidy. Do not want to increase mix, may increase environment hazards.

-Would like to use park space (for example the park space behind elder's association) to show more Chinese characteristics.

-Would like to monitor riverside at Chinatown.

-Would like to have information center explaining Chinese culture.

How does the application align with the draft principles? Please explain.

Maximum height limit to 150 ft (15 stories)

-Applicant has no contribution to Chinatown

-30 stories is not acceptable

-Reject application

-No exemption until new arp

-Set precedent for other applications

-Chinatown is a residential area

-Human scale, low floor, not 30 ft

-Must have Chinese cultural design

-No night club

-No pawn shop

-No hotel

-No computer game facilities

-Follow existing arp

-No liquor store



Stakeholder Report Back: What We Heard November 2016

What changes to the application would help it better align with the principles?

- Block sunlight, air
- Not consistent with current buildings in Chinatown
- Not fitting with the current Chinatown culture
- Type of offices/facilities in the tall building, no casino
- Too much traffic/too many people
- Not enough space
- Complicate Chinatown life, would not feel safe
- Not beneficial for the elderlies living in Chinatown
- Higher traffic would result in safety concerns
- Air quality problems
- Do not encourage high buildings along the river side.
- Do not like the proposed high building. It's too high and going above the existing characteristics of surrounding buildings.
- Buildings should be similar to surrounding ones. Should be lower than 16 stories.
- A high rise building will "take away" the beauty of the building next to it. It will also cast shadow or block sunlight onto the sidewalk.
- Want a residential building to ensure night safety.
- Allow commercial stores at the base of the building
- Want a building with multi-level balconies with gardens to improve appearance.
- The new development should put the current residents' needs into consideration.
- Allow only 15 stories. Nothing higher.
- Sunlight and shadowing concerns with tall buildings.
- Not enough parking with taller buildings.
- The height is not in context with existing buildings.

Vote on your favoured activities.

Activities 活動 活动Your Vote 您的投票 您的投票	Yes	No
1 Multi-Residential Development	16	3
· ·		
┃多戶住宅開發 多户住宅开发 	22	
2 Fitness Centre; Community Recreation Facility; Indoor Recreation Facility 健身中心;社區娛樂設施;室內娛樂設施 健身中心;小区娱乐设施;室	22	
内娱乐设施		
3 Billiard Parlour 桌球廳 桌球厅		20



	4.4	4
4 Child Care Service	14	1
 兒童看護設施 儿童看护设施		
		22
5 Drinking Establishment - Small, Medium		22
飲酒場所 - 中小型 饮酒场所— 中小型		
	21	
6 Dwelling Unit	21	
住宅單元 住宅单元		
[[七半九] [[七半九] 7	1	29
/ Dinner Theatre; Night Club; Cinema	1	29
餐飲表演場所、夜總會、電影院 餐饮表演场所、夜总会、电影院		
	23	3
Protective and Emergency Service	23	5
保護性和緊急服務 保护性和紧急服务		
	18	
Financial Institution	10	
10	21	
Convenience Food Store		
便利食品店 便利食品店		
11	12	1
Home Occupation - Classes 1 & 2		-
家庭經營—1和2類 家庭经营—1和2类		
12	24	1
Medical Clinic		
│醫療診所 医疗诊所		
13	8	6
Office		
辦公室 办公室		
14	29	
Park		
公園 公园		
15	18	1
Parking Lot - Grade (Temporary); or - Structure		
泊車場—等級(臨時);或者—建築物 泊车场— 等级(临时;或者—建		
筑物		
	1	1



16	16	T
Retail and Consumer Service	10	
零售及消費者服務 零售及消费者服务		
	16	
Service Organization; Social Organization	10	
服務組織;社會組織 服务组织;社会组织		
	45	0
18 School - Private	15	3
◎校—私立 学校— 私立		
19 Library Diago of Monshin Oracli & Madium	18	
Library; Place of Worship - Small & Medium		
│圖書館;敬拜場所—中小型│图书馆;敬拜场所— 中小型		
20	17	
Various category of restaurant		
各類餐館 各类餐馆		
21	1	
Retail and Consumer Service		
零售及消費者服務 零售及消费者服务		
22	22	
Supermarket		
超市 超市		
23	32	
Assisted Living	02	
24	13	4
Sign - Classes A - G	15	-
│標誌—A –G類 标志—A –G类		
		200
25 Addiction Treatment; Custodial or Residential Care		39
│ 戒癮治療;監護或家庭護理│ 戒瘾治疗;监护或家庭护理		
26 Multi Desidential Development	35	2
Multi-Residential Development		
多戶住宅開發 多户住宅开发		
27	2	1
Tong Houses		



28	3	3
Utilities; Utility Building		
│公共事業、公共事業建築│公共事业、公共事业建筑		
29	6	1
Accessory Food Service		
附屬食品服務 附属食品服务		
30		25
Accessory Liquor Service		
附屬酒品服務 附属酒品服务		
31	6	7
Artist's Studio		
藝術家工作室 艺术家工作室		
32	1	15
Beverage Container Quick Drop Facility		
33	-	14
Brewery, Winter, Distillery		
│ 各類釀酒廠 各类酿酒厂		
34	15	5
Catering Service - Minor		
┃ 配餐服務—小型 配餐服务— 小型		
35	-	21
Computer Games Facility		
電腦遊戲設施 计算机游戏设施		
36	15	2
Counselling Service		
37	4	3
Food Kiosk		
食品售賣亭 食品售卖亭		
38		23
General Industrial - Light		
39	17	2
Health Services Laboratory - with Clients		
│健康服務化驗室—有客戶│健康服务化验室— 有客户		



Home Based Child Care - Class 1 居家兒童看護—1類 居家儿童看护— 1类 1 23 41 1 23 Hotel 旅館 旅馆 1 23 42 Information and Service Provider 8	40	6	2
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Stakeholder Report Back: What We Heard November 2016

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Pet Care Service		
竈物護理服務 宠物护理服务		
53	7	8
Post-secondary Learning Institution		
大專院校 大专院校		
54	1	5
Print Centre		
列印中心 打印中心		
55	1	4
Radio and Television Studio		
廣播和電視播音室 广播和电视播音室		
56	1	2
Seasonal Sales Area		
季節性售賣區域 季节性售卖区域		
57	1	
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特殊功能— 2類 特殊功能— 2类		
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Do you think buildings this tall (97 meters tall or 30 floor levels) are bad for Chinatown? Why?

- Block sunlight, air
- Not consistent with current buildings in Chinatown
- Not fitting with the current Chinatown culture
- Type of offices/facilities in the tall building, no casino
- Too much traffic/too many people
- Not enough space
- Complicate Chinatown life, would not feel safe
- Not beneficial for the elderlies living in Chinatown



Stakeholder Report Back: What We Heard November 2016

- Higher traffic would result in safety concerns
- Air quality problems
- Do not encourage high buildings along the river side.
- Do not like the proposed high building. It's too high and going above the existing characteristics of surrounding buildings.
- Buildings should be similar to surrounding ones. Should be lower than 16 stories.
- A high rise building will "take away" the beauty of the building next to it. It will also cast shadow or block sunlight onto the sidewalk.
- Want a residential building to ensure night safety.
- Allow commercial stores at the base of the building
- Want a building with multi-level balconies with gardens to improve appearance.
- The new development should put the current residents' needs into consideration.
- Allow only 15 stories. Nothing higher.
- Sunlight and shadowing concerns with tall buildings.
- Not enough parking with taller buildings.
- The height is not in context with existing buildings.

OPEN HOUSE

Monday, September 25

Is there anything missing from the draft Principles?

- Development guidelines that relate to the principles
- Residential community is the foundation
- Economic Sustainability
- Need to encourage younger generation
- Need affordable, accessible parking space
- How would a draft principle cover and maintain Chinese/Asian owner businesses?
- Economic Sustainability \rightarrow must make sense
- Types of business that should be in Chinatown
- Principles are vague what is the definition of "human-scaled"? Risky terminology

Is there anything you disagree with?

• N/A

How does the application align with the draft principles? Please explain



Stakeholder Report Back: What We Heard November 2016

- The land uses are all wrong, like pawn shops/liquor stores/hotels
- Like the idea of mixed use, commercial and residential together
- If higher FAR means more people that is OK
- Hard to tell if it would be a place to gather (#5) or if it would balance mobility (#4) and what the design will be like
- Not Human Scale
- Don't want negative uses (such as massage, liquor store). Don't mind the height increase
- Like mixed-use—hotel, outdoor cage, seasonal sales area
- The commercial must have a high content of Asian businesses otherwise I would not support it
- Increasing the density and encouraging positive development in the area will go a long way in [unknown word] not only Chinatown but east village and downtown core

What changes to this application would help it align with the draft principles? Please explain.

- Cheaper parking and safer roads/ street lights/ traffic lights
- Environmental impact for residents? Shadow/wind/traffic
- Clarification on who could/how the community could access/ use the Chinatown investment fund
- Better bonusing criteria like affordable housing
- Human scale does not equal 30 storey buildings

How to ensure this "development" doesn't push out after

ONLINE RESPONSES

Is there anything missing from the draft Principles?

the word RESIDENTIAL. Chinatown is a residential community. This word changes the meaning of everything, especially how/what development.

No mention of the current Chinatown ARP - a great document that includes these principles and has concrete guidelines. Pls reference it, thx

+1 for Create a Human-Scaled Environment

Right on. Preserve the core uniqueness of Chinatown as it exists now and design for a uniquely engaging future.

There should be urban sanctuary quiet spaces or tranquil urban garden space for contemplative, relaxation or religious purposes

Draft Principles missed practical walkability challenges such as light and wind. Also, where are the youth's concerns?



Stakeholder Report Back: What We Heard November 2016

Illegitimate consultation. Missing input from immigrant non-Chinese community about gang and drug violence not addressed by CPS.

Why is a contemporary art gallery setting up in Chinatown? Keep Chinatown Chinese.

Emphasize the multi-generational social fabric. The 'elders' walk' that young folks put on to support their seniors is an excellent example

Create more senior housing projects.

Perhaps property taxes credits to promote local business to start up in the area. The lack of choice is a deterrent for people to visit.

- "1. What about an educational module venue where all cultures can take part
- 2. Green space to keep the community safe
- 3. Free Parking"

Create a planned community with Board-managed business mix. Heritage+Development; designated as living heritage site similar to Beltline.

I would add are specific mentions of economic viability and affordable housing.

Chinatown is loved by all the people of Calgary and should have Iconic development to last an eternity.

For Dragon City, shop owners says it's a bit expensive and hard to find a place to park their cars. Create cheaper source of parking?

Maybe add some Chinese poetry; for the promotion and preservation of heritage and culture. "Li Bai" of the "Tang Dynasty". That's my 2 cents.

Where are the rest of the cultures?? It's sad only one celebrated downtown. S/b multicultural. Have different foods for each one!!

My objection is that there is only one culture celebrated, giving the impression of non-integration into Canadian society.

Chinese contribution to canada's nation building

Too many parking lots! Some of the current buildings lack street front presence (shops entrances are inside the building/in a mall)

Tht supermarket with easy direct access to the ctrain.

How does the application align with the draft principles? Please explain

The height of the building is not human scale and would overshadow chinatown.



Stakeholder Report Back: What We Heard November 2016

"Encouragement of mixed use and additional residences aligns well with or encourages fulfilment of draft principles. Look and design of building (especially at street-level) must be carefully chosen to fulfil principles #1, 2, 3, 5, and 7. The value of look and design should far outweigh height limits."

"It really doesn't align with any of the principles listed.

This is not a residential development. Chinatown is a residential community.

1st principle - it goes against historically. It is against the current ARP. Historically, Chinatown is low to mid-rise buildings with a maximum of 15 storeys for a high rise. Historically, Chinatown is a residential community and this proposal is not what any person would want in their residential community within Calgary.

2nd principle - human scale. most research and written material consider human scale buildings to be in the low to mid-rise height range which is at most 12 storeys. Given this proposal is considering 30 storeys, it is completely not within the human scale range.

3rd principle - how can it create energy and life when it will cause huge shadows and wind tunnelling.

4th principle - walkability - is related to human scale. The most walkable areas the height of building is between 3- 6 storeys http://www.huffingtonpost.com/f-kaid-benfield/remembering-the-human-sca_b_5938516.html

5th principle - what will be there to gather and celebrate when a monstrosity is in the midst and takes all the sunlight

6th principle - it would really depend on what type of buildings it chooses to build. And what are tenants of the building. Which the developer will not say what his intentions are.

7th principle - it depends on what type of building is put in will make it cleaner and safer

8th principle - tall buildings do not enhance a sense of community. human scale is also age sensitive."

I don't think it does at all... developer want to build twice the current height limit, and has not offered to compensate the community in any way. The development will create shadows & wind tunnels on west side of Chinatown. Will not be suitable for pedestrians)

"It doesn't align with the draft principles at all - it seems to be an effort to squeeze as much footage out of the land as possible, with disregard to the neighbourhood.



Stakeholder Report Back: What We Heard November 2016

It does nothing to Preserve and Promote Culture and Heritage

It is not pedestrian friendly

It would be an eyesore that stops energy from flowing in this neighbourhood

The possibility of high winds created by tunnelling could make it difficult to navigate

It does not provide a gathering place for community

It has the potential to increase taxes in the area and push out current residents and shops"

The building will be too tall and shadow the adjacent properties. This will result in a vulnerable population of seniors living in the dark

"this application aligns with only two principles and all the other 6 principles need to be reflected in innovative ways:

- Create Energy and Life
- Create a Mixed-Use Community"

I'm fine with the applicant proposed land use.

Only if it supplies adequate parking.

Clearly violates Principle # 2. The proposed complex does not fit with the character of Chinatown nor does it reflect a "human scale environment. Suggest the development stay within ARP height and create a plaza that aloows for human interaction with the building.

This development does not fit with any of the draft principles as it only seeks to remove the culture and feel from chinatown in the name of density and profit. Podium retail is a poor concept for this location as it will only fracture the neighborhood and create another empty mall.

It is mixed use but more importantly is the character of the design. How is the building going to promote and preserve the China town feel and distinction. In that way there is no alignment. I also feel that the second tower is to tall, it is no longer a transition building.

There is and should be significant bonus density available for: residential accommodation including hotel, restaurant and smaller scale shops; as well as bonus directly for landscaping within urban tranquil sanctuaries or cultural / religious themed gardens, public art and exterior street levels Asian ornamentation.

The principles state that the stakeholders were concerned about the height (tall) affecting the outcome of Chinatown and its future. It is hard to see how the application aligns with the principles.

That is the wrong question to ask. This application should be evaluated against the Chinatown ARP and Centre City Policy, not draft guiding principles emerged by anonymous city employees from a broken consultation process with no legal authority.



Stakeholder Report Back: What We Heard November 2016

Save Chinatown was concerned about whom the applicant is and coming in from outside of Chinese culture.

It negatively affects the character of Chinatown. Developers just want to change policy to maximize profit without any concern for Chinatown 's character and history.

Such tall buildings do not usually create a human scaled environment- less inviting, less visibility, less sunlight

"I like the idea of mixed use towers since this will allow more shops, businesses & people living in Chinatown.

The towers should be limited height of 12 floors or less since Calgary doesn't need another 30+ story tower near Chinatown since Chinatown shouldn't be hidden in a forest of skyscrapers."

Respectfully based on the information it seems only 1 of 8 principles are truly compromised at this stage BUT I sincerely worry that by compromising the human scale environment as much as the proposal contends will exponentially limit the outcome potential of all other principles?? The original bylaw was clearly contemplated thoughtfully and with a broader context than an adjacent building or two. Including the wonderful interface and environment which rises up from the river at the entry to Chinatown area. Riverwalk principles should also apply.

The higher the better. Get people living here!

Does not feel like it aligns with the spirit of Chinatown draft principles. Having such high rise buildings is counter to a pedestrian friendly culturally respectful environments.

Little of the application aligns with the draft principles because there is so little detail in it. And what detail there is does not seem to align with the draft principles. Given the lack of detail, it could possibly undermine all of them. Even with what we do know about the application, it seems to undermine the draft principles; for example, given the proposed size, human scale would be lost and the increase in property values would make it more difficult for seniors and small businesses to remain in Chinatown.

What changes to this application would help it align with the draft principles? Please explain.

Height restrictions that would not cast shadows on adjacent buildings, and would adhere to the principal of "human scale development".

No changes required.

"keep it with in the current ARP and then it will align with the draft principles. The current ARP has all of these guiding principles addressed.

Key changes - 15 storey height and maximum 7.5 FAR which includes the bonusing.



Stakeholder Report Back: What We Heard November 2016

Remind all those involved - Chinatown is a cultural residential community first and foremost , not a business/shopping district or part of downtown."

"I challenge the developer (and architects) to think outside 'the box' - both literal and figuratively - which is what they've proposed.

Concrete evidence of contributions to the community - for example: Build a theatre that may be booked for very low cost by the many organizations & groups that use Chinatown. Precedence for this is the Cardell Theatre that is provided in deep southwest, or the community room at Eau Claire Market that non-profit organizations can book."

The principals are so vague. You could argue for or against any application based on the principles.

- "- great architecture
- Chinese elements

- convenient parking (public managed parking should be located under each new development; all office parking should be open to public after 5pm in the evening)

- gathering space/plaza with Chinese kiosks for events, or could be interior space like Devonian Gardens

- Chinese shops and restaurants must occupies 70% of all businesses
- podium levels must have Chinese elements with a lot of design details
- streets can be decorated by Chinese lanterns and banners
- traffic speed should be 30k; link to +15 for seniors to stroll in winter time
- Chinese gardens and landscaping, public arts
- paving should be special bricks to become unofficial pedestrian zone

- ground level can be half open or deep arcades to provide more public spaces and landscaping areas for gathering"

Throw away the parking requirements for the site so that the residential can be cost effective.

Suggest the development stay within ARP height and create a plaza that aloows for human interaction with the building.

Keeping within the current ARP guidelines would help it align with the draft principles. Chinatown isn't downtown. The lower density helps it keep its character. There is nothing remotely Chinese about this development. The proposed plan is an insult to the neighborhood. You cannot compare chinatown to downtown densities. If the city is intent on density make the east village towers higher.

Lower height,



Stakeholder Report Back: What We Heard November 2016

There should be density provided for enclosed or pedestrian bridge access providing linkages to transit LRT station / bus locations, adjacent buildings and business core development.

It has been years since the Chinatown ARP has been amended and I believe that the City should make efforts to work with Chinatown stakeholders to conduct a re-visioning exercise. I would like the City to consider conducting an ARP revisioning exercise prior to making its decision on the application.

The application needs to guarantee that there will be no adverse impacts to existing residents and users of Chinatown, in at least the areas of: walkability along 2 Street SW with respect to light and wind; contemplated additional uses with respect to noise, parking, or safety; usability of the new space with respect to practical and acceptable community access. The developer could put up a financial bond to provide that assurance if they are confident about the merits of their application.

Authentically participating in Chinese culture (new applicant in this case.)

Skyscrapers doesn't promote a community feeling of family only business.

Find the middle ground between proposed and the bylaw; start with half way between the two as the negotiation point for any FAR concession. Within that new scope please provide a more reflective frame (in other words no generous rectangles that become a boring stark reality). I trust the skilled city staff and skilled creative architects can put greater effort toward stepping, use of relief, creating combination of elements that result in much better space making and not simple raise the contextual bar for other sites in the area that may come later. Allowing this much compromise of spacial environment with these large rectangles and not defining the permitted form more specifically in the FAR exhibit will lead to more and more compromise of the principles at every stage.

The height is far less of an issue if the built form can vertically recede from the pedestrian environment at the base more frequently and with greater interest. If that isn't defined at this early stage the applicant isn't given the proper constraints for the built form applications and will be frustrated by the process and frustrating to work 'with'.

Low density low rise buildings would create a unique environment for Chinatown that is distinct from the giant concrete buildings all around. This would enhance the environment to make it more welcoming and friendly for all.

Without much more detail by which to assess the application it would be better to require that it conform to the development rules that presently apply to the site. Judging from what detail there is, the allowable height, FAR, and commercial portion seem too large.

What five images best describe what you would like to see in Chinatown?Why?

Because they represent Chinese impression.



Stakeholder Report Back: What We Heard November 2016

Showcasing architectural grandness -displaying a theme to make it stand out and special! It's both a tourist attraction and an education backdrop to explore a piece of Canadian history a

Open, airy, respecting the environment with high density planning that feels lively but not cluttered.

- "1. Chinese culture elements obviously
- 2. Show the details
- 3. Show the effect"

What makes Chinatown so vibrant and engaging is the life on the street flowing into the surrounding businesses and residences. An indoor arcade works well for our climate.

Looks like real city.

There are some characteristics that have been alive in Calgary with regards to Chinatown, and I feel it can be great to enhance that in the likeness of how it is here while not deviating to China. A delicate balance is how we seem to have it now. I love the Chinese symbolism and it adds to their perfect authenticity.

It would be great to see more traditional, visually striking buildings.

The pictures chosen depict chinese culture and productivity at the same time. It shows the history and modernization.

The architecture should reflect a unique area of town. That can't be achieved if the architecture looks like every other generic building downtown

More peope + more retail spaces. The architecture doesn't need to be overly themed, beyond what the retail shops want to do to their storefronts. The main priorities should centre on attracting more residents and shops, while avoiding more giant office buildings with their +15s, cold and massive lobbies, and terrible loading areas.

Each picture encompasses the color, the traditional influence, and the vibrancy of the culture

It feels/looks like Chinatown, no questions asked. Has a good feeling to it.

Looks and feels authentic, and intimate.

I don't care about building heights or faux Chinese architecture, I care about the street life and that's what our Chinatown is missing. Our Chinatown is run-down, dirty and lacks street presence. We need shops and restaurants that create an unique experience that will draw people into the area and create a pedestrian friendly environment so that people can get around easily and safely.

Looks more Chinese image

I like the feeling of being in a different place.... smaller streets and lots of people. Also having the covered street would be great in our climate. And lots of Asian culture and decor.



Stakeholder Report Back: What We Heard November 2016

Modern elements assimilate into the classic

Chinatown in other cities like San Francisco are vibrant areas with a lot of activity. Granted the weather year round principles can be applied here. Allow products to be sold outside the doors of the establishments. Create wide sidewalks that encourages everyone to walk the street.

community feel; not corporate chinatown...

Modern meets traditional. Ties in the rsst of the surrounding neighbours and buildings to nicely connect all of downtown together without creating a huge divide in culture and and design

"I like the images that reflect an urban environment that has buildings between 3 to 8 stories high. Having buildings with a maximum height of 8 stories adds to a human feel while also allowing higher density residential in the area.

The pictures with active street fronts on the ground floor also appealed to me because they show a thriving business area that caters to people who get there on foot. Ground floors should have lots of shops, cafes and restaurants with nice looking fronts.

I also like the images that show walkable streets, or even pedestrian only streets. Chinatown should be an area where it's easy and convenient to take transit, to ride your bike or to walk to and from.

Chinatown is also right beside the Bow river so that natural element should be enhanced with great connections to the park spaces."

Chinatown cannot be a walled-off tourist destination, cut off from time and progress. It needs to be as modern as the rest of the city, and flourish and grow as the Chinese community which first established it has grown. It needs to acknowledge the dark past of Chinatowns past in this city, and provide a way forward for Calgary and its numerous ethnic communities into the future.

Realistically I like the mix of cars and sidewalks, people will be coming from all corners of the city, so parking is a MUST, if you want people there. Just the truth.

There should be some kind of architectural detail that distinguishes it from the rest of the city, but the state of China town's design are tacky, look run down and dirty. Make it pedestrian friendly, modern and/or cleaner looking. Most tourist friends I've had said it looks quite ugly.

Ywalkable streetlevel. Short buildings. Lots of green. Modern but traditional.

It's reasonable to have high rise building to bring vibrant and energy back to old Chinatown. We would like see new look of Chinatown with cleaner and widen street. Grocery stores and convenient stores on the first floor will help support local commercial.

I love the busy markets and traditional architecture!

It represents the chinese community and it seems more community orientated, bringing communities together, destination place.

Historical look, walk ability, shops, and shops that service the resident population of seniors



Stakeholder Report Back: What We Heard November 2016

It's a good mix of new contemporary land use and traditional design.

Large open market spaces that are unique to Chinatowns. I like the entrance gates that symbolizes the entry to Chinatown. I would oppose high condominium developments within the area.

I, like many others, would love a Chinatown that becomes a reason within itself to visit Calgary and Alberta as a whole. The new Chinatown should continue to mix together everything that makes East Asian culture as great as it already is. Chinatown would be able to capture visitors as they enter through a beautiful gate, with sheer scale, and an amazing Oriental vibrancy that engages all five senses. Festivals would take place that would outdo the likes of Beakerhead and the Calgary Stampede in terms of quality and satisfaction. There would be an enormous contrast between the old and the new, emphasizing on the zen and cultures of ancient Asian heritage, but also giving off a feeling of being much further into the future than the rest of North America. Despite the great activity, though, Chinatown should simultaneously strive to be one of the cleanest, most well-organized neighbourhoods within the city as well, not only keeping up with Calgary's reputation of being the world's cleanest city, but also making it a very desirable place to live for all Asian-Canadians.

Its the visual as well as the feeling of the place.

I like the lower density feel of those pictures combined with the Chinese character. They look like a real Chinatown, not an over gentrification one.

Chinatown needs to keep up with the ongoing trends of modernism, as well as retain the true cultural aspects of Chinese culture. There also needs to be a higher amount of residential property for people such as the Chinese elderly to interact with their community. In addition to a trend in modernism, it would attract more people and allow for a safe and welcoming environment for everybody.

Keep things traditional. Calgary is a very modern city, no need to modernize one of the few centers of culture we have left

low and medium rise buildings with Chinese style decor to give a definite Chinatown feel.

Stands out. Makes it more Chinese/Asian feel to distinguish from other areas in the city

A classic look

The images here represent world class Chinatowns, Calgary Chinatown certainly has the capability to be world class if you re-develop it right.

When I think of China and Asia I think of vibrant street life day and night. Make it so!

Blend of ultra-modern with more typically oriental architectural elements while being pedestrian friendly.

Lets keep the history and heritage. We cannot loose our past connections.

architechtural aesthetic



Stakeholder Report Back: What We Heard November 2016

I feel they represent Chinese culture the best

Chinatown is a historic area; its heritage should be preserved, showcased, and kept vibrant.

interesting stuff, have people there, nit vacant buildings

It would be a shame to ruin an older area with so much character by putting up high rises.

Lots of people walking, stuff to see and do at street level,

Walkable, iconic, people-first, local business oriented.

Indicative of traditional Chinatown

Walkable, vibrant mix use. Not pictured; better support for other active modes as well

Looks chinese

I still would like to see old architectures in Chinatown and feel special place, but I agree new buildings are necessary to develop Chinatown area. I hope new buildings are in harmony with existing old buildings.

Chinatown should be distinct but can be a blend of old and new. It should evolve with the city and not be a caricature of other cities developments. It should be a proud reflection of the Chinese community in Canada.

Chinatown should have a strong architectural presence that represents its culture. People should know the minute they reach Chinatown, even if they have never been there before.

Pedestrianized, have character (not generic tall buildings like the rest of downtown)

Pedestrian friendly with unique and culturally appropriate commerce

"Those are the best choices you gave.

PS the one with all the faces just seems wrong"

I would like it to be more nowadays Beijing look, like traveling there. It will give true Chinese feel so Asian people can enjoy and attract more tourist as it will be a destination point to many coming to Calgary

Keep the feel of Chinatown

I like the look of a chinatown which feels more open and inviting to non-chinese folk. Right now, chinatown sort of feels like a "Chinese only" club zone.

I chose images from Chinatowns in Singapore, San Francisco and Washington, D.C., because all have done a good job of incorporating Chinatown into the greater community, while ensuring that the neighborhoods retain their distinctness.

Busy, Street Vibe, Culture - Rich



Stakeholder Report Back: What We Heard November 2016

There are lots signs to show Chinese culture .It is really good way to let others enjoy or touch the east style .

Open streets, room to walk, cultural accents with modern architecture.

Blends modern with distinct tradition, street markets, and small gathering places.

Mix of vehicle and pedestrian traffic with emphasis on pedestrian experience & store front. Inviting public street lighting at night critical. Some covered pedestrian links. Asian / Chinese ornamentation at street level.

"Chinatown is cultural landmark. I believe that anything else would be a gentrification of the area.

I find it strange that people who do not understand Chinese culture are planning the future for a place call 'China'town. As a white person who has worked internationally in Asia for years, it feels the planning process is out of touch culture."

These images represent what feels like Chinese culture to me.

The images illustrate a place that celebrates Chinese culture. Not a place for shopping or living that happens to have Chinese accents.

Your survey methodology is flawed. Presenting existing Calgary Chinatown developments first biases your results. Are you so desperate to get this application approved that you would compromise your own professional integrity?

It should be people friendly, work for the community, safe, attract people to work, eat & shop there . Make it pretty !

The whole point is preserving culture and not selling it out to outside buyers. We tear all of our history down in this city. To preserve culture and heritage we need RESTORATION not development.

Encourage more people not cars. A market type feel would be great.

Yes, another Dr. sun Yat Sen traditional Chinese scholar's garden like in Vancouver. So peaceful.

It preserves the intuitive meaning of "China Town".

Need to keep Chinatown traditional. Massive high-rises will turn it into any other neighborhood.

Reminds me of Chinatown locations in SE Asia. Number 9 allows access to an underground transit system (CT green line). This beautifies the entrance, and encourages more costumer interaction on ingress/egress from the station below. Existing CT C-train stations are isolated and have limited interaction with the surrounding community

These images look like Chinatown. The modern slick does not to me. however not being part of the area the people who are may have other ideas.



Stakeholder Report Back: What We Heard November 2016

"Walk-friendly, wide open foyers (not narrow sidewalks with cars everywhere) bustling with people checking out the street hawkers, trinket stalls, peddlers, buskers, etc.

Indoors, we should have supermarkets, health clinics, restaurants, Dollar stores, Bubble tea shops, etc. Think smaller space but huge variety. Even indoors, there can be cart- stalls selling everything and anything you can think of."

Pedestrian-centred neighbourhood, where seniors and kids are part of the community, and can get around on-foot. This is the single biggest reason why I think that Chinatown is the best neighbourhood in Calgary. I work in development; and as soon as Transportation gets involved in these places, they become devoid of all humanity.

cultural but classy

preserves the images of Chinatown or just update the look with art (14), people want something different they don't want to see high rise buildings which will take away from the Chinatown atmosphere (they can go downtown for that)

I really like the mix of old architecture and contemporary modern architecture. It feels like we can preserve the history and flavour of our diversity as a city while also growing and moving toward the future.

It show Calgary Chinatown with the historical Chinese - Canadian cultural in the past and future, it is a community of residential, businesses and shopping with a friendly, spaces and full of life environment that people all over the world like.

Chinatown needs to be more modern while keeping some traditional aspects. There is a growing lack of vitality as there is limited living space there, while the buildings remaining are becoming decrepit. To modernize and revitalize Chinatown is something I'd like to see.

modern yet still retains the chinese culture vibe

Historic buildings, art, culture, food, celebration, human scale. Look to London & san francisco chinatowns.

I feel that Calgary Chinatown lacks a "entry point" where majority of all major cities have a gate and a identity that you are in Chinatown. The cultural centre looks out of place as there are no other types of Chinese buildings that supports it standing there. it should be more lively and vibrant where tourists love visiting (such as Vancouver, san Francisco). I feel like in most other cities, you know you are in Chinatown but Calgary is blended into downtown

It looks more authentic.

I don't really remember but I thought we had a gate on Centre Street & 2 Ave S. Vancouver, Victoria & Edmonton has a gateway into Chinatown.

Want it to look authentic

It is describing what is Chinatown looks like for outside and inside.



Stakeholder Report Back: What We Heard November 2016

Very strong and clear identification and well organized order.

Pedestrian friendly, lots of markets/shops, cultural architecture that celebrates tradition while being modern

Chinese decorative and architectural characteristics, walkability, low-rise, mixed use

I like the idea of a pedestrian only street market, potentially covered for the practicalities of a Calgary winter. I much prefer the buildings that are three stories or less. Anything taller makes it seem like corporate downtown. I also think it is important to preserve much of what is already in Chinatown so we retain its unique character and history. It would be great however to make leasing and ownership more attractive to businesses since in recent years so many of them have closed

The downtown core of Calgary has been systematically stripped of its heritage and history. Instead of character buildings that celebrate our western heritage, we have cheap condos and other eyesores (such as photos 1 through 4 and the buildings in the background of photo 5) that have turned our downtown into an ugly, generic city centre that no one wants to hang out in anymore. Chinatown is one of the few holdouts in terms of character, culture and originality. I want Chinatown to look like Chinatown, to reflect the cultural heritage of Chinese immigrants and to maintain the cool, guirky character that the rest of the downtown core lacks. I'm tired of the City making way for greedy developers to put up monstrosities that are inaccessible to the public in that they are not public spaces that people can frequent. Can we please stop strip mining our history, please? Can we stop knocking down buildings that are over 50 years old and instead embrace our identity instead of constantly trying to change it so a few greedy assholes can line their pockets with more money? Chinatown is a gem in our city. It's got original stores, original restaurants and isn't wrapped and packaged to be palatable for the white majority. It's time to stop messing around with our heritage. Our downtown core is a disgrace, and the people who are responsible for making it that way should be ashamed of themselves (especially after seeing how they gutted Devonian Gardens - it's heartbreaking, HEARTBREAKING, what was done to that beautiful public space so that a few more retailers could take it over). It's time for an about-face. Let's follow the example of Chinatown. Let's keep our Chinatown the way it is. Can we do that? Or are you going to sell it off, piece by piece, to yet another developer who will plunder it until it's no longer recognizable? You know, like the rest of our city.

Clean and tidy with building that remind people of the history.

It would be wonderful if Calgary's Chinatown emulated other well known and well loved Chinatowns globally such as San Francisco and of course has a sense of the traditional Chinese street markets including signage, architectural features (awnings, gates), and artistic details (murals, sculptures, lanterns). It is one of my most favourite areas of Calgary.

These types of architectural styles add character to the Chinatown community. It draws me to Chinatown, and would influence my decision to go to Chinatown more.

They look chinese



Stakeholder Report Back: What We Heard November 2016

Would be nice to see clear signs of Chinese culture (such as pagoda buildings and murals depicting chinese calligraphy art, etc). Also include open air markets or open storefronts like we see on Taiwan markets or vancouver Chinatown storefronts to offer calgarians something practical (ie shopping) but exotic and different from regular "western style" shopping. Keep nice living quarters for seniors because it is importal to let them stay close to their roots.

Chinatown should be cramped, crowded, and grimy!

The architecture preserves Chinese character. Added touches of lamps, colourful walls and greenery make the space feel welcoming. The establishments shown look small and personable, and add a warmth that invites people to come in and explore, or sit down to a cup of tea or a bowl of soup.

Walk-able streets with minimal vehicle traffic. Commercial activity open to the street with residential towers above. Asian aesthetic and street art that maintains history of the area. The Kelly Ramsey Tower in Edmonton is a great example of what I would like to see. http://globalnews.ca/news/2627652/gallery-edmontons-old-kelly-ramsey-tower-is-new-again/

"Fine-grained streets designed for pedestrians (pictures 12, 13).

Public art and squares in Asian and Chinese style (pictures 6, 20).

Mixed-use buildings designed with traditional Chinese elements. Design elements not superficially tacked on (picture 19)"

Chinatown isn't going to get any larger. Keep the modern buildings somewhere else. The intersections of 3rd Ave an 2nd Ave and Centre St. should be dressed up, with some fixture that identifies it as Chinatown. These would be important intersections to have diagonal pedestrian crossing. Similar to that on 3rd Ave and 2nd Ave and 3rd St. One of the streets should be similar to Stephen Ave, where it is pedestrian traffic only during the daytime. The empty parking lots on 3rd Ave and 2nd Ave are a gastly blight. They should be turned into a park or event space. Chinatown should represent the Asian people that migrated to the city and their culture. It should be fluid and planned. the four blocks or so should flow together. Be something that tourists would want to visit.

I'd like to see walkable, human scale, cultural elements, good public space, welcoming, distinct features marking it as Chinatown, promoting small local businesses.

Maintain the traditional look of Chinatown while adding a slightly modern look

"6 - Contemporary Asian themed art and low rise housing

- 8 Open courtyard with good night lighting
- 18 Asian motifs from pots to lamp to roof

19 - Pedestrian mall with Asian motifs, shops on bottom of low rise housing - decorations which prevent vehicles on sidewalk



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20 - Asian pavilion for meeting place, Asian architecture, decorative posts to prevent vehicles on sidewalk"

Modern with Traditional and best mix-uses of land and artistic flare

#9 - Covered areas in Calgary for shopping in the winter + Greenline access. Great use of space and still captures the feel of Chinatown.

- "7. typical Chinese symbol gateway.
- 8. a Chinese style stage which is convenient for a variety of Chinese cultural events.
- 15. Chinese lanterns and street lights are strong Chinese cultural symbols.
- 18. a great idea for existing building renovation with Chinese elements.
- 20. a kiosk is a great social spot for casual gathering and social place."