



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

## Project overview

The City of Calgary wanted to explore developing a strategy to reduce waste from single-use items. Single-use items are convenience items typically used once before being discarded as waste. While single-use items are a small percentage of overall waste generated in Calgary, they are some of the most commonly found materials in waste receptacles in Calgary public spaces, and contribute to litter.

The City is considering which single-use items and policy options should be targeted in the strategy. A scoping report was presented to Council in May 2019 at which time Council directed City staff to move forward to develop a single-use items reduction strategy that also considers the unintended consequences of the strategy. The scoping report outlined the approach for how the work will advance and included:

- An overview of policy options for reducing single-use waste.
- Potential unintended consequences associated with reduction policies.
- A proposed approach to further engage and obtain feedback from Calgarians and waste generators to develop a single-use items reduction strategy for Calgary.
- The estimated cost of developing a single-use items reduction strategy for Calgary.

## Engagement overview

Phase one engagement was conducted online from October 29 – November 13, 2018 and informed the scoping report that was presented to Council May 2019.

There was a total of 3,431 unique contributors to this engagement. We wanted to understand whether The City of Calgary should take actions to reduce garbage from single-use items. In addition to informing the scoping report, phase one intended to influence next steps for engagement (Phase two).

A second phase of engagement will help determine:

- Which single-use items Calgarians believe should be included in the strategy.
- Preferred reduction approaches for these items.
- Potential impact of the preferred approach and unintended consequences.
- Options to mitigate unintended consequences

Engagement at The Mayor's Environment Expo (The Expo) was part of phase two engagement and linked to the results from phase one by seeking input on:

- The desire for parameters (policy) around use of single-use items
- Feedback regarding proposed policy options for Calgary
- The role of The City, businesses and individuals regarding single-use items



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To see the engagement principles used in shaping and executing the engagement process for this project see [Appendix A](#).

## What we asked

We asked students in attendance at The Expo to indicate which policy option they felt the City of Calgary should take on seven (7) pre-identified single-use items. The options included stop use, slow down use and continue use. To address the role of municipal government, businesses and individuals, we asked students to compose letters to any of these indicating the policy option they wanted explored for a single-use item along with their rationale. The three (3) steps used for this engagement are included in [Appendix B](#).

## What we heard

Over 650 students, ranging from Kindergarten to grade 9 to adult English as a Second Language learners, provided input into the Single-use items reduction strategy at The Expo. The overall sentiment of the feedback was make changes that either reduce or eliminate use of single-use items. Maintaining usage of these items at their current level was not considered an ideal option by most students. Of the few that supported continuation of a particular item, the primary reasons were ease of use and that they reuse the item so do not consider it to be truly 'single-use'.

Overall themes from this engagement are:

- Improper disposal of single-use items contributes to pollution
- The chemical composition of plastic single-use items are hazardous when they break down
- Single-use items are unnecessary because there are suitable alternatives available
- Single-use items hurt wildlife, plant life and marine life and damage community pride

For a detailed summary of the input that was provided, please see the [Summary of Input](#) section.

For a verbatim listing of all the input that was provided, please see the [Verbatim Responses](#) section.

## Next steps

Thank you to the students who provided their input into the engagement for the single-use items reduction strategy.

A few weeks following Council's direction in May 2019 that City staff develop a single-use items reduction strategy by September 2020, Prime Minister Justin Trudeau announced that the Government of Canada will ban harmful single-use plastics as early as 2021. With this in mind, City staff would like to have a better



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understanding of the federal government's plans before conducting further engagement on Calgary's single-use items reduction strategy. This report, along with details of the project's next steps, will be posted to [www.engage.calgary.ca/single-use](http://www.engage.calgary.ca/single-use), as they become available.



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## Summary of Input

### Phase one

Phase one engagement heard from participants online that they would like The City of Calgary to take action to reduce garbage from single-use items. The following are themes that emerged from engagement:

- Protect people and the environment
- Enhance climate resilience
- Too much waste is ending up in landfills
- The City of Calgary should be a leader in reducing waste generated by single-use items
- Single-use items are too readily available
- More options / material alternatives for single-use items are needed / should be available
- Consider the needs of those individuals for whom single-use items are still needed
- Businesses and individuals should be active participants in reducing garbage from single-use items.

The full [What we Heard report](http://www.engage.calgary.ca/single-use) from phase one engagement can be found at [www.engage.calgary.ca/single-use](http://www.engage.calgary.ca/single-use).

### Phase two

The summary of input from this engagement is reflective of the responses from step 3, which asked students to compose a letter to either City of Calgary, a place they visit or someone they know.

Comments were reviewed to create themes. Each theme includes a description and examples of verbatim comments in italics. These are the exact words students used. To ensure we captured all responses accurately, verbatim comments have not been altered. In some cases, we utilized only a portion of the comment that spoke to a particular theme. This is reflected by using ‘...’.

Theme	Description and supporting verbatim comments
Improper disposal of single-use items contributes to pollution	<p>This theme focused on problems associated with disposal of single-use items. It noted that ineffective and improper disposal habits contribute to pollution of these items in our city.</p> <p><i>“they are small pieces of plastic that don’t get disposed of properly and are not nessasary for daily life”</i> [plastic straws]</p> <p><i>“it just crits [creates] garbage in the site”</i> [plastic stir sticks and coffee stoppers]</p>



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	<p><i>“...It also causes a lot of pollution in the manufacturing of the bags. If they end up in the landfill they can blow around and end up back in nature where they shouldn’t be.” [plastic bags]</i></p> <p><i>“The construction and disposal of plastic bags causes pollution. Reusable fabric bags should be used more often” [plastic bags]</i></p> <p><i>“Some people throw them away and don’t pick them up but just leave there. So I want people to slow down the use.” [disposable cups – hot]</i></p>
<p>The chemical composition of plastic single-use items are hazardous when they break down</p>	<p>This theme noted concerns with microplastics in plastic single-use items and their negative impact on the air, soil and water when they break down. It addressed concerns with using items composed of materials that do not biodegrade.</p> <p><i>“it is bad for the planet because it would take a long time for it to biodegrade.” [plastic bags]</i></p> <p><i>“they break down more easily into harmful microplastics, and there are metal alternatives.” [plastic straws]</i></p> <p><i>“it all causes global warming since it contains chemicals” [plastic stir sticks and coffee stoppers]</i></p> <p><i>“styrofoam contains harsh chemicals which when it’s being made are released into the air and can make people ill. Also, plastic doesn’t decompost, it just turns into microplastics which are included in the air we breath, water we drink and a variety of products we consume daily.” [take-out containers]</i></p> <p><i>“Porque tardan mucho tiempo en et planeta” [Because they spend a lot of time on the planet] [plastic bags]</i></p>
<p>Single-use items are unnecessary because there are suitable alternatives available</p>	<p>This theme noted that there was very little need to make use of single-use items because there were adequate alternatives available for each of them. It offered suggestions of different materials that are currently available and made recommendations to reduce the need for certain items.</p> <p><i>“It would just be easier to use your own cup and fill it up and be done.” [disposable cups – cold]</i></p>



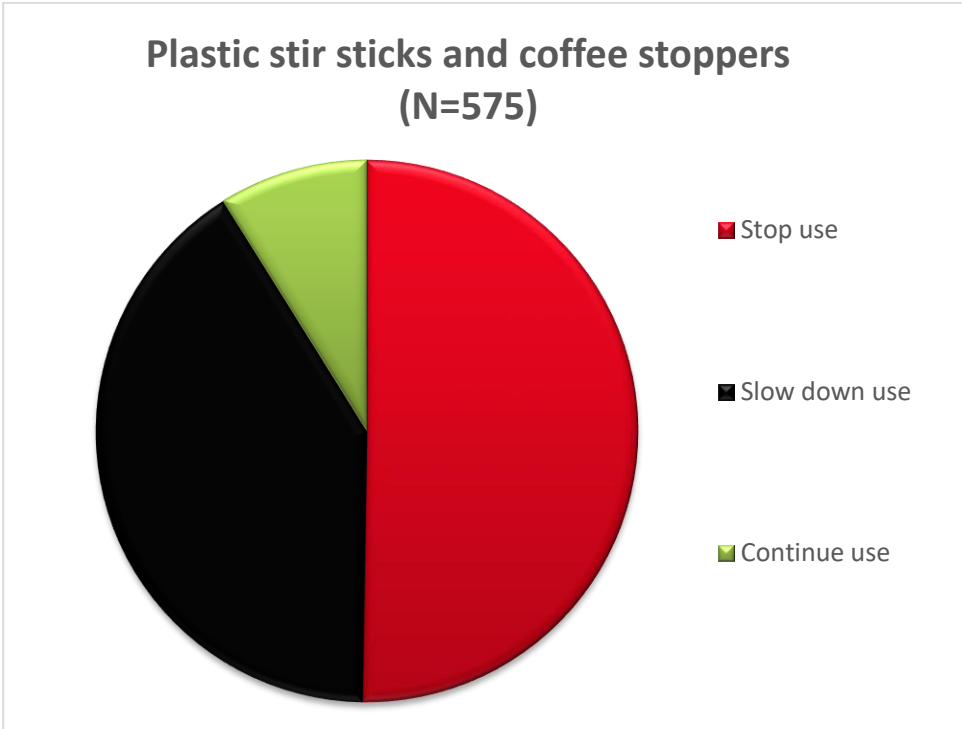
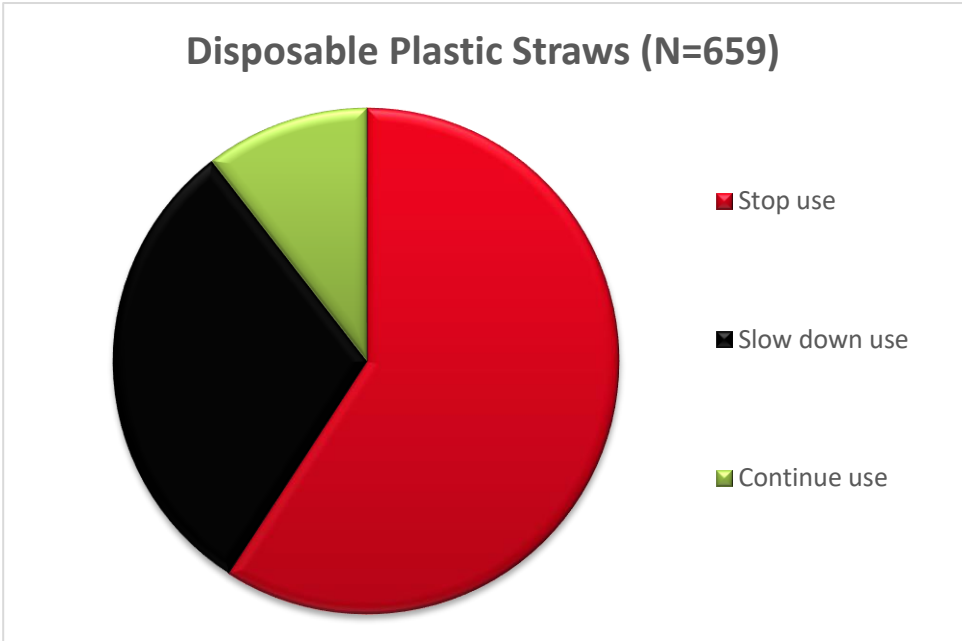
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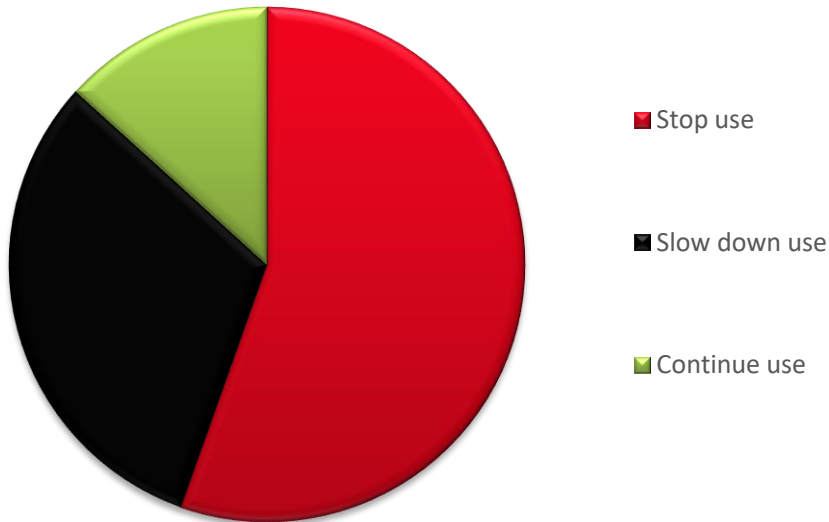
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	<p><i>“these are one of the most used items....ever in school, in work. Everywhere there are lots of alternatives like reusable cups...”</i> [disposable cups – hot &amp; cold]</p> <p><i>“We have metal utensils and we can wash them and reuse them”</i> [plastic utensils]</p> <p><i>“it is harmful to the environment and there are other better things we can use instead. An example is cloth reusable bags instead.”</i> [plastic bags]</p> <p><i>“In my house we use old backpacks so we don't have to waste &amp; I like carrying a backpack more than a bag”</i> [plastic bags]</p> <p><i>“you should just ask the coffee makers to mix it in for you and companies should change lid designs so you don't need stoppers.”</i> [plastic stir sticks and coffee stoppers]</p> <p><i>“We don't have to throw them out, instead, we can reuse them after washing it (re: glass take out containers so we can reuse them)”</i> [take-out containers]</p>
<p>Single-use items hurt wildlife, plant life and marine life and damage community pride</p>	<p>This theme focused on concerns for animals on land and in water that may not distinguish between single-use items and appropriate 'food' sources, thereby being harmed or killed by ingesting or getting caught in these items. Additionally, it also addressed concerns over the excess amount of these items found in landfills and a desire for a cleaner city.</p> <p><i>“they are the things that are the worst for the earth and I would like a cleaner city”</i> [plastic straws]</p> <p><i>“A lot of these bags end up in landfills or on the street they not only hurt the environment but make our city look like a dumpster. They can kill many animals that are important to our ecosystem”</i> [plastic bags]</p> <p><i>“I saw birds and deers eating the bags”</i> [plastic bags]</p> <p><i>“They are not that helpful and strong. Why harm the environment when you could use something better and stronger. #Respect the world.”</i> [plastic utensils]</p>

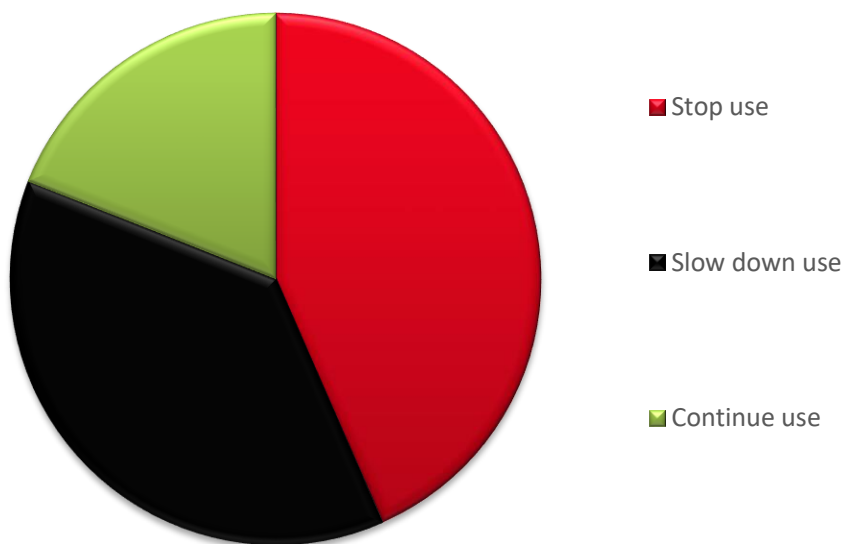
The following charts\* indicate which policy options students preferred for each of the single-use items that were included in phase two engagement. In all instances, preferences leaned towards stopping or slowing down use of the identified single-use items.



### Plastic bags (N=588)

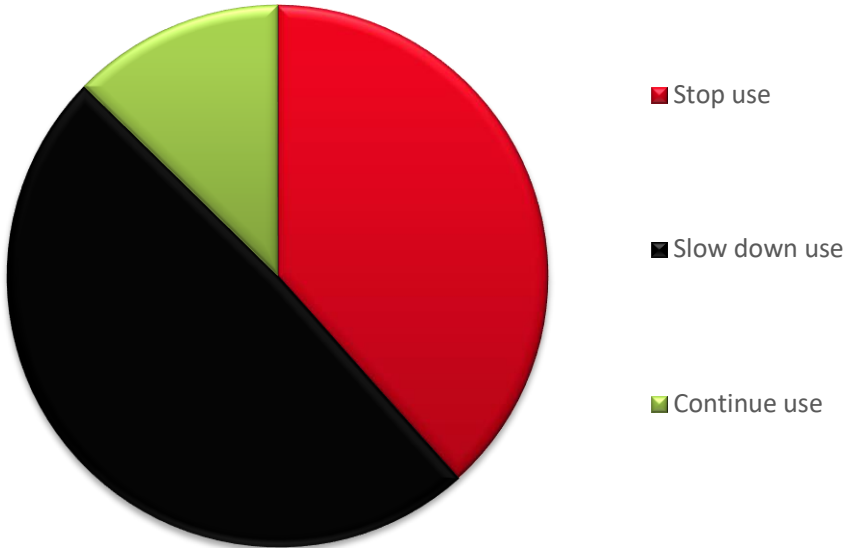


### Plastic utensils (N=574)

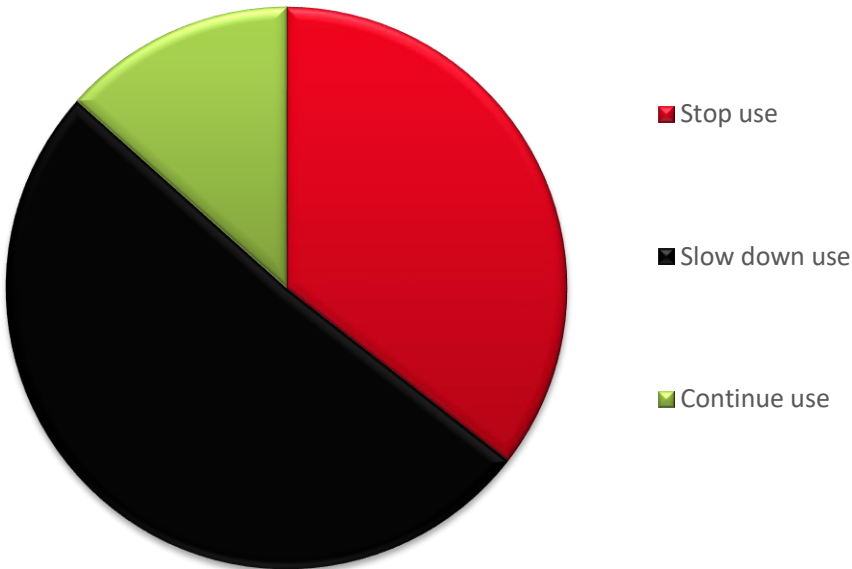


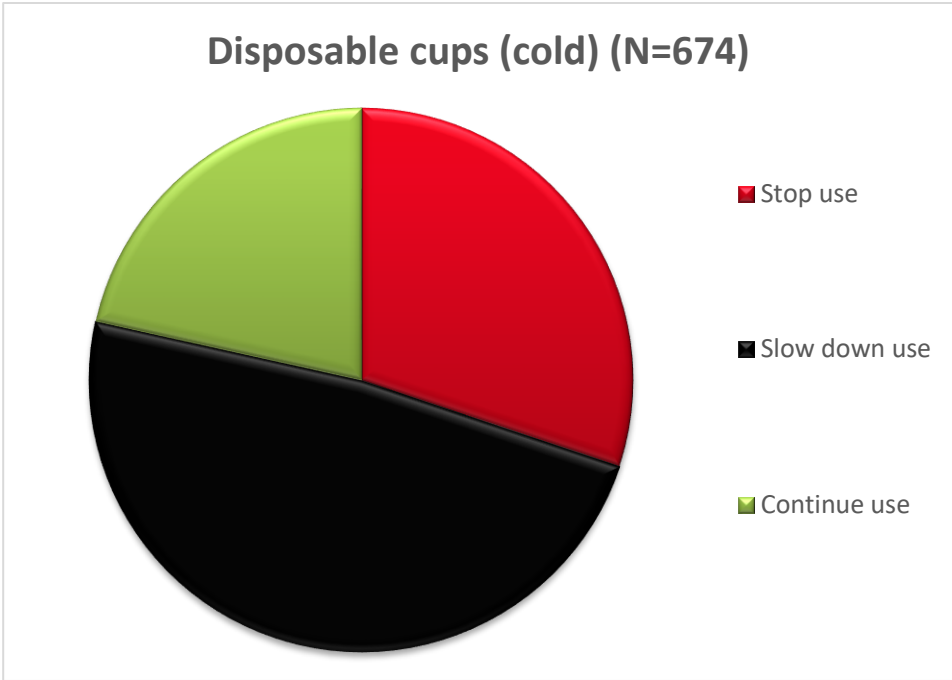


**Take-out containers (N=537)**



**Disposable cups (hot) (N=560)**





\*The charts above are reflective of those that participated in engagement and should not be considered representative.



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## Verbatim Comments

Verbatim comments presented here include all of the comments that were collected in step 3 of engagement at The Mayor’s Environment Expo. Comments here are completely un-edited.

Each chart below is listed according to single-use item and outlines the policy option, the category for whom the letter was addressed and the reason for the selected policy option. Personally identifying information has been removed.

The single-use items are:

- [Disposable plastic straws](#)
- [Plastic stir sticks and coffee stoppers](#)
- [Plastic bags](#)
- [Plastic utensils](#)
- [Take-out containers](#)
- [Disposable cups \(Hot\)](#)
- [Disposable cups \(Cold\)](#)

### Disposable plastic straws

Policy Option	Category of whom letter was addressed	Reason for selection
Stop use	unknown	they are plastic and I don't want them to become waste
Stop use	Government	It takes a long time to Dicintigrate.
Stop use	Restaurant	It is bad for the enviroment
Continue use	Family/friend	it is easy to drink
Stop use	unknown	The never [illegible]
Stop use	Government	They are very bad for the enviorement and #save the turtles
Stop use	Government	#save the turtles
Stop use	Government	they are harmful, yo should use paper straws



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Slow down use	Retail	It could be changed into a more enviromentally friendly form because currently many people only use it once then waste it
Stop use	Government	it all causes global warming since it contains chemicals
Stop use	Coffee shop	there really bad if they get in to oceans and rivers. An animal could eat it and die
Stop use	Family/friend	though we may live far from the ocean, throwing out our straws are effecting sea animals all over (turtles)
Stop use	unknown	It is harming the enviornment
Stop use	unknown	The landfill is full of them and it is bad.
Stop use	Family/friend	they kill sea animals
Slow down use	Restaurant	This has a harmful effect wildlife
Stop use	Government	It is killing the turtles
	Government	
Stop use	Family/friend	Drinks don't need
Stop use	Family/friend	they break down more easily into harmful microplastics, and there are metal alternatives.
Stop use	Government	The turtles are dying (in the nose :())
Stop use	Fast food	Every time we throw a plastic straw into the ocean or landfill, there is a high chance that it may contaminate when mixed, becoming hazardous.
Stop use	unknown	Every time you use a plastic straw it doesn't get reused which it hurts the enviroment.
Stop use	Fast food	it is harming the enviornment



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Stop use	Business (general)	Nobody needs plastic straws. It hurts the environment and nobody really needs it.
Stop use	coffee shop	it is bad for environment and can be replaced by better things.
Stop use	Government	it goes into the ocean and pollutes the earth. It also kills off animals especially turtles. I hope to [illegible] renewable metal straws to save the earth.
Stop use	Government	they are harmful to the enviroment and there are better alternatives.
Stop use	coffee shop	little kids can get hurt & it can be a choking hazard
Stop use	unknown	a lot of animals are endangered because of straws such as sea turtles and many more are going extinct
Stop use	Family/friend	It is killing a lot of turtles in the world today. We don't want these cute creatures to be extinct. Metal staws are more covinient
Stop use	Coffee shop	straws might e the easiest things to fix because many places already sell metal straws. Straws are really bad for recycling because they're too small to recycle but big enough that they hurt many animals in the ocena.
Slow down use	Fast food	these are really hard to reuse. This then harms our enviroment as well as having no full use in the future.
Stop use	Government	They are single use and there are other options to drink with.
Stop use	Government	they are small pieces of plastic that don't get disposed of proberly and are not nessasary for daily life
Slow down use	Government	most of the fast food places have plastic straws but a few stroes sell paper straws.



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Slow down use	unknown	straws are bad
Stop use	Restaurant	Plastic doesn't biodegrade as well and people just throw straws on the ground.
Stop use	Recreation establishment	the plastic straws go to the landfill adding waste to our world and hurting our environment
Stop use	unknown	I don't like it when you use plastic
Slow down use	Family/friend	they are plastic I don't want people to stop but slow down.
Stop use	Government	you can use metal straws
Slow down use	Family/friend	it makes you wingcley
Continue use	unknown	
Slow down use	Family/friend	They are filling up the landfills and we can say stop [illegible] help a [illegible]
Stop use	Government	they easily blow from the landfill to the ocean and takes a long time to degrade
Slow down use	unknown	They are coming every day and make lots of waste. Please stop using them.
Stop use	unknown	they could end up right in the landfills and pollute the air.
Stop use	unknown	they're bad for the environment and that's not good.
Stop use	Government	it is not biodegradable and it will be there forever.



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Stop use	Government	they are the things that are the wrost for the earth and I would like a cleaner city
Stop use	Government	they cannot decompose so they will never go away and they hurt the inviorment
Stop use	Recreation establishment	it very bad for the inveerment
Stop use	unknown	
Stop use	Government	
Stop use	unknown	It's killing are animals & killing are planetet.
Stop use	General	It is not saving the turtles and people would litter straws
Stop use	Government	it's not good for the turtles
Slow down use	Government	We might think the straws are recycleble.
Slow down use	General	You need to save turtles. It can get in turtles noses. And it makes many waste.
Stop use	Government	it kills animals & is bad for the enviornment
Stop use	Government	animals are dying because of the use, it hurts the animals that eat it thinking it is food
Continue use	General	I wolnt you to ceap plastic straws decause they work the best
Stop use	Fast food	Plastic straws can't be recycled or composted and will create more garbage.
Slow down use	Government	People think they just use one but adding up all the straws you use, there's a lot of them.



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Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a wast of paper of other materials. Also, styrofoam takes 1 m years to decay
Stop use	Fast food	even though people don't like paper straws. Keep on using them because they are better for the world.
Slow down use	Government	It is bad for the invironment
Stop use	Retail	we could use chopsticks to stir and we can use different cups
Stop use	Family/friend	of plastic. No straw
Stop use	Government	Our landfills are getting bigger because of these straws
Stop use	Government	they don't decomosse and that's a problem
Stop use	Fast food	People are throwing plastic straws in bodys of water with animals and for example turtles are eating it and dying:(. Save the turtles! Use paper straws
Stop use	Fast food	they get into the ocean and animals eat them and its bad for the animals
Stop use	Government	It can harm the animal life in and out of water
Stop use	Restaurant	people are throwing them out and they hurt the environment and animals and don't dissolve
Slow down use	Coffee shop	straws could be disguised as food and it could get stuck or attach onto food in the ocean/wildlife habitats. Straws (plastic) are also polluters.





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Stop use	Government	it is very easy to stop using straws since they are not needed. In order to drink liquids even though you don't need to use them people still use straws this is bad and harmful for the environment.
Stop use	Fast food	They are harmful and dangerous to the earth
Stop use	Government	Sea, in the sea there are a lot of animals who get affected
Stop use	Government	When plastic disposable straws end up in the ocean they can kill lots of turtles and other ocean creatures
Stop use	unknown	It could get washed into the ocean and sea animals might eat it
Slow down use	Retail	It makes the word dirty
Slow down use	Fast food	in could go into the ocean and the sea animals could suffer
Slow down use	unknown	The won't biodigrate as fast and the are too much
Stop use	unknown	It affects animals lives in the ocean
Slow down use	Government	First of all reusable straws are not environmentally friendly, which means that it wastes plastic. Second of all, reuseable straws are washable. I hear that people who are aware of the negative side try to reuse them as well but end up sick
Slow down use	Government	Straws are easy to use but people throw it away instead we should use reusable straws
Stop use	Recreation establishment	Turtles explore and their nostrils become punctured by straws



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Slow down use	Government	People use straws to much or they use to many straws
Stop use	Government	you half to trow them out and animals mistake them for food
Slow down use	unknown	Kids use to much when they drink milk and juice
Continue use	Fast food	Using paper straws is better than using plastic straws. Good job!
Stop use	Government	The straws hurt wild animals land or sea and plastic bags catch animals and they cause pollution
Slow down use	unknown	We can use metal straws
Stop use	Family/friends	They can harm the river or ocean
Stop use	Government	Where there is rivers, lakes, pond, and oceans the straws get thrown in the water and get stuck in animal blowholes. Try using paper straws instead
Stop use	Government	They can not be reused and no one needs straws
Stop use	Government	It is a problem at the landfield
Stop use	Government	Animals are dying
Stop use	Government	We don't need to use straws & people allways litter straws instead you can use reusable straws. You can use compostable straws.



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Stop use	Government	I prefer metal straws that you can clean
Stop use	Fast food	you have to throw them in the garbage and sometimes they end up in a turtles nose
Stop use	Government	Stras are a wast of plastic
Stop use	Government	I heard from my mom that there making metal straws
Stop use	Government	They kill turtols
Stop use	Fast food	disposable plastic straws are bad for the environment so we should use metal straws instead
Stop use	Family/friends	they hurt the animal of the ocean and also hurt the environment
Stop use	Government	Because straws are kind wasting too much money
Stop use	Grocery	it takes a lot of plastic and that harms the enviroment
Continue use	General	Because you can reuse them
Stop use	coffee shop	it is bad for the envoirment
Stop use	Government	we go through them very fast and you can only use it once. They are a lite material and can blow into the oceans or water ways
Stop use	unknown	it is bad for the world and ploution
Stop use	Family/friends	it is bad for the environment
Stop use	Restaurant	they are bad for the environment
Stop use	Self	it is bad for the enviwemint
Stop use	School	you always use straws in your drinks
Continue use	School	it is good for dingking



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Stop use	Government	they are the most dangerous plastic of all
Slow down use	Government	They are hard to recicle
	Organization	those straws go to landfill and pollute earth. I don't want to pollute earth.
Continue use	unknown	
Slow down use	Government	Because they hert the ocean and the earth.
Stop use	unknown	animals are dying
Slow down use	Recreation establishment	it can relley harm animals
Stop use	General	straws can't be recycled
Stop use	School	they break
	Fast food	I like how you changed the plastic straws to paper.
Stop use	Government	some of the animals are diying because straws are stucking in there nose or food pipe.
Slow down use	Government	I wont to decres the plastic straws we yous
Stop use	Government	
Stop use	Government	they are bad for fish
Slow down use	General	I want you to slow down because it is bad environment.
Stop use	Recreation establishment	they're bad for the environment if something eats it, they get sick
Slow down use	Restaurant	they



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Continue use	Fast food	Please stop using paper straws because they get to soggy
Continue use	Government	Paper straws are annoying because they get to soggy
Slow down use	Government	so there will be less garbage. Just drink from a cup!
Stop use	unknown	I think that we should stop using plastic straws because if we use paper straws we can save the tetels
Slow down use	Restaurant	the straws get chewed up because they are paper
Continue use	unknown	you can reuse them.
Slow down use	Fast food	People need to use straws but it is also bad.
Stop use	unknown	they bracke up to bits of pecice of plastic
Slow down use	unknown	my grade 3 teacher showed me a movie that tants had a straws in it nose
Stop use	coffee shop	the plastic straws are going to the land fill and ocean and hurting the inviroment
Slow down use	coffee shop	straw are killing anamls
Stop use	unknown	It is a waste for animals.
Stop use	Retail	You can drink slurpy without straws.
	Recreation establishment	stros
Stop use	Family/friends	people might litter
Stop use	Government	placic is bad for our health and little kids use them sometime to dirnk something



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Slow down use	Family/friends	we don't recycle them, we throw them in the garbage.
Stop use	Family/friends	they are hurting animals + the ocean; and you could start using metal straws.
Stop use	Restaurant	so they Don't go to the landfill
Stop use	Government	we can't really recycle them
Stop use	General	I hurts our animals
Stop use	Family/friends	They hrad the animals.
Slow down use	unknown	it goes the landfill and adding waste to our environment

## Plastic stir sticks and coffee stoppers

Policy Option	Category of whom letter was addressed	Reason for selection
Stop use	Coffee shop	You can give out wooden ones
Stop use	Coffee shop, fast food	there is little use in stir sticks, making them a waste or resources and space. Also, people should be smart enough to bring their own cups/mugs.
Stop use	Government	it all causes global warming since it contains chemicals
Stop use	Coffee shop	there really bad if they get in to oceans and rivers. An animal could eat it and die
Stop use	unknown	It is harming the enviornment
Stop use	Government	you should just ask the coffee makers to mix it in for you and companies should change lid designs so you don't need stoppers.



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	Government	
Stop use	Coffee shop	they are single use, and rarely recycled. This contributes greatly to pollution. I suggest the use of dry pasta, just as spaghetti to stir beverages
Stop use	Government	I personally believe spoons (metal ones) would make an amazing alternative to stir sticks and having a water bottle would limit the needing of coffee stoppers.
Stop use	Medical facility	its estimated about in 10 minutes every truck with plastic gets dumped into the ocean
Stop use	coffee shop	it is not good for the environment, since it is possible to live without them might as well stop using them to save the planet.
Stop use	Government	the stir sticks are non useful you can use one spoon (metal) so many times and it won't hurt the environment
Stop use	Family/friend	You can just use natural products to do the exact same thing. There is no need to use plastic.
Slow down use	coffee shop	They end up in the landfill and with other items, they create leachate.
Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a waste of paper or other materials. Also, styrofoam takes 1 m years to decay
Slow down use	Coffee shop	It's filling up trash cans
Stop use	unknown	There hard to brake down in the land fill



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Stop use	Retail	we could use chopsticks to stir and we can use different cups
Slow down use	unknown	
Stop use	Coffee shop	These items are small pieces of plastic that don't really have a use, and they can easily be avoided. When you're making the coffee stir it for people or use popsicle sticks that are easier to compost. Also for the coffee stops just don't spill your coffee.
Stop use	unknown	They are a massive waste and are not useful
Stop use	coffee shop	You could just use steel/normal spoons to stir your coffee/tea
Stop use	Family/friends	We can use wooden ones instead
Stop use	unknown	it just crits garbage in the site
Stop use	Government	Because straws are kind wasting too much money
Stop use	unknown	We can just use our straws to mix it. We don't have to use that certain thing to mix coffee. Why can't we just wash our hands and mix it with our fingers
Stop use	Fast food	Its no use
Continue use	Government	
Slow down use	coffee shop	if they didn't notice that the plastic stir sticks is on a lid, the people will propply get choked.

## Plastic bags

Policy Option	Category of whom letter was addressed	Reason for selection
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# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	Family/friend	wasting reesoses
Stop use	Government	you can use paper bags
Stop use	Government	Plastics do not decompose for at least a 1000 years; therefor, it is very bad for the environment. We can use recyclable bags instead.
Stop use	Government	It is choking animals. When kids are adults, it is likely going to be more trash in the ocean than fish.
Continue use	unknown	I want to watch the world burn
Continue use	Other	It's better than bying your own bag.
Stop use	Government	it all causes global warming since it contains chemicals
Slow down use	Family/friend	turtles can't tell the difference between them and jelly fish, and some animals suffocate in them
Stop use	Government	they are killing many animals because they think it is good. It also causes a lot of pollution in the manufacturing of the bags. If they end up in the landfill they can blow around and end up back in nature where they shouldn't be.
Stop use	Government	We have many different options already and it is harming the enviroment.
Stop use	unknown	It is harming the enviornment
Stop use	Government	they don't decompose and therefore are bad.
Stop use	Government	it is harmful to the enviornment and there other better things we can use instead. An example is cloth reusable bags instead.



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	They are ending up in our oceans, and cannot decompose. Turtle are mistaking them for jellyfish and eating, them, killing them.
Slow down use	Family/friend	We don't even use them and we already have reusable ones
Stop use	Government	plastic takes a long to dissolve and they hurt the enviroment in a lot of ways, I think you can use reusable bags, stop selling plastic bags please
Stop use	Government	take years to break down and poluted our world
Stop use	Government	It is much more efficient to use reusable bags plus people would not spend there hard earned money on them
Stop use	Government	the plastic bags can be thrown in to the ocean or land and hurt animals
Slow down use	unknown	sometimes you need to slow down
Stop use	Government	When they are thrown out incorrectly, they go into places like ocean injuring sea animals. By transferring to paper bag use, we can eliminate so much plastic waste.
Slow down use	Retail	Porque tardan mucho tiempo en et planeta [Because they spend a lot of time on the planet]
Stop use	Government	The construction and disposal of plastic bags causes pollution. Reusable fabric bags should be used more often
Stop use	School	Why not



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

Stop use	Fast food	it is harming the environment
Stop use	Government	It is polluting the environment in the world.
Slow down use	Government	In my neighbourhood I always see a plastic bag blowing in the wind when I walk
Stop use	Government	we need to save the turtles and all animal, and since you are the city of
Stop use	unknown	Most people only use a plastic bag once. Then, after they use it they just put it straight into the garbage. It's a waste of plastic and a way to pollute the planet. Plastic kills animals.
Stop use	Government	I see animals getting them caught around there necks and there really easy to break into plus people don't throw them away and they get stuck in plants.
Stop use	Family/friend	Plastic bags are a one use item. When you use them they end up polluting the air so instead we should use reusable bags
Stop use	Government	polluting earth they are ending up in oceans, lake on land. You can bring own and reuse it
Continue use	Government	we reuse and wash plastic utensils and reuse bags & take out containers
Slow down use	Grocery	They are hurting the environment, and we are using too much plastic. We could use reusable bags instead, or fill plastic ones right to the top. Please consider using paper bags instead, or at least having it as an option for customers.
Slow down use	Government	they are killing sea animals.



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	As people have their own reusable bags at home, it doesn't appear to be practical to use plastic bags anymore. It's mor practical to just get your own reusable bags and put whatever you need to in there instead.
Slow down use	Government	Whenever I visit there, there's always some plastic bags scattered there, some animals might up eating it too.
Slow down use	Person of influence	it is bad for the enviroment and costs \$.05
Slow down use	Grocery	The amount of waste created when we use this product is enormous. I would say is we should transition to recycleable paper bags because the carbon emissions used for producing canvas/reusable bags is even more then plastic.
Stop use	Government	there are solutions, and bad for environment.
Slow down use	Government	I belive that we can make climate change stop by the city of calgary making a Difference. Thank you
Stop use	Grocery	Stop using plastic bags Because the plastic bags are ending up in the ocean and the animals are daiing
Stop use	Government	1. Bad for the environment 2. Animals eat them 3. should be replaced by cloth bags.
Stop use	Grocery	Beacause they are really bad beacause they get dumped in th a landfill and turtles and birds get cought and die
Stop use	Retail	you could use reusable bags and they are pretty cheap and overall it's better for the envirament



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	Grocery	Plastic bags are bad for the environment and could harm jelly fish and turtles so slow down the use and find a replacement for them
Stop use	Government	they are the things that are the worst for the earth and I would like a cleaner city
Continue use	unknown	Bags can help you carry stuff and you should continue to use it!
Slow down use	Government	Because many animals die from suffocating
Stop use	Grocery	The ocean animals are dying because of the plastic bags suffocating
Stop use	School	they take a long time to decompose and take up space in our landfill
Slow down use	General	Filipino's usually use too much plastic bags. When I visit, there are plastic bags everywhere! (ground etc, etc)
Continue use	Government	Well not to continue use if nobody reuses it. Because I re-use plastic bags
Stop use	Government	[illegible] a lot of it is bad for the environment
Slow down use	Government	it is bad for the planet because it would take a long time for it to biodegrade.
Stop use	Family/friend	is kill sea animals
Slow down use	Government	People always litter plastic bags. We should start to slow down
Slow down use	Grocery	We can use our own bags
Stop use	Government	Plastic bags are causing a lot of Pollution



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	Platic bistras the invarment and because aniaml get stuk in Plastic bags
Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a wast of paper of other materials. Also, styrofoam takes 1 m years to decay
Continue use	unknown	plastic bags are reusable and you to reuse them. You can use them as garbage bag
Slow down use	Government	We should use less because plastic can be dangores to natur
Stop use	Fast food	There is no real reason to use them instead of plastic bags
Stop use	Retail	We could use reusable bags and that would be less harmful to the environment
Stop use	Family/friend	if we keep using them we are polluting the ocean and killing the animals in the ocean. When we go shopping my mom brings our own bags
Stop use	Government	In my house we use old backpacks so we don't have to waste & I like carrying a backpack more than a bag
Stop use	Government	I want to stop using plastic bags because it can cause animals to die and it can be dangerous when it gets into a type of bodie of water because fish and other things could get suffocaded and its bad to litter
Stop use	Government	I want to stop using plastic bags because if people throw them into lakes, pond, wetlands, or oceans it could hurt animals and the animals could die and they do not decompose.



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	Government	slowly start using the other bags
Stop use	Government	it's going into the ocean. People aren't reusing plastic and could be using fabric bags
Stop use	Grocery	A lot of these bags end up in landfills or on the street they not only hurt the enviroment but make our city look like a dumpster. They can kill many animals that are important to our ecosystem
Stop use	School	People can use altermitives to plastic bags. When you throw a plastic bag out, it could end up in the ocean and plastic bags can harm many sea creatures by getting stuck on them and preventing them from swimming or they can eat the plastic.
Stop use	Government	it is bad for the inverment
Stop use	unknown	They are a massive waste and are not useful
Stop use	unknown	Plastic is polluting our oceans and waterways. It takes approximately 430 years for plastic to decompose. Animals are being found with trash in their stomachs, coral reefs are being polluted, and the Great Pacific garbage patch are all reasons we should reduce plastic.
Stop use	Recreation establishment	
Slow down use	Government	it can end up in the ocean and marine life will die and it will contaminate the blue ocean water
Stop use	unknown	You can't recycyle it and you have to throw them out then it fill ups the landfill and does no good



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	Government	Now we have compostable bag that are better for the environment.
Stop use	Government	They are bad for the environment and there are a lot of them
Stop use	Government	They are a waste of time and materials and they're just going to end up in a landfill
Stop use	General	It will harm the earth but you can use fabric bags
Slow down use	Government	It will cause more pollution and sea animals will die and all will be extinct
Stop use	Government	They always end up in the ocean and it harms marine animals they also only get used once so it is a big waste
Stop use	Government	Plastic is bad for the city
Stop use	Family/friends	You are going to throw it out
Stop use	unknown	They are really bad for the environment
Stop use	unknown	We are just wasting pastic for our future
Stop use	Retail	bad for the ivierment
Slow down use	Grocery	Plastic bags can go into the ocean or fly away and hurt wildlife, nature or someone in general
Stop use	Government	They can end up in the ocean and kill marine life
Stop use	Government	It does not help the inviorment grow
Slow down use	Government	Plastic bags will end up in the ocean and if they don't they end up in the landfill





# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	The straws hurt wild animals land or sea and plastic bags catch animals and they cause pollution
Stop use	Retail	It is bad for the earth
Slow down use	Family/friends	You can wash and continue to use plastic utensils and you can recycle plastic bags
Slow down use	Grocery	Lots of plastic bags are thrown in the sea a kills animals
Stop use	Government	It is thrown into this (illegible)
Slow down use	unknown	It endanger sea animals and pollutes the ocean
Stop use	Government	There are real bags we can use and its better for the enviroment
Stop use	unknown	You can recycle it and you have to put it in the garbage which pollutes
Stop use	unknown	You can't resicle and it goes in the land fill and it can get into the ocean
Slow down use	Retail	It's good for the environment
Stop use	Family/friends	If we keep on using plastic bags we will waste resources and it will take lots of room in the landfill
Stop use		It is one of the biggest problems in marine life
Stop use	Government	Plastic bags are not good for the enviormen. We should use reusable bags
Stop use	Government	we do have reusable bags, so why not use those and save our enviornment
Stop use	Government	using reusable bag because it doesn't pollute the earth and ocean
Stop use	Family/friends	So it doesn't hurt the animals



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	unknown	It piles up in the landfill and take a long time to decompose
Stop use	Government	they are not reusable and it goes into the waste and its bad for the Earth and sometimes they break and you need to use more
Stop use	Recreation establishment	I saw birds and deers eating the bags
Stop use	Grocery	because it's not recycleable
Stop use	Government	Because straws are kind wasting too much money
Stop use	Grocery	it takes a lot of plastic and that harms the enviroment
Stop use	Grocery	reusable bags will reduce waste and other material can be reused
Stop use	Government	Animals get stuck in the example ducks swallow plastic they chok and die
Stop use	Government	More plastic bags are going into the ocean. And plastic cannot despose for centrys!
Slow down use	Government	We are using so much plastic we are wrecking our invirment
Continue use	unknown	use plastic bags over and over
Stop use	Government	animals get stuck and choke
Slow down use	Government	These things can come in handy for project and arts and crafts
Continue use	unknown	You get them from stores for free so you should & reuse them
Stop use	Grocery	its not reusable and is very bad for the enviroment
Continue use	unknown	because we can keep garbage in the garbage
Continue use	General	We can reuse them over and over again without dispose



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	plastic bags are not re-useable and if it ends up in the ocean mearan animals are going to get sick and sadly die
Slow down use	Family/friends	we use too much of the bags
Slow down use	Government	it breaks when something heavy is in them.
Stop use	Family/friends	its wasteful
Continue use	Government	you can reuse them you can still use them once you get them
Stop use	Family/friends	its bad for the oceans
Stop use	Family/friends	It is not good for are environment, and ocean. Why does our down town have less building.
Stop use	unknown	It is because you can carry your own bag to store.
Slow down use	Government	they are bad for polluting
Stop use	Family/friends	it's bade if we keep uosig it. Plz stop DaD
Stop use	Government	
Stop use	Government	they are bad for fish
Continue use	Grocery	people need plastic bags
Stop use	Family/friends	when it go to the place where you put all the garbege the wind blows the plastic bag it goes to the water (lakes, rivers) and animal eats it and they die
Continue use	Retail	
Stop use	Government	because they go in the ocshen and destroy the see and can hart animals.



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	it is not good for the environment. And we can use reusele bags.
Continue use	School	you can reuse them and make it into a octopus or something.
Continue use	Grocery	People always need bags
Slow down use	Restaurant	the more plastic bags we use, the more goes in the ocean
Slow down use	Government	It is not good for us. We don't want to hurt animals when people throw bags on the street
Slow down use	Grocery	It will be bad for the environment and it will go in the garbage right away and go in the landfill
Stop use	Family/friends	It is bad for the environment.
Stop use	Family/friends	Whay They to not ues Plastic bags is becaue if you ues Plastic bags you stop it because it is a waste.
Stop use	Government	they are not good for the eviroment
Stop use	Grocery	plastic bags are not good for the enviorment and they harm animals.
Stop use	Government	Sometiemes they fly into our rivers.
	unknown	
	Government	

## Plastic utensils

Policy Option	Category of whom letter was addressed	Reason for selection
Slow down use	unknown	



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	it all causes global warming since it contains chemicals
Stop use	Government	It is so easy to use metal/re-usable utensils that it wouldn't be that hard to stop using them. There are also compostable utensils that we could use if you really have to that are much better for the environment.
Stop use	unknown	It is harming the environment
Stop use	Government	It is simpler to have re-usable utensils. Yes it may take more resources but in the end it will help
Stop use	Government	you can always bring your own utensils anywhere
Slow down use	Family/friend	it is a waste of materials to create. It takes years to dispose of properly for only one use.
Stop use	Government	They are not that helpful and strong. Why harm the environment when you could use something better and stronger. #Respect the world.
Slow down use	unknown	Keep a safe environment. If we don't we will feel bad about our choices when we look back on ourselves.
Slow down use	Government	a - they are harmful to the environment b- they are easily substitutable with metal forks.
Stop use	Fast food	it is harming the environment
Continue use	Government	we reuse and wash plastic utensils and reuse bags & take out containers
Continue use	unknown	I like eating food and sometimes there are no utensils, so plastic ones save the day! (if your hands are dirty)
Slow down use	Fast food	these are really hard to reuse. This then harms our environment as well as having no full use in the future.
Stop use	Government	You can just use metal utensils
Stop use	unknown	reusable ones or metal ones
Continue use	General	You can reuse them several times.



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	unknown	it's making waste in our world when you can just use reusable metal utensils.
Stop use	Government	Why not get metal ones so your not wasting money and time
Stop use	Government	I would like to live in a clean city and drink clean water.
Stop use	Government	it is plastic and bad for th eenvironment
Stop use	School	we can just reuse mettles utensills
Stop use	unknown	they are harmful
Continue use	Family/friend	You can wash them and reuse them.
Slow down use	Government	I would be better for the enivormed
Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a wast of paper of other materials. Also, styrofoam takes 1 m years to decay
Stop use	Family/friend	If we use plastic most people are going to throw away if not plastic there going to reuse
Stop use	Government	We can use metal forks instead of plastic forks or spoons.
Stop use	Government	deacouse you waste plastic wene you can yous men/ reusidl utensils
Stop use	Retail	we could use chopsticks to stir and we can use different cups
Stop use	Government	the plastic utensils Brake when try to eat. And because they ? And it hurt
Continue use	Government	You don't have to throw it away, it's reuseable
Continue use	Government	We could use them for 1-2 months. Don't throw them away right away



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Continue use	Government	Use them more than once. Wash them and use them and keep them and you don't have to buy utensils
Stop use	Government	plastic is hard to dispose and there's lots of plastic waste in the land and water
Stop use	Government	They are harmful to the environment and do not biodegrade. They can also be bad for animals if they get stuck or something.
Stop use	Coffee shop	You can just use metal spoons, knife and forks. Plastic utensils are breakable and we can't recycle plastic utensils
Slow down use	unknown	You could use metal utensils
Stop use	Family/friends	So then we can reuse all our spoons and knives
Continue use	General	My sister uses them a lot
Slow down use	Family/friends	You can wash and continue to use plastic utensils and you can recycle plastic bags
Stop use	Government	We have metal utensils and we can wash them and reuse them
Stop use	Government	It could harm animals
Continue use	Family/friends	I like to use them and they are reusable
Stop use	Government	we have metal utensils which can be reused, so we could stop using it
Stop use	Government	Because straws are kind wasting too much money
Stop use	Government	A lot of people just throw them away after the use it once and that its plastic. We should use metals ones that are reusable.
Continue use	unknown	you can re use them



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Government	it would be best if the City of Calgary stop using plastic utensils when you can by a whole pack of utensils for under \$10 which you can use more than once and keep it
Slow down use	Government	These things can come in handy for project and arts and crafts
Stop use	Government	You can use metal utensils instead and they can be reused
Slow down use	Government	We already have metal ones and if you do use them you can wash and resuse them
Slow down use	unknown	because we need to wrap a napkin around them and then we have to throw it in the garbage
Stop use	Government	so it dose not rouon the anvirment
	Family/friends	If we don't continue cups, we won't have anything to drink with. We can reuse the spoons, throwing them out is a waste of money.
Stop use	Organization	
Slow down use	Family/friends	You use them almost every day.
Continue use	Retail	so we don't have to do more dishis.
Continue use	Government	
Stop use	Government	they are bad for fish
	School	
Stop use	School	
Slow down use	Family/friends	she buys them all the time + uses them way too much. Puts them in garbage + sometimes untied so they blow all the way to the Bow river





# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

Slow down use	Family/friends	ther bad for the invirment
Stop use	Government	We already have metal utensils there is no point of having it
Continue use	Retail	It helps you eat.
Stop use	School	they end up in the garbage.
Stop use	Family/friends	we use them every day.
Continue use	unknown	cause there helpfull!
Continue use	Government	I think they might like that. It makes it easier for people to eat
Slow down use	Restaurant	they use too much plastic if they throw them away.
Stop use	Organization	it's bad for the environment. Could you use reusable utensils instead?
Stop use	Government	you can use reuseable metal utensils

## Take-out containers

Policy Option	Category of whom letter was addressed	Reason for selection
Stop use	Family/friend	they are bad for the environment, we should go there instead of ordering
Stop use	unknown	It is harming the enviornment
Stop use	unknown	Styrafoam containers but the cardboard ones are still okay
Stop use	Fast food	it is harming the enviornment
Stop use	School	styrofoam contains harch chemicals which when it's being made are released into the air and can make people ill. Also, plastic doesn't decompost, it just turns into microplastics which are included in the air we breath, water we drink and a variety of products we consume daily.
Stop use	unknown	



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	Government	
Stop use	Family/friend	It is wasteful. Will cause more garbage cause pollution. It is non-reuseable, and it wastes natural resources.
Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a waste of paper or other materials. Also, styrofoam takes 100 years to decay
Stop use	Government	You should stop because take-out containers are plastic
Stop use	Government	these types of plastics are not recyclable and the people that make them are making upright garbage
Stop use	unknown	they can be styrofoam and make a mess.
Continue use	Government	It is smart
Slow down use	Government	More and more are going to landfills which is not good
Stop use	Government	Because straws are kind wasting too much money
Stop use	Government	They could be styrofoam and styrofoam does not break down easily in the landfill
Slow down use	Government	These things can come in handy for projects and arts and crafts
Stop use	unknown	because you can waste plastic
Stop use	unknown	it is bad for the environment.
Continue use	Government	it is reusable and you can make things out of it and it doesn't do any harm to animals



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

Slow down use	Family/friends	it is wasteful
Stop use	Retail	When people get luncables they throw them away, they don't pick them up and the birds die

## Disposable cups (Hot)

Policy Option	Category of whom letter was addressed	Reason for selection
Stop use	Government	Instead of using cups we can give out mugs so people can resuse them at home
Stop use	Government	because they do not get disposed in water and [damaging?] the ocens and marine creatures
Stop use	Coffee shop, fast food	there is little use in stir sticks, making them a waste or resources and space. Also, people should be smart enough to bring their own cups/mugs.
Stop use	unknown	It is harming the enviornment
Slow down use	School	almost every day you come to school with a coffee cup full of coffee. You should slow down your use because throwing stuff out is wrecking the environment. You should instead use a reusable mug.
Stop use	Recreation establishment	there are maney different thing we could use instead of something so harmfull to the planet.
Stop use	Government	I think that you can bng your on cofe mug and almos every one I know dinks cofie out of theys cups.



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	Coffee shop	We can bring our own reusable cups
Stop use	Coffee shop	it won't decompose
Continue use	Government	It doesn't help the earth
Slow down use	Fast food	
Stop use	General	you always use them and throw it out and the glass is all over so if you could use is reusable cups!!
Stop use	Government	
Slow down use	Recreation establishment	I would like you to slow down using disposable cups because it could affect animals and it could make the animals sick if it flies into the soil/dirt
Stop use	Government	You can bring your own cup and it's bad for the environment
Stop use	Government	We need to reuse not to throw out
Slow down use	Government	Is possible cups can be harmful to the environment.
Continue use	unknown	Plastic is washable so it could be reused over and over
Slow down use	Government	Some people throw them away and don't pick them up but just leave there. So I want people to slow down the use.
Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a waste of paper of other materials. Also, styrofoam takes 1 m years to decay



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

	unknown	
Stop use	Government	Our landfills are getting bigger because of these straws
Slow down use	Family/friend, Government	these are one of the most used items....ever in school, in work. Everywhere there are lots of alternatives like reusable cups, and reusable straws we need to start using these
Stop use	Government	styrafoam is bad in the ocean because it sticks to animals, ruins water quality and wax paper isn't recyclable
Stop use	Government	you don't care about others
Slow down use	Government	it hurts the planet
Continue use	Family/friends	I like to use them and they are reusable
Slow down use	Government	These things can come in handy for project and arts and crafts
	unknown	it's too much waste
Slow down use	coffee shop	Our earth will be filled with waste after.
Slow down use	coffee shop	most of the time they go in the garbage.
Slow down use	unknown	
Continue use	Government	
Stop use	Government	they are bad for fish



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Continue use	Government	
Slow down use	Family/friends	I would like you to stop and slowdown using the cups because they pollute our world. Good luck with your motel.
Slow down use	coffee shop	We need to slow down using plasici cups or it will be bad for the evironment.
Continue use	unknown	So you can give to people to use.
Continue use	Government	hot cups and cold mack thome reausabolle because we have to much in the lakes and ochens
Stop use	Government	placic is bad for our health and little kids use them sometime to dirnk something
Continue use	unknown	it's good wen it is compostibel

## Disposable cups (Cold)

Policy Option	Category of whom letter was addressed	Reason for selection
Stop use	unknown	It is harming the enviornment
Stop use	Recreation establishment	there are maney different thing we could use instead of something so harmfull to the planet.
Continue use	Government	It doesn't help the earth
Stop use	Government	you can get reuseible onese
Slow down use	unknown	
Stop use	unknown	reusable ones or metal ones



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Stop use	General	you always use them and throw it out and the glass is all over so if you could use is reusable cups!!
Stop use	unknown	we could polute de world
Slow down use	Government	Is possible cups can be harmful to the enviorment.
Continue use	unknown	Plastic is washable so it could be reused over and over
Stop use	Government	It would just be easier to use your own cup and fill it up and be done. It's a wast of paper of other materials. Also, styrofoam takes 1 m years to decay
Slow down use	Retail	it is bad for the environment
	unknown	
Stop use	Retail	we could use chopsticks to stir and we can use different cups
Stop use	Government	Our landfills are getting bigger because of these straws
Continue use	Government	Because you can use them agen
Slow down use	Family/friend, Government	these are one of the mosted used items....ever in school, in work. Everywhere there are lots of alternatives like reusable cups, and reusable straws we need to start using these
Stop use	unknown	They are a massive waste and are not useful



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	Retail	People don't usually recycle this if you put a sign to keep the bottle then it doesn't have to be one time use.
Slow down use	retail	People just throw them. How about you encourage re-using them! Maybe refill for cheaper
Slow down use	Government	
Continue use	Fast food	It's disposable
Slow down use	unknown	I think you use too many disposable cups
Slow down use	Fast food	People might throw it in the wrong bin
Stop use		To much plastic goes in the ocean
Stop use	Recreation establishment	Since they are single use items they only get used once therefore they easily get into our ocean. If you care, try!
Continue use	unknown	you use it once then you throw it away
Continue use	Family/friends	I like to use them and they are reusable
Stop use	Family/friends	If we don't have Disposable cups now do we put water
Slow down use	Government	If we use too much of those cups, the land fill will be full
Slow down use	Government	These things can come in handy for project and arts and crafts





# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	unknown	
Slow down use	Retail	they are bad for the enviroment
Slow down use	Government	because it is bad for the land
Slow down use	Family/friends	It is a lot of sugar
	Family/friends	If we don't continue cups, we won't have anything to drink with. We can reuse the spoons, throwing them out is a waste of money.
Slow down use	Recreation establishment	because less to rcikl (recycle) we can use reusable water bottles
Slow down use	Family/friends	if you continue using plastic cup it will stop sea animal.
Continue use	Government	they are good for your health
Stop use	Family/friends	because there is so much sugar + people get sick
Slow down use	Family/friends	because there is so much sugar.
Stop use	Government	
Continue use	Government	
Stop use	Family/friends	it is wasting.
Stop use	Retail	You can drink slurpy without straws.
Continue use	Government	hot cups and cold mack thome reausabolle because we have to much in the lakes and ochens



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

Slow down use	School	There bad for The environment
Slow down use	General	plastic is not good for the environment



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard

August 9, 2019

## Appendix A – Engagement Principles

In alignment with City Council's [Engage Policy](#), all engagement efforts, including this project are defined as: *Purposeful dialogue between The City and citizens and stakeholders to gather meaningful information to influence decision making.*

As a result, all engagement aligns with the following principles:

**Citizen-centric:** focusing on hearing the needs and voices of both directly impacted and indirectly impacted citizens.

**Accountable:** upholding the commitments that The City makes to its citizens and stakeholders by demonstrating that the results and outcomes of the engagement processes are consistent with the approved plans for engagement.

**Inclusive:** making best efforts to reach, involve, and hear from those who are impacted directly or indirectly.

**Committed:** allocating sufficient time and resources for effective engagement of citizens and stakeholders.






















**Responsive:** acknowledging citizen and stakeholder concerns.

**Transparent:** providing clear and complete information around decision processes, procedures and constraints.

For more information about engagement at the City of Calgary, please visit: [engage.calgary.ca](http://engage.calgary.ca)

## Appendix B

Step 1: Place a dot (●) next to the action you think should happen for each of the items listed here.

Disposable plastic straws		Plastic stir sticks and coffee stoppers		Plastic bags		Plastic utensils		Take-out containers		Disposable cups (hot)		Disposable cups (cold)	
													
Stop use		Stop use		Stop use		Stop use		Stop use		Stop use		Stop use	
													
Slow down use		Slow down use		Slow down use		Slow down use		Slow down use		Slow down use		Slow down use	
													
Continue use		Continue use		Continue use		Continue use		Continue use		Continue use		Continue use	



# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

## Step 2

Spin the game wheel to identify a stakeholder to write a letter to in step 3.





# Single-use items reduction strategy

Stakeholder Report Back: What we Heard  
August 9, 2019

## Step 3

Write a letter to a stakeholder from step 2 about an item in step 1

Disposable plastic straws



Plastic stir sticks and coffee stoppers



Plastic bags



Plastic utensils



Take-out containers



Disposable cups (hot)



Disposable cups (cold)



Dear \_\_\_\_\_,

I would like use of (write or circle item) \_\_\_\_\_ (item) to (write or circle preferred action) \_\_\_\_\_ (  stop,  slow down,  continue) because:

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Something I want to know from you is:

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\_\_\_\_\_ (grade)